

PETMED EXPRESS INC  
Form 10-Q  
October 31, 2012

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2012

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number: 000-28827

\_\_\_\_\_  
PETMED EXPRESS, INC.  
(Exact name of registrant as specified in its charter)

FLORIDA  
(State or other jurisdiction of  
incorporation or organization)

65-0680967  
(I.R.S. Employer  
Identification No.)

1441 S.W. 29th Avenue, Pompano Beach, Florida 33069  
(Address of principal executive offices, including zip code)

(954) 979-5995  
(Registrant's telephone number, including area code)

N/A  
(Former name, former address and former fiscal year, if changed since last report)

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 229.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	<input type="checkbox"/>	Accelerated filer	<input checked="" type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/>	Smaller reporting company	<input type="checkbox"/>

(Do not check if smaller reporting company)

Indicate by check mark whether the registrant is a shell company (defined in Rule 12b-2 of the Exchange Act).  
Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date: 20,006,773 Common Shares, \$.001 par value per share at October 30, 2012.

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## PART I - FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS.

PETMED EXPRESS, INC. AND SUBSIDIARIES  
CONDENSED CONSOLIDATED BALANCE SHEETS  
(In thousands)

	September 30, 2012 (Unaudited)	March 31, 2012
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$47,041	\$46,801
Short term investments - available for sale	15,425	10,347
Accounts receivable, less allowance for doubtful accounts of \$6 and \$5, respectively	1,888	1,572
Inventories - finished goods	19,590	26,217
Prepaid expenses and other current assets	1,047	1,241
Deferred tax assets	852	1,230
Prepaid income taxes	349	199
Total current assets	86,192	87,607
Property and equipment, net	2,311	2,597
Intangible asset	860	860
Total assets	\$89,363	\$91,064
<b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$6,956	\$6,619
Accrued expenses and other current liabilities	2,067	2,772
Total current liabilities	9,023	9,391
Deferred tax liabilities	227	492
Total liabilities	9,250	9,883
Commitments and contingencies		
Shareholders' equity:		
Preferred stock, \$.001 par value, 5,000 shares authorized; 3 convertible shares issued and outstanding with a liquidation preference of \$4 per share	9	9
Common stock, \$.001 par value, 40,000 shares authorized; 20,007 and 20,338 shares issued and outstanding, respectively	20	20

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Retained earnings	80,015	81,108
Accumulated other comprehensive gain	69	44
Total shareholders' equity	80,113	81,181
Total liabilities and shareholders' equity	\$89,363	\$91,064

See accompanying notes to condensed consolidated financial statements.

PETMED EXPRESS, INC. AND SUBSIDIARIES  
 CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND COMPREHENSIVE INCOME  
 (In thousands, except for per share amounts)(Unaudited)

	Three Months Ended September 30,		Six Months Ended September 30,	
	2012	2011	2012	2011
Sales	\$58,145	\$58,225	\$127,100	\$131,803
Cost of sales	38,775	38,291	85,426	87,759
Gross profit	19,370	19,934	41,674	44,044
Operating expenses:				
General and administrative	5,371	5,604	11,293	11,708
Advertising	7,424	7,904	17,274	18,004
Depreciation	249	346	577	687
Total operating expenses	13,044	13,854	29,144	30,399
Income from operations	6,326	6,080	12,530	13,645
Other income:				
Interest income, net	64	72	123	158
Other, net	-	64	-	63
Total other income	64	136	123	221
Income before provision for income taxes	6,390	6,216	12,653	13,866
Provision for income taxes	2,356	2,286	4,667	5,099
Net income	\$4,034	\$3,930	\$7,986	\$8,767
Net income per common share:				
Basic	\$0.20	\$0.19	\$0.40	\$0.41
Diluted	\$0.20	\$0.19	\$0.40	\$0.41
Weighted average number of common shares outstanding:				
Basic	19,962	20,642	20,040	21,142
Diluted	20,062	20,710	20,154	21,238
Comprehensive income	\$4,050	\$3,979	\$8,011	\$8,909
Cash dividends declared per common share	\$0.150	\$0.125	\$0.300	\$0.250

See accompanying notes to condensed consolidated financial statements.

PETMED EXPRESS, INC. AND SUBSIDIARIES  
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
(In thousands)(Unaudited)

	Six Months Ended September 30,	
	2012	2011
Cash flows from operating activities:		
Net income	\$7,986	\$8,767
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation	577	687
Share based compensation	1,039	1,127
Deferred income taxes	113	114
Bad debt expense	27	25
(Increase) decrease in operating assets and increase (decrease) in liabilities:		
Accounts receivable	(343 )	527
Inventories - finished goods	6,627	6,026
Prepaid income taxes	(150 )	(26 )
Prepaid expenses and other current assets	194	(923 )
Accounts payable	337	86
Accrued expenses and other current liabilities	(673 )	(215 )
Net cash provided by operating activities	15,734	16,195
 Cash flows from investing activities:		
Net change in investments	(5,053 )	9,693
Purchases of property and equipment	(291 )	(293 )
Net cash (used in) provided by investing activities	(5,344 )	9,400
 Cash flows from financing activities:		
Dividends paid	(6,117 )	(5,404 )
Purchases of treasury stock	(3,865 )	(22,642 )
Tax adjustment related to restricted stock	(168 )	(71 )
Net cash used in financing activities	(10,150 )	(28,117 )
 Net increase (decrease) in cash and cash equivalents	240	(2,522 )
Cash and cash equivalents, at beginning of period	46,801	49,660
 Cash and cash equivalents, at end of period	\$47,041	\$47,138
 Supplemental disclosure of cash flow information:		
Cash paid for income taxes	\$4,872	\$5,083
Dividends payable in accrued expenses	\$136	\$135

See accompanying notes to condensed consolidated financial statements.



PETMED EXPRESS, INC. AND SUBSIDIARIES  
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS  
(Unaudited)

Note 1: Summary of Significant Accounting Policies

Organization

PetMed Express, Inc. and subsidiaries, d/b/a 1-800-PetMeds (the "Company"), is a leading nationwide pet pharmacy. The Company markets prescription and non-prescription pet medications, health products, and pet supplies for dogs and cats direct to the consumer. The Company offers consumers an attractive alternative for obtaining pet medications in terms of convenience, price, and speed of delivery. The Company markets its products through national television, online, and direct mail/print advertising campaigns, which aim to increase the recognition of the "1-800-PetMeds" brand name, and "PetMeds" family of trademarks, increase traffic on its website at [www.1800petmeds.com](http://www.1800petmeds.com), acquire new customers, and maximize repeat purchases. The majority of the Company's sales are to residents in the United States. The Company's executive offices are located in Pompano Beach, Florida. The Company's fiscal year end is March 31, and references herein to Fiscal 2013 or 2012 refer to the Company's fiscal years ending March 31, 2013 and 2012, respectively.

Basis of Presentation and Consolidation

The accompanying unaudited Condensed Consolidated Financial Statements have been prepared in accordance with the instructions to Form 10-Q and, therefore, do not include all of the information and footnotes required by accounting principles generally accepted in the United States of America for complete financial statements. In the opinion of management, the accompanying Condensed Consolidated Financial Statements contain all adjustments, consisting of normal recurring accruals, necessary to present fairly the financial position of the Company at September 30, 2012, the Statements of Income and Comprehensive Income for the three and six months ended September 30, 2012 and 2011, and Cash Flows for the six months ended September 30, 2012 and 2011. The results of operations for the three and six months ended September 30, 2012 are not necessarily indicative of the operating results expected for the fiscal year ending March 31, 2013. These financial statements should be read in conjunction with the financial statements and notes thereto contained in the Company's annual report on Form 10-K for the fiscal year ended March 31, 2012. The Condensed Consolidated Financial Statements include the accounts of PetMed Express, Inc. and its wholly owned subsidiaries. All significant intercompany transactions have been eliminated upon consolidation.

Use of Estimates

The preparation of Condensed Consolidated Financial Statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the Condensed Consolidated Financial Statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Fair Value of Financial Instruments

The carrying amounts of the Company's cash and cash equivalents, short term investments, accounts receivable, and accounts payable approximate fair value due to the short-term nature of these instruments. The Company believes that the carrying amount of its long term investments approximate fair value.

Recent Accounting Pronouncements



The Company does not believe that any recently issued, but not yet effective, accounting standards, if currently adopted, will have a material effect on the Company's consolidated financial position, results of operations, or cash flows.

4

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## Note 2: Net Income Per Share

In accordance with the provisions of ASC Topic 260 (“Earnings Per Share”) basic net income per share is computed by dividing net income available to common shareholders by the weighted average number of common shares outstanding during the period. Diluted net income per common share includes the dilutive effect of potential restricted stock and the effects of the potential conversion of preferred shares, calculated using the treasury stock method. Outstanding stock options and convertible preferred shares issued by the Company represent the only dilutive effect reflected in diluted weighted average shares outstanding.

The following is a reconciliation of the numerators and denominators of the basic and diluted net income per share computations for the periods presented (in thousands, except for per share amounts):

	Three Months Ended September 30,		Six Months Ended September 30,	
	2012	2011	2012	2011
Net income (numerator):				
Net income	\$ 4,034	\$ 3,930	\$ 7,986	\$ 8,767
Shares (denominator):				
Weighted average number of common shares				
outstanding used in basic computation	19,962	20,642	20,040	21,142
Common shares issuable upon the vesting				
of restricted stock	90	58	104	86
Common shares issuable upon conversion				
of preferred shares	10	10	10	10
Shares used in diluted computation	20,062	20,710	20,154	21,238
Net income per common share:				
Basic	\$ 0.20	\$ 0.19	\$ 0.40	\$ 0.41
Diluted	\$ 0.20	\$ 0.19	\$ 0.40	\$ 0.41

At September 30, 2012 and 2011, all common restricted stock were included in the diluted net income per common share computation.

## Note 3: Accounting for Stock-Based Compensation

The Company records compensation expense associated with restricted stock in accordance with ASC Topic 718 (“Share Based Payment”). The Company adopted the modified prospective transition method provided under ASC Topic 718. The compensation expense related to all of the Company’s stock-based compensation arrangements is recorded as a component of general and administrative expenses.

The Company had 578,127 restricted common shares issued under the 2006 Employee Equity Compensation Restricted Stock Plan (“Employee Plan”) and 182,000 restricted common shares issued under the 2006 Outside Director Equity Compensation Restricted Stock Plan (“Director Plan”) at September 30, 2012, all shares of which were issued subject to a restriction or forfeiture period which lapse ratably on the first, second, and third anniversaries of the date of grant, and the fair value of which is being amortized over the three-year restriction period. In July 2012 the Board of Directors approved the issuance of approximately 87,000 restricted shares to certain employees and the outside directors of the Company. For the quarters ended September 30, 2012 and 2011, the Company recognized \$485,000

and \$561,000, respectively, of compensation expense related to the Employee and Director Plans. For the six months ended September 30, 2012 and 2011, the Company recognized \$1.0 million and \$1.1 million, respectively, of compensation expense related to the Employee and Director Plans. At September 30, 2012 and 2011, there was \$2.0 million and \$3.6 million of unrecognized compensation cost related to the non-vested restricted stock awards, respectively, which is expected to be recognized over the next three years.

## Note 4: Short Term Investments

The Company's short term investments balance consists of short term bond mutual funds. In accordance with ASC Topic 320 ("Accounting for Certain Investments in Debt and Equity Securities"), short term investments are accounted for as available for sale securities with any changes in fair value to be reflected in other comprehensive income. The Company had a short term investments balance of \$15.4 and \$10.3 million as of September 30, 2012 and March 31, 2012, respectively.

## Note 5: Fair Value

The Company carries various assets and liabilities at fair value in the Condensed Consolidated Balance Sheets. Fair value is defined as an exit price, representing the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants. As such, fair value is a market-based measurement that should be determined based on assumptions that market participants would use in pricing an asset or a liability. ASC Topic 820 ("Fair Value Measurements") establishes a three-tier fair value hierarchy, which prioritizes the inputs used in the valuation methodologies in measuring fair value:

Level 1 - Observable inputs that reflect quoted prices (unadjusted) for identical assets or liabilities in active markets.

Level 2 - Include other inputs that are directly or indirectly observable in the marketplace.

Level 3 - Unobservable inputs which are supported by little or no market activity.

The fair value hierarchy also requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The Company's cash equivalents and short term investments are classified within Level 1. Assets and liabilities measured at fair value are summarized below:

	September 30, 2012	Fair Value Measurement at September 30, 2012 Using		
		Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
(In thousands)				
Assets:				
Cash and cash equivalents - money market funds	\$47,041	\$47,041	\$-	\$ -
Short term investments - bond mutual funds	15,425	15,425	-	-
	\$62,466	\$62,466	\$-	\$ -

## Note 6: Commitments and Contingencies

The Company has settled complaints that had been filed with various states' pharmacy boards in the past. There can be no assurances made that other states will not attempt to take similar actions against the Company in the future. The Company initiates litigation to protect its trade or service marks. There can be no assurance that the Company will be successful in protecting its trade or service marks. Legal costs related to the above matters are expensed as incurred.



## Note 7: Changes in Stockholders' Equity and Comprehensive Income:

Changes in stockholders' equity for the six months ended September 30, 2012 are summarized below (in thousands):

	Additional Paid-In Capital	Retained Earnings	Accumulated Other Comprehensive Gain
Beginning balance at March 31, 2012:	\$-	\$81,108	\$ 44
Share based compensation	1,039	-	-
Dividends declared	-	(6,085 )	-
Net income	-	7,986	-
Repurchased and retired shares	(3,865 )	-	-
Deffered tax adjustment related to restricted stock	(168 )	-	-
Allocation of retirement of additional paid in capital and retained earnings	2,994	(2,994 )	-
Net change in unrealized gain on short term investments	-	-	25
Ending balance at September 30, 2012:	\$-	\$80,015	\$ 69

Shares of treasury stock purchased in the six months ended September 30, 2012 totaling 397,000 were retired and cancelled, and 894,000 shares of treasury stock were purchased and retired in the six months ended September 30, 2011.

Total comprehensive income for the three and six months ended September 30, 2012 and 2011 is summarized below (in thousands):

	Three Months Ended September 30,		Six Months Ended September 30,	
	2012	2011	2012	2011
Net income	\$4,034	\$3,930	\$7,986	\$8,767
Net change in unrealized gain on short term investments	16	22	25	68
Net change in unrealized gain on redemptions of long term investments	-	27	-	74
Comprehensive income	\$4,050	\$3,979	\$8,011	\$8,909

## Note 8: Income Taxes

For the quarters ended September 30, 2012 and 2011, the Company recorded an income tax provision for approximately \$2.4 million and \$2.3 million, respectively. For the six months ended September 30, 2012 and 2011, the Company recorded an income tax provision for approximately \$4.7 million and \$5.1 million, respectively. The effective tax rate for the six months ended September 30, 2012 and 2011 was 36.9% and 36.8%, respectively.

## Note 9: Subsequent Events

On October 26, 2012 our Board of Directors declared a quarterly dividend of \$0.15 per share. The Board established a November 9, 2012 record date and a November 23, 2012 payment date. Based on the outstanding share balance as

of October 30, 2012 the Company estimates the dividend payable to be approximately \$3.0 million.

7

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## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

### Executive Summary

PetMed Express was incorporated in the state of Florida in January 1996. The Company's common stock is traded on the NASDAQ Global Select Market under the symbol "PETS." The Company began selling pet medications and other pet health products in September 1996. In March 2010 the Company started offering for sale additional pet supplies on its website, and these items are drop shipped to customers by third party vendors. Presently, the Company's product line includes approximately 1,600 of the most popular pet medications, health products, and supplies for dogs and cats.

The Company markets its products through national television, online, and direct mail/print advertising campaigns which aim to increase the recognition of the "1-800-PetMeds" brand name, and "PetMeds" family of trademarks, increase traffic on its website at [www.1800petmeds.com](http://www.1800petmeds.com), acquire new customers, and maximize repeat purchases. Approximately 77% of all sales were generated via the Internet for the quarter ended September 30, 2012, compared to 74% for the quarter ended September 30, 2011. The Company's sales consist of products sold mainly to retail consumers. The three-month average purchase was approximately \$72 and \$76 per order for the quarters ended September 30, 2012 and 2011, respectively, and the six-month average purchase was approximately \$73 and \$78 per order for the period ended September 30, 2012 and 2011, respectively.

### Critical Accounting Policies

Our discussion and analysis of our financial condition and the results of our operations are based upon our Consolidated Financial Statements and the data used to prepare them. The Company's Condensed Consolidated Financial Statements have been prepared in accordance with accounting principles generally accepted in the United States of America. On an ongoing basis we re-evaluate our judgments and estimates including those related to product returns, bad debts, inventories, long term investments, and income taxes. We base our estimates and judgments on our historical experience, knowledge of current conditions, and our beliefs of what could occur in the future considering available information. Actual results may differ from these estimates under different assumptions or conditions. Our estimates are guided by observing the following critical accounting policies.

#### Revenue recognition

The Company generates revenue by selling pet medication products and pet supplies primarily to retail consumers. The Company's policy is to recognize revenue from product sales upon shipment, when the rights of ownership and risk of loss have passed to the customer. Outbound shipping and handling fees are included in sales and are billed upon shipment. Shipping expenses are included in cost of sales. The majority of the Company's sales are paid by credit cards and the Company usually receives the cash settlement in two to three banking days. Credit card sales minimize accounts receivable balances relative to sales. The Company maintains an allowance for doubtful accounts for losses that the Company estimates will arise from customers' inability to make required payments, arising from either credit card charge-backs or insufficient funds checks. The Company determines its estimates of the uncollectibility of accounts receivable by analyzing historical bad debts and current economic trends. The allowance for doubtful accounts was approximately \$6,000 at September 30, 2012 compared to \$5,000 at March 31, 2012.

#### Valuation of inventory

Inventories consist of prescription and non-prescription pet medications and pet supplies that are available for sale and are priced at the lower of cost or market value using a weighted average cost method. The Company writes down its



inventory for estimated obsolescence. The inventory reserve was approximately \$49,000 at September 30, 2012 compared to \$66,000 at March 31, 2012.

## Advertising

The Company's advertising expense consists primarily of television advertising, Internet marketing, and direct mail/print advertising. Television advertising costs are expensed as the advertisements are televised. Internet costs are expensed in the month incurred and direct mail/print advertising costs are expensed when the related catalogs, brochures, and postcards are produced, distributed, or superseded.

## Accounting for income taxes

The Company accounts for income taxes under the provisions of ASC Topic 740 ("Accounting for Income Taxes"), which generally requires recognition of deferred tax assets and liabilities for the expected future tax benefits or consequences of events that have been included in the Consolidated Financial Statements or tax returns. Under this method, deferred tax assets and liabilities are determined based on differences between the financial reporting carrying values and the tax bases of assets and liabilities, and are measured by applying enacted tax rates and laws for the taxable years in which those differences are expected to reverse.

## Results of Operations

The following should be read in conjunction with the Company's Condensed Consolidated Financial Statements and the related notes thereto included elsewhere herein. The following table sets forth, as a percentage of sales, certain operating data appearing in the Company's Condensed Consolidated Statements of Income and Comprehensive Income:

	Three Months Ended September 30, 2012		Six Months Ended September 30, 2011	
Sales	100.0	% 100.0	% 100.0	% 100.0
Cost of sales	66.7	65.8	67.2	66.6
Gross profit	33.3	34.2	32.8	33.4
Operating expenses:				
General and administrative	9.2	9.6	8.9	8.9
Advertising	12.8	13.6	13.6	13.6
Depreciation	0.4	0.6	0.4	0.5
Total operating expenses	22.4	23.8	22.9	23.0
Income from operations	10.9	10.4	9.9	10.4
Total other income	0.1	0.2	0.1	0.2
Income before provision for income taxes	11.0	10.6	10.0	10.6
Provision for income taxes	4.1	3.9	3.7	3.9
Net income	6.9	% 6.7	% 6.3	% 6.7



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Three Months Ended September 30, 2012 Compared With Three Months Ended September 30, 2011, and Six Months Ended September 30, 2012 Compared With Six Months Ended September 30, 2011

Sales

Sales were \$58.1 million for the quarter ended September 30, 2012, slightly down from approximately \$58.2 million for the quarter ended September 30, 2011. For the six months ended September 30, 2012, sales decreased by approximately \$4.7 million, or 3.6%, to approximately \$127.1 million compared to \$131.8 million for the six months ended September 30, 2011. For both the three and six months ended September 30, 2012, sales were negatively impacted because of the unavailability of Novartis brands during the period due to the manufacturer's suspended production. Our sales for both periods were also down because of a decline in average order size which was due to additional discounts given, a change in product mix to lower priced items, mainly generics, and increased competition, and for the six months due to customers purchasing smaller quantities, such as a 3-month supply instead of 6 months. The Company acquired approximately 177,000 new customers for the quarter ended September 30, 2012, compared to approximately 184,000 new customers for the same period the prior year. For the six months ended September 30, 2012 the Company acquired approximately 374,000 new customers, compared to 410,000 new customers for the six months ended September 30, 2011. The following chart illustrates sales by various sales classifications:

Three Months Ended September 30,								
Sales (In thousands)	2012	%	2011	%	\$ Variance	% Variance		
Reorder Sales	\$46,427	79.8	% \$45,477	78.1	% \$950		2.1	%
New Order Sales	\$11,718	20.2	% \$12,748	21.9	% \$(1,030)	)	-8.1	%
Total Net Sales	\$58,145	100.0	% \$58,225	100.0	% \$(80)	)	-0.1	%
Internet Sales	\$44,598	76.7	% \$43,343	74.4	% \$1,255		2.9	%
Contact Center Sales	\$13,547	23.3	% \$14,882	25.6	% \$(1,335)	)	-9.0	%
Total Net Sales	\$58,145	100.0	% \$58,225	100.0	% \$(80)	)	-0.1	%

Six Months Ended September 30,								
Sales (In thousands)	2012	%	2011	%	\$ Variance	% Variance		
Reorder Sales	\$101,488	79.8	% \$102,093	77.5	% \$(605)	)	-0.6	%
New Order Sales	\$25,612	20.2	% \$29,710	22.5	% \$(4,098)	)	-13.8	%
Total Net Sales	\$127,100	100.0	% \$131,803	100.0	% \$(4,703)	)	-3.6	%
Internet Sales	\$97,391	76.6	% \$97,404	73.9	% \$(13)	)	0.0	%
Contact Center Sales	\$29,709	23.4	% \$34,399	26.1	% \$(4,690)	)	-13.6	%
Total Net Sales	\$127,100	100.0	% \$131,803	100.0	% \$(4,703)	)	-3.6	%

Sales may be adversely affected in Fiscal 2013 due to increased competition and consumers giving more consideration to price and trading down to smaller package quantities and to less expensive brands, including generics. In response

to these trends, the Company will focus on advertising efficiency and shifting sales to higher margin items, including generics, combined with expanding our product offerings to pet supplies. No guarantees can be made that the Company's efforts will be successful, or that sales will grow in the future. The majority of our product sales were affected by the seasons, due to the seasonality of mainly heartworm, and flea and tick medications. For the quarters ended June 30, September 30, December 31, and March 31 of Fiscal 2012, the Company's sales were approximately 31%, 24%, 21%, and 24%, respectively.

#### Cost of sales

Cost of sales increased by approximately \$484,000, or 1.3%, to approximately \$38.8 million for the quarter ended September 30, 2012, from approximately \$38.3 million for the quarter ended September 30, 2011. For the six months ended September 30, 2012, cost of sales decreased by approximately \$2.4 million, or 2.7%, to approximately \$85.4 million compared to \$87.8 million for the same period in the prior year. The increase to cost of sales for the quarter ended September 30, 2012 can be related to increased shipping costs in the period, compared to the same period in the prior year, and the decrease to cost of sales for the six months ended September 30, 2012 is directly related to decreased sales. Cost of sales as a percent of sales was 66.7% and 65.8% for the quarters ended September 30, 2012 and 2011, respectively, and for the six months ended September 30, 2012 and 2011 the cost of sales was 67.2% and 66.6%, respectively. The percentage increases can be mainly attributed to an increase to shipping expenses.

#### Gross profit

Gross profit decreased by approximately \$564,000, or 2.8%, to approximately \$19.4 million for the quarter ended September 30, 2012, from approximately \$19.9 million for the quarter ended September 30, 2011. For the six months ended September 30, 2012 gross profit decreased by approximately \$2.3 million, or 5.4%, to approximately \$41.7 million, compared to \$44.0 million for the same period in the prior year. Gross profit as a percentage of sales was 33.3% and 34.2% for the three months ended September 30, 2012 and 2011, respectively, and for the six months ended September 30, 2012 and 2011, gross profit was 32.8% and 33.4%, respectively. The percentage decreases can be mainly attributed to an increase to shipping expenses.

#### General and administrative expenses

General and administrative expenses decreased by approximately \$233,000, or 4.2%, to approximately \$5.4 million for the quarter ended September 30, 2012, from approximately \$5.6 million for the quarter ended September 30, 2011. For the six months ended September 30, 2012, general and administrative expenses decreased by approximately \$415,000, or 3.5%, to approximately \$11.3 million from approximately \$11.7 million for the six months ended September 30, 2011. The decrease in general and administrative expenses for the three months ended September 30, 2012 was primarily due to the following: a \$154,000 decrease in bank service fees due to a reduction in credit card fees; a \$60,000 reduction in payroll expenses related primarily to a decrease in stock compensation expense; a \$59,000 decrease in professional fees, with the majority of the decrease relating to legal and investor relations fees; and a \$29,000 decrease in telephone expenses. Offsetting the decrease was a \$30,000 increase in property expenses related to our website, and a \$39,000 increase in other expenses including licenses and bad debt expense. The decrease in general and administrative expenses for the six months ended September 30, 2012 was primarily due to the following: a \$439,000 decrease in bank service fees due to a reduction in credit card fees; a \$73,000 decrease in telephone expenses; and a \$67,000 decrease in professional fees, with the majority of the decrease relating to legal and investor relations fees. Offsetting the decrease was a \$72,000 increase in property expenses related to our website, a \$53,000 increase in licenses and fees, and a \$39,000 increase in other expenses including office expense, payroll expense, and bad debt expense.

#### Advertising expenses

Advertising expenses decreased by approximately \$480,000, or 6.1%, to approximately \$7.4 million for the quarter ended September 30, 2012, from approximately \$7.9 million for the quarter ended September 30, 2011. For the six months ended September 30, 2012, advertising expenses decreased by approximately \$730,000, or 4.1%, to approximately \$17.3 million compared to advertising expenses of approximately \$18.0 million for the six months ended September 30, 2011. The decrease in advertising expenses for the three and six months ended September 30, 2012 can be attributed to reduced advertising due to the unavailability of television remnant space inventory. The

advertising costs of acquiring a new customer, defined as total advertising costs divided by new customers acquired, decreased to \$42 for the quarter ended September 30, 2012, compared to \$43 for the quarter ended September 30, 2011. For the six months ended September 30, 2012 the advertising costs of acquiring a new customer increased to \$46, compared to \$44 for the same period in the prior year. Advertising cost of acquiring a new customer can be impacted by the advertising environment, the effectiveness of our advertising creative, increased advertising spending, and price competition. Historically, the advertising environment fluctuates due to supply and demand. A more favorable advertising environment may positively impact future new order sales, whereas a less favorable advertising environment may negatively impact future new order sales.

As a percentage of sales, advertising expense was 12.8% and 13.6% for the quarters ended September 30, 2012 and 2011, respectively, and for both the six months ended September 30, 2012 and 2011 advertising expense was 13.6%. The decrease in advertising expense as a percentage of total sales for the quarter ended September 30, 2012 can be attributed to a reduction in advertising expenses in the quarter. The Company currently anticipates advertising as a percentage of sales to be approximately 13% for Fiscal 2013. However, the advertising percentage will fluctuate quarter to quarter due to seasonality and advertising availability. For the fiscal year ended March 31, 2012, quarterly advertising expenses as a percentage of sales ranged between 11% and 14%.

#### Depreciation

Depreciation expenses decreased by approximately \$97,000 to approximately \$249,000 for the quarter ended September 30, 2012, from approximately \$346,000 for the quarter ended September 30, 2011. For the six months ended September 30, 2012 depreciation expenses decreased by approximately \$110,000 to \$577,000 compared to \$687,000 for the same period in the prior year. This decrease to depreciation expense for the quarter and six months ended September 30, 2012 can be attributed to a reduction in new property and equipment additions.

#### Other income

Other income decreased by approximately \$72,000 to approximately \$64,000 for the quarter ended September 30, 2012 from approximately \$136,000 for the quarter ended September 30, 2011. For the six months ended September 30, 2012 other income decreased by approximately \$98,000 to approximately \$123,000 compared to approximately \$221,000 for the same period in the prior year. The decrease to other income can be primarily attributed to a reduction in other advertising income. Interest income may decrease in the future as the Company utilizes its cash balances on its share repurchase plan, with approximately \$10.2 million remaining as of September 30, 2012, on any quarterly dividend payment, or on its operating activities.

#### Provision for income taxes

For the quarters ended September 30, 2012 and 2011, the Company recorded an income tax provision for approximately \$2.4 million and \$2.3 million, respectively, and for the six months ended September 30, 2012 and 2011, the Company recorded an income tax provision of approximately \$4.7 million and \$5.1 million, respectively. The effective tax rate for the quarters ended September 30, 2012 and 2011 was 36.9% and 36.8%, respectively, and for the six months ended September 30, 2012 and 2011 the effective tax rate was 36.9% and 36.8%, respectively. The Company estimates its effective tax rate will be approximately 37.0% for Fiscal 2013.

#### Liquidity and Capital Resources

The Company's working capital at September 30, 2012 and March 31, 2012 was \$77.2 million and \$78.2 million, respectively. The \$1.0 million decrease in working capital was primarily attributable to share repurchases and dividends paid during the six months, offset by cash flow generated from operations. Net cash provided by operating activities was \$15.7 million and \$16.2 million for the six months ended September 30, 2012 and 2011, respectively. This change can be attributed to a decrease in the Company's net income for the six months ended September 30, 2012 compared to the same period in the prior year. Net cash used in investing activities was \$5.3 million for the six months ended September 30, 2012, compared to cash provided by investing activities of \$9.4 million for the six months ended September 30, 2011. This change can be attributed to the redemption of the Company's long term investments balance during the six months ended September 30, 2011, compared to the purchasing of short term investments during the six months ended September 30, 2012. Net cash used in financing activities was \$10.2 million for the six months ended September 30, 2012, compared to \$28.1 million for the same period in the prior year. This change was primarily due to the Company repurchasing approximately 397,000 shares



of its common stock for approximately \$3.9 million for the six months ended September 30, 2012, compared to repurchasing approximately 2.0 million shares of its common stock for approximately \$22.6 million for the six months ended September 30, 2011. During the six months ended September 30, 2012 the Company paid approximately \$6.1 million in dividends, compared to \$5.4 million in dividends for the same period in the prior year.

As of September 30, 2012 the Company had approximately \$10.2 million remaining under the Company's share repurchase plan. Subsequent to September 30, 2012, on October 26, 2012 our Board of Directors declared a \$0.15 per share dividend. The Board established a November 9, 2012 record date and a November 23, 2012 payment date. Depending on future market conditions the Company may utilize its cash and cash equivalents on the remaining balance of its current share repurchase plan, on dividends, or on its operating activities.

As of September 30, 2012 the Company had no outstanding lease commitments except for the lease for its 65,300 square foot facility. We are not currently bound by any long or short term agreements for the purchase or lease of capital expenditures. Any amounts expended for capital expenditures would be the result of an increase in the capacity needed to adequately provide for any increase in our business. To date we have paid for any needed additions to our capital equipment infrastructure from working capital funds and anticipate this being the case in the future. Presently, we have approximately \$200,000 forecasted for capital expenditures for the remainder of Fiscal 2013, which will be funded through cash from operations. The Company's primary source of working capital is cash from operations. The Company presently has no need for alternative sources of working capital, and has no commitments or plans to obtain additional capital.

#### Off-Balance Sheet Arrangements

The Company had no off-balance sheet arrangements as of September 30, 2012.

#### Cautionary Statement Regarding Forward-Looking Information

Certain information in this Quarterly Report on Form 10-Q includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. You can identify these forward-looking statements by the words "believes," "intends," "expects," "may," "will," "should," "plans," "projects," "contemplates," "intends," "budgets," "predicts," "estimates," "anticipates," or similar expressions. These statements are based on our beliefs, as well as assumptions we have used based upon information currently available to us. Because these statements reflect our current views concerning future events, these statements involve risks, uncertainties, and assumptions. Actual future results may differ significantly from the results discussed in the forward-looking statements. A reader, whether investing in our common stock or not, should not place undue reliance on these forward-looking statements, which apply only as of the date of this quarterly report. When used in this quarterly report on Form 10-Q, "PetMed Express," "1-800-PetMeds," "PetMeds," "PetMed," "PetMeds.com," "PetMed.com," "PetMed Express.com," "the Company," "we," "our," and "us" refers to PetMed Express, Inc. and our subsidiaries.

#### ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

Market risk generally represents the risk that losses may occur in the value of financial instruments as a result of movements in interest rates, foreign currency exchange rates, and commodity prices. Our financial instruments include cash and cash equivalents, short term investments, accounts receivable, and accounts payable. The book values of cash equivalents, short term investments, accounts receivable, and accounts payable are considered to be representative of fair value because of the short maturity of these instruments. Interest rates affect our return on excess cash and investments. As of September 30, 2012, we had \$47.0 million in cash and cash equivalents and \$15.4 million in short term investments. A majority of our cash and cash equivalents and investments generate interest income based on prevailing interest rates.

A significant change in interest rates would impact the amount of interest income generated from our excess cash and investments. It would also impact the market value of our investments. Our investments are subject to market risk, primarily interest rate and credit risk. Our investments are managed by a limited number of outside professional

managers within investment guidelines set by our Board of Directors. Such guidelines include security type, credit quality, and maturity, and are intended to limit market risk by restricting our investments to high-quality debt instruments with both short and long term maturities. We do not hold any derivative financial instruments that could expose us to significant market risk. At September 30, 2012, we had no debt obligations.

## ITEM 4. CONTROLS AND PROCEDURES.

The Company's management, including our Chief Executive Officer and Chief Financial Officer, has conducted an evaluation of the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15 promulgated under the Securities Exchange Act of 1934, as amended) as of the quarter ended September 30, 2012, the end of the period covered by this report (the "Evaluation Date"). Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures are effective such that the information relating to our Company, including our consolidated subsidiaries, required to be disclosed by the Company in reports that it files or submits under the Exchange Act: (1) is recorded, processed, summarized, and reported within the time periods specified in the Securities and Exchange Commission rules and forms, and (2) is accumulated and communicated to our management, including our principal executive officer and principal financial officer, as appropriate, to allow timely decisions regarding required disclosure. There have been no significant changes made in our internal controls over financial reporting or in other factors that could significantly affect, or are reasonably likely to materially affect, our internal controls over financial reporting during the period covered by this report.

## PART II - OTHER INFORMATION

## ITEM 1. LEGAL PROCEEDINGS.

None.

## ITEM 1A. RISK FACTORS.

Our operations and financial results are subject to various risks and uncertainties that could adversely affect our business, financial condition, results of operations, and trading price of our common stock. Please refer to our Annual Report on Form 10-K for Fiscal year 2012 for additional information concerning these and other uncertainties that could negatively impact the Company.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS.

The Company did not make any sales of unregistered securities during the second quarter of fiscal 2013.

## Issuer Purchases of Equity Securities

This table provides information with respect to purchases by the Company of shares of common stock during the three months ended September 30, 2012:

Month / Year	Total Number of Shares Purchased	Average Price Paid Per Share	Total Number of Shares Purchased as Part of Publicly Announced Program	Approximate Dollar Value of Shares That May Yet Be Purchased Under the Program
July 2012 (July 1, 2012 to July 31, 2012)	-	\$ -	-	\$ 14,019,039
August 2012 (August 1, 2012 to August 31, 2012)	394,918	\$ 9.74	394,918	\$ 10,173,076

September 2012 (September 1, 2012 to September 30, 2012)	2,000	\$ 9.67	2,000	\$ 10,153,730
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ITEM 3. DEFAULTS UPON SENIOR SECURITIES.

None.

ITEM 4. MINE SAFETY DISCLOSURES.

Not applicable.

ITEM 5. OTHER INFORMATION.

None.

ITEM 6. EXHIBITS

The following exhibits are filed as part of this report.

31.1 Certification of Principal Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, promulgated under the Securities Exchange Act of 1934, as amended (filed herewith to Exhibit 31.1 of the Registrant's Report on Form 10-Q for the quarter ended September 30, 2012, Commission File No. 000-28827).

31.2 Certification of Principal Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, promulgated under the Securities Exchange Act of 1934, as amended (filed herewith to Exhibit 31.2 of the Registrant's Report on Form 10-Q for the quarter ended September 30, 2012, Commission File No. 000-28827).

32.1 Certification Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (filed herewith to Exhibit 32.1 of the Registrant's Report on Form 10-Q for the quarter ended September 30, 2012, Commission File No. 000-28827).

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

PETMED EXPRESS, INC.  
(The "Registrant")

Date: October 31, 2012

By: /s/ Menderes Akdag  
Menderes Akdag

Chief Executive Officer  
and President  
(principal executive  
officer)

By: /s/ Bruce S. Rosenbloom  
Bruce S. Rosenbloom

Chief Financial Officer  
(principal financial and  
accounting officer)

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

PETMED EXPRESS, INC

FORM 10-Q

FOR THE QUARTER ENDED:

SEPTEMBER 30, 2012

EXHIBITS

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EXHIBIT INDEX

Exhibit Number	Description	Number of Pages in Original Document	Incorporated By Reference
31.1	Certification of Principal Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002	1	**
31.2	Certification of Principal Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002	1	**
32.1	Certification Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	1	**

\*\* Filed herewith