



Item 5.02. Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers.

On November 25, 2017, the Board of Directors (the “Board”) of Zendesk, Inc. (the “Company”) appointed Michael Frandsen to the Board as a Class II director, effective that day, with a term expiring at the Company’s 2019 annual meeting of stockholders. Concurrent with his election as a director of the Company, Mr. Frandsen was appointed to the Audit Committee of the Board.

There are no arrangements or understandings between Mr. Frandsen and any other persons pursuant to which he was selected to serve as a director. Additionally, there are no transactions involving the Company and Mr. Frandsen that the Company would be required to report pursuant to Item 404(a) of Regulation S-K.

Mr. Frandsen will be entitled to receive compensation for his Board and committee service in accordance with the Company’s standard compensation arrangements for non-employee directors pursuant to the Company’s Amended and Restated Non-Employee Director Compensation Policy (the “Non-Employee Director Compensation Policy”), which is filed as Exhibit 10.1 to the Company’s Current Report on Form 8-K filed with the Securities and Exchange Commission on May 18, 2017, as adjusted by the Board from time to time. Additionally, as set forth in the Non-Employee Director Compensation Policy and in connection with Mr. Frandsen’s appointment, Mr. Frandsen received an equity grant of restricted stock units having a fair market value equal to \$100,000, based on the average closing price of the Company’s common stock over the 30 trading days prior to the date of grant. The Company has also entered into its standard form of Indemnification Agreement with Mr. Frandsen in connection with his appointment to the Board.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

10.1\* Amended and Restated Non-Employee Director Compensation Policy.

10.2\*\* Form of Indemnification Agreement.

\* Previously filed as Exhibit 10.1 to the Company’s Current Report on Form 8-K, filed with the Securities and Exchange Commission on May 18, 2017.

\*\* Previously filed as Exhibit 10.1 to the Company’s Registration Statement on Form S-1, filed with the Securities and Exchange Commission on April 10, 2014.

Exhibit Index

Exhibit No. Description

10.1\* Amended and Restated Non-Employee Director Compensation Policy.

10.2\*\* Form of Indemnification Agreement.

\* Previously filed as Exhibit 10.1 to the Company's Current Report on Form 8-K, filed with the Securities and Exchange Commission on May 18, 2017.

\*\* Previously filed as Exhibit 10.1 to the Company's Registration Statement on Form S-1, filed with the Securities and Exchange Commission on April 10, 2014.

---

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Zendesk, Inc.  
(Registrant)

By: /s/ Elena Gomez  
Elena Gomez  
Chief Financial Officer  
(Principal Financial and Accounting Officer)  
November 29, 2017