

BARRETT BUSINESS SERVICES INC
Form 10-Q
May 08, 2018

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended March 31, 2018

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period From to

Commission File Number 0-21886

BARRETT BUSINESS SERVICES, INC.

(Exact name of registrant as specified in its charter)

| | |
|---|--------------------------------------|
| Maryland | 52-0812977 |
| (State or other jurisdiction of Incorporation or organization) | (IRS Employer Identification No.) |

| | |
|--|------------|
| 8100 NE Parkway Drive, Suite 200 | |
| Vancouver, Washington | 98662 |
| (Address of principal executive offices) | (Zip Code) |

(360) 828-0700

(Registrant's telephone number, including area code)

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Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of “large accelerated filer,” “accelerated filer,” “smaller reporting company,” and “emerging growth company” in Rule 12b-2 of the Exchange Act.

| | |
|---|---------------------------|
| Large accelerated filer | Accelerated filer |
| Non-accelerated filer (Do not check if a smaller reporting company) | Smaller reporting company |
| Emerging growth company | |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of May 1, 2018, 7,308,798 shares of the registrant’s common stock (\$0.01 par value) were outstanding.

BARRETT BUSINESS SERVICES, INC.

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PART I – FINANCIAL INFORMATION

Item 1. Unaudited Interim Condensed Consolidated Financial Statements
Barrett Business Services, Inc.

Condensed Consolidated Balance Sheets

(Unaudited)

(In Thousands, Except Par Value)

| | March 31, 2018 | December 31, 2017 |
|--|-------------------|----------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 24,000 | \$ 59,835 |
| Trade accounts receivable, net | 147,058 | 136,664 |
| Income taxes receivable | 4,747 | 1,686 |
| Prepaid expenses and other | 9,002 | 5,724 |
| Investments | 472 | 674 |
| Restricted cash and investments | 104,939 | 103,652 |
| Total current assets | 290,218 | 308,235 |
| Investments | 1,607 | 1,199 |
| Property, equipment and software, net | 25,068 | 24,909 |
| Restricted cash and investments | 302,697 | 291,273 |
| Goodwill | 47,820 | 47,820 |
| Other assets | 15,322 | 3,215 |
| Deferred income taxes | 7,389 | 5,834 |
| | \$ 690,121 | \$ 682,485 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Current portion of long-term debt | \$ 221 | \$ 221 |
| Accounts payable | 3,884 | 5,166 |
| Accrued payroll, payroll taxes and related benefits | 190,738 | 181,639 |
| Other accrued liabilities | 8,124 | 9,024 |
| Workers' compensation claims liabilities | 99,861 | 97,673 |
| Safety incentives liability | 27,361 | 28,532 |
| Total current liabilities | 330,189 | 322,255 |
| Long-term workers' compensation claims liabilities | 279,013 | 265,844 |
| Long-term debt | 4,116 | 4,171 |
| Customer deposits and other long-term liabilities | 1,363 | 1,381 |
| Total liabilities | 614,681 | 593,651 |
| Commitments and contingencies (Notes 4 and 6) | | |
| Stockholders' equity: | | |
| Common stock, \$.01 par value; 20,500 shares authorized, 7,307 | | |
| and 7,301 shares issued and outstanding | 73 | 73 |

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| | | |
|--------------------------------------|------------|------------|
| Additional paid-in capital | 13,830 | 12,311 |
| Accumulated other comprehensive loss | (5,394) | (1,430) |
| Retained earnings | 66,931 | 77,880 |
| Total stockholders' equity | 75,440 | 88,834 |
| | \$ 690,121 | \$ 682,485 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

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Barrett Business Services, Inc.

Condensed Consolidated Statements of Operations

(Unaudited)

(In Thousands, Except Per Share Amounts)

| | Three Months Ended March 31, | |
|--|------------------------------------|-------------|
| | 2018 | 2017 |
| Revenues: | | |
| Professional employer service fees | \$ 188,961 | \$ 172,209 |
| Staffing services | 35,014 | 37,788 |
| Total revenues | 223,975 | 209,997 |
| Cost of revenues: | | |
| Direct payroll costs | 26,404 | 28,710 |
| Payroll taxes and benefits | 124,188 | 115,400 |
| Workers' compensation | 57,121 | 55,437 |
| Total cost of revenues | 207,713 | 199,547 |
| Gross margin | 16,262 | 10,450 |
| Selling, general and administrative expenses | 29,428 | 26,610 |
| Depreciation and amortization | 1,004 | 942 |
| Loss from operations | (14,170) | (17,102) |
| Other income (expense): | | |
| Investment income, net | 2,019 | 158 |
| Interest expense | (42) | (83) |
| Other, net | 16 | — |
| Other income, net | 1,993 | 75 |
| Loss before income taxes | (12,177) | (17,027) |
| Benefit from income taxes | (3,054) | (5,800) |
| Net loss | \$(9,123) | \$(11,227) |
| Basic loss per common share | \$(1.25) | \$(1.55) |
| Weighted average number of basic common shares outstanding | 7,304 | 7,249 |
| Diluted loss per common share | \$(1.25) | \$(1.55) |
| Weighted average number of diluted common shares outstanding | 7,304 | 7,249 |
| Cash dividends per common share | \$0.25 | \$0.25 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

Barrett Business Services, Inc.

Condensed Consolidated Statements of Comprehensive Income

(Unaudited)

(In Thousands)

| | Three Months Ended March 31, | |
|--|------------------------------------|------------|
| | 2018 | 2017 |
| Net loss | \$(9,123) | \$(11,227) |
| Unrealized losses on investments, net of tax of (\$1,555) and (\$14) in 2018 and 2017, respectively | (3,964) | (20) |
| Comprehensive loss | \$(13,087) | \$(11,247) |

The accompanying notes are an integral part of these condensed consolidated financial statements.

Barrett Business Services, Inc.

Condensed Consolidated Statements of Stockholders' Equity

Three Months Ended March 31, 2018 and 2017

(Unaudited)

(In Thousands)

| | Common Stock Shares | Common Stock Amount | Additional Paid-in Capital | Accumulated Other Comprehensive (Loss) Income | Retained Earnings | Total |
|--|------------------------|------------------------|----------------------------------|---|----------------------|-----------|
| Balance, December 31, 2016 | 7,244 | \$ 72 | \$ 9,638 | \$ (3) | \$ 59,986 | \$ 69,693 |
| Common stock issued on exercise of options | | | | | | |
| and vesting of restricted stock units | 9 | 1 | 97 | — | — | 98 |
| Common stock repurchased on vesting of | | | | | | |
| restricted stock units | (1) | — | (68) | — | — | (68) |
| Share-based compensation expense | — | — | 882 | — | — | 882 |
| Excess tax benefits from share-based | | | | | | |
| compensation | — | — | — | — | — | — |
| Cash dividends on common stock | — | — | — | — | (1,813) | (1,813) |
| Unrealized loss on investments, net of tax | — | — | — | (20) | — | (20) |
| Net loss | — | — | — | — | (11,227) | (11,227) |
| Balance, March 31, 2017 | 7,252 | \$ 73 | \$ 10,549 | \$ (23) | \$ 46,946 | \$ 57,545 |
| Balance, December 31, 2017 | 7,301 | \$ 73 | \$ 12,311 | \$ (1,430) | \$ 77,880 | \$ 88,834 |
| Common stock issued on exercise of options | | | | | | |
| and vesting of restricted stock units | 7 | — | 53 | — | — | 53 |
| Common stock repurchased on vesting of | | | | | | |
| restricted stock units | (1) | — | (76) | — | — | (76) |
| Share-based compensation expense | — | — | 1,542 | — | — | 1,542 |
| Cash dividends on common stock | — | — | — | — | (1,826) | (1,826) |
| Unrealized loss on investments, net of tax | — | — | — | (3,964) | — | (3,964) |
| Net loss | — | — | — | — | (9,123) | (9,123) |
| Balance, March 31, 2018 | 7,307 | \$ 73 | \$ 13,830 | \$ (5,394) | \$ 66,931 | \$ 75,440 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

Barrett Business Services, Inc.

Condensed Consolidated Statements of Cash Flows

(Unaudited)

(In Thousands)

| | Three Months Ended March 31, | |
|---|---------------------------------|-------------|
| | 2018 | 2017 |
| Cash flows from operating activities: | | |
| Net loss | \$(9,123) | \$(11,227) |
| Reconciliations of net loss to net cash used in operating activities: | | |
| Depreciation and amortization | 1,004 | 942 |
| Losses recognized on investments | 35 | — |
| Share-based compensation | 1,542 | 882 |
| Changes in certain operating assets and liabilities: | | |
| Trade accounts receivable | (10,394) | (12,793) |
| Income taxes receivable | (3,061) | (3,078) |
| Prepaid expenses and other | (3,278) | (2,931) |
| Accounts payable | (1,282) | (1,435) |
| Accrued payroll, payroll taxes and related benefits | 9,099 | 20,383 |
| Other accrued liabilities | (900) | (1,151) |
| Income taxes payable | — | (3,041) |
| Workers' compensation claims liabilities | 15,378 | 13,696 |
| Safety incentives liability | (1,171) | (631) |
| Customer deposits, long-term liabilities and other assets, net | (17) | (474) |
| Net cash used in operating activities | (2,168) | (858) |
| Cash flows from investing activities: | | |
| Purchase of property and equipment | (1,163) | (902) |
| Purchase of investments | (773) | (491) |
| Proceeds from sales and maturities of investments | 589 | 5,502 |
| Purchase of restricted investments | (81,289) | (102,722) |
| Proceeds from sales and maturities of restricted investments | 21,291 | 5,224 |
| Net cash used in investing activities | (61,345) | (93,389) |
| Cash flows from financing activities: | | |
| Payments on long-term debt | (55) | (56) |
| Common stock repurchased on vesting of restricted stock units | (76) | (68) |
| Dividends paid | (1,826) | (1,813) |
| Proceeds from exercise of stock options and vesting of restricted stock units | 53 | 97 |
| Net cash used in financing activities | (1,904) | (1,840) |
| Net decrease in cash, cash equivalents and restricted cash | (65,417) | (96,087) |
| Cash, cash equivalents and restricted cash, beginning of period | 120,205 | 341,330 |
| Cash, cash equivalents and restricted cash, end of period | \$54,788 | \$245,243 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

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Barrett Business Services, Inc.

Notes to Condensed Consolidated Financial Statements

(Unaudited)

Note 1 - Basis of Presentation of Interim Period Statements

The accompanying condensed consolidated financial statements are unaudited and have been prepared by Barrett Business Services, Inc. (“BBSI”, the “Company”, “our” or “we”), pursuant to the rules and regulations of the Securities and Exchange Commission. Certain information and note disclosures typically included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America (“GAAP”) have been condensed or omitted pursuant to such rules and regulations. In the opinion of management, the condensed consolidated financial statements include all adjustments, consisting only of normal recurring adjustments, necessary for a fair statement of the results for the interim periods presented. The accompanying condensed financial statements are prepared on a consolidated basis. All intercompany account balances and transactions have been eliminated in consolidation. The preparation of condensed consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the condensed consolidated financial statements and accompanying notes. Actual results may differ from such estimates and assumptions. The condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes thereto included in the Company’s 2017 Annual Report on Form 10-K at pages F1 – F27. The results of operations for an interim period are not necessarily indicative of the results of operations for a full year.

Revenue recognition

Professional employer (“PEO”) services are normally used by organizations to satisfy ongoing needs related to the management of human capital and are governed by the terms of a client services agreement which covers all employees at a particular work site. Staffing revenues relate primarily to short-term staffing, contract staffing and on-site management services. The Company’s performance obligations for PEO and staffing services are satisfied, and the related revenue is recognized, as services are rendered by our workforce.

Our PEO client service agreements have a minimum term of one year, are renewable on an annual basis, and typically require 30 days’ written notice to cancel or terminate the contract by either party. In addition, our client service agreements provide for immediate termination upon any default of the client regardless of when notice is given. PEO customers are invoiced following the end of each payroll processing cycle, with payment generally due on the invoice date. Staffing customers are invoiced weekly based on agreed rates per employee and actual hours worked, typically with payment terms of 30 days. The amount of earned but unbilled revenue is classified as a receivable on the condensed consolidated balance sheets.

We report PEO revenues net of direct payroll costs because we are not the primary obligor for these payments to our clients’ employees. Direct payroll costs include salaries, wages, health insurance, and employee out-of-pocket expenses incurred incidental to employment. Safety incentives represent consideration payable to PEO customers, and therefore safety incentive costs are also netted against PEO revenue.

Cost of revenues

Our cost of revenues for PEO services includes employer payroll-related taxes and workers' compensation costs. Our cost of revenues for staffing services includes direct payroll costs, employer payroll-related taxes, employee benefits, and workers' compensation costs. Direct payroll costs represent the gross payroll earned by staffing services employees based on salary or hourly wages. Payroll taxes and employee benefits consist of the employer's portion of Social Security and Medicare taxes, federal and state unemployment taxes, and staffing services employee reimbursements for materials, supplies and other expenses, which are paid by our customer. Workers' compensation costs consist primarily of claims reserves, claims administration fees, legal fees, medical cost containment ("MCC") expense, state administrative agency fees, third-party broker commissions, risk manager payroll, premiums for excess insurance, and the fronted insurance program, and costs associated with operating our two wholly owned insurance companies, Associated Insurance Company for Excess (AICE) and Ecole Insurance Company (Ecole).

Cash and cash equivalents

We consider non-restricted short-term investments, which are highly liquid, readily convertible into cash, and have maturities at acquisition of less than three months, to be cash equivalents for purposes of the condensed consolidated statements of cash flows and condensed consolidated balance sheets. The Company maintains cash balances in bank accounts that normally exceed FDIC insured limits. The Company has not experienced any losses related to its cash concentration.

Investments

The Company classifies investments as trading or available-for-sale. We had no trading securities at March 31, 2018 and December 31, 2017. The Company's investments are reported at fair value with unrealized gains and losses, net of taxes, shown as a component of accumulated other comprehensive income (loss) in stockholders' equity. Management considers available evidence in evaluating potential impairment of investments, including the duration and extent to which fair value is less than cost. Realized gains and losses on sales of investments are included in investment income in our condensed consolidated statements of operations. In the event a loss is determined to be other-than-temporary, the loss will be recognized in the condensed consolidated statements of operations.

Restricted cash and investments

The Company holds restricted cash and investments primarily for the future payment of workers' compensation claims. Restricted investments have been categorized as available-for-sale. They are reported at fair value with unrealized gains and losses, net of taxes, shown as a component of accumulated other comprehensive income (loss) in stockholders' equity. Management considers available evidence in evaluating potential impairment of restricted investments, including the duration and extent to which fair value is less than cost. Realized gains and losses on sales of restricted investments are included in investment income in our condensed consolidated statements of operations. In the event a loss is determined to be other-than-temporary, the loss will be recognized in the condensed consolidated statements of operations.

Allowance for doubtful accounts

The Company had an allowance for doubtful accounts of \$265,000 at March 31, 2018 and December 31, 2017. We make estimates of the collectability of our accounts receivable for services provided to our customers. Management analyzes historical bad debts, customer concentrations, customer credit-worthiness, current economic trends and changes in customers' payment trends when evaluating the adequacy of the allowance for doubtful accounts. If the financial condition of our customers deteriorates, resulting in an impairment of their ability to make payments, additional allowances may be required.

Workers' compensation claims liabilities

Our workers' compensation claims liabilities do not represent an exact calculation of liability but rather management's best estimate, utilizing actuarial expertise and projection techniques, at a given reporting date. The estimated liability for open workers' compensation claims is based on an evaluation of information provided by our third-party administrators for workers' compensation claims, coupled with an actuarial estimate of future adverse loss development with respect to reported claims and incurred but not reported claims (together, "IBNR"). At March 31, 2018 and December 31, 2017, workers' compensation claims liabilities included case reserve estimates for reported losses, plus additional amounts for estimated IBNR claims, MCC and legal costs, and unallocated loss adjustment expenses. These estimates are reviewed at least quarterly and adjustments to estimated liabilities are reflected in current operating results as they become known.

The process of arriving at an estimate of unpaid claims and claims adjustment expense involves a high degree of judgment and is affected by both internal and external events, including changes in claims handling practices, changes in reserve estimation procedures, inflation, trends in the litigation and settlement of pending claims, and legislative changes.

Our estimates are based on informed judgment, derived from individual experience and expertise applied to multiple sets of data and analyses. We consider significant facts and circumstances known both at the time that loss reserves are initially established and as new facts and circumstances become known. Due to the inherent uncertainty underlying loss reserve estimates, the expenses incurred through final resolution of our liability for our workers' compensation claims will likely vary from the related loss reserves at the reporting date. Therefore, as specific claims are paid out in the future, actual paid losses may be materially different from our current loss reserves.

The Company's independent actuary provides management with an estimate of the current and long-term portions of our total workers' compensation claims, which is an important factor in our process for estimating workers' compensation claims liabilities. The current portion represents the independent actuary's best estimate of payments the Company will make related to workers' compensation claims over the ensuing twelve months.

A basic premise in most actuarial analyses is that historical data and past patterns demonstrated in the incurred and paid historical data form a reasonable basis upon which to project future outcomes, absent a material change. Significant structural changes to the available data can materially impact the reserve estimation process. To the extent a material change affecting the ultimate claim liability becomes known, such change is quantified to the extent possible through an analysis of internal Company data and, if available and when appropriate, external data. Nonetheless, actuaries exercise a considerable degree of judgment in the evaluation of these factors and the need for such actuarial judgment is more pronounced when faced with material uncertainties.

Safety incentives

Safety incentives represent cash incentives paid to certain PEO client companies for maintaining safe-work practices and minimizing workplace injuries. The incentive is based on a percentage of annual payroll and is paid annually to customers who meet predetermined workers' compensation claims cost objectives. Safety incentive payments are made only after closure of all workers' compensation claims incurred during the customer's contract period. The safety incentive liability is estimated and accrued each month based upon contract year-to-date payroll and the then current amount of the customer's estimated workers' compensation claims reserves as established by us and our third party administrator. The Company provided \$27.4 million and \$28.5 million at March 31, 2018 and December 31, 2017, respectively, as an estimate of the liability for unpaid safety incentives.

Customer deposits

We require deposits from certain PEO customers to cover a portion of our accounts receivable due from such customers in the event of default of payment.

Comprehensive income (loss)

Comprehensive income (loss) includes all changes in equity during a period except those that resulted from investments by or distributions to the Company's stockholders.

Other comprehensive income (loss) refers to revenues, expenses, gains and losses that under U.S. generally accepted accounting principles ("GAAP") are included in comprehensive income (loss), but excluded from net income (loss) as these amounts are recorded directly as an adjustment to stockholders' equity. Our other comprehensive income (loss)

comprises unrealized holding gains and losses on our available-for-sale investments.

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Statements of cash flows

Interest paid during the three months ended March 31, 2018 and 2017 did not materially differ from interest expense. No income taxes were paid during the three months ended March 31, 2018. Income taxes paid during the three months ended March 31, 2017 totaled \$0.3 million.

Bank deposits and other cash equivalents that are restricted for use are classified as restricted cash. The table below reconciles the cash, cash equivalents and restricted cash balances from our condensed consolidated balance sheets to the amounts reported on the condensed consolidated statements of cash flows (in thousands):

| | March 31, 2018 | December 31, 2017 |
|--|-------------------|----------------------|
| Cash and cash equivalents | \$ 24,000 | \$ 59,835 |
| Restricted cash, included in restricted cash and investments | 30,788 | 60,370 |
| Total cash, cash equivalents and restricted cash shown in the statement of cash flows | \$ 54,788 | \$ 120,205 |

Basic and diluted earnings per share

Basic earnings per share are computed based on the weighted average number of common shares outstanding for each year using the treasury method. Diluted earnings per share reflect the potential effects of the exercise of outstanding stock options and the issuance of stock associated with outstanding restricted stock units. Basic and diluted shares outstanding are summarized as follows (in thousands):

| | Three Months Ended March 31, 2018 2017 | |
|---|---|-------|
| Weighted average number of basic shares outstanding | 7,304 | 7,249 |
| Effect of dilutive securities | — | — |
| Weighted average number of diluted shares outstanding | 7,304 | 7,249 |

As a result of the net loss for the three months ended March 31, 2018 and 2017, 336,488 and 292,611 potential common shares have been excluded from the calculation of diluted loss per share because their effect would be anti-dilutive.

Reclassifications

Due to the adoption of Accounting Standards Update (“ASU”) No. 2016-18, “Statement of Cash Flows: Restricted Cash, prior year amounts have been reclassified to conform to the current year presentation. Such reclassifications had no impact on the Company’s financial condition, operating results, cash flows or stockholders’ equity.

Accounting estimates

The preparation of our condensed consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the condensed consolidated financial statements and the reported amounts of revenues and expenses during the reporting periods. Management bases its estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Estimates are used for fair value measurement of investments, allowance for doubtful accounts, deferred income taxes, carrying values for goodwill and property and equipment, accrued workers' compensation liabilities and safety incentive liabilities. Actual results may or may not differ from such estimates.

Recent accounting pronouncements

In May 2014, the Financial Accounting Standards Board (“FASB”) issued ASU No. 2014-09, “Revenue from Contracts with Customers.” The core principle of the update is that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which an entity expects to be entitled in exchange for those goods or services. The update also requires disclosure of sufficient information to enable users of financial statements to understand the nature, amount, timing, and uncertainty of revenue and cash flows arising from contracts with customers. We have adopted ASU 2014-09 effective January 1, 2018 using the modified retrospective method. We have determined that there are no material changes to our revenue recognition policies or to our consolidated financial statements as a result of adopting the standard.

In February 2016, the FASB issued ASU No. 2016-02, “Leases.” The core principle is that a lessee should recognize the assets and liabilities that arise from leases, including operating leases. Under the new guidance, a lessee should recognize in the statement of financial position a liability to make lease payments (the lease liability) and a right-of-use asset representing its right to use the underlying asset for the lease term. For leases with a term of 12 months or less, a lessee is permitted to make an accounting policy election by class of underlying asset not to recognize lease assets and lease liabilities. The recognition, measurement, and presentation of expenses and cash flows arising from a lease by a lessee have not significantly changed from previous GAAP. The amendments in this update are effective for fiscal years beginning after December 15, 2018, and interim periods within those years. The Company is currently evaluating the standard and the impact on its condensed consolidated financial statements and footnote disclosures.

In November 2016, the FASB issued ASU No. 2016-18, “Statement of Cash Flows: Restricted Cash.” The amendments in this update require that a statement of cash flows explain the change during the period in the total of cash, cash equivalents, and amounts generally described as restricted cash or restricted cash equivalents. Therefore, amounts generally described as restricted cash and restricted cash equivalents should be included with cash and cash equivalents when reconciling the beginning-of-period and end-of-period total amounts shown on the statement of cash flows. We have retrospectively adopted this standard effective January 1, 2018. The Company’s balance of restricted cash and restricted cash equivalents was \$30.8 million, \$60.4 million, \$226.8 million and \$290.6 million for the periods ended March 31, 2018, December 31, 2017, March 31, 2017 and December 31, 2016, respectively. The adoption of the guidance also requires us to reconcile our cash balance on the condensed consolidated statements of cash flows to the cash balance presented on the condensed consolidated balance sheets. See “Statements of cash flows” within “Note 1 - Basis of Presentation of Interim Period Statements” for these disclosures.

Note 2 - Fair Value Measurement

The following table summarizes the Company's investments at March 31, 2018 and December 31, 2017 measured at fair value on a recurring basis (in thousands):

| | March 31, 2018 | | | December 31, 2017 | | |
|--|-------------------|--|-------------------|-------------------|--|-------------------|
| | Cost | Gross Unrealized Gains (Losses) | Recorded Basis | Cost | Gross Unrealized Gains (Losses) | Recorded Basis |
| Current: | | | | | | |
| Cash equivalents: | | | | | | |
| Money market funds | \$ 11 | \$ — | \$ 11 | \$ 121 | \$ — | \$ 121 |
| U.S. treasuries | — | — | — | 100 | — | 100 |
| Total cash equivalents | 11 | — | 11 | 221 | — | 221 |
| Investments: | | | | | | |
| Corporate bonds | 208 | (1) | 207 | 400 | — | 400 |
| U.S. treasuries | 200 | — | 200 | 199 | — | 199 |
| U.S. government agency securities | 60 | — | 60 | 65 | — | 65 |
| Municipal bonds | 5 | — | 5 | 10 | — | 10 |
| Total current investments | 473 | (1) | 472 | 674 | — | 674 |
| Long term: | | | | | | |
| Investments: | | | | | | |
| U.S. treasuries | 645 | (4) | 641 | 202 | (2) | 200 |
| Mortgage backed securities | 543 | (11) | 532 | 577 | (5) | 572 |
| Corporate bonds | 383 | (8) | 375 | 419 | (2) | 417 |
| U.S. government agency securities | 50 | (1) | 49 | — | — | — |
| Asset backed securities | 10 | — | 10 | 10 | — | 10 |
| Total long term investments | 1,631 | (24) | 1,607 | 1,208 | (9) | 1,199 |
| Restricted cash and investments ⁽¹⁾: | | | | | | |
| Corporate bonds | 186,085 | (3,893) | 182,192 | 184,808 | (953) | 183,855 |
| Mortgage backed securities | 97,259 | (2,215) | 95,044 | 86,240 | (595) | 85,645 |
| U.S. treasuries | 55,379 | (277) | 55,102 | 45,833 | (143) | 45,690 |
| U.S. government agency securities | 43,164 | (1,018) | 42,146 | 38,168 | (222) | 37,946 |
| Money market funds | 16,260 | — | 16,260 | 16,018 | — | 16,018 |
| Commercial paper | 4,995 | — | 4,995 | 18,973 | — | 18,973 |
| Supranational bonds | 4,762 | (26) | 4,736 | — | — | — |
| Municipal bonds | 251 | (1) | 250 | 472 | (14) | 458 |
| Asset backed securities | 75 | (1) | 74 | — | — | — |
| Total restricted cash and investments | 408,230 | (7,431) | 400,799 | 390,512 | (1,927) | 388,585 |
| Total investments | \$ 410,345 | \$ (7,456) | \$ 402,889 | \$ 392,615 | \$ (1,936) | \$ 390,679 |

(1) Included in restricted cash and investments within the condensed consolidated balance sheet as of March 31, 2018 is restricted cash and long term workers' compensation deposits of \$6.8 million, which is excluded from the table above. Restricted cash and investments are classified as current and noncurrent on the balance sheet based on the nature of the restriction.

The following table summarizes the Company's investments at March 31, 2018 and December 31, 2017 measured at fair value on a recurring basis by fair value hierarchy level (in thousands):

| | March 31, 2018 | | | | December 31, 2017 | | | | | |
|---|----------------------|-------------|------------------|-------------|----------------------|----------------------|-------------|------------------|-------------|----------------------|
| | Total Recorded Basis | Level 1 | Level 2 | Level 3 | Other ⁽¹⁾ | Total Recorded Basis | Level 1 | Level 2 | Level 3 | Other ⁽¹⁾ |
| Cash equivalents: | | | | | | | | | | |
| Money market funds | \$11 | \$ — | \$ — | \$ — | \$11 | \$121 | \$ — | \$ — | \$ — | \$121 |
| U.S. treasuries | — | — | — | — | — | 100 | — | 100 | — | — |
| Investments: | | | | | | | | | | |
| U.S. treasuries | 841 | — | 841 | — | — | 399 | — | 399 | — | — |
| Corporate bonds | 582 | — | 582 | — | — | 817 | — | 817 | — | — |
| Mortgage backed securities | 532 | — | 532 | — | — | 572 | — | 572 | — | — |
| U.S. government agency securities | 109 | — | 109 | — | — | 65 | — | 65 | — | — |
| Asset backed securities | 10 | — | 10 | — | — | 10 | — | 10 | — | — |
| Municipal bonds | 5 | — | 5 | — | — | 10 | — | 10 | — | — |
| Restricted cash and investments: | | | | | | | | | | |
| Corporate bonds | 182,192 | — | 182,192 | — | — | 183,855 | — | 183,855 | — | — |
| Mortgage backed securities | 95,044 | — | 95,044 | — | — | 85,645 | — | 85,645 | — | — |
| U.S. treasuries | 55,102 | — | 55,102 | — | — | 45,690 | — | 45,690 | — | — |
| U.S. government agency securities | 42,146 | — | 42,146 | — | — | 37,946 | — | 37,946 | — | — |
| Money market funds | 16,260 | — | — | — | 16,260 | 16,018 | — | — | — | 16,018 |
| Commercial paper | 4,995 | — | 4,995 | — | — | 18,973 | — | 18,973 | — | — |
| Supranational bonds | 4,736 | — | 4,736 | — | — | — | — | — | — | — |
| Municipal bonds | 250 | — | 250 | — | — | 458 | — | 458 | — | — |
| Asset backed securities | 74 | — | 74 | — | — | — | — | — | — | — |
| Total investments | \$402,889 | \$ — | \$386,618 | \$ — | \$16,271 | \$390,679 | \$ — | \$374,540 | \$ — | \$16,139 |

(1) Investments in money market funds measured at fair value using the net asset value per share practical expedient are not subject to hierarchy level classification disclosure. The Company invests in money market funds that seek to maintain a stable net asset value. These investments include commingled funds that comprise high-quality short-term securities representing liquid debt and monetary instruments where the redemption value is likely to be the fair value. Redemption is permitted daily without written notice.

Note 3 – Workers’ Compensation Claims

The following table summarizes the aggregate workers’ compensation reserve activity (in thousands):

| | Three Months Ended March 31, | |
|---|---------------------------------|------------|
| | 2018 | 2017 |
| Beginning balance | | |
| Workers' compensation claims liabilities | \$363,517 | \$312,537 |
| Add: claims expense accrual | | |
| Current period | 39,052 | 35,275 |
| Prior periods | (6) | 2,914 |
| | 39,046 | 38,189 |
| Less: claim payments related to | | |
| Current period | 1,133 | 1,132 |
| Prior periods | 22,535 | 23,464 |
| | 23,668 | 24,596 |
| Add: Change in claims incurred in excess of retention limits | (21) | 103 |
| Ending balance | | |
| Workers' compensation claims liabilities | \$378,874 | \$326,233 |
| Incurred but not reported (IBNR) | \$217,492 | \$162,760 |
| Ratio of IBNR to workers' compensation claims liabilities | 57% | 50% |

The Company is a self-insured employer with respect to workers' compensation coverage for all of its employees (including employees co-employed through our client service agreements) working in Colorado, Maryland and Oregon, except as described below. In the state of Washington, state law allows only the Company's staffing services and internal management employees to be covered under the Company's self-insured workers' compensation program.

The Company obtains policies from Chubb Limited (“Chubb”) for all California-based clients along with clients in Delaware, Virginia, Pennsylvania, North Carolina, New Jersey, West Virginia, Idaho and the District of Columbia. The arrangement with Chubb, known as a fronted program, provides BBSI a licensed, admitted insurance carrier to issue policies on behalf of BBSI. The risk of loss up to the first \$5.0 million per occurrence is retained by BBSI through a reinsurance agreement. Chubb assumes credit risk should BBSI be unable to satisfy its indemnification obligations.

As part of its fronted workers’ compensation insurance program with Chubb, the Company makes monthly payments into a trust account (“the Chubb trust account”) to be used for the payment of future claims. The balance in the Chubb trust account was \$399.7 million and \$380.6 million at March 31, 2018 and December 31, 2017, respectively. The Chubb trust account balances are included as a component of the current and long-term restricted cash and investments on the Company’s condensed consolidated balance sheets.

As of March 31, 2018, the Company recorded an asset of \$12.1 million related to a payment remitted to Chubb in March 2018 but not deposited into the Chubb trust account until April 2018. This amount is included in other assets in the condensed consolidated balance sheets.

The states of California, Maryland, Oregon, Washington, Colorado and Delaware required us to maintain specified investment balances or other financial instruments totaling \$84.7 million and \$96.8 million at March 31, 2018 and December 31, 2017, respectively, to cover potential workers' compensation claims losses related to the Company's current and former status as a self-insured employer. At March 31, 2018, the Company provided surety bonds and standby letters of credit totaling \$84.7 million, including a California requirement of \$70.2 million.

The Company provided a total of \$378.9 million and \$363.5 million at March 31, 2018 and December 31, 2017, respectively, as an estimated future liability for unsettled workers' compensation claims liabilities. Of this amount, \$2.9 million and \$3.0 million at March 31, 2018 and December 31, 2017, respectively, represent case reserves incurred in excess of the Company's retention. The accrual for costs incurred in excess of retention limits is offset by a receivable from excess insurance carriers of \$2.9 million and \$3.0 million at March 31, 2018 and December 31, 2017, respectively, included in other assets on the condensed consolidated balance sheets.

Note 4 - Revolving Credit Facility and Long-Term Debt

The Company maintains a credit agreement (the "Agreement") with its principal bank, Wells Fargo Bank, National Association (the "Bank").

The Agreement provides for a \$40.0 million revolving credit line between March 15, 2018 and June 15, 2018, and a \$25.0 million revolving credit line thereafter. The Agreement also provides a \$6.0 million sublimit for standby letters of credit at March 31, 2018. Of the \$6.0 million sublimit for standby letters of credit, \$5.9 million was used at March 31, 2018. Advances under the revolving credit facility bear interest, as selected by the Company, of either (a) a daily floating rate of one month LIBOR plus 1.75% or (b) a fixed rate of LIBOR plus 1.75%. The Agreement also provides for an unused commitment fee of 0.375% per year on the average daily unused amount of the revolving credit facility, as well as a fee of 1.75% of the face amount of each letter of credit reserved under the line of credit and 0.95% on standalone, fully secured letters of credit. The Company had no outstanding borrowings on its revolving credit line at March 31, 2018 and December 31, 2017. The line of credit expires on July 1, 2018.

The credit facility is collateralized by the Company's accounts receivable and other rights to receive payment, general intangibles, inventory and equipment.

The Agreement requires the satisfaction of certain financial covenants as follows:

EBITDA [net profit before taxes plus interest expense (net of capitalized interest expense), depreciation expense, and amortization expense] on a rolling four-quarter basis of not less than \$25 million at the end of each fiscal quarter; and ratio of restricted and unrestricted cash and investments to workers' compensation and safety incentive liabilities of at least 1.0:1.0, measured quarterly.

The Agreement includes certain additional restrictions as follows:

incurring additional indebtedness is prohibited without the prior approval of the Bank, other than purchase financing (including capital leases) for the acquisition of assets, provided that the aggregate of all purchase financing does not exceed \$1,000,000 at any time; and

the Company may not terminate or cancel any of the AICE policies without the Bank's prior written consent.

The Agreement also contains customary events of default. If an event of default under the Agreement occurs and is continuing, the Bank may declare any outstanding obligations under the Agreement to be immediately due and payable. At March 31, 2018, the Company was in compliance with all covenants.

The Company maintains a mortgage loan with the Bank with a balance of approximately \$4.3 million and \$4.4 million at March 31, 2018 and December 31, 2017, respectively, secured by the Company's corporate office building in Vancouver, Washington. This loan requires monthly principal payments of \$18,375 plus interest at a rate of one month LIBOR plus 2.00%, with the unpaid principal balance due July 1, 2022.

Note 5 – Income Taxes

The Company's interim tax expense is based upon the estimated annual effective tax rate for the respective year. On December 22, 2017, the Tax Cuts and Jobs Act of 2017 (the "Tax Act") was signed into law making significant changes to the Internal Revenue Code. Pursuant to Staff Accounting Bulletin No. 118, the Company recorded certain provisional amounts for estimated income tax effects of the Tax Act on deferred income taxes. The Company made no adjustments to the provisional amounts recorded during the three months ended March 31, 2018. We will recognize any changes to provisional amounts as we continue to analyze the existing statute or as additional guidance becomes available. We expect to complete our analysis of the provisional amounts by the end of 2018.

Under ASC 740, "Income Taxes," management evaluates the realizability of the deferred tax assets on a quarterly basis under a "more-likely than not" standard. As part of this evaluation, management reviews all evidence both positive and negative to determine if a valuation allowance is needed. One component of this analysis is to determine whether the Company was in a cumulative loss position for the most recent 12 quarters. The Company was in a cumulative income position for the 12 quarters ended March 31, 2018.

The Internal Revenue Service is examining the Company's federal tax returns for the years ended December 31, 2011, 2012, 2013 and 2014.

Note 6 – Litigation

BBSI received a subpoena from the San Francisco office of the Division of Enforcement of the Securities and Exchange Commission (the "SEC") in April 2016 in connection with the SEC's inquiry into reported errors in our financial statements. The Company previously received a subpoena from the SEC in May 2015 in connection with the SEC's investigation of the Company's accounting policies with regard to its workers' compensation reserves. Although the investigation continues, the Company has engaged in discussions with the Division of Enforcement staff concerning the potential resolution of any enforcement action that the Division may recommend. BBSI was also advised by the United States Department of Justice in June 2016 that it had commenced an investigation. The Company continues to cooperate with the investigations.

On June 17, 2015, Daniel Salinas ("Salinas") filed a shareholder derivative lawsuit against BBSI and certain of its officers and directors in the Circuit Court for Baltimore City, Maryland. The complaint alleges breaches of fiduciary duty, unjust enrichment and other violations of law and seeks recovery of various damages, including the costs and expenses incurred in connection with BBSI's reserve strengthening process, reserve study and consultants, the cost of stock repurchases by BBSI in October 2014, compensation paid to BBSI's officers, and costs of negotiating BBSI's credit facility with its principal lender, as well as the proceeds of sales of stock by certain of BBSI's officers and directors during 2013 and 2014. On September 28, 2015, BBSI and the individual defendants filed motions to dismiss the derivative suit and a motion to stay pending resolution of another lawsuit which was settled in the fourth quarter of 2016. On December 4, 2015, Salinas filed an opposition to each motion. On January 27, 2016, the defendants filed a reply to the opposition brief. On February 11, 2016, Judge Michel Pierson heard oral argument on the motions. A decision has not been issued.

Management is unable to estimate the probability or the potential range of loss arising from the legal actions described above.

BBSI is subject to other legal proceedings and claims that arise in the ordinary course of our business. Management does not expect the amount of ultimate liability with respect to other currently pending or threatened actions to materially affect BBSI's consolidated financial position or results of operations.

Note 7 – Subsequent Events

We have evaluated events and transactions occurring after the balance sheet date through our filing date and noted no events that are subject to recognition or disclosure.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

General

Company Background. Barrett Business Services, Inc. ("BBSI," the "Company," "our" or "we"), is a leading provider of business management solutions for small and mid-sized companies. The Company has developed a management platform that integrates a knowledge-based approach from the management consulting industry with tools from the human resource outsourcing industry. This platform, through the effective leveraging of human capital, helps our business owner clients run their businesses more effectively. We believe this platform, delivered through a decentralized organizational structure, differentiates BBSI from our competitors. BBSI was incorporated in Maryland in 1965.

Business Strategy. Our strategy is to align local operations teams with the mission of small and mid-sized business owners, driving value to their business. To do so, BBSI:

- partners with business owners to leverage their investment in human capital through a high-touch, results-oriented approach;
- brings predictability to each client organization through a three-tiered management platform; and
- enables business owners to focus on their core business by reducing organizational complexity and maximizing productivity.

Business Organization. We operate a decentralized delivery model using operationally-focused business teams, typically located within 50 miles of our client companies. These teams are led by senior level business generalists and comprise senior level professionals with expertise in human resources, organizational development, risk mitigation and workplace safety and various types of administration, including payroll. These teams are responsible for growth of their operations, and for providing strategic leadership, guidance and expert consultation to our client companies. The decentralized structure fosters autonomous decision-making in which business teams deliver plans that closely align with the objectives of each business owner client. This structure also provides a means of incubating talent to support increased growth and capacity. We support clients with employees located in 24 states and the District of Columbia through a network of 59 branch locations in California, Oregon, Utah, Washington, Idaho, Arizona, Colorado, Maryland, North Carolina, Delaware, Nevada, Pennsylvania and Virginia. We also have several smaller recruiting locations in our general market areas, which are under the direction of a branch office.

BBSI believes that making significant investments in the best talent available allows us to leverage the value of this investment many times over. We motivate our management employees through a compensation package that includes a competitive base salary and the opportunity for profit sharing. At the branch level, profit sharing is in direct correlation to client performance, reinforcing a culture focused on achievement of client goals.

Services Overview. BBSI's core purpose is to advocate for business owners, particularly in the small and mid-sized business segment. Our evolution from an entrepreneurially run company to a professionally managed organization has helped to form our view that all businesses experience inflection points at key stages of growth. The insights gained through our own growth, along with the trends we see in working with more than 5,600 companies each day, define our approach to guiding business owners through the challenges associated with being an employer. BBSI's business teams align with each business owner client through a structured three-tiered progression. In doing so, business teams focus on the objectives of each business owner and deliver planning, guidance and resources in support of those objectives.

Tier 1: Tactical Alignment

The first stage focuses on the mutual setting of expectations and is essential to a successful client relationship. It begins with a process of assessment and discovery in which the business owner's business objectives, attitudes, and

culture are aligned with BBSI's processes, controls and culture. This stage includes an implementation process, which addresses the administrative components of employment.

Tier 2: Dynamic Relationship

The second stage of the relationship emphasizes organizational development as a means of achieving each client's business objectives. There is a focus on process improvement, development of best practices, supervisor training and leadership development.

Tier 3: Strategic Counsel

With an emphasis on advocacy on behalf of the business owner, the third stage of the relationship is more strategic and forward-looking with a goal of cultivating an environment in which all efforts are directed by the mission and long-term objectives of the business owner.

In addition to serving as a resource and guide, BBSI has the ability to provide workers' compensation coverage as a means of meeting statutory requirements and protecting our clients from employment-related injury claims. Through our third-party administrators, we provide claims management services for our clients. We work aggressively to manage and reduce job injury claims, identify fraudulent claims and structure optimal work programs, including modified duty.

Results of Operations

The following table sets forth the percentages of total revenues represented by selected items in the Company's condensed consolidated statements of operations for the three months ended March 31, 2018 and 2017 (in thousands):

| | Percentage of Total Net Revenues | | | | | |
|--|----------------------------------|--------|---|-------------|--------|---|
| | Three Months Ended | | | | | |
| | March 31, | | | | | |
| | 2018 | | | 2017 | | |
| Revenues: | | | | | | |
| Professional employer service fees | \$ 188,961 | 84.4 | % | \$ 172,209 | 82.0 | % |
| Staffing services | 35,014 | 15.6 | | 37,788 | 18.0 | |
| Total revenues | 223,975 | 100.0 | | 209,997 | 100.0 | |
| Cost of revenues: | | | | | | |
| Direct payroll costs | 26,404 | 11.8 | | 28,710 | 13.7 | |
| Payroll taxes and benefits | 124,188 | 55.5 | | 115,400 | 55.0 | |
| Workers' compensation | 57,121 | 25.5 | | 55,437 | 26.4 | |
| Total cost of revenues | 207,713 | 92.8 | | 199,547 | 95.0 | |
| Gross margin | 16,262 | 7.2 | | 10,450 | 5.0 | |
| Selling, general and administrative expenses | 29,428 | 13.2 | | 26,610 | 12.7 | |
| Depreciation and amortization | 1,004 | 0.4 | | 942 | 0.4 | |
| Loss from operations | (14,170) | (6.4) | | (17,102) | (8.1) | |
| Other income, net | 1,993 | 0.9 | | 75 | 0.0 | |
| Loss before income taxes | (12,177) | (5.6) | | (17,027) | (8.1) | |
| Benefit from income taxes | (3,054) | (1.4) | | (5,800) | (2.8) | |
| Net loss | \$(9,123) | (4.2) | % | \$(11,227) | (5.4) | % |

We report PEO revenues net of direct payroll costs because we are not the primary obligor for wage payments to our clients' employees. However, management believes that gross billing amounts and wages are useful in understanding the volume of our business activity and serve as an important performance metric in managing our operations, including the preparation of internal operating forecasts and establishing executive compensation performance goals. We therefore present for purposes of analysis gross billing and wage information for the three months ended March 31, 2018 and 2017.

| | (Unaudited) | |
|------------------------|--------------------|-------------|
| | Three Months Ended | |
| | March 31, | |
| (in thousands) | 2018 | 2017 |
| Gross billings | \$1,319,844 | \$1,199,549 |
| PEO and staffing wages | \$1,114,707 | \$1,011,690 |

Because safety incentives represent consideration payable to PEO customers, safety incentive costs are netted against PEO revenue in our consolidated statements of operations. Management considers safety incentives to be an integral part of our workers' compensation program because they encourage client companies to maintain safe-work practices and minimize workplace injuries. We therefore present below for purposes of analysis non-GAAP gross workers' compensation expense, which represents workers' compensation costs including safety incentive costs. We believe this non-GAAP measure is useful in evaluating the total costs of our workers' compensation program.

| (in thousands) | (Unaudited) Three Months Ended March 31, | |
|--------------------------------------|---|----------|
| | 2018 | 2017 |
| Workers' compensation | \$57,121 | \$55,437 |
| Safety incentive costs | 7,565 | 6,572 |
| Non-GAAP gross workers' compensation | \$64,686 | \$62,009 |

In monitoring and evaluating the performance of our operations, management also reviews the following ratios, which represent selected amounts as a percentage of gross billings. Management believes these ratios are useful in understanding the efficiency and profitability of our service offerings.

| | (Unaudited) Percentage of Gross Billings Three Months Ended March 31, | |
|--------------------------------------|--|--------|
| | 2018 | 2017 |
| PEO and staffing wages | 84.5 % | 84.3 % |
| Payroll taxes and benefits | 9.4 % | 9.6 % |
| Non-GAAP gross workers' compensation | 4.9 % | 5.2 % |

The presentation of revenues on a net basis and the relative contributions of staffing and professional employer services revenues can create volatility in our gross margin percentage. The general impact of fluctuations in our revenue mix is described below.

- A relative increase in professional employer services revenue will result in a higher gross margin percentage. Improvement in gross margin percentage occurs because incremental client services revenue dollars are reported as revenue net of all related direct payroll and safety incentive costs.
 - A relative increase in staffing revenues will typically result in a lower gross margin percentage. Staffing revenues are presented at gross with the related direct costs reported in cost of revenues. While staffing relationships typically have higher margins than professional employer service relationships, an increase in staffing revenues and related costs increases the impact of the net professional employer services revenue on gross margin percentage.
- Three months ended March 31, 2018 and 2017

Net loss for the first quarter of 2018 amounted to \$9.1 million compared to net loss of \$11.2 million for the first quarter of 2017. Diluted loss per share for the first quarter of 2018 was \$1.25 compared to diluted loss per share of \$1.55 for the first quarter of 2017.

Revenues for the first quarter of 2018 totaled \$224.0 million, an increase of \$14.0 million or 6.7% over the first quarter of 2017, which reflects an increase in the Company's professional employer service fee revenue of \$16.8 million or 9.7% and a decrease in staffing services revenue of \$2.8 million or 7.3%.

Our growth in professional employer service revenues was attributable to both new and existing customers. Due to continued strength in our referral channels, business from new customers during the first quarter of 2018 exceeded business lost from former customers. Professional employer service revenue from continuing customers reflected a 6.3% increase compared to the first quarter of 2017. This growth was primarily the result of increases in employee headcount and hours worked. The decrease in staffing services revenue was due primarily to the decrease in revenue from continuing customers compared to the prior year.

Gross margin for the first quarter of 2018 totaled \$16.3 million or 7.2% of revenue compared to \$10.5 million or 5.0% of revenue for the first quarter of 2017. The increase in gross margin as a percentage of revenues is primarily due to decreases in direct payroll costs and workers compensation expense as a percentage of revenues, partially offset by an increase in payroll taxes as a percentage of revenues.

Direct payroll costs for the first quarter of 2018 totaled \$26.4 million or 11.8% of revenue compared to \$28.7 million or 13.7% of revenue for the first quarter of 2017. The decrease in direct payroll costs as a percentage of revenues was primarily due to the relative increase in professional employer services within the mix of our customer base compared to the first quarter of 2017.

Payroll taxes and benefits for the first quarter of 2018 totaled \$124.2 million or 55.5% of revenue compared to \$115.4 million or 55.0% of revenue for the first quarter of 2017. The increase in payroll taxes and benefits as a percentage of revenues is primarily due to an increase in federal unemployment taxes, an increase in professional employer services where payroll taxes and benefits are presented at gross cost, and a decrease in staffing revenue during the period.

Workers' compensation expense for the first quarter of 2018 totaled \$57.1 million or 25.5% of revenue compared to \$55.4 million or 26.4% of revenue for the first quarter of 2017. The decrease in workers' compensation expense as a percentage of revenue was primarily due to a \$2.9 million unfavorable development of prior period claims in the first quarter of 2017 compared to a \$6,500 favorable development of prior period claims during the first quarter of 2018.

Selling, general and administrative ("SG&A") expenses for the first quarter of 2018 totaled \$29.4 million or 13.2% of revenue compared to \$26.6 million or 12.7% of revenue for the first quarter of 2017. The increase was primarily attributable to an increase in employee-related expenses.

Other income, net for the first quarter of 2018 was \$2.0 million as compared to other income of \$0.1 million for the first quarter of 2017. The change was primarily attributable to an increase in investment income in the first quarter of 2018.

Our effective income tax rate for the first quarter of 2018 was 25.1%, compared to 34.1% for the first quarter of 2017. Our income tax rate typically differs from the federal statutory tax rate of 21% primarily due to state taxes and federal and state tax credits.

Fluctuations in Quarterly Operating Results

We have historically experienced significant fluctuations in our quarterly operating results, including losses in the first quarter of each year, and expect such fluctuations to continue in the future. Our operating results may fluctuate due to a number of factors such as seasonality, wage limits on statutory payroll taxes, claims experience for workers' compensation, demand for our services, and competition. Payroll taxes, as a component of cost of revenues, generally decline throughout a calendar year as the applicable statutory wage bases for federal and state unemployment taxes and Social Security taxes are exceeded on a per employee basis. Our revenue levels may be higher in the third quarter due to the effect of increased business activity of our customers' businesses in the agriculture, food processing and forest products-related industries. In addition, revenues in the fourth quarter may be reduced by many customers'

practice of operating on holiday-shortened schedules. Workers' compensation expense varies with both the frequency and severity of workplace injury claims reported during a quarter and the estimated future costs of such claims. In addition, adverse loss development of prior period claims during a subsequent quarter may also contribute to the volatility in the Company's estimated workers' compensation expense.

Liquidity and Capital Resources

The Company's cash balance of \$54.8 million, which includes cash, cash equivalents, restricted cash, and restricted cash equivalents, decreased \$65.4 million for the three months ended March 31, 2018, compared to a decrease of \$96.1 million for the comparable period of 2017. The decrease in cash at March 31, 2018 as compared to December 31, 2017 was primarily due to purchases of restricted investments.

Net cash used in operating activities for the three months ended March 31, 2018 was \$2.2 million, compared to net cash used of \$0.9 million for the comparable period of 2017. For the three months ended March 31, 2018, cash flow from operating activities was primarily due to our net loss of \$9.1 million, increased trade accounts receivable of \$10.4 million, increased prepaid expenses and other of \$3.3 million and increased income taxes receivable of \$3.1 million, offset by increased workers' compensation claims liabilities of \$15.4 million and increased accrued payroll, payroll taxes and related benefits of \$9.1 million.

Net cash used in investing activities for the three months ended March 31, 2018 was \$61.3 million, compared to net cash used of \$93.4 million for the comparable period of 2017. For the three months ended March 31, 2018, cash used in investing activities consisted primarily of purchases of investments and restricted investments of \$82.1 million, partially offset by proceeds from sales and maturities of investments and restricted investments of \$21.9 million.

Net cash used in financing activities for the three months ended March 31, 2018 was \$1.9 million, compared to net cash used of \$1.8 million for the comparable period of 2017. For the three months ended March 31, 2018, cash was primarily used for dividend payments of \$1.8 million.

The states of California, Maryland, Oregon, Washington, Colorado and Delaware required us to maintain specified financial instruments totaling \$84.7 million at March 31, 2018 to cover potential workers' compensation claims losses related to the Company's current and former status as a self-insured employer. At March 31, 2018, the Company provided surety bonds and standby letters of credit totaling \$84.7 million, including a California requirement of \$70.2 million. Management expects the surety bonds and letters of credit to decrease over time as a result of a declining self-insured liability in California. The Company's self-insured status in California ended on December 31, 2014.

As part of its fronted workers' compensation insurance program with Chubb, the Company makes monthly payments into a trust account (the "Chubb trust account") to be used for the payment of future claims. The balance in the Chubb trust account was \$399.7 million and \$380.6 million at March 31, 2018 and December 31, 2017, respectively. The Chubb trust account balances are included as a component of the current and long-term restricted cash and investments on the Company's condensed consolidated balance sheets.

At March 31, 2018 the Company recorded an asset of \$12.1 million related to a payment remitted to Chubb in March 2018 but not deposited into the Chubb trust account until April 2018. This amount is included in other assets in the condensed consolidated balance sheet.

The Company maintains a credit agreement (the "Agreement") with its principal bank, Wells Fargo Bank, National Association (the "Bank"). The Agreement provides for a \$40.0 million revolving credit line between March 15, 2018 and June 15, 2018, and a \$25.0 million revolving credit line thereafter. The Agreement also provides a \$6.0 million sublimit for standby letters of credit at March 31, 2018.

Advances under the revolving credit facility bear interest as selected by the Company of either (a) a daily floating rate of one month LIBOR plus 1.75% or (b) a fixed rate of LIBOR plus 1.75%. The Agreement also provides for an unused commitment fee of 0.375% per year on the average daily unused amount of the revolving credit facility, as well as a fee of 1.75% of the face amount of each letter of credit reserved under the line of credit and 0.95% on

standalone, fully secured letters of credit. The Company had no outstanding borrowings on its revolving credit line at March 31, 2018 and December 31, 2017. The revolving line of credit expires on July 1, 2018.

The credit facility is collateralized by the Company's accounts receivable and other rights to receive payment, general intangibles, inventory and equipment.

The Agreement requires the satisfaction of certain financial covenants as follows:

- EBITDA [net profit before taxes plus interest expense (net of capitalized interest expense), depreciation expense, and amortization expense] on a rolling four-quarter basis of not less than \$25 million at the end of each fiscal quarter; and
- ratio of restricted and unrestricted cash and investments to workers' compensation and safety incentive liabilities of at least 1.0:1.0, measured quarterly.

The Agreement includes certain additional restrictions as follows:

- incurring additional indebtedness is prohibited without the prior approval of the Bank, other than purchase financing (including capital leases) for the acquisition of assets, provided that the aggregate of all purchase financing does not exceed \$1,000,000 at any time; and
- the Company may not terminate or cancel any of the AICE policies without the Bank's prior written consent.

The Agreement also contains customary events of default. If an event of default under the Agreement occurs and is continuing, the Bank may declare any outstanding obligations under the Agreement to be immediately due and payable. At March 31, 2018, the Company was in compliance with all covenants.

The Company maintains a mortgage loan with the Bank with a balance of approximately \$4.3 million and \$4.4 million at March 31, 2018 and December 31, 2017, respectively, secured by the Company's corporate office building in Vancouver, Washington. This loan requires payment of monthly installments of \$18,375, bearing interest at the one month LIBOR plus 2.0%, with the unpaid principal balance due July 1, 2022.

Management expects that the funds anticipated to be generated from operations, current liquid assets, and availability under the Company's revolving credit facility will be sufficient in the aggregate to fund the Company's working capital needs for the next twelve months.

Inflation

Inflation generally has not been a significant factor in the Company's operations during the periods discussed above. The Company has taken into account the impact of escalating medical and other costs in establishing reserves for future workers' compensation claims payments.

Forward-Looking Information

Statements in this report include forward-looking statements which are not historical in nature and are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements include, among others, discussion of economic conditions in our market areas and their effect on revenue levels, the effect of changes in our mix of services on gross margin, the adequacy of our workers' compensation reserves, the effect of changes in estimates of our future claims liabilities on our workers' compensation reserves, including the effect of changes in our reserving practices and claims management process on our actuarial estimates, the effects of recent federal tax legislation, our ability to generate sufficient taxable income in the future to utilize our deferred tax assets, the effect of our formation and operation of two wholly owned licensed insurance subsidiaries, the risks of operation and cost of our fronted insurance program with Chubb, the financial viability of our excess insurance carriers, the effectiveness of our management information systems, our relationship with our primary bank lender and the availability of financing and working capital to meet our funding requirements, litigation costs and the effect of the potential resolution of any enforcement action that may be brought by the SEC Division of

Enforcement, the effect of changes in the interest rate environment on the value of our investment securities and long-term debt, the adequacy of our allowance for doubtful accounts, and the potential for and effect of acquisitions.

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All of our forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of the Company or industry to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Such factors with respect to the Company include our ability to retain current clients and attract new clients, difficulties associated with integrating clients into our operations, economic trends in our service areas, the potential for material deviations from expected future workers' compensation claims experience, the workers' compensation regulatory environment in our primary markets, security breaches or failures in the Company's information technology systems, collectability of accounts receivable, the carrying values of deferred income tax assets and goodwill (which may be affected by our future operating results), the impact of the Patient Protection and Affordable Care Act and escalating medical costs on our business, the effect of conditions in the global capital markets on our investment portfolio, and the availability of capital, borrowing capacity on our revolving credit facility, or letters of credit necessary to meet state-mandated surety deposit requirements for maintaining our status as a qualified self-insured employer for workers' compensation coverage or our fronted insurance program. Additional risk factors affecting our business are discussed in Item 1A of Part I of our Annual Report on Form 10-K for the year ended December 31, 2017, which was filed with the SEC on March 6, 2018. We disclaim any obligation to update any such factors or to publicly announce any revisions to any of the forward-looking statements contained herein to reflect future events or developments.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

The Company's exposure to market risk for changes in interest rates primarily relates to its investment portfolio and its outstanding borrowings on its line of credit and long-term debt. As of March 31, 2018, the Company's investments consisted principally of approximately \$182.8 million in corporate bonds, \$95.6 million in mortgage backed securities, \$55.9 million in U.S. treasuries, \$42.3 million in U.S. government agency debts, \$16.3 million in money market funds, \$5.0 million in commercial paper, \$4.7 million in supranational bonds, \$0.3 million in municipal bonds, and \$0.1 million in asset backed securities. The Company's outstanding debt totaled approximately \$4.3 million at March 31, 2018. Based on the Company's overall interest exposure at March 31, 2018, a 50 basis point increase in market interest rates would have a \$6.5 million effect on the fair value of the Company's investment portfolio. A 50 basis point increase would have an immaterial effect on the Company's outstanding borrowings because of the relative size of the outstanding borrowings.

Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Management is responsible for establishing and maintaining adequate internal control over financial reporting ("ICFR") as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act. Our ICFR is a process designed by, or under the supervision of, our Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), to provide reasonable assurance regarding the reliability of financial reporting and the preparation of our condensed consolidated financial statements for external purposes in accordance with GAAP.

We maintain "disclosure controls and procedures" that are designed with the objective of providing reasonable assurance that information required to be disclosed in the reports we file or submit under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our CEO and CFO, as appropriate, to allow timely decisions regarding required disclosure. In designing and evaluating our disclosure controls and procedures, our management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives, and our management is required to apply their judgment in evaluating the cost-benefit relationship of possible controls and procedures.

Based on their evaluation, the Company's CEO and CFO have concluded that the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act) were effective as of March 31, 2018.

Changes in Internal Control over Financial Reporting

There have been no changes in the Company's internal control over financial reporting that occurred during the quarter ended March 31, 2018 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Inherent Limitations

Control systems, no matter how well designed and operated, can provide only reasonable, not absolute, assurance that the control systems' objectives are being met. Further, the design of any control systems must reflect the fact that there are resource constraints, and the benefits of all controls must be considered relative to their costs. Due to the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision making can be faulty and that breakdowns can occur because of simple errors or mistakes. Control systems can also be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the controls. The design of any system of controls is based in part on certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions. Over time, controls may become inadequate because of changes in conditions or deterioration in the degree of compliance with policies or procedures.

PART II-OTHER INFORMATION

Item 1. Legal Proceedings

See the information disclosed in "Note 6 - Litigation," to the condensed consolidated financial statements included in Part I of this report, which is incorporated herein by reference.

Item 1A. Risk Factors

There have been no material changes in the risk factors included in our Annual Report on Form 10-K for the year ended December 31, 2017, which was filed with the SEC on March 6, 2018.

Item 6. Exhibits

- 4.1 First Amendment to Amended and Restated Credit Agreement between the Registrant and Wells Fargo Bank, National Association, dated as of March 15, 2018.
- 4.2 Amended and Restated Revolving Line of Credit Note dated March 15, 2018, of the Registrant.
- 10.1 Form of Restricted Stock Units Award Agreement relating to the Registrant; under Nonqualified Deferred Compensation Plan.
- 31.1 Certification of Chief Executive Officer pursuant to Rule 13a-14(a).
- 31.2 Certification of Chief Financial Officer pursuant to Rule 13a-14(a).
- 32. Certification pursuant to 18 U.S.C. Section 1350.
- 101. INS XBRL Instance Document
- 101. SCH XBRL Taxonomy Extension Schema Document
- 101. CAL XBRL Taxonomy Extension Calculation Linkbase Document
- 101. DEF XBRL Taxonomy Extension Definition Linkbase Document
- 101. LAB XBRL Taxonomy Extension Label Linkbase Document
- 101. PRE XBRL Taxonomy Extension Presentation Linkbase Document

**Except as otherwise indicated, the SEC File Number for all exhibits is 000-21866.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

BARRETT BUSINESS SERVICES, INC.
Registrant

Date: May 8, 2018 By: /s/ Gary E. Kramer
Gary E. Kramer
Vice President-Finance, Treasurer and Secretary