

WELLS FARGO & COMPANY/MN
Form 10-Q
August 03, 2018

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF
THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended June 30, 2018

Commission file number 001-2979

WELLS FARGO & COMPANY
(Exact name of registrant as specified in its charter)
Delaware No. 41-0449260
(State of incorporation) (I.R.S. Employer Identification No.)

420 Montgomery Street, San Francisco, California 94163
(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: 1-866-249-3302

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company)

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

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Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

	Shares Outstanding July 25, 2018
Common stock, \$1-2/3 par value	4,816,137,157

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PART I - FINANCIAL INFORMATION

FINANCIAL REVIEW

Summary Financial Data

(\$ in millions, except per share amounts)	Quarter ended			% Change		Six months ended		% Change
	Jun 30, 2018	Mar 31, 2018	Jun 30, 2017	Jun 30, 2018 from Mar 31, 2018	Jun 30, 2017	Jun 30, 2018	Jun 30, 2017	
For the Period								
Wells Fargo net income	\$5,186	5,136	5,856	1	% (11)	\$10,322	11,490	(10)%
Wells Fargo net income applicable to common stock	4,792	4,733	5,450	1	(12)	9,525	10,683	(11)
Diluted earnings per common share	0.98	0.96	1.08	2	(9)	1.94	2.11	(8)
Profitability ratios (annualized):								
Wells Fargo net income to average assets (ROA)	1.10	% 1.09	1.22	1	(10)	1.10	% 1.20	(8)
Wells Fargo net income applicable to common stock to average Wells Fargo common stockholders' equity (ROE)	10.60	10.58	12.06	—	(12)	10.59	12.01	(12)
Return on average tangible common equity (ROTCE) (1)	12.62	12.62	14.41	—	(12)	12.62	14.38	(12)
Efficiency ratio (2)	64.9	68.6	60.9	(5)	7	66.7	61.4	9
Total revenue	\$21,553	21,934	22,235	(2)	(3)	\$43,487	44,490	(2)
Pre-tax pre-provision profit (PTPP) (3)	7,571	6,892	8,694	10	(13)	14,463	17,157	(16)
Dividends declared per common share	0.39	0.39	0.38	—	3	0.780	0.760	3
Average common shares outstanding	4,865.8	4,885.7	4,989.9	—	(2)	4,875.7	4,999.2	(2)
Diluted average common shares outstanding	4,899.8	4,930.7	5,037.7	(1)	(3)	4,916.1	5,054.8	(3)
Average loans	\$944,079	951,024	956,879	(1)	(1)	\$947,532	960,243	(1)
Average assets	1,884,884	1,915,896	1,927,021	(2)	(2)	1,900,304	1,929,020	(1)
Average total deposits	1,271,339	1,297,178	1,301,195	(2)	(2)	1,284,187	1,300,198	(1)
Average consumer and small business banking deposits (4)	754,047	755,483	760,149	—	(1)	754,898	759,455	(1)
Net interest margin	2.93	% 2.84	2.90	3	1	2.89	% 2.89	—
At Period End								
Debt securities (5)	\$475,495	472,968	462,890	1	3	\$475,495	462,890	3
Loans	944,265	947,308	957,423	—	(1)	944,265	957,423	(1)
	10,193	10,373	11,073	(2)	(8)	10,193	11,073	(8)

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Allowance for loan losses									
Goodwill	26,429	26,445	26,573	—	(1))	26,429	26,573	(1)
Equity securities (5)	57,505	58,935	55,742	(2))	3	57,505	55,742	3
Assets	1,879,700	1,915,388	1,930,792	(2))	(3)	1,879,700	1,930,792	(3)
Deposits	1,268,864	1,303,689	1,305,830	(3))	(3)	1,268,864	1,305,830	(3)
Common stockholders' equity	181,386	181,150	181,233	—	—	—	181,386	181,233	—
Wells Fargo stockholders' equity	205,188	204,952	205,034	—	—	—	205,188	205,034	—
Total equity	206,069	205,910	205,949	—	—	—	206,069	205,949	—
Tangible common equity (1)	152,580	151,878	151,868	—	—	—	152,580	151,868	—
Capital ratios (6):									
Total equity to assets	10.96	% 10.75	10.67	2	3	3	10.96	% 10.67	3
Risk-based capital:									
Common Equity Tier 1	11.98	11.92	11.87	1	1	1	11.98	11.87	1
Tier 1 capital	13.83	13.76	13.68	1	1	1	13.83	13.68	1
Total capital	16.98	16.92	16.91	—	—	—	16.98	16.91	—
Tier 1 leverage	9.51	9.32	9.28	2	2	2	9.51	9.28	2
Common shares outstanding	4,849.1	4,873.9	4,966.8	(1))	(2)	4,849.1	4,966.8	(2)
Book value per common share (7)	\$37.41	37.17	36.49	1	3	3	\$37.41	36.49	3
Tangible book value per common share (1)(7)	31.47	31.16	30.58	1	3	3	31.47	30.58	3
Common stock price:									
High	57.12	66.31	56.60	(14))	1	66.31	59.99	11
Low	50.26	50.70	50.84	(1))	(1)	50.26	50.84	(1)
Period end	55.44	52.41	55.41	6	—	—	55.44	55.41	—
Team members (active, full-time equivalent)	264,500	265,700	270,600	—	(2))	264,500	270,600	(2)

Tangible common equity is a non-GAAP financial measure and represents total equity less preferred equity, noncontrolling interests, and goodwill and certain identifiable intangible assets (including goodwill and intangible assets associated with certain of our nonmarketable equity securities, but excluding mortgage servicing rights), net of applicable deferred taxes. The methodology of determining tangible common equity may differ among (1) companies. Management believes that return on average tangible common equity and tangible book value per common share, which utilize tangible common equity, are useful financial measures because they enable investors and others to assess the Company's use of equity. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Capital Management – Tangible Common Equity" section in this Report.

(2) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).

Pre-tax pre-provision profit (PTPP) is total revenue less noninterest expense. Management believes that PTPP is a (3) useful financial measure because it enables investors and others to assess the Company's ability to generate capital to cover credit losses through a credit cycle.

(4) Consumer and small business banking deposits are total deposits excluding mortgage escrow and wholesale deposits.

(5) Financial information for the prior periods of 2017 has been revised to reflect the impact of the adoption in first quarter 2018 of Accounting Standards Update (ASU) 2016-01 – Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities, which amends the presentation and accounting for certain financial instruments, including equity securities. See Note 1 (Summary of Significant

Accounting Policies) to Financial Statements in this Report for more information.

(6) The risk-based capital ratios were calculated under the lower of Standardized or Advanced Approach determined pursuant to Basel III. Beginning January 1, 2018, the requirements for calculating common equity tier 1 and tier 1 capital, along with risk-weighted assets, became fully phased-in; however, the requirements for calculating tier 2 and total capital are still in accordance with Transition Requirements. See the “Capital Management” section and Note 22 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report for additional information.

(7) Book value per common share is common stockholders' equity divided by common shares outstanding. Tangible book value per common share is tangible common equity divided by common shares outstanding.

Overview (continued)

This Quarterly Report, including the Financial Review and the Financial Statements and related Notes, contains forward-looking statements, which may include forecasts of our financial results and condition, expectations for our operations and business, and our assumptions for those forecasts and expectations. Do not unduly rely on forward-looking statements. Actual results may differ materially from our forward-looking statements due to several factors. Factors that could cause our actual results to differ materially from our forward-looking statements are described in this Report, including in the “Forward-Looking Statements” section, and the “Risk Factors” and “Regulation and Supervision” sections of our Annual Report on Form 10-K for the year ended December 31, 2017 (2017 Form 10-K).

When we refer to “Wells Fargo,” “the Company,” “we,” “our,” or “us” in this Report, we mean Wells Fargo & Company and Subsidiaries (consolidated). When we refer to the “Parent,” we mean Wells Fargo & Company. See the Glossary of Acronyms for definitions of terms used throughout this Report.

Financial Review¹

Overview

Wells Fargo & Company is a diversified, community-based financial services company with \$1.88 trillion in assets. Founded in 1852 and headquartered in San Francisco, we provide banking, investment, and mortgage products and services, as well as consumer and commercial finance, through 8,050 locations, 13,000 ATMs, digital (online, mobile and social), and contact centers (phone, email and correspondence), and we have offices in 38 countries and territories to support customers who conduct business in the global economy. With approximately 265,000 active, full-time equivalent team members, we serve one in three households in the United States and ranked No. 26 on Fortune’s 2018 rankings of America’s largest corporations. We ranked fourth in assets and third in the market value of our common stock among all U.S. banks at June 30, 2018.

We use our Vision, Values and Goals to guide us toward growth and success. Our vision is to satisfy our customers’ financial needs and help them succeed financially. We aspire to create deep and enduring relationships with our customers by providing them with an exceptional experience and by understanding their needs and delivering the most relevant products, services, advice, and guidance.

We have five primary values, which are based on our vision and guide the actions we take. First, we place customers at the center of everything we do. We want to exceed customer expectations and build relationships that last a lifetime. Second, we value and support our people as a competitive advantage and strive to attract, develop, motivate, and retain the best team members. Third, we strive for the highest ethical standards of integrity, transparency, and principled performance. Fourth, we value and promote diversity and inclusion in all aspects of business and at all levels. Fifth, we look to each of our team members to be a leader in establishing, sharing, and communicating our vision for our customers, communities, team members, and shareholders. In addition to our five primary values, one of our key day-to-day priorities is to make risk management a competitive advantage by working hard to ensure that appropriate controls are in place to reduce risks to our customers, maintain and increase our competitive market position, and protect Wells Fargo’s long-term safety, soundness, and reputation.

¹ Financial information for the prior periods of 2017 has been revised to reflect our adoption in first quarter 2018 of Accounting Standards Update (ASU) 2016-01 Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities. See Note 1 (Summary of Significant Accounting Policies) to Financial Statements in this Report for more information.

In keeping with our primary values and risk management priorities, we have six long-term goals for the Company, which entail becoming the financial services leader in the following areas:

-

Customer service and advice – provide exceptional service and guidance to our customers to help them succeed financially.

• Team member engagement – be a company where people feel included, valued, and supported; everyone is respected; and we work as a team.

• Innovation – create lasting value for our customers and increased efficiency for our operations through innovative thinking, industry-leading technology, and a willingness to test and learn.

• Risk management – set the global standard in managing all forms of risk.

• Corporate citizenship – make a positive contribution to communities through philanthropy, advancing diversity and inclusion, creating economic opportunity, and promoting environmental sustainability.

• Shareholder value – deliver long-term value for shareholders.

Federal Reserve Board Consent Order Regarding Governance Oversight and Compliance and Operational Risk Management

On February 2, 2018, the Company entered into a consent order with the Board of Governors of the Federal Reserve System (FRB). As required by the consent order, the Board submitted to the FRB a plan to further enhance the Board's governance and oversight of the Company, and the Company submitted to the FRB a plan to further improve the Company's compliance and operational risk management program. The consent order also requires the Company, following the FRB's acceptance and approval of the plans and the Company's adoption and implementation of the plans, to complete third-party reviews of the enhancements and improvements provided for in the plans. Until these third-party reviews are complete and the plans are approved and implemented to the satisfaction of the FRB, the Company's total consolidated assets will be limited to the level as of December 31, 2017. Compliance with this asset cap will be measured on a two-quarter daily average basis to allow for management of temporary fluctuations. The Company has had constructive dialogue with, and has received detailed feedback from, the FRB regarding the plans. In order to have enough time to incorporate this feedback into the plans in a thoughtful manner and to complete the required third-party reviews, which were initially due September 30, 2018, the Company is planning to operate under the asset cap through the first part of 2019. A second third-party review must also be conducted to assess the efficacy and sustainability of the improvements. During second quarter 2018, our average assets were below our level of total assets as of December 31, 2017.

Consent Orders with the Consumer Financial Protection Bureau (CFPB) and Office of the Comptroller of the Currency (OCC) Regarding Compliance Risk Management Program, Automobile Collateral Protection Insurance Policies, and Mortgage Interest Rate Lock Extensions

On April 20, 2018 we entered into consent orders with the CFPB and OCC to pay an aggregate of \$1 billion in civil money penalties to resolve matters regarding our compliance risk management program and past practices involving certain automobile collateral protection insurance policies and certain mortgage interest rate lock extensions. As required by the consent orders, the Company submitted to the CFPB and OCC an enterprise-wide compliance risk management plan and a plan to enhance the Company's internal audit program with respect to federal consumer financial law and the terms of the consent orders. In addition, as required by the consent orders, the Company submitted for non-objection plans to remediate customers affected by the automobile collateral protection insurance and mortgage interest rate lock matters. The consent orders also require the Company to submit for non-objection, within 120 days of the date of the consent orders, a plan to develop and implement a remediation program that is applicable to remediation activities conducted by the Company.

Retail Sales Practices Matters

As we have previously reported, in September 2016 we announced settlements with the CFPB, the OCC, and the Office of the Los Angeles City Attorney, and entered into consent orders with the CFPB and the OCC, in connection with allegations that some of our retail customers received products and services they did not request. As a result, it remains our top priority to rebuild trust through a comprehensive action plan that includes making things right for our customers, team members, and other stakeholders, and building a better Company for the future.

Our priority of rebuilding trust has included numerous actions focused on identifying potential financial harm and customer remediation. The Board and management are conducting company-wide reviews of sales practices issues. These reviews are ongoing. In August 2017, a third-party consulting firm completed an expanded data-driven review of retail banking accounts opened from January 2009 to September 2016 to identify financial harm stemming from potentially unauthorized accounts. We have provided customer remediation based on the expanded account analysis. For additional information regarding sales practices matters, including related legal matters, see the "Risk Factors" section in our 2017 Form 10-K and Note 13 (Legal Actions) to Financial Statements in this Report.

Additional Efforts to Rebuild Trust

Our priority of rebuilding trust has also included an effort to identify other areas or instances where customers may have experienced financial harm. We are working with our regulatory agencies in this effort. As part of this effort, we are focused on the following key areas:

Automobile Lending Business The Company is reviewing practices concerning the origination, servicing, and/or collection of consumer automobile loans, including matters related to certain insurance products. For example:

In July 2017, the Company announced a plan to remediate customers who may have been financially harmed due to issues related to automobile collateral protection insurance (CPI) policies purchased through a third-party vendor on their behalf. The practice of

placing CPI had been previously discontinued by the Company. Commencing in August 2017, the Company began sending refund checks and/or letters to affected customers through which they may claim or otherwise receive remediation compensation for policies placed between October 15, 2005, and September 30, 2016. The Company currently estimates that it will provide approximately \$212 million in cash remediation under the plan. The amount of remediation may be affected by the requirements of the consent orders entered into with the CFPB and OCC as described above.

The Company has identified certain issues related to the unused portion of guaranteed automobile protection waiver or insurance agreements between the dealer and, by assignment, the lender, which will result in refunds to customers in certain states.

Mortgage Interest Rate Lock Extensions In October 2017, the Company announced plans to reach out to all home lending customers who paid fees for mortgage rate lock extensions requested from September 16, 2013, through February 28, 2017, and to provide refunds, with interest, to customers who believe they should not have paid those

fees. The plan to issue refunds follows an internal review that determined a rate lock extension policy implemented in September 2013 was, at times, not consistently applied, resulting in some borrowers being charged fees in cases where the Company was primarily responsible for the delays that made the extensions necessary. Effective March 1, 2017, the Company changed how it manages the mortgage rate lock extension process by establishing a centralized review team that reviews all rate lock extension requests for consistent application of the policy. Although the Company believes a substantial number of the rate lock extension fees during the period in question were appropriately charged under its policy, due to our customer-oriented remediation approach, we have issued, as of July 31, 2018, over \$100 million in refunds and interest to substantially all of our customers who paid rate lock extension fees during the period in question.

Add-on Products The Company is reviewing practices related to certain consumer “add-on” products, including identity theft and debt protection products that were subject to an OCC consent order entered into in June 2015, as well as home and automobile warranty products, and memberships in discount programs. The products were sold to customers through a number of distribution channels and, in some cases, were acquired by the Company in connection with the purchase of loans. Sales of certain of these products have been discontinued over the past few years primarily due to decisions made in the normal course of business, and by mid-2017, the Company had ceased selling any of them to consumers. The review of the Company's historical practices with respect to these products is ongoing, focusing on, among other topics, sales practices, adequacy of disclosures, customer servicing, and volume and type of customer complaints. We are providing remediation where we identify affected customers, and may also provide refunds to customers who purchased certain products.

Consumer Deposit Account Freezing/Closing The Company is reviewing procedures regarding the freezing (and, in many cases, closing) of consumer deposit accounts after the Company detected suspected fraudulent activity (by third-parties or account holders) that affected those accounts.

Overview (continued)

Review of Certain Activities Within Wealth and Investment Management A review of certain activities within Wealth and Investment Management (WIM) being conducted by the Board, in response to inquiries from federal government agencies, is assessing whether there have been inappropriate referrals or recommendations, including with respect to rollovers for 401(k) plan participants, certain alternative investments, or referrals of brokerage customers to the Company's investment and fiduciary services business. The review is ongoing.

Fiduciary and Custody Account Fee Calculations The Company is reviewing fee calculations within certain fiduciary and custody accounts in its investment and fiduciary services business, which is part of the wealth management business within WIM. The Company has determined that there have been instances of incorrect fees being applied to certain assets and accounts, resulting in both overcharges and undercharges to customers. These issues include the incorrect set-up and maintenance in the system of record of the values associated with certain assets. Systems, operations, and account-level reviews are underway to determine the extent of any assets and accounts affected, and root cause analyses are being performed with the assistance of third parties. These reviews are ongoing and, as a result of its reviews to date, the Company has suspended the charging of fees on some assets and accounts, has notified the affected customers, and is continuing its analysis of those assets and accounts. The Company has accrued \$120 million through second quarter 2018 to refund customers who may have been overcharged during the past seven years. The third-party review of customer accounts is ongoing to determine the extent of any additional necessary remediation, including with respect to additional accounts not yet reviewed, which may lead to additional accruals. As these reviews continue, the Company will consider suspending fees on additional assets and accounts, while continuing the process of analyzing those assets and accounts.

Foreign Exchange Business The Company has substantially completed an assessment, with the assistance of a third party, of its policies, practices, and procedures in its foreign exchange (FX) business. The business is in the process of revising and implementing new policies, practices, and procedures, including those related to pricing. The Company has accrued \$171 million through second quarter 2018 for customer remediation and rebate costs. This accrual includes \$31 million to remediate customers that may have received pricing inconsistent with commitments made to those customers. The Company's review of affected customers is ongoing to determine the extent of any additional remediation. In addition, this accrual includes \$140 million to rebate customers over a seven-year period where historic pricing, while consistent with contracts entered into with those customers, does not conform to recently implemented standards and pricing.

Mortgage Loan Modifications An internal review of the Company's use of a mortgage loan modification underwriting tool identified a calculation error that affected certain accounts that were in the foreclosure process between April 13, 2010, and October 20, 2015, when the error was corrected. This error in the modification tool caused an automated miscalculation of attorneys' fees that were included for purposes of determining whether a customer qualified for a mortgage loan modification pursuant to the requirements of government-sponsored enterprises (such as

Fannie Mae and Freddie Mac) and the U.S. Department of Treasury's Home Affordable Modification Program (HAMP). Customers were not actually charged the incorrect attorneys' fees. As a result of this error, approximately 625 customers were incorrectly denied a loan modification or were not offered a modification in cases where they would have otherwise qualified. In approximately 400 of these instances, after the loan modification was denied or the customer was deemed ineligible to be offered a loan modification, a foreclosure was completed. The Company has substantially completed its internal review, subject to final validation, of mortgages where an attorney fee-related error could have occurred. In second quarter 2018, the Company accrued \$8 million to remediate customers whose modification decisions may have been affected by the calculation error.

To the extent issues are identified, we will continue to assess any customer harm and provide remediation as appropriate. This effort to identify other instances in which customers may have experienced harm is ongoing, and it is possible that we may identify other areas of potential concern. For more information, including related legal and regulatory risk, see the "Risk Factors" section in our 2017 Form 10-K and Note 13 (Legal Actions) to Financial Statements in this Report.

Financial Performance

Wells Fargo net income was \$5.2 billion in second quarter 2018 with diluted earnings per common share (EPS) of \$0.98, compared with \$5.9 billion and \$1.08, respectively, a year ago. Second quarter 2018 results included \$481 million of net discrete income tax expense mostly related to state income taxes driven by the recent U.S. Supreme Court decision in *South Dakota v. Wayfair*. Also in second quarter 2018:

• revenue was \$21.6 billion, down \$682 million compared with a year ago, with net interest income up 1% and noninterest income down 8% from a year ago;

• average loans were \$944.1 billion, down \$12.8 billion, or 1%, from a year ago;

• average deposits were \$1.3 trillion, down \$29.9 billion, or 2%, from a year ago;

• return on assets (ROA) of 1.10% and return on equity (ROE) of 10.60%, were down from 1.22% and 12.06%, respectively, a year ago;

• our credit results improved with a net charge-off rate of 0.26% (annualized) of average loans in second quarter 2018, compared with 0.27% a year ago;

• nonaccrual loans of \$7.5 billion were down \$1.6 billion, or 17%, from a year ago; and

• we returned \$4.0 billion to shareholders through common stock dividends and net share repurchases, which was the 12th consecutive quarter of returning more than \$3 billion.

Balance Sheet and Liquidity

Despite the asset cap placed on us from the consent order with the FRB, our balance sheet remained strong during second quarter 2018 with strong credit quality and solid levels of liquidity and capital. Our total assets were \$1.88 trillion at June 30, 2018. Cash and other short-term investments decreased \$52.3 billion from December 31, 2017, reflecting lower deposit balances. Debt securities were \$475.5 billion at June 30, 2018, an increase of \$2.1 billion from December 31, 2017, driven by an increase in debt securities held for trading partially offset by runoff and sales in the available for sale portfolio. Loans were down \$12.5 billion, or 1%, from December 31, 2017, largely due to a decline in automobile and junior lien mortgage loans.

Average deposits in second quarter 2018 were \$1.27 trillion, down \$29.9 billion from second quarter 2017. The decline was driven by a decrease in commercial deposits, primarily from financial institutions, which includes actions the Company has taken in response to the asset cap, partially offset by higher interest-bearing checking deposits. Our average deposit cost in second quarter 2018 was 40 basis points, up 19 basis points from a year ago, primarily driven by an increase in commercial and Wealth and Investment Management deposit rates.

Credit Quality

Solid overall credit results continued in second quarter 2018 as losses remained low and we continued to originate high quality loans, reflecting our long-term risk focus. Net charge-offs were \$602 million, or 0.26% (annualized) of average loans, in second quarter 2018, compared with \$655 million a year ago (0.27%). The decrease in net charge-offs in second quarter 2018, compared with a year ago, was driven by lower losses in the commercial and industrial loan and other revolving credit and installment portfolios.

Our commercial portfolio net charge-offs were \$67 million, or 5 basis points of average commercial loans, in second quarter 2018, compared with net charge-offs of \$75 million, or 6 basis points, a year ago. Net consumer credit losses decreased to 49 basis points (annualized) of average consumer loans in second quarter 2018 from 51 basis points (annualized) in second quarter 2017. Approximately 81% of the consumer first mortgage loan portfolio outstanding at June 30, 2018, was originated after 2008, when more stringent underwriting standards were implemented.

The allowance for credit losses as of June 30, 2018, decreased \$1.0 billion compared with a year ago and decreased \$850 million from December 31, 2017. We had a \$150 million release in the allowance for credit losses in second quarter 2018, compared with a \$100 million release a year ago. The allowance coverage for total loans was 1.18% at June 30, 2018, compared with 1.27% a year ago and 1.25% at December 31, 2017. The allowance covered 4.6 times annualized second quarter net charge-offs, compared with 4.6 times a year ago. Future allowance levels will be based on a variety of factors, including loan growth, portfolio performance and general economic conditions. Our provision for loan losses was \$452 million in second quarter 2018, down from \$555 million a year ago, primarily reflecting an improvement in our outlook for 2017 hurricane-related losses, as well as continued improvement in residential real estate and lower loan balances.

Nonperforming assets decreased \$305 million, or 4%, from March 31, 2018, the ninth consecutive quarter of decreases, with improvement in the real estate 1-4 family first mortgage portfolio and lower foreclosed assets. Nonperforming assets were 0.85% of total loans, the lowest level since the merger with Wachovia in 2008. Nonaccrual loans decreased \$233 million from the prior quarter predominantly due to a decrease in real estate 1-4 family first mortgage nonaccruals. In addition, foreclosed assets were down \$72 million from the prior quarter.

Capital

Our financial performance in second quarter 2018 allowed us to maintain a solid capital position, with total equity of \$206.1 billion at June 30, 2018, compared with \$208.1 billion at December 31, 2017. We returned \$4.0 billion to shareholders in second quarter 2018 through common stock dividends and net share repurchases, an increase of 17% from a year ago. Our net payout ratio (which is the ratio of (i) common stock dividends and share repurchases less issuances and stock compensation-related items, divided by (ii) net income applicable to common stock) was 84%. We continued to reduce our common shares outstanding through the repurchase of 35.8 million common shares in the quarter. We entered into a \$1 billion forward repurchase contract with an unrelated third party in April 2018, which settled in July 2018 for 18.8 million common shares. We also entered into a \$1 billion forward repurchase contract with an unrelated third party in July 2018 that is expected to settle in fourth quarter 2018 for approximately 18 million common shares. We expect to reduce our common shares outstanding through share repurchases throughout the remainder of 2018.

We believe an important measure of our capital strength is the Common Equity Tier 1 (CET1) ratio under Basel III, fully phased-in, which was 11.98% at June 30, 2018, flat compared with December 31, 2017, but well above our internal target of 10%. Likewise, our other regulatory capital ratios remained strong. We also received a non-objection to our 2018 Capital Plan submission from the FRB. See the "Capital Management" section in this Report for more information regarding our capital, including the calculation of our regulatory capital amounts.

Earnings Performance (continued)

Earnings Performance

Wells Fargo net income for second quarter 2018 was \$5.2 billion (\$0.98 diluted earnings per common share), compared with \$5.9 billion (\$1.08 diluted per share) for second quarter 2017. Net income in second quarter 2018 included net discrete income tax expense of \$481 million (\$0.10 diluted per share) mostly related to state income taxes driven by the recent U.S. Supreme Court decision in *South Dakota v. Wayfair*. Second quarter 2018 results also benefited from the lower U.S. federal statutory income tax rate. Net income for the first half of 2018 was \$10.3 billion, compared with \$11.5 billion for the same period a year ago. The decrease in net income in the first half of 2018, compared with the same period a year ago, resulted from a \$16 million decrease in net interest income, a \$987 million decrease in noninterest income, and a \$1.7 billion increase in noninterest expense, partially offset by a \$517 million decrease in our provision for credit losses and a \$1.2 billion decline in income tax expense reflecting the lower U.S. federal statutory income tax rate in 2018. In the first half of 2018, net interest income represented 57% of revenue, compared with 56% for the same period a year ago. Noninterest income was \$18.7 billion in the first half of 2018, representing 43% of revenue, compared with \$19.7 billion (44%) in the first half of 2017.

Revenue, the sum of net interest income and noninterest income, was \$21.6 billion in second quarter 2018, compared with \$22.2 billion in the same period a year ago. The decrease in revenue in second quarter 2018, compared with the same period a year ago, was due to a decline in noninterest income, partially offset by an increase in net interest income. Revenue for the first half of 2018 was \$43.5 billion, compared with \$44.5 billion for the first half of 2017. The decline in revenue in the first half of 2018, compared with the same period a year ago, was substantially due to a decline in noninterest income.

Net Interest Income

Net interest income is the interest earned on debt securities, loans (including yield-related loan fees) and other interest-earning assets minus the interest paid on deposits, short-term borrowings and long-term debt. The net interest margin is the average yield on earning assets minus the average interest rate paid for deposits and our other sources of funding. Net interest income and the net interest margin are presented on a taxable-equivalent basis in Table 1 to reflect income from taxable and tax-exempt loans and debt and equity securities based on a 21% and 35% federal statutory tax rate for the periods ended June 30, 2018 and 2017, respectively.

Net interest income and the net interest margin in any one period can be significantly affected by a variety of factors including the mix and overall size of our earning assets portfolio and the cost of funding those assets. In addition, some variable sources of interest income, such as resolutions from purchased credit-impaired (PCI) loans, loan fees and collection of interest on nonaccrual loans, can vary from period to period.

Net interest income on a taxable-equivalent basis was \$12.7 billion and \$25.1 billion in the second quarter and first half of 2018, respectively, compared with \$12.8 billion and \$25.4 billion for the same periods a year ago. The decrease in net interest income in the second quarter and first half of 2018, compared with the same periods a year ago, was driven by lower loan swap income due to unwinding the receive-fixed loan swap portfolio, lower tax-equivalent net interest income from updated tax-equivalent factors reflecting new tax law, lower loan balances, unfavorable hedge ineffectiveness accounting, and higher

premium amortization, partially offset by the net repricing benefit of higher interest rates, lower long-term debt balances, growth in interest income from debt and equity securities, and higher variable income. The net interest margin was 2.93% in second quarter 2018, up from 2.90% in the same period a year ago. The increase was driven by the net repricing benefit of higher interest rates, lower long-term debt balances, and higher variable income, partially offset by lower loan swap income due to unwinding the receive-fixed loan swap portfolio, lower tax-equivalent net interest income from updated tax-equivalent factors reflecting new tax law, unfavorable hedge ineffectiveness accounting, and higher premium amortization. The net interest margin was 2.89% in both the first half of 2018 and 2017 as the net repricing benefit of higher interest rates, lower long-term debt balances, and higher variable income

was offset by lower loan swap income due to unwinding the receive-fixed loan swap portfolio, lower tax-equivalent net interest income from updated tax-equivalent factors reflecting new tax law, unfavorable hedge ineffectiveness accounting, and higher premium amortization.

Average earning assets decreased \$37.5 billion and \$26.7 billion in the second quarter and first half of 2018, respectively, compared with the same periods a year ago. Also, compared with the same periods a year ago:

- average loans decreased \$12.8 billion and \$12.7 billion in the second quarter and first half of 2018, respectively;
- average interest-earning deposits decreased \$49.7 billion and \$43.0 billion in the second quarter and first half of 2018, respectively;

- average federal funds sold and securities purchased under resale agreements increased \$2.9 billion and \$2.9 billion in the second quarter and first half of 2018, respectively;

- average debt securities increased \$19.2 billion and \$19.3 billion in the second quarter and first half of 2018, respectively;

- average equity securities increased \$726 million and \$3.3 billion in the second quarter and first half of 2018, respectively; and

- other earning assets increased \$1.1 billion and \$3.6 billion in the second quarter and first half of 2018, respectively.

Deposits are an important low-cost source of funding and affect both net interest income and the net interest margin. Deposits include noninterest-bearing deposits, interest-bearing checking, market rate and other savings, savings certificates, other time deposits, and deposits in foreign offices. Average deposits were \$1.27 trillion and \$1.28 trillion in the second quarter and first half of 2018, respectively, compared with \$1.30 trillion in both the same periods a year ago, and represented 135% of average loans in second quarter 2018 and 136% in the first half of 2018, compared with 136% in second quarter 2017 and 135% in the first half of 2017. Average deposits were 73% of average earning assets in both the second quarter and first half of 2018, flat compared with the same periods a year ago. The average deposit cost for second quarter 2018 was 40 basis points, up 6 basis points from the prior quarter and 19 basis points from a year ago, primarily driven by an increase in commercial and Wealth and Investment Management deposit rates.

Table 1: Average Balances, Yields and Rates Paid (Taxable-Equivalent Basis) (1)(2)

(in millions)	Quarter ended June 30,					
	Average balance	Yields/ rates	2018 Interest income/ expense	Average balance	Yields/ rates	2017 Interest income/ expense
Earning assets						
Interest-earning deposits with banks (3)	\$154,846	1.75	% \$676	204,541	1.03	% \$523
Federal funds sold and securities purchased under resale agreements (3)	80,020	1.73	344	77,078	0.91	175
Debt securities (4):						
Trading debt securities	80,661	3.45	695	70,411	3.24	570
Available-for-sale debt securities:						
Securities of U.S. Treasury and federal agencies	6,425	1.66	27	18,099	1.53	69
Securities of U.S. states and political subdivisions (7)	47,388	3.91	464	53,492	3.89	521
Mortgage-backed securities:						
Federal agencies	154,929	2.75	1,065	132,032	2.63	868
Residential and commercial	8,248	4.86	101	12,586	5.55	175
Total mortgage-backed securities	163,177	2.86	1,166	144,618	2.89	1,043
Other debt securities (7)	47,009	4.33	506	48,466	3.77	457
Total available-for-sale debt securities (7)	263,999	3.28	2,163	264,675	3.16	2,090
Held-to-maturity debt securities:						
Securities of U.S. Treasury and federal agencies	44,731	2.19	244	44,701	2.19	244
Securities of U.S. states and political subdivisions	6,255	4.34	68	6,270	5.29	83
Federal agency and other mortgage-backed securities	94,964	2.33	552	83,116	2.44	507
Other debt securities	584	4.66	7	2,798	2.34	16
Total held-to-maturity debt securities	146,534	2.38	871	136,885	2.49	850
Total debt securities (7)	491,194	3.04	3,729	471,971	2.98	3,510
Mortgage loans held for sale (5)(7)	18,788	4.22	198	19,758	3.87	191
Loans held for sale (5)	3,481	5.48	48	1,476	3.65	13
Commercial loans:						
Commercial and industrial – U.S.	275,259	4.16	2,851	273,073	3.70	2,521
Commercial and industrial – Non U.S.	59,716	3.51	524	56,426	2.86	402
Real estate mortgage	123,982	4.27	1,319	131,293	3.68	1,206
Real estate construction	23,637	4.88	287	25,271	4.10	259
Lease financing	19,266	4.48	216	19,058	4.82	230
Total commercial loans	501,860	4.15	5,197	505,121	3.67	4,618
Consumer loans:						
Real estate 1-4 family first mortgage	283,101	4.06	2,870	275,108	4.08	2,805
Real estate 1-4 family junior lien mortgage	37,249	5.32	495	43,602	4.78	521
Credit card	35,883	12.66	1,133	34,868	12.18	1,059
Automobile	48,568	5.18	628	59,112	5.43	800
Other revolving credit and installment	37,418	6.62	617	39,068	6.13	596
Total consumer loans	442,219	5.20	5,743	451,758	5.13	5,781
Total loans (5)	944,079	4.64	10,940	956,879	4.36	10,399
Equity securities	37,330	2.38	222	36,604	2.24	205
Other	5,518	1.48	21	4,400	0.70	8
Total earning assets (7)	\$1,735,256	3.73	% \$16,178	1,772,707	3.40	% \$15,024

Funding sources

Deposits:

Interest-bearing checking	\$80,324	0.90	% \$181	48,465	0.41	% \$50
Market rate and other savings	676,668	0.26	434	683,014	0.13	214
Savings certificates	20,033	0.43	21	22,599	0.30	17
Other time deposits (7)	82,061	2.26	465	57,158	1.39	197
Deposits in foreign offices	51,474	1.30	167	123,684	0.65	199
Total interest-bearing deposits (7)	910,560	0.56	1,268	934,920	0.29	677
Short-term borrowings	103,795	1.54	398	95,763	0.69	164
Long-term debt (7)	223,800	2.97	1,658	249,889	2.04	1,274
Other liabilities	28,202	2.12	150	20,981	2.05	108
Total interest-bearing liabilities (7)	1,266,357	1.10	3,474	1,301,553	0.68	2,223
Portion of noninterest-bearing funding sources (7)	468,899	—	—	471,154	—	—
Total funding sources (7)	\$1,735,256	0.80	3,474	1,772,707	0.50	2,223
Net interest margin and net interest income on a taxable-equivalent basis (6)(7)		2.93	% \$12,704		2.90	% \$12,801
Noninterest-earning assets						
Cash and due from banks	\$18,609			18,171		
Goodwill	26,444			26,664		
Other (7)	104,575			109,479		
Total noninterest-earning assets (7)	\$149,628			154,314		
Noninterest-bearing funding sources						
Deposits	\$360,779			366,275		
Other liabilities (7)	51,681			53,438		
Total equity (7)	206,067			205,755		
Noninterest-bearing funding sources used to fund earning assets (7)	(468,899)			(471,154)		
Net noninterest-bearing funding sources (7)	\$149,628			154,314		
Total assets (7)	\$1,884,884			1,927,021		

(1) Our average prime rate was 4.80% and 4.05% for the quarters ended June 30, 2018 and 2017, respectively and 4.66% and 3.92%, for first half of 2018 and 2017, respectively. The average three-month London Interbank Offered Rate (LIBOR) was 2.34% and 1.21% for the quarters ended June 30, 2018 and 2017, respectively, and 2.13% and 1.14% for the first half of 2018 and 2017, respectively.

(2) Yields/rates and amounts include the effects of hedge and risk management activities associated with the respective asset and liability categories.

(3) Financial information for the prior periods has been revised to reflect the impact of the adoption of Accounting Standards Update (ASU) 2016-18 – Statement of Cash Flows (Topic 230): Restricted Cash in which we changed the presentation of our cash and cash equivalents to include both cash and due from banks as well as interest-earning deposits with banks, which are inclusive of any restricted cash.

(4) Yields and rates are based on interest income/expense amounts for the period, annualized based on the accrual basis for the respective accounts. The average balance amounts represent amortized cost for the periods presented.

(in millions)	Six months ended June 30,					
	Average balance	Yields/ rates	2018 Interest income/ expense	Average balance	Yields/ rates	2017 Interest income/ expense
Earning assets						
Interest-earning deposits with banks (3)	\$ 163,520	1.61	% \$ 1,308	206,503	0.91	% \$ 928
Federal funds sold and securities purchased under resale agreements (3)	79,083	1.57	615	76,184	0.80	302
Debt securities (4):						
Trading debt securities	79,693	3.35	1,332	69,769	3.14	1,093
Available-for-sale debt securities:						
Securities of U.S. Treasury and federal agencies	6,426	1.66	53	21,547	1.53	164
Securities of U.S. states and political subdivisions (7)	48,665	3.64	885	52,873	3.91	1,034
Mortgage-backed securities:						
Federal agencies	156,690	2.73	2,141	144,257	2.61	1,879
Residential and commercial (7)	8,558	4.48	192	13,514	5.44	368
Total mortgage-backed securities (7)	165,248	2.82	2,333	157,771	2.85	2,247
Other debt securities (7)	47,549	4.02	950	49,303	3.69	904
Total available-for-sale debt securities (7)	267,888	3.16	4,221	281,494	3.09	4,349
Held-to-maturity debt securities:						
Securities of U.S. Treasury and federal agencies	44,727	2.20	487	44,697	2.20	487
Securities of U.S. states and political subdivisions	6,257	4.34	136	6,271	5.30	166
Federal agency and other mortgage-backed securities	92,888	2.35	1,093	67,538	2.46	831
Other debt securities	639	3.89	12	3,062	2.34	35
Total held-to-maturity debt securities	144,511	2.40	1,728	121,568	2.51	1,519
Total debt securities (7)	492,092	2.96	7,281	472,831	2.95	6,961
Mortgage loans held for sale (5)(7)	18,598	4.06	377	19,825	3.77	373
Loans held for sale (5)	2,750	5.28	72	1,538	3.05	23
Commercial loans:						
Commercial and industrial – U.S.	273,658	4.00	5,435	273,905	3.65	4,957
Commercial and industrial – Non U.S.	59,964	3.37	1,003	55,890	2.80	775
Real estate mortgage	125,085	4.16	2,581	131,868	3.62	2,370
Real estate construction	24,041	4.70	561	24,933	3.91	484
Lease financing	19,266	4.89	471	19,064	4.88	465
Total commercial loans	502,014	4.03	10,051	505,660	3.61	9,051
Consumer loans:						
Real estate 1-4 family first mortgage	283,651	4.04	5,722	275,293	4.05	5,571
Real estate 1-4 family junior lien mortgage	38,042	5.23	988	44,439	4.69	1,036
Credit card	36,174	12.71	2,280	35,151	12.07	2,105
Automobile	50,010	5.17	1,283	60,304	5.45	1,628
Other revolving credit and installment	37,641	6.54	1,221	39,396	6.07	1,186
Total consumer loans	445,518	5.18	11,494	454,583	5.09	11,526
Total loans (5)	947,532	4.57	21,545	960,243	4.31	20,577
Equity securities	38,536	2.37	455	35,272	2.18	384
Other	5,765	1.34	40	2,213	0.70	8

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Total earning assets (7)	\$1,747,876	3.64	%	\$31,693	1,774,609	3.36	%	\$29,556
Funding sources								
Deposits:								
Interest-bearing checking	\$74,084	0.84	%	\$310	49,569	0.35	%	\$87
Market rate and other savings	677,861	0.24		802	683,591	0.11		371
Savings certificates	20,025	0.38		38	23,030	0.29		34
Other time deposits (7)	79,340	2.06		812	56,043	1.34		374
Deposits in foreign offices	73,023	1.09		396	122,946	0.57		347
Total interest-bearing deposits (7)	924,333	0.51		2,358	935,179	0.26		1,213
Short-term borrowings	102,793	1.39		710	97,149	0.58		279
Long-term debt (7)	224,924	2.88		3,234	254,981	1.90		2,421
Other liabilities	28,065	2.02		282	18,905	2.12		200
Total interest-bearing liabilities (7)	1,280,115	1.03		6,584	1,306,214	0.63		4,113
Portion of noninterest-bearing funding sources (7)	467,761			—	468,395	—		—
Total funding sources (7)	\$1,747,876	0.75		6,584	1,774,609	0.47		4,113
Net interest margin and net interest income on a taxable-equivalent basis (6)(7)		2.89	%	\$25,109		2.89	%	\$25,443
Noninterest-earning assets								
Cash and due from banks	\$18,730				18,437			
Goodwill	26,480				26,668			
Other (7)	107,218				109,306			
Total noninterest-earning assets (7)	\$152,428				154,411			
Noninterest-bearing funding sources								
Deposits	\$359,854				365,019			
Other liabilities (7)	54,212				54,119			
Total equity (7)	206,123				203,668			
Noninterest-bearing funding sources used to fund earning assets (7)	(467,761)				(468,395)			
Net noninterest-bearing funding sources (7)	\$152,428				154,411			
Total assets (7)	\$1,900,304				1,929,020			

(5) Nonaccrual loans and related income are included in their respective loan categories.

Includes taxable-equivalent adjustments of \$163 million and \$330 million for the quarters ended June 30, 2018 and 2017, respectively, and \$330 million and \$648 million for the first half of 2018 and 2017, respectively, predominantly related to tax-exempt income on certain loans and securities. The federal statutory tax rate utilized was 21% and 35% for periods ended June 30, 2018 and 2017, respectively.

Financial information for the prior periods has been revised to reflect the impact of the adoption in fourth quarter (7)2017 of ASU 2017-12 – Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities.

Noninterest Income

Table 2: Noninterest Income

(in millions)	Quarter ended June 30,			Six months ended June 30,		
	2018	2017	% Change	2018	2017	% Change
Service charges on deposit accounts	\$1,163	1,276	(9)%	\$2,336	2,589	(10)%
Trust and investment fees:						
Brokerage advisory, commissions and other fees	2,354	2,329	1	4,757	4,653	2
Trust and investment management	835	837	—	1,685	1,666	1
Investment banking	486	463	5	916	880	4
Total trust and investment fees	3,675	3,629	1	7,358	7,199	2
Card fees	1,001	1,019	(2)	1,909	1,964	(3)
Other fees:						
Charges and fees on loans	304	325	(6)	605	632	(4)
Cash network fees	120	134	(10)	246	260	(5)
Commercial real estate brokerage commissions	109	102	7	194	183	6
Letters of credit fees	72	76	(5)	151	150	1
Wire transfer and other remittance fees	121	112	8	237	219	8
All other fees	120	153	(22)	213	323	(34)
Total other fees	846	902	(6)	1,646	1,767	(7)
Mortgage banking:						
Servicing income, net	406	400	2	874	856	2
Net gains on mortgage loan origination/sales activities	364	748	(51)	830	1,520	(45)
Total mortgage banking	770	1,148	(33)	1,704	2,376	(28)
Insurance	102	280	(64)	216	557	(61)
Net gains from trading activities	191	151	26	434	423	3
Net gains on debt securities	41	120	(66)	42	156	(73)
Net gains from equity securities	295	274	8	1,078	844	28
Lease income	443	493	(10)	898	974	(8)
Life insurance investment income	162	145	12	326	289	13
All other	323	327	(1)	761	557	37
Total	\$9,012	9,764	(8)	\$18,708	19,695	(5)

Noninterest income was \$9.0 billion and \$18.7 billion in the second quarter and first half of 2018, respectively, compared with \$9.8 billion and \$19.7 billion for the same periods a year ago. This income represented 42% of revenue for second quarter 2018 and 43% of revenue for the first half of 2018, compared with 44% for the same periods a year ago. The decline in noninterest income in the second quarter and first half of 2018, compared with the same periods a year ago, was predominantly due to lower mortgage banking income, lower insurance income due to the sale of Wells Fargo Insurance Services in fourth quarter 2017, and lower service charges on deposit accounts. These decreases were partially offset by growth in trust and investment fees, and higher net gains from equity securities in the second quarter and first half of 2018 and higher all other income in the first half of 2018. For more information on our performance obligations and the nature of services performed for certain of our revenues discussed below, see Note 17 (Revenue from Contracts with Customers) to Financial Statements in this Report.

Service charges on deposit accounts were \$1.2 billion and \$2.3 billion in the second quarter and first half of 2018, respectively, compared with \$1.3 billion and \$2.6 billion for the same periods a year ago. The decrease in both the second quarter and first half of 2018, compared with the same periods a year ago, was due to lower overdraft and monthly service fees driven by customer-friendly initiatives that help customers minimize monthly and overdraft fees, and the impact of a higher earnings

credit rate applied to commercial accounts due to increased interest rates.

Brokerage advisory, commissions and other fees increased to \$2.4 billion and \$4.8 billion in the second quarter and first half of 2018, respectively, compared with \$2.3 billion and \$4.7 billion for the same periods in 2017. The increases in both periods, compared with the same periods in 2017, were due to higher asset-based fees, partially offset by lower transactional commission revenue. Retail brokerage client assets totaled \$1.6 trillion at both June 30, 2018 and 2017, with all retail brokerage services provided by our Wealth and Investment Management (WIM) operating segment. For additional information on retail brokerage client assets, see the discussion and Tables 4d and 4e in the “Operating Segment Results – Wealth and Investment Management – Retail Brokerage Client Assets” section in this Report.

Trust and investment management fee income is largely from client assets under management (AUM) for which fees are based on a tiered scale relative to market value of the assets, and client assets under administration (AUA), for which fees are generally based on the extent of services to administer the assets. Trust and investment management fees declined slightly to \$835 million in second quarter 2018, from \$837 million in second quarter 2017, but modestly increased to \$1.69 billion in the first half of 2018, from \$1.67 billion for the same period a year ago, as growth in management fees for investment advice on

Earnings Performance (continued)

mutual funds was partially offset by a decrease in corporate trust fees due to the sale of Wells Fargo Shareowner Services in first quarter 2018. Our AUM totaled \$677.7 billion at June 30, 2018, compared with \$663.2 billion at June 30, 2017, with substantially all of our AUM managed by our WIM operating segment. Additional information regarding our WIM operating segment AUM is provided in Table 4f and the related discussion in the “Operating Segment Results – Wealth and Investment Management – Trust and Investment Client Assets Under Management” section in this Report. Our AUA totaled \$1.7 trillion at both June 30, 2018 and 2017.

Investment banking fees increased to \$486 million and \$916 million in the second quarter and first half of 2018, respectively, from \$463 million and \$880 million for the same periods in 2017, reflecting the impact of the new accounting standard for revenue recognition, which increased investment banking fees and increased noninterest expense by an equal amount due to the underwriting expenses of our broker-dealer business that were previously netted against revenue are now included in noninterest expense. The increase in fees was partially offset by lower advisory fees and equity originations.

Card fees were \$1.0 billion and \$1.9 billion in the second quarter and first half of 2018, respectively, compared with \$1.0 billion and \$2.0 billion for the same periods in 2017, reflecting the impact of the new revenue recognition accounting standard, which reduced noninterest expense and lowered card fees by an equal amount due to the netting of card payment network charges against related interchange and network revenues in card fees.

Other fees decreased to \$846 million and \$1.6 billion in the second quarter and first half of 2018, respectively, from \$902 million and \$1.8 billion for the same periods in 2017, primarily driven by lower all other fees. All other fees were \$120 million and \$213 million in the second quarter and first half of 2018, compared with \$153 million and \$323 million for the same periods in 2017, resulting from discontinuing products.

Mortgage banking noninterest income, consisting of net servicing income and net gains on mortgage loan origination/sales activities, totaled \$770 million and \$1.7 billion in the second quarter and first half of 2018, respectively, compared with \$1.1 billion and \$2.4 billion for the same periods a year ago.

In addition to servicing fees, net mortgage loan servicing income includes amortization of commercial mortgage servicing rights (MSRs), changes in the fair value of residential MSRs during the period, as well as changes in the value of derivatives (economic hedges) used to hedge the residential MSRs. Net servicing income of \$406 million for second quarter 2018 included a \$26 million net MSR valuation gain (\$345 million increase in the fair value of the MSRs and a \$319 million hedge loss). Net servicing income of \$400 million for second quarter 2017 included a \$71 million net MSR valuation gain (\$360 million decrease in the fair value of the MSRs and a \$431 million hedge gain). For the first half of 2018, net servicing income of \$874 million included a \$136 million net MSR valuation gain (\$1.7 billion increase in the fair value of the MSRs and a \$1.5 billion hedge loss), and for the first half of 2017, net servicing income of \$856 million included a \$173 million net MSR valuation gain (\$186 million decrease in the fair value of the MSRs and a \$359 million hedge gain). Net servicing income increased for the first half of 2018, compared with the same period a year ago, due to higher net servicing fees, partially offset by lower net MSR valuation gains.

Our portfolio of mortgage loans serviced for others was \$1.71 trillion at June 30, 2018, and \$1.70 trillion at December 31, 2017. At June 30, 2018, the ratio of combined residential and commercial MSRs to related loans serviced for others was 0.98%, compared with 0.88% at December 31, 2017. See the “Risk Management – Asset/Liability Management – Mortgage Banking Interest Rate and Market Risk” section in this Report for additional information regarding our MSRs risks and hedging approach.

Net gains on mortgage loan origination/sales activities were \$364 million and \$830 million in the second quarter and first half of 2018, respectively, compared with \$748 million and \$1.5 billion for the same periods a year ago. The decrease in the second quarter and first half of 2018, compared with the same periods a year ago, was primarily due to lower loan originations and production margins. Total mortgage loan originations were \$50 billion and \$93 billion for the second quarter and first half of 2018, respectively, compared with \$56 billion and \$100 billion for the same periods a year ago. The production margin on residential held-for-sale mortgage loan originations, which represents

net gains on residential mortgage loan origination/sales activities divided by total residential held-for-sale mortgage loan originations, provides a measure of the profitability of our residential mortgage origination activity. Table 2a presents the information used in determining the production margin.

Table 2a: Selected Mortgage Production Data

	Quarter		Six months	
	ended June 30,		ended June 30,	
	2018	2017	2018	2017
Net gains on mortgage loan origination/sales activities (in millions):				
Residential	(A) \$281	521	\$605	1,090
Commercial	49	81	125	182
Residential pipeline and unsold/repurchased loan management (1)	34	146	100	248
Total	\$364	748	\$830	1,520
Residential real estate originations (in billions):				
Held-for-sale	(B) \$37	42	\$71	76
Held-for-investment	13	14	22	24
Total	\$50	56	\$93	100
Production margin on residential held-for-sale mortgage loan originations	(A)/(B)	0.77	%1.24	0.86 %1.44

(1) Predominantly includes the results of GNMA loss mitigation activities, interest rate management activities and changes in estimate to the liability for mortgage loan repurchase losses.

The production margin was 0.77% and 0.86% for the second quarter and first half of 2018, respectively, compared with 1.24% and 1.44% for the same periods in 2017. The decline in production margin in the second quarter and first half of 2018 was attributable to lower margins in both our retail and correspondent production channels and a shift to more correspondent origination volume, which has a lower production margin. Mortgage applications were \$67 billion and \$125 billion for the second quarter and first half of 2018, respectively, compared with \$83 billion and \$142 billion for the same periods a year ago. The 1-4 family first mortgage unclosed pipeline was \$26 billion at June 30, 2018, compared with \$34 billion at June 30, 2017. For additional information about our mortgage banking activities and results, see the “Risk Management – Asset/Liability Management – Mortgage Banking Interest Rate and Market Risk” section and Note 10 (Mortgage Banking Activities) and Note 15 (Fair Values of Assets and Liabilities) to Financial Statements in this Report.

Net gains on mortgage loan origination/sales activities include adjustments to the mortgage repurchase liability. Mortgage loans are repurchased from third parties based on standard representations and warranties, and early payment default clauses in mortgage sale contracts. For additional information about mortgage loan repurchases, see the “Risk Management – Credit Risk Management – Liability for Mortgage Loan Repurchase Losses” section and Note 10 (Mortgage Banking Activities) to Financial Statements in this Report.

Insurance income was \$102 million and \$216 million in the second quarter and first half of 2018, respectively, compared with \$280 million and \$557 million in the same periods a year ago. The decrease in the second quarter and first half of 2018, compared with the same periods a year ago, was driven by the sale of Wells Fargo Insurance Services in fourth quarter 2017.

Net gains from trading activities, which reflect unrealized changes in fair value of our trading positions and realized gains and losses, were \$191 million and \$434 million in the second quarter and first half of 2018, respectively, compared with \$151 million and \$423 million in the same periods a year ago. The increase in the second quarter and first half of 2018, compared with the same periods a year ago, was due to growth in equity trading driven by favorable market volatility, partially offset by lower foreign exchange trading income. Net gains from trading activities do not include interest and dividend income and expense on trading securities. Those amounts are reported within interest income from debt and equity securities and other interest expense. For additional information about trading activities, see the “Risk Management – Asset/Liability Management – Market Risk-Trading Activities” section and Note 4 (Trading Activities) to Financial Statements in this Report.

Net gains on debt and equity securities totaled \$336 million and \$1.1 billion in the second quarter and first half of 2018, respectively, compared with \$394 million and \$1.0 billion for the same periods in 2017, after other-than-temporary impairment (OTTI) write-downs of \$245 million and \$275 million for the second quarter and first half of 2018, respectively, compared with \$73 million and \$202 million for the same periods in 2017. The decrease in net gains on debt and equity securities in second quarter 2018, compared with the same period a year ago, was driven by lower net gains on debt securities and lower deferred compensation gains (offset in employee benefits expense), partially offset by higher net gains from nonmarketable equity securities. The increase in the first half of 2018, compared with the same period a year ago, was predominantly driven by higher net gains from nonmarketable equity securities and \$277 million of unrealized gains from the impact of the new accounting standard for financial instruments which requires any gain or loss associated with the fair value measurement of equity securities to be reflected in earnings. These increases were partially offset by lower net gains on debt securities and lower deferred compensation gains (offset in employee benefits expense). The increase in OTTI in the second quarter and first half of 2018, compared with same periods a year ago, was predominantly driven by the impairment on the announced sale of our ownership stake in RockCreek.

Lease income was \$443 million and \$898 million in the second quarter and first half of 2018, respectively, compared with \$493 million and \$974 million for the same periods a year ago. The decreases in both periods were primarily driven by lower rail and equipment lease income. Lease income in second quarter 2018 also reflected lower gains on the sale of lease assets.

All other income was \$323 million and \$761 million in the second quarter and first half of 2018, respectively, compared with \$327 million and \$557 million for the same periods a year ago. All other income includes hedge accounting results related to hedges of foreign currency risk, the results of certain economic hedges, losses on low

income housing tax credit investments, foreign currency adjustments, and income from investments accounted for under the equity method, any of which can cause decreases and net losses in other income. The decrease in all other income in second quarter 2018, compared with the same period a year ago, was driven by unfavorable changes in hedge ineffectiveness accounting, partially offset by higher pre-tax gains from the sales of purchased credit-impaired Pick-a-Pay loans. The increase in all other income in the first half of 2018 was predominantly driven by higher pre-tax gains from the sales of purchased credit-impaired Pick-a-Pay loans, and a \$202 million pre-tax gain from the sale of Wells Fargo Shareowner Services in first quarter 2018. These gains were partially offset by an unrealized loss of \$176 million for a lower of cost or market (LOCOM) adjustment related to the previously announced sale of certain assets and liabilities of Reliable Financial Services, Inc. (a subsidiary of Wells Fargo's automobile financing business), and lower income from equity method investments.

Earnings Performance (continued)

Noninterest Expense

Table 3: Noninterest Expense

(in millions)	Quarter ended			Six months		
	June 30,		%	ended June 30,		%
	2018	2017	Change	2018	2017	Change
Salaries	\$4,465	4,343	3	\$8,828	8,604	3
Commission and incentive compensation	2,642	2,499	6	5,410	5,224	4
Employee benefits	1,245	1,308	(5)	2,843	2,994	(5)
Equipment	550	529	4	1,167	1,106	6
Net occupancy	722	706	2	1,435	1,418	1
Core deposit and other intangibles	265	287	(8)	530	576	(8)
FDIC and other deposit assessments	297	328	(9)	621	661	(6)
Operating losses	619	350	77	2,087	632	230
Outside professional services	881	1,029	(14)	1,702	1,833	(7)
Contract services (1)	536	416	29	983	813	21
Operating leases	311	334	(7)	631	679	(7)
Outside data processing	164	236	(31)	326	456	(29)
Travel and entertainment	157	171	(8)	309	350	(12)
Advertising and promotion	227	150	51	380	277	37
Postage, stationery and supplies	121	134	(10)	263	279	(6)
Telecommunications	88	91	(3)	180	182	(1)
Foreclosed assets	44	52	(15)	82	138	(41)
Insurance	24	24	—	50	48	4
All other (1)	624	554	13	1,197	1,063	13
Total	\$13,982	13,541	3	\$29,024	27,333	6

(1) The prior periods have been revised to conform with the current period presentation whereby temporary help is included in contract services rather than in all other noninterest expense.

Noninterest expense was \$14.0 billion in second quarter 2018, up 3% from \$13.5 billion a year ago, and \$29.0 billion in the first half of 2018, up 6% from the same period a year ago. The increase in both periods was predominantly due to higher operating losses and personnel expenses.

Personnel expenses, which include salaries, commissions, incentive compensation, and employee benefits, were up \$202 million, or 2%, in second quarter 2018, compared with the same period a year ago, and up \$259 million, or 2%, in the first half of 2018, compared with the same period a year ago. The increase in both periods was due to salary increases and higher incentive compensation, partially offset by the impact of the sale of Wells Fargo Insurance Services in fourth quarter 2017, lower deferred compensation costs (offset in net gains from equity securities) and lower staffing levels.

Outside professional and contract services expense was down \$28 million, or 2%, in second quarter 2018, compared with the same period a year ago, and up \$39 million, or 1%, in the first half of 2018, compared with the same period a year ago. The decrease in second quarter 2018 reflected lower project and technology spending on regulatory and compliance related initiatives, while the increase in the first half of 2018 was due to higher project and technology spending, partially offset by lower legal expense.

Outside data processing was down \$72 million in second quarter 2018, or 31%, compared with the same period a year ago, and down \$130 million, or 29%, in the first half of 2018, compared with the same period a year ago, reflecting lower data processing expense related to the GE Capital business acquisitions and the impact of the new revenue recognition accounting standard, which reduced noninterest expense and lowered card fees by an equal amount due to the netting of card payment network charges against related interchange and network revenues in card fees.

Operating losses were up \$269 million, or 77%, in second quarter 2018, compared with the same period a year ago, and up \$1.5 billion, or 230%, in the first half of 2018, compared with the same period a year ago. The increase for both periods was driven by higher remediation accruals for previously disclosed matters, while the increase for the first half of 2018 was also driven by higher litigation and remediation accruals for previously disclosed matters.

Foreclosed assets expense was down \$8 million, or 15%, in second quarter 2018, compared with the same period a year ago, and down \$56 million, or 41%, in the first half of 2018, compared with the same period a year ago, predominantly due to lower foreclosed properties operating expenses for both periods.

Advertising and promotion expense was up \$77 million, or 51%, in second quarter 2018, compared with the same period a year ago, and up \$103 million, or 37%, in the first half of 2018, compared with the same period a year ago, in each case due to higher advertising expense, including for the “Re-Established” advertising campaign launched in second quarter 2018.

Equipment expense was up \$21 million, or 4%, in second quarter 2018, compared with the same period a year ago, and up \$61 million, or 6%, in the first half of 2018, compared with the same period a year ago, in each case due to higher depreciation expense.

All other noninterest expense was up \$70 million, or 13%, in second quarter 2018, compared with the same period a year ago, and up \$134 million, or 13%, in the first half of 2018, compared with the same period a year ago. The increase in both periods was predominantly driven by higher donations expense.

Our efficiency ratio was 64.9% in second quarter 2018, compared with 60.9% in second quarter 2017.

Income Tax Expense

Our effective income tax rate was 25.9% and 27.7% for second quarter 2018 and 2017, respectively, and was 23.6% in the first half of 2018, down from 27.6% in the first half of 2017. The effective income tax rate for second quarter 2018 included net discrete income tax expense of \$481 million mostly related to state income taxes driven by the recent U.S. Supreme Court decision in *South Dakota v. Wayfair*. The effective income tax rate for the first half of 2018 reflected the reduced U.S. federal tax rate as part of the Tax Cuts & Jobs Act (the Tax Act) that was enacted in 2017, partially offset by the non-tax deductible treatment of the \$800 million discrete litigation accrual in connection with entering into the consent orders with the CFPB and OCC on April 20, 2018. We expect the effective income tax rate for the remainder of 2018 to be approximately 19%, excluding the impact of future discrete items. We continue to collect and analyze data related to provisional tax estimates recorded in fourth quarter 2017 and monitor interpretations that emerge for various provisions of the Tax Act. We anticipate these items will be finalized upon completion of our U.S. tax filings in 2018.

Operating Segment Results

We are organized for management reporting purposes into three operating segments: Community Banking; Wholesale Banking; and WIM. These segments are defined by product type and customer segment and their results are based on our management accounting process, for which there is no comprehensive, authoritative financial accounting guidance equivalent to generally accepted accounting principles (GAAP). Effective first quarter 2018, assets and liabilities now receive a funding charge or credit that considers interest rate risk, liquidity risk, and other product characteristics on a more granular level. This methodology change affects results across all three of our reportable operating segments and operating segment results for the prior periods of 2017 have been revised to reflect this methodology change. Our previously reported consolidated financial results were not impacted by the methodology change; however, in connection with the adoption of ASU 2016-01 in first quarter 2018, certain reclassifications have occurred within noninterest income. Table 4 and the following discussion present our results by operating segment. For additional description of our operating segments, including additional financial information and the underlying management accounting process, see Note 21 (Operating Segments) to Financial Statements in this Report.

Table 4: Operating Segment Results – Highlights

(income/expense in millions),	Community Banking		Wholesale Banking		Wealth and Investment Management		Other (1)		Consolidated Company	
	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017
average balances in billions)										
Quarter ended June 30,										
Revenue	\$11,806	11,955	7,197	7,479	3,951	4,226	(1,401)	(1,425)	21,553	22,235
Provision (reversal of provision) for credit losses	484	623	(36)	(65)	(2)	7	6	(10)	452	555
Noninterest expense	7,290	7,266	4,219	4,036	3,361	3,071	(888)	(832)	13,982	13,541
Net income (loss)	2,496	2,765	2,635	2,742	445	711	(390)	(362)	5,186	5,856
Average loans	\$463.8	475.1	464.7	466.9	74.7	71.7	(59.1)	(56.8)	944.1	956.9
Average deposits	760.6	727.7	414.0	462.4	167.1	190.1	(70.4)	(79.0)	1,271.3	1,301.2
Six months ended June 30,										
Revenue	\$23,636	23,778	14,476	15,056	8,193	8,483	(2,818)	(2,827)	43,487	44,490
Provision (reversal of provision) for credit losses	702	1,269	(56)	(108)	(8)	3	5	(4)	643	1,160
Noninterest expense	15,992	14,547	8,197	8,203	6,651	6,275	(1,816)	(1,692)	29,024	27,333
Net income (loss)	4,409	5,589	5,510	5,227	1,159	1,376	(756)	(702)	10,322	11,490
Average loans	\$467.1	477.9	464.9	467.6	74.3	71.2	(58.8)	(56.5)	947.5	960.2
Average deposits	754.1	722.8	429.9	463.8	172.5	193.8	(72.3)	(80.2)	1,284.2	1,300.2

(1) Includes the elimination of certain items that are included in more than one business segment, most of which represents products and services for WIM customers served through Community Banking distribution channels.

Earnings Performance (continued)

Community Banking offers a complete line of diversified financial products and services for consumers and small businesses including checking and savings accounts, credit and debit cards, and automobile, student, mortgage, home equity and small business lending, as well as referrals to Wholesale Banking and WIM business partners. The Community Banking segment also includes the results of our Corporate Treasury activities net of allocations (including funds transfer pricing, capital, liquidity and certain corporate expenses) in support of other segments and results of investments in our affiliated venture capital

partnerships. We announced on November 28, 2017, that we would exit the personal insurance business, effective February 1, 2018. Effective April 2, 2018, we sold the majority of our interests in our personal insurance business to a third party. We continue to wind down the personal insurance business and expect to substantially complete these activities in the first half of 2019. Table 4a provides additional financial information for Community Banking.

Table 4a: Community Banking

(in millions, except average balances which are in billions)	Quarter ended June 30,			Six months ended June 30,		
	2018	2017	% Change	2018	2017	% Change
Net interest income	\$7,346	7,133	3 %	\$14,541	14,265	2 %
Noninterest income:						
Service charges on deposit accounts	632	725	(13)	1,271	1,467	(13)
Trust and investment fees:						
Brokerage advisory, commissions and other fees (1)	465	452	3	943	896	5
Trust and investment management (1)	220	215	2	453	433	5
Investment banking (2)	—	(20)	100	(10)	(47)	79
Total trust and investment fees	685	647	6	1,386	1,282	8
Card fees	904	929	(3)	1,725	1,794	(4)
Other fees	348	395	(12)	675	790	(15)
Mortgage banking	695	1,038	(33)	1,537	2,144	(28)
Insurance	16	35	(54)	44	69	(36)
Net gains (losses) from trading activities	24	(33)	173	23	(85)	127
Net gains (losses) on debt securities	(2)	184	NM	(2)	286	NM
Net gains from equity securities (3)	409	222	84	1,093	690	58
Other income of the segment	749	680	10	1,343	1,076	25
Total noninterest income	4,460	4,822	(8)	9,095	9,513	(4)
Total revenue	11,806	11,955	(1)	23,636	23,778	(1)
Provision for credit losses	484	623	(22)	702	1,269	(45)
Noninterest expense:						
Personnel expense	5,400	5,002	8	10,911	10,203	7
Equipment	525	507	4	1,121	1,058	6
Net occupancy	542	520	4	1,076	1,046	3
Core deposit and other intangibles	102	112	(9)	203	224	(9)
FDIC and other deposit assessments	155	185	(16)	336	377	(11)
Outside professional services	430	554	(22)	827	903	(8)
Operating losses	287	297	(3)	1,727	558	209
Other expense of the segment	(151)	89	NM	(209)	178	NM

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Total noninterest expense	7,290	7,266	—	15,992	14,547	10
Income before income tax expense and noncontrolling interests	4,032	4,066	(1)	6,942	7,962	(13)
Income tax expense	1,413	1,255	13	2,222	2,237	(1)
Net income from noncontrolling interests (4)	123	46	167	311	136	129
Net income	\$2,496	2,765	(10)	\$4,409	5,589	(21)
Average loans	\$463.8	475.1	(2)	\$467.1	477.9	(2)
Average deposits	760.6	727.7	5	754.1	722.8	4

NM - Not meaningful

- (1) Represents income on products and services for WIM customers served through Community Banking distribution channels and is eliminated in consolidation.
- (2) Includes syndication and underwriting fees paid to Wells Fargo Securities which are offset in our Wholesale Banking segment.
- (3) Predominantly represents gains resulting from venture capital investments.
- (4) Reflects results attributable to noncontrolling interests predominantly associated with the Company's consolidated venture capital investments.

Community Banking reported net income of \$2.5 billion, down \$269 million, or 10%, from second quarter 2017, and \$4.4 billion for the first half of 2018, down \$1.2 billion, or 21%, compared with the same period a year ago. Revenue of \$11.8 billion decreased \$149 million, or 1%, from second quarter 2017, and was \$23.6 billion for the first half of 2018, a decrease of \$142 million, or 1%, compared with the same period a year ago. The decrease in revenue from second quarter 2017 was due to lower mortgage banking income and service charges on deposit accounts, partially offset by higher net interest income and higher gains on the sales of PCI Pick-a-Pay mortgage loans. The decrease in revenue from the first half of 2017 was due to lower mortgage banking income, net gains from debt securities, and service charges on deposit accounts, partially offset by higher gains on

the sales of PCI Pick-a-Pay mortgage loans, net interest income, and net gains from equity securities. Average loans of \$463.8 billion in second quarter 2018 decreased \$11.3 billion, or 2%, from second quarter 2017, and average loans of \$467.1 billion in the first half of 2018 decreased \$10.8 billion, or 2%, from the first half of 2017. The decline in average loans for both periods was predominantly due to lower automobile loans and junior lien mortgages, partially offset by higher real estate 1-4 family first mortgages. Average deposits of \$760.6 billion in second quarter 2018 increased \$32.9 billion, or 5%, from second quarter 2017, and increased \$31.3 billion, or 4%, from the first half of 2017. The number of primary consumer checking customers (customers who actively use their checking account with transactions such as debit card purchases, online bill

payments, and direct deposit) as of May 2018 was up 1% from May 2017. Noninterest expense was \$7.3 billion in second quarter 2018, flat compared with second quarter 2017, and \$16.0 billion in the first half of 2018, up \$1.4 billion, or 10%, from the first half of 2017. The increase from the first half of 2017 was predominantly due to higher operating losses and personnel expense. The provision for credit losses decreased \$139 million from second quarter 2017 and \$567 million from the first half of 2017, due to continued improvement in the consumer lending portfolio compared with the same periods a year ago. Income tax expense increased \$158 million from second quarter 2017, due to a net discrete income tax expense of \$481 million in second quarter 2018 mostly related to state income taxes. This increase was partially offset by the beneficial impact of the reduced U.S. federal statutory income tax rate for 2018. Income tax expense decreased \$15 million from the first half of 2017, driven by the beneficial impact of the reduced U.S. federal statutory income tax rate for 2018, partially offset by the second quarter 2018 net discrete income tax expense.

Wholesale Banking provides financial solutions to businesses across the United States and globally with annual sales generally in excess of \$5 million. Products and businesses include Business Banking, Commercial Real Estate, Corporate Banking, Financial Institutions Group, Government and Institutional Banking, Middle Market Banking, Principal Investments, Treasury Management, Wells Fargo Commercial Capital, and Wells Fargo Securities. Table 4b provides additional financial information for Wholesale Banking.

Table 4b: Wholesale Banking

(in millions, except average balances which are in billions)	Quarter ended June 30,			Six months ended June 30,		
	2018	2017	% Change	2018	2017	% Change
Net interest income	\$4,693	4,809	(2)%	\$9,225	9,490	(3)%
Noninterest income:						
Service charges on deposit accounts	530	550	(4)	1,064	1,120	(5)
Trust and investment fees:						
Brokerage advisory, commissions and other fees	78	82	(5)	145	166	(13)
Trust and investment management	110	132	(17)	223	261	(15)
Investment banking	485	483	—	925	928	—
Total trust and investment fees	673	697	(3)	1,293	1,355	(5)
Card fees	96	89	8	183	169	8
Other fees	496	506	(2)	968	974	(1)
Mortgage banking	75	110	(32)	168	233	(28)
Insurance	78	236	(67)	157	470	(67)
Net gains from trading activities	154	168	(8)	379	458	(17)
Net gains (losses) on debt securities	42	(64)	166	43	(130)	133
Net gains from equity securities	89	16	456	182	52	250
Other income of the segment	271	362	(25)	814	865	(6)
Total noninterest income	2,504	2,670	(6)	5,251	5,566	(6)
Total revenue	7,197	7,479	(4)	14,476	15,056	(4)
Provision (reversal of provision) for credit losses	(36)	(65)	45	(56)	(108)	48
Noninterest expense:						
Personnel expense	1,386	1,601	(13)	2,922	3,405	(14)
Equipment	14	14	—	26	30	(13)
Net occupancy	100	108	(7)	200	216	(7)
Core deposit and other intangibles	94	103	(9)	189	208	(9)
FDIC and other deposit assessments	122	120	2	244	238	3
Outside professional services	255	288	(11)	488	529	(8)

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Operating losses	208	6	NM	216	12	NM
Other expense of the segment	2,040	1,796	14	3,912	3,565	10
Total noninterest expense	4,219	4,036	5	8,197	8,203	—
Income before income tax expense and noncontrolling interests	3,014	3,508	(14)	6,335	6,961	(9)
Income tax expense	379	775	(51)	827	1,748	(53)
Net loss from noncontrolling interests	—	(9)	100	(2)	(14)	86
Net income	\$2,635	2,742	(4)	\$5,510	5,227	5
Average loans	\$464.7	466.9	—	\$464.9	467.6	(1)
Average deposits	414.0	462.4	(10)	429.9	463.8	(7)

NM - Not meaningful

Wholesale Banking reported net income of \$2.6 billion in second quarter 2018, down \$107 million, or 4%, from second quarter 2017. In the first half of 2018, net income of \$5.5 billion increased \$283 million, or 5%, from the same period a year ago. The 2018 results benefited from the reduced U.S. federal statutory income tax rate, while second quarter 2017 included a discrete income tax benefit resulting from our agreement to sell

Wells Fargo Insurance Services USA (WFIS). Revenue decreased \$282 million, or 4%, from second quarter 2017, and \$580 million, or 4%, from the first half of 2017, primarily due to the impact of the sale of WFIS in fourth quarter 2017, as well as lower net interest income. Net interest income decreased \$116 million, or 2%, from second quarter 2017, and \$265 million, or 3%, from the first half of 2017, as lower average loan and deposit

Earnings Performance (continued)

balances and lower income on tax advantaged products were partially offset by higher interest rates. Noninterest income decreased \$166 million, or 6%, from second quarter 2017, and decreased \$315 million, or 6%, from the first half of 2017. Noninterest income decreased for both periods as the impact of the sale of WFIS, lower operating lease income and mortgage banking fees were partially offset by higher market sensitive revenue. Average loans of \$464.7 billion in second quarter 2018 decreased \$2.2 billion from second quarter 2017, and average loans of \$464.9 billion in the first half of 2018 decreased \$2.7 billion, or 1%, from the first half of 2017, as growth in commercial and industrial loans was more than offset by lower commercial real estate loans. Average deposits of \$414.0 billion in second quarter 2018 decreased \$48.4 billion, or 10%, from second quarter 2017, and average deposits of \$429.9 billion in the first half of 2018 decreased \$33.9 billion, or 7%, from the first half of 2017. The decline in average deposits for both periods was driven by actions taken in response to the asset cap included in the FRB consent order on February 2, 2018, and declines across many businesses as commercial customers allocated more cash to alternative higher-rate liquid investments. Noninterest expense increased \$183 million, or 5%, from second quarter 2017, as higher operating losses related to the foreign exchange business and higher regulatory, risk, cyber and technology expenses were partially offset by lower personnel expense largely due to the sale

of WFIS and lower variable compensation. Noninterest expense in the first half of 2018 decreased \$6 million from the first half of 2017 as lower personnel expense related to the sale of WFIS and lower variable compensation was offset by higher operating losses and increased regulatory, risk, cyber and technology expenses. The provision for credit losses increased \$29 million from second quarter 2017, and \$52 million from the first half of 2017.

Wealth and Investment Management provides a full range of personalized wealth management, investment and retirement products and services to clients across U.S. based businesses including Wells Fargo Advisors, The Private Bank, Abbot Downing, Wells Fargo Institutional Retirement and Trust, and Wells Fargo Asset Management. We deliver financial planning, private banking, credit, investment management and fiduciary services to high-net worth and ultra-high-net worth individuals and families. We also serve clients' brokerage needs, supply retirement and trust services to institutional clients and provide investment management capabilities delivered to global institutional clients through separate accounts and the Wells Fargo Funds. Table 4c provides additional financial information for WIM.

Table 4c: Wealth and Investment Management

(in millions, except average balances which are in billions)	Quarter ended June 30,			Six months ended June 30,		
	2018	2017	% Change	2018	2017	% Change
Net interest income	\$1,111	1,171	(5)%	\$2,223	2,312	(4)%
Noninterest income:						
Service charges on deposit accounts	5	5	—	9	10	(10)
Trust and investment fees:						
Brokerage advisory, commissions and other fees	2,284	2,255	1	4,628	4,500	3
Trust and investment management	731	712	3	1,474	1,419	4
Investment banking (1)	1	—	NM	1	(1)	200
Total trust and investment fees	3,016	2,967	2	6,103	5,918	3
Card fees	2	2	—	3	3	—
Other fees	5	4	25	9	9	—
Mortgage banking	(2)	(2)	—	(5)	(4)	(25)
Insurance	18	22	(18)	36	42	(14)
Net gains from trading activities	13	16	(19)	32	50	(36)

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Net gains on debt securities	1	—	NM	1	—	NM
Net gains (losses) from equity securities	(203)	36	NM	(197)	102	NM
Other income of the segment	(15)	5	NM	(21)	41	NM
Total noninterest income	2,840	3,055	(7)	5,970	6,171	(3)
Total revenue	3,951	4,226	(7)	8,193	8,483	(3)
Provision (reversal of provision) for credit losses	(2)	7	NM	(8)	3	NM
Noninterest expense:						
Personnel expense	2,037	1,980	3	4,202	4,084	3
Equipment	11	9	22	21	20	5
Net occupancy	110	108	2	219	215	2
Core deposit and other intangibles	69	72	(4)	138	144	(4)
FDIC and other deposit assessments	34	39	(13)	70	79	(11)
Outside professional services	202	193	5	400	415	(4)
Operating losses	127	49	159	149	66	126
Other expense of the segment	771	621	24	1,452	1,252	16
Total noninterest expense	3,361	3,071	9	6,651	6,275	6
Income before income tax expense and noncontrolling interests	592	1,148	(48)	1,550	2,205	(30)
Income tax expense	147	436	(66)	386	822	(53)
Net income from noncontrolling interests	—	1	(100)	5	7	(29)
Net income	\$445	711	(37)	\$1,159	1,376	(16)
Average loans	\$74.7	71.7	4	\$74.3	71.2	4
Average deposits	167.1	190.1	(12)	172.5	193.8	(11)

NM – Not meaningful

(1) Includes syndication and underwriting fees paid to Wells Fargo Securities which are offset in our Wholesale Banking segment.

WIM reported net income of \$445 million in second quarter 2018, down \$266 million, or 37%, from second quarter 2017. Net income for the first half of 2018 was \$1.2 billion, down \$217 million, or 16%, from the same period a year ago. The 2018 results benefited from the lower U.S. federal statutory income tax rate. Revenue was down \$275 million, or 7%, from second quarter 2017, and down \$290 million, or 3%, from the first half of 2017, largely due to the impairment on the announced sale of our ownership stake in RockCreek, and lower net interest income, partially offset by higher trust and investment fees. Net interest income decreased 5% from second quarter 2017, and 4% from the first half of 2017, primarily driven by lower deposit balances. Noninterest income decreased \$215 million from second quarter 2017, and \$201 million from the first half of 2017, largely due to the impairment on the announced sale of our ownership stake in RockCreek, lower brokerage transaction revenue and deferred compensation plan investments (offset in employee benefits expense), partially offset by higher asset-based fees. Asset-based fees increased predominantly due to higher brokerage advisory account client assets driven by higher market valuations. Average loans of \$74.7 billion in second quarter 2018 and \$74.3 billion in the first half of 2018 increased 4% from the same periods a year ago, driven by growth in nonconforming mortgage loans. Average deposits in second quarter 2018 of \$167.1 billion decreased 12% from second quarter 2017. Average deposits in the first half of 2018 decreased 11% from the same period a year ago, as customers moved deposits into other investment alternatives. Noninterest expense was up 9% from second quarter 2017, and up 6% from the first half of 2017, driven by higher project and technology spending on regulatory and compliance related initiatives, higher operating losses, and higher broker commissions, partially offset by lower deferred compensation plan expense (offset in net gains from equity securities). Second quarter 2018 operating losses included \$114 million of non-litigation expense related to fee calculations within certain fiduciary and custody accounts in our wealth management business. The provision for credit losses decreased \$9 million from second quarter 2017 and decreased \$11 million from the first half of 2017.

The following discussions provide additional information for client assets we oversee in our retail brokerage advisory and trust and investment management business lines.

Retail Brokerage Client Assets Brokerage advisory, commissions and other fees are received for providing full-service and discount brokerage services predominantly to retail brokerage clients. Offering advisory account relationships to our brokerage clients is an important component of our broader strategy of meeting their financial needs. Although a majority of our retail brokerage client assets are in accounts that earn brokerage commissions, the fees from those accounts generally represent transactional commissions based on the number and size of transactions executed at the client's direction. Fees earned from advisory accounts are asset-based and depend on changes in the value of the client's assets as well as the level of assets resulting from inflows and outflows. A majority of our brokerage advisory, commissions and other fee income is earned from advisory accounts. Table 4d shows advisory account client assets as a percentage of total retail brokerage client assets at June 30, 2018 and 2017.

Table 4d: Retail Brokerage Client Assets

(\$ in billions)	June 30,	
	2018	2017
Retail brokerage client assets	\$1,623.7	1,575.9
Advisory account client assets	542.6	502.5
Advisory account client assets as a percentage of total client assets	33	% 32

Earnings Performance (continued)

Retail Brokerage advisory accounts include assets that are financial advisor-directed and separately managed by third-party managers, as well as certain client-directed brokerage assets where we earn a fee for advisory and other services, but do not have investment discretion. These advisory accounts generate fees as a percentage of the market value of the assets, which vary across the account types based on the distinct services provided,

and are affected by investment performance as well as asset inflows and outflows. For the second quarter of 2018 and 2017, the average fee rate by account type ranged from 80 to 120 basis points. Table 4e presents retail brokerage advisory account client assets activity by account type for the second quarter and first half of 2018 and 2017.

Table 4e: Retail Brokerage Advisory Account Client Assets

(in billions)	Quarter ended				Balance, end of period	Six months ended				Balance, end of period
	Balance, beginning of period	Inflows (1)	Outflows (2)	Market impact (3)		Balance, beginning of period	Inflows (1)	Outflows (2)	Market impact (3)	
June 30, 2018										
Client directed (4)	\$168.4	8.2	(11.1))2.0	167.5	\$170.9	17.6	(20.3))0.7)167.5
Financial advisor directed (5)	148.6	7.5	(9.5))3.4	150.0	147.0	15.6	(16.5))3.9	150.0
Separate accounts (6)	146.6	5.6	(7.0))2.0	147.2	149.1	12.4	(14.3))—	147.2
Mutual fund advisory (7)	76.8	3.2	(3.3))1.2	77.9	75.8	7.2	(6.3))1.2	77.9
Total advisory client assets	\$540.4	24.5	(30.9))8.6	542.6	542.8	52.8	(57.4))4.4	542.6
June 30, 2017										
Client directed (4)	\$163.3	8.3	(9.6))1.8	163.8	159.1	20.3	(21.2))5.6	163.8
Financial advisor directed (5)	126.2	6.9	(6.2))4.8	131.7	115.7	16.3	(12.2))11.9	131.7
Separate accounts (6)	133.7	6.3	(6.0))3.7	137.7	125.7	14.5	(12.2))9.7	137.7
Mutual fund advisory (7)	66.9	2.9	(2.7))2.2	69.3	63.3	6.7	(5.7))5.0	69.3
Total advisory client assets	\$490.1	24.4	(24.5))12.5	502.5	463.8	57.8	(51.3))32.2	502.5

(1) Inflows include new advisory account assets, contributions, dividends and interest.

(2) Outflows include closed advisory account assets, withdrawals, and client management fees.

(3) Market impact reflects gains and losses on portfolio investments.

Investment advice and other services are provided to client, but decisions are made by the client and the fees

(4) earned are based on a percentage of the advisory account assets, not the number and size of transactions executed by the client.

(5) Professionally managed portfolios with fees earned based on respective strategies and as a percentage of certain client assets.

- (6) Professional advisory portfolios managed by Wells Fargo Asset Management or third-party asset managers. Fees are earned based on a percentage of certain client assets.
- (7) Program with portfolios constructed of load-waived, no-load and institutional share class mutual funds. Fees are earned based on a percentage of certain client assets.

Trust and Investment Client Assets Under Management We earn trust and investment management fees from managing and administering assets, including mutual funds, institutional separate accounts, personal trust, employee benefit trust and agency assets through our asset management, wealth and retirement businesses. Our asset management business is conducted by Wells Fargo Asset Management (WFAM), which offers Wells Fargo proprietary mutual funds and manages institutional separate accounts. Our wealth business manages assets for high net worth clients, and our retirement business

provides total retirement management, investments, and trust and custody solutions tailored to meet the needs of institutional clients. Substantially all of our trust and investment management fee income is earned from AUM where we have discretionary management authority over the investments and generate fees as a percentage of the market value of the AUM. Table 4f presents AUM activity for the second quarter and first half of 2018 and 2017.

Table 4f: WIM Trust and Investment – Assets Under Management

(in billions)	Quarter ended				Six months ended					
	Balance, beginning of period	Inflows (1)	Outflows (2)	Market impact (3)	Balance, end of period	Balance, beginning of period	Inflows (1)	Outflows (2)	Market impact (3)	Balance, end of period
June 30, 2018										
Assets managed by WFAM (4):										
Money market funds (5)	\$ 105.0	2.7	—	—	107.7	\$ 108.2	—	(0.5)	—	107.7
Other assets managed	391.8	20.9	(27.3)	1.1	386.5	395.7	46.6	(56.5)	0.7	386.5
Assets managed by Wealth and Retirement (6)	183.3	9.1	(10.3)	1.1	183.2	186.2	19.5	(21.7)	(0.8)	183.2
Total assets under management	\$ 680.1	32.7	(37.6)	2.2	677.4	690.1	66.1	(78.7)	(0.1)	677.4
June 30, 2017										
Assets managed by WFAM (4):										
Money market funds (5)	\$ 96.7	—	(2.0)	—	94.7	102.6	—	(7.9)	—	94.7
Other assets managed	384.4	34.2	(33.4)	7.3	392.5	379.6	63.6	(67.6)	16.9	392.5
Assets managed by Wealth and Retirement (6)	173.5	10.0	(11.0)	3.1	175.6	168.5	19.4	(20.4)	8.1	175.6
Total assets under management	\$ 654.6	44.2	(46.4)	10.4	662.8	650.7	83.0	(95.9)	25.0	662.8

(1) Inflows include new managed account assets, contributions, dividends and interest.

(2) Outflows include closed managed account assets, withdrawals and client management fees.

(3) Market impact reflects gains and losses on portfolio investments.

(4) Assets managed by WFAM consist of equity, alternative, balanced, fixed income, money market, and stable value, and include client assets that are managed or sub-advised on behalf of other Wells Fargo lines of business.

(5) Money Market funds activity is presented on a net inflow or net outflow basis, because the gross flows are not meaningful nor used by management as an indicator of performance.

(6) Includes \$5.2 billion and \$5.7 billion as of June 30, 2018 and 2017, respectively, of client assets invested in proprietary funds managed by WFAM.

Balance Sheet Analysis (continued)

Balance Sheet Analysis

At June 30, 2018, our assets totaled \$1.88 trillion, down \$72.1 billion from December 31, 2017. Asset decline was driven by declines in interest-earning deposits with banks, available-for-sale debt securities, and loans, which decreased by \$49.6 billion, \$10.7 billion, and \$12.5 billion, respectively, from December 31, 2017. Total equity decreased by \$2.0 billion from December 31, 2017, predominantly due to a \$3.3 billion decline in cumulative other comprehensive income, a \$2.7 billion increase in treasury stock, and a \$1.2 billion decline in additional paid-in capital,

partially offset by a \$5.5 billion increase in retained earnings net of dividends paid.

The following discussion provides additional information about the major components of our balance sheet.

Information regarding our capital and changes in our asset mix is included in the “Earnings Performance – Net Interest Income” and “Capital Management” sections and Note 22 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report.

Available-for-Sale and Held-to-Maturity Debt Securities

Table 5: Available-for-Sale and Held-to-Maturity Debt Securities

(in millions)	June 30, 2018			December 31, 2017		
	Amortized Cost	Net unrealized gain (loss)	Fair value	Amortized Cost	Net unrealized gain (loss)	Fair value
Available-for-sale	268,055	(2,368)	265,687	275,096	1,311	276,407
Held-to-maturity	144,206	(3,835)	140,371	139,335	(350)	138,985
Total (1)	\$412,261	(6,203)	406,058	414,431	961	415,392

(1) Available-for-sale debt securities are carried on the balance sheet at fair value. Held-to-maturity debt securities are carried on the balance sheet at amortized cost.

Table 5 presents a summary of our available-for-sale and held-to-maturity debt securities, which decreased \$5.8 billion in balance sheet carrying value from December 31, 2017, largely due to sales and paydowns of federal agency mortgage-backed securities, securities of U.S. states and political subdivisions, collateralized loan obligations and other asset-backed securities, partially offset by purchases of federal agency mortgage-backed securities.

The total net unrealized losses on available-for-sale debt securities were \$2.4 billion at June 30, 2018, down from net unrealized gains of \$1.3 billion at December 31, 2017, primarily due to higher long-term interest rates. For a discussion of our investment management objectives and practices, see the “Balance Sheet Analysis” section in our 2017 Form 10-K. Also, see the “Risk Management – Asset/Liability Management” section in this Report for information on our use of investments to manage liquidity and interest rate risk.

We analyze debt securities for other-than-temporary impairment (OTTI) quarterly or more often if a potential loss-triggering event occurs. In the first half of 2018, we recognized \$18 million of OTTI write-downs on debt securities. For a discussion of our OTTI accounting policies and underlying considerations and analysis see Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K and Note 5 (Debt Securities) to Financial Statements in this Report.

At June 30, 2018, debt securities included \$53.9 billion of municipal bonds, of which 95.6% were rated “A-” or better based largely on external and, in some cases, internal ratings. Additionally, some of the debt securities in our total municipal bond portfolio are guaranteed against loss by bond insurers. These guaranteed bonds are predominantly investment grade and were generally underwritten in accordance with our own investment standards prior to the determination to purchase, without relying on the bond insurer’s guarantee in making the investment decision. The credit quality of our municipal bond holdings are monitored as part of our ongoing impairment analysis.

The weighted-average expected maturity of debt securities available-for-sale was 6.0 years at June 30, 2018. The expected remaining maturity is shorter than the remaining contractual maturity for the 61% of this portfolio that is MBS because borrowers generally have the right to prepay obligations before the underlying mortgages mature. The

estimated effects of a 200 basis point increase or decrease in interest rates on the fair value and the expected remaining maturity of the MBS available-for-sale portfolio are shown in Table 6.

Table 6: Mortgage-Backed Securities Available for Sale

(in billions)	Fair value	Net unrealized gain (loss)	Expected remaining maturity (in years)
At June 30, 2018			
Actual	\$162.8	(3.6)) 6.2
Assuming a 200 basis point:			
Increase in interest rates	144.6	(21.8)) 8.2
Decrease in interest rates	175.0	8.6	3.5

The weighted-average expected maturity of debt securities held-to-maturity was 6.3 years at June 30, 2018. See Note 5 (Debt Securities) to Financial Statements in this Report for a summary of debt securities by security type.

Loan Portfolios

Table 7 provides a summary of total outstanding loans by portfolio segment. Total loans decreased \$12.5 billion from December 31, 2017, with a decline in commercial real estate loans reflecting continued credit discipline, partially offset with growth in commercial and industrial loans. The decrease in loans also reflected paydowns, sales of 1-4 family first mortgage PCI Pick-a-

Pay loans, a continued decline in junior lien mortgage loans, seasonal declines in credit card balances, reclassification of automobile loans of Reliable Financial Services, Inc. to loans held for sale, and an expected decline in automobile loans as stable originations were more than offset by paydowns.

Table 7: Loan Portfolios

(in millions)	June 30, 2018	December 31, 2017
Commercial	\$503,105	503,388
Consumer	441,160	453,382
Total loans	\$944,265	956,770
Change from prior year-end	\$(12,505)	(10,834)

A discussion of average loan balances and a comparative detail of average loan balances is included in Table 1 under “Earnings Performance – Net Interest Income” earlier in this Report. Additional information on total loans outstanding by portfolio segment and class of financing receivable is included in the “Risk Management – Credit Risk Management” section in this Report. Period-end balances and other loan related

information are in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Table 8 shows contractual loan maturities for loan categories normally not subject to regular periodic principal reduction and the contractual distribution of loans in those categories to changes in interest rates.

Table 8: Maturities for Selected Commercial Loan Categories

(in millions)	June 30, 2018				December 31, 2017			
	Within one year	After one year through five years	After five years	Total	Within one year	After one year through five years	After five years	Total
Selected loan maturities:								
Commercial and industrial	\$102,291	209,501	24,798	336,590	105,327	201,530	26,268	333,125
Real estate mortgage	17,629	64,742	41,593	123,964	20,069	64,384	42,146	126,599
Real estate construction	9,050	12,606	1,281	22,937	9,555	13,276	1,448	24,279
Total selected loans	\$128,970	286,849	67,672	483,491	134,951	279,190	69,862	484,003
Distribution of loans to changes in interest rates:								
Loans at fixed interest rates	\$16,404	28,228	27,852	72,484	18,587	30,049	26,748	75,384
Loans at floating/variable interest rates	112,566	258,621	39,820	411,007	116,364	249,141	43,114	408,619
Total selected loans	\$128,970	286,849	67,672	483,491	134,951	279,190	69,862	484,003

Balance Sheet Analysis (continued)

Deposits

Deposits were \$1.3 trillion at June 30, 2018, down \$67.1 billion from December 31, 2017, due to a decrease in commercial deposits from financial institutions and consumer and small business banking deposits. The decline in commercial deposits from financial institutions was due to actions taken in response to the asset cap included in the consent order issued by the Board of Governors of the Federal Reserve System on February 2, 2018, and declines across many businesses as commercial customers

allocated more cash to alternative higher-rate liquid investments. The decline in consumer and small business banking deposits was due to seasonal outflows and market-driven changes due to movements in interest rates. Table 9 provides additional information regarding deposits. Information regarding the impact of deposits on net interest income and a comparison of average deposit balances is provided in the “Earnings Performance – Net Interest Income” section and Table 1 earlier in this Report.

Table 9: Deposits

(\$ in millions)	Jun 30, 2018	% of total deposits	Dec 31, 2017	% of total deposits	% Change
Noninterest-bearing	\$365,021	29	% \$373,722	28	% (2)
Interest-bearing checking	52,311	4	51,928	4	1
Market rate and other savings	694,758	54	690,168	52	1
Savings certificates	20,108	2	20,415	2	(2)
Other time deposits	85,490	7	71,715	4	19
Deposits in foreign offices (1)	51,176	4	128,043	10	(60)
Total deposits	\$1,268,864	100	% \$1,335,991	100	% (5)

(1) Includes Eurodollar sweep balances of \$24.6 billion and \$80.1 billion at June 30, 2018, and December 31, 2017, respectively.

Fair Value of Financial Instruments

We use fair value measurements to record fair value adjustments to certain financial instruments and to determine fair value disclosures. See the “Critical Accounting Policies” section in our 2017 Form 10-K and Note 15 (Fair Values of Assets and Liabilities) to Financial Statements in this Report for a description of our critical accounting policy related to fair value of financial instruments and a discussion of our fair value measurement techniques.

Table 10 presents the summary of the fair value of financial instruments recorded at fair value on a recurring basis, and the amounts measured using significant Level 3 inputs (before derivative netting adjustments). The fair value of the remaining assets and liabilities were measured using valuation methodologies involving market-based or market-derived information (collectively Level 1 and 2 measurements).

Table 10: Fair Value Level 3 Summary

(\$ in billions)	June 30, 2018		December 31, 2017	
	Total balance	Level 3 (1)	Total balance	Level 3 (1)
Assets carried at fair value	\$410.2	27.1	416.6	24.9
As a percentage of total assets	22	% 1	21	1
Liabilities carried at fair value	\$30.3	2.1	27.3	2.0
As a percentage of total liabilities	2	% *	2	*

* Less than 1%.

(1) Before derivative netting adjustments.

See Note 15 (Fair Values of Assets and Liabilities) to Financial Statements in this Report for additional information on fair value measurements and a description of the Level 1, 2 and 3 fair value hierarchy.

Equity

Total equity was \$206.1 billion at June 30, 2018, compared with \$208.1 billion at December 31, 2017. The decrease was driven by a \$3.3 billion decline in cumulative other comprehensive income predominantly due to fair value adjustments to available-for-sale securities caused by an increase in long-term interest rates, a \$2.7 billion increase in treasury stock, and a \$1.2 billion decline in additional paid-in capital, partially offset by a \$5.5 billion increase in retained earnings net of dividends paid.

Off-Balance Sheet Arrangements

In the ordinary course of business, we engage in financial transactions that are not recorded on the balance sheet, or may be recorded on the balance sheet in amounts that are different from the full contract or notional amount of the transaction. Our off-balance sheet arrangements include commitments to lend and purchase debt and equity securities, transactions with unconsolidated entities, guarantees, derivatives, and other commitments. These transactions are designed to (1) meet the financial needs of customers, (2) manage our credit, market or liquidity risks, and/or (3) diversify our funding sources.

Commitments to Lend and Purchase Debt and Equity Securities

We enter into commitments to lend funds to customers, which are usually at a stated interest rate, if funded, and for specific purposes and time periods. When we make commitments, we are exposed to credit risk. However, the maximum credit risk for these commitments will generally be lower than the contractual amount because a significant portion of these commitments is expected to expire without being used by the customer. For more information on lending commitments, see Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report. We also enter into commitments to purchase securities under resale agreements. For more information on commitments to purchase securities under resale agreements, see Note 12 (Guarantees, Pledged Assets and Collateral, and Other Commitments) to Financial Statements in this Report. We also may enter into commitments to purchase debt and equity securities to provide capital for customers' funding, liquidity or other future needs. For more information, see the "Off-Balance Sheet Arrangements – Contractual Cash Obligations" section in our 2017 Form 10-K and Note 12 (Guarantees, Pledged Assets and Collateral, and Other Commitments) to Financial Statements in this Report.

Transactions with Unconsolidated Entities

In the normal course of business, we enter into various types of on- and off-balance sheet transactions with special purpose entities (SPEs), which are corporations, trusts, limited liability companies or partnerships that are established for a limited purpose. Generally, SPEs are formed in connection with securitization transactions and are considered variable interest entities (VIEs). For more information on securitizations, including sales proceeds and cash flows from securitizations, see Note 9 (Securitizations and Variable Interest Entities) to Financial Statements in this Report.

Guarantees and Certain Contingent Arrangements

Guarantees are contracts that contingently require us to make payments to a guaranteed party based on an event or a change in an underlying asset, liability, rate or index. Guarantees are generally in the form of standby letters of credit, securities lending and other indemnifications, written put options, recourse obligations and other types of arrangements. For more information on guarantees and certain contingent arrangements, see Note 12 (Guarantees, Pledged Assets and Collateral, and Other Commitments) to Financial Statements in this Report.

Derivatives

We use derivatives to manage exposure to market risk, including interest rate risk, credit risk and foreign currency risk, and to assist customers with their risk management objectives. Derivatives are recorded on the balance sheet at fair value, and volume can be measured in terms of the notional amount, which is generally not exchanged but is used only as the basis on which interest and other payments are determined. The notional amount is not recorded on the balance sheet and is not, when viewed in isolation, a meaningful measure of the risk profile of the instruments. For more information on derivatives, see Note 14 (Derivatives) to Financial Statements in this Report.

Other Commitments

We also have other off-balance sheet transactions, including obligations to make rental payments under noncancelable operating leases. Our operating lease obligations are discussed in Note 7 (Premises, Equipment, Lease Commitments and Other Assets) to Financial Statements in our 2017 Form 10-K.

Risk Management

Wells Fargo manages a variety of risks that can significantly affect our financial performance and our ability to meet the expectations of our customers, stockholders, regulators and other stakeholders. Among the significant risks that we manage are conduct risk, operational risk, compliance risk, credit risk, and asset/liability management related risks, which include interest rate risk, market risk, liquidity risk, and funding related risks. We operate under a Board-level approved risk framework which outlines our company-wide approach to risk management and oversight, and describes the structures and practices employed to manage current and emerging risks inherent to Wells Fargo. We are currently in the process of enhancing our approach to risk management and oversight to further emphasize the role of risk management when setting corporate strategy and to further simplify and integrate certain risk management organizational, governance and reporting practices. For more information about how we manage these risks, see the “Risk Management” section in our 2017 Form 10-K. The discussion that follows provides an update regarding these risks.

Conduct Risk Management

Conduct risk is the risk resulting from behavior that does not comply with the Company’s values or ethical principles. Our Board has enhanced its oversight of conduct risk to oversee the alignment of team member conduct to the Company’s risk appetite (which the Board approves annually) and culture as reflected in our Vision, Values and Goals and Code of Ethics and Business Conduct. The Board’s Risk Committee has primary oversight responsibility for company-wide conduct risk, while certain other Board committees have primary oversight responsibility for specific components of conduct risk. For example, the conduct risk oversight responsibilities of the Board’s Human Resources Committee include the Company’s human capital management, company-wide culture, the Ethics Oversight program (including the Company’s Code of Ethics and Business Conduct), and oversight of our company-wide incentive compensation risk management program.

At the management level, the Conduct Management Office has primary oversight responsibility for key elements of conduct risk, including internal investigations, sales practices oversight, complaints oversight, and ethics oversight. This office reports and is accountable to the Chief Risk Officer (CRO) and the Enterprise Risk Management Committee and also has direct escalation and informational reporting paths to the relevant Board committees.

Operational Risk Management

Operational risk is the risk resulting from inadequate or failed internal controls and processes, people and systems, or resulting from external events. Operational risk is inherent in all Wells Fargo products and services as it often arises in the presence of other risk types.

The Board’s Risk Committee has primary oversight responsibility for all aspects of operational risk. In this capacity, it reviews and approves significant supporting operational risk policies and programs, including the Company’s business continuity, financial crimes, information security, privacy, technology, and third-party risk management policies and programs. In addition, it periodically reviews updates from management on the overall state of operational risk, including all related programs and risk types.

At the management level, the Operational Risk Group has

primary oversight responsibility for operational risk. This group reports and is accountable to the CRO and the Enterprise Risk Management Committee, and existing management-level committees with primary oversight responsibility for key elements of operational risk report to it while maintaining relevant dual escalation and informational reporting paths to Board-level committees.

Information security is a significant operational risk for financial institutions such as Wells Fargo, and includes the risk of losses resulting from cyber attacks. Our Board is actively engaged in the oversight of our Company’s information security risk management and cyber defense programs. The Board’s Risk Committee has primary oversight responsibility for information security and receives regular updates and reporting from management on information and cyber security matters, including information related to any third-party assessments of the Company’s cyber program. In addition, the Risk Committee annually approves the Company’s information security program, which includes the cyber defense program and information security policy. In 2017, the Risk Committee also formed a Technology Subcommittee to provide focused oversight of technology, information security and cyber risks as well as

data governance and management. The Technology Subcommittee reports to the Risk Committee and updates are provided by the Risk Committee to the full Board.

Wells Fargo and other financial institutions continue to be the target of various evolving and adaptive cyber attacks, including malware and denial-of-service, as part of an effort to disrupt the operations of financial institutions, potentially test their cybersecurity capabilities, commit fraud, or obtain confidential, proprietary or other information. Cyber attacks have also focused on targeting online applications and services, such as online banking, as well as cloud-based services provided by third parties, and have targeted the infrastructure of the internet causing the widespread unavailability of websites and degrading website performance. Wells Fargo has not experienced any material losses relating to these or other cyber attacks. Addressing cybersecurity risks is a priority for Wells Fargo, and we continue to develop and enhance our controls, processes and systems in order to protect our networks, computers, software and data from attack, damage or unauthorized access. We are also proactively involved in industry cybersecurity efforts and working with other parties, including our third-party service providers and governmental agencies, to continue to enhance defenses and improve resiliency to cybersecurity threats. See the “Risk Factors” section in our 2017 Form 10-K for additional information regarding the risks associated with a failure or breach of our operational or security systems or infrastructure, including as a result of cyber attacks.

Compliance Risk Management

Compliance risk is the risk resulting from the failure to comply with applicable laws, regulations, rules, or other regulatory requirements, or the failure to appropriately address and limit violations of law and any associated harm to customers. Compliance risk encompasses compliance with the applicable standards of self-regulatory organizations as well as with internal policies and procedures.

The Board’s Risk Committee has primary oversight responsibility for compliance risk. In 2017, the Risk Committee also formed a Compliance Subcommittee to provide focused oversight of compliance risk. The Compliance Subcommittee

reports to the Risk Committee and updates are provided by the Risk Committee to the full Board. At the management level, Wells Fargo Compliance has primary oversight responsibility for compliance risk. This management-level organization reports and is accountable to the CRO and the Enterprise Risk Management Committee and also has a direct escalation and information reporting path to the Board's Risk Committee. We continue to enhance our oversight of operational and compliance risk management, including as required by the FRB's February 2, 2018, and the CFPB/OCC's April 20, 2018, consent orders.

Credit Risk Management

We define credit risk as the risk of loss associated with a borrower or counterparty default (failure to meet obligations in accordance with agreed upon terms). Credit risk exists with many of our assets and exposures such as debt security holdings, certain derivatives, and loans. The following discussion focuses on our loan portfolios, which represent the largest component of assets on our balance sheet for which we have credit risk. Table 11 presents our total loans outstanding by portfolio segment and class of financing receivable.

Table 11: Total Loans Outstanding by Portfolio Segment and Class of Financing Receivable

(in millions)	Jun 30, 2018	Dec 31, 2017
Commercial:		
Commercial and industrial	\$336,590	333,125
Real estate mortgage	123,964	126,599
Real estate construction	22,937	24,279
Lease financing	19,614	19,385
Total commercial	503,105	503,388
Consumer:		
Real estate 1-4 family first mortgage	283,001	284,054
Real estate 1-4 family junior lien mortgage	36,542	39,713
Credit card	36,684	37,976
Automobile	47,632	53,371
Other revolving credit and installment	37,301	38,268
Total consumer	441,160	453,382
Total loans	\$944,265	956,770

We manage our credit risk by establishing what we believe are sound credit policies for underwriting new business, while monitoring and reviewing the performance of our existing loan portfolios. We employ various credit risk management and monitoring activities to mitigate risks associated with multiple risk factors affecting loans we hold, could acquire or originate including:

- Loan concentrations and related credit quality
- Counterparty credit risk
- Economic and market conditions
- Legislative or regulatory mandates
- Changes in interest rates
- Merger and acquisition activities
- Reputation risk

Our credit risk management oversight process is governed centrally, but provides for decentralized management and accountability by our lines of business. Our overall credit process includes comprehensive credit policies, disciplined credit

underwriting, frequent and detailed risk measurement and modeling, extensive credit training programs, and a continual loan review and audit process.

A key to our credit risk management is adherence to a well-controlled underwriting process, which we believe is appropriate for the needs of our customers as well as investors who purchase the loans or securities collateralized by the loans.

Credit Quality Overview Solid credit quality continued in second quarter 2018, as our net charge-off rate remained low at 0.26% (annualized) of average total loans. We continued to benefit from improvements in the performance of our residential real estate portfolio as well as seasonally lower automobile and credit card losses. In particular: Nonaccrual loans were \$7.5 billion at June 30, 2018, down from \$8.0 billion at December 31, 2017. Commercial nonaccrual loans declined to \$2.5 billion at June 30, 2018, compared with \$2.6 billion at December 31, 2017, and consumer nonaccrual loans declined to \$5.0 billion at June 30, 2018, compared with \$5.4 billion at December 31, 2017. The decline in nonaccrual loans reflected an improved housing market and improvement in commercial and industrial loans. Nonaccrual loans represented 0.79% of total loans at June 30, 2018, compared with 0.84% at December 31, 2017.

Net charge-offs (annualized) as a percentage of average total loans decreased to 0.26% and 0.29% in the second quarter and first half of 2018, respectively, compared with 0.27% and 0.31% for the same periods a year ago. Net charge-offs (annualized) as a percentage of our average commercial and consumer portfolios were 0.05% and 0.49% in the second quarter and 0.06% and 0.54% in the first half of 2018, respectively, compared with 0.06% and 0.51% in the second quarter and 0.09% and 0.55% in the first half of 2017.

Loans that are not government insured/guaranteed and 90 days or more past due and still accruing were \$49 million and \$793 million in our commercial and consumer portfolios, respectively, at June 30, 2018, compared with \$49 million and \$1.0 billion at December 31, 2017.

Our provision for credit losses was \$452 million and \$643 million in the second quarter and first half of 2018, respectively, compared with \$555 million and \$1.2 billion for the same periods a year ago.

The allowance for credit losses totaled \$11.1 billion, or 1.18% of total loans, at June 30, 2018, down from \$12.0 billion, or 1.25%, at December 31, 2017.

Additional information on our loan portfolios and our credit quality trends follows.

PURCHASED CREDIT-IMPAIRED (PCI) LOANS Loans acquired with evidence of credit deterioration since their origination and where it is probable that we will not collect all contractually required principal and interest payments are PCI loans. Substantially all of our PCI loans were acquired in the Wachovia acquisition on December 31, 2008. PCI loans are recorded at fair value at the date of acquisition, and the historical allowance for credit losses related to these loans is not carried over. The carrying value of PCI loans at June 30, 2018, totaled \$9.0 billion, compared with \$12.8 billion at December 31, 2017, and \$58.8 billion at December 31, 2008. The decrease from December 31, 2017, was due to the sale of \$1.6 billion of Pick-a-Pay PCI loans in first quarter 2018 and \$1.3 billion in second quarter 2018, as well as prepayments observed in our Pick-a-Pay PCI portfolio. PCI loans are considered to be accruing due to the

existence of the accretable yield amount, which represents the cash expected to be collected in excess of their carrying value, and not based on consideration given to contractual interest payments. The accretable yield at June 30, 2018, was \$5.7 billion.

A nonaccretable difference is established for PCI loans to absorb losses expected on the contractual amounts of those loans in excess of the fair value recorded at the date of acquisition. Amounts absorbed by the nonaccretable difference do not affect the income statement or the allowance for credit losses. At June 30, 2018, \$313 million in nonaccretable difference remained to absorb losses on PCI loans.

For additional information on PCI loans, see the “Risk Management – Credit Risk Management – Real Estate 1-4 Family First and Junior Lien Mortgage Loans – Pick-a-Pay Portfolio” section in this Report, Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K, and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Significant Loan Portfolio Reviews Measuring and monitoring our credit risk is an ongoing process that tracks delinquencies, collateral values, Fair Isaac Corporation (FICO) scores, economic trends by geographic areas, loan-level risk grading for certain portfolios (typically commercial) and other indications of credit risk. Our credit risk monitoring process is designed to enable early identification of developing risk and to support our determination of an appropriate allowance for credit losses. The following discussion provides additional characteristics and analysis of our significant portfolios. See Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for more analysis and credit metric information for each of the following portfolios.

COMMERCIAL AND INDUSTRIAL LOANS AND LEASE FINANCING For purposes of portfolio risk management, we aggregate commercial and industrial loans and lease financing according to market segmentation and standard industry codes. We generally subject commercial and industrial loans and lease financing to individual risk assessment using our internal borrower and collateral quality ratings. Our ratings are aligned to regulatory definitions of pass and criticized categories with criticized segmented among special mention, substandard, doubtful and loss categories.

The commercial and industrial loans and lease financing portfolio totaled \$356.2 billion, or 38% of total loans, at June 30, 2018. The annualized net charge-off rate for this portfolio was 0.08% and 0.10% in the second quarter and first half of 2018, respectively, compared with 0.10% and 0.15% for the same periods a year ago. At June 30, 2018, 0.46% of this portfolio was nonaccruing, compared with 0.56% at December 31, 2017, reflecting a decrease of \$336 million in nonaccrual loans, predominantly due to improvement in the oil and gas portfolio. Also, \$16.7 billion of the commercial and industrial loan and lease financing portfolio was internally classified as criticized in accordance with regulatory guidance at June 30, 2018, compared with \$17.9 billion at December 31, 2017. The decrease in criticized loans, which also includes the decrease in nonaccrual loans, was predominantly due to improvement in the oil and gas portfolio.

Most of our commercial and industrial loans and lease financing portfolio is secured by short-term assets, such as accounts receivable, inventory and debt securities, as well as long-lived assets, such as equipment and other business assets. Generally, the collateral securing this portfolio represents a secondary source of repayment.

Table 12 provides a breakout of commercial and industrial loans and lease financing by industry, and includes \$62.8 billion of foreign loans at June 30, 2018. Foreign loans totaled \$20.4 billion within the investor category, \$18.3 billion within the financial institutions category and \$1.3 billion within the oil and gas category.

The investors category includes loans to special purpose vehicles (SPVs) formed by sponsoring entities to invest in financial assets backed predominantly by commercial and residential real estate or corporate cash flow, and are repaid from the asset cash flows or the sale of assets by the SPV. We limit loan amounts to a percentage of the value of the underlying assets, as determined by us, based on analysis of underlying credit risk and other factors such as asset duration and ongoing performance.

We provide financial institutions with a variety of relationship focused products and services, including loans supporting short-term trade finance and working capital needs. The \$18.3 billion of foreign loans in the financial institutions category were mostly originated by our Financial Institutions business.

The oil and gas loan portfolio totaled \$12.4 billion, or 1% of total outstanding loans, at June 30, 2018, compared with \$12.5 billion, or 1% of total outstanding loans, at December 31, 2017. Oil and gas nonaccrual loans decreased to \$687 million at June 30, 2018, compared with \$1.1 billion at December 31, 2017, due to improved portfolio performance.

Table 12: Commercial and Industrial Loans and Lease Financing by Industry (1)

(in millions)	June 30, 2018		% of total loans (2)
	Nonaccrual loans	Total portfolio	
Investors	\$9	65,201	7 %
Financial institutions	2	39,632	4
Cyclical retailers	189	27,016	3
Food and beverage	11	17,153	2
Healthcare	45	16,702	2
Industrial equipment	94	14,742	2
Technology	21	14,672	2
Real estate lessor	7	14,080	1
Oil and gas	687	12,444	1
Business services	29	8,961	1
Transportation	115	8,906	1
Public administration	6	8,173	1
Other	424	108,522	(3) 11
Total	\$1,639	356,204	38 %

Industry categories are based on the North American Industry Classification System and the amounts reported (1) include foreign loans. See Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for a breakout of commercial foreign loans.

(2) Includes \$79 million of PCI loans, which are considered to be accruing due to the existence of the accretable yield and not based on consideration given to contractual interest payments.

(3) No other single industry had total loans in excess of \$6.4 billion.

COMMERCIAL REAL ESTATE (CRE) We generally subject CRE loans to individual risk assessment using our internal borrower and collateral quality ratings. Our ratings are aligned to regulatory definitions of pass and criticized categories with criticized segmented among special mention, substandard, doubtful and loss categories. The CRE portfolio, which included \$8.2 billion of foreign CRE loans, totaled \$146.9 billion, or 16% of total loans, at June 30, 2018, and consisted of \$124.0 billion of mortgage loans and \$22.9 billion of construction loans.

Table 13 summarizes CRE loans by state and property type with the related nonaccrual totals. The portfolio is diversified both geographically and by property type. The largest geographic

concentrations of CRE loans are in California, New York, Florida and Texas, which combined represented 49% of the total CRE portfolio. By property type, the largest concentrations are office buildings at 28% and apartments at 16% of the portfolio. CRE nonaccrual loans totaled 0.6% of the CRE outstanding balance at June 30, 2018, compared with 0.4% at December 31, 2017. At June 30, 2018, we had \$4.8 billion of criticized CRE mortgage loans, compared with \$4.3 billion at December 31, 2017, and \$245 million of criticized CRE construction loans, compared with \$298 million at December 31, 2017.

Table 13: CRE Loans by State and Property Type

(in millions)	June 30, 2018		Real estate		Total		% of total loans	
			mortgage	construction				
	Nonaccrual loans	Total portfolio	Nonaccrual loans	Total portfolio	Nonaccrual loans	Total portfolio		
By state:								
California	\$184	35,545	15	4,279	199	39,824	4	%
New York	11	10,311	—	2,437	11	12,748	1	
Florida	31	7,745	2	2,154	33	9,899	1	
Texas	186	8,125	—	1,771	186	9,896	1	
North Carolina	33	4,012	6	929	39	4,941	1	
Arizona	26	4,430	—	408	26	4,838	1	
Georgia	13	3,529	1	759	14	4,288	*	
Illinois	6	3,532	—	550	6	4,082	*	
Virginia	11	2,913	—	885	11	3,798	*	
Washington	19	3,230	3	539	22	3,769	*	
Other	245	40,592	24	8,226	269	48,818	(1)	5
Total	\$765	123,964	51	22,937	816	146,901	16	%
By property:								
Office buildings	\$120	38,510	6	2,906	126	41,416	4	%
Apartments	16	15,375	—	7,508	16	22,883	2	
Industrial/warehouse	140	15,053	6	1,792	146	16,845	2	
Retail (excluding shopping center)	85	15,857	3	663	88	16,520	2	
Shopping center	45	11,541	—	1,294	45	12,835	1	
Hotel/motel	18	8,894	—	1,918	18	10,812	1	
Mixed use properties (2)	197	6,398	6	205	203	6,603	1	
Institutional	51	3,674	—	1,743	51	5,417	1	
Agriculture	41	2,454	—	20	41	2,474	*	
1-4 family structure	—	10	11	2,300	11	2,310	*	
Other	52	6,198	19	2,588	71	8,786	1	
Total	\$765	123,964	51	22,937	816	146,901	16	%

*Less than 1%.

(1)Includes 40 states; no state had loans in excess of \$3.4 billion.

- (2) Mixed use properties are primarily owner occupied real estate, including data centers, flexible space leased to multiple tenants, light manufacturing and other specialized use properties.

Risk Management - Credit Risk Management (continued)

FOREIGN LOANS AND COUNTRY RISK EXPOSURE We classify loans for financial statement and certain regulatory purposes as foreign primarily based on whether the borrower's primary address is outside of the United States. At June 30, 2018, foreign loans totaled \$71.4 billion, representing approximately 8% of our total consolidated loans outstanding, compared with \$70.4 billion, or approximately 7% of total consolidated loans outstanding, at December 31, 2017. Foreign loans were approximately 4% of our consolidated total assets at June 30, 2018 and at December 31, 2017.

Our country risk monitoring process incorporates frequent dialogue with our financial institution customers, counterparties and regulatory agencies, enhanced by centralized monitoring of macroeconomic and capital markets conditions in the respective countries. We establish exposure limits for each country through a centralized oversight process based on customer needs, and in consideration of relevant economic, political, social, legal, and transfer risks. We monitor exposures closely and adjust our country limits in response to changing conditions.

We evaluate our individual country risk exposure based on our assessment of the borrower's ability to repay, which gives consideration for allowable transfers of risk such as guarantees and collateral and may be different from the reporting based on the borrower's primary address. Our largest single foreign country exposure based on our assessment of risk at June 30, 2018, was the United Kingdom, which totaled \$29.1 billion, or approximately 2% of our total assets, and included \$3.0 billion of sovereign claims. Our United Kingdom sovereign claims arise predominantly from deposits we have placed with the Bank of England pursuant to regulatory requirements in support of our London branch. The United Kingdom officially announced its intention to leave the European Union (Brexit) on March 29, 2017, starting the two-year negotiation process leading to its departure. We continue to conduct assessments and are executing our implementation plans to ensure we can continue to prudently serve our customers post-Brexit.

Table 14 provides information regarding our top 20 exposures by country (excluding the U.S.) and our Eurozone exposure, based on our assessment of risk, which gives consideration to the country of any guarantors and/or underlying collateral. Our exposure to Puerto Rico (considered part of U.S. exposure) is primarily through automobile lending and was not material to our consolidated country exposure. In first quarter 2018, we entered into an agreement to sell certain assets and liabilities of our automobile financing business in Puerto Rico, which is expected to close in third quarter 2018.

Table 14: Select Country Exposures
June 30, 2018

(in millions)	Lending (1)		Securities (2)		Derivatives and other (3)		Total exposure		
	Sovereign	Non-Sovereign	Sovereign	Non-Sovereign	Sovereign	Non-Sovereign	Sovereign	Non-Sovereign	Total (4)
Top 20 country exposures:									
United Kingdom	\$2,950	22,208	—	1,415	3	2,492	2,953	26,115	29,068
Canada	30	16,809	28	410	—	664	58	17,883	17,941
Cayman Islands	—	7,184	—	—	—	162	—	7,346	7,346
Ireland	—	3,742	—	213	—	75	—	4,030	4,030
Germany	2,158	1,272	3	50	—	415	2,161	1,737	3,898
Bermuda	—	2,938	—	106	—	102	—	3,146	3,146
Netherlands	—	2,269	21	346	2	121	23	2,736	2,759
China	—	2,347	(3)	105	11	25	8	2,477	2,485
Luxembourg	—	1,567	—	662	—	158	—	2,387	2,387
Guernsey	—	2,374	—	1	—	4	—	2,379	2,379
India	—	2,047	—	161	—	—	—	2,208	2,208
Brazil	—	1,844	(1)	5	—	6	(1)	1,855	1,854
Japan	299	1,386	4	44	—	58	303	1,488	1,791
Australia	—	1,409	—	93	—	53	—	1,555	1,555
Chile	—	1,388	—	4	—	1	—	1,393	1,393
Switzerland	—	1,159	—	(11)	—	28	—	1,176	1,176
South Korea	—	1,087	(1)	55	2	6	1	1,148	1,149
Virgin Islands (British)	—	1,059	—	25	—	—	—	1,084	1,084
France	—	720	—	92	—	174	—	986	986
Hong Kong	—	892	—	24	8	1	8	917	925
Total top 20 country exposures	\$5,437	75,701	51	3,800	26	4,545	5,514	84,046	89,560
Eurozone exposure:									
Eurozone countries included in Top 20 above (5)									
Austria	—	644	—	2	—	—	—	646	646
Spain	—	324	—	90	—	32	—	446	446
Finland	—	245	—	32	—	—	—	277	277
Other Eurozone exposure (6)	23	450	—	(39)	—	15	23	426	449
Total Eurozone exposure	\$2,181	11,233	24	1,448	2	990	2,207	13,671	15,878

Lending exposure includes funded loans and unfunded commitments, leveraged leases, and money market placements presented on a gross basis prior to the deduction of impairment allowance and collateral received under the terms of the credit agreements. For the countries listed above, there are \$570 million in defeased leases secured significantly by U.S. Treasury and government agency securities.

(1) Represents exposure on debt and equity securities of foreign issuers. Long and short positions are netted and net short positions are reflected as negative exposure.

(3)

Represents counterparty exposure on foreign exchange and derivative contracts, and securities resale and lending agreements. This exposure is presented net of counterparty netting adjustments and reduced by the amount of cash collateral. It includes credit default swaps (CDS) predominantly used for market making activities in the U.S. and London based trading businesses, which sometimes results in selling and purchasing protection on the identical reference entities. Generally, we do not use market instruments such as CDS to hedge the credit risk of our investment or loan positions, although we do use them to manage risk in our trading businesses. At June 30, 2018, the gross notional amount of our CDS sold that reference assets in the Top 20 or Eurozone countries was \$327 million, which was offset by the notional amount of CDS purchased of \$267 million. We did not have any CDS purchased or sold that reference pools of assets that contain sovereign debt or where the reference asset was solely the sovereign debt of a foreign country.

(4) For countries presented in the table, total non-sovereign exposure comprises \$43.9 billion exposure to financial institutions and \$41.9 billion to non-financial corporations at June 30, 2018.

(5) Consists of exposure to Ireland, Germany, Netherlands, Luxembourg, and France included in Top 20.

Includes non-sovereign exposure to Italy, Portugal, and Greece in the amount of \$120 million, \$11 million and \$4 million, respectively. We had no sovereign debt exposure to Greece, and the sovereign exposure to Italy and Portugal was immaterial at June 30, 2018.

Risk Management - Credit Risk Management (continued)

REAL ESTATE 1-4 FAMILY FIRST AND JUNIOR LIEN MORTGAGE LOANS Our real estate 1-4 family first and junior lien mortgage loans, as presented in Table 15, include loans we have made to customers and retained as part of our asset/liability management strategy, the Pick-a-Pay portfolio acquired from

Wachovia which is discussed later in this Report and other purchased loans, and loans included on our balance sheet as a result of consolidation of variable interest entities (VIEs).

Table 15: Real Estate 1-4 Family First and Junior Lien Mortgage Loans

(in millions)	June 30, 2018		December 31, 2017	
	Balance	% of portfolio	Balance	% of portfolio
Real estate 1-4 family first mortgage	\$283,001	89 %	\$284,054	88 %
Real estate 1-4 family junior lien mortgage	36,542	11	39,713	12
Total real estate 1-4 family mortgage loans	\$319,543	100 %	\$323,767	100 %

The real estate 1-4 family mortgage loan portfolio includes some loans with adjustable-rate features and some with an interest-only feature as part of the loan terms. Interest-only loans were approximately 4% of total loans at both June 30, 2018, and December 31, 2017. We believe we have manageable adjustable-rate mortgage (ARM) reset risk across our owned mortgage loan portfolios. We do not offer option ARM products, nor do we offer variable-rate mortgage products with fixed payment amounts, commonly referred to within the financial services industry as negative amortizing mortgage loans. The option ARMs we do have are included in the Pick-a-Pay portfolio which was acquired from Wachovia. Since our acquisition of the Pick-a-Pay loan portfolio at the end of 2008, the option payment portion of the portfolio has reduced from 86% to 41% at June 30, 2018, as a result of our modification and loss mitigation efforts. For more information, see the “Pick-a-Pay Portfolio” section in this Report.

We continue to modify real estate 1-4 family mortgage loans to assist homeowners and other borrowers experiencing financial difficulties. For more information on our modification programs, see the “Risk Management – Credit Risk Management – Real Estate 1-4 Family First and Junior Lien Mortgage Loans” section in our 2017 Form 10-K.

Part of our credit monitoring includes tracking delinquency, current FICO scores and loan/combined loan to collateral values (LTV/CLTV) on the entire real estate 1-4 family mortgage loan portfolio. These credit risk indicators, which exclude government insured/guaranteed loans, continued to improve in second quarter 2018 on the non-PCI mortgage portfolio. Loans 30 days or more delinquent at June 30, 2018, totaled \$4.3 billion, or 1% of total non-PCI mortgages, compared with \$5.3 billion, or 2%, at December 31, 2017. Loans with FICO scores lower than 640 totaled \$10.3 billion, or 3% of total non-PCI mortgages at June 30, 2018, compared with \$11.7 billion, or 4%, at December 31, 2017. Mortgages with a LTV/CLTV greater than 100% totaled \$5.0 billion at June 30, 2018, or 2% of total non-PCI mortgages, compared with \$6.1 billion, or 2%, at December 31, 2017. Information regarding credit quality indicators, including PCI credit quality indicators, can be found in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Real estate 1-4 family first and junior lien mortgage loans by state are presented in Table 16. Our real estate 1-4 family non-PCI mortgage loans to borrowers in California represented 12% of total loans at June 30, 2018, located predominantly within the larger metropolitan areas, with no single California metropolitan area consisting of more than 4% of total loans. We monitor changes in real estate values and underlying economic or market conditions for all geographic areas of our real estate 1-4 family first and junior lien mortgage portfolios as part of our credit risk management process. Our underwriting and periodic review of

loans and lines secured by residential real estate collateral includes appraisals or estimates from automated valuation models (AVMs) to support property values. Additional information about AVMs and our policy for their use can be found in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report and the “Risk Management – Credit Risk Management – Real Estate 1-4 Family First and Junior Lien Mortgage Loans” section in our 2017 Form 10-K.

Table 16: Real Estate 1-4 Family First and Junior Lien Mortgage Loans by State

(in millions)	June 30, 2018			
	Real estate 1-4 family first mortgage	Real estate 1-4 family junior lien mortgage	Total real estate 1-4 family mortgage	% of total loans
Real estate 1-4 family loans (excluding PCI):				
California	\$105,078	9,774	114,852	12 %
New York	27,776	1,813	29,589	3
New Jersey	13,446	3,361	16,807	2
Florida	12,689	3,376	16,065	2
Virginia	8,057	2,167	10,224	1
Washington	9,212	792	10,004	1
Texas	8,590	675	9,265	1
North Carolina	5,943	1,712	7,655	1
Pennsylvania	5,487	2,050	7,537	1
Other (1)	64,376	10,799	75,175	8
Government insured/guaranteed loans (2)	13,445	—	13,445	1
Real estate 1-4 family loans (excluding PCI)	274,099	36,519	310,618	33
Real estate 1-4 family PCI loans	8,902	23	8,925	1
Total	\$283,001	36,542	319,543	34 %

(1) Consists of 41 states; no state had loans in excess of \$6.7 billion.

(2) Represents loans whose repayments are predominantly insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA).

First Lien Mortgage Portfolio Our total real estate 1-4 family first lien mortgage portfolio increased \$343 million in second quarter 2018 as growth in nonconforming mortgage loans was partially offset by paydowns, and Pick-a-Pay PCI loan sales of \$1.3 billion. In the first half of 2018, the real estate 1-4 family first lien mortgage portfolio decreased \$1.1 billion as a result of paydowns and Pick-a-Pay PCI loan sales, partially offset by nonconforming mortgage loan growth. We retained \$12.1 billion and \$20.5 billion in nonconforming originations, consisting of loans that exceed conventional conforming loan amount limits established by federal government-sponsored entities (GSEs) in the second quarter and first half of 2018, respectively.

The credit performance associated with our real estate 1-4 family first lien mortgage portfolio continued to improve in second quarter 2018, as measured through net charge-offs and

nonaccrual loans. Net charge-offs (annualized) as a percentage of average real estate 1-4 family first lien mortgage loans improved to a net recovery of 0.03% for both the second quarter and first half of 2018, compared with a net recovery of 0.02% and 0.01% for the same periods a year ago. Nonaccrual loans were \$3.8 billion at June 30, 2018, down \$293 million from December 31, 2017. Improvement in the credit performance was driven by sales and an improving housing environment. Real estate 1-4 family first lien mortgage loans originated after 2008, which generally utilized tighter underwriting standards, comprised approximately 81% of our total real estate 1-4 family first lien mortgage portfolio as of June 30, 2018.

Table 17 shows certain delinquency and loss information for the first lien mortgage portfolio and lists the top five states by outstanding balance.

Table 17: First Lien Mortgage Portfolio Performance

(in millions)	Outstanding balance		% of loans 30 days or more past due		Loss (recovery) rate (annualized) quarter ended				
	Jun 30, 2018	Dec 31, 2017	Jun 30, 2018	Dec 31, 2017	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
California	\$105,078	\$101,464	0.76	1.06	(0.07)	(0.07)	(0.05)	(0.09)	(0.08)
New York	27,776	26,624	1.38	1.65	0.09	(0.01)	—	0.05	0.02
New Jersey	13,446	13,212	2.21	2.74	0.02	0.08	0.09	0.15	0.17
Florida	12,689	13,083	2.87	3.95	(0.15)	(0.14)	(0.16)	(0.22)	(0.18)
Washington	9,212	8,845	0.66	0.85	(0.06)	(0.06)	(0.05)	(0.09)	(0.10)
Other	92,453	92,961	1.87	2.25	(0.03)	0.01	(0.02)	0.03	0.02
Total	260,654	256,189	1.39	1.78	(0.04)	(0.03)	(0.04)	(0.03)	(0.03)
Government insured/guaranteed loans	13,445	15,143							
PCI	8,902	12,722							
Total first lien mortgages	\$283,001	\$284,054							

Pick-a-Pay Portfolio The Pick-a-Pay portfolio was one of the consumer residential first lien mortgage portfolios we acquired from Wachovia and a majority of the portfolio was identified as PCI loans.

The Pick-a-Pay portfolio includes loans that offer payment options (Pick-a-Pay option payment loans), and also includes loans that were originated without the option payment feature, loans that no longer offer the option feature as a result of our modification efforts since the acquisition, and loans where the customer voluntarily converted to a fixed-rate product. The Pick-a-Pay portfolio is included in the consumer real estate 1-4 family first mortgage class of loans throughout this Report. Table 18 provides balances by types of loans as of June 30, 2018. As a

result of our loan modification and loss mitigation efforts, Pick-a-Pay option payment loans have been reduced to \$9.8 billion at June 30, 2018, from \$99.9 billion at acquisition. Total adjusted unpaid principal balance of Pick-a-Pay PCI loans was \$11.8 billion at June 30, 2018, compared with \$61.0 billion at acquisition. Due to loan modification and loss mitigation efforts, the adjusted unpaid principal balance of option payment PCI loans has declined to 16% of the total Pick-a-Pay portfolio at June 30, 2018, compared with 51% at acquisition. As favorable sale opportunities arise, we may sell portions of this portfolio. We expect to close on the sale of \$2.5 billion of unpaid principal balance of Pick-a-Pay PCI loans in third quarter 2018.

Table 18: Pick-a-Pay Portfolio – Comparison to Acquisition Date

(in millions)	June 30, 2018		December 31, 2017		December 31, 2008	
	Adjusted unpaid principal balance	% of total	Adjusted unpaid principal balance	% of total	Adjusted unpaid principal balance	% of total
	(1)		(1)		(1)	
Option payment loans	\$9,825	41 %	\$10,891	36 %	\$99,937	86 %
Non-option payment adjustable-rate and fixed-rate loans	3,293	14	3,771	13	15,763	14
Full-term loan modifications	10,840	45	15,366	51	—	—
Total adjusted unpaid principal balance	\$23,958	100 %	\$30,028	100 %	\$115,700	100 %
Total carrying value	\$21,072		26,038		95,315	

Adjusted unpaid principal balance includes write-downs taken on loans where severe delinquency (normally 180 (1) days) or other indications of severe borrower financial stress exist that indicate there will be a loss of contractually due amounts upon final resolution of the loan.

Pick-a-Pay option payment loans may have fixed or adjustable rates with payment options that include a minimum payment, an interest-only payment or fully amortizing payment (both 15 and 30 year options).

Since December 31, 2008, we have completed over 138,000 proprietary and Home Affordability Modification Program (HAMP) Pick-a-Pay loan modifications, which have resulted in over \$6.1 billion of principal forgiveness. We have also provided interest rate reductions and loan term extensions to enable sustainable homeownership for our Pick-a-Pay customers. As a result of these loss mitigation programs, approximately 65% of our Pick-a-Pay PCI adjusted unpaid principal balance as of June 30, 2018 has been modified.

The predominant portion of our PCI loans is included in the Pick-a-Pay portfolio. Our cash flows expected to be collected have been favorably affected over time by lower expected defaults and losses as a result of observed and forecasted economic strengthening, particularly in housing prices, and our loan modification efforts. Since acquisition, we have reclassified \$9.3 billion from the nonaccretable difference to the accretable yield. Fluctuations in the accretable yield are driven by changes in interest rate indices for variable rate PCI loans, prepayment assumptions, and expected principal and interest payments over the estimated life of the portfolio, which will be affected by the pace and degree of improvements in the U.S. economy and housing markets and projected lifetime performance resulting from loan modification activity. Changes in the projected timing of cash flow events, including loan liquidations, prepayments, modifications and short sales, can also affect the accretable yield and the estimated weighted-average life of the portfolio.

An increase in expected prepayments and passage of time lowered our estimated weighted-average life to approximately 5.2 years at June 30, 2018, from 6.8 years at December 31, 2017. During second quarter 2018, we sold \$1.3 billion of Pick-a-Pay PCI loans that resulted in a gain of \$479 million. Also, the accretable yield balance related to our Pick-a-Pay PCI loan portfolio declined \$1.2 billion during second quarter 2018, driven by realized accretion of \$289 million, \$479 million from the gain on the loan sale, a \$373 million reduction in expected interest cash flows resulting from the loan sale, and a \$80 million reduction in expected interest cash flows due to higher estimated prepayments, partially offset by a \$32 million reclassification from nonaccretable difference. The accretable yield percentage for Pick-a-Pay PCI loans for second quarter 2018 increased to 11.47%. Due to an increase in the amount of accretable yield relative to the shortened weighted-average life, we expect the accretable yield percentage to be approximately 12.02% for third quarter 2018.

For further information on the judgment involved in estimating expected cash flows for PCI loans, see Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K.

Junior Lien Mortgage Portfolio The junior lien mortgage portfolio consists of residential mortgage lines and loans that are subordinate in rights to an existing lien on the same property. It is not unusual for these lines and loans to have draw periods, interest only payments, balloon payments, adjustable rates and similar features. Junior lien loan products are mostly amortizing payment loans with fixed interest rates and repayment periods between five to 30 years.

We continuously monitor the credit performance of our junior lien mortgage portfolio for trends and factors that influence the frequency and severity of loss. We have observed that the severity of loss for junior lien mortgages is high and generally not affected by whether we or a third party own or service the related first lien mortgage, but the frequency of delinquency is typically lower when we own or service the first lien mortgage. In general, we have limited information available on the delinquency status of the third party owned or serviced first lien where we also hold a junior lien. To capture this inherent loss content, our allowance process for junior lien mortgages considers the relative difference in loss experience for junior lien mortgages behind first lien mortgage loans we own or service, compared with those behind first lien mortgage loans owned or serviced by third parties. In addition, our allowance

process for junior lien mortgages that are current, but are in their revolving period, considers the inherent loss where the borrower is delinquent on the corresponding first lien mortgage loans.

Table 19 shows certain delinquency and loss information for the junior lien mortgage portfolio and lists the top five states by outstanding balance. The decrease in outstanding balances since December 31, 2017, predominantly reflects loan paydowns. As of June 30, 2018, 8% of the outstanding balance of the junior lien mortgage portfolio was associated with loans that had a combined loan to value (CLTV) ratio in excess of 100%. Of those junior lien mortgages with a CLTV ratio in excess of 100%, 2.72% were 30 days or more past due. CLTV means the ratio of the total loan balance of first lien mortgages and junior lien mortgages (including unused line amounts for credit line products) to property collateral value. The unsecured portion (the outstanding amount that was in excess of the most recent property collateral value) of the outstanding balances of these loans totaled 3% of the junior lien mortgage portfolio at June 30, 2018. For additional information on consumer loans by LTV/CLTV, see Table 6.12 in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Table 19: Junior Lien Mortgage Portfolio Performance

	Outstanding balance		% of loans 30 days or more past due		Loss (recovery) rate (annualized) quarter ended				
	Jun 30, 2018	Dec 31, 2017	Jun 30, 2018	Dec 31, 2017	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
(in millions)									
California	\$9,774	10,599	1.82	2.09	(0.56)	(0.42)	(0.35)	(0.46)	(0.42)
Florida	3,376	3,688	2.63	3.05	(0.05)	(0.12)	0.13	0.06	(0.10)
New Jersey	3,361	3,606	2.59	2.86	0.28	0.44	0.47	0.58	0.44
Virginia	2,167	2,358	1.97	2.34	0.30	0.25	0.15	0.33	0.17
Pennsylvania	2,050	2,210	2.06	2.37	0.13	0.06	0.11	0.47	0.29
Other	15,791	17,225	2.11	2.33	(0.06)	(0.05)	(0.09)	0.06	0.05
Total	36,519	39,686	2.11	2.38	(0.13)	(0.09)	(0.06)	—	(0.03)
PCI	23	27							
Total junior lien mortgages	\$36,542	39,713							

Risk Management - Credit Risk Management (continued)

Our junior lien, as well as first lien, lines of credit portfolios generally have draw periods of 10, 15 or 20 years with variable interest rate and payment options during the draw period of (1) interest only or (2) 1.5% of outstanding principal balance plus accrued interest. During the draw period, the borrower has the option of converting all or a portion of the line from a variable interest rate to a fixed rate with terms including interest-only payments for a fixed period between three to seven years or a fully amortizing payment with a fixed period between five to 30 years. At the end of the draw period, a line of credit generally converts to an amortizing payment schedule with repayment terms of up to 30 years based on the balance at time of conversion. Certain lines and loans have been structured with a balloon payment, which requires full repayment of the outstanding balance at the end of the term period. The conversion of lines or loans to fully amortizing or balloon payoff may result in a significant payment increase, which can affect some borrowers' ability to repay the outstanding balance.

On a monthly basis, we monitor the payment characteristics of borrowers in our first and junior lien lines of credit portfolios. In June 2018, approximately 44% of these borrowers paid only the minimum amount due and approximately 51% paid more than the minimum amount due. The rest were either delinquent or paid less than the minimum amount due. For the borrowers

with an interest only payment feature, approximately 31% paid only the minimum amount due and approximately 64% paid more than the minimum amount due.

The lines that enter their amortization period may experience higher delinquencies and higher loss rates than the ones in their draw or term period. We have considered this increased inherent risk in our allowance for credit loss estimate. In anticipation of our borrowers reaching the end of their contractual commitment, we have created a program to inform, educate and help these borrowers transition from interest-only to fully-amortizing payments or full repayment. We monitor the performance of the borrowers moving through the program in an effort to refine our ongoing program strategy.

Table 20 reflects the outstanding balance of our portfolio of junior lien mortgages, including lines and loans, and first lien lines segregated into scheduled end of draw or end of term periods and products that are currently amortizing, or in balloon repayment status. It excludes real estate 1-4 family first lien line reverse mortgages, which total \$118 million, because they are predominantly insured by the FHA, and it excludes PCI loans, which total \$43 million, because their losses were generally reflected in our nonaccretable difference established at the date of acquisition.

Table 20: Junior Lien Mortgage Line and Loan and First Lien Mortgage Line Portfolios Payment Schedule
Scheduled end of draw / term

(in millions)	Outstanding							
	balance June 30, 2018	Remainder of 2018	2019	2020	2021	2022	2023 and thereafter (1)	Amortizing
Junior lien lines and loans	\$36,519	459	579	577	1,215	4,276	17,108	12,305
First lien lines	12,462	186	203	232	549	2,015	7,222	2,055
Total (2)(3)	\$48,981	645	782	809	1,764	6,291	24,330	14,360
% of portfolios	100	% 1	2	2	4	13	50	28

(1) Substantially all lines and loans are scheduled to convert to amortizing loans by the end of 2026, with annual scheduled amounts through that date ranging from \$3.7 billion to \$6.3 billion and averaging \$5.1 billion per year.

(2) Junior and first lien lines are primarily interest-only during their draw period. The unfunded credit commitments for junior and first lien lines totaled \$61.2 billion at June 30, 2018.

Includes scheduled end-of-term balloon payments for lines and loans totaling \$72 million, \$223 million, \$252 million, \$414 million, \$200 million and \$69 million for 2018, 2019, 2020, 2021, 2022, and 2023 and thereafter, (3) respectively. Amortizing lines and loans include \$77 million of end-of-term balloon payments, which are past due.

At June 30, 2018, \$509 million, or 4% of outstanding lines of credit that are amortizing, are 30 days or more past due compared to \$558 million or 2% for lines in their draw period.

CREDIT CARDS Our credit card portfolio totaled \$36.7 billion at June 30, 2018, which represented 4% of our total outstanding loans. The net charge-off rate (annualized) for our credit card portfolio was 3.61% for second quarter

2018, compared with 3.67% for second quarter 2017 and 3.65% and 3.61% for the first half of 2018 and 2017, respectively.

AUTOMOBILE Our automobile portfolio, predominantly composed of indirect loans, totaled \$47.6 billion at June 30, 2018. The net charge-off rate (annualized) for our automobile portfolio was 0.93% for second quarter 2018, compared with 0.86% for second quarter 2017 and 1.30% and 0.98% for the first half of 2018 and 2017, respectively. The increase in net charge-offs in 2018, compared with 2017, was driven by higher severity.

OTHER REVOLVING CREDIT AND INSTALLMENT Other revolving credit and installment loans totaled \$37.3 billion at June 30, 2018, and primarily included student and securities-based loans. Our private student loan portfolio totaled \$11.5 billion at June 30, 2018. The net charge-off rate (annualized) for other revolving credit and installment loans was 1.44% for second quarter 2018, compared with 1.58% for second quarter 2017 and 1.52% and 1.59% for the first half of 2018 and 2017, respectively.

NONPERFORMING ASSETS (NONACCRUAL LOANS AND FORECLOSED ASSETS) Table 21 summarizes nonperforming assets (NPAs) for each of the last four quarters. Total NPAs decreased \$305 million from first quarter 2018 to \$8.0 billion with improvement in our consumer portfolios. Nonaccrual loans decreased \$233 million from first quarter 2018 to \$7.5 billion predominantly driven by lower consumer real estate nonaccruals. Foreclosed assets of \$499 million were down \$72 million from first quarter 2018.

We generally place loans on nonaccrual status when:

- the full and timely collection of interest or principal becomes uncertain (generally based on an assessment of the borrower's financial condition and the adequacy of collateral, if any);
- they are 90 days (120 days with respect to real estate 1-4

family first and junior lien mortgages) past due for interest or principal, unless both well-secured and in the process of collection;

• part of the principal balance has been charged off;

• for junior lien mortgages, we have evidence that the related first lien mortgage may be 120 days past due or in the process of foreclosure regardless of the junior lien delinquency status; or

• consumer real estate and automobile loans receive notification of bankruptcy, regardless of their delinquency status.

Credit card loans are not placed on nonaccrual status, but are generally fully charged off when the loan reaches 180 days past due.

Table 21: Nonperforming Assets (Nonaccrual Loans and Foreclosed Assets)

(\$ in millions)	June 30, 2018		March 31, 2018		December 31, 2017		September 30, 2017	
	Balance	% of total loans	Balance	% of total loans	Balance	% of total loans	Balance	% of total loans
Nonaccrual loans:								
Commercial:								
Commercial and industrial	\$1,559	0.46 %	\$1,516	0.45 %	\$1,899	0.57 %	\$2,397	0.73 %
Real estate mortgage	765	0.62	755	0.60	628	0.50	593	0.46
Real estate construction	51	0.22	45	0.19	37	0.15	38	0.15
Lease financing	80	0.41	93	0.48	76	0.39	81	0.42
Total commercial	2,455	0.49	2,409	0.48	2,640	0.52	3,109	0.62
Consumer:								
Real estate 1-4 family first mortgage (1)	3,829	1.35	4,053	1.43	4,122	1.45	4,213	1.50
Real estate 1-4 family junior lien mortgage	1,029	2.82	1,087	2.87	1,086	2.73	1,101	2.68
Automobile	119	0.25	117	0.24	130	0.24	137	0.25
Other revolving credit and installment	54	0.14	53	0.14	58	0.15	59	0.15
Total consumer (2)	5,031	1.14	5,310	1.20	5,396	1.19	5,510	1.22
Total nonaccrual loans (3)(4)(5)	7,486	0.79	7,719	0.81	8,036	0.84	8,619	0.91
Foreclosed assets:								
Government insured/guaranteed (6)	90		103		120		137	
Non-government insured/guaranteed	409		468		522		569	
Total foreclosed assets	499		571		642		706	
Total nonperforming assets	\$7,985	0.85 %	\$8,290	0.88 %	\$8,678	0.91 %	\$9,325	0.98 %
Change in NPAs from prior quarter	\$(305)		(388)		(647)		(512)	

(1) Includes mortgage loans held for sale (MLHFS) of \$133 million, \$137 million, \$136 million, and \$133 million at June 30 and March 31, 2018, and December 31 and September 30, 2017, respectively.

(2)

Includes an incremental \$171 million of nonaccrual loans at September 30, 2017, reflecting updated industry regulatory guidance related to loans in bankruptcy.

- (3) Excludes PCI loans because they continue to earn interest income from accretable yield, independent of performance in accordance with their contractual terms.
- (4) Real estate 1-4 family mortgage loans predominantly insured by the FHA or guaranteed by the VA are not placed on nonaccrual status because they are insured or guaranteed.
- (5) See Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for further information on impaired loans.

- Consistent with regulatory reporting requirements, foreclosed real estate resulting from government insured/guaranteed loans are classified as nonperforming. However, both principal and interest related to these foreclosed real estate assets are collectible because the loans were predominantly insured by the FHA or guaranteed by the VA. Foreclosure of certain government guaranteed residential real estate mortgage loans that
- (6) meet criteria specified by Accounting Standards Update (ASU) 2014-14, Classification of Certain Government-Guaranteed Mortgage Loans Upon Foreclosure, effective as of January 1, 2014, are excluded from this table and included in Accounts Receivable in Other Assets. For more information on the changes in foreclosures for government guaranteed residential real estate mortgage loans, see Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K.

Risk Management - Credit Risk Management (continued)

Table 22 provides an analysis of the changes in nonaccrual loans.

Table 22: Analysis of Changes in Nonaccrual Loans

(in millions)	Quarter ended				
	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
Commercial nonaccrual loans					
Balance, beginning of period	\$2,409	2,640	3,109	3,385	3,706
Inflows	726	605	617	627	704
Outflows:					
Returned to accruing	(43)	(113)	(126)	(97)	(61)
Foreclosures	—	—	(1)	(3)	(15)
Charge-offs	(133)	(119)	(139)	(173)	(116)
Payments, sales and other	(504)	(604)	(820)	(630)	(833)
Total outflows	(680)	(836)	(1,086)	(903)	(1,025)
Balance, end of period	2,455	2,409	2,640	3,109	3,385
Consumer nonaccrual loans					
Balance, beginning of period	5,310	5,396	5,510	5,671	6,053
Inflows (1)	602	738	845	887	676
Outflows:					
Returned to accruing	(345)	(376)	(345)	(397)	(425)
Foreclosures	(53)	(62)	(72)	(56)	(72)
Charge-offs	(86)	(88)	(94)	(109)	(117)
Payments, sales and other	(397)	(298)	(448)	(486)	(444)
Total outflows	(881)	(824)	(959)	(1,048)	(1,058)
Balance, end of period	5,031	5,310	5,396	5,510	5,671
Total nonaccrual loans	\$7,486	7,719	8,036	8,619	9,056

(1) Quarter ended September 30, 2017, includes an incremental \$171 million of nonaccrual loans, reflecting updated industry regulatory guidance related to loans in bankruptcy.

Typically, changes to nonaccrual loans period-over-period represent inflows for loans that are placed on nonaccrual status in accordance with our policy, offset by reductions for loans that are paid down, charged off, sold, foreclosed, or are no longer classified as nonaccrual as a result of continued performance and an improvement in the borrower's financial condition and loan repayment capabilities. Also, reductions can come from borrower repayments even if the loan remains on nonaccrual.

While nonaccrual loans are not free of loss content, we believe exposure to loss is significantly mitigated by the following factors at June 30, 2018:

99% of total commercial nonaccrual loans and 99% of total consumer nonaccrual loans are secured. Of the consumer nonaccrual loans, 97% are secured by real estate and 84% have a combined LTV (CLTV) ratio of 80% or less. losses of \$353 million and \$1.7 billion have already been recognized on 21% of commercial nonaccrual loans and 42% of consumer nonaccrual loans, respectively. Generally, when a consumer real estate loan is 120 days past due (except when required earlier by guidance issued by bank regulatory agencies), we transfer it to nonaccrual status. When the loan reaches 180 days past due, or is active or discharged in bankruptcy, it is our policy to write these loans down to net realizable value (fair value of collateral less estimated costs to sell). Thereafter, we re-evaluate each loan regularly and record additional write-downs if needed.

82% of commercial nonaccrual loans were current on interest, but were on nonaccrual status because the full or timely collection of interest or principal had become uncertain.

76% of commercial nonaccrual loans were current on both principal and interest, but will remain on nonaccrual status until the full and timely collection of principal and interest becomes certain.

the remaining risk of loss of all nonaccrual loans has been considered and we believe is adequately covered by the allowance for loan losses.

of \$2.2 billion of consumer loans in bankruptcy or discharged in bankruptcy, and classified as nonaccrual, \$1.5 billion were current.

We continue to work with our customers experiencing financial difficulty to determine if they can qualify for a loan modification so that they can stay in their homes. Under both our proprietary modification programs and the Making Home Affordable (MHA) programs, customers may be required to provide updated documentation, and some programs require completion of payment during trial periods to demonstrate sustained performance before the loan can be removed from nonaccrual status.

Table 23 provides a summary of foreclosed assets and an analysis of changes in foreclosed assets.

Table 23: Foreclosed Assets

(in millions)	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
Summary by loan segment					
Government insured/guaranteed	\$ 90	103	120	137	149
PCI loans:					
Commercial	42	59	57	67	79
Consumer	61	58	62	72	67
Total PCI loans	103	117	119	139	146
All other loans:					
Commercial	134	162	207	226	259
Consumer	172	189	196	204	227
Total all other loans	306	351	403	430	486
Total foreclosed assets	\$ 499	571	642	706	781
Analysis of changes in foreclosed assets					
Balance, beginning of period	\$ 571	642	706	781	905
Net change in government insured/guaranteed (1)	(13)	(17)	(17)	(12)	(30)
Additions to foreclosed assets (2)	191	185	180	198	233
Reductions:					
Sales	(257)	(245)	(231)	(257)	(330)
Write-downs and gains (losses) on sales	7	6	4	(4)	3
Total reductions	(250)	(239)	(227)	(261)	(327)
Balance, end of period	\$ 499	571	642	706	781

Foreclosed government insured/guaranteed loans are temporarily transferred to and held by us as servicer, until reimbursement is received from FHA or VA. The net change in government insured/guaranteed foreclosed assets is generally made up of inflows from mortgages held for investment and MLHFS, and outflows when we are reimbursed by FHA/VA.

(2) Includes loans moved into foreclosure from nonaccrual status, PCI loans transitioned directly to foreclosed assets and repossessed automobiles.

Foreclosed assets at June 30, 2018, included \$318 million of foreclosed residential real estate, of which 28% is predominantly FHA insured or VA guaranteed and expected to have minimal or no loss content. The remaining foreclosed assets balance of \$181 million has been written down to estimated net realizable value. Of the \$499 million in foreclosed assets at June 30, 2018, 57% have been in the foreclosed assets portfolio one year or less.

Risk Management - Credit Risk Management (continued)

TROUBLED DEBT RESTRUCTURINGS (TDRs)

Table 24: Troubled Debt Restructurings (TDRs)

(in millions)	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
Commercial:					
Commercial and industrial	\$1,792	1,703	2,096	2,424	2,629
Real estate mortgage	904	939	901	953	1,024
Real estate construction	40	45	44	48	62
Lease financing	50	53	35	39	21
Total commercial TDRs	2,786	2,740	3,076	3,464	3,736
Consumer:					
Real estate 1-4 family first mortgage	11,387	11,782	12,080	12,617	13,141
Real estate 1-4 family junior lien mortgage	1,735	1,794	1,849	1,919	1,975
Credit Card	410	386	356	340	316
Automobile	81	83	87	88	85
Other revolving credit and installment	141	137	126	124	118
Trial modifications	200	198	194	183	215
Total consumer TDRs	13,954	14,380	14,692	15,271	15,850
Total TDRs	\$16,740	17,120	17,768	18,735	19,586
TDRs on nonaccrual status	\$4,454	4,428	4,801	5,218	5,637
TDRs on accrual status:					
Government insured/guaranteed	1,368	1,375	1,359	1,377	1,390
Non-government insured/guaranteed	10,918	11,317	11,608	12,140	12,559
Total TDRs	\$16,740	17,120	17,768	18,735	19,586

Table 24 provides information regarding the recorded investment of loans modified in TDRs. The allowance for loan losses for TDRs was \$1.4 billion and \$1.6 billion at June 30, 2018, and December 31, 2017, respectively. See Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report for additional information regarding TDRs. In those situations where principal is forgiven, the entire amount of such forgiveness is immediately charged off to the extent not done so prior to the modification. When we delay the timing on the repayment of a portion of principal (principal forbearance), we charge off the amount of forbearance if that amount is not considered fully collectible.

For more information on our nonaccrual policies when a restructuring is involved, see the “Risk Management – Credit Risk Management – Troubled Debt Restructurings (TDRs)” section in our 2017 Form 10-K.

Table 25 provides an analysis of the changes in TDRs. Loans modified more than once are reported as TDR inflows only in the period they are first modified. Other than resolutions such as foreclosures, sales and transfers to held for sale, we may remove loans held for investment from TDR classification, but only if they have been refinanced or restructured at market terms and qualify as a new loan.

Table 25: Analysis of Changes in TDRs

(in millions)	Quarter ended				
	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
Commercial TDRs					
Balance, beginning of quarter	\$2,740	3,076	3,464	3,736	3,655
Inflows (1)	1,876	321	412	333	730
Outflows					
Charge-offs	(41)	(63)	(65)	(74)	(59)
Foreclosures	—	—	(1)	(2)	(12)
Payments, sales and other (2)	(1,789)	(594)	(734)	(529)	(578)
Balance, end of quarter	2,786	2,740	3,076	3,464	3,736
Consumer TDRs					
Balance, beginning of quarter	14,380	14,692	15,271	15,850	16,463
Inflows (1)	467	487	395	461	444
Outflows					
Charge-offs	(56)	(54)	(52)	(51)	(51)
Foreclosures	(133)	(131)	(135)	(146)	(159)
Payments, sales and other (2)	(706)	(618)	(798)	(811)	(801)
Net change in trial modifications (3)	2	4	11	(32)	(46)
Balance, end of quarter	13,954	14,380	14,692	15,271	15,850
Total TDRs	\$16,740	17,120	17,768	18,735	19,586

(1) Inflows include loans that modify, even if they resolve within the period as well as advances on loans that modified in a prior period.

Other outflows include normal amortization/accretion of loan basis adjustments and loans transferred to held-for-sale. It also includes \$5 million and \$6 million of loans refinanced or restructured at market terms and (2) qualifying as new loans and removed from TDR classification for the quarters ended March 31, 2018 and September 30, 2017, respectively, while no loans were removed from TDR classification for the quarters ended June 30, 2018, and December 31 and June 30, 2017.

Net change in trial modifications includes: inflows of new TDRs entering the trial payment period, net of (3) outflows for modifications that either (i) successfully perform and enter into a permanent modification, or (ii) did not successfully perform according to the terms of the trial period plan and are subsequently charged-off, foreclosed upon or otherwise resolved.

LOANS 90 DAYS OR MORE PAST DUE AND STILL ACCRUING

Loans 90 days or more past due as to interest or principal are still accruing if they are (1) well-secured and in the process of collection or (2) real estate 1-4 family mortgage loans or consumer loans exempt under regulatory rules from being classified as nonaccrual until later delinquency, usually 120 days past due. PCI loans are not included in past due and still accruing loans even when they are 90 days or more contractually past due. These PCI loans are considered to be accruing because they continue to earn interest from accretable yield, independent of performance in accordance with their contractual terms.

Excluding insured/guaranteed loans, loans 90 days or more past due and still accruing at June 30, 2018, were down \$221 million, or 21%, from December 31, 2017, due to payoffs, modifications and other loss mitigation activities and credit

stabilization. Also, fluctuations from quarter to quarter are influenced by seasonality.

Loans 90 days or more past due and still accruing whose repayments are predominantly insured by the FHA or guaranteed by the VA for mortgages were \$8.6 billion at June 30, 2018, down from \$10.9 billion at December 31, 2017, due to an improvement in delinquencies in the portfolio as well as a higher volume of loan modifications. Table 26 reflects non-PCI loans 90 days or more past due and still accruing by class for loans not government insured/guaranteed. For additional information on delinquencies by loan class, see Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Table 26: Loans 90 Days or More Past Due and Still Accruing

(in millions)	Jun 30, 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
Total (excluding PCI (1)):	\$ 9,464	10,753	11,997	10,227	9,716
Less: FHA insured/VA guaranteed (2)(3)	8,622	9,786	10,934	9,266	8,873
Total, not government insured/guaranteed	\$ 842	967	1,063	961	843
By segment and class, not government insured/guaranteed:					
Commercial:					
Commercial and industrial	\$ 23	40	26	27	42
Real estate mortgage	26	23	23	11	2
Real estate construction	—	1	—	—	10
Total commercial	49	64	49	38	54
Consumer:					
Real estate 1-4 family first mortgage (3)	133	164	219	190	145
Real estate 1-4 family junior lien mortgage (3)	33	48	60	49	44
Credit card	429	473	492	475	411
Automobile	105	113	143	111	91
Other revolving credit and installment	93	105	100	98	98
Total consumer	793	903	1,014	923	789
Total, not government insured/guaranteed	\$ 842	967	1,063	961	843

(1) PCI loans totaled \$811 million, \$1.0 billion, \$1.4 billion, \$1.4 billion, and \$1.5 billion at June 30 and March 31, 2018, and December 31, September 30 and June 30, 2017, respectively.

(2) Represents loans whose repayments are predominantly insured by the FHA or guaranteed by the VA.

(3) Includes mortgage loans held for sale 90 days or more past due and still accruing.

NET CHARGE-OFFS

Table 27: Net Charge-offs

(\$ in millions)	Jun 30, 2018		Mar 31, 2018		Dec 31, 2017		Sep 30, 2017		Quarter ended Jun 30, 2017			
	Net loan charge-offs	% of avg. loans(1)	Net loan charge-offs	% of avg. loans (1)	Net loan charge-offs	% of avg. loans (1)	Net loan charge-offs	% of avg. loans (1)	Net loan charge-offs	% of avg. loans (1)	%	
Commercial:												
Commercial and industrial	\$58	0.07	% \$85	0.10	% \$118	0.14	% \$125	0.15	% \$78	0.10	%	
Real estate mortgage	—	—	(15)	(0.05)	(10)	(0.03)	(3)	(0.01)	(6)	(0.02)		
Real estate construction	(6)	(0.09)	(4)	(0.07)	(3)	(0.05)	(15)	(0.24)	(4)	(0.05)		
Lease financing	15	0.32	12	0.25	10	0.20	6	0.12	7	0.15		
Total commercial	67	0.05	78	0.06	115	0.09	113	0.09	75	0.06		
Consumer:												
Real estate 1-4 family first mortgage	(23)	(0.03)	(18)	(0.03)	(23)	(0.03)	(16)	(0.02)	(16)	(0.02)		
Real estate 1-4 family junior lien mortgage	(13)	(0.13)	(8)	(0.09)	(7)	(0.06)	1	—	(4)	(0.03)		
Credit card	323	3.61	332	3.69	336	3.66	277	3.08	320	3.67		
Automobile	113	0.93	208	1.64	188	1.38	202	1.41	126	0.86		
Other revolving credit and installment	135	1.44	149	1.60	142	1.46	140	1.44	154	1.58		
Total consumer	535	0.49	663	0.60	636	0.56	604	0.53	580	0.51		
Total	\$602	0.26	% \$741	0.32	% \$751	0.31	% \$717	0.30	% \$655	0.27	%	

(1) Quarterly net charge-offs (recoveries) as a percentage of average respective loans are annualized.

Table 27 presents net charge-offs for second quarter 2018 and the previous four quarters. Net charge-offs in second quarter 2018 were \$602 million (0.26% of average total loans outstanding) compared with \$655 million (0.27%) in second quarter 2017.

The decrease in commercial and industrial net charge-offs from second quarter 2017 reflected continued improvement in our oil and gas portfolio. In addition, our commercial real estate construction portfolio was in a net recovery position. Total net charge-offs decreased from the prior year across all consumer portfolios, except for the credit card portfolio, which had a slight increase.

ALLOWANCE FOR CREDIT LOSSES The allowance for credit losses, which consists of the allowance for loan losses and the allowance for unfunded credit commitments, is management's estimate of credit losses inherent in the loan portfolio and unfunded credit commitments at the balance sheet date, excluding loans carried at fair value. The detail of the changes in the allowance for credit losses by portfolio segment (including charge-offs and recoveries by loan class) is in Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

We apply a disciplined process and methodology to establish our allowance for credit losses each quarter. This process takes into consideration many factors, including historical and forecasted loss trends, loan-level credit quality ratings and loan grade-specific characteristics. The process involves subjective and complex judgments. In addition, we review a variety of credit metrics and trends. These credit metrics and trends, however, do not solely determine the amount of the allowance as we use several analytical tools. Our estimation approach for the commercial portfolio reflects the estimated probability of default in accordance with the borrower's financial strength, and the severity of loss in the event of default, considering the quality of any underlying collateral. Probability of default and severity at the time of default are statistically derived through historical observations of defaults and losses after default within each credit risk rating. Our estimation approach for the consumer portfolio uses forecasted losses that represent our best estimate of inherent loss based on historical experience, quantitative and other mathematical techniques. For additional information on our allowance for credit losses, see the "Critical Accounting Policies – Allowance for Credit Losses" section in our 2017 Form 10-K and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

Table 28 presents the allocation of the allowance for credit losses by loan segment and class for the most recent quarter end and last four year ends.

Risk Management - Credit Risk Management (continued)

Table 28: Allocation of the Allowance for Credit Losses (ACL)

(in millions)	Jun 30, 2018		Dec 31, 2017		Dec 31, 2016		Dec 31, 2015		Dec 31, 2014	
	ACL	Loans as % of total loans	ACL	Loans as % of total loans	ACL	Loans as % of total loans	ACL	Loans as % of total loans	ACL	Loans as % of total loans
Commercial:										
Commercial and industrial	\$3,813	36 %	\$3,752	35 %	\$4,560	34 %	\$4,231	33 %	\$3,506	32 %
Real estate mortgage	1,363	13	1,374	13	1,320	14	1,264	13	1,576	13
Real estate construction	1,230	2	1,238	3	1,294	2	1,210	3	1,097	2
Lease financing	305	2	268	2	220	2	167	1	198	1
Total commercial	6,711	53	6,632	53	7,394	52	6,872	50	6,377	48
Consumer:										
Real estate 1-4 family first mortgage	829	30	1,085	30	1,270	29	1,895	30	2,878	31
Real estate 1-4 family junior lien mortgage	507	4	608	4	815	5	1,223	6	1,566	7
Credit card	1,924	4	1,944	4	1,605	4	1,412	4	1,271	4
Automobile	613	5	1,039	5	817	6	529	6	516	6
Other revolving credit and installment	526	4	652	4	639	4	581	4	561	4
Total consumer	4,399	47	5,328	47	5,146	48	5,640	50	6,792	52
Total	\$11,110	100 %	\$11,960	100 %	\$12,540	100 %	\$12,512	100 %	\$13,169	100 %
Components:										
Allowance for loan losses	\$10,193		11,004		11,419		11,545		12,319	
Allowance for unfunded credit commitments	917		956		1,121		967		850	
Allowance for credit losses	\$11,110		11,960		12,540		12,512		13,169	
Allowance for loan losses as a percentage of total loans	1.08	%	1.15	%	1.18	%	1.26	%	1.43	%
Allowance for loan losses as a percentage of total net charge-offs (1)	422		376		324		399		418	
Allowance for credit losses as a percentage of total loans	1.18		1.25		1.30		1.37		1.53	
Allowance for credit losses as a percentage of total nonaccrual loans	148		149		121		110		103	

(1) Total net charge-offs are annualized for quarter ended June 30, 2018.

In addition to the allowance for credit losses, there was \$313 million at June 30, 2018, and \$474 million at December 31, 2017 of nonaccretable difference to absorb losses for PCI loans, which totaled \$9.0 billion at June 30, 2018. The allowance for credit losses is lower than otherwise would have been required without PCI loan accounting. As a result of PCI loans, certain ratios of the Company may not be directly comparable with credit-related metrics for other financial institutions. Additionally, loans purchased at fair value, including loans from the GE Capital business acquisitions in 2016, generally reflect a lifetime credit loss adjustment and therefore do not initially require additions to the allowance as is typically associated with loan growth. For additional information on PCI loans, see the “Risk Management – Credit Risk Management – Purchased Credit-Impaired Loans” section and Note 6 (Loans and Allowance for Credit Losses) to Financial Statements in this Report.

The ratio of the allowance for credit losses to total nonaccrual loans may fluctuate significantly from period to period due to such factors as the mix of loan types in the portfolio, borrower credit strength and the value and marketability of collateral.

The allowance for credit losses decreased \$850 million, or 7%, from December 31, 2017, due to an improvement in our outlook for 2017 hurricane-related losses, as well as continued improvement in residential real estate and lower loan balances. Total provision for credit losses was \$452 million in second quarter 2018, compared with \$555 million in second quarter 2017, reflecting the same changes mentioned above for the allowance for credit losses.

We believe the allowance for credit losses of \$11.1 billion at June 30, 2018, was appropriate to cover credit losses inherent in the loan portfolio, including unfunded credit commitments, at that date. The entire allowance is available to absorb credit losses inherent in the total loan portfolio. The allowance for credit losses is subject to change and reflects existing factors as of the date of determination, including economic or market conditions and ongoing internal and external examination processes. Due to the sensitivity of the allowance for credit losses to changes in the economic and business environment, it is possible that we will incur incremental credit losses not anticipated as of the balance sheet date. Future allowance levels will be based on a variety of factors, including loan growth, portfolio performance and general

economic conditions. Our process for determining the allowance for credit losses is discussed in the “Critical Accounting Policies – Allowance for Credit Losses” section and Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K.

LIABILITY FOR MORTGAGE LOAN REPURCHASE LOSSES

In connection with our sales and securitization of residential mortgage loans to various parties, we have established a mortgage repurchase liability, initially at fair value, related to various representations and warranties that reflect management’s estimate of losses for loans for which we could have a repurchase obligation, whether or not we currently service those loans, based on a combination of factors. Our mortgage repurchase liability estimation process also incorporates a forecast of repurchase demands associated with mortgage insurance rescission activity.

Because we typically retain the servicing for the mortgage loans we sell or securitize, we believe the quality of our residential mortgage loan servicing portfolio provides helpful information in evaluating our repurchase liability. Of the \$1.5 trillion in the residential mortgage loan servicing portfolio at June 30, 2018, 96% was current and less than 1% was subprime at origination. Our combined delinquency and foreclosure rate on this portfolio was 4.06% at June 30, 2018, compared with 5.14% at December 31, 2017. One percent of this portfolio is private label securitizations for which we originated the loans and, therefore, have some repurchase risk.

The overall level of unresolved repurchase demands and mortgage insurance rescissions outstanding at June 30, 2018, was \$147 million, representing 734 loans, up from a year ago both in number of outstanding loans and in total dollar balances. The increase was predominantly due to private investor demands which we expect to resolve with minimal repurchase risk.

Our liability for mortgage repurchases, included in “Accrued expenses and other liabilities” in our consolidated balance sheet, represents our best estimate of the probable loss that we expect to incur for various representations and warranties in the contractual provisions of our sales of mortgage loans. The liability was \$179 million at June 30, 2018, and \$181 million at December 31, 2017. In second quarter 2018, we recorded a provision of \$2 million predominantly due to loan sales, which decreased net gains on mortgage loan origination/sales activities, compared with a release of \$39 million in second quarter 2017. We incurred net losses on repurchased loans and investor reimbursements totaling \$4 million in second quarter 2018 and \$5 million in second quarter 2017.

Because of the uncertainty in the various estimates underlying the mortgage repurchase liability, there is a range of losses in excess of the recorded mortgage repurchase liability that are reasonably possible. The estimate of the range of possible loss for representations and warranties does not represent a probable loss, and is based on currently available information, significant judgment, and a number of assumptions that are subject to change. The high end of this range of reasonably possible losses exceeded our recorded liability by \$165 million at June 30, 2018, and was determined based upon modifying the assumptions (particularly to assume significant changes in investor repurchase demand practices) used in our best estimate of probable loss to reflect what we believe to be the high end of reasonably possible adverse assumptions.

For additional information on our repurchase liability, see the “Risk Management – Credit Risk Management – Liability For Mortgage Loan Repurchase Losses” section in our 2017 Form 10-K and Note 10 (Mortgage Banking Activities) to Financial Statements in this Report.

RISKS RELATING TO SERVICING ACTIVITIES In addition to servicing loans in our portfolio, we act as servicer and/or master servicer of residential mortgage loans included in GSE-guaranteed mortgage securitizations, GNMA-guaranteed mortgage securitizations of FHA-insured/VA-guaranteed mortgages and private label mortgage securitizations, as well as for unsecuritized loans owned by institutional investors. In connection with our servicing activities, we could become subject to consent orders and settlement agreements with federal and state regulators for alleged servicing issues and practices. In general, these can require us to provide customers with loan modification relief, refinancing relief, and foreclosure prevention and assistance, as well as can impose certain monetary penalties on us.

For additional information about the risks related to our servicing activities, see the “Risk Management – Credit Risk Management – Risks Relating to Servicing Activities” section in our 2017 Form 10-K.

Asset/Liability Management (continued)

Asset/Liability Management

Asset/liability management involves evaluating, monitoring and managing interest rate risk, market risk, liquidity and funding. Primary oversight of interest rate risk and market risk resides with the Finance Committee of our Board of Directors (Board), which oversees the administration and effectiveness of financial risk management policies and processes used to assess and manage these risks. Primary oversight of liquidity and funding resides with the Risk Committee of the Board. At the management level we utilize a Corporate Asset/Liability Management Committee (Corporate ALCO), which consists of senior financial, risk, and business executives, to oversee these risks and report on them periodically to the Board's Finance Committee and Risk Committee as appropriate. As discussed in more detail for market risk activities below, we employ separate management level oversight specific to market risk.

INTEREST RATE RISK Interest rate risk, which potentially can have a significant earnings impact, is an integral part of being a financial intermediary. We are subject to interest rate risk because:

- assets and liabilities may mature or reprice at different times (for example, if assets reprice faster than liabilities and interest rates are generally rising, earnings will initially increase);
- assets and liabilities may reprice at the same time but by different amounts (for example, when the general level of interest rates is rising, we may increase rates paid on checking and savings deposit accounts by an amount that is less than the general rise in market interest rates);
- short-term and long-term market interest rates may change by different amounts (for example, the shape of the yield curve may affect new loan yields and funding costs differently);
- the remaining maturity of various assets or liabilities may shorten or lengthen as interest rates change (for example, if long-term mortgage interest rates increase sharply, MBS held in the debt securities portfolio may pay down slower than anticipated, which could impact portfolio income); or
- interest rates may also have a direct or indirect effect on loan demand, collateral values, credit losses, mortgage origination volume, the fair value of MSRs and other financial instruments, the value of the pension liability and other items affecting earnings.

We assess interest rate risk by comparing outcomes under various net interest income simulations using many interest rate scenarios that differ in the direction of interest rate changes, the degree of change over time, the speed of change and the projected shape of the yield curve. These simulations require assumptions regarding drivers of earnings and balance sheet composition such as loan originations, prepayment speeds on loans and debt securities, deposit flows and mix, as well as pricing strategies.

Currently, our profile is such that we project net interest income will benefit modestly from higher interest rates as our assets would reprice faster and to a greater degree than our liabilities, while in the case of lower interest rates, our assets would reprice downward and to a greater degree than our liabilities.

Our most recent simulations estimate net interest income sensitivity over the next two years under a range of both lower and higher interest rates. Measured impacts from standardized ramps (gradual changes) and shocks (instantaneous changes) are summarized in Table 29, indicating net interest income sensitivity relative to the Company's base net interest income

plan. Ramp scenarios assume interest rates move gradually in parallel across the yield curve relative to the base scenario in year one, and the full amount of the ramp is held as a constant differential to the base scenario in year two. The following describes the simulation assumptions for the scenarios presented in Table 29:

• Simulations are dynamic and reflect anticipated growth across assets and liabilities.

- Other macroeconomic variables that could be correlated with the changes in interest rates are held constant.

• Mortgage prepayment and origination assumptions vary across scenarios and reflect only the impact of the higher or lower interest rates.

• Our base scenario deposit forecast incorporates mix changes consistent with the base interest rate trajectory. Deposit mix is modeled to be the same as in the base scenario across the alternative scenarios. In higher rate scenarios,

customer activity that shifts balances into higher-yielding products could reduce expected net interest income. We hold the size of the projected debt and equity securities portfolios constant across scenarios.

Table 29: Net Interest Income Sensitivity Over Next Two-Year Horizon Relative to Base Expectation

(\$ in billions)	Base	Lower Rates		Higher Rates	
		100 bps Ramp Parallel Decrease	100 bps Instantaneous Parallel Increase	200 bps Ramp Parallel Increase	
First Year of Forecasting Horizon					
Net Interest Income Sensitivity to Base Scenario		\$ (1.2) - (0.7)	1.3 - 1.8		1.3 - 1.8
Key Rates at Horizon End					
Fed Funds Target	2.84	% 1.84	3.84		4.84
10-year CMT (1)	3.22	2.22	4.22		5.22
Second Year of Forecasting Horizon					
Net Interest Income Sensitivity to Base Scenario		\$ (2.5) - (2.0)	1.8 - 2.3		3.1 - 3.6
Key Rates at Horizon End					
Fed Funds Target	3.00	% 2.00	4.00		5.00
10-year CMT (1)	3.60	2.60	4.60		5.60

(1)U.S. Constant Maturity Treasury Rate

The sensitivity results above do not capture interest rate sensitive noninterest income and expense impacts. Our interest rate sensitive noninterest income and expense is primarily driven by mortgage activity, and may move in the opposite direction of our net interest income. Typically, in response to higher interest rates, mortgage activity, primarily refinancing activity, generally declines. And in response to lower interest rates, mortgage activity generally increases. Mortgage results are also impacted by the valuation of MSRs and related hedge positions. See the “Risk Management – Asset/Liability Management – Mortgage Banking Interest Rate and Market Risk” section in this Report for more information.

We use the debt securities portfolio and exchange-traded and over-the-counter (OTC) interest rate derivatives to hedge our interest rate exposures. See the “Balance Sheet Analysis – Available-for-Sale and Held-to-Maturity Debt Securities” section in this Report for more information on the use of the available-for-sale and held-to-maturity securities portfolios. The notional or contractual amount, credit risk amount and fair value of the derivatives used to hedge our interest rate risk exposures as of

June 30, 2018, and December 31, 2017, are presented in Note 14 (Derivatives) to Financial Statements in this Report. We use derivatives for asset/liability management in two main ways:

- to convert the cash flows from selected asset and/or liability instruments/portfolios including investments, commercial loans and long-term debt, from fixed-rate payments to floating-rate payments, or vice versa; and
- to economically hedge our mortgage origination pipeline, funded mortgage loans and MSR's using interest rate swaps, swaptions, futures, forwards and options.

MORTGAGE BANKING INTEREST RATE AND MARKET RISK We originate, fund and service mortgage loans, which subjects us to various risks, including credit, liquidity and interest rate risks. For more information on mortgage banking interest rate and market risk, see the "Risk Management – Asset/Liability Management – Mortgage Banking Interest Rate and Market Risk" section in our 2017 Form 10-K.

While our hedging activities are designed to balance our mortgage banking interest rate risks, the financial instruments we use may not perfectly correlate with the values and income being hedged. For example, the change in the value of ARM production held for sale from changes in mortgage interest rates may or may not be fully offset by LIBOR index-based financial instruments used as economic hedges for such ARMs. Additionally, hedge-carry income on our economic hedges for the MSR's may not continue at recent levels if the spread between short-term and long-term rates decreases, the overall level of hedges changes as interest rates change, or there are other changes in the market for mortgage forwards that affect the implied carry.

The total carrying value of our residential and commercial MSR's was \$16.8 billion at June 30, 2018, and \$15.0 billion at December 31, 2017. The weighted-average note rate on our portfolio of loans serviced for others was 4.27% at June 30, 2018, and 4.23% at December 31, 2017. The carrying value of our total MSR's represented 0.98% of mortgage loans serviced for others at June 30, 2018, and 0.88% of mortgage loans serviced for others at December 31, 2017.

MARKET RISK Market risk is the risk of loss in the trading book associated with adverse changes in market risk factors such as interest rates, credit spreads, foreign exchange rates, equity, and commodity prices. The Finance Committee of our Board reviews the acceptable market risk appetite for our trading activities.

MARKET RISK – TRADING ACTIVITIES We engage in trading activities to accommodate the investment and risk management activities of our customers and to execute economic hedging to manage certain balance sheet risks. These trading activities predominantly occur within our Wholesale Banking businesses and to a lesser extent other divisions of the Company. Debt securities held for trading, equity securities held for trading, trading loans and trading derivatives are financial instruments used in our trading activities, and all are carried at fair value. Income earned on the financial instruments used in our trading activities include net interest income, changes in fair value and realized gains and losses. Net interest income earned from our trading activities is reflected in the interest income and interest expense components of our income statement. Changes in fair value of the financial instruments used in our trading activities are reflected in net gains on trading activities, a component of noninterest income in our income statement. For more information on the financial instruments used in our trading activities and the income from these trading activities, see Note 4 (Trading Activities) to Financial Statements in this Report.

The Company uses value-at-risk (VaR) metrics complemented with sensitivity analysis and stress testing in measuring and monitoring market risk. VaR is a statistical risk measure used to estimate the potential loss from adverse moves in the financial markets. For more information, see the "Risk Management – Asset/Liability Management – Market Risk – Trading Activities" section in our 2017 Form 10-K.

Trading VaR is the measure used to provide insight into the market risk exhibited by the Company's trading positions. The

Company calculates Trading VaR for risk management purposes to establish line of business and Company-wide risk limits. Trading VaR is calculated based on all trading positions on our balance sheet.

Asset/Liability Management (continued)

Table 30 shows the Company's Trading General VaR by risk category. As presented in Table 30, average Company Trading General VaR was \$15 million for the quarter ended June 30, 2018, compared with \$17 million for the quarter ended March 31, 2018, and \$29 million for the quarter ended June 30, 2017. The

decrease in average Company Trading General VaR for the quarter ended June 30, 2018, was mainly driven by changes in portfolio composition.

Table 30: Trading 1-Day 99% General VaR by Risk Category

(in millions)	Quarter ended											
	June 30, 2018				March 31, 2018				June 30, 2017			
	Period end	Average	Low	High	Period end	Average	Low	High	Period end	Average	Low	High
Company Trading General VaR Risk Categories												
Credit	\$17	18	15	20	14	14	10	18	23	29	23	36
Interest rate	18	17	11	24	15	13	7	21	10	20	10	27
Equity	8	7	5	16	14	13	10	16	10	11	9	14
Commodity	1	1	1	1	1	1	1	1	1	1	1	2
Foreign exchange	0	0	0	1	0	1	0	3	1	1	0	1
Diversification benefit (1)	(29)	(28)			(22)	(25)			(29)	(33)		
Company Trading General VaR	\$15	15			22	17			16	29		

The period-end VaR was less than the sum of the VaR components described above, which is due to portfolio diversification. The diversification effect arises because the risks are not perfectly correlated causing a portfolio of positions to usually be less risky than the sum of the risks of the positions alone. The diversification benefit is not meaningful for low and high metrics since they may occur on different days.

Market Risk Governance, Measurement, Monitoring and Model Risk Management We employ a well-defined and structured market risk governance process and market risk measurement process, which incorporates VaR measurements combined with sensitivity analysis and stress testing to help us monitor our market risk. These monitoring measurements require the use of market risk models, which we govern by our Corporate Model Risk policies and procedures. For more information on our governance, measurement, monitoring, and model risk management practices, see the "Risk Management – Asset/Liability Management – Market Risk – Trading Activities" section in our 2017 Form 10-K.

MARKET RISK – EQUITY SECURITIES We are directly and indirectly affected by changes in the equity markets. We make and manage direct investments in start-up businesses, emerging growth companies, management buy-outs, acquisitions and corporate recapitalizations. We also invest in non-affiliated funds that make similar private equity investments. These private equity investments are made within capital allocations approved by management and the Board. The Board's policy is to review business developments, key risks and historical returns for the private equity investment portfolio at least annually. Management reviews these investments at least quarterly and assesses them for possible OTTI and observable price changes. For nonmarketable equity securities, the analysis is based on facts and circumstances of each individual investment and the expectations for that investment's cash flows, capital needs, the viability of its business model, our exit strategy, and observable price changes that are similar to the investment held. Investments in nonmarketable equity securities include private equity investments accounted for under the equity method, fair value through net income, and the measurement alternative.

In conjunction with the March 2008 initial public offering (IPO) of Visa, Inc. (Visa), we received approximately 20.7 million shares of Visa Class B common stock, the class which was apportioned to member banks of Visa at the time of the IPO. To manage our exposure to Visa and realize the value of the appreciated Visa shares, we incrementally

sold these shares

through a series of sales, thereby eliminating this position as of September 30, 2015. As part of these sales, we agreed to compensate the buyer for any additional contributions to a litigation settlement fund for the litigation matters associated with the Class B shares we sold. Our exposure to this retained litigation risk has been updated quarterly and is reflected on our balance sheet. For additional information about the associated litigation matters, see the “Interchange Litigation” section in Note 13 (Legal Actions) to Financial Statements in this Report.

As part of our business to support our customers, we trade public equities, listed/OTC equity derivatives and convertible bonds. We have parameters that govern these activities. We also have marketable equity securities that include investments relating to our venture capital activities. We manage these marketable equity securities within capital risk limits approved by management and the Board and monitored by Corporate ALCO and the Market Risk Committee. The fair value changes in these marketable equity securities are recognized in net income. For more information, see Note 7 (Equity Securities) to Financial Statements in this Report.

Changes in equity market prices may also indirectly affect our net income by (1) the value of third party assets under management and, hence, fee income, (2) borrowers whose ability to repay principal and/or interest may be affected by the stock market, or (3) brokerage activity, related commission income and other business activities. Each business line monitors and manages these indirect risks.

LIQUIDITY AND FUNDING The objective of effective liquidity management is to ensure that we can meet customer loan requests, customer deposit maturities/withdrawals and other cash commitments efficiently under both normal operating conditions and under periods of Wells Fargo-specific and/or market stress. To achieve this objective, the Board of Directors establishes liquidity guidelines that require sufficient asset-based liquidity to cover potential funding requirements and to avoid over-dependence on volatile, less reliable funding markets. These guidelines are monitored on a monthly basis by the Corporate ALCO and on a quarterly basis by the Board of Directors. These guidelines are established and monitored for both the consolidated company and for the Parent on a stand-alone basis to ensure that the Parent is a source of strength for its regulated, deposit-taking banking subsidiaries.

Liquidity Standards In September 2014, the FRB, OCC and FDIC issued a final rule that implements a quantitative liquidity requirement consistent with the liquidity coverage ratio (LCR) established by the Basel Committee on Banking Supervision (BCBS). The rule requires banking institutions, such as Wells Fargo, to hold high-quality liquid assets (HQLA), such as central bank reserves and government and corporate debt that can be converted easily and quickly into cash, in an amount equal to or greater than its projected net cash outflows during a 30-day stress period. The rule is applicable to the Company on a consolidated basis and to our insured depository institutions with total assets greater than \$10 billion. In addition, the FRB finalized rules imposing enhanced liquidity management standards on large bank holding companies (BHC) such as Wells Fargo, and has finalized a rule that requires large bank holding companies to publicly disclose on a quarterly basis certain quantitative and qualitative information regarding their LCR calculations.

The FRB, OCC and FDIC have proposed a rule that would implement a stable funding requirement, the net stable funding ratio (NSFR), which would require large banking organizations, such as Wells Fargo, to maintain a sufficient amount of stable funding in relation to their assets, derivative exposures and commitments over a one-year horizon period.

Liquidity Coverage Ratio As of June 30, 2018, the consolidated Company and Wells Fargo Bank, N.A. were above

the minimum LCR requirement of 100%, which is calculated as HQLA divided by projected net cash outflows, as each is defined under the LCR rule. Table 31 presents the Company's quarterly average values for the daily-calculated LCR and its components calculated pursuant to the LCR rule requirements.

Table 31: Liquidity Coverage Ratio

(in millions, except ratio)	Average for Quarter ended June 30, 2018
HQLA (1)(2)	\$361,921
Projected net cash outflows	294,460
LCR	123 %

(1) Excludes excess HQLA at Wells Fargo Bank, N.A.

(2) Net of applicable haircuts required under the LCR rule.

Liquidity Sources We maintain liquidity in the form of cash, cash equivalents and unencumbered high-quality, liquid debt securities. These assets make up our primary sources of liquidity which are presented in Table 32. Our primary sources of liquidity are substantially the same in composition as HQLA under the LCR rule; however, our primary sources of liquidity will generally exceed HQLA calculated under the LCR rule due to the applicable haircuts to HQLA and the exclusion of excess HQLA at our subsidiary insured depository institutions required under the LCR rule.

Our cash is predominantly on deposit with the Federal Reserve. Debt securities included as part of our primary sources of liquidity are comprised of U.S. Treasury and federal agency debt, and mortgage-backed securities issued by

federal agencies within our debt securities portfolio. We believe these debt securities provide quick sources of liquidity through sales or by pledging to obtain financing, regardless of market conditions. Some of these debt securities are within the held-to-maturity portion of our debt securities portfolio and as such are not intended for sale but may be pledged to obtain financing. Some of the legal entities within our consolidated group of companies are subject to various regulatory, tax, legal and other restrictions that can limit the transferability of their funds. We believe we maintain adequate liquidity for these entities in consideration of such funds transfer restrictions.

Table 32: Primary Sources of Liquidity

(in millions)	June 30, 2018			December 31, 2017		
	Total	Encumbered	Unencumbered	Total	Encumbered	Unencumbered
Interest-earning deposits with banks	\$142,999	—	142,999	192,580	—	192,580
Debt securities of U.S. Treasury and federal agencies	50,216	804	49,412	51,125	964	50,161
Mortgage-backed securities of federal agencies (1)	244,192	33,084	211,108	246,894	46,062	200,832
Total	\$437,407	33,888	403,519	490,599	47,026	443,573

(1) Included in encumbered debt securities at June 30, 2018, were debt securities with a fair value of \$884 million which were purchased in June 2018, but settled in July 2018.

In addition to our primary sources of liquidity shown in Table 32, liquidity is also available through the sale or financing of other debt securities including trading and/or available-for-sale debt securities, as well as through the sale, securitization or financing of loans, to the extent such debt securities and loans are not encumbered. In addition, other debt securities in our held-to-maturity portfolio, to the extent not encumbered, may be pledged to obtain financing.

Deposits have historically provided a sizable source of relatively low-cost funds. Deposits were 134% of total loans at June 30, 2018 and 140% at December 31, 2017.

Additional funding is provided by long-term debt and short-term borrowings. We access domestic and international capital markets for long-term funding (generally greater than one year) through issuances of registered debt securities, private placements and asset-backed secured funding.

Asset/Liability Management (continued)

Table 33 shows selected information for short-term borrowings, which generally mature in less than 30 days.

Table 33: Short-Term Borrowings

(in millions)	Quarter ended				
	Jun 30 2018	Mar 31, 2018	Dec 31, 2017	Sep 30, 2017	Jun 30, 2017
Balance, period end					
Federal funds purchased and securities sold under agreements to repurchase	\$89,307	80,916	88,684	79,824	78,683
Commercial paper	—	—	—	—	11
Other short-term borrowings	15,189	16,291	14,572	13,987	16,662
Total	\$104,496	97,207	103,256	93,811	95,356
Average daily balance for period					
Federal funds purchased and securities sold under agreements to repurchase	\$89,138	86,535	88,197	81,980	79,826
Commercial paper	—	—	—	4	10
Other short-term borrowings	14,657	15,244	13,945	17,209	15,927
Total	\$103,795	101,779	102,142	99,193	95,763
Maximum month-end balance for period					
Federal funds purchased and securities sold under agreements to repurchase (1)	\$92,103	88,121	91,604	83,260	78,683
Commercial paper (2)	—	—	—	11	11
Other short-term borrowings (3)	15,272	16,924	14,948	18,301	18,281

(1) Highest month-end balance in each of the last five quarters was in May and January 2018, and November, August and June 2017.

(2) There were no month-end balances in second and first quarter 2018, and fourth quarter 2017; highest month-end balance in each of the remaining two quarters was in July and June 2017.

(3) Highest month-end balance in each of the last five quarters was in May and January 2018, and November, July and April 2017.

Long-Term Debt We issue long-term debt in a variety of maturities and currencies to achieve cost-efficient funding and to maintain an appropriate maturity profile. Long-term debt of \$219.3 billion at June 30, 2018, decreased \$5.7 billion from December 31, 2017. We issued \$5.8 billion and \$21.3 billion of

long-term debt in the second quarter and first half of 2018, respectively. Table 34 provides the aggregate carrying value of long-term debt maturities (based on contractual payment dates) for the remainder of 2018 and the following years thereafter, as of June 30, 2018.

Table 34: Maturity of Long-Term Debt

(in millions)	June 30, 2018						
	Remaining 2018	2019	2020	2021	2022	Thereafter	Total
Wells Fargo & Company (Parent Only)							
Senior notes	\$1,111	6,681	13,175	17,734	17,837	51,430	107,968
Subordinated notes	588	—	—	—	—	25,162	25,750
Junior subordinated notes	—	—	—	—	—	1,589	1,589
Total long-term debt - Parent	\$1,699	6,681	13,175	17,734	17,837	78,181	135,307
Wells Fargo Bank, N.A. and other bank entities (Bank)							
Senior notes	\$14,647	31,926	9,997	11,704	40	195	68,509
Subordinated notes	—	—	—	—	—	5,202	5,202
Junior subordinated notes	—	—	—	—	—	347	347
Securitizations and other bank debt	1,418	1,140	1,228	289	160	2,413	6,648

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Total long-term debt - Bank	\$16,065	33,066	11,225	11,993	200	8,157	80,706
Other consolidated subsidiaries							
Senior notes	\$754	1,126	—	944	—	374	3,198
Securitized and other bank debt	73	—	—	—	—	—	73
Total long-term debt - Other consolidated subsidiaries	\$827	1,126	—	944	—	374	3,271
Total long-term debt	\$18,591	40,873	24,400	30,671	18,037	86,712	219,284

Parent In February 2017, the Parent filed a registration statement with the SEC for the issuance of senior and subordinated notes, preferred stock and other securities. The Parent's ability to issue debt and other securities under this registration statement is limited by the debt issuance authority granted by the Board. As of June 30, 2018, the Parent

was authorized by the Board to issue up to \$180 billion in outstanding long-term debt. The Parent's long-term debt issuance authority granted by the Board includes debt issued to affiliates and others. At June 30, 2018, the Parent had available \$36.7 billion in long-term debt issuance authority. During the first half of 2018, the Parent issued \$405 million of senior notes,

of which \$398 million were registered with the SEC. The Parent's short-term debt issuance authority granted by the Board was limited to debt issued to affiliates, and was revoked by the Board at management's request in January 2018. The Parent's proceeds from securities issued were used for general corporate purposes, and, unless otherwise specified in the applicable prospectus or prospectus supplement, we expect the proceeds from securities issued in the future will be used for the same purposes. Depending on market conditions, we may purchase our outstanding debt securities from time to time in privately negotiated or open market transactions, by tender offer, or otherwise.

Wells Fargo Bank, N.A. As of June 30, 2018, Wells Fargo Bank, N.A. was authorized by its board of directors to issue \$100 billion in outstanding short-term debt and \$175 billion in outstanding long-term debt and had available \$97.5 billion in short-term debt issuance authority and \$105.2 billion in long-term debt issuance authority. In April 2018, Wells Fargo Bank, N.A. established a new \$100 billion bank note program under which, subject to any other debt outstanding under the limits described above, it may issue \$50 billion in outstanding short-term senior notes and \$50 billion in outstanding long-term senior or subordinated notes. At June 30, 2018, Wells Fargo Bank, N.A. had remaining issuance capacity under the new bank note program of \$50 billion in short-term senior notes and \$50 billion in long-term senior or subordinated notes. During the first half of 2018, Wells Fargo Bank, N.A. issued \$7.3 billion of unregistered senior notes, \$6.0 billion of which were issued under a prior bank note program. Furthermore, in July 2018, Wells Fargo Bank, N.A. issued \$3.3 billion of unregistered senior notes under the new bank note program and executed \$500 million in FHLB advances. In addition, during the first half

of 2018, Wells Fargo Bank, N.A. executed advances of \$15.5 billion with the Federal Home Loan Bank of Des Moines, and as of June 30, 2018, Wells Fargo Bank, N.A. had outstanding advances of \$51.1 billion across the Federal Home Loan Bank System.

Credit Ratings Investors in the long-term capital markets, as well as other market participants, generally will consider, among other factors, a company's debt rating in making investment decisions. Rating agencies base their ratings on many quantitative and qualitative factors, including capital adequacy, liquidity, asset quality, business mix, the level and quality of earnings, and rating agency assumptions regarding the probability and extent of federal financial assistance or support for certain large financial institutions. Adverse changes in these factors could result in a reduction of our credit rating; however, our debt securities do not contain credit rating covenants.

There were no significant actions undertaken by the rating agencies with regard to our credit ratings during second quarter 2018. Both the Parent and Wells Fargo Bank, N.A. remain among the highest-rated financial firms in the U.S. See the "Risk Factors" section in our 2017 Form 10-K for additional information regarding our credit ratings and the potential impact a credit rating downgrade would have on our liquidity and operations, as well as Note 14 (Derivatives) to Financial Statements in this Report for information regarding additional collateral and funding obligations required for certain derivative instruments in the event our credit ratings were to fall below investment grade.

The credit ratings of the Parent and Wells Fargo Bank, N.A. as of June 30, 2018, are presented in Table 35.

Table 35: Credit Ratings as of June 30, 2018

	Wells Fargo & Company		Wells Fargo Bank, N.A.	
	Senior debt	Short-term borrowings	Long-term deposits	Short-term borrowings
Moody's	A2	P-1	Aa1	P-1
S&P	A-	A-2	A+	A-1
Fitch Ratings, Inc.	A+	F1	AA	F1+
DBRS	AA (low)	R-1 (middle)	AA	R-1 (high)

FEDERAL HOME LOAN BANK MEMBERSHIP The Federal Home Loan Banks (the FHLBs) are a group of cooperatives that lending institutions use to finance housing and economic development in local communities. We are a member of the FHLBs based in Dallas, Des Moines and San Francisco. Each member of the FHLBs is required to

maintain a minimum investment in capital stock of the applicable FHLB. The board of directors of each FHLB can increase the minimum investment requirements in the event it has concluded that additional capital is required to allow it to meet its own regulatory capital requirements. Any increase in the minimum investment requirements outside of specified ranges requires the approval of the Federal Housing Finance Board. Because the extent of any obligation to increase our investment in any of the FHLBs depends entirely upon the occurrence of a future event, potential future payments to the FHLBs are not determinable.

Capital Management (continued)

Capital Management

We have an active program for managing capital through a comprehensive process for assessing the Company's overall capital adequacy. Our objective is to maintain capital at an amount commensurate with our risk profile and risk tolerance objectives, and to meet both regulatory and market expectations. We primarily fund our capital needs through the retention of earnings net of both dividends and share repurchases, as well as through the issuance of preferred stock and long and short-term debt. Retained earnings increased \$5.5 billion from December 31, 2017, predominantly from Wells Fargo net income of \$10.3 billion, less common and preferred stock dividends of \$4.6 billion. During second quarter 2018, we issued 11.0 million shares of common stock. During second quarter 2018, we repurchased 35.8 million shares of common stock in open market transactions and from employee benefit plans, at a cost of \$1.9 billion. We entered into a \$1 billion forward repurchase contract with an unrelated third party in April 2018, which settled in July 2018 for 18.8 million common shares. We also entered into a \$1 billion forward repurchase contract with an unrelated third party in July 2018 that is expected to settle in fourth quarter 2018 for approximately 18 million common shares. For additional information about our forward repurchase agreements, see Note 1 (Summary of Significant Accounting Policies) to Financial Statements in this Report.

On July 24, 2018, we announced that we will redeem on September 17, 2018, all of our 8.00% Non-Cumulative Perpetual Class A Preferred Stock, Series J, at a redemption price equal to \$1,000 per share, as approved by the Board. We expect the redemption of the Series J Preferred Stock to reduce our diluted earnings per common share in third quarter 2018 by approximately \$0.03 per share as a result of eliminating the discount recorded on these shares at the time of our acquisition of Wachovia.

Regulatory Capital Guidelines

The Company and each of our insured depository institutions are subject to various regulatory capital adequacy requirements administered by the FRB and the OCC. Risk-based capital (RBC) guidelines establish a risk-adjusted ratio relating capital to different categories of assets and off-balance sheet exposures as discussed below.

RISK-BASED CAPITAL AND RISK-WEIGHTED ASSETS The Company is subject to final and interim final rules issued by federal banking regulators to implement Basel III capital requirements for U.S. banking organizations. These rules are based on international guidelines for determining regulatory capital issued by the Basel Committee on Banking Supervision (BCBS). The federal banking regulators' capital rules, among other things, require on a fully phased-in basis:

- a minimum Common Equity Tier 1 (CET1) ratio of 9.0%, comprised of a 4.5% minimum requirement plus a capital conservation buffer of 2.5% and for us, as a global systemically important bank (G-SIB), a capital surcharge to be calculated annually, which is 2.0% based on our year-end 2016 data;

- a minimum tier 1 capital ratio of 10.5%, comprised of a 6.0% minimum requirement plus the capital conservation buffer of 2.5% and the G-SIB capital surcharge of 2.0%;

- a minimum total capital ratio of 12.5%, comprised of a 8.0% minimum requirement plus the capital conservation buffer of 2.5% and the G-SIB capital surcharge of 2.0%;

- a potential countercyclical buffer of up to 2.5% to be added to the minimum capital ratios, which is currently not in effect but could be imposed by regulators at their discretion if it is determined that a period of excessive credit growth is contributing to an increase in systemic risk;

- a minimum tier 1 leverage ratio of 4.0%; and

- a minimum supplementary leverage ratio (SLR) of 5.0% (comprised of a 3.0% minimum requirement plus a supplementary leverage buffer of 2.0%) for large and internationally active bank holding companies (BHCs).

We were required to comply with the final Basel III capital rules beginning January 2014, with certain provisions subject to phase-in periods. Beginning January 1, 2018, the requirements for calculating CET1 and tier 1 capital, along with RWAs, became fully phased-in. However, the requirements for calculating tier 2 and total capital are still in accordance with Transition Requirements. The entire Basel III capital rules are scheduled to be fully phased in by the end of 2021. The Basel III capital rules contain two frameworks for calculating capital requirements, a Standardized

Approach, which replaced Basel I, and an Advanced Approach applicable to certain institutions, including Wells Fargo. Accordingly, in the assessment of our capital adequacy, we must report the lower of our CET1, tier 1 and total capital ratios calculated under the Standardized Approach and under the Advanced Approach.

On April 10, 2018, the FRB issued a proposed rule that would add a stress capital buffer and a stress leverage buffer to the minimum capital and tier 1 leverage ratio requirements. The buffers would be calculated based on the decrease in a financial institution's risk-based capital and tier 1 leverage ratios under the supervisory severely adverse scenario in CCAR, plus four quarters of planned common stock dividends. The stress capital buffer would replace the 2.5% capital conservation buffer under the Standardized Approach, whereas the stress leverage buffer would be added to the current 4% minimum tier 1 leverage ratio.

Because the Company has been designated as a G-SIB, we are also subject to the FRB's rule implementing the additional capital surcharge of between 1.0-4.5% on G-SIBs. Under the rule, we must annually calculate our surcharge under two methods and use the higher of the two surcharges. The first method (method one) considers our size, interconnectedness, cross-jurisdictional activity, substitutability, and complexity, consistent with the methodology developed by the BCBS and the Financial Stability Board (FSB). The second (method two) uses similar inputs, but replaces substitutability with use of short-term wholesale funding and will generally result in higher surcharges than the BCBS methodology. The phase-in period for the G-SIB surcharge began on January 1, 2016 and will become fully effective on January 1, 2019. Based on year-end 2016 data, our 2018 G-SIB surcharge under method two is 2.0% of the Company's RWAs, which is the higher of method one and method two. Because the G-SIB surcharge is calculated annually based on data that can differ over time, the amount of the surcharge is subject to change in future years. Under the Standardized Approach (fully phased-in), our CET1 ratio of 11.98% exceeded the minimum of 9.0% by 298 basis points at June 30, 2018.

The tables that follow provide information about our risk-based capital and related ratios as calculated under Basel III capital guidelines. For banking industry regulatory reporting purposes, we continue to report our tier 2 and total capital in

accordance with Transition Requirements but are managing our capital based on a fully phased-in calculation. For information about our capital requirements calculated in accordance with Transition Requirements, see Note 22 (Regulatory and Agency Capital Requirements) to Financial Statements in this Report.

Table 36 summarizes our CET1, tier 1 capital, total capital,

risk-weighted assets and capital ratios on a fully phased-in basis at June 30, 2018 and December 31, 2017. As of June 30, 2018, our CET1, tier 1, and total capital ratios were lower using RWAs calculated under the Standardized Approach.

Table 36: Capital Components and Ratios (Fully Phased-In) (1)

(in millions, except ratios)	June 30, 2018		December 31, 2017		
	Advanced Approach	Standardized Approach	Advanced Approach	Standardized Approach	
Common Equity Tier 1	(A) \$152,955	152,955	154,022	154,022	
Tier 1 Capital	(B) 176,456	176,456	177,466	177,466	
Total Capital	(C) 207,940	216,021	208,395	218,159	
Risk-Weighted Assets	(D) 1,206,821	1,276,332	1,225,939	1,285,563	
Common Equity Tier 1 Capital Ratio	(A)/(D) 12.67	% 11.98	* 12.56	11.98	*
Tier 1 Capital Ratio	(B)/(D) 14.62	13.83	* 14.48	13.80	*
Total Capital Ratio	(C)/(D) 17.23	16.93	* 17.00	16.97	*

*Denotes the lowest capital ratio as determined under the Advanced and Standardized Approaches.

Beginning January 1, 2018, the requirements for calculating CET1 and tier 1 capital, along with RWAs, became fully phased-in. However, the requirements for calculating tier 2 and total capital are still in accordance with Transition Requirements. Accordingly, fully phased-in total capital amounts and ratios are considered non-GAAP (1) financial measures that are used by management, bank regulatory agencies, investors and analysts to assess and monitor the Company's capital position. See Table 37 for information regarding the calculation and components of CET1, tier 1 capital, total capital and RWAs, as well as the corresponding reconciliation of our fully phased-in regulatory capital amounts to GAAP financial measures.

Capital Management (continued)

Table 37 provides information regarding the calculation and composition of our risk-based capital under the Advanced and Standardized Approaches at June 30, 2018 and December 31, 2017.

Table 37: Risk-Based Capital Calculation and Components

(in millions)	June 30, 2018		December 31, 2017	
	Advanced Approach	Standardized Approach	Advanced Approach	Standardized Approach
Total equity	\$206,069	206,069	208,079	208,079
Adjustments:				
Preferred stock	(25,737)	(25,737)	(25,358)	(25,358)
Additional paid-in capital on ESOP preferred stock	(116)	(116)	(122)	(122)
Unearned ESOP shares	2,051	2,051	1,678	1,678
Noncontrolling interests	(881)	(881)	(1,143)	(1,143)
Total common stockholders' equity	181,386	181,386	183,134	183,134
Adjustments:				
Goodwill	(26,429)	(26,429)	(26,587)	(26,587)
Certain identifiable intangible assets (other than MSRs)	(1,091)	(1,091)	(1,624)	(1,624)
Other assets (1)	(2,160)	(2,160)	(2,155)	(2,155)
Applicable deferred taxes (2)	874	874	962	962
Investment in certain subsidiaries and other	375	375	292	292
Common Equity Tier 1 (Fully Phased-In)	152,955	152,955	154,022	154,022
Effect of Transition Requirements (3)	—	—	743	743
Common Equity Tier 1 (Transition Requirements)	\$152,955	152,955	154,765	154,765
Common Equity Tier 1 (Fully Phased-In)	\$152,955	152,955	154,022	154,022
Preferred stock	25,737	25,737	25,358	25,358
Additional paid-in capital on ESOP preferred stock	116	116	122	122
Unearned ESOP shares	(2,051)	(2,051)	(1,678)	(1,678)
Other	(301)	(301)	(358)	(358)
Total Tier 1 capital (Fully Phased-In) (A)	176,456	176,456	177,466	177,466
Effect of Transition Requirements (3)	—	—	743	743
Total Tier 1 capital (Transition Requirements)	\$176,456	176,456	178,209	178,209
Total Tier 1 capital (Fully Phased-In)	\$176,456	176,456	177,466	177,466
Long-term debt and other instruments qualifying as Tier 2	28,607	28,607	28,994	28,994
Qualifying allowance for credit losses (4)	3,029	11,110	2,196	11,960
Other	(152)	(152)	(261)	(261)

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Total Tier 2 capital (Fully Phased-In) (B)	31,484	39,565	30,929	40,693
Effect of Transition Requirements	697	697	1,195	1,195
Total Tier 2 capital (Transition Requirements)	\$32,181	40,262	32,124	41,888
Total qualifying capital (Fully Phased-In)	(A)+(B)\$207,940	216,021	208,395	218,159
Total Effect of Transition Requirements	697	697	1,938	1,938
Total qualifying capital (Transition Requirements)	\$208,637	216,718	210,333	220,097
Risk-Weighted Assets (RWAs)				
(5)(6):				
Credit risk	\$832,109	1,230,895	890,171	1,249,395
Market risk	45,437	45,437	36,168	36,168
Operational risk	329,275	N/A	299,600	N/A
Total RWAs (Fully Phased-In) (3)	\$1,206,821	1,276,332	1,225,939	1,285,563

(1) Represents goodwill and other intangibles on nonmarketable equity securities, which are included in other assets.

Applicable deferred taxes relate to goodwill and other intangible assets. They were determined by applying the

(2) combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.

(3) Beginning January 1, 2018, the requirements for calculating CET1 and tier 1 capital, along with RWAs, became fully phased-in, so the effect of the transition requirements was \$0 at June 30, 2018.

(4) Under the Advanced Approach the allowance for credit losses that exceeds expected credit losses is eligible for inclusion in Tier 2 Capital, to the extent the excess allowance does not exceed 0.6% of Advanced credit RWAs, and under the Standardized Approach, the allowance for credit losses is includable in Tier 2 Capital up to 1.25% of Standardized credit RWAs, with any excess allowance for credit losses being deducted from total RWAs.

(5) RWAs calculated under the Advanced Approach utilize a risk-sensitive methodology, which relies upon the use of internal credit models based upon our experience with internal rating grades. Advanced Approach also includes an operational risk component, which reflects the risk of operating loss resulting from inadequate or failed internal processes or systems.

(6) Under the regulatory guidelines for risk-based capital, on-balance sheet assets and credit equivalent amounts of derivatives and off-balance sheet items are assigned to one of several broad risk categories according to the obligor, or, if relevant, the guarantor or the nature of any collateral. The aggregate dollar amount in each risk category is then multiplied by the risk weight associated with that category. The resulting weighted values from each of the risk categories are aggregated for determining total RWAs.

Table 38 presents the changes in Common Equity Tier 1 under the Advanced Approach for the six months ended June 30, 2018.

Table 38: Analysis of Changes in Common Equity Tier 1
(in millions)

Common Equity Tier 1 (Fully Phased-In) at December 31, 2017	\$ 154,022
Net income applicable to common stock	9,525
Common stock dividends	(3,811)
Common stock issued, repurchased, and stock compensation-related items	(4,242)
Goodwill	158
Certain identifiable intangible assets (other than MSRs)	532
Other assets (1)	(5)
Applicable deferred taxes (2)	(88)
Investment in certain subsidiaries and other	(3,136)
Change in Common Equity Tier 1	(1,067)
Common Equity Tier 1 (Fully Phased-In) at June 30, 2018	\$ 152,955

(1) Represents goodwill and other intangibles on nonmarketable equity securities, which are included in other assets.

Applicable deferred taxes relate to goodwill and other intangible assets. They were determined by applying the

(2) combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.

Table 39 presents net changes in the components of RWAs under the Advanced and Standardized Approaches for the six months ended June 30, 2018.

Table 39: Analysis of Changes in RWAs

(in millions)	Advanced Approach	Standardized Approach
RWAs (Fully Phased-In) at December 31, 2017	\$ 1,225,939	1,285,563
Net change in credit risk RWAs	(58,062)	(18,500)
Net change in market risk RWAs	9,269	9,269
Net change in operational risk RWAs	29,675	N/A
Total change in RWAs	(19,118)	(9,231)
RWAs (Fully Phased-In) at June 30, 2018	\$ 1,206,821	1,276,332

Capital Management (continued)

TANGIBLE COMMON EQUITY We also evaluate our business based on certain ratios that utilize tangible common equity. Tangible common equity is a non-GAAP financial measure and represents total equity less preferred equity, noncontrolling interests, and goodwill and certain identifiable intangible assets (including goodwill and intangible assets associated with certain of our nonmarketable equity securities, but excluding mortgage servicing rights), net of applicable deferred taxes. These tangible common equity ratios are as follows:

• Tangible book value per common share, which represents tangible common equity divided by common shares outstanding.

• Return on average tangible common equity (ROTCE), which represents our annualized earnings contribution as a percentage of tangible common equity.

The methodology of determining tangible common equity may differ among companies. Management believes that tangible book value per common share and return on average tangible common equity, which utilize tangible common equity, are useful financial measures because they enable investors and others to assess the Company's use of equity. Table 40 provides a reconciliation of these non-GAAP financial measures to GAAP financial measures.

Table 40: Tangible Common Equity

(in millions, except ratios)	Balance at period end			Average balance			Six months ended	
	Quarter ended			Quarter ended			Six months ended	
	Jun 30, 2018	Mar 31, 2018	Jun 30, 2017	Jun 30, 2018	Mar 31, 2018	Jun 30, 2017	Jun 30, 2018	Jun 30, 2017
Total equity	\$206,069	205,910	205,949	206,067	206,180	205,755	206,123	203,668
Adjustments:								
Preferred stock	(25,737)	(26,227)	(25,785)	(26,021)	(26,157)	(25,849)	(26,089)	(25,508)
Additional paid-in capital on ESOP preferred stock	(116)	(146)	(136)	(129)	(153)	(144)	(141)	(145)
Unearned ESOP shares	2,051	2,571	2,119	2,348	2,508	2,366	2,428	2,282
Noncontrolling interests	(881)	(958)	(915)	(919)	(997)	(910)	(958)	(934)
Total common stockholders' equity (A)	181,386	181,150	181,232	181,346	181,381	181,218	181,363	179,363
Adjustments:								
Goodwill	(26,429)	(26,445)	(26,573)	(26,444)	(26,516)	(26,664)	(26,480)	(26,668)
Certain identifiable intangible assets (other than MSR's)	(1,091)	(1,357)	(2,147)	(1,223)	(1,489)	(2,303)	(1,355)	(2,445)
Other assets (1)	(2,160)	(2,388)	(2,268)	(2,271)	(2,233)	(2,160)	(2,252)	(2,128)
Applicable deferred taxes (2)	874	918	1,624	889	933	1,648	911	1,685
Tangible common equity (B)	\$152,580	151,878	151,868	152,297	152,076	151,739	152,187	149,807
Common shares outstanding (C)	4,849.1	4,873.9	4,966.8	N/A	N/A	N/A	N/A	N/A
Net income applicable to common stock (3)	(D)	N/A	N/A	\$4,792	4,733	5,450	9,525	10,683
Book value per common share (A)/(C)	\$37.41	37.17	36.49	N/A	N/A	N/A	N/A	N/A
Tangible book value per common share (B)/(C)	31.47	31.16	30.58	N/A	N/A	N/A	N/A	N/A
Return on average common stockholders' equity (ROE) (annualized) (D)/(A)	N/A	N/A	N/A	10.60	%10.58	12.06	10.59	12.01
Return on average tangible common equity (ROTCE) (annualized) (D)/(B)	N/A	N/A	N/A	12.62	12.62	14.41	12.62	14.38

(1) Represents goodwill and other intangibles on nonmarketable equity securities, which are included in other assets.

- Applicable deferred taxes relate to goodwill and other intangible assets. They were determined by applying the
- (2) combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.
 - (3) Quarter ended net income applicable to common stock is annualized for the respective ROE and ROTCE ratios.

SUPPLEMENTARY LEVERAGE RATIO In April 2014, federal banking regulators finalized a rule that enhances the SLR requirements for BHCs, like Wells Fargo, and their insured depository institutions. The SLR consists of Tier 1 capital divided by the Company's total leverage exposure. Total leverage exposure consists of the total average on-balance sheet assets, plus off-balance sheet exposures, such as undrawn commitments and derivative exposures, less amounts permitted to be deducted from Tier 1 capital. The rule, which became effective on January 1, 2018, requires a covered BHC to maintain a SLR of at least 5.0% (comprised of the 3.0% minimum requirement plus a supplementary leverage buffer of 2.0%) to avoid restrictions on capital distributions and discretionary bonus payments. The rule also requires that all of our insured depository institutions maintain a SLR of 6.0% under applicable regulatory capital adequacy guidelines. In April 2018, the FRB and OCC proposed rules (the "Proposed SLR Rules") that would replace the 2% supplementary leverage buffer with a buffer equal to one-half of the firm's G-SIB capital surcharge. The Proposed SLR Rules would similarly tailor the current 6% SLR requirement for our insured depository institutions. At June 30, 2018, our SLR for the Company was 8.1% calculated under the Advanced Approach capital framework. Based on our review, our current leverage levels would exceed the applicable requirements for each of our insured depository institutions as well. See Table 41 for information regarding the calculation and components of the SLR.

Table 41: Supplementary Leverage Ratio

(in millions, except ratio)	Quarter ended June 30, 2018
Tier 1 capital	\$176,456
Total average assets	1,884,884
Less: deductions from Tier 1 capital (1)	29,226
Total adjusted average assets	1,855,658
Adjustments:	
Derivative exposures (2)	69,575
Repo-style transactions (3)	3,349
Other off-balance sheet exposures (4)	254,798
Total adjustments	327,722
Total leverage exposure	\$2,183,380
Supplementary leverage ratio	8.1 %

(1) Amounts permitted to be deducted from Tier 1 capital primarily include goodwill and other intangible assets, net of associated deferred tax liabilities.

(2) Represents adjustments for off balance sheet derivative exposures, and derivative collateral netting as defined for supplementary leverage ratio determination purposes.

(3) Adjustments for repo-style transactions represent counterparty credit risk for all repo-style transactions where Wells Fargo & Company is the principal (i.e., principal counterparty facing the client).

(4) Adjustments for other off-balance sheet exposures represent the notional amounts of all off-balance sheet exposures (excluding off balance sheet exposures associated with derivative and repo-style transactions) less the adjustments for conversion to credit equivalent amounts under the regulatory capital rule.

OTHER REGULATORY CAPITAL MATTERS In December 2016, the FRB finalized rules to address the amount of equity and unsecured long-term debt a U.S. G-SIB must hold to improve its resolvability and resiliency, often referred to as Total Loss Absorbing Capacity (TLAC). Under the rules, which become effective on January 1, 2019, U.S. G-SIBs will be required to have a minimum TLAC amount (consisting of CET1 capital and additional tier 1 capital issued directly by the top-tier or covered BHC plus eligible external long-term debt) equal to the greater of (i) 18% of RWAs and (ii) 7.5% of total leverage exposure (the denominator of the SLR calculation). Additionally, U.S. G-SIBs will be required to maintain (i) a TLAC buffer equal to 2.5% of RWAs plus the firm's applicable G-SIB capital surcharge calculated under method one plus any applicable countercyclical buffer that will be added to the 18% minimum and (ii) an external TLAC leverage buffer equal to 2.0% of total leverage exposure that will be added to the 7.5% minimum, in order to avoid restrictions on capital distributions and discretionary bonus payments. The rules will also require U.S. G-SIBs to have a minimum amount of eligible unsecured long-term debt equal to the greater of (i)

6.0% of RWAs plus the firm's applicable G-SIB capital surcharge calculated under method two and (ii) 4.5% of the total leverage exposure. In addition, the rules will impose certain restrictions on the operations and liabilities of the top-tier or covered BHC in order to further facilitate an orderly resolution, including prohibitions on the issuance of short-term debt to external investors and on entering into derivatives and certain other types of financial contracts with external counterparties. While the rules permit permanent grandfathering of a significant portion of otherwise ineligible long-term debt that was issued prior to December 31, 2016, long-term debt issued after that date must be fully compliant with the eligibility requirements of the rules in order to count toward the minimum TLAC amount. As a result of the rules, we will need to issue additional long-term debt to remain compliant with the requirements. Under the Proposed SLR Rules, the 2% external TLAC leverage buffer would be replaced with a buffer equal to one-half of the firm's G-SIB capital surcharge. Additionally, the Proposed SLR Rules would modify the leverage component for calculating the minimum amount of eligible unsecured long-term debt from 4.5% of total leverage exposure to 2.5% of total leverage exposure plus one-half of the firm's G-SIB capital surcharge. As of June 30, 2018, we estimate that our eligible external TLAC as a percentage of total risk-weighted assets was 23.61% compared with an expected January 1, 2019 required minimum of 22.0%. Similar to the risk-based capital requirements, we determine minimum required TLAC based on the greater of RWAs determined under the Standardized and Advanced approaches. In addition, as discussed in the "Risk Management – Asset/ Liability Management – Liquidity and Funding – Liquidity Standards" section in this Report, federal banking regulators have issued a final rule regarding the U.S. implementation of the Basel III LCR and a proposed rule regarding the NSFR.

Capital Planning and Stress Testing

Our planned long-term capital structure is designed to meet regulatory and market expectations. We believe that our long-term targeted capital structure enables us to invest in and grow our business, satisfy our customers' financial needs in varying environments, access markets, and maintain flexibility to return capital to our shareholders. Our long-term targeted capital structure also considers capital levels sufficient to exceed capital requirements including the G-SIB surcharge. Accordingly, based on the final Basel III capital rules under the lower of the Standardized or Advanced Approaches CET1 capital ratios, we currently target a long-term CET1 capital ratio at or in excess of 10%, which includes a 2% G-SIB surcharge. Our capital targets are subject to change based on various factors, including changes to the regulatory capital framework and expectations for large banks promulgated by bank regulatory agencies, planned capital actions, changes in our risk profile and other factors.

Under the FRB's capital plan rule, large BHCs are required to submit capital plans annually for review to determine if the FRB has any objections before making any capital distributions. The

Capital Management (continued)

rule requires updates to capital plans in the event of material changes in a BHC's risk profile, including as a result of any significant acquisitions. The FRB assesses the overall financial condition, risk profile, and capital adequacy of BHCs while considering both quantitative and qualitative factors when evaluating capital plans.

Our 2018 capital plan, which was submitted on April 4, 2018, as part of CCAR, included a comprehensive capital outlook supported by an assessment of expected sources and uses of capital over a given planning horizon under a range of expected and stress scenarios. As part of the 2018 CCAR, the FRB also generated a supervisory stress test, which assumed a sharp decline in the economy and significant decline in asset pricing using the information provided by the Company to estimate performance. The FRB reviewed the supervisory stress results both as required under the Dodd-Frank Act using a common set of capital actions for all large BHCs and by taking into account the Company's proposed capital actions. The FRB published its supervisory stress test results as required under the Dodd-Frank Act on June 21, 2018. On June 28, 2018, the FRB notified us that it did not object to our capital plan included in the 2018 CCAR. On July 24, 2018, the Company increased its quarterly common stock dividend to \$0.43 per share, as approved by the Board. The plan also includes up to \$24.5 billion of gross common stock repurchases, subject to management discretion, for the four-quarter period from third quarter 2018 through second quarter 2019.

Federal banking regulators require stress tests to evaluate whether an institution has sufficient capital to continue to operate during periods of adverse economic and financial conditions. These stress testing requirements set forth the timing and type of stress test activities large BHCs and banks must undertake as well as rules governing stress testing controls, oversight and disclosure requirements. The rules also limit a large BHC's ability to make capital distributions to the extent its actual capital issuances were less than amounts indicated in its capital plan. As required under the FRB's stress testing rule, we must submit a mid-cycle stress test based on second quarter data and scenarios developed by the Company.

Securities Repurchases

From time to time the Board authorizes the Company to repurchase shares of our common stock. Although we announce when the Board authorizes share repurchases, we typically do not give any public notice before we repurchase our shares. Future stock repurchases may be private or open-market repurchases, including block transactions, accelerated or delayed block transactions, forward transactions, and similar transactions. Additionally, we may enter into plans to purchase stock that satisfy the conditions of Rule 10b5-1 of the Securities Exchange Act of 1934. Various factors determine the amount and timing of our share repurchases, including our capital requirements, the number of shares we expect to issue for employee benefit plans and acquisitions, market conditions (including the trading price of our stock), and regulatory and legal considerations, including the FRB's response to our capital plan and to changes in our risk profile.

In January 2018, the Board authorized the repurchase of 350 million shares of our common stock. At June 30, 2018, we had remaining authority to repurchase approximately 334 million shares, subject to regulatory and legal conditions. For more information about share repurchases during second quarter 2018, see Part II, Item 2 in this Report.

Historically, our policy has been to repurchase shares under the "safe harbor" conditions of Rule 10b-18 of the Securities Exchange Act of 1934 including a limitation on the daily volume of repurchases. Rule 10b-18 imposes an additional daily volume limitation on share repurchases during a pending merger or acquisition in which shares of our stock will constitute some or all of the consideration. Our management may determine that during a pending stock merger or acquisition when the safe harbor would otherwise be available, it is in our best interest to repurchase shares in excess of this additional daily volume limitation. In such cases, we intend to repurchase shares in compliance with the other conditions of the safe harbor, including the standing daily volume limitation that applies whether or not there is a pending stock merger or acquisition.

In connection with our participation in the Capital Purchase Program (CPP), a part of the Troubled Asset Relief Program (TARP), we issued to the U.S. Treasury Department warrants to purchase 110,261,688 shares of our common stock with an original exercise price of \$34.01 per share expiring on October 28, 2018. The terms of the warrants require the exercise price to be adjusted under certain circumstances when the Company's quarterly common stock dividend exceeds \$0.34 per share, which began occurring in second quarter 2014. Accordingly, with each

quarterly common stock dividend above \$0.34 per share, we must calculate whether an adjustment to the exercise price is required by the terms of the warrants, including whether certain minimum thresholds have been met to trigger an adjustment, and notify the holders of any such change. The Board authorized the repurchase by the Company of up to \$1 billion of the warrants. At June 30, 2018, there were 13,607,148 warrants outstanding, exercisable at \$33.643 per share, and \$452 million of unused warrant repurchase authority. Depending on market conditions, we may purchase from time to time additional warrants in privately negotiated or open market transactions, by tender offer or otherwise.

Regulatory Matters

Since the enactment of the Dodd-Frank Act in 2010, the U.S. financial services industry has been subject to a significant increase in regulation and regulatory oversight initiatives. This increased regulation and oversight has substantially changed how most U.S. financial services companies conduct business and has increased their regulatory compliance costs.

The following supplements our discussion of the significant regulations and regulatory oversight initiatives that have affected or may affect our business contained in the “Regulatory Matters” and “Risk Factors” sections in our 2017 Form 10-K and the “Regulatory Matters” section in our 2018 First Quarter Report on Form 10-Q.

ENHANCED SUPERVISION AND REGULATION OF SYSTEMICALLY IMPORTANT FIRMS The Dodd-Frank Act grants broad authority to federal banking regulators to establish enhanced supervisory and regulatory requirements for systemically important firms. The FRB has finalized a number of regulations implementing enhanced prudential requirements for large bank holding companies (BHCs) like Wells Fargo regarding risk-based capital and leverage, risk and liquidity management, and imposing debt-to-equity limits on any BHC that regulators determine poses a grave threat to the financial stability of the United States. The FRB and OCC have also finalized rules implementing stress testing requirements for large BHCs and national banks. The FRB has also finalized enhanced prudential standards that implement single counterparty credit limits, and has proposed a rule to establish remediation requirements for large BHCs experiencing financial distress. Similarly, the FRB has proposed additional requirements regarding effective risk management practices at large BHCs, including its expectations for boards of directors and senior management. In addition to the authorization of enhanced supervisory and regulatory requirements for systemically important firms, the Dodd-Frank Act also established the Financial Stability Oversight Council and the Office of Financial Research, which may recommend new systemic risk management requirements and require new reporting of systemic risks. The OCC, under separate authority, has also finalized guidelines establishing heightened governance and risk management standards for large national banks such as Wells Fargo Bank, N.A. The OCC guidelines require covered banks to establish and adhere to a written risk governance framework in order to manage and control their risk-taking activities. The guidelines also formalize roles and responsibilities for risk management practices within covered banks and create certain risk oversight responsibilities for their boards of directors.

VOLCKER RULE The Volcker Rule, with limited exceptions, prohibits banking entities from engaging in proprietary trading or owning any interest in or sponsoring or having certain relationships with a hedge fund, a private equity fund or certain structured transactions that are deemed covered funds. Federal banking regulators, the SEC and CFTC (collectively, the Volcker supervisory regulators) jointly released a final rule to implement the Volcker Rule’s restrictions, and the FRB has proposed further rules to streamline and modify compliance with the Volcker Rule’s requirements. As a banking entity with more than \$50 billion in consolidated assets, we are also subject to enhanced compliance program requirements.

“LIVING WILL” REQUIREMENTS AND RELATED MATTERS Rules adopted by the FRB and the FDIC under the Dodd-Frank Act require large financial institutions, including Wells Fargo, to prepare and periodically revise resolution plans, so-called “living-wills”, that would facilitate their resolution in the event of material distress or failure. Under the rules, resolution plans are required to provide strategies for resolution under the Bankruptcy Code and other applicable insolvency regimes that can be accomplished in a reasonable period of time and in a manner that mitigates the risk that failure would have serious adverse effects on the financial stability of the United States. On December 19, 2017, the FRB and FDIC announced that Wells Fargo’s 2017 resolution plan submission did not have any deficiencies; however, they identified a specific shortcoming that would need to be addressed in the Company’s next submission. Our national bank subsidiary, Wells Fargo Bank, N.A., is also required to prepare a resolution plan and submitted its 2018 resolution plan to the FDIC on June 29, 2018. If the FRB or FDIC determines that our resolution plan has deficiencies, they may impose more stringent capital, leverage or liquidity requirements on us or restrict our growth, activities or operations until we adequately remedy the deficiencies. If the FRB or FDIC ultimately determines that we have been unable to remedy any deficiencies, they could require us to divest certain assets or operations.

BROKER-DEALER STANDARDS OF CONDUCT In April 2018, the SEC proposed a rule that would require broker-dealers to act in the best interest of a retail customer when making a recommendation of any securities transaction or investment strategy involving securities. This rule may impact the manner in which business is conducted with customers seeking investment advice and may affect certain investment product offerings.

FRB CONSENT ORDER REGARDING GOVERNANCE OVERSIGHT AND COMPLIANCE AND OPERATIONAL RISK MANAGEMENT On February 2, 2018, the Company entered into a consent order with the FRB. As required by the consent order, the Board submitted to the FRB a plan to further enhance the Board's governance and oversight of the Company, and the Company submitted to the FRB a plan to further improve the Company's compliance and operational risk management program. The consent order also requires the Company, following the FRB's acceptance and approval of the plans and the Company's adoption and implementation of the plans, to complete third-party reviews of the enhancements and improvements provided for in the plans. Until these third-party reviews are complete and the plans are approved and implemented to the satisfaction of the FRB, the Company's total consolidated assets will be limited to the level as of December 31, 2017. Compliance with this asset cap will be measured on a two-quarter daily average basis to allow for management of temporary fluctuations. The Company has had constructive dialogue with, and has received detailed feedback from, the FRB regarding the plans. In order to have enough time to incorporate this feedback into the plans in a thoughtful manner and to complete the required third-party reviews, which were initially due September 30, 2018, the Company is planning to operate under the asset cap through the first part of 2019. A second third-party review must also be conducted to assess the efficacy and sustainability of the improvements.

Regulatory Matters (continued)

CONSENT ORDERS WITH THE CFPB AND OCC REGARDING COMPLIANCE RISK MANAGEMENT PROGRAM, AUTOMOBILE COLLATERAL PROTECTION INSURANCE POLICIES, AND MORTGAGE INTEREST RATE LOCK EXTENSIONS On April 20, 2018 we entered into consent orders with the CFPB and OCC to pay an aggregate of \$1 billion in civil money penalties to resolve matters regarding our compliance risk management program and past practices involving certain automobile collateral protection insurance policies and certain mortgage interest rate lock extensions. As required by the consent orders, the Company submitted to the CFPB and OCC an enterprise-wide compliance risk management plan and a plan to enhance the Company's internal audit program with respect to federal consumer financial law and the terms of the consent orders. In addition, as required by the consent orders, the Company submitted for non-objection plans to remediate customers affected by the automobile collateral protection insurance and mortgage interest rate lock matters. The consent orders also require the Company to submit for non-objection, within 120 days of the date of the consent orders, a plan to develop and implement a remediation program that is applicable to remediation activities conducted by the Company.

Critical Accounting Policies

Our significant accounting policies (see Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K) are fundamental to understanding our results of operations and financial condition because they require that we use estimates and assumptions that may affect the value of our assets or liabilities and financial results. Five of these policies are critical because they require management to make difficult, subjective and complex judgments about matters that are inherently uncertain and because it is likely that materially different amounts would be reported under different conditions or using different assumptions. These policies govern:

- the allowance for credit losses;
- the valuation of residential MSRs;
- the fair value of financial instruments;
- income taxes; and
- liability for contingent litigation losses.

Management and the Board's Audit and Examination Committee have reviewed and approved these critical accounting policies. These policies are described further in the "Financial Review – Critical Accounting Policies" section and Note 1 (Summary of Significant Accounting Policies) to Financial Statements in our 2017 Form 10-K.

Current Accounting Developments (continued)

Current Accounting Developments

Table 42 provides the significant accounting updates applicable to us that have been issued by the FASB but are not yet effective.

Table 42: Current Accounting Developments – Issued Standards

Standard	Description	Effective date and financial statement impact
Accounting Standards Update (ASU or Update) 2018-02 – Income Statement-Reporting Comprehensive Income (Topic 220): Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income	Currently, the effect of remeasuring deferred tax assets and liabilities due to a change in tax laws or rates must be recognized in income from continuing operations in the reporting period that includes the enactment date. That guidance is applicable even in situations in which the related income tax effects were originally recognized in other comprehensive income. The Update permits a one-time reclassification from accumulated other comprehensive income to retained earnings for these stranded tax effects resulting from the Tax Cuts and Jobs Act.	The guidance is effective on January 1, 2019. Early application is permitted in any interim period prior to the effective date. An initial estimate of the application of the new guidance is expected to result in an increase in retained earnings of approximately \$400 million. We expect to finalize the remeasurement of our temporary differences in connection with our 2018 U.S. tax filing. Accordingly, we expect to adopt ASU 2018-02 in fourth quarter 2018.
ASU 2017-08 – Receivables – Nonrefundable Fees and Other Costs (Subtopic 310-20): Premium Amortization on Purchased Callable Debt Securities	The Update changes the accounting for certain purchased callable debt securities held at a premium to shorten the amortization period for the premium to the earliest call date rather than to the maturity date. Accounting for purchased callable debt securities held at a discount does not change. The discount would continue to amortize to the maturity date.	We expect to adopt the guidance in first quarter 2019 using the modified retrospective method with a cumulative-effect adjustment to retained earnings as of the beginning of the year of adoption. Our debt securities portfolio includes holdings of available-for-sale (AFS) and held-to-maturity (HTM) callable debt securities held at a premium, which primarily consist of obligations of U.S. states and political subdivisions. At adoption, based upon our current portfolio composition, the guidance is expected to result in a cumulative effect reduction to retained earnings estimated to range from \$500 to 600 million, which will be primarily offset with a corresponding increase to other comprehensive income related to AFS securities. The impact of the Update on our consolidated financial statements will be affected by our portfolio composition at the time of adoption, which may change between the most recent balance sheet date and the adoption date, as well as the finalization of necessary system enhancements. After adoption, the guidance will reduce interest income prior to the call date because the premium will be amortized over a shorter time period.
ASU 2016-13 – Financial Instruments – Credit	The Update changes the accounting for credit losses on loans and debt securities.	The guidance is effective in first quarter 2020 with a cumulative-effect adjustment to

Losses (Topic 326): Measurement of Credit Losses on Financial Instruments

For loans and held-to-maturity debt securities, the Update requires a current expected credit loss (CECL) approach to determine the allowance for credit losses. CECL requires loss estimates for the remaining estimated life of the financial asset using historical experience, current conditions, and reasonable and supportable forecasts. Also, the Update eliminates the existing guidance for PCI loans, but requires an allowance for purchased financial assets with more than insignificant deterioration since origination. In addition, the Update modifies the other-than-temporary impairment model for available-for-sale debt securities to require an allowance for credit impairment instead of a direct write-down, which allows for reversal of credit impairments in future periods based on improvements in credit.

retained earnings as of the beginning of the year of adoption. While early adoption is permitted beginning in first quarter 2019, we do not expect to elect that option. We are evaluating the impact of the Update on our consolidated financial statements, including the development and implementation of models to estimate losses. We expect the Update will result in an increase in the allowance for credit losses with an expected increase for longer duration consumer portfolios such as real estate 1-4 family mortgage loans and an expected decrease for commercial loans given short contractual maturities with conditional renewal options. In addition, we will be required to recognize an allowance for debt securities. The amount of the expected increase will be affected by the portfolio composition and credit quality at the adoption date as well as economic conditions and forecasts at that time.

ASU 2016-02 – Leases (Topic 842)

The Update requires lessees to recognize operating leases on the balance sheet with lease liabilities and related right-of-use assets based on the present value of future lease payments. Lessor accounting activities are largely unchanged from existing lease accounting. The Update also eliminates leveraged lease accounting but allows existing leveraged leases to continue their current accounting until maturity, termination or modification.

We expect to adopt the guidance in first quarter 2019 using an optional transition method with a cumulative effect adjustment to retained earnings without restating 2018 and 2017 financial statements for comparable amounts. The calculation of our operating lease right-of-use assets and liabilities, for approximately 7,000 leases, are expected to be \$5 billion and \$5.5 billion, respectively, and will continue to be refined as we complete our implementation process. We do not expect material changes to the timing of expense recognition on our operating leases or the recognition and measurement of our lessor accounting. While the increase to our consolidated total assets related to operating lease right-of-use assets will increase our risk-weighted assets and decrease our capital ratios, we do not expect these changes to be material.

In addition to the list above, the following Updates are applicable to us but are not expected to have a material impact on our consolidated financial statements:

▲ASU 2017-04 – Intangibles – Goodwill and Other (Topic 350): Simplifying the Test for Goodwill Impairment

Forward-Looking Statements

This document contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. In addition, we may make forward-looking statements in our other documents filed or furnished with the SEC, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as “anticipates,” “intends,” “plans,” “seeks,” “believes,” “estimates,” “expects,” “target,” “projects,” “outlook,” “forecast,” “will,” “may,” “could,” “should,” “can” and similar future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses and allowance levels; (iv) the appropriateness of the allowance for credit losses; (v) our expectations regarding net interest income and net interest margin; (vi) loan growth or the reduction or mitigation of risk in our loan portfolios; (vii) future capital or liquidity levels or targets and our estimated Common Equity Tier 1 ratio under Basel III capital standards; (viii) the performance of our mortgage business and any related exposures; (ix) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (x) future common stock dividends, common share repurchases and other uses of capital; (xi) our targeted range for return on assets, return on equity, and return on tangible common equity; (xii) the outcome of contingencies, such as legal proceedings; and (xiii) the Company’s plans, objectives and strategies.

Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Our actual results may differ materially from those contemplated by the forward-looking statements. We caution you, therefore, against relying on any of these forward-looking statements. They are neither statements of historical fact nor guarantees or assurances of future performance. While there is no assurance that any list of risks and uncertainties or risk factors is complete, important factors that could cause actual results to differ materially from those in the forward-looking statements include the following, without limitation:

- current and future economic and market conditions, including the effects of declines in housing prices, high unemployment rates, U.S. fiscal debt, budget and tax matters (including the impact of the Tax Cuts & Jobs Act), geopolitical matters, and any slowdown in global economic growth;
- our capital and liquidity requirements (including under regulatory capital standards, such as the Basel III capital standards) and our ability to generate capital internally or raise capital on favorable terms;
- financial services reform and other current, pending or future legislation or regulation that could have a negative effect on our revenue and businesses, including the Dodd-Frank Act and other legislation and regulation relating to bank products and services;

- the extent of our success in our loan modification efforts, as well as the effects of regulatory requirements or guidance regarding loan modifications;

- the amount of mortgage loan repurchase demands that we receive and our ability to satisfy any such demands without having to repurchase loans related thereto or otherwise indemnify or reimburse third parties, and the credit quality of or losses on such repurchased mortgage loans;

- negative effects relating to our mortgage servicing and foreclosure practices, as well as changes in industry standards or practices, regulatory or judicial requirements, penalties or fines, increased servicing and other costs or obligations, including loan modification requirements, or delays or moratoriums on foreclosures;

- our ability to realize our efficiency ratio target as part of our expense management initiatives, including as a result of business and economic cyclicality, seasonality, changes in our business composition and operating environment, growth in our businesses and/or acquisitions, and unexpected expenses relating to, among other things, litigation and regulatory matters;

- the effect of the current low interest rate environment or changes in interest rates on our net interest income, net interest margin and our mortgage originations, mortgage servicing rights and mortgage loans held for sale;

- significant turbulence or a disruption in the capital or financial markets, which could result in, among other things, reduced investor demand for mortgage loans, a reduction in the availability of funding or increased funding costs, and

declines in asset values and/or recognition of other-than-temporary impairment on securities held in our debt securities and equity securities portfolios;

the effect of a fall in stock market prices on our investment banking business and our fee income from our brokerage, asset and wealth management businesses;

negative effects from the retail banking sales practices matter and from other instances where customers may have experienced financial harm, including on our legal, operational and compliance costs, our ability to engage in certain business activities or offer certain products or services, our ability to keep and attract customers, our ability to attract and retain qualified team members, and our reputation;

resolution of regulatory matters, litigation, or other legal actions, which may result in, among other things, additional costs, fines, penalties, restrictions on our business activities, reputational harm, or other adverse consequences;

a failure in or breach of our operational or security systems or infrastructure, or those of our third party vendors or other service providers, including as a result of cyber attacks;

the effect of changes in the level of checking or savings account deposits on our funding costs and net interest margin;

fiscal and monetary policies of the Federal Reserve Board; and

the other risk factors and uncertainties described under “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2017.

Forward-Looking Statements (continued)

In addition to the above factors, we also caution that the amount and timing of any future common stock dividends or repurchases will depend on the earnings, cash requirements and financial condition of the Company, market conditions, capital requirements (including under Basel capital standards), common stock issuance requirements, applicable law and regulations (including federal securities laws and federal banking regulations), and other factors deemed relevant by the Company's Board of Directors, and may be subject to regulatory approval or conditions. For more information about factors that could cause actual results to differ materially from our expectations, refer to our reports filed with the Securities and Exchange Commission, including the discussion under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2017, as filed with the Securities and Exchange Commission and available on its website at www.sec.gov.

Any forward-looking statement made by us speaks only as of the date on which it is made. Factors or events that could cause our actual results to differ may emerge from time to time, and it is not possible for us to predict all of them. We undertake no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

Forward-looking Non-GAAP Financial Measures. From time to time management may discuss forward-looking non-GAAP financial measures, such as forward-looking estimates or targets for return on average tangible common equity. We are unable to provide a reconciliation of forward-looking non-GAAP financial measures to their most directly comparable GAAP financial measures because we are unable to provide, without unreasonable effort, a meaningful or accurate calculation or estimation of amounts that would be necessary for the reconciliation due to the complexity and inherent difficulty in forecasting and quantifying future amounts or when they may occur. Such unavailable information could be significant to future results.

Risk Factors

An investment in the Company involves risk, including the possibility that the value of the investment could fall substantially and that dividends or other distributions on the investment could be reduced or eliminated. For a discussion of risk factors that could adversely affect our financial results and condition, and the value of, and return on, an investment in the Company, we refer you to the "Risk Factors" section in our 2017 Form 10-K.

Controls and Procedures

Disclosure Controls and Procedures

The Company's management evaluated the effectiveness, as of June 30, 2018, of the Company's disclosure controls and procedures. The Company's chief executive officer and chief financial officer participated in the evaluation. Based on this evaluation, the Company's chief executive officer and chief financial officer concluded that the Company's disclosure controls and procedures were effective as of June 30, 2018.

Internal Control Over Financial Reporting

Internal control over financial reporting is defined in Rule 13a-15(f) promulgated under the Securities Exchange Act of 1934 as a process designed by, or under the supervision of, the Company's principal executive and principal financial officers and effected by the Company's Board, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles (GAAP) and includes those policies and procedures that:

- pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of assets of the Company;
- provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with GAAP, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and
- provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate. No change occurred during second quarter 2018 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

Wells Fargo & Company and Subsidiaries
Consolidated Statement of Income (Unaudited)

(in millions, except per share amounts)	Quarter ended		Six months	
	June 30, 2018	2017	ended June 30, 2018	2017
Interest income				
Debt securities (1)(2)	\$3,594	3,226	\$7,008	6,399
Mortgage loans held for sale (2)	198	191	377	373
Loans held for sale (1)	48	13	72	23
Loans	10,912	10,358	21,491	20,499
Equity securities (1)	221	199	452	374
Other interest income (1)	1,042	707	1,962	1,239
Total interest income (2)	16,015	14,694	31,362	28,907
Interest expense				
Deposits (2)	1,268	677	2,358	1,213
Short-term borrowings	398	163	709	277
Long-term debt (2)	1,658	1,275	3,234	2,422
Other interest expense	150	108	282	200
Total interest expense (2)	3,474	2,223	6,583	4,112
Net interest income (2)	12,541	12,471	24,779	24,795
Provision for credit losses	452	555	643	1,160
Net interest income after provision for credit losses	12,089	11,916	24,136	23,635
Noninterest income				
Service charges on deposit accounts	1,163	1,276	2,336	2,589
Trust and investment fees	3,675	3,629	7,358	7,199
Card fees	1,001	1,019	1,909	1,964
Other fees	846	902	1,646	1,767
Mortgage banking	770	1,148	1,704	2,376
Insurance	102	280	216	557
Net gains from trading activities (1)	191	151	434	423
Net gains on debt securities (3)	41	120	42	156
Net gains from equity securities (1)(4)	295	274	1,078	844
Lease income	443	493	898	974
Other (2)	485	472	1,087	846
Total noninterest income (2)	9,012	9,764	18,708	19,695
Noninterest expense				
Salaries	4,465	4,343	8,828	8,604
Commission and incentive compensation	2,642	2,499	5,410	5,224
Employee benefits	1,245	1,308	2,843	2,994
Equipment	550	529	1,167	1,106
Net occupancy	722	706	1,435	1,418
Core deposit and other intangibles	265	287	530	576
FDIC and other deposit assessments	297	328	621	661
Other	3,796	3,541	8,190	6,750
Total noninterest expense	13,982	13,541	29,024	27,333
Income before income tax expense (2)	7,119	8,139	13,820	15,997
Income tax expense (2)	1,810	2,245	3,184	4,378
Net income before noncontrolling interests (2)	5,309	5,894	10,636	11,619
Less: Net income from noncontrolling interests	123	38	314	129
Wells Fargo net income (2)	\$5,186	5,856	\$10,322	11,490

Less: Preferred stock dividends and other	394	406	797	807
Wells Fargo net income applicable to common stock (2)	\$4,792	5,450	\$9,525	10,683
Per share information				
Earnings per common share (2)	\$0.98	1.09	\$1.95	2.14
Diluted earnings per common share (2)	0.98	1.08	1.94	2.11
Dividends declared per common share	0.390	0.380	0.780	0.760
Average common shares outstanding	4,865.8	4,989.9	4,875.7	4,999.2
Diluted average common shares outstanding	4,899.8	5,037.7	4,916.1	5,054.8

Financial information for the prior periods has been revised to reflect the impact of the adoption in first quarter 2018 of Accounting Standards Update (ASU) 2016-01 – Financial Instruments – Overall (Subtopic 825-10):

(1) Recognition and Measurement of Financial Assets and Financial Liabilities. See Note 1 (Summary of Significant Accounting Policies) for more information.

Financial information for the prior period has been revised to reflect the impact of the adoption of ASU 2017-12 –

(2) Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities, effective January 1, 2017.

Total other-than-temporary impairment (OTTI) losses (reversal of losses) were \$(3) million and \$6 million for second quarter 2018 and 2017, respectively. Of total OTTI, losses of \$8 million and \$48 million were recognized in earnings, and losses (reversal of losses) of \$(11) million and \$(42) million were recognized as non-credit-related

(3) OTTI in other comprehensive income for second quarter 2018 and 2017, respectively. Total OTTI losses were \$14 million and \$49 million for the first half of 2018 and 2017, respectively. Of total OTTI, losses of \$18 million and \$100 million were recognized in earnings, and losses (reversal of losses) of \$(4) million and \$(51) million were recognized as non-credit-related OTTI in other comprehensive income for the first half of 2018 and 2017, respectively.

(4) Includes OTTI losses of \$237 million and \$25 million for second quarter 2018 and 2017, respectively, and \$257 million and \$102 million for the first half of 2018 and 2017, respectively.

The accompanying notes are an integral part of these statements.

Wells Fargo & Company and Subsidiaries
Consolidated Statement of Comprehensive Income (Unaudited)

(in millions)	Quarter ended		Six months	
	June 30,		ended June 30,	
	2018	2017	2018	2017
Wells Fargo net income (2)	\$5,186	5,856	10,322	11,490
Other comprehensive income (loss), before tax:				
Debt securities (1):				
Net unrealized gains (losses) arising during the period	(617)	1,565	(4,060)	1,934
Reclassification of net (gains) losses to net income	49	(177)	117	(322)
Derivatives and hedging activities:				
Net unrealized gains (losses) arising during the period (2)	(150)	276	(392)	(86)
Reclassification of net (gains) losses to net income	77	(153)	137	(355)
Defined benefit plans adjustments:				
Net actuarial and prior service gains (losses) arising during the period	—	—	6	(7)
Amortization of net actuarial loss, settlements and other to net income	29	41	61	79
Foreign currency translation adjustments:				
Net unrealized gains (losses) arising during the period	(83)	31	(85)	47
Other comprehensive income (loss), before tax (2)	(695)	1,583	(4,216)	1,290
Income tax (expense) benefit related to other comprehensive income (2)	154	(587)	1,016	(464)
Other comprehensive income (loss), net of tax (2)	(541)	996	(3,200)	826
Less: Other comprehensive income (loss) from noncontrolling interests (2)	(1)	(9)	(1)	5
Wells Fargo other comprehensive income (loss), net of tax (2)	(540)	1,005	(3,199)	821
Wells Fargo comprehensive income (2)	4,646	6,861	7,123	12,311
Comprehensive income from noncontrolling interests	122	29	313	134
Total comprehensive income (2)	\$4,768	6,890	7,436	12,445

The quarter and six months ended June 20, 2017 includes net unrealized gains (losses) arising during the period from equity securities of \$65 million and \$126 million and reclassification of net (gains) losses to net income (1) related to equity securities of \$(101) million and \$(217) million, respectively. With the adoption in first quarter 2018 of ASU 2016-01, the quarter and six months ended June 30, 2018 reflects net unrealized gains (losses) arising during the period and reclassification of net (gains) losses to net income from only debt securities.

Financial information for the prior period has been revised to reflect the impact of the adoption of ASU 2017-12 – (2) Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities, effective January 1, 2017.

The accompanying notes are an integral part of these statements.

Wells Fargo & Company and Subsidiaries
Consolidated Balance Sheet

(in millions, except shares)	Jun 30, 2018	Dec 31, 2017
Assets	(Unaudited)	
Cash and due from banks	\$20,450	23,367
Interest-earning deposits with banks (1)	142,999	192,580
Total cash, cash equivalents, and restricted cash (1)	163,449	215,947
Federal funds sold and securities purchased under resale agreements (1)	80,184	80,025
Debt securities:		
Trading, at fair value (2)	65,602	57,624
Available-for-sale, at fair value (2)	265,687	276,407
Held-to-maturity, at cost (fair value \$140,371 and \$138,985)	144,206	139,335
Mortgage loans held for sale (includes \$16,586 and \$16,116 carried at fair value) (3)	21,509	20,070
Loans held for sale (includes \$1,350 and \$1,023 carried at fair value) (2)	3,408	1,131
Loans (includes \$321 and \$376 carried at fair value) (3)	944,265	956,770
Allowance for loan losses	(10,193) (11,004)
Net loans	934,072	945,766
Mortgage servicing rights:		
Measured at fair value	15,411	13,625
Amortized	1,407	1,424
Premises and equipment, net	8,882	8,847
Goodwill	26,429	26,587
Derivative assets	11,099	12,228
Equity securities (includes \$34,127 and \$39,227 carried at fair value) (2)	57,505	62,497
Other assets (2)	80,850	90,244
Total assets (4)	\$1,879,700	1,951,757
Liabilities		
Noninterest-bearing deposits	\$365,021	373,722
Interest-bearing deposits	903,843	962,269
Total deposits	1,268,864	1,335,991
Short-term borrowings	104,496	103,256
Derivative liabilities	8,507	8,796
Accrued expenses and other liabilities	72,480	70,615
Long-term debt	219,284	225,020
Total liabilities (5)	1,673,631	1,743,678
Equity		
Wells Fargo stockholders' equity:		
Preferred stock	25,737	25,358
Common stock – \$1-2/3 par value, authorized 9,000,000,000 shares; issued 5,481,811,474 shares	9,136	9,136
Additional paid-in capital	59,644	60,893
Retained earnings	150,803	145,263
Cumulative other comprehensive income (loss)	(5,461) (2,144)
Treasury stock – 632,743,620 shares and 590,194,846 shares	(32,620) (29,892)
Unearned ESOP shares	(2,051) (1,678)
Total Wells Fargo stockholders' equity	205,188	206,936
Noncontrolling interests	881	1,143
Total equity	206,069	208,079
Total liabilities and equity	\$1,879,700	1,951,757

Financial information has been revised to reflect the impact of the adoption in first quarter 2018 of ASU 2016-18 – Statement of Cash Flows (Topic 230): Restricted Cash in which we changed the presentation of our cash and cash equivalents to include both cash and due from banks as well as interest-earning deposits with banks, which are inclusive of any restricted cash. See Note 1 (Summary of Significant Accounting Policies) for more information.

(1) Financial information for the prior period has been revised to reflect the impact of the adoption in first quarter 2018 of ASU 2016-01 – Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities. See Note 1 (Summary of Significant Accounting Policies) for more information.

(2) Parenthetical amounts represent assets and liabilities for which we are required to carry at fair value or have elected the fair value option.

(3) Our consolidated assets at June 30, 2018, and December 31, 2017, include the following assets of certain variable interest entities (VIEs) that can only be used to settle the liabilities of those VIEs: Cash and due from banks, \$112 million and \$116 million; Interest-earning deposits with banks, \$8 million and \$371 million; Debt securities, (4) \$0 million at both period ends; Net loans, \$12.6 billion and \$12.5 billion; Derivative assets, \$0 million at both period ends; Equity securities, \$24 million and \$306 million; Other assets, \$240 million and \$342 million; and Total assets, \$13.0 billion and \$13.6 billion, respectively.

(5) Our consolidated liabilities at June 30, 2018, and December 31, 2017, include the following VIE liabilities for which the VIE creditors do not have recourse to Wells Fargo: Derivative liabilities, \$0 million and \$5 million; Accrued expenses and other liabilities, \$137 million and \$132 million; Long-term debt, \$911 million and \$1.5 billion; and Total liabilities, \$1.0 billion and \$1.6 billion, respectively.

The accompanying notes are an integral part of these statements.

Wells Fargo & Company and Subsidiaries
Consolidated Statement of Changes in Equity (Unaudited)

(in millions, except shares)	Preferred stock		Common stock	
	Shares	Amount	Shares	Amount
Balance December 31, 2016	11,532,712	\$24,551	5,016,109,326	\$9,136
Cumulative effect from change in hedge accounting (1)				
Balance January 1, 2017	11,532,712	\$24,551	5,016,109,326	\$9,136
Net income				
Other comprehensive income (loss), net of tax				
Noncontrolling interests				
Common stock issued			39,392,446	
Common stock repurchased			(96,121,157)	
Preferred stock issued to ESOP	950,000	950		
Preferred stock released by ESOP				
Preferred stock converted to common shares	(406,185)	(406)	7,389,435	
Common stock warrants repurchased/exercised				
Preferred stock issued	27,600	690		
Common stock dividends				
Preferred stock dividends				
Stock incentive compensation expense				
Net change in deferred compensation and related plans				
Net change	571,415	1,234	(49,339,276)	—
Balance June 30, 2017	12,104,127	\$25,785	4,966,770,050	\$9,136
Balance December 31, 2017	11,677,235	\$25,358	4,891,616,628	\$9,136
Cumulative effect from change in accounting policies (2)				
Balance January 1, 2018	11,677,235	\$25,358	4,891,616,628	\$9,136
Net income				
Other comprehensive income (loss), net of tax				
Noncontrolling interests				
Common stock issued			30,259,788	
Common stock repurchased (3)			(86,339,185)	
Preferred stock issued to ESOP	1,100,000	1,100		
Preferred stock released by ESOP				
Preferred stock converted to common shares	(721,251)	(721)	13,530,623	
Common stock warrants repurchased/exercised				
Preferred stock issued	—	—		
Common stock dividends				
Preferred stock dividends				
Stock incentive compensation expense				
Net change in deferred compensation and related plans				
Net change	378,749	379	(42,548,774)	—
Balance June 30, 2018	12,055,984	\$25,737	4,849,067,854	\$9,136

(1) Effective January 1, 2017, we adopted changes in hedge accounting pursuant to ASU 2017-12 – Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities.

(2) Effective January 1, 2018, we adopted ASU 2016-04 – Liabilities – Extinguishments of Liabilities (Subtopic 405-20): Recognition of Breakage for Certain Prepaid Stored-Value Products, ASU 2016-01 – Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities, and ASU 2014-09 – Revenue from Contracts With Customers (Topic 606) and subsequent related Updates. See Note 1 (Summary of

Significant Accounting Policies) in this Report for more information.

(3) For the quarter ended June 30, 2018, includes \$1.0 billion related to a private forward repurchase transaction that settled in third quarter 2018 for 18.8 million shares of common stock.

The accompanying notes are an integral part of these statements.

Wells Fargo stockholders' equity							
Additional paid-in capital	Retained earnings	Cumulative other comprehensive income	Treasury stock	Unearned ESOP shares	Total Wells Fargo stockholders' equity	Noncontrolling interests	Total equity
60,234	133,075	(3,137) (22,713) (1,565) 199,581	916	200,497
	(381) 168			(213)	(213
60,234	132,694	(2,969) (22,713) (1,565) 199,368	916	200,284
	11,490				11,490	129	11,619
		821			821	5	826
1					1	(135) (134
(26) (184)	1,868		1,658		1,658
750			(5,212)	(4,462)	(4,462
31				(981) —		—
(21)			427	406		406
41			365		—		—
(68)				(68)	(68
(13)				677		677
25	(3,827)			(3,802)	(3,802
	(807)			(807)	(807
534					534		534
(799)		17		(782)	(782
455	6,672	821	(2,962) (554) 5,666	(1) 5,665
60,689	139,366	(2,148) (25,675) (2,119) 205,034	915	205,949
60,893	145,263	(2,144) (29,892) (1,678) 206,936	1,143	208,079
	94	(118)		(24)	(24
60,893	145,357	(2,262) (29,892) (1,678) 206,912	1,143	208,055
	10,322				10,322	314	10,636
		(3,199)		(3,199) (1) (3,200
7					7	(575) (568
5	(231)	1,507		1,281		1,281
(1,000)		(4,952)	(5,952)	(5,952
43				(1,143) —		—
(49)			770	721		721
27			694		—		—
(158)				(158)	(158
—					—		—
30	(3,841)			(3,811)	(3,811
	(804)			(804)	(804
695					695		695
(849)		23		(826)	(826
(1,249) 5,446	(3,199) (2,728) (373) (1,724) (262) (1,986
59,644	150,803	(5,461) (32,620) (2,051) 205,188	881	206,069

Wells Fargo & Company and Subsidiaries
Consolidated Statement of Cash Flows (Unaudited)

(in millions)	Six months ended June 30,	
	2018	2017
Cash flows from operating activities:		
Net income before noncontrolling interests (2)	\$10,636	11,619
Adjustments to reconcile net income to net cash provided by operating activities:		
Provision for credit losses	643	1,160
Changes in fair value of MSRs, MLHFS and LHFS carried at fair value	(787) 567
Depreciation, amortization and accretion	2,835	2,478
Other net (gains) losses (1)(2)	(6,285) 66
Stock-based compensation	1,286	1,186
Originations and purchases of mortgage loans held for sale (1)	(80,948) (85,977
Proceeds from sales of and paydowns on mortgage loans held for sale (1)	60,898	53,366
Net change in:		
Debt and equity securities, held for trading (1)	16,371	25,002
Loans held for sale (1)	(411) (403
Deferred income taxes	1,118	1,281
Derivative assets and liabilities (2)	958	(2,462
Other assets (2)	7,547	1,566
Other accrued expenses and liabilities (2)	520	(637
Net cash provided by operating activities	14,381	8,812
Cash flows from investing activities:		
Net change in:		
Federal funds sold and securities purchased under resale agreements (3)	(1,161) (10,103
Available-for-sale debt securities:		
Proceeds from sales (1)	6,151	22,726
Prepayments and maturities (1)	17,377	24,354
Purchases (1)	(26,300) (45,637
Held-to-maturity debt securities:		
Paydowns and maturities	5,431	4,606
Equity securities, not held for trading:		
Proceeds from sales and capital returns (1)	3,337	2,989
Purchases (1)	(2,791) (1,651
Loans:		
Loans originated by banking subsidiaries, net of principal collected (4)	(445) 2,325
Proceeds from sales (including participations) of loans held for investment	7,879	6,739
Purchases (including participations) of loans	(668) (1,976
Principal collected on nonbank entities' loans (4)	3,229	4,700
Loans originated by nonbank entities (4)	(2,998) (3,295
Net cash paid for acquisitions	—	(3
Proceeds from sales of foreclosed assets and short sales	1,954	2,974
Other, net	(284) (616
Net cash provided by investing activities	10,711	8,132
Cash flows from financing activities:		
Net change in:		
Deposits	(67,101) (249
Short-term borrowings	1,240	6,114

Long-term debt:		
Proceeds from issuance	21,308	27,990
Repayment	(22,305)	(47,815)
Preferred stock:		
Proceeds from issuance	—	677
Cash dividends paid	(872)	(807)
Common stock:		
Proceeds from issuance	446	722
Stock tendered for payment of withholding taxes	(311)	(368)
Repurchased	(5,952)	(4,462)
Cash dividends paid	(3,722)	(3,715)
Net change in noncontrolling interests	(232)	(66)
Other, net	(89)	(60)
Net cash used by financing activities	(77,590)	(22,039)
Net change in cash, cash equivalents, and restricted cash (3)	(52,498)	(5,095)
Cash, cash equivalents, and restricted cash at beginning of period (3)	215,947	221,043
Cash, cash equivalents, and restricted cash at end of period (3)	\$163,449	215,948
Supplemental cash flow disclosures:		
Cash paid for interest	\$6,352	3,954
Cash paid for income taxes	1,679	2,794

Financial information for the prior period has been revised to reflect the impact of the adoption in first quarter 2018 (1) of ASU 2016-01 – Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities. See Note 1 (Summary of Significant Accounting Policies) for more information.

Financial information for the prior period has been revised to reflect the impact of the adoption of ASU 2017-12 – (2) Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities, effective January 1, 2017.

Financial information has been revised to reflect the impact of the adoption in first quarter 2018 of ASU 2016-18 – (3) Statement of Cash Flows (Topic 230): Restricted Cash in which we changed the presentation of our cash and cash equivalents to include both cash and due from banks as well as interest-earning deposits with banks, which are inclusive of any restricted cash. See Note 1 (Summary of Significant Accounting Policies) for more information.

(4) Prior periods have been revised to reflect classification changes due to entity restructuring activities.

The accompanying notes are an integral part of these statements. See Note 1 (Summary of Significant Accounting Policies) for noncash activities.

Note 1: Summary of Significant Accounting Policies (continued)

See the Glossary of Acronyms at the end of this Report for terms used throughout the Financial Statements and related Notes.

Note 1: Summary of Significant Accounting Policies

Wells Fargo & Company is a diversified financial services company. We provide banking, trust and investments, mortgage banking, investment banking, retail banking, brokerage, and consumer and commercial finance through banking locations, the internet and other distribution channels to consumers, businesses and institutions in all 50 states, the District of Columbia, and in foreign countries. When we refer to “Wells Fargo,” “the Company,” “we,” “our” or “us,” we mean Wells Fargo & Company and Subsidiaries (consolidated). Wells Fargo & Company (the Parent) is a financial holding company and a bank holding company. We also hold a majority interest in a real estate investment trust, which has publicly traded preferred stock outstanding.

Our accounting and reporting policies conform with U.S. generally accepted accounting principles (GAAP) and practices in the financial services industry. For discussion of our significant accounting policies, see Note 1 (Summary of Significant Accounting Policies) in our Annual Report on Form 10-K for the year ended December 31, 2017 (2017 Form 10-K). To prepare the financial statements in conformity with GAAP, management must make estimates based on assumptions about future economic and market conditions (for example, unemployment, market liquidity, real estate prices, etc.) that affect the reported amounts of assets and liabilities at the date of the financial statements, income and expenses during the reporting period and the related disclosures. Although our estimates contemplate current conditions and how we expect them to change in the future, it is reasonably possible that actual conditions could be worse than anticipated in those estimates, which could materially affect our results of operations and financial condition. Management has made significant estimates in several areas, including:

- allowance for credit losses (Note 6 (Loans and Allowance for Credit Losses));
- valuations of residential mortgage servicing rights (MSRs) (Note 9 (Securitizations and Variable Interest Entities) and Note 10 (Mortgage Banking Activities)) and financial instruments (Note 15 (Fair Values of Assets and Liabilities));
- liabilities for contingent litigation losses (Note 13 (Legal Actions)); and
- income taxes.

Actual results could differ from those estimates.

These unaudited interim financial statements reflect all adjustments that are, in the opinion of management, necessary for a fair statement of the results for the periods presented. These adjustments are of a normal recurring nature, unless otherwise disclosed in this Form 10-Q. The results of operations in the interim financial statements do not necessarily indicate the results that may be expected for the full year. The interim financial information should be read in conjunction with our 2017 Form 10-K.

Accounting Standards Adopted in 2018

In first quarter 2018, we adopted the following new accounting guidance:

• Accounting Standards Update (ASU or Update) 2017-09 – Compensation – Stock Compensation (Topic 718): Scope of Modification Accounting;

• ASU 2017-07 – Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost;

• ASU 2017-05 – Other Income – Gains and Losses from the Derecognition of Nonfinancial Assets (Subtopic 610-20):

• Clarifying the Scope of Asset Derecognition Guidance and Accounting for Partial Sales of Nonfinancial Assets;

• ASU 2017-01 – Business Combinations (Topic 805): Clarifying the Definition of a Business;

• ASU 2016-18 – Statement of Cash Flows (Topic 230): Restricted Cash;

• ASU 2016-16 – Income Taxes (Topic 740): Intra-Entity Transfers of Assets Other Than Inventory;

• ASU 2016-15 – Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments;

• ASU 2016-04 – Liabilities – Extinguishments of Liabilities (Subtopic 405-20): Recognition of Breakage for Certain Prepaid Stored-Value Products;

•

ASU 2016-01 – Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities; and

▲ASU 2014-09 – Revenue from Contracts With Customers (Topic 606) and subsequent related Updates.

ASU 2017-09 clarifies when to account for a change to the terms or conditions of a share-based payment award as a modification. Under the ASU, modification accounting is required only if the fair value, the vesting conditions, or the classification of the award (as equity or liability) changes as a result of the change in terms or conditions. The Update is applied to awards modified on or after the adoption date and accordingly, did not have a material impact on our consolidated financial statements.

ASU 2017-07 requires that the service cost component of net benefit cost be reported in the same line item as other compensation costs arising from services rendered by employees during the period, and the other pension cost components (interest cost, expected return on plan assets and amortization of actuarial gains and losses) be presented in the income statement separate from the service cost component. The income statement line item used to present the other pension cost components must be disclosed. We adopted this change in first quarter 2018. The Update did not have a material impact on our consolidated financial statements.

ASU 2017-05 provides guidance for recognizing gains and losses from the transfer of nonfinancial assets in contracts with non-customers. The ASU applies to nonfinancial assets, including real estate (e.g., buildings, land, windmills, solar farms), ships and intellectual property. We adopted this change in first quarter 2018. The Update did not have a material impact on our consolidated financial statements.

ASU 2017-01 requires that when substantially all of the fair value of gross assets acquired is concentrated in a single asset (or a group of similar assets), the assets acquired would not represent a business. The Update is applied prospectively and accordingly, did not have a material impact on our consolidated financial statements.

ASU 2016-18 requires that restricted cash and cash equivalents are included with the total cash and cash equivalents in the consolidated statement of cash flows. In addition, the nature of any restrictions will be disclosed in the footnotes to the financial statements. We adopted this change in first quarter 2018. Our retrospective adoption includes changes to our presentation of cash and cash equivalents in our consolidated statement of cash flows to include both cash and due from banks as well as interest-earning deposits with banks. In addition, we had corresponding changes on our consolidated balance sheets.

ASU 2016-16 requires us to recognize the income tax effects of intercompany sales and transfers of assets other than inventory in the period in which the transfer occurs. We adopted this change in first quarter 2018. The Update did not have a material impact on our consolidated financial statements.

ASU 2016-15 addresses eight specific cash flow issues with the objective of reducing the existing diversity in practice for reporting in the statement of cash flows. We adopted this change in first quarter 2018. The Update did not have a material impact on our consolidated financial statements.

ASU 2016-04 modifies the accounting for certain prepaid card products to require the recognition of breakage. Breakage represents the estimated amount that will not be redeemed by the cardholder for goods or services. We adopted this change in first quarter 2018. Upon adoption, we recorded a cumulative-effect adjustment that increased retained earnings, given estimated breakage, by \$20 million.

ASU 2016-01 changes the accounting for certain equity securities to record at fair value with unrealized gains or losses reflected in earnings, as well as improve the disclosures of equity securities and the fair value of financial instruments. The Update also requires that for purposes of disclosing the fair value of financial instruments recorded at amortized cost, including loans and long-term debt, the valuation methodology is based on an exit price notion. We adopted the Update in first quarter 2018 and recorded a cumulative-effect adjustment as of January 1, 2018, that increased retained earnings by \$106 million as a result of a transition adjustment to reclassify \$118 million in net unrealized gains from other comprehensive income to retained earnings,

partially offset by a transition adjustment to decrease retained earnings by \$12 million primarily to adjust the carrying value of our auction rate securities from cost to fair value. No transition adjustment was recorded for investments changed to the measurement alternative (described below), which was applied prospectively. As a result of adopting this ASU, our investments in marketable equity securities, including those previously classified as available-for-sale, are accounted for at fair value with unrealized gains or losses reflected in earnings. Additionally, our share of unrealized gains or losses related to marketable equity securities held by our equity method investees are reflected in earnings. Prior to adoption, such unrealized gains and losses were reflected in other comprehensive income. Our investments in nonmarketable equity securities previously accounted for under the cost method of accounting, except for federal bank stock, are now accounted for either at fair value with unrealized gains and losses reflected in earnings or using the measurement alternative. The measurement alternative is similar to the cost method of accounting, except the carrying value is adjusted through earnings for impairment, if any, and changes in observable and orderly transactions in the same or similar investment. We account for substantially all of our private equity securities, previously using the cost method of accounting, now under the measurement alternative. Our auction rate securities portfolio is now accounted for at fair value with unrealized gains or losses reflected in earnings. In connection with our adoption of this Update, we have modified our balance sheet and income statement presentation to report marketable and nonmarketable equity securities and their results separately from debt securities by now reporting all equity securities in a new line labeled "Equity securities" in both the balance sheet and income statement. Additionally we now report loans held for trading purposes in loans held for sale and have reclassified net gains and losses on marketable equity securities used as economic hedges of deferred compensation obligations from "Net gains for trading activities" to "Net gains from equity securities". All prior periods have been revised to conform to these changes in reporting.

Table 1.1 provides a summary of our reporting changes implemented in connection with our adoption of ASU 2016-01 in first quarter 2018.

Table 1.1: Summary of Reporting Changes

Financial instrument or transaction type	As previously reported	Revised reporting
Balance Sheet		
Marketable equity securities	Trading assets and available for sale investment securities	Equity securities (new caption)
Nonmarketable equity securities	Other assets	Equity securities (new caption)
Loans held for trading	Trading assets	Loans held for sale
Debt securities held for trading	Trading assets	Debt securities (formerly "Investment securities")
Income Statement		
Interest income:		
Marketable equity securities	Trading assets and investment securities	Equity securities (new caption)
Nonmarketable equity securities	Other	Equity securities (new caption)
Loans held for trading	Trading assets	Loans held for sale
Debt securities held for trading	Trading assets	Debt securities (formerly "Investment securities")
Noninterest income:		
Deferred compensation gains	Net gains from trading activities	Net gains from equity securities
(1) Reclassification of net gains and losses on marketable equity securities economically hedging our deferred compensation obligations.		

Note 1: Summary of Significant Accounting Policies (continued)

Table 1.2 summarizes financial assets and liabilities by form and measurement accounting model.

Table 1.2: Accounting Model for Financial Assets and Liabilities

Balance sheet caption	Measurement model(s)	Financial statement Note reference
Cash and due from banks	Cost	N/A
Interest-earning deposits with banks	Cost	N/A
Federal funds sold and securities purchased under resale agreements	Amortized cost	N/A
Debt securities:		
Trading	FV-NI (1)	Note 4: Trading Activities Note 5: Debt Securities
Available-for-sale	FV-OCI (2)	Note 15: Fair Values of Assets and Liabilities Note 5: Debt Securities
Held-to-maturity	Amortized cost	Note 15: Fair Values of Assets and Liabilities
Mortgage loans held for sale	FV-NI (1) LOCOM (3)	Note 15: Fair Values of Assets and Liabilities
Loans held for sale	FV-NI (1) LOCOM (3)	Note 15: Fair Values of Assets and Liabilities Note 6: Loans and Allowance for Credit Losses
Loans	Amortized cost FV-NI (1)	Note 15: Fair Values of Assets and Liabilities
Derivative assets and liabilities	FV-NI (1) FV-OCI (2)	Note 4: Trading Activities Note 14: Derivatives
Equity securities:		
Marketable	FV-NI (1)	Note 4: Trading Activities Note 7: Equity Securities Note 15: Fair Values of Assets and Liabilities
Nonmarketable	FV-NI (1) Cost method Equity method MA (4)	Note 4: Trading Activities Note 7: Equity Securities Note 15: Fair Values of Assets and Liabilities
Other assets	Amortized cost (5)	Note 8: Other Assets
Deposits	Amortized cost	N/A
Short-term borrowings	Amortized cost	N/A
Long-term debt	Amortized cost	N/A

(1)FV-NI represents the fair value through net income accounting model.

(2)FV-OCI represents the fair value through other comprehensive income accounting model.

(3)LOCOM represents the lower of cost or market accounting model.

(4)MA represents the measurement alternative accounting model.

(5) Other assets are generally carried at amortized cost, except for bank-owned life insurance which is carried at cash surrender value.

ASU 2014-09 modifies the guidance used to recognize revenue from contracts with customers for transfers of goods or services and transfers of non-financial assets, unless those contracts are within the scope of other guidance. Upon a modified retrospective adoption, we recorded a cumulative-effect adjustment that decreased retained earnings by \$32 million, due to changes in the timing of revenue for corporate trust services that are provided over the life of the

associated trust. In addition, we changed the presentation of some costs such that underwriting expenses of our broker-dealer business that were previously netted against revenue are now included in noninterest expense, and card payment network charges that were previously included in noninterest expense are now netted against card fee revenue.

Private Share Repurchases

From time to time we enter into private forward repurchase transactions with unrelated third parties to complement our open-market common stock repurchase strategies, to allow us to manage our share repurchases in a manner consistent with our capital plans submitted annually under the Comprehensive Capital Analysis and Review (CCAR) and to provide an economic benefit to the Company.

Our payments to the counterparties for these contracts are recorded in permanent equity in the quarter paid and are not subject to re-measurement. The classification of the up-front payments as permanent equity assures that we have appropriate repurchase timing consistent with our capital plans, which contemplate a fixed dollar amount available per quarter for share repurchases pursuant to Federal Reserve Board (FRB) supervisory guidance. In return, the counterparty agrees to deliver a variable number of shares based on a per share discount to the volume-weighted average stock price over the contract period. There are no scenarios where the contracts would not either physically settle in shares or allow us to choose the settlement method. Our total number of outstanding shares of common stock is not reduced until settlement of the private share repurchase contract.

In second quarter 2018, we entered into a private forward repurchase contract and paid \$1.0 billion to an unrelated third party. This contract settled in July 2018 for 18.8 million shares of common stock. We had no unsettled private share repurchase contracts at June 30, 2017.

Supplemental Cash Flow Information Significant noncash activities are presented in Table 1.3.

Table 1.3: Supplemental Cash Flow Information

(in millions)	Six months ended June 30,	
	2018	2017
Trading debt securities retained from securitization of MLHFS	\$17,674	34,317
Transfers from loans to MLHFS	3,053	3,215
Transfers from loans to LHFS	2,149	658
Transfers from available-for-sale debt securities to held-to-maturity debt securities	10,371	45,408

Subsequent Events

We have evaluated the effects of events that have occurred subsequent to June 30, 2018, and there have been no material

events that would require recognition in our second quarter 2018 consolidated financial statements or disclosure in the Notes to the consolidated financial statements.

Note 2: Business Combinations

We regularly explore opportunities to acquire financial services companies and businesses. Generally, we do not make a public announcement about an acquisition opportunity until a definitive agreement has been signed. For information on additional contingent consideration related to acquisitions, which is considered to be a guarantee, see Note 12 (Guarantees, Pledged Assets and Collateral, and Other Commitments).

We completed no new acquisitions during the first half of 2018 and had no business combinations pending as of June 30, 2018.

In February 2018, we completed the sale of Wells Fargo Shareowner Services. In June 2018, we announced plans to divest 52 branches in Indiana, Ohio, Michigan and part of Wisconsin. Included with the sale are approximately \$2 billion of deposits as of June 30, 2018. The final amount of deposits that will be divested could differ.

Note 3: Cash, Loan and Dividend Restrictions

Cash and cash equivalents may be restricted as to usage or withdrawal. Federal Reserve Board (FRB) regulations require that each of our subsidiary banks maintain reserve balances on deposit with the Federal Reserve Banks. Table 3.1 provides a summary of restrictions on cash equivalents in addition to the FRB reserve cash balance requirements.

Table 3.1: Nature of Restrictions on Cash Equivalents

(in millions)	Jun 30, 2018	Dec 31, 2017
Average required reserve balance for FRB (1)	\$ 13,025	12,306
Reserve balance for non-U.S. central banks	578	617
Segregated for benefit of brokerage customers under federal and other brokerage regulations	575	666
Related to consolidated variable interest entities (VIEs) that can only be used to settle liabilities of VIEs	120	487

(1) FRB required reserve balance represents average for the first half of 2018 and for the year ended December 31, 2017.

We are subject to additional loan and dividend restrictions. We have a state-chartered subsidiary bank that is subject to state regulations that limit dividends. Under these provisions and regulatory limitations, our national and state-chartered subsidiary banks could have declared additional dividends of \$14.8 billion at June 30, 2018, without obtaining prior regulatory approval. Our nonbank subsidiaries are also limited by certain federal and state statutory provisions and regulations covering the amount of dividends that may be paid in any given year. In addition, under a Support Agreement dated June 28, 2017, among Wells Fargo & Company, the parent holding company (the "Parent"), WFC Holdings, LLC, an intermediate holding company and subsidiary of the Parent (the "IHC"), and Wells Fargo Bank, N.A., Wells Fargo Securities, LLC, and Wells Fargo Clearing Services, LLC, each an indirect subsidiary of the Parent, the IHC may be restricted from making dividend payments to the Parent if certain liquidity and/or capital metrics fall below defined triggers. Based on retained earnings at June 30, 2018, our nonbank subsidiaries could have declared additional dividends of \$25.1 billion at June 30, 2018, without obtaining prior regulatory approval. For additional information see Note 3 (Cash, Loan and Dividend Restrictions) in our 2017 Form 10-K.

The FRB's Capital Plan Rule (codified at 12 CFR 225.8 of Regulation Y) establishes capital planning and prior notice and approval requirements for capital distributions including dividends by certain large bank holding companies. The FRB has also published guidance regarding its supervisory expectations for capital planning, including capital policies regarding the process relating to common stock dividend and repurchase decisions in the FRB's SR Letter 15-18. The effect of this guidance is to require the approval of the FRB (or specifically under the Capital Plan Rule, a notice of non-objection) for the Company to repurchase or redeem common or perpetual preferred stock as well as to raise the per share quarterly dividend from its current level of \$0.43 per share as declared by the Company's Board of Directors on July 24, 2018, payable on September 1, 2018.

Note 4: Trading Activities

We engage in trading activities to accommodate the investment and risk management activities of our customers. These activities predominantly occur in our Wholesale Banking businesses and to a lesser extent other divisions of the Company. Assets and liabilities associated with our trading activities include debt and equity securities, derivatives, loans and short sales. Our trading

assets and liabilities are carried on the balance sheet at fair value with changes in fair value recognized in net gains from trading activities and interest income and interest expense recognized in net interest income.

Table 4.1 presents a summary of our trading assets and liabilities measured at fair value through earnings.

Table 4.1: Trading Assets and Liabilities

(in millions)	Jun 30, 2018	Dec 31, 2017
Trading assets:		
Debt securities	\$65,602	57,624
Equity securities	22,978	30,004
Loans held for sale	1,350	1,023
Gross trading derivative assets	30,758	31,340
Netting (1)	(20,687)	(19,629)
Total trading derivative assets	10,071	11,711
Total trading assets	100,001	100,362
Trading liabilities:		
Short sale	21,765	18,472
Gross trading derivative liabilities	29,847	31,386
Netting (1)	(22,311)	(23,062)
Total trading derivative liabilities	7,536	8,324
Total trading liabilities	\$29,301	26,796

(1) Represents balance sheet netting for trading derivative asset and liability balances, and trading portfolio level counterparty valuation adjustments.

Table 4.2 provides a summary of the net interest income earned from trading securities, and net gains and losses due to

the realized and unrealized gains and losses from trading activities.

Table 4.2: Net Interest Income and Net Gains (Losses) on Trading Activities

(in millions)	Quarter ended June 30,		Six months ended June 30,	
	2018	2017	2018	2017
Interest income (1):				
Debt securities	\$689	558	1,320	1,071
Equity securities	128	131	269	245
Loans held for sale	15	9	23	18
Total interest income	832	698	1,612	1,334
Less: Interest expense (2)	144	105	272	198
Net interest income	688	593	1,340	1,136
Net gains (losses) from trading activities:				
Debt securities	(140)	147	(639)	296
Equity securities	(635)	499	(1,104)	1,426
Loans held for sale	7	12	15	36

Derivatives (3)	959	(507)	2,162	(1,335)
Total net gains from trading activities (4)	191	151	434	423
Total trading-related net interest and noninterest income	\$879	744	1,774	1,559

(1) Represents interest and dividend income earned on trading securities.

(2) Represents interest and dividend expense incurred on trading securities we have sold but have not yet purchased.

(3) Excludes economic hedging of mortgage banking and asset/liability management activities, for which hedge results (realized and unrealized) are reported with the respective hedged activities.

(4) Represents realized gains (losses) from our trading activities and unrealized gains (losses) due to changes in fair value of our trading positions, attributable to the type of asset or liability.

Customer accommodation trading activities include our actions as an intermediary to buy and sell financial instruments and market-making activities. We also take positions to manage our exposure to customer accommodation activities. We hold financial instruments for trading in long positions (assets), as well as short positions where we sold financial instruments we have not yet purchased (liabilities), to facilitate our trading activities. As an intermediary we interact with market buyers and sellers to facilitate the purchase and sale of financial instruments to meet the anticipated or current needs of our customers. For example, we may purchase or sell a derivative to a customer who wants to manage interest rate risk exposure. We typically enter into an offsetting derivative or security position to manage our exposure to the customer transaction. We earn income based on the transaction price difference between the customer transaction and the offsetting position, which is reflected in the fair value changes of the positions recorded in the net gains from trading activities.

Our market-making activities include taking long and short trading positions to facilitate customer order flow. These activities are typically executed on a short term basis. As a market-maker we earn income due to: (1) difference between the price paid or received for the purchase and sale of the security (bid-ask spread), (2) the net interest income of the positions, and (3) the changes in fair value of the trading positions held on our balance sheet. Additionally, we may enter into separate derivative or security positions to manage our exposure related to our long and short trading positions taken in our market-making activities. Income earned on these market-making activities are reflected in the fair value changes of these positions recorded in net gains from trading activities.

Note 5: Available-for-Sale and Held-to-Maturity Debt Securities

Table 5.1 provides the amortized cost and fair value by major categories of available-for-sale debt securities, which are carried at fair value, and held-to-maturity debt securities, which are carried at amortized cost. The net unrealized gains (losses) for

available-for-sale debt securities are reported on an after-tax basis as a component of cumulative OCI. Information on debt securities held for trading is included in Note 4 (Trading Activities) to Financial Statements in this Report.

Table 5.1: Amortized Cost and Fair Value

(in millions)	Amortized Cost	Gross unrealized gains	Gross unrealized losses	Fair value
June 30, 2018				
Available-for-sale debt securities:				
Securities of U.S. Treasury and federal agencies	\$ 6,422	1	(152)) 6,271
Securities of U.S. states and political subdivisions	46,772	1,101	(314)) 47,559
Mortgage-backed securities:				
Federal agencies	158,474	351	(4,269)) 154,556
Residential	3,876	221	(2)) 4,095
Commercial	4,129	69	(7)) 4,191
Total mortgage-backed securities	166,479	641	(4,278)) 162,842
Corporate debt securities	6,642	253	(34)) 6,861
Collateralized loan and other debt obligations (1)	36,352	308	(12)) 36,648
Other (2)	5,388	124	(6)) 5,506
Total available-for-sale debt securities	268,055	2,428	(4,796)) 265,687
Held-to-maturity debt securities:				
Securities of U.S. Treasury and federal agencies	44,735	—	(790)) 43,945
Securities of U.S. states and political subdivisions	6,300	23	(110)) 6,213
Federal agency and other mortgage-backed securities (3)	93,016	23	(2,981)) 90,058
Collateralized loan obligations	75	—	—) 75
Other (2)	80	—	—) 80
Total held-to-maturity debt securities	144,206	46	(3,881)) 140,371
Total	\$ 412,261	2,474	(8,677)) 406,058
December 31, 2017				
Available-for-sale debt securities:				
Securities of U.S. Treasury and federal agencies	\$ 6,425	2	(108)) 6,319
Securities of U.S. states and political subdivisions	50,733	1,032	(439)) 51,326
Mortgage-backed securities:				
Federal agencies	160,561	930	(1,272)) 160,219
Residential	4,356	254	(2)) 4,608
Commercial	4,487	80	(2)) 4,565
Total mortgage-backed securities	169,404	1,264	(1,276)) 169,392
Corporate debt securities	7,343	363	(40)) 7,666
Collateralized loan and other debt obligations (1)	35,675	384	(3)) 36,056
Other (2)	5,516	137	(5)) 5,648
Total available-for-sale debt securities	275,096	3,182	(1,871)) 276,407
Held-to-maturity debt securities:				
Securities of U.S. Treasury and federal agencies	44,720	189	(103)) 44,806
Securities of U.S. states and political subdivisions	6,313	84	(43)) 6,354
Federal agency and other mortgage-backed securities (3)	87,527	201	(682)) 87,046
Collateralized loan obligations	661	4	—) 665

Other (2)	114	—	—	114
Total held-to-maturity debt securities	139,335	478	(828)) 138,985
Total	\$414,431	3,660	(2,699)) 415,392

Available-for-sale debt securities include collateralized debt obligations (CDOs) with a cost basis and fair value of (1) \$851 million and \$1.0 billion, respectively, at June 30, 2018, and \$887 million and \$1.0 billion, respectively, at December 31, 2017.

The “Other” category of available-for-sale debt securities largely includes asset-backed securities collateralized by student loans. Included in the “Other” category of held-to-maturity debt securities are asset-backed securities (2) collateralized by automobile leases or loans and cash with a cost basis and fair value of \$80 million each at June 30, 2018, and \$114 million each at December 31, 2017.

(3) Predominantly consists of federal agency mortgage-backed securities at both June 30, 2018 and December 31, 2017.

Note 5: Available-for-Sale and Held-to-Maturity Debt Securities (continued)

Gross Unrealized Losses and Fair Value

Table 5.2 shows the gross unrealized losses and fair value of available-for-sale and held-to-maturity debt securities by length of time those individual securities in each category have been in a continuous loss position. Debt securities on which we have taken credit-related OTTI write-downs are categorized as being “less

than 12 months” or “12 months or more” in a continuous loss position based on the point in time that the fair value declined to below the cost basis and not the period of time since the credit-related OTTI write-down.

Table 5.2: Gross Unrealized Losses and Fair Value

(in millions)	Less than 12 months		12 months or more		Total	
	Gross unrealized losses	Fair value	Gross unrealized losses	Fair value	Gross unrealized losses	Fair value
June 30, 2018						
Available-for-sale debt securities:						
Securities of U.S. Treasury and federal agencies	\$(68)) 3,977	(84)) 2,256	(152)) 6,233
Securities of U.S. states and political subdivisions	(14)) 4,759	(300)) 9,305	(314)) 14,064
Mortgage-backed securities:						
Federal agencies	(2,669)) 107,691	(1,600)) 32,433	(4,269)) 140,124
Residential	(1)) 268	(1)) 57	(2)) 325
Commercial	(6)) 721	(1)) 50	(7)) 771
Total mortgage-backed securities	(2,676)) 108,680	(1,602)) 32,540	(4,278)) 141,220
Corporate debt securities	(17)) 843	(17)) 272	(34)) 1,115
Collateralized loan and other debt obligations	(11)) 5,935	(1)) 75	(12)) 6,010
Other	(2)) 364	(4)) 204	(6)) 568
Total available-for-sale debt securities	(2,788)) 124,558	(2,008)) 44,652	(4,796)) 169,210
Held-to-maturity debt securities:						
Securities of U.S. Treasury and federal agencies	(729)) 42,484	(61)) 1,461	(790)) 43,945
Securities of U.S. states and political subdivisions	(40)) 3,037	(70)) 1,656	(110)) 4,693
Federal agency and other mortgage-backed securities	(1,718)) 61,926	(1,263)) 26,118	(2,981)) 88,044
Collateralized loan obligations	—) —	—) —	—) —
Other	—) —	—) —	—) —
Total held-to-maturity debt securities	(2,487)) 107,447	(1,394)) 29,235	(3,881)) 136,682
Total	\$(5,275)) 232,005	(3,402)) 73,887	(8,677)) 305,892
December 31, 2017						
Available-for-sale debt securities:						
Securities of U.S. Treasury and federal agencies	\$(27)) 4,065	(81)) 2,209	(108)) 6,274
Securities of U.S. states and political subdivisions	(17)) 6,179	(422)) 11,766	(439)) 17,945
Mortgage-backed securities:						
Federal agencies	(243)) 52,559	(1,029)) 44,691	(1,272)) 97,250
Residential	(1)) 47	(1)) 58	(2)) 105
Commercial	(1)) 101	(1)) 133	(2)) 234
Total mortgage-backed securities	(245)) 52,707	(1,031)) 44,882	(1,276)) 97,589
Corporate debt securities	(4)) 239	(36)) 503	(40)) 742
Collateralized loan and other debt obligations	(1)) 373	(2)) 146	(3)) 519
Other	(1)) 37	(4)) 483	(5)) 520
Total available-for-sale debt securities	(295)) 63,600	(1,576)) 59,989	(1,871)) 123,589
Held-to-maturity debt securities:						

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Securities of U.S. Treasury and federal agencies	(69) 11,255	(34) 1,490	(103) 12,745
Securities of U.S. states and political subdivisions	(5) 500	(38) 1,683	(43) 2,183
Federal agency and other mortgage-backed securities	(198) 29,713	(484) 28,244	(682) 57,957
Collateralized loan obligations	—	—	—	—	—	—
Other	—	—	—	—	—	—
Total held-to-maturity debt securities	(272) 41,468	(556) 31,417	(828) 72,885
Total	\$(567) 105,068	(2,132) 91,406	(2,699) 196,474

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We have assessed each debt security with gross unrealized losses included in the previous table for credit impairment. As part of that assessment we evaluated and concluded that we do not intend to sell any of the debt securities and that it is more likely than not that we will not be required to sell prior to recovery of the amortized cost basis. We evaluate, where necessary, whether credit impairment exists by comparing the present value of the expected cash flows to the debt securities' amortized cost basis.

For descriptions of the factors we consider when analyzing debt securities for impairment, see Note 1 (Summary of Significant Accounting Policies) and Note 5 (Investment Securities) to Financial Statements in our 2017 Form 10-K.

There were no material changes to our methodologies for assessing impairment in the first half of 2018.

Table 5.3 shows the gross unrealized losses and fair value of the available-for-sale and held-to-maturity debt securities by those rated investment grade and those rated less than investment grade, according to their lowest credit rating by Standard & Poor's Rating Services (S&P) or Moody's Investors

Service (Moody's). Credit ratings express opinions about the credit quality of a debt security. Debt securities rated investment grade, that is those rated BBB- or higher by S&P or Baa3 or higher by Moody's, are generally considered by the rating agencies and market participants to be low credit risk. Conversely, debt securities rated below investment grade, labeled as "speculative grade" by the rating agencies, are considered to be distinctively higher credit risk than investment grade debt securities. We have also included debt securities not rated by S&P or Moody's in the table below based on our internal credit grade of the debt securities (used for credit risk management purposes) equivalent to the credit rating assigned by major credit agencies. The unrealized losses and fair value of unrated debt securities categorized as investment grade based on internal credit grades were \$22 million and \$5.1 billion, respectively, at June 30, 2018, and \$32 million and \$6.9 billion, respectively, at December 31, 2017. If an internal credit grade was not assigned, we categorized the debt security as non-investment grade.

Table 5.3: Gross Unrealized Losses and Fair Value by Investment Grade

(in millions)	Investment grade		Non-investment grade	
	Gross unrealized losses	Fair value	Gross unrealized losses	Fair value
June 30, 2018				
Available-for-sale debt securities:				
Securities of U.S. Treasury and federal agencies	\$(152)	6,233	—	—
Securities of U.S. states and political subdivisions	(295)	13,785	(19)	279
Mortgage-backed securities:				
Federal agencies	(4,269)	140,124	—	—
Residential	(1)	246	(1)	79
Commercial	(2)	679	(5)	92
Total mortgage-backed securities	(4,272)	141,049	(6)	171
Corporate debt securities	(9)	333	(25)	782
Collateralized loan and other debt obligations	(12)	6,010	—	—
Other	(2)	360	(4)	208
Total available-for-sale debt securities	(4,742)	167,770	(54)	1,440
Held-to-maturity debt securities:				
Securities of U.S. Treasury and federal agencies	(790)	43,945	—	—
Securities of U.S. states and political subdivisions	(110)	4,693	—	—
Federal agency and other mortgage-backed securities	(2,970)	87,669	(11)	375
Collateralized loan obligations	—	—	—	—
Other	—	—	—	—
Total held-to-maturity debt securities	(3,870)	136,307	(11)	375
Total	\$(8,612)	304,077	(65)	1,815
December 31, 2017				

Available-for-sale debt securities:			
Securities of U.S. Treasury and federal agencies	\$(108)	6,274	—) —
Securities of U.S. states and political subdivisions	(412)	17,763	(27) 182
Mortgage-backed securities:			
Federal agencies	(1,272)	97,250	—) —
Residential	(1)	42	(1) 63
Commercial	(1)	183	(1) 51
Total mortgage-backed securities	(1,274)	97,475	(2) 114
Corporate debt securities	(13)	304	(27) 438
Collateralized loan and other debt obligations	(3)	519	—) —
Other	(2)	469	(3) 51
Total available-for-sale debt securities	(1,812)	122,804	(59) 785
Held-to-maturity debt securities:			
Securities of U.S. Treasury and federal agencies	(103)	12,745	—) —
Securities of U.S. states and political subdivisions	(43)	2,183	—) —
Federal agency and other mortgage-backed securities	(680)	57,789	(2) 168
Collateralized loan obligations	—	—	—) —
Other	—	—	—) —
Total held-to-maturity debt securities	(826)	72,717	(2) 168
Total	\$(2,638)	195,521	(61) 953

Note 5: Available-for-Sale and Held-to-Maturity Debt Securities (continued)

Contractual Maturities

Table 5.4 shows the remaining contractual maturities and contractual weighted-average yields (taxable-equivalent basis) of available-for-sale debt securities. The remaining contractual principal maturities for MBS do not consider

prepayments. Remaining expected maturities will differ from contractual maturities because borrowers may have the right to prepay obligations before the underlying mortgages mature.

Table 5.4: Contractual Maturities

	Total		Remaining contractual maturity				After five years through ten years		After ten years	
	amount	Yield	Amount	Yield	Amount	Yield	Amount	Yield	Amount	Yield
(in millions)										
June 30, 2018										
Available-for-sale debt securities (1):										
Fair value:										
Securities of U.S.										
Treasury and federal agencies	\$6,271	1.59 %	\$113	1.62 %	\$6,111	1.59 %	\$47	1.90 %	\$—	— %
Securities of U.S. states and political subdivisions	47,559	4.72	3,008	2.80	7,165	3.18	4,116	3.13	33,270	5.42
Mortgage-backed securities:										
Federal agencies	154,556	3.34	2	2.34	186	3.39	4,807	2.81	149,561	3.35
Residential	4,095	3.78	—	—	21	5.72	7	2.70	4,067	3.78
Commercial	4,191	3.57	—	—	—	—	217	3.38	3,974	3.58
Total mortgage-backed securities	162,842	3.35	2	2.34	207	3.62	5,031	2.84	157,602	3.37
Corporate debt securities	6,861	5.14	340	5.55	2,652	5.40	3,114	4.80	755	5.45
Collateralized loan and other debt obligations	36,648	3.80	—	—	24	2.59	12,260	3.84	24,364	3.78
Other	5,506	3.09	40	4.77	761	3.50	1,187	2.36	3,518	3.23
Total available-for-sale debt securities at fair value	\$265,687	3.66 %	\$3,503	3.05 %	\$16,920	2.97 %	\$25,755	3.57 %	\$219,509	3.73 %
December 31, 2017										
Available-for-sale debt securities (1):										
Fair value:										
Securities of U.S.										
Treasury and federal agencies	\$6,319	1.59 %	\$81	1.37 %	\$6,189	1.59 %	\$49	1.89 %	\$—	— %
Securities of U.S. states and political subdivisions	51,326	5.88	2,380	3.47	9,484	3.42	2,276	4.63	37,186	6.75
Mortgage-backed securities:										
Federal agencies	160,219	3.27	15	2.03	210	3.08	5,534	2.82	154,460	3.28

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Residential	4,608	3.52	—	—	24	5.67	11	2.46	4,573	3.51
Commercial	4,565	3.45	—	—	—	—	166	2.69	4,399	3.48
Total mortgage-backed securities	169,392	3.28	15	2.03	234	3.35	5,711	2.82	163,432	3.30
Corporate debt securities	7,666	5.12	443	5.54	2,738	5.56	3,549	4.70	936	5.26
Collateralized loan and other debt obligations	36,056	2.98	—	—	50	1.68	15,008	2.96	20,998	3.00
Other	5,648	2.46	71	3.56	463	2.72	1,466	2.13	3,648	2.53
Total available-for-sale debt securities at fair value	\$276,407	3.72 %	\$2,990	3.70 %	\$19,158	3.11 %	\$28,059	3.24 %	\$226,200	3.83 %

(1) Weighted-average yields displayed by maturity bucket are weighted based on fair value and predominantly represent contractual coupon rates without effect for any related hedging derivatives.

Table 5.5 shows the amortized cost and weighted-average yields of held-to-maturity debt securities by contractual maturity.

Table 5.5: Amortized Cost by Contractual Maturity

	Total		Remaining contractual maturity							
			Within one year	After one year through five years	After five years through ten years	After ten years	Amount	Yield	Amount	Yield
(in millions)	amount	Yield	Amount	Yield	Amount	Yield	Amount	Yield	Amount	Yield
June 30, 2018										
Held-to-maturity debt securities (1):										
Amortized cost:										
Securities of U.S. Treasury and federal agencies	\$44,735	2.12 %	\$—	%	\$32,343	2.04 %	\$12,392	2.32 %	\$—	— %
Securities of U.S. states and political subdivisions	6,300	4.93	—		52	5.90	946	5.09	5,302	4.89
Federal agency and other mortgage-backed securities	93,016	3.09	—		15	2.70	11	2.95	92,990	3.09
Collateralized loan obligations	75	3.53	—		—	—	75	3.53	—	—
Other	80	1.83	—		80	1.83	—	—	—	—
Total held-to-maturity debt securities at amortized cost	\$144,206	2.87 %	\$—	%	\$32,490	2.05 %	\$13,424	2.52 %	\$98,292	3.19 %
December 31, 2017										
Held-to-maturity debt securities (1):										
Amortized cost:										
Securities of U.S. Treasury and federal agencies	\$44,720	2.12 %	\$—	%	\$32,330	2.04 %	\$12,390	2.32 %	\$—	— %
Securities of U.S. states and political subdivisions	6,313	6.02	—		50	7.18	695	6.31	5,568	5.98
Federal agency and other mortgage-backed securities	87,527	3.11	—		15	2.81	11	2.49	87,501	3.11
Collateralized loan obligations	661	2.86	—		—	—	661	2.86	—	—
Other	114	1.83	—		114	1.83	—	—	—	—
Total held-to-maturity debt securities at amortized cost	\$139,335	2.92 %	\$—	%	\$32,509	2.05 %	\$13,757	2.55 %	\$93,069	3.28 %

(1) Weighted-average yields displayed by maturity bucket are weighted based on amortized cost and predominantly represent contractual coupon rates.

Table 5.6 shows the fair value of held-to-maturity debt securities by contractual maturity.

Table 5.6: Fair Value by Contractual Maturity

	Remaining contractual maturity				
	Total	Within one year	After one year through five years	After five years through ten years	After ten years
(in millions)	amount	Amount	Amount	Amount	Amount

June 30, 2018

Held-to-maturity debt securities:

Fair value:

Securities of U.S. Treasury and federal agencies	\$43,945	—	31,863	12,082	—
Securities of U.S. states and political subdivisions	6,213	—	51	942	5,220
Federal agency and other mortgage-backed securities	90,058	—	15	11	90,032
Collateralized loan obligations	75	—	—	75	—
Other	80	—	80	—	—
Total held-to-maturity debt securities at fair value	\$140,371	—	32,009	13,110	95,252

December 31, 2017

Held-to-maturity debt securities:

Fair value:

Securities of U.S. Treasury and federal agencies	\$44,806	—	32,388	12,418	—
Securities of U.S. states and political subdivisions	6,354	—	49	701	5,604
Federal agency and other mortgage-backed securities	87,046	—	15	11	87,020
Collateralized loan obligations	665	—	—	665	—
Other	114	—	114	—	—
Total held-to-maturity debt securities at fair value	\$138,985	—	32,566	13,795	92,624

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Note 5: Available-for-Sale and Held-to-Maturity Debt Securities (continued)

Realized Gains and Losses

Table 5.7 shows the gross realized gains and losses on sales and OTTI write-downs related to available-for-sale debt securities.

Table 5.7: Realized Gains and Losses

	Quarter ended June 30,		Six months ended June 30,	
(in millions)	2018	2017	2018	2017
Gross realized gains	\$53	216	74	340
Gross realized losses	(4)	(48)	(14)	(84)
OTTI write-downs	(8)	(48)	(18)	(100)
Net realized gains from available-for-sale debt securities	\$41	120	42	156

Other-Than-Temporarily Impaired Debt Securities

Table 5.8 shows the detail of total OTTI write-downs included in earnings for available-for-sale debt securities. There were no

OTTI write-downs on held-to-maturity debt securities during the first half of 2018 and 2017.

Table 5.8: Detail of OTTI Write-downs

	Quarter ended June 30,		Six months ended June 30,	
(in millions)	2018	2017	2018	2017
Debt securities OTTI write-downs included in earnings:				
Securities of U.S. states and political subdivisions	\$—	2	8	
Mortgage-backed securities:				
Residential	1	3	2	6
Commercial	7	41	14	66
Corporate debt securities	—	4	—	20
Total debt securities OTTI write-downs included in earnings	\$8	48	18	100

Table 5.9 shows the detail of OTTI write-downs on available-for-sale debt securities included in earnings and the related changes in OCI for the same securities.

Table 5.9: OTTI Write-downs Included in Earnings and the Related Changes in OCI

	Quarter ended June 30,		Six months ended June 30,	
(in millions)	2018	2017	2018	2017
OTTI on debt securities				
Recorded as part of gross realized losses:				
Credit-related OTTI	\$8	47	17	99
Intent-to-sell OTTI	—	1	1	1
Total recorded as part of gross realized losses	8	48	18	100
Changes to OCI for losses (reversal of losses) in non-credit-related OTTI (1):				
Securities of U.S. states and political subdivisions	—	—	(2)	(5)
Residential mortgage-backed securities	—	(3)	(1)	—
Commercial mortgage-backed securities	(11)	(40)	(1)	(47)
Corporate debt securities	—	1	—	1

Total changes to OCI for non-credit-related OTTI	(11)	(42)	(4)	(51)
Total OTTI losses (reversal of losses) recorded on debt securities	\$ (3)	6	14	49

Represents amounts recorded to OCI for impairment of debt securities, due to factors other than credit, that have also had credit-related OTTI write-downs during the period. Increases represent initial or subsequent non-credit-related OTTI on debt securities. Decreases represent partial to full reversal of impairment due to recoveries in the fair value of debt securities due to non-credit factors.

Table 5.10 presents a rollforward of the OTTI credit loss that has been recognized in earnings as a write-down of available-for-sale debt securities we still own (referred to as “credit-impaired” debt securities) and do not intend to sell. Recognized credit loss represents the difference between the present value of expected future cash flows discounted using the security’s current effective interest rate and the amortized cost basis of the security prior to considering credit loss.

Table 5.10: Rollforward of OTTI Credit Loss

(in millions)	Quarter		Six months	
	ended June		ended June	
	30,	30,	30,	30,
	2018	2017	2018	2017
Credit loss recognized, beginning of period	\$649	1,086	742	1,043
Additions:				
For securities with initial credit impairments	—	2	—	8
For securities with previous credit impairments	8	45	17	91
Total additions	8	47	17	99
Reductions:				
For securities sold, matured, or intended/required to be sold	(30)	(11)	(131)	(18)
For recoveries of previous credit impairments (1)	(1)	(2)	(2)	(4)
Total reductions	(31)	(13)	(133)	(22)
Credit loss recognized, end of period	\$626	1,120	626	1,120

Recoveries of previous credit impairments result from increases in expected cash flows subsequent to credit loss (1) recognition. Such recoveries are reflected prospectively as interest yield adjustments using the effective interest method.

Note 6: Loans and Allowance for Credit Losses (continued)

Note 6: Loans and Allowance for Credit Losses

Table 6.1 presents total loans outstanding by portfolio segment and class of financing receivable. Outstanding balances include a total net reduction of \$2.7 billion and \$3.9 billion at June 30, 2018, and December 31, 2017, respectively, for unearned income,

net deferred loan fees, and unamortized discounts and premiums, which among other things, reflect the impact of various loan sales.

Table 6.1: Loans Outstanding

(in millions)	Jun 30, 2018	Dec 31, 2017
Commercial:		
Commercial and industrial	\$336,590	333,125
Real estate mortgage	123,964	126,599
Real estate construction	22,937	24,279
Lease financing	19,614	19,385
Total commercial	503,105	503,388
Consumer:		
Real estate 1-4 family first mortgage	283,001	284,054
Real estate 1-4 family junior lien mortgage	36,542	39,713
Credit card	36,684	37,976
Automobile	47,632	53,371
Other revolving credit and installment	37,301	38,268
Total consumer	441,160	453,382
Total loans	\$944,265	956,770

Our foreign loans are reported by respective class of financing receivable in the table above. Substantially all of our foreign loan portfolio is commercial loans. Loans are classified as foreign primarily based on whether the borrower's primary

address is outside of the United States. Table 6.2 presents total commercial foreign loans outstanding by class of financing receivable.

Table 6.2: Commercial Foreign Loans Outstanding

(in millions)	Jun 30, 2018	Dec 31, 2017
Commercial foreign loans:		
Commercial and industrial	\$61,732	60,106
Real estate mortgage	7,617	8,033
Real estate construction	542	655
Lease financing	1,097	1,126
Total commercial foreign loans	\$70,988	69,920

Loan Purchases, Sales, and Transfers

Table 6.3 summarizes the proceeds paid or received for purchases and sales of loans and transfers from loans held for investment to mortgages/loans held for sale at lower of cost or fair value. This loan activity also includes participating interests, whereby we

receive or transfer a portion of a loan. The table excludes PCI loans and loans for which we have elected the fair value option, including loans originated for sale because their loan activity normally does not impact the allowance for credit losses.

Table 6.3: Loan Purchases, Sales, and Transfers

(in millions)	2018			2017		
	Commercial	Consumer (1)	Total	Commercial	Consumer (1)	Total
Quarter ended June 30,						
Purchases	\$398	7	405	810	—	810
Sales	(294)	(88)	(382)	(1,052)	(84)	(1,136)
Transfers to MLHFS/LHFS	(100)	(72)	(172)	(179)	(1)	(180)
Six months ended June 30,						
Purchases	\$654	7	661	1,969	2	1,971
Sales	(754)	(88)	(842)	(1,339)	(146)	(1,485)
Transfers to MLHFS/LHFS	(520)	(1,625)	(2,145)	(658)	(1)	(659)

Excludes activity in government insured/guaranteed real estate 1-4 family first mortgage loans. As servicer, we are able to buy delinquent insured/guaranteed loans out of the Government National Mortgage Association (GNMA) (1) pools, and manage and/or resell them in accordance with applicable requirements. These loans are predominantly insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA).

Accordingly, these loans have limited impact on the allowance for loan losses.

Commitments to Lend

A commitment to lend is a legally binding agreement to lend funds to a customer, usually at a stated interest rate, if funded, and for specific purposes and time periods. We generally require a fee to extend such commitments. Certain commitments are subject to loan agreements with covenants regarding the financial performance of the customer or borrowing base formulas on an ongoing basis that must be met before we are required to fund the commitment. We may reduce or cancel consumer commitments, including home equity lines and credit card lines, in accordance with the contracts and applicable law.

We may, as a representative for other lenders, advance funds or provide for the issuance of letters of credit under syndicated loan or letter of credit agreements. Any advances are generally repaid in less than a week and would normally require default of both the customer and another lender to expose us to loss. These temporary advance arrangements totaled approximately \$89 billion and \$85 billion at June 30, 2018 and December 31, 2017, respectively. We issue commercial letters of credit to assist customers in purchasing goods or services, typically for international trade. At June 30, 2018, and December 31, 2017, we had \$1.1 billion and \$982 million, respectively, of outstanding issued commercial letters of credit. We also originate multipurpose lending commitments under which borrowers have the option to draw on the facility for different purposes in one of several forms, including a standby letter of credit. See Note 12 (Guarantees, Pledged Assets and Collateral, and Other Commitments) for additional information on standby letters of credit.

When we make commitments, we are exposed to credit risk. The maximum credit risk for these commitments will generally be lower than the contractual amount because a significant portion of these commitments is expected to expire without being used by the customer. In addition, we manage the potential risk in commitments to lend by limiting the total amount of commitments, both by individual customer and in total, by monitoring the size and maturity structure of these commitments and by applying the same credit standards for these commitments as for all of our credit activities.

For loans and commitments to lend, we generally require collateral or a guarantee. We may require various types of collateral, including commercial and consumer real estate, automobiles, other short-term liquid assets such as accounts

receivable or inventory and long-lived assets, such as equipment and other business assets. Collateral requirements for each loan or commitment may vary based on the loan product and our assessment of a customer's credit risk according to the specific credit underwriting, including credit terms and structure.

The contractual amount of our unfunded credit commitments, including unissued standby and commercial letters of credit, is summarized by portfolio segment and class of financing receivable in Table 6.4. The table excludes the issued standby and commercial letters of credit and temporary advance arrangements described above.

Table 6.4: Unfunded Credit Commitments

(in millions)	Jun 30, 2018	Dec 31, 2017
Commercial:		
Commercial and industrial	\$328,927	326,626
Real estate mortgage	7,175	7,485
Real estate construction	15,472	16,621
Total commercial	351,574	350,732
Consumer:		
Real estate 1-4 family first mortgage	31,999	29,876
Real estate 1-4 family junior lien mortgage	38,284	38,897
Credit card	112,230	108,465
Other revolving credit and installment	27,474	27,541
Total consumer	209,987	204,779
Total unfunded credit commitments	\$561,561	555,511

Note 6: Loans and Allowance for Credit Losses (continued)

Allowance for Credit Losses

Table 6.5 presents the allowance for credit losses, which consists of the allowance for loan losses and the allowance for unfunded credit commitments.

Table 6.5: Allowance for Credit Losses

(in millions)	Quarter ended		Six months	
	June 30, 2018	2017	ended June 30, 2018	2017
Balance, beginning of period	\$11,313	12,287	11,960	12,540
Provision for credit losses	452	555	643	1,160
Interest income on certain impaired loans (1)	(43)	(46)	(86)	(94)
Loan charge-offs:				
Commercial:				
Commercial and industrial	(134)	(161)	(298)	(414)
Real estate mortgage	(19)	(8)	(21)	(13)
Real estate construction	—	—	—	—
Lease financing	(20)	(13)	(37)	(20)
Total commercial	(173)	(182)	(356)	(447)
Consumer:				
Real estate 1-4 family first mortgage	(55)	(55)	(96)	(124)
Real estate 1-4 family junior lien mortgage	(47)	(62)	(94)	(155)
Credit card	(404)	(379)	(809)	(746)
Automobile	(216)	(212)	(516)	(467)
Other revolving credit and installment	(164)	(185)	(344)	(374)
Total consumer	(886)	(893)	(1,859)	(1,866)
Total loan charge-offs	(1,059)	(1,075)	(2,215)	(2,313)
Loan recoveries:				
Commercial:				
Commercial and industrial	76	83	155	165
Real estate mortgage	19	14	36	44
Real estate construction	6	4	10	12
Lease financing	5	6	10	8
Total commercial	106	107	211	229
Consumer:				
Real estate 1-4 family first mortgage	78	71	137	133
Real estate 1-4 family junior lien mortgage	60	66	115	136
Credit card	81	59	154	117
Automobile	103	86	195	174
Other revolving credit and installment	29	31	60	64
Total consumer	351	313	661	624
Total loan recoveries	457	420	872	853
Net loan charge-offs	(602)	(655)	(1,343)	(1,460)
Other	(10)	5	(64)	—
Balance, end of period	\$11,110	12,146	11,110	12,146
Components:				
Allowance for loan losses	\$10,193	11,073	10,193	11,073
Allowance for unfunded credit commitments	917	1,073	917	1,073
Allowance for credit losses	\$11,110	12,146	11,110	12,146
Net loan charge-offs (annualized) as a percentage of average total loans	0.26	% 0.27	0.29	0.31
Allowance for loan losses as a percentage of total loans	1.08	1.16	1.08	1.16

Allowance for credit losses as a percentage of total loans	1.18	1.27	1.18	1.27
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Certain impaired loans with an allowance calculated by discounting expected cash flows using the loan's effective (1) interest rate over the remaining life of the loan recognize changes in allowance attributable to the passage of time as interest income.

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Table 6.6 summarizes the activity in the allowance for credit losses by our commercial and consumer portfolio segments.

Table 6.6: Allowance Activity by Portfolio Segment

(in millions)	2018			2017		
	Commercial	Consumer	Total	Commercial	Consumer	Total
Quarter ended June 30,						
Balance, beginning of period	\$ 6,708	4,605	11,313	7,142	5,145	12,287
Provision (reversal of provision) for credit losses	89	363	452	(97)	652	555
Interest income on certain impaired loans	(14)	(29)	(43)	(14)	(32)	(46)
Loan charge-offs	(173)	(886)	(1,059)	(182)	(893)	(1,075)
Loan recoveries	106	351	457	107	313	420
Net loan charge-offs	(67)	(535)	(602)	(75)	(580)	(655)
Other	(5)	(5)	(10)	5	—	5
Balance, end of period	\$ 6,711	4,399	11,110	6,961	5,185	12,146
Six months ended June 30,						
Balance, beginning of period	\$ 6,632	5,328	11,960	7,394	5,146	12,540
Provision (reversal of provision) for credit losses	258	385	643	(186)	1,346	1,160
Interest income on certain impaired loans	(25)	(61)	(86)	(29)	(65)	(94)
Loan charge-offs	(356)	(1,859)	(2,215)	(447)	(1,866)	(2,313)
Loan recoveries	211	661	872	229	624	853
Net loan charge-offs	(145)	(1,198)	(1,343)	(218)	(1,242)	(1,460)
Other	(9)	(55)	(64)	—	—	—
Balance, end of period	\$ 6,711	4,399	11,110	6,961	5,185	12,146

Table 6.7 disaggregates our allowance for credit losses and recorded investment in loans by impairment methodology.

Table 6.7: Allowance by Impairment Methodology

(in millions)	Allowance for credit losses			Recorded investment in loans		
	Commercial	Consumer	Total	Commercial	Consumer	Total
June 30, 2018						
Collectively evaluated (1)	\$6,057	3,396	9,453	499,330	418,258	917,588
Individually evaluated (2)	646	1,003	1,649	3,696	13,977	17,673
PCI (3)	8	—	8	79	8,925	9,004
Total	\$6,711	4,399	11,110	503,105	441,160	944,265
December 31, 2017						
Collectively evaluated (1)	\$5,927	4,143	10,070	499,342	425,919	925,261
Individually evaluated (2)	705	1,185	1,890	3,960	14,714	18,674
PCI (3)	—	—	—	86	12,749	12,835
Total	\$6,632	5,328	11,960	503,388	453,382	956,770

Represents loans collectively evaluated for impairment in accordance with Accounting Standards Codification (1)(ASC) 450-20, Loss Contingencies (formerly FAS 5), and pursuant to amendments by ASU 2010-20 regarding allowance for non-impaired loans.

(2) Represents loans individually evaluated for impairment in accordance with ASC 310-10, Receivables (formerly FAS 114), and pursuant to amendments by ASU 2010-20 regarding allowance for impaired loans.

Represents the allowance and related loan carrying value determined in accordance with ASC 310-30, Receivables – (3)Loans and Debt Securities Acquired with Deteriorated Credit Quality (formerly SOP 03-3) and pursuant to amendments by ASU 2010-20 regarding allowance for PCI loans.

Credit Quality

We monitor credit quality by evaluating various attributes and utilize such information in our evaluation of the appropriateness of the allowance for credit losses. The following sections provide the credit quality indicators we most closely monitor. The credit quality indicators are generally based on information as of our financial statement date, with the exception of updated Fair Isaac Corporation (FICO) scores and updated loan-to-value (LTV)/

combined LTV (CLTV). We obtain FICO scores at loan origination and the scores are generally updated at least quarterly, except in limited circumstances, including compliance with the Fair Credit Reporting Act (FCRA). Generally, the LTV and CLTV indicators are updated in the second month of each quarter, with updates no older than March 31, 2018. See the “Purchased Credit-Impaired Loans” section in this Note for credit quality information on our PCI portfolio.

Note 6: Loans and Allowance for Credit Losses (continued)

COMMERCIAL CREDIT QUALITY INDICATORS In addition to monitoring commercial loan concentration risk, we manage a consistent process for assessing commercial loan credit quality. Generally, commercial loans are subject to individual risk assessment using our internal borrower and collateral quality ratings. Our ratings are aligned to Pass and Criticized categories. The Criticized category includes Special Mention, Substandard, and Doubtful categories which are defined by bank regulatory

agencies.

Table 6.8 provides a breakdown of outstanding commercial loans by risk category. Of the \$15.6 billion in criticized commercial and industrial loans and \$5.1 billion in criticized commercial real estate (CRE) loans at June 30, 2018, \$1.6 billion and \$816 million, respectively, have been placed on nonaccrual status and written down to net realizable collateral value.

Table 6.8: Commercial Loans by Risk Category

(in millions)	Commercial and industrial	Real estate mortgage	Real estate construction	Lease financing	Total
June 30, 2018					
By risk category:					
Pass	\$ 320,894	119,144	22,692	18,570	481,300
Criticized	15,617	4,820	245	1,044	21,726
Total commercial loans (excluding PCI)	336,511	123,964	22,937	19,614	503,026
Total commercial PCI loans (carrying value)	79	—	—	—	79
Total commercial loans	\$ 336,590	123,964	22,937	19,614	503,105
December 31, 2017					
By risk category:					
Pass	\$ 316,431	122,312	23,981	18,162	480,886
Criticized	16,608	4,287	298	1,223	22,416
Total commercial loans (excluding PCI)	333,039	126,599	24,279	19,385	503,302
Total commercial PCI loans (carrying value)	86	—	—	—	86
Total commercial loans	\$ 333,125	126,599	24,279	19,385	503,388

Table 6.9 provides past due information for commercial loans, which we monitor as part of our credit risk management practices.

Table 6.9: Commercial Loans by Delinquency Status

(in millions)	Commercial and industrial	Real estate mortgage	Real estate construction	Lease financing	Total
June 30, 2018					
By delinquency status:					
Current-29 days past due (DPD) and still accruing	\$ 334,293	122,984	22,791	19,361	499,429
30-89 DPD and still accruing	636	189	95	173	1,093
90+ DPD and still accruing	23	26	—	—	49
Nonaccrual loans	1,559	765	51	80	2,455
Total commercial loans (excluding PCI)	336,511	123,964	22,937	19,614	503,026
Total commercial PCI loans (carrying value)	79	—	—	—	79
Total commercial loans	\$ 336,590	123,964	22,937	19,614	503,105

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By delinquency status:

Current-29 DPD and still accruing	\$ 330,319	125,642	24,107	19,148	499,216
30-89 DPD and still accruing	795	306	135	161	1,397
90+ DPD and still accruing	26	23	—	—	49
Nonaccrual loans	1,899	628	37	76	2,640
Total commercial loans (excluding PCI)	333,039	126,599	24,279	19,385	503,302
Total commercial PCI loans (carrying value)	86	—	—	—	86
Total commercial loans	\$ 333,125	126,599	24,279	19,385	503,388

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CONSUMER CREDIT QUALITY INDICATORS We have various classes of consumer loans that present unique risks. Loan delinquency, FICO credit scores and LTV for loan types are common credit quality indicators that we monitor and utilize in our evaluation of the appropriateness of the allowance for credit losses for the consumer portfolio segment.

Many of our loss estimation techniques used for the allowance for credit losses rely on delinquency-based models; therefore, delinquency is an important indicator of credit quality and the establishment of our allowance for credit losses. Table 6.10 provides the outstanding balances of our consumer portfolio by delinquency status.

Table 6.10: Consumer Loans by Delinquency Status

(in millions)	Real estate 1-4 family first mortgage	Real estate 1-4 family junior lien mortgage	Credit card	Automobile	Other revolving credit and installment	Total
June 30, 2018						
By delinquency status:						
Current-29 DPD	\$257,133	35,748	35,827	46,216	36,997	411,921
30-59 DPD	1,499	244	250	1,003	105	3,101
60-89 DPD	514	125	178	300	76	1,193
90-119 DPD						