SLM CORP Form 10-Q April 22, 2015

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

Form 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2015

or

..TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to Commission File Number: 001-13251

#### **SLM Corporation**

(Exact name of registrant as specified in its charter)

Delaware 52-2013874
(State or other jurisdiction of incorporation or organization) Identification No.)

300 Continental Drive, Newark, Delaware 19713 (Address of principal executive offices) (Zip Code)

(302) 451-0200

(Registrant's telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes p No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer b Accelerated filer "

Non-accelerated filer " (Do not check if a smaller reporting company) Smaller reporting company "Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during

the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes b No "

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes "No  $\flat$ 

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

Class

Outstanding at March 31, 2015

Common Stock, \$0.20 par value

425,180,591 shares

### SLM CORPORATION

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#### SLM CORPORATION CONSOLIDATED BALANCE SHEETS

(In thousands, except share and per share amounts) (Unaudited)

|  | March 31,<br>2015    | December 31, 2014 |   |
|--|----------------------|-------------------|---|
| Assets   |                      |                   |   |
| Cash and cash equivalents  | \$875,622            | \$2,359,780       |   |
| Available-for-sale investments at fair value (cost of \$168,964 and \$167,740, respectively)                                       | 170,831              | 168,934           |   |
| Loans held for investment (net of allowance for losses of \$89,805 and \$83,842, respectively)                                     | 10,909,014           | 9,509,786         |   |
| Other interest-earning assets  | 62,383               | 77,283            |   |
| Accrued interest receivable  | 541,355              | 469,697           |   |
| Premises and equipment, net  | 79,822               | 78,470            |   |
| Acquired intangible assets, net  | 2,855                | 3,225             |   |
| Tax indemnification receivable   | 227,157              | 240,311           |   |
| Other assets   | 64,485               | 64,757            |   |
| Total assets   | \$12,933,524         | \$12,972,243      |   |
|  |                      |                   |   |
| Liabilities  |                      |                   |   |
| Deposits   | \$10,467,753         | \$10,540,555      |   |
| Income taxes payable, net  | 194,345              | 191,499           |   |
| Upromise related liabilities   | 285,104              | 293,004           |   |
| Other liabilities  | 120,409              | 117,227           |   |
| Total liabilities  | 11,067,611           | 11,142,285        |   |
| Commitments and contingencies  |                      |                   |   |
| Equity   |                      |                   |   |
| Preferred stock, par value \$0.20 per share, 20 million shares authorized  |                      |                   |   |
| Series A: 3.3 million and 3.3 million shares issued, respectively, at stated value of \$50 per share                               | 165,000              | 165,000           |   |
| Series B: 4 million and 4 million shares issued, respectively, at stated value of \$100 per share                                  | 400,000              | 400,000           |   |
| Common stock, par value \$0.20 per share, 1.125 billion shares authorized: 428 million and 425 million shares issued, respectively | 85,587               | 84,961            |   |
| Additional paid-in capital   | 1,106,415            | 1,090,511         |   |
| Accumulated other comprehensive loss (net of tax benefit of \$13,012 and \$7,186, respectively)                                    | (20,584              | ) (11,393         | ) |
| Retained earnings Total SLM Corporation stockholders' equity before treasury stock   | 154,824<br>1,891,242 | 113,066           |   |
| Less: Common stock held in treasury at cost: 3 million and 1 million shares,   | 1,091,242            | 1,842,145         |   |
| respectively   | (25,329              | ) (12,187         | ) |
| Total equity   | 1,865,913            | 1,829,958         |   |
| Total liabilities and equity   | \$12,933,524         | \$12,972,243      |   |
|  |                      |                   |   |

See accompanying notes to consolidated financial statements.

# SLM CORPORATION CONSOLIDATED STATEMENTS OF INCOME

(In thousands, except per share amounts) (Unaudited)

|   | Three Months Ended |           |   |
|---|--------------------|-----------|---|
|   | March 31,          |           |   |
|   | 2015               | 2014      |   |
| Interest income:  |                    |           |   |
| Loans   | \$197,856          | \$160,035 |   |
| Investments   | 2,720              | 968       |   |
| Cash and cash equivalents   | 780                | 866       |   |
| Total interest income   | 201,356            | 161,869   |   |
| Interest expense:   |                    |           |   |
| Deposits  | 29,570             | 22,591    |   |
| Other interest expense  | 832                | 40        |   |
| Total interest expense  | 30,402             | 22,631    |   |
| Net interest income   | 170,954            | 139,238   |   |
| Less: provisions for loan losses                                  | 16,618             | 39,159    |   |
| Net interest income after provisions for loan losses              | 154,336            | 100,079   |   |
| Noninterest income:   |                    | •         |   |
| Gains on sales of loans, net                                      | _                  | 33,888    |   |
| Gains (losses) on derivatives and hedging activities, net         | 3,292              | (764      | ) |
| Other   | 8,007              | 8,136     | , |
| Total noninterest income  | 11,299             | 41,260    |   |
| Expenses:   | ·                  |           |   |
| Compensation and benefits   | 41,203             | 29,667    |   |
| Other operating expenses  | 39,984             | 34,004    |   |
| Total operating expenses  | 81,187             | 63,671    |   |
| Acquired intangible asset amortization expense                    | 370                | 1,767     |   |
| Restructuring and other reorganization expenses                   | 4,657              | 229       |   |
| Total expenses  | 86,214             | 65,667    |   |
| Income before income tax expense                                  | 79,421             | 75,672    |   |
| Income tax expense  | 31,722             | 28,658    |   |
| Net income  | 47,699             | 47,014    |   |
| Less: net loss attributable to noncontrolling interest            | _                  | (434      | ) |
| Net income attributable to SLM Corporation                        | 47,699             | 47,448    |   |
| Preferred stock dividends   | 4,823              | _         |   |
| Net income attributable to SLM Corporation common stock           | \$42,876           | \$47,448  |   |
| Basic earnings per common share attributable to SLM Corporation   | \$0.10             | \$0.11    |   |
| Average common shares outstanding                                 | 424,428            | 426,717   |   |
| Diluted earnings per common share attributable to SLM Corporation | \$0.10             | \$0.11    |   |
| Average common and common equivalent shares outstanding           | 432,302            | 434,650   |   |

See accompanying notes to consolidated financial statements.

# SLM CORPORATION CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (In thousands) (Unaudited)

|  | Three Months Ended |          |   |  |  |
|--|--------------------|----------|---|--|--|
|  | March 31,          |          |   |  |  |
|  | 2015               | 2014     |   |  |  |
| Net income   | \$47,699           | \$47,014 |   |  |  |
| Other comprehensive income (loss):                               |                    |          |   |  |  |
| Unrealized gains on investments                                  | 673                | 1,406    |   |  |  |
| Unrealized losses on cash flow hedges                            | (15,689            | ) —      |   |  |  |
| Total unrealized gains (losses)                                  | (15,016            | ) 1,406  |   |  |  |
| Income tax (expense) benefit                                     | 5,825              | (534     | ) |  |  |
| Other comprehensive income (loss), net of tax benefit (expense)  | (9,191             | ) 872    |   |  |  |
| Comprehensive income   | 38,508             | 47,886   |   |  |  |
| Less: comprehensive loss attributable to noncontrolling interest | _                  | (434     | ) |  |  |
| Total comprehensive income attributable to SLM Corporation       | \$38,508           | \$48,320 |   |  |  |

See accompanying notes to consolidated financial statements.

CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY

(In thousands, except share and per share amounts) (Unaudited)

|  | Navient's<br>Subsidiary<br>Investment | Accumulated<br>Other<br>Comprehensive<br>Income (Loss) | Total SLM<br>Corporation<br>Equity | Non-controlling interest | Total<br>Equity       |
|--|---------------------------------------|--|------------------------------------|--------------------------|-----------------------|
| Balance at December 31, 2013 Net income (loss) | \$1,164,495<br>47,448                 | \$ (3,024 )  | \$ 1,161,471<br>47,448             | \$ 4,672<br>(434 )       | \$1,166,143<br>47,014 |
| Other comprehensive income, net of tax         | _                                     | 872  | 872                                | _                        | 872                   |
| Total comprehensive income (loss)              |                                       | _  | 48,320                             | (434)                    | 47,886                |
| Net transfers from affiliate                   | 17,244                                |  | 17,244                             |                          | 17,244                |
| Balance at March 31, 2014                      | \$1,229,187                           | \$ (2,152 )  | \$1,227,035                        | \$ 4,238                 | \$1,231,273           |

See accompanying notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY

(In thousands, except share and per share amounts) (Unaudited)

#### Common Stock Shares

|  |                              | Common Ste  | ock offares |             |                    |                 |                                  |   | _         |          |
|--|------------------------------|-------------|-------------|-------------|--------------------|-----------------|----------------------------------|---|-----------|----------|
|  | Preferred<br>Stock<br>Shares | Issued      | Treasury    | Outstanding | Preferred<br>Stock | Common<br>Stock | Additional<br>Paid-In<br>Capital | Accumulat<br>Other<br>Comprehen<br>Income<br>(Loss) |           | Tr<br>St |
| Balance at December 31, 2014                                   | 7,300,000                    | 424,804,125 | (1,365,277) | 423,438,848 | \$565,000          | \$84,961        | \$1,090,511                      | \$(11,393)  | \$113,066 | \$(      |
| Net income<br>Other  | _                            | _           | _           | _           | _                  | _               | _                                | _   | 47,699    |          |
| comprehensive loss, net of tax                                 | _                            | _           | _           | _           | _                  | _               | _                                | (9,191 )  | _         |          |
| comprehensive income Cash dividends:                           | _                            | _           | _           | _           | _                  | _               | _                                | _   | _         |          |
| Preferred<br>Stock, series A<br>(\$.87 per share)<br>Preferred |                              | _           | _           | _           | _                  | _               | _                                | _   | (2,875    | ) —      |
| Stock, series B (\$.49 per share) Dividend equivalent units    | _                            | _           | _           | _           | _                  | _               | _                                | _   | (1,948    | ) —      |
| related to<br>employee<br>stock-based<br>compensation<br>plans | _                            | _           | _           | _           | _                  | _               | 1,118                            | _   | (1,118    | ) —      |
| Issuance of common shares                                      | _                            | 3,130,839   |             | 3,130,839   | _                  | 626             | 4,050                            | _   | _         |          |
| Tax benefit related to employee                                | _                            | _           | _           | _           | _                  | _               | 4,596                            | _   | _         |          |

| stock-based<br>compensation<br>Stock-based<br>compensation<br>expense<br>Shares | _ | _                           | _           | _          | _         | _        | 6,140       | _          | _         |     |
|---|---|-----------------------------|-------------|------------|-----------|----------|-------------|------------|-----------|-----|
| repurchased<br>related to<br>employee<br>stock-based<br>compensation<br>plans   | _ | _                           | (1,389,096) | (1,389,096 | ) —       | _        | _           | _          | _         | (1  |
| Balance at March 31, 2013 See accompany   | ) | 427,934,964<br>consolidated |             |            | \$565,000 | \$85,587 | \$1,106,415 | \$(20,584) | \$154,824 | \$( |

#### SLM CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands)

(Unaudited)

| (Chaudica)  | Three Mo       |   | ths Ended        |   |
|---|----------------|---|------------------|---|
|   | 2015           |   | 2014             |   |
| Operating activities  | <b>4.7 600</b> |   | <b>* 1= 01 1</b> |   |
| Net income  | \$47,699       |   | \$47,014         |   |
| Adjustments to reconcile net income to net cash used in             |                |   |                  |   |
| operating activities:   |                |   |                  |   |
| Provision for loan losses   | 16,618         |   | 39,159           |   |
| Tax provision   | 31,722         |   | 28,658           |   |
| Amortization of brokered deposit placement fee                      | 2,695          |   | 2,750            |   |
| Amortization of deferred loan origination costs and fees, net       | 641            |   | 298              |   |
| Net amortization of discount on investments                         | 324            |   | 88               |   |
| Depreciation of premises and equipment                              | 1,659          |   | 1,182            |   |
| Amortization and impairment of acquired intangibles                 | 370            |   | 1,767            |   |
| Stock-based compensation expense                                    | 6,140          |   | 7,248            |   |
| Unrealized (gains)/losses on derivative and hedging activities, net | (2,417         | ) | 1,107            |   |
| Gains on sale of loans, net   | _              |   | (33,888          | ) |
| Changes in operating assets and liabilities:                        |                |   | ,                | ĺ |
| Net decrease in loans held for sale                                 | 55             |   | 5,426            |   |
| Origination of loans held for sale                                  | (55            | ) | (5,426           | ) |
| Increase in accrued interest receivable                             | (121,815       | ) | (76,069          | ) |
| Decrease (increase) in other interest-earning assets                | 14,900         |   | (21,257          | ) |
| Decrease in tax indemnification receivable                          | 13,154         |   | _                |   |
| (Increase) decrease in other assets                                 | (2,079         | ) | 3,999            |   |
| Decrease in income tax payable, net                                 | (23,049        | ) | (122,829         | ) |
| Increase in accrued interest payable                                | 6,541          |   | 3,907            |   |
| Decrease in payable due to entity that is a subsidiary of Navient   | (1,655         | ) | _                |   |
| (Decrease) increase in other liabilities                            | (10,629        | ) | (1,381           | ) |
| Total adjustments   | (66,880        | ) | (165,261         | ) |
| Total net cash used in operating activities                         | (19,181        |   |                  | ) |
| Investing activities  |                |   |                  |   |
| Loans acquired and originated                                       | (1,663,14      | 9 | (1,524,455       | ) |
| Net proceeds from sales of loans held for investment                | 6,387          |   | 679,023          |   |
| Proceeds from claim payments  | 46,442         |   | 27,303           |   |
| Net decrease in loans held for investment                           | 243,990        |   | 183,590          |   |
| Purchases of available-for-sale securities                          | (8,178         | ) | (25,190          | ) |
| Proceeds from sales and maturities of available-for-sale securities | 6,630          |   | 1,510            |   |
| Total net cash used in investing activities                         | (1,367,87      | B | (658 219         | ) |
| Financing activities  | (1,507,07      | 9 | (030,21)         | , |
| Net decrease in certificates of deposit                             | (74,457        | ) | (324 487         | ) |
| Net (decrease) increase in other deposits                           | (22,415)       |   |                  | , |
| Net decrease in deposits with entity that is a subsidiary of        | (22,713        | , | 133,020          |   |
| Navient   | _              |   | (3,631           | ) |
| MANION  |                |   |                  |   |

| Net capital contributions from entity that is a subsidiary of Navient | _           | 21,230      |
|---|-------------|-------------|
| Excess tax benefit from the exercise of stock-based awards            | 4,596       | _           |
| Preferred stock dividends paid  | (4,823)     |             |
| Net cash provided by financing activities                             | (97,099)    | (171,260)   |
| Net decrease in cash and cash equivalents                             | (1,484,158) | (947,726 )  |
| Cash and cash equivalents at beginning of period                      | 2,359,780   | 2,182,865   |
| Cash and cash equivalents at end of period                            | \$875,622   | \$1,235,139 |
| Cash disbursements made for:  |             |             |
| Interest  | \$25,368    | \$16,180    |
| Income taxes paid   | \$17,811    | \$99,267    |
| See accompanying notes to consolidated financial statements.          |             |             |

see accompanying neces

#### SLM CORPORATION NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Dollars in thousands, unless otherwise noted)

#### 1. Significant Accounting Policies

#### **Basis of Presentation**

The accompanying unaudited, consolidated financial statements of SLM Corporation ("we," "us," "our," or the "Company") have been prepared in accordance with generally accepted accounting principles in the United States of America ("GAAP") for interim financial information. Accordingly, they do not include all of the information and footnotes required by GAAP for complete consolidated financial statements. The consolidated financial statements include the accounts of SLM Corporation and its majority-owned and controlled subsidiaries after eliminating the effects of intercompany accounts and transactions. In the opinion of management, all adjustments considered necessary for a fair statement of the results for the interim periods have been included. The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates. Operating results for the three months ended March 31, 2015 are not necessarily indicative of the results for the year ending December 31, 2015 or for any other period. These unaudited financial statements should be read in conjunction with the audited financial statements and related notes included in our Annual Report on Form 10-K for the year ended December 31, 2014 (the "2014 Form 10-K").

On April 30, 2014, we completed our plan to legally separate into two distinct publicly traded entities - an education loan management, servicing and asset recovery business, Navient Corporation ("Navient"), and a consumer banking business, SLM Corporation. The separation of Navient from SLM Corporation (the "Spin-Off") was preceded by an internal corporate reorganization, which was the first step to separate the education loan management, servicing and asset recovery business from the consumer banking business.

For periods before the Spin-Off, the financial statements are presented on a basis of accounting that reflects a change in reporting entity and have been adjusted for the effects of the Spin-Off. These carve-out financial statements and selected financial information represent only those operations, assets, liabilities and equity that form Sallie Mae on a stand-alone basis. Because the Spin-Off occurred on April 30, 2014, the balances as of and for the three months ending March 31, 2014 include the carved out financial results.

#### Consolidation

The consolidated financial statements include the accounts of the Company and its majority-owned and controlled subsidiaries after eliminating the effects of intercompany accounts and transactions.

#### Recently Issued Accounting Pronouncements

On February 18, 2015, the FASB issued Accounting Standards Update ("ASU") No. 2015-02, "Consolidation (Topic 810): Amendments to the Consolidation Analysis," which amends the current consolidation guidance. The amendments reduce the number of consolidation models through the elimination of the indefinite deferral of ASC 810 and place more emphasis on risk of loss when determining a controlling financial interest. The standard is effective for fiscal periods beginning after December 15, 2015. We do not expect this new guidance to have a material impact to our financial results.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 2. Loans Held for Investment

Loans Held for Investment consist of Private Education Loans and FFELP Loans.

"Private Education Loans" are education loans to students or their families that are not issued, insured or guaranteed by any state or federal government. Our Private Education Loans are made largely to bridge the gap between the cost of higher education and the amount funded through financial aid, government loans or customers' resources. Private Education Loans bear the full credit risk of the borrower and any cosigners. We manage this risk through risk-performance underwriting strategies and the addition of qualified cosigners. Our Private Education Loans generally carry a variable interest rate indexed to LIBOR. As of March 31, 2015, 82 percent of all Private Education Loans were indexed to LIBOR. We provide incentives for customers to include a cosigner on our Private Education Loans, and the vast majority of Private Education Loans in our portfolio are cosigned. We also encourage our Private Education Loan customers to make payments while in school.

FFELP Loans are insured by the federal government as to their principal and accrued interest in the event of default subject to a risk sharing level based on the date of loan disbursement. These insurance obligations are supported by contractual rights against the United States. For loans disbursed on or after July 1, 2006, we receive 97 percent reimbursement on all qualifying claims. For loans disbursed after October 1, 1993, and before July 1, 2006, we receive 98 percent reimbursement on all qualifying claims. For loans disbursed prior to October 1, 1993, we receive 100 percent reimbursement on all qualifying claims.

Loans held for investment are summarized as follows:

|                                    | March 31, 2015 | December 31, 2014 |   |
|------------------------------------|----------------|-------------------|---|
| Private Education Loans            | \$9,768,761    | \$8,311,376       |   |
| Deferred origination costs         | 17,627         | 13,845            |   |
| Allowance for loan losses          | (85,236        | (78,574           | ) |
| Total Private Education Loans, net | 9,701,152      | 8,246,647         |   |
| FFELP Loans                        | 1,208,977      | 1,264,807         |   |
| Unamortized acquisition costs, net | 3,454          | 3,600             |   |
| Allowance for loan losses          | (4,569         | (5,268            | ) |
| Total FFELP Loans, net             | 1,207,862      | 1,263,139         |   |
| Loans held for investment, net     | \$10,909,014   | \$9,509,786       |   |

The estimated weighted average life of education loans in our portfolio was approximately 6.4 years and 6.2 years at March 31, 2015 and December 31, 2014, respectively.

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#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

2. Loans Held for Investment (Continued)

The average balance and the respective weighted average interest rates are summarized as follows:

|                         | Three Month        | s Ended                                 |                    |                                      |
|-------------------------|--------------------|---|--------------------|--------------------------------------|
|                         | March 31,          |   |                    |                                      |
|                         | 2015               |   | 2014               |                                      |
|                         | Average<br>Balance | Weighted<br>Average<br>Interest<br>Rate | Average<br>Balance | Weighted<br>Average<br>Interest Rate |
| Private Education Loans | \$9,454,579        | 8.07                                    | % \$7,419,714      | 8.14 %                               |
| FFELP Loans             | 1,234,682          | 3.19                                    | 1,404,595          | 3.19                                 |
| Total portfolio         | \$10,689,261       |   | \$8,824,309        |                                      |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 3. Allowance for Loan Losses

Our provision for loan losses represents the periodic expense of maintaining an allowance sufficient to absorb incurred probable losses in the held-for-investment loan portfolios. The evaluation of the allowance for loan losses is inherently subjective, as it requires material estimates that may be susceptible to significant changes. We believe the allowance for loan losses is appropriate to cover probable losses incurred in the loan portfolios.

#### Allowance for Loan Losses Metrics

|   | Allowance for Loan Losses<br>Three Months Ended March 31, 2015 |   |  |      |              |   |
|---|--|---|--|------|--------------|---|
|   | FFELP Loans  | } | Private Educat<br>Loans                              | tion | Total        |   |
| Allowance for Loan Losses   |  |   |  |      |              |   |
| Beginning balance   | \$5,268  |   | \$ 78,574  |      | \$83,842     |   |
| Total provision   | 435  |   | 16,183   |      | 16,618       |   |
| Net charge-offs:  |  |   |  |      |              |   |
| Charge-offs   | (1,134   | ) | (8,727   | )    | (9,861       | ) |
| Recoveries  | _  |   | 1,387  |      | 1,387        |   |
| Net charge-offs   | (1,134   | ) | (7,340   | )    | (8,474       | ) |
| Loan sales <sup>(1)</sup>   |  |   | (2,181   | )    | (2,181       | ) |
| Ending Balance  | \$4,569  |   | \$ 85,236  |      | \$89,805     |   |
| Allowance:  |  |   |  |      |              |   |
| Ending balance: individually evaluated for impairment   | \$—  |   | \$ 20,105  |      | \$20,105     |   |
| Ending balance: collectively evaluated for impairment   | \$4,569  |   | \$ 65,131  |      | \$69,700     |   |
| Loans:  |  |   |  |      |              |   |
| Ending balance: individually evaluated for impairment   | <b>\$</b> —  |   | \$ 122,120   |      | \$122,120    |   |
| Ending balance: collectively evaluated for impairment   | \$1,208,977  |   | \$ 9,646,641   |      | \$10,855,618 |   |
| Net charge-offs as a percentage of average loans in repayment (annualized) <sup>(2)</sup>   | 0.50   | % | 0.51   | %    |              |   |
| Allowance as a percentage of the ending total loan balance  | 0.38   | % | 0.87   | %    |              |   |
| Allowance as a percentage of the ending loans in repayment <sup>(2)</sup>   | 0.52   | % | 1.42   | %    |              |   |
| Allowance coverage of net charge-offs (annualized) Ending total loans, gross Average loans in repayment <sup>(2)</sup> Ending loans in repayment <sup>(2)</sup> | 1.01<br>\$1,208,977<br>\$898,360<br>\$872,579                  |   | 2.90<br>\$ 9,768,761<br>\$ 5,705,067<br>\$ 5,995,121 |      |              |   |

<sup>(1)</sup> Represents fair value write-downs on loans sold.

<sup>(2)</sup> Loans in repayment includes in-school loans making interest only and fixed payments as well as loans that have entered full principal and interest repayment status after any applicable grace period.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

3. Allowance for Loan Losses (Continued)

|  | Allowance for Loan Losses<br>Three Months Ended March 31, 2014 |   |  |   |             |   |
|--|--|---|--|---|-------------|---|
|  | FFELP Loans Pr   |   | Private Education<br>Loans                   |   | Total       |   |
| Allowance for Loan Losses  |  |   |  |   |             |   |
| Beginning balance  | \$6,318  |   | \$ 61,763                                    |   | \$68,081    |   |
| Total provision  | 506  |   | 38,653                                       |   | 39,159      |   |
| Charge-offs <sup>(1)</sup>   | (643   | ) | _  |   | (643        | ) |
| Loan sales <sup>(2)</sup>  | _  |   | (28,963                                      | ) | (28,963     | ) |
| Ending Balance   | \$6,181  |   | \$ 71,453                                    |   | \$77,634    |   |
| Allowance:   |  |   |  |   |             |   |
| Ending balance: individually evaluated for impairment  | <b>\$</b> —  |   | \$—  |   | \$—         |   |
| Ending balance: collectively evaluated for impairment  | \$6,181  |   | \$ 71,453                                    |   | \$77,634    |   |
| Loans:   |  |   |  |   |             |   |
| Ending balance: individually evaluated for impairment  | <b>\$</b> —  |   | \$—  |   | \$—         |   |
| Ending balance: collectively evaluated for impairment  | \$1,396,776  |   | \$ 7,274,718                                 |   | \$8,671,494 |   |
| Charge-offs as a percentage of average loans in repayment (annualized) <sup>(3)</sup>  | 0.25   | % | _  | % |             |   |
| Allowance as a percentage of the ending total loan balance   | 0.44   | % | 0.98   | % |             |   |
| Allowance as a percentage of the ending loans in repayment <sup>(3)</sup>  | 0.62   | % | 1.67   | % |             |   |
| Allowance coverage of charge-offs (annualized)<br>Ending total loans, gross<br>Average loans in repayment <sup>(3)</sup><br>Ending loans in repayment <sup>(3)</sup> | 2.40<br>\$1,396,776<br>\$1,023,329<br>\$997,538                |   | \$ 7,274,718<br>\$ 4,329,157<br>\$ 4,278,969 |   |             |   |

<sup>(1)</sup> Prior to the Spin-Off, Private Education Loans were sold to an entity that is now a subsidiary of Navient prior to being charged-off.

<sup>(2)</sup> Represents fair value write-downs on loans sold.

<sup>(3)</sup> Loans in repayment includes in-school loans making interest only and fixed payments as well as loans that have entered full principal and interest repayment status after any applicable grace period.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

3. Allowance for Loan Losses (Continued)

#### Troubled Debt Restructurings ("TDRs")

All of our loans are collectively assessed for impairment, except for loans classified as TDRs. Prior to the Spin-Off, we did not have TDR loans because the loans generally were sold to a now unrelated affiliate in the same month that the terms were restructured. Subsequent to May 1, 2014, we have individually assessed \$122.1 million of Private Education Loans as TDRs, When these TDR loans are determined to be impaired, we provide for an allowance for losses sufficient to cover life-of-loan expected losses through an impairment calculation based on the difference between the loan's basis and the present value of expected future cash flows discounted at the loan's original effective

Within the Private Education Loan portfolio, loans greater than 90 days past due are considered to be nonperforming. FFELP Loans are at least 97 percent guaranteed as to their principal and accrued interest by the federal government in the event of default, and therefore, we do not deem FFELP Loans as nonperforming from a credit risk standpoint at any point in their life cycle prior to claim payment, and we continue to accrue interest on those loans through the date of claim.

At March 31, 2015 and December 31, 2014, all of our TDR loans had a related allowance recorded. The following table provides the recorded investment, unpaid principal balance and related allowance for our TDR loans.

|                                | Recorded Investment | Unpaid Principal<br>Balance | Allowance |  |
|--------------------------------|---------------------|-----------------------------|-----------|--|
| March 31, 2015<br>TDR Loans    | \$123,702           | \$122,120                   | \$20,105  |  |
| December 31, 2014<br>TDR Loans | \$60,278            | \$59,402                    | \$9,815   |  |

The following table provides the average recorded investment and interest income recognized for our TDR loans.

Three Months Ended March 31, 2015 Average Recorded Investment Interest Income Recognized \$2,396

13

**TDR Loans** 

\$88,120

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

3. Allowance for Loan Losses (Continued)

The following table provides information regarding the loan status of TDR loans and the aging of TDR loans that are past due.

|   | March 31, |       |   | December 31, |       |   |
|---|-----------|-------|---|--------------|-------|---|
|   | 2015      |       |   | 2014         |       |   |
|   | Balance   | %     |   | Balance      | %     |   |
| TDR loans in in-school/grace/deferment <sup>(1)</sup> | \$1,481   |       |   | \$2,915      |       |   |
| TDR loans in forbearance <sup>(2)</sup>               | 40,128    |       |   | 18,620       |       |   |
| TDR loans in repayment and percentage of each status: |           |       |   |              |       |   |
| Loans current   | 73,944    | 91.8  | % | 34,554       | 91.2  | % |
| Loans delinquent 31-60 days <sup>(3)</sup>            | 3,921     | 4.9   |   | 1,953        | 5.2   |   |
| Loans delinquent 61-90 days <sup>(3)</sup>            | 1,873     | 2.3   |   | 983          | 2.6   |   |
| Loans delinquent greater than 90 days <sup>(3)</sup>  | 773       | 1.0   |   | 377          | 1.0   |   |
| Total TDR loans in repayment                          | 80,511    | 100.0 | % | 37,867       | 100.0 | % |
| Total TDR loans, gross                                | \$122,120 |       |   | \$59,402     |       |   |

Deferment includes customers who have returned to school or are engaged in other permitted educational activities

The following table provides the amount of modified loans that resulted in a TDR in the periods presented. Additionally, the table summarizes charge-offs occurring in the TDR portfolio, as well as TDRs for which a payment default occurred in the current period and within 12 months of the loan first being designated as a TDR. We define payment default as 60 day past due for this disclosure. The majority of our loans that are considered TDRs involve a temporary forbearance of payments and do not change the contractual interest rate of the loan.

|           | Three Months Ended               |             |                 |  |  |  |  |  |
|-----------|----------------------------------|-------------|-----------------|--|--|--|--|--|
|           | March 31, 2015<br>Modified Loans | Charge-offs | Payment-Default |  |  |  |  |  |
| TDR Loans | \$122,120                        | \$930       | \$4,785         |  |  |  |  |  |

<sup>(1)</sup> and are not yet required to make payments on the loans (e.g., residency periods for medical students or a grace period for bar exam preparation).

Loans for customers who have requested extension of grace period generally during employment transition or who

<sup>(2)</sup> have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

3. Allowance for Loan Losses (Continued)

#### **Key Credit Quality Indicators**

For Private Education Loans, the key credit quality indicators are FICO scores, the existence of a cosigner, the loan status and loan seasoning. The FICO scores are assessed at origination and maintained through the loan's term. The following table highlights the gross principal balance of our Private Education Loan portfolio stratified by key credit quality indicators.

|                              | Private Education<br>Credit Quality Ind |             |   |                        |              |   |
|------------------------------|---|-------------|---|------------------------|--------------|---|
|                              | March 31, 2015                          |             |   | December 31, 20        | 014          |   |
| Credit Quality Indicators:   | Balance <sup>(1)</sup>                  | % of Balanc | e | Balance <sup>(1)</sup> | % of Balance |   |
| Cosigners:                   |   |             |   |                        |              |   |
| With cosigner                | \$8,804,812                             | 90          | % | \$7,465,339            | 90           | % |
| Without cosigner             | 963,949                                 | 10          |   | 846,037                | 10           |   |
| Total                        | \$9,768,761                             | 100         | % | \$8,311,376            | 100          | % |
| FICO at Origination:         |   |             |   |                        |              |   |
| Less than 670                | \$638,195                               | 6           | % | \$558,801              | 7            | % |
| 670-699                      | 1,431,436                               | 15          |   | 1,227,860              | 15           |   |
| 700-749                      | 3,103,824                               | 32          |   | 2,626,238              | 32           |   |
| Greater than or equal to 750 | 4,595,306                               | 47          |   | 3,898,477              | 46           |   |
| Total                        | \$9,768,761                             | 100         | % | \$8,311,376            | 100          | % |
| Seasoning <sup>(2)</sup> :   |   |             |   |                        |              |   |
| 1-12 payments                | \$3,031,655                             | 31          | % | \$2,373,117            | 29           | % |
| 13-24 payments               | 1,650,103                               | 17          |   | 1,532,042              | 18           |   |
| 25-36 payments               | 812,674                                 | 8           |   | 755,143                | 9            |   |
| 37-48 payments               | 412,865                                 | 4           |   | 411,493                | 5            |   |
| More than 48 payments        | 257,986                                 | 3           |   | 212,438                | 3            |   |
| Not yet in repayment         | 3,603,478                               | 37          |   | 3,027,143              | 36           |   |
| Total                        | \$9,768,761                             | 100         | % | \$8,311,376            | 100          | % |

<sup>(1)</sup> Balance represents gross Private Education Loans.

FFELP Loans are at least 97 percent insured and guaranteed as to their principal and accrued interest in the event of default; therefore, there are no key credit quality indicators associated with FFELP Loans. Included within our FFELP portfolio as of March 31, 2015 are \$741 million of FFELP rehabilitation loans. These loans have previously defaulted but have subsequently been brought current according to a loan rehabilitation agreement. The credit performance on rehabilitation loans is worse than the remainder of our FFELP portfolio. At March 31, 2015 and December 31, 2014, 61.3 percent and 62.1 percent, respectively, of our FFELP portfolio consisted of rehabilitation loans.

<sup>(2)</sup> Number of months in active repayment for which a scheduled payment was due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

3. Allowance for Loan Losses (Continued)

The following tables provide information regarding the loan status of our Private Education Loans and the aging of our past due Private Education Loans. Loans in repayment includes in-school loans making interest only and fixed payments as well as loans that have entered full principal and interest repayment status after any applicable grace period.

|  | Private Education Loans |       |   |             |       |   |  |
|--|-------------------------|-------|---|-------------|-------|---|--|
|  | March 31,               |       |   | December 31 | ,     |   |  |
|  | 2015                    |       |   | 2014        |       |   |  |
|  | Balance                 | %     |   | Balance     | %     |   |  |
| Loans in-school/grace/deferment <sup>(1)</sup>                             | \$3,603,478             |       |   | \$3,027,143 |       |   |  |
| Loans in forbearance <sup>(2)</sup>  | 170,162                 |       |   | 135,018     |       |   |  |
| Loans in repayment and percentage of each status:                          |                         |       |   |             |       |   |  |
| Loans current  | 5,896,132               | 98.4  | % | 5,045,600   | 98.0  | % |  |
| Loans delinquent 31-60 days <sup>(3)</sup>                                 | 54,883                  | 0.9   |   | 63,873      | 1.2   |   |  |
| Loans delinquent 61-90 days <sup>(3)</sup>                                 | 31,202                  | 0.5   |   | 29,041      | 0.6   |   |  |
| Loans delinquent greater than 90 days <sup>(3)</sup>                       | 12,904                  | 0.2   |   | 10,701      | 0.2   |   |  |
| Total loans in repayment   | 5,995,121               | 100.0 | % | 5,149,215   | 100.0 | % |  |
| Total loans, gross   | 9,768,761               |       |   | 8,311,376   |       |   |  |
| Deferred origination costs   | 17,627                  |       |   | 13,845      |       |   |  |
| Total loans  | 9,786,388               |       |   | 8,325,221   |       |   |  |
| Allowance for loan losses  | (85,236                 | )     |   | (78,574     | )     |   |  |
| Total loans, net   | \$9,701,152             |       |   | \$8,246,647 |       |   |  |
| Percentage of loans in repayment   |                         | 61.4  | % |             | 62.0  | % |  |
| Delinquencies as a percentage of loans in repayment                        |                         | 1.7   | % |             | 2.0   | % |  |
| Loans in forbearance as a percentage of loans in repayment and forbearance |                         | 2.8   | % |             | 2.6   | % |  |

Deferment includes customers who have returned to school or are engaged in other permitted educational activities (1) and are not yet required to make payments on the loans (e.g., residency periods for medical students or a grace period for bar exam preparation).

Loans for customers who have requested extension of grace period generally during employment transition or who (2) have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

3. Allowance for Loan Losses (Continued)

#### Accrued Interest Receivable

The following table provides information regarding accrued interest receivable on our Private Education Loans. The table also discloses the amount of accrued interest on loans greater than 90 days past due as compared to our allowance for uncollectible interest. The allowance for uncollectible interest exceeds the amount of accrued interest on our 90 days past due portfolio for all periods presented.

Private Education Loan Accrued Interest Receivable

|                   | Total<br>Interest<br>Receivable | Greater than<br>90 days Past<br>Due | Allowance<br>for<br>Uncollectible<br>Interest |
|-------------------|---------------------------------|-------------------------------------|---|
| March 31, 2015    | \$512,501                       | \$473                               | \$ 2,634                                      |
| December 31, 2014 | \$445,710                       | \$443                               | \$ 3,517                                      |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 4. Deposits

The following table summarizes total deposits at March 31, 2015 and December 31, 2014.

|                                 | March 31,    | December 31, |
|---------------------------------|--------------|--------------|
|                                 | 2015         | 2014         |
| Deposits - interest bearing     | \$10,466,838 | \$10,539,953 |
| Deposits - non-interest bearing | 915          | 602          |
| Total deposits                  | \$10,467,753 | \$10,540,555 |
|                                 |              |              |

**Interest Bearing** 

Interest bearing deposits as of March 31, 2015 and December 31, 2014 consisted of non-maturity savings and money market deposits, brokered and retail certificates of deposit, and brokered money market deposits. These deposit products are serviced by third party providers. Placement fees associated with the brokered certificates of deposit are amortized into interest expense using the effective interest rate method. We recognized placement fee expense of \$2,695 and \$2,750 for the three months ended March 31, 2015 and 2014, respectively. No fees were paid to third party brokers related to these certificates of deposit during the three months ended March 31, 2015 and 2014, respectively. Interest bearing deposits at March 31, 2015 and December 31, 2014 are summarized as follows:

|                             | March 31, 2015 Amount | QtrEnd<br>Weighted<br>Average Stated<br>Rate | December 31, 2014 Amount | Year-End<br>Weighted<br>Average Stated<br>Rate |  |
|-----------------------------|-----------------------|--|--------------------------|--|--|
| Money market                | \$4,512,730           | 1.14 %                                       | \$4,527,448              | 1.15 %   |  |
| Savings                     | 695,675               | 0.81   | 703,687                  | 0.81   |  |
| Certificates of deposit     | 5,258,433             | 1.02   | 5,308,818                | 1.00   |  |
| Deposits - interest bearing | \$10,466,838          |  | \$10,539,953             |  |  |

As of March 31, 2015 and December 31, 2014, there were \$224,182 and \$253,953, respectively, of deposits exceeding Federal Deposit Insurance Corporation ("FDIC") insurance limits. Accrued interest on deposits was \$22,624 and \$16,082 at March 31, 2015 and December 31, 2014, respectively.

#### Non Interest Bearing

Non interest bearing deposits were \$915 and \$602 as of March 31, 2015 and December 31, 2014, respectively. For both periods these were comprised of money market accounts related to our Employee Stock Purchase Plan account.

SLM CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)
(Dollars in thousands, unless otherwise noted)

#### 5. Borrowed Funds

We maintain discretionary uncommitted Federal Funds lines of credit with various correspondent banks, which totaled \$100,000 at March 31, 2015. The interest rate we are charged on these lines of credit is priced at Fed Funds plus a spread at the time of borrowing, and is payable daily. We did not utilize these lines of credit in the three months ended March 31, 2015 and 2014.

We established an account at the Federal Reserve Bank ("FRB") to meet eligibility requirements for access to the Primary Credit borrowing facility at the FRB's Discount Window ("Window"). The Primary Credit borrowing facility is a lending program available to depository institutions that are in generally sound financial condition. All borrowings at the Window must be fully collateralized. We can pledge asset-backed and mortgage-backed securities, as well as FFELP Loans and Private Education Loans, to the FRB as collateral for borrowings at the Window. Generally, collateral value is assigned based on the estimated fair value of the pledged assets. At March 31, 2015 and December 31, 2014, the value of our pledged collateral at the FRB totaled \$1,361,879 and \$1,398,286, respectively. The interest rate charged to us is the discount rate set by the FRB. We did not utilize this facility in the three months ended March 31, 2015 and 2014.

#### 6. Derivative Financial Instruments

We maintain an overall interest rate risk management strategy that incorporates the use of derivative instruments to minimize the economic effect of interest rate changes. Our goal is to manage interest rate sensitivity by modifying the repricing frequency and underlying index characteristics of certain balance sheet assets and liabilities so the net interest margin is not, on a material basis, adversely affected by movements in interest rates. We do not use derivative instruments to hedge credit risk associated with debt we issued. As a result of interest rate fluctuations, hedged assets and liabilities will appreciate or depreciate in market value. Income or loss on the derivative instruments that are linked to the hedged assets and liabilities will generally offset the effect of this unrealized appreciation or depreciation for the period the item is being hedged. We view this strategy as a prudent management of interest rate sensitivity. Please refer to "Note 11 - Derivative Financial Instruments" in our 2014 Form 10-K for a full discussion of our risk management strategy.

Although we use derivatives to offset (or minimize) the risk of interest rate changes, the use of derivatives does expose us to both market and credit risk. Market risk is the chance of financial loss resulting from changes in interest rates, foreign exchange rates and market liquidity. Credit risk is the risk that a counterparty will not perform its obligations under a contract and it is limited to the loss of the fair value gain in a derivative that the counterparty owes us. When the fair value of a derivative contract is negative, we owe the counterparty and, therefore, have no credit risk exposure to the counterparty; however, the counterparty has exposure to us. We minimize the credit risk in derivative instruments by entering into transactions with highly rated counterparties that are reviewed regularly by our Credit Department. We also maintain a policy of requiring that all derivative contracts be governed by an International Swaps and Derivative Association Master Agreement, Depending on the nature of the derivative transaction, bilateral collateral arrangements generally are required as well. When we have more than one outstanding derivative transaction with the counterparty, and there exists legally enforceable netting provisions with the counterparty (i.e., a legal right to offset receivable and payable derivative contracts), the "net" mark-to-market exposure, less collateral the counterparty has posted to us, represents exposure with the counterparty. When there is a net negative exposure, we consider our exposure to the counterparty to be zero. At March 31, 2015 and December 31, 2014, we had a net positive exposure (derivative gain positions to us less collateral which has been posted by counterparties to us) related to derivatives of \$60,826 and \$60,784, respectively.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

6. Derivative Financial Instruments (Continued)

#### Summary of Derivative Financial Statement Impact

The following tables summarize the fair values and notional amounts of all derivative instruments at March 31, 2015 and December 31, 2014, and their impact on earnings and other comprehensive income for the three months ended March 31, 2015 and 2014.

Impact of Derivatives on the Consolidated Balance Sheet

|   |                            | Cash Flow  | Hedges       | Fair Value | e Hedges     | Trading   |              | Total      |              |
|---|----------------------------|------------|--------------|------------|--------------|-----------|--------------|------------|--------------|
|   |                            | March 31,  | December 31, | March 31,  | December 31, | March 31, | December 31, | March 31,  | December 31, |
|   |                            | 2015       | 2014         | 2015       | 2014         | 2015      | 2014         | 2015       | 2014         |
| Fair Values <sup>(1)</sup>  | Hedged<br>Risk<br>Exposure |            |              |            |              |           |              |            |              |
| Derivative<br>Assets: <sup>(2)</sup>                                |                            |            |              |            |              |           |              |            |              |
| Interest rate<br>swaps<br>Derivative<br>Liabilities: <sup>(2)</sup> | Interest rate              | \$—        | \$           | \$24,377   | \$5,012      | \$1,033   | \$226        | \$25,410   | \$5,238      |
| Interest rate swaps   | Interest rate              | (37,295)   | (21,435 )    | (738 )     | (5,883)      | (30 )     | (1,370 )     | (38,063 )  | (28,688 )    |
| Total net derivatives   |                            | \$(37,295) | \$(21,435)   | \$23,639   | \$(871)      | \$1,003   | \$(1,144)    | \$(12,653) | \$(23,450)   |

Fair values reported are exclusive of collateral held and pledged and accrued interest. Assets and liabilities are presented without consideration of master netting agreements. Derivatives are carried on the balance sheet based on net position by counterparty under master netting agreements, and classified in other assets or other liabilities depending on whether in a net positive or negative position.

The following table reconciles gross positions with the impact of master netting agreements to the balance sheet classification:

|  | Other Assets<br>March 31,<br>2015 |   | December 31, 2014 |   | Other Liabilities<br>March 31,<br>2015 |   | December 31, 2014  |   |
|--|-----------------------------------|---|-------------------|---|--|---|--------------------|---|
| Gross position   | \$25,410                          |   | \$5,238           |   | \$(38,063                              | ) | \$(28,688          | ) |
| Impact of master netting agreement   | (11,003                           | ) | (4,045            | ) | 11,003                                 |   | 4,045              |   |
| Derivative values with impact of master netting agreements (as carried on balance sheet) | 14,407                            |   | 1,193             |   | (27,060                                | ) | (24,643            | ) |
| Cash collateral (held) pledged <sup>(1)</sup><br>Net position                            | (3,283<br>\$11,124                | ) | (900<br>\$293     | ) | 58,625<br>\$31,565                     |   | 72,478<br>\$47,835 |   |

(1) Cash collateral amount calculations include outstanding accrued interest payable/receivable.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

6. Derivative Financial Instruments (Continued)

|                     | Cash Flow   |              | Fair Value  | Trading T    |           | Total        |             |              |
|---------------------|-------------|--------------|-------------|--------------|-----------|--------------|-------------|--------------|
|                     | March 31,   | December 31, | March 31,   | December 31, | March 31, | December 31, | March 31,   | December 31, |
|                     | 2015        | 2014         | 2015        | 2014         | 2015      | 2014         | 2015        | 2014         |
| Notional<br>Values  |             |              |             |              |           |              |             |              |
| Interest rate swaps | \$1,110,072 | \$1,106,920  | \$2,992,821 | \$3,044,492  | \$973,539 | \$973,539    | \$5,076,432 | \$5,124,951  |

Impact of Derivatives on the Consolidated Statements of Income

|  | Three Months Ended March 31, |                  |   |
|--|------------------------------|------------------|---|
|  | 2015                         | 2014             |   |
| Fair Value Hedges Interest rate swaps: Hedge ineffectiveness gains (losses) recorded | Ф 407                        | Ф.(122           | ` |
| in earnings  | \$427                        | \$(122           | ) |
| Realized gains recorded in interest expense<br>Total                                 | 7,491<br>\$7,918             | 5,672<br>\$5,550 |   |
| Cash Flow Hedges<br>Interest rate swaps:   |                              |                  |   |
| Hedge ineffectiveness losses recorded in earnings                                    | (304                         | ) —              |   |
| Realized losses recorded in interest expense<br>Total                                | (5,353<br>\$(5,657           | ) —<br>) \$—     |   |
| Trading Interest rate swaps:   |                              |                  |   |
| Interest reclassification  | \$1,023                      | \$459            |   |
| Change in fair value of future interest payments recorded in earnings                | 2,146                        | (1,101           | ) |
| Total <sup>(1)</sup><br>Total  | 3,169<br>\$5,430             | (642<br>\$4,908  | ) |

<sup>(1)</sup> Amounts included in "gains (losses) on derivatives and hedging activities, net. in the consolidated statements of income".

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

6. Derivative Financial Instruments (Continued)

Impact of Derivatives on the Statements of Changes in Stockholders' Equity

|   | Three Months Ended |       |
|---|--------------------|-------|
|   | March 31,          |       |
|   | 2015               | 2014  |
| Amount of loss recognized in other comprehensive income                         | \$(21,042          | ) \$— |
| Amount of loss reclassified in interest expense <sup>(1)</sup>                  | (5,353             | ) —   |
| Total change in other comprehensive income for unrealized losses on derivatives | \$(15,689          | ) \$— |

<sup>(1)</sup> Amounts included in "realized gains (losses) recorded in interest expense" in the "Impact of Derivatives on the Consolidated Statements of Income" table.

#### Cash Collateral

Cash collateral held related to derivative exposure between us and our derivatives counterparties was \$3,283 and \$900 at March 31, 2015 and December 31, 2014, respectively. Collateral held is recorded in "Other Liabilities." Cash collateral pledged related to derivative exposure between us and our derivatives counterparties was \$58,625 and \$72,478 at March 31, 2015 and December 31, 2014, respectively.

#### **SLM CORPORATION**

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 7. Stockholders' Equity

The following table summarizes our common share repurchases and issuances.

|  | Three Months Ended March 31, |           |  |
|--|------------------------------|-----------|--|
| (Shares and per share amounts in actuals)  | 2015                         | 2014      |  |
| Shares repurchased related to employee stock-based compensation plans <sup>(1)</sup> | 1,389,096                    | 2,115,470 |  |
| Average purchase price per share   | \$9.46                       | \$23.56   |  |
| Common shares issued <sup>(2)</sup>  | 3,130,839                    | 4,238,182 |  |

<sup>(1)</sup> Comprises shares withheld from stock option exercises and vesting of restricted stock for employees' tax withholding obligations and shares tendered by employees to satisfy option exercise costs.

The closing price of our common stock on March 31, 2015 was \$9.28.

Investment with entities that are now subsidiaries of Navient

Prior to the Spin-Off, there were transactions between us and affiliates of pre-Spin-Off SLM that are now subsidiaries of Navient. As part of the carve-out, expenses of those transactions were included in our results even though the actual payments for the expenses were paid by the aforementioned affiliates. As such, amounts equal to these payments have been treated as equity contributions in the table below. Certain payments made by us to these affiliates prior to the Spin-Off transaction were treated as dividends.

Net transfers (to)/from the entity that is now a subsidiary of Navient are included within Navient's subsidiary investment on the consolidated statements of changes in equity. There were no transfers (to)/from the entity that is now a subsidiary of Navient during the three months ended March 31, 2015. The components of the net transfers (to)/from the entity that is now a subsidiary of Navient for the three months ended March 31, 2014 are summarized below:

|                                   | Three     |  |  |  |
|-----------------------------------|-----------|--|--|--|
|                                   | Months    |  |  |  |
|                                   | Ended     |  |  |  |
|                                   | March 31, |  |  |  |
|                                   | 2014      |  |  |  |
| Capital contributions:            |           |  |  |  |
| Loan origination activities       | \$25,268  |  |  |  |
| Loan sales                        | 45        |  |  |  |
| Corporate overhead activities     | 17,755    |  |  |  |
| Other                             | 432       |  |  |  |
| Total capital contributions       | 43,500    |  |  |  |
| Corporate push-down               | 5,738     |  |  |  |
| Net change in income tax accounts | 15,659    |  |  |  |
| Net change in receivable/payable  | (47,622 ) |  |  |  |
| Other                             | (31)      |  |  |  |

<sup>(2)</sup> Common shares issued under our various compensation and benefit plans.

Total net transfers from the entity that is now a subsidiary of Navient \$17,244

#### **SLM CORPORATION**

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

7. Stockholders' Equity (Continued)

#### **Capital Contributions**

During the first four months of 2014, pre-Spin-Off SLM contributed capital to the Bank by funding loan origination activities, purchases of loans in excess of the loans' fair values, providing corporate overhead functions and other activities.

Capital contributed for loan origination activities reflects the fact that loan origination functions were conducted by a subsidiary of pre-Spin-Off SLM (now a subsidiary of Navient). The Bank did not pay for the costs incurred by pre-Spin-Off SLM in connection with these functions. The costs eligible to be capitalized are recorded on the respective balance sheets and the costs not eligible for capitalization have been recognized as expenses in the respective statements of income.

Certain general corporate overhead expenses of the Bank were incurred and paid for by pre-Spin-Off SLM.

#### Corporate Push-Down

The consolidated balance sheet of the Company includes certain assets and liabilities that historically were held at pre-Spin-Off SLM but which are specifically identifiable or otherwise allocable to the Company. The cash and cash equivalents held by pre-Spin-Off SLM at the corporate level were not allocated to the Bank for any of the periods presented.

#### Receivable/Payable with Affiliate

All significant intercompany payable/receivable balances between the Bank and pre-Spin-Off SLM are considered to be effectively settled for cash in the combined financial statements at the time the transaction is recorded.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 8. Earnings per Common Share

Basic earnings per common share ("EPS") are calculated using the weighted average number of shares of common stock outstanding during each period. The determination of the weighted-average shares and diluted potential common shares for the March 31, 2014 period is based on the activity at pre-Spin-Off SLM. A reconciliation of the numerators and denominators of the basic and diluted EPS calculations follows.

|   | Three Months Ended March 31, |          |  |
|---|------------------------------|----------|--|
| (In thousands, except per share data)                             | 2015                         | 2014     |  |
| Numerator:  |                              |          |  |
| Net income attributable to SLM Corporation                        | \$47,699                     | \$47,448 |  |
| Preferred stock dividends   | 4,823                        | _        |  |
| Net income attributable to SLM Corporation common stock           | \$42,876                     | \$47,448 |  |
| Denominator:  |                              |          |  |
| Weighted average shares used to compute basic EPS                 | 424,428                      | 426,717  |  |
| Effect of dilutive securities:                                    |                              |          |  |
| Dilutive effect of stock options, restricted stock and restricted | 7,874                        | 7,933    |  |
| stock units and Employee Stock Purchase Plan ("ESPP") (1)(2)      | 7,074                        | 1,933    |  |
| Weighted average shares used to compute diluted EPS               | 432,302                      | 434,650  |  |
|   |                              |          |  |
| Basic earnings per common share attributable to SLM               | \$0.10                       | \$0.11   |  |
| Corporation   | ψ0.10                        | ψ0.11    |  |
|   |                              |          |  |
| Diluted earnings per common share attributable to SLM             | \$0.10                       | \$0.11   |  |
| Corporation   | ψ0.10                        | ψ0.11    |  |

Includes the potential dilutive effect of additional common shares that are issuable upon exercise of outstanding stock options, restricted stock, restricted stock units, and the outstanding commitment to issue shares under the ESPP, determined by the treasury stock method.

For the three months ended March 31, 2015 and 2014, securities covering approximately 2 million and 3 million

<sup>(2)</sup> shares, respectively, were outstanding but not included in the computation of diluted earnings per share because they were anti-dilutive.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

#### 9. Fair Value Measurements

We use estimates of fair value in applying various accounting standards for our financial statements.

We categorize our fair value estimates based on a hierarchical framework associated with three levels of price transparency utilized in measuring financial instruments at fair value. For additional information regarding our policies for determining fair value and the hierarchical framework, see Note 2, "Significant Accounting Policies - Fair Value Measurement" in our 2014 Form 10-K for a full discussion.

During the three months ended March 31, 2015, there were no significant transfers of financial instruments between levels or changes in our methodology or assumptions used to value our financial instruments.

The following table summarizes the valuation of our financial instruments that are marked-to-fair value on a recurring basis.

|                            | Fair Value Measurements on a Recurring Basis |            |             |                   |             |            |             |            |
|----------------------------|--|------------|-------------|-------------------|-------------|------------|-------------|------------|
|                            | March 31, 2015                               |            |             | December 31, 2014 |             |            |             |            |
|                            | Level 1                                      | Level 2    | Level 3     | Total             | Level 1     | Level 2    | Level 3     | Total      |
| Assets                     |  |            |             |                   |             |            |             |            |
| Mortgage-backed securities | <b>\$</b> —                                  | \$170,831  | <b>\$</b> — | \$170,831         | \$—         | \$168,934  | \$—         | \$168,934  |
| Derivative instruments     |  | 25,410     |             | 25,410            |             | 5,238      | _           | 5,238      |
| Total                      | \$—  | \$196,241  | \$—         | \$196,241         | <b>\$</b> — | \$174,172  | <b>\$</b> — | \$174,172  |
| Liabilities                |  |            |             |                   |             |            |             |            |
| Derivative instruments     | _  | (38,063)   |             | (38,063)          | \$—         | \$(28,688) | \$—         | \$(28,688) |
| Total                      | <b>\$</b> —                                  | \$(38,063) | <b>\$</b> — | \$(38,063)        | \$—         | \$(28,688) | \$—         | \$(28,688) |

## **SLM CORPORATION**

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

9. Fair Value Measurements (Continued)

The following table summarizes the fair values of our financial assets and liabilities, including derivative financial instruments.

|  | March 31, 20 | 15           |            | December 31  |              |            |   |
|--|--------------|--------------|------------|--------------|--------------|------------|---|
|  | Fair         | Carrying     | Difference | Fair         | Carrying     | Difference | _ |
|  | Value        | Value        | Difference | Value        | Value        | Difference | J |
| Earning assets                                     |              |              |            |              |              |            |   |
| Loans held for investment, net                     | \$11,878,508 | \$10,909,014 | \$969,494  | \$10,228,399 | \$9,509,786  | \$718,613  |   |
| Cash and cash equivalents                          | 875,622      | 875,622      |            | 2,359,780    | 2,359,780    | _          |   |
| Available for sale investments                     | 170,831      | 170,831      |            | 168,934      | 168,934      | _          |   |
| Accrued interest receivable                        | 541,355      | 541,355      | _          | 469,697      | 469,697      | _          |   |
| Tax indemnification receivable                     | 227,157      | 227,157      | _          | 240,311      | 240,311      | _          |   |
| Derivative instruments                             | 25,410       | 25,410       |            | 5,238        | 5,238        | _          |   |
| Total earning assets                               | \$13,718,883 | \$12,749,389 | \$969,494  | \$13,472,359 | \$12,753,746 | \$718,613  |   |
| Interest-bearing liabilities                       |              |              |            |              |              |            |   |
| Money-market, savings and NOW accounts             | \$5,209,320  | \$5,209,320  | \$—        | \$5,231,736  | \$5,231,736  | \$—        |   |
| Certificates of deposit                            | 5,274,481    | 5,258,433    | (16,048)   | 5,313,645    | 5,308,818    | (4,827     | ) |
| Accrued interest payable                           | 22,624       | 22,624       |            | 16,082       | 16,082       | _          |   |
| Derivative instruments                             | 38,063       | 38,063       |            | 28,688       | 28,688       | _          |   |
| Total interest-bearing liabilities                 | \$10,544,488 | \$10,528,440 | \$(16,048) | \$10,590,151 | \$10,585,324 | \$(4,827   | ) |
| Excess of net asset fair value over carrying value |              |              | \$953,446  |              |              | \$713,786  |   |

Please refer to "Note 15 - Fair Value Measurements" in our 2014 Form 10-K for a full discussion of the methods and assumptions used to estimate the fair value of each class of financial instruments.

## SLM CORPORATION NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued) (Dollars in thousands, unless otherwise noted)

## 10. Arrangements with Navient Corporation

In connection with the Spin-Off, we entered into a separation and distribution agreement and other ancillary agreements with Navient. Please refer to "Note 16 - Arrangements with Navient Corporation" in our 2014 Form 10-K for a full discussion of these agreements.

## Amended Loan Participation and Purchase Agreement

Prior to the Spin-Off, the Bank sold substantially all of its Private Education Loans to several former affiliates, now subsidiaries of Navient (collectively, the "Purchasers"), pursuant to a Loan Participation and Purchase Agreement. This agreement predated the Spin-Off, but was significantly amended and reduced in scope in connection with the Spin-Off. Post-Spin-Off, the Bank retains only the right to require the Purchasers to purchase loans (at fair value) for which the borrower also has a separate lending relationship with Navient ("Split Loans") when the Split Loans either (1) are more than 90 days past due; (2) have been restructured; (3) have been granted a hardship forbearance or more than 6 months of administrative forbearance; or (4) have a borrower or cosigner who has filed for bankruptcy. At March 31, 2015, we held approximately \$108 million of Split Loans.

During the three months ended March 31, 2015, the Bank sold loans to the Purchasers in the amount of \$8,714 in principal and \$168 in accrued interest income. During the three months ended March 31, 2014, the Bank sold loans to the Purchasers in the amount of \$671,819 in principal and \$24,027 in accrued interest income.

There was no gain as a result of the loans sold in the three months ended March 31, 2015. The gain resulting from loans sold was \$33,888 in the three months ended March 31, 2014. Total write-downs to fair value for loans sold with a fair value lower than par totaled \$2,181 and \$28,963 in the three months ended March 31, 2015 and 2014, respectively. Navient is the servicer for all of these loans.

### 11. Regulatory Capital

The Bank is subject to various regulatory capital requirements administered by federal banking authorities. Failure to meet minimum capital requirements can initiate certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material adverse effect on our financial condition. Under the regulatory framework for prompt corrective action, we must meet specific capital guidelines that involve quantitative measures of our assets, and certain off-balance sheet items as calculated under regulatory accounting practices. The Bank's capital amounts and classification are also subject to qualitative judgments by the regulators about components, risk-weightings and other factors.

As of the first quarter 2015, the Bank was required by federal banking authorities to report regulatory capital and ratios based on the U.S. Basel III rule. U.S. Basel III implemented changes to capital, risk weighted assets, and "well capitalized" definitions and added a reporting requirement of Common Equity Tier 1 Capital (to risk-weighted assets). Regulatory capital reported as of December 31, 2014 was calculated according to regulatory guidelines in effect at that date.

"Well capitalized" regulatory requirements are the quantitative measures established by regulation to ensure capital adequacy. The Bank is required to maintain minimum amounts and ratios (set forth in the table below) of Total and Tier I Capital to risk-weighted assets, Common Equity Tier I capital to risk-weighted assets and of Tier I Capital to

average assets, as defined by the regulation. The following amounts and ratios are based upon the Bank's assets.

#### **SLM CORPORATION**

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(Dollars in thousands, unless otherwise noted)

11. Regulatory Capital (Continued)

|  |             |       |   | Well Capita | ed             |       |     |
|--|-------------|-------|---|-------------|----------------|-------|-----|
|  |             |       |   | Regulatory  | y Requirements |       | nts |
|  | Amount      | Ratio |   | Amount      |                | Ratio |     |
| As of March 31, 2015:                                  |             |       |   |             |                |       |     |
| Tier I Capital (to Average Assets)                     | \$1,482,856 | 11.5  | % | \$642,524   | >              | 5.0   | %   |
| Tier I Capital (to Risk Weighted Assets)               | \$1,482,856 | 13.6  | % | \$873,897   | >              | 8.0   | %   |
| Total Capital (to Risk Weighted Assets)                | \$1,572,661 | 14.4  | % | \$1,092,371 | >              | 10.0  | %   |
| Common Equity Tier I Capital (to Risk Weighted Assets) | \$1,482,856 | 13.6  | % | \$710,041   | >              | 6.5   | %   |
| As of December 31, 2014:                               |             |       |   |             |                |       |     |
| Tier I Capital (to Average Assets)                     | \$1,413,988 | 11.5  | % | \$614,709   | >              | 5.0   | %   |
| Tier I Capital (to Risk Weighted Assets)               | \$1,413,988 | 15.0  | % | \$565,148   | >              | 6.0   | %   |
| Total Capital (to Risk Weighted Assets)                | \$1,497,830 | 15.9  | % | \$941,913   | >              | 10.0  | %   |

#### Bank Dividends

The Bank is chartered under the laws of the State of Utah and its deposits are insured by the Federal Deposit Insurance Corporation ("FDIC"). The Bank's ability to pay dividends is subject to the laws of Utah and the regulations of the FDIC. Generally, under Utah's industrial bank laws and regulations as well as FDIC regulations, the Bank may pay dividends from its net profits without regulatory approval if, following the payment of the dividend, the Bank's capital and surplus would not be impaired. The Bank paid no dividends for the three months ended March 31, 2015 and 2014, respectively. For the foreseeable future, we expect the Bank to only pay dividends to the Company as may be necessary to provide for regularly scheduled dividends payable on the Company's Series A and Series B Preferred Stock.

# SLM CORPORATION NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued) (Dollars in thousands, unless otherwise noted)

## 12. Commitments, Contingencies and Guarantees

## Regulatory Matters

At the time of this filing, the Bank remains subject to the 2014 FDIC Order. Specifically, on May 13, 2014, the Bank reached settlements with the FDIC and the DOJ regarding disclosures and assessments of certain late fees, as well as compliance with the Servicemembers' Civil Relief Act ("SCRA"). The Department of Justice ("DOJ") Order was approved by the U.S. District Court for the District of Delaware on September 29, 2014. Under the FDIC's 2014 Order, the Bank agreed to pay \$3.3 million in fines and oversee the refund of up to \$30 million in late fees assessed on loans owned or originated by the Bank since its inception in November 2005.

Under the terms of the Separation and Distribution Agreement between the Company and Navient, Navient is responsible for funding all liabilities under the regulatory orders, other than fines directly levied against the Bank in connection with these matters. Under the DOJ Order, Navient is solely responsible for reimbursing SCRA benefits and related compensation on behalf of both its subsidiary, Navient Solutions, Inc., and the Bank.

In May 2014, the Bank received a Civil Investigative Demand from the Consumer Financial Protection Bureau ("CFPB") in the Bank's capacity as a former affiliate of Navient as part of the CFPB's separate investigation relating to fees and policies of pre-Spin-Off SLM during the period prior to the Spin-Off of Navient. We are cooperating fully with the CFPB, but are not in a position at this time to predict the duration or outcome of the investigation. Given the timeframe covered by this demand, Navient would be responsible for all costs, expenses, losses or remediation likely to arise from this investigation.

## Contingencies

In the ordinary course of business, we and our subsidiaries are routinely defendants in or parties to pending and threatened legal actions and proceedings, including actions brought on behalf of various classes of claimants. These actions and proceedings may be based on alleged violations of consumer protection, securities, employment and other laws. In certain of these actions and proceedings, claims for substantial monetary damage may be asserted against us and our subsidiaries.

We and our subsidiaries and affiliates are subject to various claims, lawsuits and other actions that arise in the ordinary course of business. In addition, it is common for the Company, our subsidiaries and affiliates to receive information and document requests and investigative demands from state attorneys general, legislative committees, and administrative agencies. These requests may be for informational or regulatory purposes and may relate to our business practices, the industries in which we operate, or other companies with whom we conduct business. Our practice has been and continues to be to cooperate with these bodies and be responsive to any such requests. In view of the inherent difficulty of predicting the outcome of litigation, regulatory and investigative actions, we cannot predict what the eventual outcome of the pending matters will be, what the timing or the ultimate resolution of these matters will be, or what the eventual loss, fines or penalties, if any, related to each pending matter may be. We are required to establish reserves for litigation and regulatory matters where those matters present loss contingencies that are both probable and estimable. When loss contingencies are not both probable and estimable, we do not establish reserves.

Based on current knowledge, management does not believe there are loss contingencies, if any, arising from pending investigations, litigation or regulatory matters that could have a material adverse effect on our consolidated financial position, liquidity, results of operations or cash flows.

# SLM CORPORATION NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued) (Dollars in thousands, unless otherwise noted)

## 13. Subsequent Event

On April 17, 2015, we announced plans to sell approximately \$753 million of Private Education Loans through a securitization transaction to qualified institutional buyers. The transaction will remove the principal balance of the loans backing the securitization trust from our balance sheet on the settlement date. We will continue to service the loans in the trust. We expect to record a pre-tax gain on the sale of approximately \$78 million, net of estimated closing adjustments and transaction costs, a 10.5 percent premium over the loans' book value. The transaction is expected to settle on or about April 23, 2015, and will be reflected in our second quarter 2015 results.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following information is current as of April 22, 2015 (unless otherwise noted) and should be read in connection with SLM Corporation's Annual Report on Form 10-K for the year ended December 31, 2014 (the "2014 Form 10-K"), and subsequent reports filed with the Securities and Exchange Commission (the "SEC"). Definitions for capitalized terms in this report not defined herein can be found in the 2014 Form 10-K (filed with the SEC on February 26, 2015).

References in this Form 10-Q to "we," "us," "our" "Sallie Mae" and the "Company," refer to SLM Corporation and its subsidiaries, except as otherwise indicated or unless the context otherwise requires.

On April 30, 2014, we completed our plan to legally separate into two distinct publicly-traded entities - an education loan management, servicing and asset recovery business, Navient Corporation ("Navient"), and a consumer banking business, SLM Corporation. The separation of Navient from SLM Corporation (the "Spin-Off") was preceded by an internal corporate reorganization, which was the first step to separate the education loan management, servicing and asset recovery business from the consumer banking business. For a more detailed discussion of the Spin-Off, please see our 2014 Form 10-K.

This report contains forward-looking statements and information based on management's current expectations as of the date of this report. Statements that are not historical facts, including statements about the Company's beliefs or expectations and statements that assume or are dependent upon future events, are forward-looking statements. Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A "Risk Factors" and elsewhere in the company's 2014 Form 10-K; increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; changes in accounting standards and the impact of related changes in significant accounting estimates; any adverse outcomes in any significant litigation to which the company is a party; credit risk associated with the company's exposure to third parties, including counterparties to the company's derivative transactions; and changes in the terms of education loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). The company could also be affected by, among other things: changes in its funding costs and availability; reductions to its credit ratings, failures or breaches of our operating systems or infrastructure, including those of third-party vendors; damage to its reputation; failures or breaches to successfully implement cost-cutting and restructuring initiatives and adverse effects of such initiatives on the company's business; risks associated with restructuring initiatives; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students and their families; changes in law and regulations with respect to the student lending business and financial institutions generally; increased competition from banks and other consumer lenders; the creditworthiness of its customers; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of its earning assets versus its funding arrangements; rates of prepayments on the loans it makes; changes in general economic conditions and the company's ability to successfully effectuate any acquisitions; and other strategic initiatives. The preparation of the company's consolidated financial statements also requires management to make certain estimates and assumptions, including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect. All forward-looking statements contained in this Quarterly Report on Form 10-Q are qualified by these cautionary statements and are made only as of the date of this report. The company does not undertake any obligation to update or revise these forward-looking statements to conform such statements to actual results or changes in its expectations.

The Company reports financial results on a GAAP basis and also provides certain core earnings performance measures. The difference between the Company's "Core Earnings" and GAAP results for the periods presented were the unrealized, mark-to-market gains/losses on derivative contracts (excluding current period accruals on the derivative instruments), net of tax. These are recognized in GAAP, but not in "Core Earnings" results. The Company provides "Core Earnings" measures because this is what management uses when making management decisions regarding the

Company's performance and the allocation of corporate resources. The Company's "Core Earnings" are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. For additional information, see "Key Financial Measures" and "GAAP Consolidated Earnings Summary - 'Core Earnings' " in this Form 10-Q for the quarter ended March 31, 2015 for a further discussion and a complete reconciliation between GAAP net income and "Core Earnings."

Through this discussion and analysis, we intend to provide the reader with some narrative context for how our management views our consolidated financial statements, additional context within which to assess our operating results, and information on the quality and variability of our earnings, liquidity and cash flows.

#### Selected Financial Information and Ratios

|  | Three Months I | rch 31, |         |   |
|--|----------------|---------|---------|---|
| (In millions, except per share data)                               | 2015           |         | 2014    |   |
| Net income attributable to SLM Corporation common stock            | \$43           |         | \$47    |   |
| Diluted earnings per common share attributable to SLM Corporation  | \$0.10         |         | \$0.11  |   |
| Weighted average shares used to compute diluted earnings per share | 432            |         | 435     |   |
| Return on assets   | 1.5            | %       | 1.8     | % |
| Operating efficiency ratio <sup>(1)</sup>                          | 49.2           | %       | 46.3    | % |
| Other Operating Statistics   |                |         |         |   |
| Ending Private Education Loans, net                                | \$9,701        |         | \$7,208 |   |
| Ending FFELP Loans, net  | 1,208          |         | 1,395   |   |
| Ending total education loans, net                                  | \$10,909       |         | \$8,603 |   |
| Average education loans  | \$10,689       |         | \$8,824 |   |

(1) Our efficiency ratio is calculated as operating expense, excluding restructuring and other reorganization expenses, divided by net interest income after provision for loan losses and other income.

#### Overview

The following discussion and analysis presents a review of our business and operations as of and for the three months ended March 31, 2015.

## **Recent Developments**

On April 17, 2015, we announced plans to sell approximately \$753 million of Private Education Loans through a securitization transaction to qualified institutional buyers. The transaction will remove the principal balance of the loans backing the securitization trust from our balance sheet on the settlement date. We will continue to service the loans in the trust. We expect to record a pre-tax gain on the sale of approximately \$78 million, net of estimated closing adjustments and transaction costs, a 10.5 percent premium over the loans' book value. The transaction is expected to settle on or about April 23, 2015 and will be reflected in our second quarter 2015 results.

## **Key Financial Measures**

Our operating results are primarily driven by net interest income from our Private Education Loan portfolio (which include financing costs), provisions for loan losses, gains and losses on loan sales and operating expenses. The growth of our business and the strength of our financial condition are primarily driven by our ability to achieve our annual Private Education Loan origination goals while sustaining credit quality and maintaining diversified, cost-efficient funding sources to support our originations. A brief summary of our key financial measures (net interest income; gains on sale of loans, net; allowance for loan losses; charge-offs and delinquencies; operating expenses; and "Core Earnings") can be found in Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our 2014 Form 10-K.

## 2015 Management Objectives

For 2015, we have again set out five major goals to create shareholder value. They are: (1) prudently grow our Private Education Loan assets and revenues; (2) maintain our strong capital position; (3) complete the necessary steps to permit the Bank to independently originate Private Education Loans; (4) continue to expand the Bank's capabilities and enhance risk oversight and internal controls; and (5) manage operating expenses while improving efficiency and customer experience. Here is how we plan to achieve these objectives:

Prudently Grow Private Education Loan Assets and Revenues

We will continue to pursue managed growth in our Private Education Loan portfolio in 2015 by leveraging our Sallie Mae and Upromise brands and our relationship with more than two thousand colleges and universities. We recently expanded our campus-focused sales force to provide deeper support for universities in all regions of the United States and, as a result, we expect to be able to demonstrate increased 2015 originations through this effort. We are determined to maintain the average FICO scores and cosigner rates on our originations at levels similar to those at which we ended 2014. We will also increase our efforts to help our customers manage their borrowings and succeed in making their payments, which we expect will result in lower charge-offs and provisions for loan losses. Originations were 9 percent higher in the first quarter of 2015 compared with the year-ago quarter.

Maintain Our Strong Capital Position

The Bank is required by its prudential regulators, the Utah Department of Financial Institutions ("UDFI") and the FDIC, to comply with mandated capital ratios. We intend to maintain levels of capital at the Bank that significantly exceed those necessary to be considered "well capitalized" by the FDIC. The Company is a source of strength for the Bank and will provide additional capital as, and if, necessary to the Bank. Our Board of Directors and management periodically evaluate the Bank's quality of assets, the stability of earnings, and the adequacy of our allowance for loan losses and continue to believe the Bank's existing capital levels are appropriate. As of March 31, 2015, the Bank had a Tier 1 leverage ratio of 11.5 percent, a common equity Tier 1 risk-based capital ratio of 13.6 percent, a Tier 1 risk-based capital ratio of 13.6 percent, and a total risk-based capital ratio of 14.4 percent, exceeding the current regulatory guidelines for well capitalized institutions by a significant amount. As we execute loan sales and term fundings and generate earnings, these ratios will increase and will remain significantly in excess of the capital levels required to be considered "well capitalized" by our regulators. We do not intend to initiate any share repurchase program to return capital to shareholders. We only expect to repurchase common stock acquired in connection with taxes withheld associated with award exercises and vesting under our employee stock-based compensation plans. We expect to be active in the capital markets in 2015. We plan to sell Private Education Loans as whole loan sales or through securitization transactions. We also expect to use the ABS market to complement our deposit funding to raise term funding for our loan portfolio. Private Education Loans financed through these transactions will remain on our balance sheet as we will retain the residual interest in these trusts.

We expect the market for loan sales and term financings to continue to be strong in 2015. It is likely, regardless of the structures utilized, we will realize gains on sales of Private Education Loans. On April 17, 2015, we announced plans to sell approximately \$753 million of Private Education Loans through a securitization transaction to qualified institutional buyers. The transaction will remove the principal balance of the loans backing the securitization trust from our balance sheet on the settlement date. We will continue to service the loans in the trust. We expect to record a pre-tax gain on the sale of approximately \$78 million, net of estimated closing adjustments and transaction costs, a 10.5 percent premium over the loans' book value. The transaction is expected to settle on or about April 23, 2015, and will be reflected in our second quarter 2015 results.

Complete Necessary Steps to Permit the Bank to Independently Originate Private Education Loans
At the time of this filing, the Bank continues to be reliant on Navient for its loan origination capabilities provided under a transition services agreement entered into with Navient in connection with the Spin-Off. While the Bank is not at risk of losing access to Navient originations applications through at least 2016, completing the full separation of the Bank's operations from Navient resources is one of our top goals. The key project remaining to complete the Bank's full separation from Navient is the separation of these origination functions. We are currently in the process of completing and testing a new loan origination platform. Our objectives are to implement, complete and begin use of the new loan originations platform in the second quarter of 2015.

Continue to Expand the Bank's Capabilities and Enhance Risk Oversight and Internal Controls

In preparation for and subsequent to the Spin-Off, we have undertaken significant work to establish that all functions, policies and procedures transferred to the Bank in the Spin-Off are sufficient to meet applicable bank and consumer protection regulatory standards. We must continue to prepare for our expected growth and designation of the Bank as a "large bank," which will entail enhanced regulatory scrutiny. For 2015, the following key initiatives remain to be completed or are underway:

Complete the build-out of our Enterprise Risk Management team under the Chief Risk Officer and conduct our initial internal stress testing exercises in preparation for our initial 2016 regulatory required stress testing and report.

Continue to invest in our Internal Audit function, which will provide the Bank with confidence in the strength of its overall control environment and ensure the sustainability of the strong risk culture.

Continue to make significant changes and enhancements to our compliance management system and program and related consumer protection processes and procedures. Our redesigned SCRA processes and procedures have now received the approval of the DOJ. In 2014, we engaged a third-party firm to conduct independent audits of certain key consumer protection processes and procedures, including our compliance management system. To-date, the results of these reviews have been favorable. In 2015, the third-party firm will conduct additional independent audits over the remainder of those processes and procedures.

In 2015, we will further enhance our internal controls over financial reporting through adoption of the COSO 2013 framework.

Manage Operating Expenses While Improving Efficiency and Customer Experience

We will continue to measure our effectiveness in managing operating expenses by monitoring our efficiency ratio, excluding restructuring costs associated with the Spin-Off. Our efficiency ratio is calculated as operating expense, excluding restructuring and reorganization expenses, divided by net interest income (after provision for loans losses) and other income. For first quarter 2015, this ratio increased to 49 percent from 43 percent in the fourth quarter of 2014. First-quarter 2015 operating expenses were \$81 million compared with \$66 million in the year-ago quarter. The increase in operating expenses is primarily due to slightly higher than expected incremental costs of establishing a stand-alone company. This ratio is expected to decline in subsequent quarters as we generate revenue from Private Education Loan sales. We expect this ratio to decline steadily over the next several years as the number of loans we service grows to a level commensurate with our loan origination platform and we control the growth of our expense base. We intend for the Bank to retain servicing of all Private Education Loans we originate, regardless of whether we hold them in our portfolio or sell all or portions of these Private Education Loans via loan sales and ABS transactions. In 2015, we will focus on further enhancing a culture that values customer satisfaction and the efficient delivery of our products and services. We understand the challenges of simplifying and carefully considering our customers' requests, personal circumstances and requirements. As of April 2015, all customer service for our Private Education Loan portfolio has been moved to the United States. The decision to on-shore all Private Education Loan customer service represents a significant piece of our investment to enhance the overall customer experience this year. Later this year, we expect to unveil upgrades and improvements to our mobile application and loan management capabilities to deliver to our customers the access they expect from their financial service providers. We expect these investments will result in increased customer satisfaction, higher loan originations and a more efficient operation.

**GAAP** Results of Operations

We present the results of operations below first on a consolidated basis in accordance with GAAP.

## GAAP Statements of Income (Unaudited)

|   | Three Months Ended March 31, |        |   | Increase<br>(Decrease) |   |      |    |
|---|------------------------------|--------|---|------------------------|---|------|----|
| (In millions, except per share data)                              | 2015                         | 2014   |   | \$                     |   | %    |    |
| Interest income:  |                              |        |   |                        |   |      |    |
| Loans   | \$198                        | \$160  |   | \$38                   |   | 24   | %  |
| Investments   | 2                            | 1      |   | 1                      |   | 100  |    |
| Cash and cash equivalents   | 1                            | 1      |   | _                      |   |      |    |
| Total interest income   | 201                          | 162    |   | 39                     |   | 24   |    |
| Total interest expense  | 30                           | 23     |   | 7                      |   | 30   |    |
| Net interest income   | 171                          | 139    |   | 32                     |   | 23   |    |
| Less: provisions for loan losses                                  | 17                           | 39     |   | (22                    | ) | (56  | )  |
| Net interest income after provisions for loan losses              | 154                          | 100    |   | 54                     |   | 54   | ,  |
| Noninterest income:   |                              |        |   |                        |   |      |    |
| Gains on sales of loans, net                                      |                              | 34     |   | (34                    | ) | (100 | )  |
| Gains (losses) on derivatives and hedging activities,             | 2                            | /1     | , |                        | ĺ | (400 | ,  |
| net   | 3                            | (1     | ) | 4                      |   | (400 | )  |
| Other income  | 8                            | 8      |   | _                      |   |      |    |
| Total noninterest income  | 11                           | 41     |   | (30                    | ) | (73  | )  |
| Expenses:   |                              |        |   | `                      | ĺ | `    | ,  |
| Operating expenses  | 81                           | 64     |   | 17                     |   | 27   |    |
| Acquired intangible asset amortization expense                    |                              | 2      |   | (2                     | ) | (100 | )  |
| Restructuring and other reorganization expenses                   | 5                            |        |   | 5                      |   | 100  |    |
| Total expenses  | 86                           | 66     |   | 20                     |   | 30   |    |
| •   |                              |        |   |                        |   |      |    |
| Income before income tax expense                                  | 79                           | 75     |   | 4                      |   | 5    |    |
| Income tax expense  | 31                           | 28     |   | 3                      |   | 11   |    |
| Net income  | 48                           | 47     |   | 1                      |   | 2    |    |
| Preferred stock dividends   | 5                            |        |   | 5                      |   | 100  |    |
| Net income attributable to SLM Corporation common stock           | \$43                         | \$47   |   | \$(4                   | ) | (9   | )% |
| Basic earnings per common share attributable to SLM Corporation   | \$0.10                       | \$0.11 |   | \$(0.01                | ) | (9   | )% |
| Diluted earnings per common share attributable to SLM Corporation | \$0.10                       | \$0.11 |   | \$(0.01                | ) | (9   | )% |
| 36  |                              |        |   |                        |   |      |    |

### **GAAP Consolidated Earnings Summary**

Three Months Ended March 31, 2015 Compared with Three Months Ended March 31, 2014

For the three months ended March 31, 2015, net income was \$48 million, or \$.10 diluted earnings per common share, compared with net income of \$47 million, or \$.11 diluted earnings per common share for the three months ended March 31, 2014. Net income was affected by a \$32 million increase in net interest income and a \$22 million reduction in provisions for loan losses, offset by a \$34 million decrease in gains on sales of loans and a \$20 million increase in operating expenses.

The primary contributors to each of the identified drivers of changes in net income for the current quarter compared with the year-ago quarter are as follows:

Net interest income increased by \$32 million in the current quarter compared with the year-ago quarter primarily due to a \$2.0 billion increase in average Private Education Loans outstanding and an 10 basis point increase in net interest margin. Net interest margin increased primarily as a result of an increase in the ratio of higher yielding Private Education Loans relative to our other interest earning assets, which more than offset a 13 basis point increase in our cost of funds. Cost of funds increased primarily as a result of additional costs associated with interest rate swaps hedging our fixed-rate loan portfolio that were not in place in first quarter 2014.

Provisions for loan losses decreased \$22 million compared with the year-ago quarter. This decrease was primarily the result of a significant reduction in credit impaired loans sold from approximately \$200 million in first quarter 2014 to \$9 million in first quarter 2015, the effect of our change in the loss emergence period

• from a two-year period to one year that occurred in second quarter 2014, as well as improved credit performance and collections on the underlying Private Education Loan and FFELP Loan portfolios. When credit impaired loans are sold for a loss, that loss is recorded as a charge-off. Prior period amounts also included the effect of the change in our charge-off policy.

Gains on sales of loans, net, decreased \$34 million, as there were no loan sales in the first quarter of 2015. In the year-ago quarter, we recorded \$34 million in gains from the sale of \$466 million of loans to Navient.

Gains (losses) on derivatives and hedging activities, net, resulted in a net gain of \$3 million in the first quarter 2015 compared with a net loss of \$1 million in the year-ago quarter. The primary factors affecting the change were interest rates and whether the derivative qualified for hedge accounting treatment. In first quarter 2015, more derivatives used to economically hedge risk did not qualify for hedge accounting treatment than in the year-ago quarter. First-quarter 2015 operating expenses (including acquired intangible asset amortization expense) were \$81 million compared with \$66 million in the year-ago quarter. The increase in operating expenses is primarily due to slightly higher than expected incremental costs of establishing a stand-alone company.

First-quarter 2015 restructuring and other reorganization expenses were \$5 million compared with \$0 in the year-ago quarter. The increase is primarily the result of one-time technology costs related to the Spin-Off.

Income tax expense increased \$3 million compared with the year-ago quarter. The increase in the first quarter effective tax rate to 39.9 percent from 37.9 percent in the year-ago quarter was primarily the result of our being subject to additional state taxes as a result of the Spin-Off transaction and uncertain tax positions.

## "Core Earnings"

We prepare financial statements in accordance with GAAP. However, we also produce and report our after-tax earnings on a separate basis which we refer to as "Core Earnings." While pre-Spin-Off SLM also reported a metric by that name, what we now report and what we describe below is significantly different and should not be compared to any Core Earnings reported by pre-Spin-Off SLM.

"Core Earnings" recognizes the difference in accounting treatment for derivatives based upon whether the derivative qualifies for hedge accounting treatment and eliminates the earnings impact associated with hedge ineffectiveness and derivatives we use as an economic hedge but which do not qualify for hedge accounting treatment. We enter into derivatives instruments to economically hedge interest rate and cash flow risk associated with our portfolio. We believe that our derivatives are effective economic hedges, and as such, are a critical element of our interest rate risk management strategy. Those derivative instruments that qualify for hedge accounting treatment have their related cash flows recorded in interest income or interest expense along with the hedged item. Hedge ineffectiveness related to these derivatives is recorded in "Gains (losses) on derivatives and hedging activities, net." Some of our derivatives do not qualify for hedge accounting treatment and the stand-alone derivative must be marked-to-fair value in the income statement with no consideration for the corresponding change in fair value of the hedged item. These gains and losses, recorded in "Gains (losses) on derivative and hedging activities, net", are primarily caused by interest rate volatility and changing credit spreads during the period as well as the volume and term of derivatives not receiving hedge accounting treatment. Cash flows on derivative instruments that do not qualify for hedge accounting treatment are not recorded in interest income and interest expense; they are recorded in non-interest income: "gains (losses) on derivative and hedging activities, net."

The adjustments required to reconcile from our "Core Earnings" results to our GAAP results of operations, net of tax, relate to differing treatments for our use of derivative instruments to hedge our economic risks that do not qualify for hedge accounting treatment but result in ineffectiveness, net of tax. The amount recorded in "Gains (losses) on derivative and hedging activities, net" includes the accrual of the current payment on the interest rate swaps that do not qualify for hedge accounting treatment as well as the change in fair values related to future expected cash flows for those derivatives and accounting hedges. For purposes of "Core Earnings" we are including in GAAP earnings the current period accrual amounts (interest reclassification) on the swaps and exclude the remaining ineffectiveness. "Core Earnings" is meant to represent what earnings would have been had these derivatives qualified for hedge accounting and there was no ineffectiveness.

"Core Earnings" are not a substitute for reported results under GAAP. We provide "Core Earnings" basis of presentation because (i) earnings per share computed on a "Core Earnings" basis is one of several measures we utilize in establishing management incentive compensation and (ii) we believe it better reflects the financial results for derivatives that are economic hedges of interest rate risk but which do not qualify for hedge accounting treatment.

GAAP provides a uniform, comprehensive basis of accounting. Our "Core Earnings" basis of presentation differs from GAAP in the way it treats ineffective hedges as described above.

The following table shows the amount in "Gains (losses) on derivative and hedging activities, net" that relates to the interest reclassification on the derivative contracts.

|   | Three Mon<br>March 31, | ths Ended |   |
|---|------------------------|-----------|---|
| (Dollars in thousands)                                    | 2015                   | 2014      |   |
| Hedge ineffectiveness gains (losses)                      | \$2,269                | \$(1,223  | ) |
| Interest reclassification                                 | 1,023                  | 459       |   |
| Gains (losses) on derivatives and hedging activities, net | \$3,292                | \$(764    | ) |

The following table reflects adjustments associated with our derivative activities.

| Three Months | Ended  |   |
|--------------|--|---|
| March 31,    |  |   |
| 2015         | 2014   |   |
|              |  |   |
| \$47,699     | \$47,448   |   |
| 4,823        | _  |   |
| \$42,876     | \$47,448   |   |
|              |  |   |
| (2,269       | ) 1,223  |   |
| 905          | (463   | )   |
| (1,364       | ) 760  |   |
| \$41,512     | \$48,208   |   |
| \$0.10       | \$0.11   |   |
| _            | _  |   |
| \$0.10       | \$0.11   |   |
|              | March 31, 2015  \$47,699 4,823 \$42,876  (2,269 905 (1,364 \$41,512 \$0.10 — | 2015 2014  \$47,699 \$47,448  4,823 — \$42,876 \$47,448  (2,269 ) 1,223 905 (463 (1,364 ) 760  \$41,512 \$48,208  \$0.10 \$0.11 — |

<sup>(1)</sup> Derivative Accounting: "Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-market valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, as well as the periodic unrealized gains and losses that are a result of ineffectiveness recognized related to effective hedges under GAAP. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

<sup>(2) &</sup>quot;Core Earnings" tax rate is based on the effective tax rate at the Bank where the derivative instruments are held.

## Average Balance Sheets - GAAP

The following table reflects the rates earned on interest-earning assets and paid on interest-bearing liabilities and reflects our net interest margin on a consolidated basis.

| Three Months Ended March 31,                      |              |        |   |              |      |   |  |  |
|---|--------------|--------|---|--------------|------|---|--|--|
|   | 2015         |        |   | 2014         |      |   |  |  |
| (Dollars in thousands)                            | Balance      | Rate   |   | Balance      | Rate |   |  |  |
| Average Assets                                    |              |        |   |              |      |   |  |  |
| Private Education Loans                           | \$9,454,579  | 8.07   | % | \$7,419,714  | 8.14 | % |  |  |
| FFELP Loans                                       | 1,234,682    | 3.19   |   | 1,404,595    | 3.19 |   |  |  |
| Other investments                                 | 406,545      | 2.71   |   | 119,667      | 3.21 |   |  |  |
| Cash and other short-term investments             | 1,277,386    | 0.25   |   | 1,317,929    | 0.27 |   |  |  |
| Total interest-earning assets                     | 12,373,192   | 6.60   | % | 10,261,905   | 6.40 | % |  |  |
| Non-interest-earning assets                       | 610,685      |        |   | 425,476      |      |   |  |  |
| Total assets                                      | \$12,983,877 |        |   | \$10,687,381 |      |   |  |  |
| Average Liabilities and Equity                    |              |        |   |              |      |   |  |  |
| Brokered deposits                                 | \$6,684,629  | 1.19   | % | \$5,770,058  | 1.10 | % |  |  |
| Retail and other deposits                         | 3,818,342    | 0.94   |   | 3,076,194    | 0.92 |   |  |  |
| Other interest-bearing liabilities <sup>(1)</sup> | 1,880        | 418.33 |   | 5,150        | 3.61 |   |  |  |
| Total interest-bearing liabilities                | 10,504,851   | 1.17   | % | 8,851,402    | 1.04 | % |  |  |
| Non-interest-bearing liabilities                  | 627,132      |        |   | 656,376      |      |   |  |  |
| Equity  | 1,851,894    |        |   | 1,179,603    |      |   |  |  |
| Total liabilities and equity                      | \$12,983,877 |        |   | \$10,687,381 |      |   |  |  |
| Net interest margin                               |              | 5.60   | % |              | 5.50 | % |  |  |

Includes the amortization expense of transaction costs related to our asset-backed commercial paper education loan funding facility, of which nothing has been drawn as of March 31, 2015.

## Rate/Volume Analysis - GAAP

The following rate/volume analysis shows the relative contribution of changes in interest rates and asset volumes.

| (Dollars in thousands)                     | Increase   | Change Due T | $\Gamma$ o <sup>(1)</sup> |
|--|------------|--------------|---------------------------|
| (Donars in thousands)                      | (Decrease) | Rate         | Volume                    |
| Three Months Ended March 31, 2015 vs. 2014 |            |              |                           |
| Interest income                            | \$39,487   | \$5,271      | \$34,216                  |
| Interest expense                           | 7,771      | 3,232        | 4,539                     |
| Net interest income                        | \$31,716   | \$2,039      | \$29,677                  |

Changes in income and expense due to both rate and volume have been allocated in proportion to the relationship

Summary of Our Education Loan Portfolio

Ending Education Loan Balances, net

|  | March 31, 20                  |                | December 31, 2014 |                 |                               |   |                |   |                    |   |
|--|-------------------------------|----------------|-------------------|-----------------|-------------------------------|---|----------------|---|--------------------|---|
| (Dollars in thousands)                             | Private<br>Education<br>Loans | FFELP<br>Loans |                   | Total Portfolio | Private<br>Education<br>Loans |   | FFELP<br>Loans |   | Total<br>Portfolio |   |
| Total education loan portfolio:                    |                               |                |                   |                 |                               |   |                |   |                    |   |
| In-school <sup>(1)</sup>                           | \$3,025,458                   | \$1,006        |                   | \$3,026,464     | \$2,548,721                   |   | \$1,185        |   | \$2,549,906        |   |
| Grace, repayment and other <sup>(2)</sup>          | 6,743,303                     | 1,207,971      |                   | 7,951,274       | 5,762,655                     |   | 1,263,622      |   | 7,026,277          |   |
| Total, gross                                       | 9,768,761                     | 1,208,977      |                   | 10,977,738      | 8,311,376                     |   | 1,264,807      |   | 9,576,183          |   |
| Deferred origination costs and unamortized premium | 17,627                        | 3,454          |                   | 21,081          | 13,845                        |   | 3,600          |   | 17,445             |   |
| Allowance for loan losses                          | (85,236)                      | (4,569         | )                 | (89,805)        | (78,574                       | ) | (5,268         | ) | (83,842)           |   |
| Total education loan portfolio                     | \$9,701,152                   | \$1,207,862    |                   | \$10,909,014    | \$8,246,647                   |   | \$1,263,139    |   | \$9,509,786        |   |
| % of total   | 89 %                          | 11             | %                 | 100 %           | 87                            | % | 13             | % | 100 %              | 6 |

<sup>(1)</sup> Loans for customers still attending school and who are not yet required to make payments on the loan.

of the absolute dollar amounts of the change in each. The changes in income and expense are calculated independently for each line in the table. The totals for the rate and volume columns are not the sum of the individual lines.

<sup>(2)</sup> Includes loans in deferment or forbearance.

## Average Education Loan Balances (net of unamortized premium/discount)

| (Dollars in                | Three Months Ended |     |   | Three Months Ended |     |   |  |
|----------------------------|--------------------|-----|---|--------------------|-----|---|--|
| thousands)                 | March 31, 2015     |     |   | March 31, 2014     |     |   |  |
| Private Education<br>Loans | \$9,454,579        | 88  | % | \$7,419,714        | 84  | % |  |
| FFELP Loans                | 1,234,682          | 12  |   | 1,404,595          | 16  |   |  |
| Total portfolio            | \$10,689,261       | 100 | % | \$8,824,309        | 100 | % |  |

## **Education Loan Activity**

|   | Three Months                  | Three Months Ended March 31, 2015 |                         |                          | Three Months Ended March 31, 2014 |                               |                          |                         |   |  |  |
|---|-------------------------------|-----------------------------------|-------------------------|--------------------------|-----------------------------------|-------------------------------|--------------------------|-------------------------|---|--|--|
| (Dollars in thousands)  | Private<br>Education<br>Loans |                                   | FFELP<br>Loans          | Total<br>Portfolio       |                                   | Private<br>Education<br>Loans | FFELP<br>Loans           | Total<br>Portfolio      |   |  |  |
| Beginning balance   | \$8,246,647                   |                                   | \$1,263,139             | \$9,509,786              |                                   | \$6,506,642                   | \$1,424,735              | \$7,931,377             |   |  |  |
| Acquisitions and originations   | 1,663,150                     |                                   | _                       | 1,663,150                |                                   | 1,516,985                     | 7,470                    | 1,524,455               |   |  |  |
| Capitalized interest and deferred origination cost premium amortization | 38,727                        |                                   | 10,786                  | 49,513                   |                                   | 27,758                        | 15,069                   | 42,827                  |   |  |  |
| Sales   | (6,387                        | )                                 | _                       | (6,387                   | )                                 | (638,094)                     | (7,596)                  | (645,690                | ) |  |  |
| Loan consolidation to third parties                                     | (4,533                        | )                                 | (10,480 )               | (15,013                  | )                                 | (6,592)                       | (7,972)                  | (14,564                 | ) |  |  |
| Repayments and other Ending balance                                     | (236,452<br>\$9,701,152       | )                                 | (55,583)<br>\$1,207,862 | (292,035<br>\$10,909,014 | )                                 | (198,343 )<br>\$7,208,356     | (37,143 )<br>\$1,394,563 | (235,486<br>\$8,602,919 | ) |  |  |

## Private Education Loan Originations

The following table summarizes our Private Education Loan originations.

|   | Three Months I March 31, | Ended |   |             |     |   |
|---|--------------------------|-------|---|-------------|-----|---|
| (Dollars in thousands)                      | 2015                     | %     |   | 2014        | %   |   |
| Smart Option - interest only <sup>(1)</sup> | \$417,722                | 25    | % | \$372,110   | 24  | % |
| Smart Option - fixed pay <sup>(1)</sup>     | 507,664                  | 31    |   | 478,390     | 31  |   |
| Smart Option - deferred <sup>(1)</sup>      | 736,913                  | 44    |   | 673,205     | 45  |   |
| Smart Option - principal and interest       | 571                      |       |   | 719         |     |   |
| Total Private Education Loan originations   | \$1,662,870              | 100   | % | \$1,524,424 | 100 | % |

<sup>(1)</sup> Interest only, fixed pay and deferred describe the payment option while in school or in grace period.

#### Allowance for Loan Losses

## Education Loan Allowance for Loan Losses Activity

|  | Three Mont                    | ths Ended Mai  | ch 31,             |                               |                |                    |
|--|-------------------------------|----------------|--------------------|-------------------------------|----------------|--------------------|
|  | 2015                          |                |                    | 2014                          |                |                    |
| (Dollars in thousands)                     | Private<br>Education<br>Loans | FFELP<br>Loans | Total<br>Portfolio | Private<br>Education<br>Loans | FFELP<br>Loans | Total<br>Portfolio |
| Beginning balance                          | \$78,574                      | \$5,268        | \$83,842           | \$61,763                      | \$6,318        | \$68,081           |
| Less:                                      |                               |                |                    |                               |                |                    |
| Charge-offs                                | (8,727)                       | (1,134)        | (9,861)            |                               | (643)          | (643)              |
| Loan sales                                 | (2,181)                       |                | (2,181)            | (28,963)                      |                | (28,963)           |
| Plus:                                      |                               |                |                    |                               |                |                    |
| Recoveries                                 | 1,387                         |                | 1,387              |                               |                | _                  |
| Provision for loan losses                  | 16,183                        | 435            | 16,618             | 38,653                        | 506            | 39,159             |
| Ending balance                             | \$85,236                      | \$4,569        | \$89,805           | \$71,453                      | \$6,181        | \$77,634           |
| Troubled debt restructuring <sup>(1)</sup> | \$123,702                     | \$             | \$123,702          | <b>\$</b> —                   | \$             | <b>\$</b> —        |

<sup>(1)</sup> Represents the recorded investment of loans classified as troubled debt restructuring.

#### Private Education Loan Allowance for Loan Losses

In establishing the allowance for Private Education Loan losses as of March 31, 2015, we considered several factors with respect to our Private Education Loan portfolio, in particular, credit quality and delinquency, forbearance and charge-off trends in connection with the portfolio.

Private Education Loan provisions for loan losses in the quarter ending March 31, 2015 decreased \$22 million compared with the year-ago period, primarily due to the decrease in sales of credit impaired loans, the change in our loss emergence period from two years to one year, as well as improved credit performance and collections on the portfolio. When loans are sold at a gain, we reverse the allowance for loan losses related to these loans by recording a negative provision. When we sell loans at a loss due to credit deterioration, we write down the loan to fair value with the additional write-down recorded as charge-off. In the three months ended March 31, 2015, we had a \$191 million decrease in loans sold for losses compared with the year-ago period. The net effect of these sales in first quarter of 2015 was to reduce the allowance for loan losses by \$2 million compared with a reduction in the first quarter of 2014 of \$29 million. Prior period amounts also included the effect of our past policy of a two-year loss emergence period and the change in our charge-off policy. In addition, in the prior periods we did not have troubled debt restructurings, loans in forbearance or a significant amount of loans that were more than 90 days past due because we typically sold loans to an affiliate prior to any restructuring and when they became 90 days delinquent. As a result of this past practice, there were no recoveries of defaulted loans prior to 2014.

Total loans delinquent (as a percentage of loans in repayment) have increased to 1.65 percent from 0.82 percent in the year-ago period. Loans in forbearance (as a percentage of loans in repayment and forbearance) have increased to 2.76 percent from 0.26 percent in the year-ago period. The increase in the loans in forbearance was because in the prior year the Bank typically sold loans to an entity that is now a subsidiary of Navient in the same month a forbearance was offered to a borrower. Post-Spin-Off, the Bank now retains loans that have gone into forbearance.

For a more detailed discussion of our policy for determining the collectability of Private Education Loans and maintaining our allowance for Private Education Loan losses, see Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations - Critical Accounting Policies and Estimates - Allowance for Loan Losses" in our 2014 Form 10-K.

Our default aversion strategies are focused on the final stages of delinquency. Pre-Spin-Off, these final stages were from 150 days to 212 days delinquent. As a result of changing our corporate charge-off policy and greatly reducing the number of potentially delinquent loans we sell to Navient, the final stages of delinquency and our default aversion strategies now focus more on loans 30 to 120 days delinquent. This change has the effect of accelerating the recognition of losses due to the shorter charge-off period. In addition, we changed our loss confirmation period from two years to one year to reflect the shorter charge-off policy and our revised servicing practices. A loss confirmation period represents the expected period between a loss

event and when management considers the debt to be uncollectible, taking into consideration account management practices that affect the timing of a loss, such as the usage of forbearance.

In connection with the Spin-Off, the agreement under which the Bank previously made loan sales was amended so the Bank now only has the right to require Navient to purchase loans (at fair value) where (a) the borrower has a lending relationship with both the Bank and Navient ("Split Loans") and (b) the Split Loans either (1) are more than 90 days past due; (2) have been restructured; (3) have been granted a hardship forbearance or more than six months of administrative forbearance; or (4) have a borrower or cosigner who has filed for bankruptcy. At March 31, 2015, we held approximately \$108 million of Split Loans.

For the reasons described above, many of our historical credit indicators and period-over-period trends are not indicative of future performance. The following results have not been adjusted to reflect what the delinquencies, charge-offs and recoveries would have been had we not sold these loans. Because we now retain more delinquent loans, we believe it could take up to two years after the date of the Spin-Off transaction before our credit performance indicators provide meaningful period-over-period comparisons.

The table below presents our Private Education Loan delinquency trends. Loans in repayment includes in-school loans making interest only and fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period.

|  | Private Educa<br>March 31, | ation Lo | ans |             |       |   |
|--|----------------------------|----------|-----|-------------|-------|---|
|  | 2015                       |          |     | 2014        |       |   |
| (Dollars in thousands)   | Balance                    | %        |     | Balance     | %     |   |
| Loans in-school/grace/deferment <sup>(1)</sup>                             | \$3,603,478                |          |     | \$2,984,391 |       |   |
| Loans in forbearance <sup>(2)</sup>  | 170,162                    |          |     | 11,358      |       |   |
| Loans in repayment and percentage of each status:                          |                            |          |     |             |       |   |
| Loans current  | 5,896,132                  | 98.4     | %   | 4,243,750   | 99.2  | % |
| Loans delinquent 31-60 days <sup>(3)</sup>                                 | 54,883                     | 0.9      |     | 21,375      | 0.5   |   |
| Loans delinquent 61-90 days <sup>(3)</sup>                                 | 31,202                     | 0.5      |     | 13,527      | 0.3   |   |
| Loans delinquent greater than 90 days <sup>(3)</sup>                       | 12,904                     | 0.2      |     | 317         |       |   |
| Total loans in repayment   | 5,995,121                  | 100.0    | %   | 4,278,969   | 100.0 | % |
| Total loans, gross   | 9,768,761                  |          |     | 7,274,718   |       |   |
| Deferred origination costs   | 17,627                     |          |     | 5,090       |       |   |
| Total loans  | 9,786,388                  |          |     | 7,279,808   |       |   |
| Allowance for loan losses  | (85,236)                   |          |     | (71,453)    |       |   |
| Total Private Education Loans, net   | \$9,701,152                |          |     | \$7,208,355 |       |   |
| Percentage of loans in repayment   |                            | 61.4     | %   |             | 58.8  | % |
| Delinquencies as a percentage of loans in repayment                        |                            | 1.7      | %   |             | 0.8   | % |
| Loans in forbearance as a percentage of loans in repayment and forbearance |                            | 2.8      | %   |             | 0.3   | % |

Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not yet required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

Loans for customers who have requested extension of grace period generally during employment transition or who

<sup>(2)</sup> have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

Allowance for Private Education Loan Losses

The following table summarizes changes in the allowance for Private Education Loan losses.

|  | Three Months | Ended | March 31,   |   |
|--|--------------|-------|-------------|---|
| (Dollars in thousands)   | 2015         |       | 2014        |   |
| Allowance at beginning of period   | \$78,574     |       | \$61,763    |   |
| Provision for Private Education Loan losses                                | 16,183       |       | 38,653      |   |
| Charge-offs <sup>(1)</sup>   | (8,727       | )     | _           |   |
| Recoveries   | 1,387        |       | _           |   |
| Net charge-offs  | (7,340       | )     | _           |   |
| Loan sales <sup>(2)</sup>  | (2,181       | )     | (28,963     | ) |
| Allowance at end of period   | \$85,236     |       | \$71,453    |   |
| Allowance as a percentage of ending total loans                            | 0.87         | %     | 0.98        | % |
| Allowance as a percentage of ending loans in repayment                     | 1.42         | %     | 1.67        | % |
| Net charge-offs as a percentage of average loans in repayment (annualized) | 0.51         | %     |             | % |
| Delinquencies as a percentage of loans in repayment                        | 1.65         | %     | 0.82        | % |
| Loans in forbearance as a percentage of loans in repayment and forbearance | 2.76         | %     | 0.26        | % |
| Percentage of loans with a cosigner  | 90.13        | %     | 90.16       | % |
| Average FICO at origination  | 748          |       | 746         |   |
| Ending total loans <sup>(3)</sup>  | \$9,768,761  |       | \$7,274,718 |   |
| Average loans in repayment   | \$5,705,067  |       | \$4,329,157 |   |
| Ending loans in repayment  | \$5,995,121  |       | \$4,278,969 |   |

Prior to the Spin-Off, Private Education Loans were sold to an entity that is now a subsidiary of Navient, prior to

(1) being charged off. Therefore, many of our historical credit indicators and period-over-period trends are not indicative of future performance. Because we now retain more delinquent loans, we believe it could take up to two years from now before our credit performance indicators provide meaningful period-over-period comparisons.

As part of concluding on the adequacy of the allowance for loan losses, we review key allowance and loan metrics. The most significant of these metrics considered are the allowance coverage of charge-offs ratio; the allowance as a percentage of total loans and of loans in repayment; and delinquency and forbearance percentages. The allowance as a percentage of ending total loans and ending loans in repayment was relatively unchanged at March 31, 2015 compared with March 31, 2014 because of an increase in the relative size of the loan portfolio, an increase in our troubled debt restructurings (for which we hold a life-of-loan allowance) and an increase in the percentage of loans in full principal and interest repayment. These largely offset the effect of the reduction in the allowance for loan losses as a result of the change in our loss emergence period from two years to one year.

Use of Forbearance as a Private Education Loan Collection Tool

Forbearance involves granting the customer a temporary cessation of payments (or temporary acceptance of smaller than scheduled payments) for a specified period of time. Using forbearance extends the original term of the loan. Forbearance does not grant any reduction in the total repayment obligation (principal or interest). While in forbearance status, interest continues to accrue and is capitalized to principal when the loan re-enters repayment status. Our forbearance policies include limits on the number of forbearance months granted consecutively and the total number of forbearance months granted over the life of the loan. In some instances, we require good-faith payments before granting forbearance. Exceptions to forbearance policies are permitted when such exceptions are judged to increase the likelihood of collection of the loan. Forbearance as a collection tool is used most effectively when applied based on a customer's unique situation, including historical information and judgments. We leverage updated customer

<sup>(2)</sup> Represents fair value write-downs on loans sold.

<sup>(3)</sup> Ending total loans represents gross Private Education Loans.

information and other decision support tools to best determine who will be granted forbearance based on our expectations as to a customer's ability and willingness to repay their obligation. This strategy is aimed at mitigating the overall risk of the portfolio as well as encouraging cash resolution of delinquent loans.

Forbearance may be granted to customers who are exiting their grace period to provide additional time to obtain employment and income to support their obligations, or to current customers who are faced with a hardship and request forbearance time to provide temporary payment relief. In these circumstances, a customer's loan is placed into a forbearance status in limited monthly increments and is reflected in the forbearance status at month-end during this time. At the end of their granted forbearance period, the customer will enter repayment status as current and is expected to begin making their scheduled monthly payments on a go-forward basis.

Forbearance may also be granted to customers who are delinquent in their payments. In these circumstances, the forbearance cures the delinquency and the customer is returned to a current repayment status and is expected to begin making their scheduled monthly payments on a go-forward basis. In more limited instances, delinquent customers will also be granted additional forbearance time.

Prior to the Spin-Off, the Bank sold Private Education Loans that were delinquent more than 90 days or were granted a hardship forbearance to an entity that is now a subsidiary of Navient. As such, the Bank did not hold many loans in forbearance. Because of this past business practice, we do not yet have meaningful comparative historic forbearance data with respect to our Private Education Loan portfolio. However, subsequent to the Spin-Off, we began using forbearance as part of our loss mitigation efforts. Nonetheless, the historic default experience on loans put into forbearance that Navient (pre-Spin-Off SLM) experienced prior to the Spin-Off is still considered in the determination of our allowance for loan losses.

The tables below show the composition and status of the Private Education Loan portfolio aged by number of months in active repayment status (months for which a scheduled monthly payment was due). Active repayment status includes in-school loans making interest only and fixed payments as well as loans that have entered full principal and interest repayment status after any applicable grace period. Our experience shows that the percentage of loans in forbearance status decreases the longer the loans have been in active repayment status. At March 31, 2015, loans in forbearance status as a percentage of loans in repayment and forbearance were 2.8 percent for loans that have been in active repayment status for less than 25 months. Approximately 76 percent of our Private Education Loans in forbearance status have been in active repayment status less than 25 months.

| (Dollars in millions)   | Monthly             | Sc | heduled            | Pay | yments l         | Due | e                |    |                 |       | Not Yet i    | n |                               |   |
|---|---------------------|----|--------------------|-----|------------------|-----|------------------|----|-----------------|-------|--------------|---|-------------------------------|---|
| March 31, 2015  | 0 to 12             |    | 13 to 24           | 1   | 25 to 3          | 6   | 37 to 4          | 18 | More tha        | an 48 | 8Repayme     |   | Total                         |   |
| Loans in-school/grace/deferment<br>Loans in forbearance<br>Loans in repayment - current       | \$—<br>102<br>2,873 |    | \$—<br>29<br>1,602 |     | \$—<br>20<br>782 |     | \$—<br>14<br>392 |    | \$—<br>6<br>247 |       | \$3,603<br>— |   | \$3,603<br>171<br>5,896       |   |
| Loans in repayment - delinquent 31-60 days  | 30                  |    | 11                 |     | 6                |     | 4                |    | 3               |       | _            |   | 54                            |   |
| Loans in repayment - delinquent 61-90 days  | 19                  |    | 5                  |     | 3                |     | 2                |    | 2               |       |              |   | 31                            |   |
| Loans in repayment - delinquent greater than 90 days  | 9                   |    | 2                  |     | 1                |     | 1                |    | 1               |       | _            |   | 14                            |   |
| Total Deferred origination costs Allowance for loan losses Total Private Education Loans, net | \$3,033             |    | \$1,649            |     | \$812            |     | \$413            |    | \$259           |       | \$3,603      |   | 9,769<br>17<br>(85<br>\$9,701 | ) |
| Loans in forbearance as a percentage of loans in repayment and forbearance                    | 3.36                | %  | 1.76               | %   | 2.46             | %   | 3.39             | %  | 2.32            | %     | _            | % | 2.77                          | % |

| (Dollars in millions)   | Monthly S         | Scheduled P       | ayments D       | ue              |                | Not Yet in        |                              |   |
|---|-------------------|-------------------|-----------------|-----------------|----------------|-------------------|------------------------------|---|
| March 31, 2014  | 0 to 12           | 13 to 24          | 25 to 36        | 37 to 48        | More than 48   |                   | Total                        |   |
| Loans in-school/grace/deferment<br>Loans in forbearance<br>Loans in repayment - current | \$—<br>8<br>2,314 | \$—<br>2<br>1,016 | \$—<br>1<br>515 | \$—<br>1<br>364 | \$—<br>—<br>36 | \$2,984<br>—<br>— | \$2,984<br>12<br>4,245       |   |
| Loans in repayment - delinquent 31-60 days  | 11                | 4                 | 3               | 3               | _              | _                 | 21                           |   |
| Loans in repayment - delinquent 61-90 days  | 9                 | 2                 | 1               | 1               | _              | _                 | 13                           |   |
| Loans in repayment - delinquent greater than 90 days                                    | _                 | _                 | _               |                 | _              | _                 |                              |   |
| Total Unamortized discount Allowance for loan losses Total Private Education Loans, net | \$2,342           | \$1,024           | \$520           | \$369           | \$ 36          | \$2,984           | 7,275<br>4<br>(71<br>\$7,208 | ) |
| Loans in forbearance as a percentage of loans in repayment and forbearance              | 0.34 %            | % 0.20 %          | 0.19 %          | 0.27 %          | _ %            | _ %               | 0.28                         | % |

## Private Education Loan Repayment Options

The following table provides information regarding the repayment balance by loan type at March 31, 2015.

| (Dollars in thousands | Signature and Other | Smart Option | Career<br>Training | Total       |
|-----------------------|---------------------|--------------|--------------------|-------------|
| \$ in repayment       | \$136,386           | \$5,842,767  | \$15,968           | \$5,995,121 |
| \$ in total           | \$276,989           | \$9,475,466  | \$16,306           | \$9,768,761 |

## Accrued Interest Receivable

The following table provides information regarding accrued interest receivable on our Private Education Loans. The table also discloses the amount of accrued interest on loans greater than 90 days past due as compared to our allowance for uncollectible interest. The allowance for uncollectible interest exceeds the amount of accrued interest on our 90 days past due portfolio for all periods presented.

|                        | Accrued Interest Receivable  |                         |                             |  |  |  |
|------------------------|------------------------------|-------------------------|-----------------------------|--|--|--|
| (Dollars in thousands) | Total Interest<br>Receivable | Greater Than<br>90 Days | Allowance for Uncollectible |  |  |  |
|                        |                              | Past Due                | Interest                    |  |  |  |
| March 31, 2015         | \$512,501                    | \$473                   | \$2,634                     |  |  |  |
| December 31, 2014      | \$445,710                    | \$443                   | \$3,517                     |  |  |  |
| March 31, 2014         | \$371,276                    | \$11                    | \$4,268                     |  |  |  |

## Liquidity and Capital Resources

Funding and Liquidity Risk Management

Our four primary liquidity needs include our ongoing ability to fund our businesses throughout market cycles (including during periods of financial stress), our ongoing ability to fund originations of Private Education Loans, servicing our bank deposits, and payment of required dividends on our preferred stock. To achieve these objectives, we analyze and monitor our liquidity needs, maintain excess liquidity and access diverse funding sources, such as deposits at the Bank, issuance of secured debt primarily through asset-backed securitizations and other financing facilities and through whole loan sales. It is our policy to manage operations so liquidity needs are fully satisfied through normal operations to avoid unplanned asset sales under emergency conditions. Our liquidity management is governed by policies approved by our Board of Directors. Oversight of these policies is performed in the Asset and Liability Committee, a management-level committee.

These policies take into account the volatility of cash flow forecasts, expected maturities, anticipated loan demand and a variety of other factors to establish minimum liquidity guidelines.

Key risks associated with our liquidity relate to our ability to access the capital markets and the markets for bank deposits at reasonable rates. This ability may be affected by our performance and the macroeconomic environment and the impact they have on the availability of funding sources in the marketplace.

Sources of Liquidity and Available Capacity

**Ending Balances** 

| (Dollars in thousands)                          | March 31, 2015 | December 31, 2014 |
|---|----------------|-------------------|
| Sources of primary liquidity:                   |                |                   |
| Unrestricted cash and liquid investments:       |                |                   |
| Holding Company and other non-bank subsidiaries | \$18,882       | \$7,677           |
| Sallie Mae Bank <sup>(1)</sup>                  | 856,740        | 2,352,103         |
| Available-for-sale investments                  | 170,831        | 168,934           |
| Total unrestricted cash and liquid investments  | \$1,046,453    | \$2,528,714       |

<sup>(1)</sup> This amount will be used primarily to originate Private Education Loans at the Bank.

## Average Balances

|   | Three Months Ended |             |  |
|---|--------------------|-------------|--|
|   | March 31,          |             |  |
| (Dollars in thousands)                          | 2015               | 2014        |  |
| Sources of primary liquidity:                   |                    |             |  |
| Unrestricted cash and liquid investments:       |                    |             |  |
| Holding Company and other non-bank subsidiaries | \$14,179           | \$1,257     |  |
| Sallie Mae Bank <sup>(1)</sup>                  | 1,236,714          | 1,378,288   |  |
| Available-for-sale investments                  | 169,667            | 122,032     |  |
| Total unrestricted cash and liquid investments  | \$1,420,560        | \$1,501,577 |  |

<sup>(1)</sup> This amount will be used primarily to originate Private Education Loans at the Bank.

## **Deposits**

The following table summarizes total deposits.

|                                 | March 31,    | December 31, |
|---------------------------------|--------------|--------------|
| (Dollars in thousands)          | 2015         | 2014         |
| Deposits - interest bearing     | \$10,466,838 | \$10,539,953 |
| Deposits - non-interest bearing | 915          | 602          |
| Total deposits                  | \$10,467,753 | \$10,540,555 |

## **Interest Bearing**

Interest bearing deposits as of March 31, 2015 and December 31, 2014 consisted of non-maturity savings and money market deposits, brokered and retail certificates of deposit, and brokered money market deposits. These deposit products are serviced by third party providers. Placement fees associated with the brokered certificates of deposit are amortized into interest expense using the effective interest rate method. We recognized placement fee expense of \$2.7 million and \$2.8 million for the three months ended March 31, 2015 and 2014, respectively. No fees were paid to third party brokers related to these certificates of deposit during the three months ended March 31, 2015 and 2014, respectively.

Interest bearing deposits at March 31, 2015 and December 31, 2014 are summarized as follows:

|                             | March 31, 2015 |  | December 31, 2014 |  |  |  |
|-----------------------------|----------------|--|-------------------|--|--|--|
| (Dollars in thousands)      | Amount         | OtrEnd<br>Weighted<br>Average Stated<br>Rate | Amount            | Year-End<br>Weighted<br>Average Stated<br>Rate |  |  |
| Money market                | \$4,512,730    | 1.14   | 6 \$4,527,448     | 1.15 %   |  |  |
| Savings                     | 695,675        | 0.81   | 703,687           | 0.81   |  |  |
| Certificates of deposit     | 5,258,433      | 1.02   | 5,308,818         | 1.00   |  |  |
| Deposits - interest bearing | \$10,466,838   |  | \$10,539,953      |  |  |  |

As of March 31, 2015 and December 31, 2014, there were \$224 million and \$254 million, respectively, of deposits exceeding FDIC insurance limits. Accrued interest on deposits was \$23 million and \$16 million at March 31, 2015 and December 31, 2014, respectively.

## Non Interest Bearing

Non interest bearing deposits were \$1 million at both March 31, 2015 and December 31, 2014. For both periods these were comprised of money market accounts related to our Employee Stock Purchase Plan account.

## Counterparty Exposure

Counterparty exposure related to financial instruments arises from the risk that a lending, investment or derivative counterparty will not be able to meet its obligations to us.

Excess cash is generally invested with the FRB on an overnight basis or in the FRB's Term Deposit Facility, minimizing counterparty exposure on cash balances.

Our investment portfolio includes a small portfolio of mortgage-backed securities issued by government agencies and government-sponsored enterprises that are purchased to meet Community Reinvestment Act targets. Additionally, our investing activity is governed by Board-approved limits on the amount that is allowed to be invested with any one issuer based on the credit rating of the issuer, further minimizing our counterparty exposure. Counterparty credit risk is considered when valuing investments and considering impairment.

Related to derivative transactions, protection against counterparty risk is generally provided by International Swaps and Derivatives Association, Inc. ("ISDA") Credit Support Annexes ("CSAs"), or clearinghouses for Over the Counter ("OTC") derivatives. CSAs require a counterparty to post collateral if a potential default would expose the other party to a loss. All derivative contracts entered into by the Bank are covered under such agreements and require collateral to be exchanged based on the net fair value of derivatives with each counterparty. Our exposure is limited to the value of the derivative contracts in a gain position less any collateral held or plus any collateral posted.

Title VII of the Dodd-Frank Act requires all standardized derivatives, including most interest rate swaps, to be submitted for clearing to central counterparties to reduce counterparty risk. As of March 31, 2015, \$4.0 billion notional of our derivative contracts were cleared on the Chicago Mercantile Exchange and the London Clearing House. All derivative contracts cleared through an exchange require collateral to be exchanged based on the fair value of the derivative. Our exposure is limited to the value of the derivative contracts in a gain position net of any collateral we are holding.

We have liquidity exposure related to collateral movements between us and our derivative counterparties. Movements in the value of the derivatives, which are primarily affected by changes in interest rates, may require us to return cash collateral held or may require us to access primary liquidity to post collateral to counterparties.

The table below highlights exposure related to our derivative counterparties as of March 31, 2015.

|  | SLM Corporation     |   |
|--|---------------------|---|
| (Dollars in thousands)   | and Sallie Mae Bank |   |
|  | Contracts           |   |
| Exposure, net of collateral  | \$60,826            |   |
| Percent of exposure to counterparties with credit ratings below S&P AA- or Moody's Aa3 | 40.6                | % |
| Percent of exposure to counterparties with credit ratings below S&P A- or Moody's      |                     |   |
| Baa  | _                   | % |

## Regulatory Capital

The Bank is subject to various regulatory capital requirements administered by federal banking authorities. Failure to meet minimum capital requirements can initiate certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material adverse effect on our financial statements. Under the regulatory framework for prompt corrective action, we must meet specific capital guidelines that involve quantitative measures of our assets and certain off-balance sheet items as calculated under regulatory accounting practices. The Bank's capital amounts and classification are also subject to qualitative judgments by the regulators about components, risk-weightings and other factors.

As of the first quarter 2015, the Bank was required by federal banking authorities to report regulatory capital and ratios based on the U.S. Basel III rule. U.S. Basel III implemented changes to capital, risk weighted assets, and "well capitalized" definitions and added a reporting requirement of Common Equity Tier I Capital (to risk-weighted assets). Regulatory capital reported as of December 31, 2014 was calculated according to regulatory guidelines in effect at that date.

"Well capitalized" regulatory requirements are the quantitative measures established by regulation to ensure capital adequacy. The Bank is required to maintain minimum amounts and ratios (set forth in the table below) of Total and Tier I Capital to risk-weighted assets, and Common Equity Tier I Capital to risk-weighted assets and of Tier I Capital to average assets, as defined by the regulation. The following amounts and ratios are based upon the Bank's assets.

|  |             |       |    | Well Capita         | ıliz | ed    |       |  |
|--|-------------|-------|----|---------------------|------|-------|-------|--|
|  |             |       |    | Regulatory Requirer |      |       | nents |  |
| (Dollars in thousands)                         | Amount      | Ratio |    | Amount              |      | Ratio |       |  |
| As of March 31, 2015:                          |             |       |    |                     |      |       |       |  |
| Tier I Capital (to Average Assets)             | \$1,482,856 | 11.5  | %  | \$642,524           | >    | 5.0   | %     |  |
| Tier I Capital (to Risk-Weighted Assets)       | \$1,482,856 | 13.6  | %  | \$873,897           | >    | 8.0   | %     |  |
| Total Capital (to Risk-Weighted Assets)        | \$1,572,661 | 14.4  | %  | \$1,092,371         | >    | 10.0  | %     |  |
| Common Equity Tier I Capital (to Risk-Weighted | ¢1 402 056  | 12.6  | %  | ¢710.041            |      | 6.5   | %     |  |
| Assets)  | \$1,482,856 | 13.6  | 70 | \$710,041           | >    | 6.5   | 70    |  |
| As of December 31, 2014:                       |             |       |    |                     |      |       |       |  |
| Tier I Capital (to Average Assets)             | \$1,413,988 | 11.5  | %  | \$614,709           | >    | 5.0   | %     |  |
| Tier I Capital (to Risk-Weighted Assets)       | \$1,413,988 | 15.0  | %  | \$565,148           | >    | 6.0   | %     |  |
| Total Capital (to Risk-Weighted Assets)        | \$1,497,830 | 15.9  | %  | \$941,913           | >    | 10.0  | %     |  |

#### Capital Management

The Bank seeks to remain well capitalized at all times with sufficient capital to support asset growth, operating needs, unexpected credit risks and to protect the interests of depositors and the FDIC deposit insurance fund. The Bank is required by its prudential regulators, the UDFI and the FDIC, to comply with mandated capital ratios. We intend to maintain levels of capital at the Bank that significantly exceed the levels of capital necessary to be considered "well capitalized" by the FDIC. The Company is a source of strength for the Bank and will provide additional capital if necessary. The Board of Directors and management periodically evaluate the Bank's quality of assets, the stability of earnings, and the adequacy of the allowance for loan losses and continue to believe the Bank's existing capital levels are appropriate. As we execute loan sales and term fundings, and generate earnings, these ratios will increase and will remain significantly in excess of the capital levels required to be considered "well capitalized" by our regulators. We do not plan to pay dividends on our common stock. We do not intend to initiate any share repurchase program to return capital to shareholders. We only expect to repurchase common stock acquired in connection with taxes withheld associated with award exercises and vesting under our employee stock-based compensation plans. Our Board of Directors will periodically reconsider these matters.

On July 9, 2013, the FDIC Board of Directors approved an interim final rule to implement new U.S. Basel III guidelines related to regulatory capital measurement and reporting. The interim final rule became effective January 2015. It strengthens both the quantity and quality of banks' risk-based capital, placing greater emphasis on Common Equity Tier 1 capital. The Bank's Capital Policy requires management to monitor the new capital standards. The Basel

III capital rule requires banks to maintain a minimum common equity Tier 1 risk-based capital ratio of 4.5 percent, a Tier 1 risk-based capital ratio of 6.0 percent, a total risk-based capital ratio of 8.0 percent, and a Tier 1 leverage ratio of 4 percent. In addition, when the rule is fully phased in by 2019, banks will also be subject to a greater than 2.5 percent common equity Tier 1 capital conservation buffer, under which they must maintain a common equity Tier 1 risk-based capital ratio greater than 7.0 percent, a Tier 1 risk-based capital ratio greater than 8.5 percent, and a total risk-based capital ratio of greater than 10.5 percent. Failure

to maintain the buffer will result in restrictions on the banks' ability to make dividend payments, repurchase shares and pay discretionary bonuses.

The rule also revises the capital thresholds for the prompt corrective action framework for banks. Effective January 1, 2015, in order to qualify as well capitalized, a bank must maintain a minimum Tier 1 leverage ratio of 5 percent, a minimum common equity Tier 1 risk-based capital ratio of 6.5 percent, a minimum Tier 1 risk-based capital ratio of 8 percent and a minimum total risk-based capital ratio of 10 percent.

As of March 31, 2015, the Bank had a Tier 1 leverage ratio of 11.5 percent, a common equity Tier 1 risk-based capital ratio of 13.6 percent, a Tier 1 risk-based capital ratio of 13.6 percent, and a total risk-based capital ratio of 14.4 percent, exceeding the current guidelines by a significant amount. Our ratios would also exceed the future guidelines if we calculated them today based on the new definitions of capital and risk-weighted assets. Dividends

The Bank is chartered under the laws of the State of Utah and its deposits are insured by the FDIC. The Bank's ability to pay dividends is subject to the laws of Utah and the regulations of the FDIC. Generally, under Utah's industrial bank laws and regulations as well as FDIC regulations, the Bank may pay dividends from its net profits without regulatory approval if, following the payment of the dividend, the Bank's capital and surplus would not be impaired. The Bank paid no dividends for the three months ended March 31, 2015 and 2014, respectively. For the foreseeable future, we expect the Bank to only pay dividends to the Company as may be necessary to provide for regularly scheduled dividends payable on the Company's Series A and Series B Preferred Stock.

#### **Borrowed Funds**

The Bank maintains discretionary uncommitted Federal Funds lines of credit with various correspondent banks, which totaled \$100 million at March 31, 2015. The interest rate charged to the Bank on these lines of credit is priced at Fed Funds plus a spread at the time of borrowing, and is payable daily. The Bank did not utilize these lines of credit in the three months ended March 31, 2015 and 2014.

The Bank established an account at the FRB to meet eligibility requirements for access to the Primary Credit borrowing facility at the FRB's Window. The Primary Credit borrowing facility is a lending program available to depository institutions that are in generally sound financial condition. All borrowings at the Window must be fully collateralized. We can pledge asset-backed and mortgage-backed securities, as well as FFELP consolidation and Private Education Loans to the FRB as collateral for borrowings at the Window. Generally, collateral value is assigned based on the estimated fair value of the pledged assets. At March 31, 2015 and December 31, 2014, the value of our pledged collateral at the FRB totaled approximately \$1.4 billion for both periods. The interest rate charged to us is the discount rate set by the FRB. We did not utilize this facility in the three months ended March 31, 2015 and 2014.

#### Critical Accounting Policies and Estimates

Management's Discussion and Analysis of Financial Condition and Results of Operations addresses our consolidated financial statements, which have been prepared in accordance with generally accepted accounting principles in the United States of America. A discussion of our critical accounting policies, which include allowance for loan losses, fair value measurement, transfers of financial assets and the VIE consolidation model and derivative accounting, can be found in our 2014 Form 10-K. There were no significant changes to these critical accounting policies during the first quarter of 2015.

Item 3. Quantitative and Qualitative Disclosures about Market Risk Interest Rate Sensitivity Analysis

Our interest rate risk management program seeks to manage and control interest rate risk, thereby reducing our exposure to fluctuations in interest rates and achieving consistent and acceptable levels of profit in any rate environment, and sustainable growth in net interest income over the long term. We evaluate and monitor interest rate risk through two primary methods:

Earnings at Risk ("EAR"), which measures the impact of hypothetical changes in interest rates on net interest income; and

Economic Value of Equity ("EVE"), which measures the sensitivity or change in the economic value of equity to changes in interest rates.

A number of potential interest rate scenarios are simulated using our asset liability management system. The Bank is the primary source of interest rate risk within the Company. The majority of the Bank's assets are priced off of 1-month LIBOR. Therefore, 1-month LIBOR is considered a core rate in our interest rate risk analysis with many interest rate changes correlated to this rate for analytic purposes. In addition, each rate is modeled with a floor, which indicates how low each specific rate is likely to move in practice. Rates are adjusted up or down via a set of scenarios that includes both shocks and ramps. Shocks represent an immediate and sustained change in the market's 1-month LIBOR plus the resulting changes in other indices correlated accordingly. Ramps represent a linear increase in 1-month LIBOR over the course of 12 months plus the resulting changes in other indices correlated accordingly. The following tables summarize the potential effect on earnings over the next 24 months and the potential effect on fair values of balance sheet assets and liabilities at March 31, 2015 and 2014, based upon a sensitivity analysis performed by management assuming a hypothetical increase in market interest rates of 100 basis points and 300 basis points while funding spreads remain constant. The EVE sensitivity is applied only to financial assets and liabilities, including hedging instruments that existed at the balance sheet date, and does not take into account new assets, liabilities or hedging instruments that may arise in 2015.

|             | March  | 31,   |        |       |        |       |        |       |
|-------------|--------|-------|--------|-------|--------|-------|--------|-------|
|             | 2015   |       |        |       | 2014   |       |        |       |
|             | +300 E | Basis | +100   | Basis | +300   | Basis | +100   | Basis |
|             | Points |       | Points |       | Points | 3     | Points | 8     |
| EAR - Shock | 7.1    | %     | 2.2    | %     | 8.8    | %     | 2.8    | %     |
| EAR - Ramp  | 5.9    | %     | 1.9    | %     | 6.7    | %     | 2.0    | %     |
| EVE         | (5.9   | )%    | (2.7   | )%    | (8.8)  | )%    | (3.5   | )%    |

A primary objective in our funding is to minimize our sensitivity to changing interest rates by generally funding our assets with liabilities of similar interest rate repricing characteristics. This funding objective is frequently obtained through the use of derivatives. Uncertainty in loan repayment cash flows and the pricing behavior of our non-maturity retail deposits pose challenges in achieving our interest rate risk objectives. In addition to these considerations, we can have a mismatch in the index (including the frequency of reset) of floating rate debt versus floating rate assets. As part of its suite of financial products, the Bank offers fixed-rate Private Education Loans. As with other Private Education Loans, the term to maturity is lengthy, and the customer has the option to repay the loan faster than the promissory note requires. A portion of the fixed-rate loans have been hedged with derivatives, which have been used to convert a portion of variable rate funding to fixed-rate to match the anticipated cash flows of these loans. Any unhedged position arising from the fixed-rate loan portfolio is monitored and modeled to ensure that the interest rate risk does not cause the organization to exceed its policy limits for earnings at risk or for the value of equity at risk. In the preceding tables the interest rate sensitivity analysis reflects the heavy balance sheet mix of fully variable LIBOR-based loans, which exceeds the mix of fully variable funding. The mix of fully variable funding includes brokered CDs that have been converted to LIBOR through derivative transactions. The analysis does not anticipate that retail MMDA or retail savings balances, while relatively sensitive to interest rate changes, will reprice to the full extent of interest rate shocks or ramps. Partially offsetting this asset sensitive position, is (i) the impact of FFELP

loans, which receive floor income in low interest rate environments, and will therefore not reprice fully with interest rate shocks and (ii) the impact of a portion of our

fixed-rate loans that have not been fully match-funded through derivative transactions. Based on the assumptions used in this analysis the overall asset-sensitive position will generally cause net interest income to increase when interest rates rise.

Although we believe that these measurements provide an estimate of our interest rate sensitivity, they do not account for potential changes in credit quality and size of our balance sheet. They also do not account for other business developments that could affect net income, or for management actions that could affect net income or be taken to change our risk profile. Accordingly, we can give no assurance that actual results would not differ materially from the estimated outcomes of our simulations. Further, such simulations do not represent our current view of expected future interest rate movements.

### Asset and Liability Funding Gap

The tables below present our assets and liabilities (funding) arranged by underlying indices as of March 31, 2015. In the following GAAP presentation, the funding gap only includes derivatives that qualify as effective hedges (those derivatives which are reflected in net interest margin, as opposed to those reflected in the "gains (losses) on derivatives and hedging activities, net" line on the consolidated statements of income). The difference between the asset and the funding is the funding gap for the specified index. This represents our exposure to interest rate risk in the form of basis risk and repricing risk, which is the risk that the different indices may reset at different frequencies or may not move in the same direction or at the same magnitude. (Note that all fixed-rate assets and liabilities are aggregated into one line item, which does not capture the differences in time due to maturity.)

| (Dollars in billions)<br>Index    | Frequency of<br>Variable<br>Resets | Assets | Funding (1) | Funding<br>Gap |   |
|-----------------------------------|------------------------------------|--------|-------------|----------------|---|
| 3-month Treasury bill             | weekly                             | \$0.2  | <b>\$</b> — | \$0.2          |   |
| 3-month LIBOR                     | quarterly                          | _      | 0.4         | (0.4           | ) |
| 1-month LIBOR                     | monthly                            | 8.0    | 3.8         | 4.2            |   |
| 1-month LIBOR                     | weekly                             |        | 0.6         | (0.6           | ) |
| 1-month LIBOR                     | daily                              | 1.0    | _           | 1.0            |   |
| Non-Discrete reset <sup>(2)</sup> | daily/weekly                       | 0.9    | 2.7         | (1.8           | ) |
| Fixed Rate <sup>(3)</sup>         |                                    | 2.8    | 5.4         | (2.6           | ) |
| Total                             |                                    | \$12.9 | \$12.9      | \$             |   |

<sup>(1)</sup> Funding (by index) includes all derivatives that qualify as hedges.

The "Funding Gap" in the above table shows primarily mismatches in the 1-month LIBOR assets with fixed-rate and Non-Discrete funding. We consider the risk to be moderate since the funding in the Non-Discrete bucket is our liquid retail portfolio, which we have significant flexibility to reprice at any time. The funding in the fixed bucket includes \$1.5 billion of equity and \$0.6 billion of non interest bearing liabilities.

We use interest rate swaps and other derivatives to achieve our risk management objectives. Our asset liability management strategy is to match assets with debt (in combination with derivatives) that have the same underlying index and reset frequency or have interest rate characteristics that we believe are highly correlated. The use of funding with index types and reset frequencies that are different from our assets exposes us to interest rate risk in the form of basis and repricing risk. This could result in our cost of funds not moving in the same direction or with the same magnitude as the yield on our assets. While we believe repricing risk is low, as all of these indices are short-term, with historical rate movements that are highly correlated over a long period of time, market disruptions (which have occurred in recent years) can lead to a temporary divergence between indices and result in a negative impact to our

<sup>(2)</sup> Assets include restricted and unrestricted cash equivalents and other overnight type instruments. Funding includes liquid retail deposits and the obligation to return cash collateral held related to derivatives exposures.

<sup>(3)</sup> Assets include receivables and other assets (including premiums and reserves). Funding includes unswapped time deposits, liquid MMDA's swapped to fixed rates and stockholders' equity.

earnings.

## Weighted Average Life

The following table reflects the weighted average life of our earning assets and liabilities at March 31, 2015.

| Weighted |
|----------|
| Average  |
| Life     |
|          |
| 6.4      |
| 0.8      |
| 5.9      |
|          |
|          |
| 0.1      |
| 3.0      |
| 1.1      |
|          |
|          |
|          |

#### Item 4. Controls and Procedures

#### Disclosure Controls and Procedures

Our management, with the participation of our principal executive officer and principal financial officer, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of March 31, 2015. Based on this evaluation, our principal executive officer and principal financial officer concluded that, as of March 31, 2015, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is (a) recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and (b) accumulated and communicated to our management, including our principal executive officer and principal financial officer as appropriate, to allow timely decisions regarding required disclosure.

## Changes in Internal Control over Financial Reporting

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended March 31, 2015 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II. OTHER INFORMATION Item 1.Legal Proceedings

## Legal Proceedings

We and our subsidiaries and affiliates are subject to various claims, lawsuits and other actions that arise in the normal course of business. We believe that these claims, lawsuits and other actions will not, individually or in the aggregate, have a material adverse effect on our business, financial condition or results of operations. In the ordinary course of business, it is common for the Company, our subsidiaries and affiliates to receive information and document requests and investigative demands from state attorneys general, legislative committees and administrative agencies. These requests may be for informational or regulatory purposes and may relate to our business practices, the industries in which we operate, or other companies with whom we conduct business. Our practice has been and continues to be to cooperate with these bodies and be responsive to any such requests.

Pursuant to the terms of the Spin-Off and applicable law, Navient assumed responsibility for all liabilities (whether accrued, contingent or otherwise and whether known or unknown) arising out of or resulting from the conduct of pre-Spin-Off SLM and its subsidiaries' businesses prior to the Spin-Off, other than certain specifically identified liabilities relating to the conduct of our consumer banking business. Nonetheless, given the prior usage of the Sallie Mae and SLM names by entities now owned by Navient, we and our subsidiaries may from time to time be improperly named as defendants in legal proceedings where the allegations at issue are the legal responsibility of Navient. Most of these legal proceedings involve matters that arose in the ordinary course of business of pre-Spin-Off SLM and we will not be providing information on these proceedings unless there are material issues of fact or disagreement with Navient as to the bases of the proceedings or responsibility therefor that we believe could have a material, adverse impact on our business, assets, financial condition, liquidity or outlook if not resolved in our favor.

For a description of these and other litigation to which we are a party, see our 2014 Form 10-K and subsequent filings with the SEC.

Regulatory Update

At the time of this filing, the Bank remains subject to the consent order (the "2014 FDIC Order") relating to the settlement of previously disclosed regulatory matters with the FDIC. Specifically, on May 13, 2014, the Bank reached settlements with the FDIC and the Department of Justice (the "DOJ") regarding disclosures and assessments of certain late fees, as well as compliance with the SCRA. The DOJ Order was approved by the U.S. District Court for the District of Delaware on September 29, 2014. Under the 2014 FDIC Order, the Bank agreed to pay \$3.3 million in fines and oversee the refund of up to \$30 million in late fees assessed on loans owned or originated by the Bank since its inception in November 2005.

Under the terms of the Separation and Distribution Agreement, Navient is responsible for funding all liabilities under the regulatory orders, other than fines directly levied against the Bank in connection with these matters. Under the DOJ Order, Navient is solely responsible for reimbursing SCRA benefits and related compensation on behalf of both its subsidiary, Navient Solutions, Inc., and the Bank.

As required by the 2014 FDIC Order and the DOJ Order, the Bank is implementing new SCRA policies, procedures and training, has updated billing statement disclosures, and is taking additional steps to ensure its third-party service providers are also fully compliant in these regards. The 2014 FDIC Order also requires the Bank to have its current compliance with consumer protection regulations audited by independent qualified audit personnel. The Bank is focused on achieving timely and comprehensive remediation of each item contained in the orders and on further enhancing its policies and practices to promote responsible financial practices, customer experience and compliance.

In May 2014, the Bank received a Civil Investigative Demand from the CFPB in the Bank's capacity as a former affiliate of Navient as part of the CFPB's separate investigation relating to fees and policies of pre-Spin-Off SLM

during the period prior to the Spin-Off of Navient. We are cooperating fully with the CFPB, but are not in a position at this time to predict the duration or outcome of the investigation. Given the timeframe covered by this demand, Navient would be responsible for all costs, expenses, losses or remediation likely to arise from this investigation.

#### Item 1A. Risk Factors

Our business activities involve a variety of risks. Readers should carefully consider the risk factors disclosed in Item 1A., Risk Factors of our 2014 Form 10-K.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds Share Repurchases

The following table provides information relating to our purchase of shares of our common stock in the three months ended March 31, 2015.

| (In thousands, except per share data) | Total Number<br>of Shares<br>Purchased <sup>(1)</sup> | Average Price<br>Paid per<br>Share | Total Number of<br>Shares Purchased<br>as Part of Publicly<br>Announced Plans<br>or Programs <sup>(2)</sup> | Approximate Dollar<br>Value<br>of Shares That<br>May Yet Be<br>Purchased Under<br>Publicly Announced<br>Plans or<br>Programs <sup>(2)</sup> |
|---------------------------------------|---|------------------------------------|---|---|
| Period:                               |   |                                    |   |   |
| January 1 - January 31, 2015          | 83  | \$9.65                             | _   | _   |
| February 1 - February 28, 2015        | 1,030   | \$9.45                             | _   | _   |
| March 1 - March 31, 2015              | 276   | \$9.46                             | _   | _   |
| Total first-quarter 2015              | 1,389   | \$9.46                             | _   |   |

All shares purchased are the shares of our common stock tendered to us to satisfy the exercise price in connection

Item 3. Defaults Upon Senior Securities

Nothing to report.

Item 4. Mine Safety Disclosures

Not applicable.

Item 5. Other Information

Nothing to report.

<sup>(1)</sup> with cashless exercises of stock options, and tax withholding obligations in connection with exercises of stock options and vesting of restricted stock and restricted stock units.

<sup>(2)</sup> At the present time, the Company does not have a publicly announced share repurchase plan or program. The closing price of our common stock on the NASDAQ Global Select Market on March 31, 2015 was \$9.28.

## Item 6. Exhibits

The following exhibits are furnished or filed, as applicable:

| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document.  |
|---------|--|
| 101.LAB | XBRL Taxonomy Extension Label Linkbase Document.   |
| 101.DEF | XBRL Taxonomy Extension Definition Linkbase Document.  |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase Document.   |
| 101.SCH | XBRL Taxonomy Extension Schema Document.   |
| 101.INS | XBRL Instance Document.  |
| 32.2    | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.  |
| 32.1    | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.  |
| 31.2    | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.   |
| 31.1    | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.   |
| 12.1    | Computation of Ratio of Earnings to Fixed Charges and Preferred Stock Dividends.   |
| 10.4    | Form of SLM Corporation 2012 Omnibus Incentive Plan, Restricted Stock Unit Term Sheet - 2015.†   |
| 10.3    | Form of SLM Corporation 2012 Omnibus Incentive Plan, Bonus Restricted Stock Unit Term Sheet (three-year restriction), 2014 Management Incentive Plan Award.†                                     |
| 10.2    | Form of SLM Corporation 2012 Omnibus Incentive Plan, Bonus Restricted Stock Unit Term Sheet (two-year restriction), 2014 Management Incentive Plan Award.†                                       |
| 10.1    | Form of SLM Corporation 2012 Omnibus Incentive Plan, Bonus Restricted Stock Unit Term Sheet (one-year restriction), 2014 Management Incentive Plan Award.†                                       |
| 3.1     | Restated Certificate of Incorporation of the Company, dated February 25, 2015 (incorporated by reference to Exhibit 3.1 of the Company's Annual Report on Form 10-K filed on February 26, 2015). |

†Management Contract or Compensatory Plan or Arrangement

## **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

## SLM CORPORATION

(Registrant)

By: /S/ STEVEN J. MCGARRY

Steven J. McGarry

Executive Vice President and Chief Financial Officer

(Principal Financial Officer)

Date: April 22, 2015