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Washington, D.C. 20549Check this box if no longer subject to Section 16.STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES									OMB AP OMB Number: Expires: Estimated av burden hour response	0	
(Print or Type	Responses)										
HAMILTON GAIL Symbol					nd Ticker or		-0	. Relationship of Reporting Person(s) to ssuer			
					Fransaction	·	bel	(Check all applicable) Director 10% Owner Officer (give title 0ther (specify below) EVP Global Services & Support			
				nendment, I onth/Day/Ye	Date Original ar)	l	Ap _X 	Individual or Joint/Group Filing(Check plicable Line) _ Form filed by One Reporting Person _ Form filed by More than One Reporting son			
(City)	(State)	(Zip)	Tal	ble I - Non-	Derivative	Securi		ed, Disposed of,	or Beneficiall	y Owned	
1.Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)		Date, if	3. Transactio Code (Instr. 8)	4. Securitie orDisposed o (Instr. 3, 4	f (D)		5. Amount of Securities Beneficially Owned Following Reported Transaction(s)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)	
Common	11/01/0004			Code V	Amount	(D)	Price \$	(Instr. 3 and 4)	D		
Stock	11/01/2004			М	17,427	A	17.4375	38,639	D		
Common Stock	11/01/2004			М	5,318	А	\$ 8.6407	43,957	D		
Common Stock	11/01/2004			М	85,250	А	\$ 16.425	129,207	D		
Common Stock	11/01/2004			S	107,995	D	\$ 57.6449	21,212	D		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transactio Code (Instr. 8)	iorDerivative Securities		6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Amount of Underlying Securities (Instr. 3 and 4)	
				Code V	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount Number Shares
Employee Stock Option Grant	\$ 17.4375	11/01/2004		М		17,427	03/22/2001	03/22/2010	Common Stock	77,072
Employee Stock Option Grant	\$ 8.6407	11/01/2004		М		5,318	12/18/2001	12/18/2010	Common Stock	61,984
Employee Stock Option Grant	\$ 16.425	11/01/2004		М		85,250	12/14/2002	12/14/2011	Common Stock	157,91

Reporting Owners

Reporting Owner Nan	Relationships						
I B	Director	10% Owner	Officer	Other			
HAMILTON GAIL 20330 STEVENS CREEK CUPERTINO, CA 95014			EVP Global Services & Support				
Signatures							
Gail Hamilton	05/24/2004						
<u>**</u> Signature of Reporting Person	Date						
Arthur F.							
Courville	05/24/2004						
	Date						

<u>**</u>Signature of Reporting Person

Explanation of Responses:

- * If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Remarks:

Post transaction holdings Stock: 21,212 Options: 272,005

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.