

CITRIX SYSTEMS INC  
Form 10-Q  
August 05, 2014

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

Form 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the quarterly period ended June 30, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_.

Commission File Number 0-27084

CITRIX SYSTEMS, INC.  
(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)

75-2275152  
(IRS Employer  
Identification No.)

851 West Cypress Creek Road  
Fort Lauderdale, Florida  
(Address of principal executive offices)

33309  
(Zip Code)

Registrant's Telephone Number, Including Area Code:  
(954) 267-3000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No   
Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).  Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer  
 Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

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As of July 31, 2014 there were 164,470,301 shares of the registrant's Common Stock, \$.001 par value per share, outstanding.

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CITRIX SYSTEMS, INC.  
 Form 10-Q  
 For the Quarterly Period Ended June 30, 2014  
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## PART I: FINANCIAL INFORMATION

## ITEM 1. CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

## CITRIX SYSTEMS, INC.

## CONDENSED CONSOLIDATED BALANCE SHEETS

|   | June 30, 2014<br>(Unaudited)     | December 31, 2013<br>(Derived from audited<br>financial statements) |
|---|----------------------------------|---|
|   | (In thousands, except par value) |   |
| Assets  |                                  |   |
| Current assets:   |                                  |   |
| Cash and cash equivalents   | \$279,402                        | \$280,740   |
| Short-term investments, available-for-sale  | 540,996                          | 453,976   |
| Accounts receivable, net of allowances of \$5,086 and \$5,354 at June 30, 2014 and December 31, 2013, respectively  | 506,409                          | 654,821   |
| Inventories, net  | 14,206                           | 14,107  |
| Prepaid expenses and other current assets   | 152,755                          | 110,981   |
| Current portion of deferred tax assets, net   | 47,802                           | 48,470  |
| Total current assets  | 1,541,570                        | 1,563,095   |
| Long-term investments, available-for-sale   | 975,676                          | 855,700   |
| Property and equipment, net   | 339,832                          | 338,996   |
| Goodwill  | 1,790,035                        | 1,768,949   |
| Other intangible assets, net  | 445,643                          | 509,595   |
| Long-term portion of deferred tax assets, net   | 90,480                           | 115,418   |
| Other assets  | 65,980                           | 60,496  |
|   | \$5,249,216                      | \$5,212,249   |
| Liabilities and Stockholders' Equity  |                                  |   |
| Current liabilities:  |                                  |   |
| Accounts payable  | \$79,621                         | \$78,452  |
| Accrued expenses and other current liabilities  | 280,038                          | 257,606   |
| Income taxes payable  | 5,188                            | 29,322  |
| Current portion of deferred revenues  | 1,110,748                        | 1,098,681   |
| Total current liabilities   | 1,475,595                        | 1,464,061   |
| Long-term portion of deferred revenues  | 319,244                          | 313,059   |
| Convertible notes   | 1,277,289                        | —   |
| Other liabilities   | 73,191                           | 115,322   |
| Commitments and contingencies   |                                  |   |
| Stockholders' equity:   |                                  |   |
| Preferred stock at \$.01 par value: 5,000 shares authorized, none issued and outstanding  | —                                | —   |
| Common stock at \$.001 par value: 1,000,000 shares authorized; 293,200 and 291,078 shares issued and outstanding at June 30, 2014 and December 31, 2013, respectively | 293                              | 291   |
| Additional paid-in capital  | 3,896,459                        | 3,974,297   |
| Retained earnings   | 3,012,504                        | 2,903,541   |
| Accumulated other comprehensive income  | 1,752                            | 4,951   |
|   | 6,911,008                        | 6,883,080   |
| Less - common stock in treasury, at cost (129,055 and 107,789 shares at June 30, 2014 and December 31, 2013, respectively)  | (4,807,111)                      | (3,563,273)   |

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|                            |             |             |
|----------------------------|-------------|-------------|
| Total stockholders' equity | 2,103,897   | 3,319,807   |
|                            | \$5,249,216 | \$5,212,249 |
| See accompanying notes.    |             |             |

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CITRIX SYSTEMS, INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF INCOME  
 (Unaudited)

|   | Three Months Ended June 30,                  |           | Six Months Ended June 30, |           |
|---|--|-----------|---------------------------|-----------|
|   | 2014   | 2013      | 2014                      | 2013      |
|   | (In thousands, except per share information) |           |                           |           |
| Revenues:   |  |           |                           |           |
| Product and licenses                              | \$231,792                                    | \$227,215 | \$439,216                 | \$420,298 |
| Software as a service                             | 160,779                                      | 143,858   | 317,911                   | 281,424   |
| License updates and maintenance                   | 347,041                                      | 322,895   | 690,799                   | 638,633   |
| Professional services                             | 41,948                                       | 36,416    | 84,453                    | 62,928    |
| Total net revenues                                | 781,560                                      | 730,384   | 1,532,379                 | 1,403,283 |
| Cost of net revenues:                             |  |           |                           |           |
| Cost of product and license revenues              | 32,762                                       | 31,700    | 64,099                    | 57,494    |
| Cost of services and maintenance revenues         | 88,099                                       | 71,198    | 166,782                   | 135,609   |
| Amortization of product related intangible assets | 54,395                                       | 24,342    | 78,701                    | 49,051    |
| Total cost of net revenues                        | 175,256                                      | 127,240   | 309,582                   | 242,154   |
| Gross margin                                      | 606,304                                      | 603,144   | 1,222,797                 | 1,161,129 |
| Operating expenses:                               |  |           |                           |           |
| Research and development                          | 140,375                                      | 132,299   | 273,993                   | 262,791   |
| Sales, marketing and services                     | 321,539                                      | 317,096   | 638,035                   | 614,778   |
| General and administrative                        | 75,015                                       | 67,343    | 147,403                   | 130,128   |
| Amortization of other intangible assets           | 10,445                                       | 10,518    | 22,899                    | 20,936    |
| Restructuring                                     | 4,511  | —         | 14,161                    | —         |
| Total operating expenses                          | 551,885                                      | 527,256   | 1,096,491                 | 1,028,633 |
| Income from operations                            | 54,419                                       | 75,888    | 126,306                   | 132,496   |
| Interest income                                   | 2,141  | 2,021     | 4,294                     | 3,983     |
| Interest expense                                  | 6,984  | 47        | 7,050                     | 61        |
| Other income (expense), net                       | 1,452  | (599)     | (3,767)                   | (1,351)   |
| Income before income taxes                        | 51,028                                       | 77,263    | 119,783                   | 135,067   |
| Income tax (benefit) expense                      | (1,996)                                      | ) 12,802  | 10,820                    | 10,918    |
| Net income  | \$53,024                                     | \$64,461  | \$108,963                 | \$124,149 |
| Earnings per share:                               |  |           |                           |           |
| Basic   | \$0.31                                       | \$0.34    | \$0.62                    | \$0.66    |
| Diluted   | \$0.31                                       | \$0.34    | \$0.61                    | \$0.66    |
| Weighted average shares outstanding:              |  |           |                           |           |
| Basic   | 169,973                                      | 187,229   | 176,946                   | 186,945   |
| Diluted   | 170,891                                      | 188,486   | 178,246                   | 188,750   |

See accompanying notes.

CITRIX SYSTEMS, INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
 (Unaudited)

|   | Three Months Ended June 30, |          | Six Months Ended June 30, |           |
|---|-----------------------------|----------|---------------------------|-----------|
|   | 2014                        | 2013     | 2014                      | 2013      |
|   | (In thousands)              |          |                           |           |
| Net income  | \$53,024                    | \$64,461 | \$108,963                 | \$124,149 |
| Other comprehensive (loss) income:                |                             |          |                           |           |
| Change in foreign currency translation adjustment | (2,006                      | ) 3,985  | (2,727                    | ) (2,829  |
| Available for sale securities:                    |                             |          |                           |           |
| Change in net unrealized gains                    | 569                         | (2,715   | ) 729                     | (3,093    |
| Less: reclassification adjustment for net (gains) | (702                        | ) 54     | (865                      | ) (31     |
| losses included in net income                     |                             |          |                           |           |
| Net change (net of tax effect)                    | (133                        | ) (2,661 | ) (136                    | ) (3,124  |
| Loss on pension liability                         | —                           | —        | —                         | (334      |
| Cash flow hedges:                                 |                             |          |                           |           |
| Change in unrealized gains                        | 1,292                       | (1,846   | ) 2,612                   | (5,295    |
| Less: reclassification adjustment for net (gains) | (1,651                      | ) 1,788  | (2,948                    | ) 2,312   |
| losses included in net income                     |                             |          |                           |           |
| Net change (net of tax effect)                    | (359                        | ) (58    | ) (336                    | ) (2,983  |
| Other comprehensive (loss) income                 | (2,498                      | ) 1,266  | (3,199                    | ) (9,270  |
| Comprehensive income                              | \$50,526                    | \$65,727 | \$105,764                 | \$114,879 |

See accompanying notes.

CITRIX SYSTEMS, INC.  
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
(Unaudited)

|   | Six Months Ended June 30, |             |
|---|---------------------------|-------------|
|   | 2014                      | 2013        |
|   | (In thousands)            |             |
| Operating Activities  |                           |             |
| Net income  | \$ 108,963                | \$ 124,149  |
| Adjustments to reconcile net income to net cash provided by operating activities:                     |                           |             |
| Amortization of intangible assets   | 101,600                   | 69,987      |
| Depreciation and amortization of property and equipment   | 67,195                    | 60,499      |
| Amortization of debt discount and transaction costs   | 5,780                     | —           |
| Stock-based compensation expense  | 85,991                    | 91,413      |
| Loss (gain) on investments  | 3,352                     | (1,032)     |
| Provision for doubtful accounts   | 1,375                     | 1,066       |
| Provision for product returns   | 1,187                     | 3,056       |
| Provision for inventory   | 988                       | 638         |
| Tax effect of stock-based compensation  | (4,696)                   | ) 15,112    |
| Excess tax benefit from stock-based compensation  | (3,004)                   | ) (11,944)  |
| Deferred income tax benefit   | (12,399)                  | ) (25,249)  |
| Effects of exchange rate changes on monetary assets and liabilities denominated in foreign currencies | (2,107)                   | ) 2,936     |
| Other non-cash items  | 175                       | 220         |
| Total adjustments to reconcile net income to net cash provided by operating activities                | 245,437                   | 206,702     |
| Changes in operating assets and liabilities, net of the effects of acquisitions:                      |                           |             |
| Accounts receivable   | 146,204                   | 137,994     |
| Inventories   | (1,087)                   | ) (3,914)   |
| Prepaid expenses and other current assets   | (8,714)                   | ) (6,023)   |
| Other assets  | 4,469                     | 6,607       |
| Income taxes, net   | (59,377)                  | ) (58,084)  |
| Accounts payable  | 2,743                     | (422)       |
| Accrued expenses and other current liabilities  | 35,007                    | 6,508       |
| Deferred revenues   | 18,251                    | 61,078      |
| Other liabilities   | (480)                     | ) 1,105     |
| Total changes in operating assets and liabilities, net of the effects of acquisitions                 | 137,016                   | 144,849     |
| Net cash provided by operating activities   | 491,416                   | 475,700     |
| Investing Activities  |                           |             |
| Purchases of available-for-sale investments   | (1,286,417)               | ) (993,242) |
| Proceeds from sales of available-for-sale investments   | 872,924                   | 375,349     |
| Proceeds from maturities of available-for-sale investments  | 210,026                   | 237,880     |
| Purchases of property and equipment   | (67,141)                  | ) (66,781)  |
| Proceeds related to cost method investments   | 2,784                     | 1,500       |
| Purchases of cost method investments  | (1,427)                   | ) (2,467)   |
| Cash paid for acquisitions, net of cash acquired  | (41,342)                  | ) (324,049) |
| Cash paid for licensing agreements and product related intangible assets                              | (9,727)                   | ) (4,494)   |
| Net cash used in investing activities   | (320,320)                 | ) (776,304) |
| Financing Activities  |                           |             |
| Proceeds from issuance of common stock under stock-based compensation plans                           | 18,095                    | 34,959      |
| Proceeds from issuance of convertible notes, net of issuance costs                                    | 1,415,717                 | —           |



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|  |            |            |   |
|--|------------|------------|---|
| Purchase of convertible note hedges                          | (184,288   | ) —        |   |
| Proceeds from issuance of warrants                           | 101,775    | —          |   |
| Repayment of acquired debt                                   | (3,766     | ) —        |   |
| Excess tax benefit from stock-based compensation             | 3,004      | 11,944     |   |
| Stock repurchases, net                                       | (1,500,998 | ) (101,036 | ) |
| Cash paid for tax withholding on vested stock awards         | (22,840    | ) (24,804  | ) |
| Other  | —          | 912        |   |
| Net cash used in financing activities                        | (173,301   | ) (78,025  | ) |
| Effect of exchange rate changes on cash and cash equivalents | 867        | (1,827     | ) |
| Change in cash and cash equivalents                          | (1,338     | ) (380,456 | ) |
| Cash and cash equivalents at beginning of period             | 280,740    | 643,609    |   |
| Cash and cash equivalents at end of period                   | \$279,402  | \$263,153  |   |
| See accompanying notes.                                      |            |            |   |

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CITRIX SYSTEMS, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

1. BASIS OF PRESENTATION

The accompanying unaudited condensed consolidated financial statements of Citrix Systems, Inc. (the “Company”) have been prepared in accordance with accounting principles generally accepted in the United States for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and notes required by accounting principles generally accepted in the United States for complete financial statements. All adjustments, which, in the opinion of management, are considered necessary for a fair presentation of the results of operations for the periods shown, are of a normal recurring nature and have been reflected in the condensed consolidated financial statements and accompanying notes. The results of operations for the periods presented are not necessarily indicative of the results expected for the full year or for any future period partially because of the seasonality of the Company’s business. Historically, the Company’s revenue for the fourth quarter of any year is typically higher than the revenue for the first quarter of the subsequent year. The information included in these condensed consolidated financial statements should be read in conjunction with “Management’s Discussion and Analysis of Financial Condition and Results of Operations” contained in this report and the consolidated financial statements and accompanying notes included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2013. The Condensed Consolidated Statement of Cash Flows for the six months ended June 30, 2013 reflects an adjustment that was previously reported of approximately \$17.3 million made to net cash provided by operating activities and net cash used in financing activities.

The condensed consolidated financial statements of the Company include the accounts of its wholly-owned subsidiaries in the Americas, Europe, the Middle East and Africa (“EMEA”), and Asia-Pacific. All significant transactions and balances between the Company and its subsidiaries have been eliminated in consolidation.

The Company’s revenues are derived from its Enterprise and Service Provider products, which primarily include its Mobile and Desktop products, Networking and Cloud products and related license updates and maintenance and professional services and from its Software as a Service (“SaaS”) products, which primarily include Communications and Documents Cloud, Remote Access and Remote IT Support products. The Enterprise and Service Provider and SaaS divisions constitute the Company’s two reportable segments. See Note 9 for more information on the Company’s segments.

2. SIGNIFICANT ACCOUNTING POLICIES

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the condensed consolidated financial statements and accompanying notes. Significant estimates made by management include the provision for doubtful accounts receivable, the provision to reduce obsolete or excess inventory to market, the provision for estimated returns, as well as sales allowances, the assumptions used in the valuation of stock-based awards, the assumptions used in the discounted cash flows to mark certain of its investments to market, the valuation of the Company’s goodwill, net realizable value of product related and other intangible assets, the fair value of convertible senior notes, the provision for income taxes and the amortization and depreciation periods for intangible and long-lived assets. While the Company believes that such estimates are fair when considered in conjunction with the condensed consolidated financial position and results of operations taken as a whole, the actual amounts of such items, when known, will vary from these estimates.

Investments

Short-term and long-term investments as of June 30, 2014 and December 31, 2013 primarily consist of agency securities, corporate securities, municipal securities and government securities. Investments classified as available-for-sale are stated at fair value with unrealized gains and losses, net of taxes, reported in Accumulated other comprehensive income. The Company classifies its available-for-sale investments as current and non-current based on their actual remaining time to maturity. The Company does not recognize changes in the fair value of its available-for-sale investments in income unless a decline in value is considered other-than-temporary in accordance

with the authoritative guidance.

The Company's investment policy is designed to limit exposure to any one issuer depending on credit quality. The Company uses information provided by third parties to adjust the carrying value of certain of its investments to fair value at the end of each period. Fair values are based on a variety of inputs and may include interest rates, known historical trades, yield curve information, benchmark data, prepayment speeds, credit quality and broker/dealer quotes.

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## Revenue Recognition

Net revenues include the following categories: Product and licenses, SaaS, License updates and maintenance and Professional services. Product and licenses revenues primarily represent fees related to the licensing of the Company's software and hardware appliance products. These revenues are reflected net of sales allowances, cooperative advertising agreements, partner incentive programs and provisions for returns. Shipping charges billed to customers are included in Product and license revenue and the related shipping costs are included in Cost of product and license revenue. SaaS revenues consist primarily of fees related to online service agreements, which are recognized ratably over the contract term, which is typically 12 months. In addition, SaaS revenues may also include set-up fees, which are recognized ratably over the contract term or the expected customer life, whichever is longer. License updates and maintenance revenues consist of fees related to the Subscription Advantage program and maintenance fees, which include technical support and hardware and software maintenance. The Company licenses many of its virtualization products bundled with a one-year contract for its Subscription Advantage program. Subscription Advantage is a renewable program that provides subscribers with immediate access to software upgrades, enhancements and maintenance releases when and if they become available during the term of the contract. Subscription Advantage and maintenance fees are recognized ratably over the term of the contract, which is typically 12 to 24 months. The Company capitalizes certain third-party commissions related to Subscription Advantage renewals. The capitalized commissions are amortized to Sales, marketing and services expense at the time the related deferred revenue is recognized as revenue. Hardware and software maintenance and support contracts are typically sold separately. Hardware maintenance includes technical support, the latest software upgrades and replacement of malfunctioning appliances. Dedicated account management is available as an add-on to the program for a higher level of service. Software maintenance includes unlimited support with product version upgrades. Professional services revenues are comprised of fees from consulting services related to the implementation of the Company's products and fees from product training and certification, which are recognized as the services are provided.

The Company recognizes revenue when it is earned and when all of the following criteria are met: persuasive evidence of the arrangement exists; delivery has occurred or the service has been provided and the Company has no remaining obligations; the fee is fixed or determinable; and collectability is probable.

The majority of the Company's product and license revenue consists of revenue from the sale of stand-alone software products. Stand-alone software sales generally include a perpetual license to the Company's software and is subject to the industry specific software revenue recognition guidance. In accordance with this guidance, the Company allocates revenue to license updates related to its stand-alone software and any other undelivered elements of the arrangement based on vendor specific objective evidence ("VSOE") of fair value of each element and such amounts are deferred until the applicable delivery criteria and other revenue recognition criteria described above have been met. The balance of the revenues, net of any discounts inherent in the arrangement, is recognized at the outset of the arrangement using the residual method as the product licenses are delivered. If management cannot objectively determine the fair value of each undelivered element based on VSOE of fair value, revenue recognition is deferred until all elements are delivered, all services have been performed, or until fair value can be objectively determined.

For hardware appliance transactions, the arrangement consideration is allocated to stand-alone software deliverables as a group and the non-software deliverables based on the relative selling prices using the selling price hierarchy in the amended revenue recognition guidance. The selling price hierarchy for a deliverable is based on its VSOE if available, third-party evidence of selling price ("TPE") if VSOE is not available, or estimated selling price ("ESP") if neither VSOE nor TPE is available. The Company then recognizes revenue on each deliverable in accordance with its policies for product and service revenue recognition. VSOE of selling price is based on the price charged when the element is sold separately. In determining VSOE, the Company requires that a substantial majority of the selling prices fall within a reasonable range based on historical discounting trends for specific products and services. TPE of selling price is established by evaluating competitor products or services in stand-alone sales to similarly situated customers. However, as the Company's products contain a significant element of proprietary technology and its solutions offer substantially different features and functionality, the comparable pricing of products with similar functionality typically cannot be obtained. Additionally, as the Company is unable to reliably determine what competitors products' selling prices are on a stand-alone basis, the Company is not typically able to determine TPE. The estimate of selling

price is established considering multiple factors including, but not limited to, pricing practices in different geographies and through different sales channels and competitor pricing strategies.

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For the Company's non-software deliverables, it allocates the arrangement consideration based on the relative selling price of the deliverables. For the Company's hardware appliances, it uses ESP as its selling price. For the Company's support and services, it generally uses VSOE as its selling price. When the Company is unable to establish selling price using VSOE for its support and services, the Company uses ESP in its allocation of arrangement consideration. The Company's SaaS products are considered service arrangements per the authoritative guidance; accordingly, the Company follows the provisions of Securities and Exchange Commission Staff Accounting Bulletin ("SAB") No. 104, Revenue Recognition, when accounting for these service arrangements. Generally, the Company's SaaS products are sold separately and not bundled with the Company's Enterprise and Service Provider products and services. In the normal course of business, the Company is not obligated to accept product returns from its distributors under any conditions, unless the product item is defective in manufacture. The Company establishes provisions for estimated returns, as well as other sales allowances, concurrently with the recognition of revenue. The provisions are established based upon consideration of a variety of factors, including, among other things, recent and historical return rates for both specific products and distributors and the impact of any new product releases and projected economic conditions. Product returns are provided for in the condensed consolidated financial statements and have historically been within management's expectations. Allowances for estimated product returns amounted to approximately \$1.1 million and \$2.1 million at June 30, 2014 and December 31, 2013, respectively. The Company also records estimated reductions to revenue for customer programs and incentive offerings, including volume-based incentives. The Company could take actions to increase its customer incentive offerings, which could result in an incremental reduction to revenue at the time the incentive is offered.

#### Foreign Currency

The functional currency for all of the Company's wholly-owned foreign subsidiaries in its Enterprise and Service Provider segment is the U.S. dollar. Monetary assets and liabilities of such subsidiaries are remeasured into U.S. dollars at exchange rates in effect at the balance sheet date, and revenues and expenses are remeasured at average rates prevailing during the year. The functional currency of the Company's wholly-owned foreign subsidiaries of its SaaS segment is the currency of the country in which each subsidiary is located. The Company translates assets and liabilities of these foreign subsidiaries at exchange rates in effect at the balance sheet date. The Company includes accumulated net translation adjustments in equity as a component of Accumulated other comprehensive income. Foreign currency transaction gains and losses are the result of exchange rate changes on transactions denominated in currencies other than the functional currency, including U.S. dollars. The remeasurement of those foreign currency transactions is included in determining net income or loss for the period of exchange. See Note 9 for information on the Company's Enterprise and Service Provider and SaaS segments.

#### Accounting for Stock-Based Compensation Plans

The Company has various stock-based compensation plans for its employees and outside directors and accounts for stock-based compensation arrangements in accordance with the authoritative guidance, which requires the Company to measure and record compensation expense in its condensed consolidated financial statements using a fair value method. See Note 7 for further information regarding the Company's stock-based compensation plans.

### 3. EARNINGS PER SHARE

Basic earnings per share is calculated by dividing income available to stockholders by the weighted-average number of common shares outstanding during each period. Diluted earnings per share is computed using the weighted-average number of common and dilutive common share equivalents outstanding during the period. Dilutive common share equivalents consist of shares issuable upon the exercise or settlement of stock awards (calculated using the treasury stock method) during the period they were outstanding.

The following table sets forth the computation of basic and diluted net income per share (in thousands, except per share information):

|  | Three Months Ended<br>June 30, |          | Six Months Ended<br>June 30, |           |
|--|--------------------------------|----------|------------------------------|-----------|
|  | 2014                           | 2013     | 2014                         | 2013      |
| Numerator:   |                                |          |                              |           |
| Net income   | \$53,024                       | \$64,461 | \$108,963                    | \$124,149 |
| Denominator:   |                                |          |                              |           |
| Denominator for basic earnings per share - weighted-average shares outstanding   | 169,973                        | 187,229  | 176,946                      | 186,945   |
| Effect of dilutive employee stock awards   | 918                            | 1,257    | 1,300                        | 1,805     |
| Denominator for diluted earnings per share - weighted-average shares outstanding | 170,891                        | 188,486  | 178,246                      | 188,750   |
| Basic earnings per share   | \$0.31                         | \$0.34   | \$0.62                       | \$0.66    |
| Diluted earnings per share   | \$0.31                         | \$0.34   | \$0.61                       | \$0.66    |
| Anti-dilutive weighted-average shares from stock awards                          | 4,365                          | 6,270    | 4,478                        | 4,689     |

The weighted-average number of shares outstanding used in the computation of basic and diluted earnings per share does not include the effect of the potential outstanding common stock from the Company's convertible senior notes, warrants and the ASR (the "Accelerated Share Repurchase"). The effects of these potentially outstanding shares were not included in the calculation of diluted earnings per share because the effect would have been anti-dilutive.

The Company uses the treasury stock method for calculating any potential dilutive effect of the conversion spread on its Convertible Senior Notes (the "Convertible Notes") on diluted earnings per share, if applicable, as upon conversion, the Company will pay cash up to the aggregate principal amount of the Convertible Notes to be converted and pay or deliver, as the case may be, cash, shares of common stock or a combination of cash and shares of common stock, at the Company's election, in respect of the remainder, if any, of the Company's conversion obligation in excess of the aggregate principal amount of the Convertible Notes being converted. The conversion spread will have a dilutive impact on diluted earnings per share when the average market price of the Company's common shares for a given period exceeds the conversion price of \$90.00 per share. For the three and six months ended June 30, 2014, the Convertible Notes have been excluded from the computation of diluted earnings per share as the effect would be anti-dilutive since the conversion price of the Convertible Notes exceeded the average market price of the Company's common stock. In addition, the Company uses the treasury stock method for calculating any potential dilutive effect related to the warrants and ASR. See Note 10 and Note 14 to the Company's condensed consolidated financial statements for detailed information on the Convertible Notes offering and ASR.

### 4. ACQUISITIONS

#### 2014 Acquisitions

In January 2014, the Company acquired all of the issued and outstanding securities of Framehawk, Inc. ("Framehawk"). The Framehawk solution, which optimizes the delivery of virtual desktops and applications to mobile devices, will be combined with HDX technology in the Citrix XenApp and XenDesktop products to deliver an improved user experience under adverse network conditions. The total consideration for this transaction was approximately \$24.2 million, net of \$0.2 million of cash acquired, and was paid in cash. This business became part of the Company's Enterprise and Service Provider division. The Company continues to evaluate certain income tax assets

and liabilities related to this acquisition. Transaction costs associated with the acquisition were approximately \$0.1 million, all of which the Company expensed during the six months ended June 30, 2014 and are included in General and administrative expense in the accompanying condensed consolidated statements of income. The Company has included the effect of this transaction in its results of operations prospectively from the date of the acquisition, which effect was not material to its consolidated results.



During the second quarter of 2014, the Company acquired all of the issued and outstanding securities of a privately-held company (the "2014 Other Acquisition"). The total cash consideration for this transaction was approximately \$17.2 million, net of \$0.8 million of cash acquired. This business became part of the Company's Enterprise and Service Provider division. Transaction costs associated with the acquisition were approximately \$0.2 million, all of which the Company expensed during the six months ended June 30, 2014 and are included in General and administrative expense in the accompanying consolidated statements of income.

Purchase Accounting for the Acquisitions in 2014

The purchase prices for companies acquired during the first six months ended June 30, 2014, which include Framehawk and the 2014 Other Acquisition (collectively, the "2014 Acquisitions"), were allocated to the acquired net tangible and intangible assets based on estimated fair values as of the date of the acquisition. The allocation of the total purchase prices are summarized below (in thousands):

|                                       | Framehawk<br>Purchase<br>Price | Asset Life | 2014 Other Acquisition<br>Purchase<br>Price | Asset Life |
|---------------------------------------|--------------------------------|------------|---|------------|
| Current assets                        | \$569                          |            | \$1,196                                     |            |
| Other assets                          | —                              |            | 9   |            |
| Property and equipment                | 36                             | Various    | 10  | Various    |
| Intangible assets                     | 14,000                         | 7 years    | 14,200                                      | 5 years    |
| Goodwill                              | 14,575                         | Indefinite | 7,109                                       | Indefinite |
| Assets acquired                       | 29,180                         |            | 22,524                                      |            |
| Current liabilities assumed           | (748 )                         |            | (1,781 )                                    |            |
| Long-term liabilities assumed         | (3,766 )                       |            | —   |            |
| Deferred tax liabilities, non-current | (259 )                         |            | (2,743 )                                    |            |
| Net assets acquired                   | \$24,407                       |            | \$18,000                                    |            |

Current assets acquired in connection with the 2014 Acquisitions consisted primarily of cash, accounts receivable and other short-term assets. Current liabilities assumed in connection with the 2014 Acquisitions consisted primarily of short-term payables and other accrued expenses. Long-term liabilities assumed in connection with the 2014 Acquisitions consisted of long-term debt, which was paid in full subsequent to the respective acquisition date. Goodwill from the 2014 Acquisitions was assigned to the Enterprise and Service Provider division segment. The goodwill related to the 2014 Acquisitions is not deductible for tax purposes. See Note 9 for segment information. The goodwill amounts are comprised primarily of expected synergies from combining operations and other intangible assets that do not qualify for separate recognition.

Revenues from the 2014 Acquisitions are included in the revenues of each business's respective segment. The Company has included the effect of the 2014 Acquisitions in its results of operations prospectively from the date of acquisition. The effect of the 2014 Acquisitions was not material to the Company's consolidated results for the periods presented, accordingly, proforma financial disclosures have not been presented.

Identifiable intangible assets acquired in connection with the 2014 Acquisitions (in thousands) and the weighted-average lives are as follows:

|                               | Framehawk | Asset Life | 2014 Other Acquisition | Asset Life |
|-------------------------------|-----------|------------|------------------------|------------|
| Core and product technologies | \$14,000  | 7.0 years  | \$14,200               | 5.0 years  |
| 2013 Acquisitions             |           |            |                        |            |
| Zenprise                      |           |            |                        |            |

In January 2013, the Company acquired all of the issued and outstanding securities of Zenprise, Inc. ("Zenprise"), a privately-held leader in mobile device management. Zenprise became part of the Company's Enterprise and Service Provider segment, in which Citrix has integrated the Zenprise offering for mobile device management into its XenMobile Enterprise edition. The total consideration for this transaction was approximately \$324.0 million, net of \$2.9 million of cash acquired, and was paid in cash. Transaction costs associated with the acquisition were

approximately \$0.6 million, of which the Company expensed approximately \$0.1 million during the six months ended June 30, 2013 and are included in General and administrative expense in the accompanying condensed consolidated statements of income. In addition, in connection with the acquisition, the Company assumed certain stock options, which are exercisable for 285,817 shares of the Company's common stock, for which the vesting period reset fully upon the closing of the transaction.

#### 2013 Other Acquisitions

During the third quarter of 2013, the Company acquired all of the issued and outstanding securities of a privately-held company. The total consideration for this transaction was approximately \$5.3 million, net of \$2.8 million of cash acquired, and was paid in cash. The Company will pay contingent consideration of up to \$3.0 million in cash upon the satisfaction of certain milestone achievements, as defined pursuant to the share purchase agreement. This business became part of the Company's SaaS division. Transaction costs associated with the acquisition were approximately \$0.2 million, and are included in General and administrative expense in the accompanying condensed consolidated statements of income. No transaction costs were recorded during the three and six months ended June 30, 2014 and 2013.

During the fourth quarter of 2013, the Company acquired all of the issued and outstanding securities of a privately-held company. The total cash consideration for this transaction was approximately \$5.5 million. This business became part of the Company's Enterprise and Service Provider division. Transaction costs associated with the acquisition were approximately \$0.2 million, and are included in General and administrative expense in the accompanying condensed consolidated statements of income. No transaction costs were recorded during the three and six months ended June 30, 2014 and 2013.

## 5. INVESTMENTS

### Available-for-sale Investments

Investments in available-for-sale securities at fair value were as follows for the periods ended (in thousands):

| Description of the Securities | June 30, 2014  |                        |                         |             | December 31, 2013 |                        |                         |             |
|-------------------------------|----------------|------------------------|-------------------------|-------------|-------------------|------------------------|-------------------------|-------------|
|                               | Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value  | Amortized Cost    | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value  |
| Agency securities             | \$622,936      | \$1,269                | \$(278)                 | \$623,927   | \$453,922         | \$1,177                | \$(349)                 | \$454,750   |
| Corporate securities          | 744,199        | 813                    | (382)                   | 744,630     | 643,360           | 947                    | (216)                   | 644,091     |
| Municipal securities          | 31,214         | 40                     | (3)                     | 31,251      | 53,698            | 81                     | (23)                    | 53,756      |
| Government securities         | 116,768        | 122                    | (26)                    | 116,864     | 156,930           | 196                    | (47)                    | 157,079     |
| Total                         | \$1,515,117    | \$2,244                | \$(689)                 | \$1,516,672 | \$1,307,910       | \$2,401                | \$(635)                 | \$1,309,676 |

The change in net unrealized gains (losses) on available-for-sale securities recorded in Other comprehensive income (loss) includes unrealized gains (losses) that arose from changes in market value of specifically identified securities that were held during the period, gains (losses) that were previously unrealized, but have been recognized in current period net income due to sales, as well as prepayments of available-for-sale investments purchased at a premium. This reclassification has no effect on total comprehensive income or equity and was not material for all periods presented. See Note 12 for more information related to comprehensive income.

The average remaining maturities of the Company's short-term and long-term available-for-sale investments at June 30, 2014 were approximately seven months and three years, respectively.

### Realized Gains and Losses on Available-for-sale Investments

For the three and six months ended June 30, 2014, the Company received proceeds from the sales of available-for-sale investments of \$606.5 million and \$872.9 million, respectively, and for the three and six months ended June 30, 2013, it received proceeds from the sales of available-for-sale investments of \$143.6 million and \$375.3 million, respectively.

The Company had realized gains on the sales of available-for-sale investments during the three and six months ended June 30, 2014 of \$0.9 million and \$1.2 million, respectively, and for the three and six months ended June 30, 2013, it

had realized gains on the sales of available-for-sale investments of \$0.1 million and \$0.3 million, respectively. For the three and six months ended June 30, 2014, the Company had realized losses on available-for-sale investments of \$0.2 million and \$0.3 million, respectively, and for the three and six months ended June 30, 2013, it had realized losses on available-for-sale investments of \$0.1 million and \$0.2 million, respectively, primarily related to prepayments at par of securities purchased at a premium.

All realized gains and losses related to the sales of available-for-sale investments are included in Other income (expense), net, in the accompanying condensed consolidated statements of income.

#### Unrealized Losses on Available-for-Sale Investments

The gross unrealized losses on the Company's available-for-sale investments that are not deemed to be other-than-temporarily impaired as of June 30, 2014 and December 31, 2013 were \$0.7 million and \$0.6 million, respectively. Because the Company does not intend to sell any of its investments in an unrealized loss position and it is more likely than not that it will not be required to sell the securities before the recovery of its amortized cost basis, which may not occur until maturity, it does not consider the securities to be other-than-temporarily impaired.

#### Cost Method Investments

The Company held direct investments in privately-held companies of approximately \$15.2 million and \$24.3 million as of June 30, 2014 and December 31, 2013, respectively, which are accounted for based on the cost method and are included in Other assets in the accompanying condensed consolidated balance sheets. The Company periodically reviews these investments for impairment. If the Company determines that an other-than-temporary impairment has occurred, it will write-down the investment to its fair value. The Company determined that certain cost method investments were impaired during the second quarter of 2014 and recorded a charge of \$3.2 million, which was included in Other income (expense), net in the accompanying condensed consolidated statements of income. Certain early-stage entities in which the Company held direct investments were acquired by third parties and as a result of such sale transactions, the Company recorded gains of \$1.5 million, which were included in Other income (expense), net in the accompanying condensed consolidated statements of income.

## 6. FAIR VALUE MEASUREMENTS

The authoritative guidance defines fair value as an exit price, representing the amount that would either be received to sell an asset or be paid to transfer a liability in an orderly transaction between market participants. As such, fair value is a market-based measurement that should be determined based on assumptions that market participants would use in pricing an asset or liability. As a basis for considering such assumptions, the guidance establishes a three-tier fair value hierarchy, which prioritizes the inputs used in measuring fair value as follows:

- Level 1. Observable inputs such as quoted prices in active markets for identical assets or liabilities;
- Level 2. Inputs, other than the quoted prices in active markets, that are observable either directly or indirectly; and
- Level 3. Unobservable inputs in which there is little or no market data, which require the reporting entity to develop its own assumptions.

Available-for-sale securities included in Level 2 are valued utilizing inputs obtained from an independent pricing service (the "Service") which uses quoted market prices for identical or comparable instruments rather than direct observations of quoted prices in active markets. The Service gathers observable inputs for all of the Company's fixed income securities from a variety of industry data providers including, for example, large custodial institutions and other third-party sources. Once the observable inputs are gathered by the Service, all data points are considered and an average price is determined. The Service's providers utilize a variety of inputs to determine their quoted prices. These inputs may include interest rates, known historical trades, yield curve information, benchmark data, prepayment speeds, credit quality and broker/dealer quotes. Substantially all of the Company's available-for-sale investments are valued utilizing inputs obtained from the Service and accordingly are categorized as Level 2 in the table below. The Company periodically independently assesses the pricing obtained from the Service and historically has not adjusted the Service's pricing as a result of this assessment. Available-for-sale securities are included in Level 3 when relevant observable inputs for a security are not available.

The Company's assessment of the significance of a particular input to the fair value measurement requires judgment and may affect the classification of assets and liabilities within the fair value hierarchy. In certain instances, the inputs used to measure fair value may meet the definition of more than one level of the fair value hierarchy. The input with the lowest level priority is used to determine the applicable level in the fair value hierarchy.

## Assets and Liabilities Measured at Fair Value on a Recurring Basis

|   | As of June 30,<br>2014     | Quoted<br>Prices In<br>Active Markets<br>for Identical<br>Assets (Level 1) | Significant<br>Other<br>Observable<br>Inputs (Level 2) | Significant<br>Unobservable<br>Inputs (Level 3) |
|---|----------------------------|--|--|---|
| (In thousands)                                  |                            |  |  |   |
| Assets:   |                            |  |  |   |
| Cash and cash equivalents:                      |                            |  |  |   |
| Cash  | \$268,171                  | \$ 268,171   | \$ —   | \$ —  |
| Money market funds                              | 10,637                     | 10,637   | —  | —   |
| Corporate securities                            | 594                        | —  | 594  | —   |
| Available-for-sale securities:                  |                            |  |  |   |
| Agency securities                               | 623,927                    | —  | 623,927  | —   |
| Corporate securities                            | 744,630                    | —  | 738,039  | 6,591   |
| Municipal securities                            | 31,251                     | —  | 31,251   | —   |
| Government securities                           | 116,864                    | —  | 116,864  | —   |
| Prepaid expenses and other current assets:      |                            |  |  |   |
| Foreign currency derivatives                    | 3,407                      | —  | 3,407  | —   |
| Total assets                                    | \$1,799,481                | \$ 278,808   | \$ 1,514,082   | \$ 6,591  |
| Accrued expenses and other current liabilities: |                            |  |  |   |
| Foreign currency derivatives                    | 873                        | —  | 873  | —   |
| Total liabilities                               | \$873                      | \$ —   | \$ 873   | \$ —  |
|   | As of December<br>31, 2013 | Quoted<br>Prices In<br>Active Markets<br>for Identical<br>Assets (Level 1) | Significant<br>Other<br>Observable<br>Inputs (Level 2) | Significant<br>Unobservable<br>Inputs (Level 3) |
| (In thousands)                                  |                            |  |  |   |
| Assets:   |                            |  |  |   |
| Cash and cash equivalents:                      |                            |  |  |   |
| Cash  | \$227,528                  | \$ 227,528   | \$ —   | \$ —  |
| Money market funds                              | 52,823                     | 52,823   | —  | —   |
| Corporate securities                            | 389                        | —  | 389  | —   |
| Available-for-sale securities:                  |                            |  |  |   |
| Agency securities                               | 454,750                    | —  | 454,750  | —   |
| Corporate securities                            | 644,091                    | —  | 633,800  | 10,291  |
| Municipal securities                            | 53,756                     | —  | 53,756   | —   |
| Government securities                           | 157,079                    | —  | 157,079  | —   |
| Prepaid expenses and other current assets:      |                            |  |  |   |
| Foreign currency derivatives                    | 4,952                      | —  | 4,952  | —   |
| Total assets                                    | \$1,595,368                | \$ 280,351   | \$ 1,304,726   | \$ 10,291                                       |
| Accrued expenses and other current liabilities: |                            |  |  |   |
| Foreign currency derivatives                    | 1,743                      | —  | 1,743  | —   |
| Total liabilities                               | \$1,743                    | \$ —   | \$ 1,743   | \$ —  |

The Company's fixed income available-for-sale security portfolio generally consists of investment grade securities from diverse issuers with a minimum credit rating of A-/A3 and a weighted-average credit rating of AA-/Aa3. The Company values these securities based on pricing from the Service, whose sources may use quoted prices in active markets for identical assets (Level 1 inputs) or inputs other than quoted prices that are observable either directly or

indirectly (Level 2 inputs) in determining fair value, and accordingly, the Company classifies all of its fixed income available-for-sale securities as Level 2.

The Company measures its cash flow hedges, which are classified as Prepaid expenses and other current assets and Accrued expenses and other current liabilities, at fair value based on indicative prices in active markets (Level 2 inputs).

Assets Measured at Fair Value on a Recurring Basis Using Significant Unobservable Inputs (Level 3)

The Company has invested in convertible debt securities of certain early-stage entities that are classified as available-for-sale investments. As quoted prices in active markets or other observable inputs were not available for these investments, in order to measure them at fair value, the Company utilized a discounted cash flow model using a discount rate reflecting the market risk inherent in holding securities of an early-stage enterprise, adjusted by the probability-weighted exit possibilities associated with the convertible debt securities. This methodology required the Company to make assumptions that were not directly or indirectly observable regarding the fair value of the convertible debt securities; accordingly they are a Level 3 valuation and are included in the table below.

|   |   |
|---|---|
|   | Corporate<br>Securities<br>(In thousands) |
| Balance at December 31, 2013              | \$10,291                                  |
| Purchases of Level 3 securities           | 1,300                                     |
| Proceeds received on Level 3 securities   | (7,875 )                                  |
| Total realized gains included in earnings | 2,875                                     |
| Balance at June 30, 2014                  | \$6,591                                   |

One of the early-stage entities in which the Company held convertible debt securities was acquired by a third party and as a result of such sale transaction the Company recorded a gain of \$2.9 million, which was included in Other income (expense), net in the accompanying condensed consolidated statements of income.

Assets Measured at Fair Value on a Non-recurring Basis Using Significant Unobservable Inputs (Level 3)

During the three and six months ended June 30, 2014, certain cost method investments with a combined carrying value of \$3.2 million were determined to be impaired and were written down to zero. The impairment charge is included in Other income (expense), net in the accompanying consolidated financial statements. In determining the fair value of cost method investments, the Company considers many factors including but not limited to operating performance of the investee, the amount of cash that the investee has on-hand, the ability to obtain additional financing and the overall market conditions in which the investee operates. The fair value of the cost method investments represent a Level 3 valuation as the assumptions used in valuing these investments were not directly or indirectly observable.

For certain intangible assets where the unamortized balances exceeded the undiscounted future net cash flows, the Company measures the amount of the impairment by calculating the amount by which the carrying values exceed the estimated fair values, which are based on projected discounted future net cash flows. These non-recurring fair value measurements are categorized as Level 3 significant unobservable inputs. See Note 8 to the Company's condensed consolidated financial statements for detailed information related to Goodwill and Other Intangible Assets.

Additional Disclosures Regarding Fair Value Measurements

The carrying value of accounts receivable, accounts payable and accrued expenses approximate their fair value due to the short maturity of these items.

As of June 30, 2014, the fair value of the Convertible Notes, which was determined based on inputs that are observable in the market (Level 2) based on the closing trading price per \$100 as of the last day of trading for the quarter ended June 30, 2014, and carrying value of debt instruments (carrying value excludes the equity component of the Company's Convertible Notes classified in equity) was as follows:

|                          |             |                |
|--------------------------|-------------|----------------|
|                          | Fair Value  | Carrying Value |
| Convertible Senior Notes | \$1,529,069 | \$1,277,289    |

7. STOCK-BASED COMPENSATION

The Company's stock-based compensation program is a long-term retention program that is intended to attract and reward talented employees and align stockholder and employee interests. As of June 30, 2014, the Company had two stock-based compensation plans under which it was granting stock options and non-vested stock units. The Company is currently granting stock-based awards from its 2014 Equity Incentive Plan (the "2014 Plan") and its Amended and Restated 2005 Employee Stock Purchase Plan (as amended, the "2005 ESPP"). In February 2014, the Company's Board of Directors approved the 2014 Plan, which received stockholder approval at the Company's Annual Meeting of

Stockholders on May 22, 2014. In connection with certain of the Company's acquisitions, the Company has assumed certain plans from acquired companies. The

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Company's Board of Directors has provided that no new awards will be granted under the Company's acquired stock plans. Awards previously granted under the Company's superseded and expired stock plans that are still outstanding typically expire ten years from the date of grant and will continue to be subject to all the terms and conditions of such plans, as applicable. The Company's superseded and expired stock plans include the Amended and Restated 1995 Stock Plan and the Amended and Restated 2005 Equity Incentive Plan.

Under the terms of the 2014 Plan, the Company is authorized to grant incentive stock options ("ISOs"), non-qualified stock options ("NSOs"), non-vested stock, non-vested stock units, stock appreciation rights ("SARs"), and performance units and to make stock-based awards to full and part-time employees of the Company and its subsidiaries or affiliates, where legally eligible to participate, as well as to consultants and non-employee directors of the Company. SARs and ISOs are not currently being granted. Currently, the 2014 Plan provides for the issuance of 29,000,000 shares of common stock, which includes the shares of common stock underlying any awards granted under the Registrant's Amended and Restated 2005 Equity Incentive Plan, as amended, that are forfeited, canceled or otherwise terminated (other than by exercise). Under the 2014 Plan, NSOs must be granted at exercise prices no less than fair market value on the date of grant. Non-vested stock awards may be granted for such consideration in cash, other property or services, or a combination thereof, as determined by the Company's Compensation Committee of its Board of Directors. Stock-based awards are generally exercisable or issuable upon vesting. The Company's policy is to recognize compensation cost for awards with only service conditions and a graded vesting schedule on a straight-line basis over the requisite service period for the entire award. As of June 30, 2014, there were 38,858,629 shares of common stock reserved for issuance pursuant to the Company's stock-based compensation plans and the Company had authorization under its 2014 Plan to grant 28,887,392 additional stock-based awards.

Under the 2005 ESPP, all full-time and certain part-time employees of the Company are eligible to purchase common stock of the Company twice per year at the end of a six-month payment period (a "Payment Period"). During each Payment Period, eligible employees who so elect may authorize payroll deductions in an amount no less than 1% nor greater than 10% of his or her base pay for each payroll period in the Payment Period. At the end of each Payment Period, the accumulated deductions are used to purchase shares of common stock from the Company up to a maximum of 12,000 shares for any one employee during a Payment Period. Shares are purchased at a price equal to 85% of the fair market value of the Company's common stock on the last business day of a Payment Period. Employees who, after exercising their rights to purchase shares of common stock in the 2005 ESPP, would own shares representing 5% or more of the voting power of the Company's common stock, are ineligible to participate under the 2005 ESPP. The 2005 ESPP provides for the issuance of a maximum of 10,000,000 shares of common stock. As of June 30, 2014, 3,305,371 shares had been issued under the 2005 ESPP. The Company recorded stock-based compensation costs related to the 2005 ESPP of \$1.3 million and \$2.7 million for the three and six months ended June 30, 2014, respectively, and the Company recorded stock-based compensation costs of \$1.2 million and \$2.6 million for the three and six months ended June 30, 2013, respectively.

#### Stock-Based Compensation

The detail of the total stock-based compensation recognized by income statement classification is as follows (in thousands):

|   | Three Months Ended<br>June 30, 2014 | Three Months Ended<br>June 30, 2013 | Six Months<br>Ended<br>June 30, 2014 | Six Months<br>Ended<br>June 30, 2013 |
|---|-------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|
| Income Statement Classifications          |                                     |                                     |                                      |                                      |
| Cost of services and maintenance revenues | \$ 704                              | \$ 625                              | \$ 1,181                             | \$ 1,259                             |
| Research and development                  | 15,333                              | 16,503                              | 28,113                               | 32,156                               |
| Sales, marketing and services             | 15,796                              | 17,487                              | 31,812                               | 32,661                               |
| General and administrative                | 13,457                              | 13,242                              | 24,885                               | 25,337                               |
| Total                                     | \$ 45,290                           | \$ 47,857                           | \$ 85,991                            | \$ 91,413                            |

#### Non-vested Stock Units

#### Market Performance and Service Condition Stock Units

In March 2014 and 2013, the Company granted senior level employees non-vested stock unit awards representing, in the aggregate, 378,022 and 399,029 non-vested stock units, respectively, that vest based on certain target market performance and service conditions. The number of non-vested stock units underlying each award will be determined within sixty days of the calendar year following the end of a three-year performance period ending December 31, 2016 for the March 2014 awards and December 31, 2015 for the March 2013 awards. The attainment level under the award will be based on the Company's total return to stockholders over the performance period compared to the return on the Nasdaq Composite Total Return Index (the "XCMP"). If the Company's return is positive and meets or exceeds the indexed return, the number of non-vested stock units issued will be based on interpolation, with the maximum number of non-vested stock units issuable pursuant to the award capped at 200% of the target number of non-vested stock units set forth in the award agreement if the Company's return

exceeds the indexed return by 40% or more. If the Company's return over the performance period is positive but underperforms the index, a number of non-vested stock units will be issued, below the target award, based on interpolation; however, no non-vested stock units will be issued if the Company's return underperforms the index by more than 20% over the performance period. In the event the Company's return to stockholders is negative but still meets or exceeds the indexed return, only 75% of the target award shall be issued. If the awardee is not employed by the Company at the end of the performance period; the extent to which the awardee will vest in the award, if at all, is dependent upon the timing and character of the termination as provided in the award agreement. Each non-vested stock unit, upon vesting, represents the right to receive one share of the Company's common stock.

The market condition requirements are reflected in the grant date fair value of the award, and the compensation expense for the award will be recognized assuming that the requisite service is rendered regardless of whether the market conditions are achieved. The grant date fair value of the non-vested performance stock unit awards was determined through the use of a Monte Carlo simulation model, which utilized multiple input variables that determined the probability of satisfying the market condition requirements applicable to each award as follows:

|                            | March 2014 Grant | March 2013 Grant |   |
|----------------------------|------------------|------------------|---|
| Expected volatility factor | 0.19 - 0.38      | 0.16 - 0.42      |   |
| Risk free interest rate    | 0.81             | %0.33            | % |
| Expected dividend yield    | 0                | %0               | % |

The range of expected volatilities utilized was based on the historical volatilities of the Company's common stock and the XCMP. The Company chose to use historical volatility to value these awards because historical stock prices were used to develop the correlation coefficients between the Company and the XCMP in order to model the stock price movements. The volatilities used were calculated over a 2.76 year period, which was the remaining term of the performance period at the date of grant. The risk free interest rate was based on the implied yield available on U.S. Treasury zero-coupon issues with remaining terms equivalent to the remaining performance period. The Company does not intend to pay dividends on its common stock in the foreseeable future. Accordingly, the Company used a dividend yield of zero in its model. The estimated fair value of each award as of the date of grant was \$56.94 for the March 2014 grant and \$89.93 for the March 2013 grant.

#### Service Based Stock Units

The Company also awards senior level and certain other employees non-vested stock units granted under the 2014 Plan that vest based on service. The majority of these non-vested stock unit awards vest 33.33% on each anniversary subsequent to the date of the award. The remaining awards vest 100% on the third anniversary of the grant date. Each non-vested stock unit, upon vesting, represents the right to receive one share of the Company's common stock. In addition, the Company awards non-vested stock units to all of its non-employee directors. These awards vest monthly in 12 equal installments based on service and, upon vesting, each stock unit represents the right to receive one share of the Company's common stock.

#### Unrecognized Compensation Related to Stock Units

As of June 30, 2014, the number of all non-vested stock units outstanding, including market performance and service condition awards and service-based awards, and including awards assumed in connection with acquisitions, were 5,196,486. As of June 30, 2014, there was \$260.8 million of total unrecognized compensation cost related to non-vested stock units. The unrecognized cost is expected to be recognized over a weighted-average period of 2.03 years. See Note 4 for more information regarding the Company's acquisitions.

#### Stock Options

Stock options granted under the 2014 Plan typically have a five-year life and vest over three years, with 33.3% of the shares underlying the option vesting on the first anniversary of the date of grant and the remainder of the underlying shares vesting in equal monthly installments at a rate of 2.78% thereafter (the "Standard Vesting Rate"). There were no stock options granted during the three and six months ended June 30, 2014. The Company also assumes stock options from certain of its acquisitions for which the vesting period is typically reset to vest over three years at the Standard Vesting Rate. During the first quarter of 2013, the Company assumed in-the-money options from the Zenprise acquisition. See Note 4 for more information related to acquisitions. The Company used the Black-Scholes option pricing model to determine the fair value of these stock options. The Company determined the expected

volatility factor of 0.39 by considering the implied volatility in two-year market-traded options of the Company's common stock based on third party volatility quotes in accordance with the provisions of SAB No. 107, Share Based Payment. The approximate risk free interest rate of 0.44% was based on the implied yield available on U.S. Treasury zero-coupon issues with remaining terms equivalent to the Company's expected terms on stock options. The expected term of 3.35 years was based on the historical employee exercise patterns. The Company does not intend

to pay dividends on its common stock in the foreseeable future. Accordingly, the Company used a dividend yield of zero in its option pricing model.

The total intrinsic value of options exercised during the three and six months ended June 30, 2014 was \$7.2 million and \$20.1 million, respectively, and the total intrinsic value of options exercised during the three and six months ended June 30, 2013 was \$11.0 million and \$41.5 million, respectively. The intrinsic value is calculated as the difference between the market value on the date of exercise and the exercise price of the shares. As of June 30, 2014, there was \$9.0 million of total unrecognized compensation cost related to stock options. That cost is expected to be recognized over a weighted-average period of 0.99 years.

#### 8. GOODWILL AND OTHER INTANGIBLE ASSETS

##### Goodwill

The Company accounts for goodwill in accordance with the authoritative guidance, which requires that goodwill and certain intangible assets are not amortized, but are subject to an annual impairment test. There was no impairment of goodwill or indefinite lived intangible assets as a result of the annual impairment test analysis completed during the fourth quarter of 2013. There were no indicators of impairment during the three months ended June 30, 2014.

In-process R&D acquired in connection with the Company's acquisitions was not material. See Note 4 for more information regarding the Company's acquisitions and Note 9 for more information regarding the Company's segments.

The following table presents the change in goodwill allocated to the Company's reportable segments during the six months ended June 30, 2014 (in thousands):

|                                 | Balance at<br>January 1,<br>2014 | Additions | Other       |     | Balance at June<br>30, 2014 |
|---------------------------------|----------------------------------|-----------|-------------|-----|-----------------------------|
| Enterprise and Service Provider | \$1,402,156                      | \$21,684  | \$1,086     | (2) | \$1,424,926                 |
| SaaS                            | 366,793                          | —         | (1,684)     | (3) | 365,109                     |
| Consolidated                    | \$1,768,949                      | \$21,684  | (1) \$(598) | )   | \$1,790,035                 |

(1) Amounts relate to 2014 acquisitions. See Note 4 for more information regarding the Company's acquisitions.

(2) Amount relates to adjustments to the preliminary purchase price allocation associated with 2013 acquisitions.

(3) Amount primarily relates to foreign currency translation.

##### Intangible Assets

The Company has intangible assets with finite lives that are recorded at cost, less accumulated amortization.

Amortization is computed over the estimated useful lives of the respective assets, generally three to seven years, except for patents, which are amortized over the lesser of their remaining life or ten years. Intangible assets consist of the following (in thousands):

|                                   | June 30, 2014            |                             | December 31, 2013        |                             |
|-----------------------------------|--------------------------|-----------------------------|--------------------------|-----------------------------|
|                                   | Gross Carrying<br>Amount | Accumulated<br>Amortization | Gross Carrying<br>Amount | Accumulated<br>Amortization |
| Product related intangible assets | \$654,631                | \$451,062                   | \$677,509                | \$428,418                   |
| Other                             | 487,000                  | 244,926                     | 482,918                  | 222,414                     |
| Total                             | \$1,141,631              | \$695,988                   | \$1,160,427              | \$650,832                   |

Amortization of product related intangible assets, which consists primarily of product-related technologies and patents, was \$54.4 million and \$24.3 million for the three months ended June 30, 2014 and 2013, respectively, and \$78.7 million and \$49.1 million for the six months ended June 30, 2014 and 2013, respectively, and is classified as a component of Cost of net revenues in the accompanying condensed consolidated statements of income. Amortization of other intangible assets, which consist primarily of customer relationships, trade names and covenants not to compete was \$10.4 million and \$10.5 million for the three months ended June 30, 2014 and 2013, respectively, and \$22.9 million and \$20.9 million for the six months ended June 30, 2014 and 2013, respectively, and is classified as a component of Operating expenses in the accompanying condensed consolidated statements of income.

The Company monitors its intangible assets for indicators of impairment. If the Company determines that an impairment has occurred, it will write-down the intangible asset to its fair value. For certain intangible assets where the unamortized balances exceeded the undiscounted future net cash flows, the Company measures the amount of the impairment by calculating the amount by which the carrying values exceed the estimated fair values, which are based on projected discounted future net

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cash flows. During the three and six months ended June 30, 2014, the Company identified certain definite-lived intangible assets that were impaired within our Enterprise and Service Provider division and recorded non-cash impairment charges of \$29.6 million. This non-recurring fair value measurement was categorized as Level 3, as significant unobservable inputs were used in the valuation analysis. The impairment charge is included in Amortization of product related intangible assets in the accompanying condensed consolidated statements of income. Estimated future amortization expense for the next five years is as follows (in thousands):

|                          |            |
|--------------------------|------------|
| Year ending December 31, |            |
| 2014                     | \$ 165,034 |
| 2015                     | 108,468    |
| 2016                     | 86,338     |
| 2017                     | 59,478     |
| 2018                     | 49,558     |

#### 9. SEGMENT INFORMATION

The Enterprise and Service Provider division and SaaS division constitute the Company's two reportable segments. The Company does not engage in intercompany revenue transfers between segments. The Company's chief operating decision maker ("CODM") evaluates the Company's performance based primarily on profitability from its Enterprise and Service Provider and SaaS division products. Segment profit for each segment includes certain research and development, sales, marketing and services and general and administrative expenses directly attributable to the segment as well as other corporate costs allocated to the segment and excludes certain expenses that are managed outside of the reportable segments. Costs excluded from segment profit primarily consist of certain restructuring charges, stock-based compensation costs, amortization of product related intangible assets, amortization of other intangible assets, net interest and other income (expense), net. Accounting policies of the Company's segments are the same as its consolidated accounting policies.

Net revenues and segment profit, classified by the Company's two reportable segments were as follows (in thousands):

|  | Three Months Ended |            | Six Months Ended |              |
|--|--------------------|------------|------------------|--------------|
|  | June 30,           |            | June 30,         |              |
|  | 2014               | 2013       | 2014             | 2013         |
| Net revenues:                                |                    |            |                  |              |
| Enterprise and Service Provider division     | \$ 620,781         | \$ 586,526 | \$ 1,214,468     | \$ 1,121,859 |
| SaaS division                                | 160,779            | 143,858    | 317,911          | 281,424      |
| Consolidated                                 | \$ 781,560         | \$ 730,384 | \$ 1,532,379     | \$ 1,403,283 |
| Segment profit:                              |                    |            |                  |              |
| Enterprise and Service Provider division     | \$ 136,551         | \$ 132,591 | \$ 263,127       | \$ 245,847   |
| SaaS division                                | 32,509             | 26,014     | 64,931           | 48,049       |
| Unallocated expenses <sup>(1)</sup> :        |                    |            |                  |              |
| Amortization of intangible assets            | (64,840            | ) (34,860  | ) (101,600       | ) (69,987    |
| Restructuring                                | (4,511             | ) —        | (14,161          | ) —          |
| Net interest and other income (expense), net | (3,391             | ) 1,375    | (6,523           | ) 2,571      |
| Stock-based compensation                     | (45,290            | ) (47,857  | ) (85,991        | ) (91,413    |
| Consolidated income before income taxes      | \$ 51,028          | \$ 77,263  | \$ 119,783       | \$ 135,067   |

(1) Represents expenses presented to management on a consolidated basis only and not allocated to the operating segments.

## Revenues by Product Grouping

Revenues by product grouping for the Company's Enterprise and Service Provider division and SaaS division were as follows (in thousands):

|   | Three Months Ended |            | Six Months Ended |              |
|---|--------------------|------------|------------------|--------------|
|   | June 30,<br>2014   | 2013       | June 30,<br>2014 | 2013         |
| Net revenues:   |                    |            |                  |              |
| Enterprise and Service Provider division                |                    |            |                  |              |
| Mobile and Desktop revenues <sup>(1)</sup>              | \$ 395,867         | \$ 382,234 | \$ 777,228       | \$ 740,224   |
| Networking and Cloud revenues <sup>(2)</sup>            | 179,298            | 164,786    | 345,843          | 312,279      |
| Professional services <sup>(3)</sup>                    | 41,948             | 36,416     | 84,453           | 62,928       |
| Other   | 3,668              | 3,090      | 6,944            | 6,428        |
| Total Enterprise and Service Provider division revenues | 620,781            | 586,526    | 1,214,468        | 1,121,859    |
| SaaS division revenues                                  | 160,779            | 143,858    | 317,911          | 281,424      |
| Total net revenues                                      | \$ 781,560         | \$ 730,384 | \$ 1,532,379     | \$ 1,403,283 |

Mobile and Desktop revenues are primarily comprised of sales from the Company's desktop and application (1) virtualization products, XenDesktop and XenApp, and the Company's Mobility products, which include XenMobile and related license updates and maintenance and support.

Networking and Cloud revenues are primarily comprised of sales from the Company's cloud networking products, (2) which include NetScaler, CloudBridge and Bytemobile Smart Capacity, and the Company's cloud platform products which include XenServer, CloudPlatform and CloudPortal and related license updates and maintenance and support.

(3) Professional services revenues are primarily comprised of revenues from consulting services and product training and certification services.

## Revenues by Geographic Location

The following table presents revenues by segment and geographic location, for the following periods (in thousands):

|   | Three Months Ended |            | Six Months Ended |              |
|---|--------------------|------------|------------------|--------------|
|   | June 30,<br>2014   | 2013       | June 30,<br>2014 | 2013         |
| Net revenues:   |                    |            |                  |              |
| Enterprise and Service Provider division                |                    |            |                  |              |
| Americas  | \$ 335,593         | \$ 322,911 | \$ 658,986       | \$ 619,345   |
| EMEA  | 207,069            | 191,015    | 407,697          | 365,417      |
| Asia-Pacific  | 78,119             | 72,600     | 147,785          | 137,097      |
| Total Enterprise and Service Provider division revenues | 620,781            | 586,526    | 1,214,468        | 1,121,859    |
| SaaS division   |                    |            |                  |              |
| Americas  | 132,877            | 120,680    | 263,549          | 236,910      |
| EMEA  | 22,193             | 18,001     | 43,373           | 34,744       |
| Asia-Pacific  | 5,709              | 5,177      | 10,989           | 9,770        |
| Total SaaS division revenues                            | 160,779            | 143,858    | 317,911          | 281,424      |
| Total net revenues                                      | \$ 781,560         | \$ 730,384 | \$ 1,532,379     | \$ 1,403,283 |



## 10. CONVERTIBLE SENIOR NOTES

### Convertible Notes Offering

On April 30, 2014, the Company completed a private placement of \$1.25 billion principal amount of 0.500% Convertible Notes due 2019. The net proceeds from this offering were approximately \$1.23 billion, after deducting the initial purchasers' discounts and commissions and the estimated offering expenses payable by the Company. The Company used approximately \$71.8 million of the net proceeds to pay the cost of the Initial Bond Hedges described below (after such cost was partially offset by the proceeds to the Company from the Initial Warrant Transactions described below). The Company used the remainder of the net proceeds from the offering and a portion of its existing cash and investments to purchase an aggregate of approximately \$1.5 billion of its common stock, as authorized under its share repurchase program. The Company used approximately \$101.0 million to purchase shares of common stock from certain purchasers of the Convertible Notes in privately negotiated transactions concurrently with the closing of the offering, and the remaining \$1.4 billion to purchase additional shares of common stock through an ASR which the Company entered into with Citibank, N.A. (the "ASR Counterparty") on April 25, 2014 (the "ASR Agreement"). On May 6, 2014, the Company issued an additional \$187.5 million principal amount of Convertible Notes (such additional Convertible Notes, the "Additional Notes") pursuant to the full exercise of the over-allotment option granted to the initial purchasers in the offering (the "Over-Allotment Option"). The net proceeds from the sale of the Additional Notes were approximately \$184.9 million, after deducting the initial purchasers' discounts and commissions payable by us. The Company used approximately \$10.8 million of the net proceeds from the exercise of the Over-Allotment Option to pay the cost of Additional Bond Hedges (after such cost was partially offset by the proceeds to the Company from Additional Warrant Transactions), as defined below. The Company intends to use the remainder of the net proceeds for working capital and general corporate purposes.

The Convertible Notes are governed by the terms of an indenture, dated as of April 30, 2014 (the "Indenture"), between the Company and Wilmington Trust, National Association, as trustee (the "Trustee"). The Convertible Notes are the senior unsecured obligations of the Company and bear interest at a rate of 0.500% per annum, payable semi-annually in arrears on April 15 and October 15 of each year, commencing October 15, 2014. The Convertible Notes will mature on April 15, 2019, unless earlier repurchased or converted. At any time prior to the close of business on the business day immediately preceding October 15, 2018, holders may convert their Convertible Notes at their option only under the following circumstances: (1) during any calendar quarter commencing after the calendar quarter ending on September 30, 2014 (and only during such calendar quarter), if the last reported sale price of the common stock for at least 20 trading days (whether or not consecutive) during a period of 30 consecutive trading days ending on the last trading day of the immediately preceding calendar quarter is greater than or equal to 130% of the conversion price on each applicable trading day; (2) during the five business day period after any five consecutive trading day period (the "measurement period") in which the trading price per \$1,000 principal amount of Convertible Notes for each trading day of the measurement period was less than 98% of the product of the last reported sale price of the common stock and the conversion rate on each such trading day; or (3) upon the occurrence of specified corporate events. On or after October 15, 2018 until the close of business on the second scheduled trading day immediately preceding the maturity date, holders may convert their notes at any time, regardless of the foregoing circumstances.

Upon conversion, the Company will pay cash up to the aggregate principal amount of the Convertible Notes to be converted and pay or deliver, as the case may be, cash, shares of common stock or a combination of cash and shares of common stock, at the Company's election, in respect of the remainder, if any, of the Company's conversion obligation in excess of the aggregate principal amount of the Convertible Notes being converted. Holders will not receive any additional cash payment or additional shares of the Company's common stock representing accrued and unpaid interest, if any, upon conversion of a Convertible Note, except in limited circumstances. Instead, interest will be deemed to be paid by the cash and shares, if any, of the Company's common stock paid or delivered, as the case may be, to such holder upon conversion of a Convertible Note.

The conversion rate for the Convertible Notes will initially be 11.1111 shares of common stock per \$1,000 principal amount of Convertible Notes, which corresponds to an initial conversion price of approximately \$90.00 per share of common stock. The conversion rate is subject to adjustment from time to time upon the occurrence of certain events, including, but not limited to, the issuance of certain stock dividends on common stock, the issuance of certain rights or

warrants, subdivisions, combinations, distributions of capital stock, indebtedness, or assets, the payment of cash dividends and certain issuer tender or exchange offers.

The Company may not redeem the Convertible Notes prior to the maturity date and no “sinking fund” is provided for the Convertible Notes, which means that the Company is not required to periodically redeem or retire the Convertible Notes. Upon the occurrence of certain fundamental changes involving the Company, holders of the Convertible Notes may require the Company to repurchase for cash all or part of their Convertible Notes in principal amounts of \$1,000 or an integral multiple

thereof at a repurchase price equal to 100% of the principal amount of the Convertible Notes to be repurchased, plus accrued and unpaid interest to, but excluding, the fundamental change repurchase date.

The Indenture does not contain any financial or maintenance covenants or restrictions on the payments of dividends, the incurrence of indebtedness or the issuance or repurchase of securities by the Company or any of its subsidiaries. The Indenture contains customary terms and covenants and events of default. If an event of default (other than certain events of bankruptcy, insolvency or reorganization involving the Company) occurs and is continuing, the Trustee by notice to the Company, or the holders of at least 25% in principal amount of the outstanding Convertible Notes by written notice to the Company and the Trustee, may declare 100% of the principal of and accrued and unpaid interest, if any, on all the Convertible Notes to be due and payable. Upon such a declaration of acceleration, such principal and accrued and unpaid interest, if any, will be due and payable immediately. Upon the occurrence of certain events of bankruptcy, insolvency or reorganization involving the Company, 100% of the principal of and accrued and unpaid interest, if any, on all of the Convertible Notes will become due and payable automatically. Notwithstanding the foregoing, the Indenture provides that, to the extent the Company elects and for up to 270 days, the sole remedy for an event of default relating to certain failures by the Company to comply with certain reporting covenants in the Indenture consists exclusively of the right to receive additional interest on the Convertible Notes.

In accounting for the issuance of the Convertible Notes, the Company separated the Convertible Notes into liability and equity components. The carrying amount of the liability component was calculated by measuring the estimated fair value of a similar liability that does not have an associated convertible feature. The carrying amount of the equity component representing the conversion option was determined by deducting the fair value of the liability component from the face value of the Convertible Notes as a whole. The excess of the principal amount of the liability component over its carrying amount ("debt discount") is amortized to interest expense over the term of the Convertible Notes using the effective interest method with an effective interest rate of 3.0 percent per annum. The equity component is not remeasured as long as it continues to meet the conditions for equity classification.

In accounting for the transaction costs related to the Convertible Note issuance, the Company allocated the total amount incurred to the liability and equity components based on their relative values. Issuance costs attributable to the \$1.3 billion liability component are being amortized to expense over the term of the Convertible Notes, and issuance costs attributable to the \$162.9 million equity component were included with the equity component in stockholders' equity. Additionally, the Company recorded a deferred tax liability of \$8.2 million on a portion of the equity component transaction costs which are deductible for tax purposes.

The Convertible Notes consist of the following (in thousands):

|                     | June 30, 2014 |
|---------------------|---------------|
| Liability component |               |
| Principal           | \$1,437,500   |
| Less: note discount | (160,211 )    |
| Net carrying amount | 1,277,289     |
| Equity component *  | \$162,872     |

\* Recorded in the condensed consolidated balance sheet within additional paid-in capital.

The following table includes total interest expense recognized related to the Convertible Notes (in thousands):

|                                     | Three and<br>Six Months Ended<br>June 30, 2014 |
|-------------------------------------|--|
| Contractual interest expense        | \$1,198  |
| Amortization of debt issuance costs | 611  |
| Amortization of debt discount       | 5,169  |
|                                     | \$6,978  |

See Note 6 to the Company's condensed consolidated financial statements for fair value disclosures related to the Company's Convertible Notes.



#### Convertible Note Hedge and Warrant Transactions

In connection with the pricing of the Convertible Notes, on April 24, 2014, the Company entered into convertible note hedge transactions relating to approximately 13.9 million shares of common stock (the "Initial Bond Hedges"), with JPMorgan Chase Bank, National Association, London Branch; Goldman, Sachs & Co.; Bank of America, N.A.; and Royal Bank of Canada (the "Option Counterparties").

On April 24, 2014, the Company also entered into separate warrant transactions (the "Initial Warrant Transactions") with each of the Option Counterparties relating to approximately 13.9 million shares of common stock.

In connection with the exercise of the Over-Allotment Option, on May 1, 2014, the Company entered into additional convertible note hedge transactions (the "Additional Bond Hedges", and together with the Initial Bond Hedges, the "Bond Hedges") with the Option Counterparties relating to approximately 2.1 million shares of common stock. On May 1, 2014, the Company also entered into separate additional warrant transactions (the "Additional Warrant Transactions", and together with the Initial Warrant Transactions, the "Warrant Transactions") with each of the Option Counterparties relating to approximately 2.1 million shares of common stock.

The Bond Hedges are generally expected to reduce the potential dilution upon conversion of the Convertible Notes and/or offset any payments in cash, shares of common stock or a combination of cash and shares of common stock, at the Company's election, that the Company is required to make in excess of the principal amount of the Convertible Notes upon conversion of any Convertible Notes, as the case may be, in the event that the market price per share of common stock, as measured under the terms of the Bond Hedges, is greater than the strike price of the Bond Hedges, which initially corresponds to the conversion price of the Convertible Notes and is subject to anti-dilution adjustments substantially similar to those applicable to the conversion rate of the Convertible Notes. The Warrant Transactions will separately have a dilutive effect to the extent that the market value per share of common stock, as measured under the terms of the Warrant Transactions, exceeds the applicable strike price of the warrants issued pursuant to the Warrant Transactions (the "Warrants"). The initial strike price of the Warrants is \$120.00 per share. The Warrants will expire in ratable portions on a series of expiration dates commencing after the maturity of the Convertible Notes. The convertible note hedges and warrants are not marked to market. The value of the note hedges and warrants were initially recorded in stockholders' equity and continue to be classified as stockholders' equity.

Aside from the initial payment of a premium to the Option Counterparties under the Bond Hedges, which amount is partially offset by the receipt of a premium under the Warrant Transactions, the Company is not required to make any cash payments to the Option Counterparties under the Bond Hedges and will not receive any proceeds if the Warrants are exercised.

#### 11. DERIVATIVE FINANCIAL INSTRUMENTS

##### Derivatives Designated as Hedging Instruments

As of June 30, 2014, the Company's derivative assets and liabilities primarily resulted from cash flow hedges related to its forecasted operating expenses transacted in local currencies. A substantial portion of the Company's overseas expenses are and will continue to be transacted in local currencies. To protect against fluctuations in operating expenses and the volatility of future cash flows caused by changes in currency exchange rates, the Company has established a program that uses foreign exchange forward contracts to hedge its exposure to these potential changes. The terms of these instruments, and the hedged transactions to which they relate, generally do not exceed 12 months. Generally, when the dollar is weak, foreign currency denominated expenses will be higher, and these higher expenses will be partially offset by the gains realized from the Company's hedging contracts. Conversely, if the dollar is strong, foreign currency denominated expenses will be lower. These lower expenses will in turn be partially offset by the losses incurred from the Company's hedging contracts. The change in the derivative component in Accumulated other comprehensive income includes unrealized gains or losses that arose from changes in market value of the effective portion of derivatives that were held during the period, and gains or losses that were previously unrealized but have been recognized in the same line item as the forecasted transaction in current period net income due to termination or maturities of derivative contracts. This reclassification has no effect on total comprehensive income or equity.

The total cumulative unrealized gain on cash flow derivative instruments was \$2.5 million at June 30, 2014 and \$2.9 million at December 31, 2013, and is included in Accumulated other comprehensive income in the accompanying condensed consolidated balance sheets. See Note 12 for more information related to comprehensive income. The net

unrealized gain as of June 30, 2014 is expected to be recognized in income over the next 12 months at the same time the hedged items are recognized in income.

Derivatives not Designated as Hedging Instruments

A substantial portion of the Company's overseas assets and liabilities are and will continue to be denominated in local currencies. To protect against fluctuations in earnings caused by changes in currency exchange rates when remeasuring the Company's balance sheet, it utilizes foreign exchange forward contracts to hedge its exposure to this potential volatility.

These contracts are not designated for hedge accounting treatment under the authoritative guidance. Accordingly, changes in the fair value of these contracts are recorded in Other income (expense), net.

Fair Values of Derivative Instruments

| Derivatives Designated as Hedging Instruments | Asset Derivatives<br>(In thousands)       |            |   |            | Liability Derivatives                          |            |  |            |
|---|---|------------|---|------------|--|------------|--|------------|
|   | June 30, 2014                             |            | December 31, 2013                         |            | June 30, 2014                                  |            | December 31, 2013                              |            |
|   | Balance Sheet Location                    | Fair Value | Balance Sheet Location                    | Fair Value | Balance Sheet Location                         | Fair Value | Balance Sheet Location                         | Fair Value |
| Foreign currency forward contracts            | Prepaid expenses and other current assets | \$3,197    | Prepaid expenses and other current assets | \$4,559    | Accrued expenses and other current liabilities | \$499      | Accrued expenses and other current liabilities | \$1,578    |

| Derivatives Not Designated as Hedging Instruments | Asset Derivatives<br>(In thousands)       |            |   |            | Liability Derivatives                          |            |  |            |
|---|---|------------|---|------------|--|------------|--|------------|
|   | June 30, 2014                             |            | December 31, 2013                         |            | June 30, 2014                                  |            | December 31, 2013                              |            |
|   | Balance Sheet Location                    | Fair Value | Balance Sheet Location                    | Fair Value | Balance Sheet Location                         | Fair Value | Balance Sheet Location                         | Fair Value |
| Foreign currency forward contracts                | Prepaid expenses and other current assets | \$210      | Prepaid expenses and other current assets | \$393      | Accrued expenses and other current liabilities | \$374      | Accrued expenses and other current liabilities | \$165      |

The Effect of Derivative Instruments on Financial Performance

| Derivatives in Cash Flow Hedging Relationships | For the Three Months Ended June 30,<br>(In thousands)                       |          |  |  |             |
|--|---|----------|--|--|-------------|
|  | Amount of Loss Recognized in Other Comprehensive Income (Effective Portion) |          | Location of Gain/(Loss) Reclassified from Accumulated Other Comprehensive Income into Income (Effective Portion) | Amount of Gain/(Loss) Reclassified from Accumulated Other Comprehensive Income (Effective Portion) |             |
|  | 2014  | 2013     |  | 2014   | 2013        |
| Foreign currency forward contracts             | \$ (359 )   | \$ (58 ) | Operating expenses   | \$ 1,651   | \$ (1,788 ) |

For the Six Months Ended June 30,  
(In thousands)

| Derivatives in Cash Flow Hedging Relationships | Amount of Loss Recognized in Other Comprehensive Income (Effective Portion) |             | Location of Gain/(Loss) Reclassified from Accumulated Other Comprehensive Income into Income (Effective Portion) | Amount of Gain/(Loss) Reclassified from Accumulated Other Comprehensive Income (Effective Portion) |             |
|--|---|-------------|--|--|-------------|
|  | 2014  | 2013        |  | 2014   | 2013        |
| Foreign currency forward contracts             | \$ (336 )   | \$ (2,983 ) | Operating expenses   | \$ 2,948   | \$ (2,312 ) |

There was no material ineffectiveness in the Company's foreign currency hedging program in the periods presented.



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|   |  | For the Three Months Ended June 30,<br>(In thousands)    |           |
|---|--|--|-----------|
| Derivatives Not Designated as Hedging Instruments | Location of (Loss) Gain Recognized in Income on Derivative | Amount of (Loss) Gain Recognized in Income on Derivative |           |
|   |  | 2014   | 2013      |
| Foreign currency forward contracts                | Other income (expense), net                                | \$(577   | ) \$2,006 |

|   |  | For the Six Months Ended June 30,<br>(In thousands)      |           |
|---|--|--|-----------|
| Derivatives Not Designated as Hedging Instruments | Location of (Loss) Gain Recognized in Income on Derivative | Amount of (Loss) Gain Recognized in Income on Derivative |           |
|   |  | 2014   | 2013      |
| Foreign currency forward contracts                | Other income (expense), net                                | \$(1,562   | ) \$1,727 |

Outstanding Foreign Currency Forward Contracts

As of June 30, 2014, the Company had the following net notional foreign currency forward contracts outstanding (in thousands):

| Foreign Currency      | Currency Denomination |
|-----------------------|-----------------------|
| Australian Dollar     | AUD 6,685             |
| Pounds Sterling       | GBP 24,939            |
| Canadian Dollar       | CAD 7,232             |
| Chinese Yuan Renminbi | CNY 84,500            |
| Danish Krone          | DKK 9,600             |
| Euro                  | EUR 27,364            |
| Hong Kong Dollar      | HKD 50,316            |
| Indian Rupee          | INR 665,622           |
| Japanese Yen          | JPY 47,663            |
| New Zealand Dollar    | NZD 200               |
| Singapore Dollar      | SGD 9,700             |
| Swiss Franc           | CHF 21,750            |

12. COMPREHENSIVE INCOME

The changes in Accumulated other comprehensive income by component, net of tax, are as follows:

|  | Foreign currency | Unrealized gain on available-for-sale securities | Unrealized gain on derivative instruments | Other comprehensive loss on pension liability | Total     |   |
|--|------------------|--|---|---|-----------|---|
|  | (In thousands)   |  |   |   |           |   |
| Balance at December 31, 2013                                     | \$5,458          | \$ 1,238   | \$2,852                                   | \$ (4,597                                     | ) \$4,951 |   |
| Other comprehensive (loss) income before reclassifications       | (2,727           | ) 729  | 2,612                                     | —   | 614       |   |
| Amounts reclassified from accumulated other comprehensive income | —                | (865   | ) (2,948                                  | ) —   | (3,813    | ) |
| Net current period other comprehensive (loss) income             | (2,727           | ) (136   | ) (336                                    | ) —   | (3,199    | ) |
| Balance at June 30, 2014   | \$2,731          | \$ 1,102   | \$2,516                                   | \$ (4,597                                     | ) \$1,752 |   |

Income tax expense or benefit allocated to each component of other comprehensive (loss) income is not material.



Reclassifications out of accumulated other comprehensive income are as follows:

|   | For the Three Months Ended June 30, 2014<br>(In thousands)                  |   |
|---|---|---|
| Details about accumulated other comprehensive income components | Amount reclassified from accumulated other comprehensive income, net of tax | Affected line item in the Condensed Consolidated Statements of Income |
| Unrealized net gains on available-for-sale securities           | \$702   | Other income (expense), net   |
| Unrealized net gains on cash flow hedges                        | 1,651   | Operating expenses *  |
|   | \$2,353   |   |

|   | For the Six Months Ended June 30, 2014<br>(In thousands)                    |   |
|---|---|---|
| Details about accumulated other comprehensive income components | Amount reclassified from accumulated other comprehensive income, net of tax | Affected line item in the Condensed Consolidated Statements of Income |
| Unrealized net gains on available-for-sale securities           | \$865   | Other income (expense), net   |
| Unrealized net gains on cash flow hedges                        | 2,948   | Operating expenses *  |
|   | \$3,813   |   |

\* Operating expenses amounts allocated to Research and development, Sales, marketing and services, and General and administrative are not individually significant.

### 13. INCOME TAXES

The Company's net unrecognized tax benefits totaled approximately \$59.9 million and \$63.8 million as of June 30, 2014 and December 31, 2013, respectively. All amounts included in the balance at June 30, 2014 for tax positions would affect the annual effective tax rate. The Company has \$0.3 million accrued for the payment of interest and penalties as of June 30, 2014.

The Company and one or more of its subsidiaries is subject to federal income taxes in the United States, as well as income taxes of multiple state and foreign jurisdictions. With few exceptions, the Company is no longer subject to U.S. federal, state and local, or non-U.S. income tax examinations by tax authorities for years prior to 2011.

During the quarter ended June 30, 2014, the Internal Revenue Service ("IRS") concluded its field examination of the Company's 2009 and 2010 tax years and issued proposed adjustments primarily related to transfer pricing and the research and development tax credit. In June 2014, the Company finalized its tax deficiency calculations and formally closed the audit with the IRS for the 2009 and 2010 tax years. As a result, the Company recognized a net tax benefit related to the settlement of all tax issues with the IRS for the 2009 and 2010 tax years, the impact on subsequent years and the reduction of the Company's uncertain tax positions for the closed tax years of \$9.3 million during the second quarter of 2014.

In the ordinary course of global business, there are transactions for which the ultimate tax outcome is uncertain; thus, judgment is required in determining the worldwide provision for income taxes. The Company provides for income taxes on transactions based on its estimate of the probable liability. The Company adjusts its provision as appropriate for changes that impact its underlying judgments. Changes that impact provision estimates include such items as jurisdictional interpretations on tax filing positions based on the results of tax audits and general tax authority rulings. Due to the evolving nature of tax rules combined with the large number of jurisdictions in which the Company operates, it is possible that the Company's estimates of its tax liability and the realizability of its deferred tax assets could change in the future, which may result in additional tax liabilities and adversely affect the Company's results of operations, financial condition and cash flows.

The Company is required to estimate its income taxes in each of the jurisdictions in which it operates as part of the process of preparing its condensed consolidated financial statements. At June 30, 2014, the Company had approximately \$132.9 million in net deferred tax assets. The authoritative guidance requires a valuation allowance to reduce the deferred tax assets reported if, based on the weight of the evidence, it is more likely than not that some portion or all of the deferred tax assets will not be realized. The Company reviews deferred tax assets periodically for recoverability and makes estimates and judgments regarding the expected geographic sources of taxable income and gains from investments, as well as tax planning strategies in assessing the need for a valuation allowance.

The Company maintains certain strategic management and operational activities in overseas subsidiaries and its foreign earnings are taxed at rates that are generally lower than in the United States. The Company does not expect to remit earnings from its foreign subsidiaries. The Company's effective tax rate was approximately (3.9)% and 16.6% for the three months ended June 30, 2014 and 2013, respectively and 9.0% and 8.1% for the six months ended June 30, 2014 and 2013, respectively. The decrease in the effective tax rate when comparing the three months ended June 30, 2014 to the three months ended June 30, 2013 was primarily due to the impact of settling the federal IRS examination.

In July 2013, the FASB issued an accounting standard update that provides explicit guidance on the financial statement presentation of an unrecognized tax benefit when a net operating loss carryforward, a similar tax loss, or a tax credit carryforward exists. Under the new standard, the Company's unrecognized tax benefit, or a portion of an unrecognized tax benefit, should be presented in the financial statements as a reduction to a deferred tax asset for a net operating loss carryforward, a similar tax loss, or a tax credit carryforward. The Company adopted this standard on January 1, 2014, and as of June 30, 2014 the Company is offsetting unrecognized tax benefits of \$1.7 million against short-term deferred tax assets and \$28.2 million against long-term deferred tax assets.

The Company's effective tax rate generally differs from the U.S. federal statutory rate of 35% due primarily to lower tax rates on earnings generated by the Company's foreign operations that are taxed primarily in Switzerland. The Company has not provided for U.S. taxes for those earnings because it plans to reinvest all of those earnings indefinitely outside the United States.

#### 14. TREASURY STOCK

##### Stock Repurchase Program

The Company's Board of Directors authorized an ongoing stock repurchase program with a total repurchase authority granted to the Company of \$5.4 billion, of which \$1.5 billion was approved in April 2014. The Company may use the approved dollar authority to repurchase stock at any time until the approved amount is exhausted. The objective of the Company's stock repurchase program is to improve stockholders' returns. At June 30, 2014, approximately \$428.3 million was available to repurchase common stock pursuant to the stock repurchase program. All shares repurchased are recorded as treasury stock. A portion of the funds used to repurchase stock over the course of the program was provided by net proceeds from the Convertible Notes offering, as well as proceeds from employee stock option exercises and the related tax benefit. The Company is authorized to make open market purchases of its common stock using general corporate funds through open market purchases, pursuant to a Rule 10b5-1 plan or in privately negotiated transactions.

The Company used a portion of the net proceeds from the Convertible Notes offering and existing cash and investments to repurchase an aggregate of approximately \$1.5 billion of its common stock as authorized under the stock repurchase program. On April 30, 2014, the Company used approximately \$101.0 million to purchase 1.7 million shares from certain purchasers of the Convertible Notes in privately negotiated transactions concurrently with the closing of the offering, and the remaining \$1.4 billion to purchase additional shares of common stock under the ASR Agreement. The Company paid \$1.4 billion to the ASR Counterparty under the ASR Agreement and received approximately 19.2 million shares of its common stock from the ASR Counterparty, which represents 80 percent of the shares pursuant to the ASR agreement. The total number of shares of common stock that the Company will repurchase under the ASR Agreement will be based on the average of the daily volume-weighted average prices of the common stock during the term of the ASR Agreement, less a discount. At settlement, the ASR Counterparty may be required to deliver additional shares of the Company's common stock to the Company or, under certain circumstances, the Company may be required to deliver shares of its common stock or make a cash payment to the ASR Counterparty. Final settlement of the ASR Agreement is expected to be completed by the end of December 2014, although the settlement may be accelerated at the ASR Counterparty's option. The ASR Agreement provides that the ASR Counterparty can terminate the transaction following the occurrence of certain specified events, including major corporate transactions involving the Company.

During the three and six months ended June 30, 2014, the Company had no open market purchases under the stock repurchase program, other than under the ASR.

During the three months ended June 30, 2013, the Company expended approximately \$39.7 million on open market purchases under the stock repurchase program, repurchasing 614,750 shares of outstanding common stock at an average price of \$64.53. During the six months ended June 30, 2013, the Company expended approximately \$101.0 million on open market purchases, repurchasing 1,475,250 shares of outstanding common stock at an average price of \$68.49.

#### Shares for Tax Withholding

During the three months ended June 30, 2014, the Company withheld 26,460 shares from stock units that vested, totaling \$1.6 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. During the six months ended June 30, 2014, the Company withheld 394,770 shares from stock units that vested, totaling \$22.8 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. These shares are reflected as treasury stock in the Company's condensed consolidated balance sheets and the related cash outlays do not reduce the Company's total stock repurchase authority.

During the three months ended June 30, 2013, the Company withheld 23,796 shares from stock units that vested, totaling \$1.6 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. During the six months ended June 30, 2013, the Company withheld 346,334 shares from stock units that vested, totaling \$24.8 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. These shares are reflected as treasury stock in the Company's condensed consolidated balance sheets and the related cash outlays do not reduce the Company's total stock repurchase authority.

#### 15. COMMITMENTS AND CONTINGENCIES

##### Leases

The Company leases certain office space and equipment under various operating leases. In addition to rent, the leases require the Company to pay for taxes, insurance, maintenance and other operating expenses. Certain of these leases contain stated escalation clauses while others contain renewal options. The Company recognizes rent expense on a straight-line basis over the term of the lease, excluding renewal periods, unless renewal of the lease is reasonably assured.

##### Legal Matters

The Company accrues a liability for legal contingencies when it believes that it is both probable that a liability has been incurred and that it can reasonably estimate the amount of the loss. The Company reviews these accruals and adjusts them to reflect ongoing negotiations, settlements, rulings, advice of legal counsel and other relevant information. To the extent new information is obtained and the Company's views on the probable outcomes of claims, suits, assessments, investigations or legal proceedings change, changes in the Company's accrued liabilities would be recorded in the period in which such determination is made. For the Other Matters referenced below, the amount of liability is not probable or the amount cannot be reasonably estimated; and, therefore, accruals have not been made. In addition, in accordance with the relevant authoritative guidance, for matters in which the likelihood of material loss is at least reasonably possible, the Company provides disclosure of the possible loss or range of loss. If a reasonable estimate cannot be made, however, the Company will provide disclosure to that effect.

In April 2014, John Calma, ostensibly on behalf of the Company, filed a shareholder derivative complaint against certain of the directors of the Company (and the Company as a nominal defendant) in the Court of Chancery of the State of Delaware. The complaint alleges breach of fiduciary duty, waste of corporate assets and unjust enrichment related to stock awards that they received under the Company's director compensation program. The complaint seeks the recovery of monetary damages and other relief for damages allegedly caused to the Company. The Company believes that its directors and the Company have meritorious defenses to these allegations and that it is not reasonably possible that the ultimate outcome of this suit will materially and adversely affect the Company's business, financial condition, results of operations or cash flows.

On April 11, 2008, SSL Services, LLC ("SSL Services") filed a suit for patent infringement against the Company in the United States District Court for the Eastern District of Texas (the "SSL Matter"). SSL Services alleged that the Company infringed U.S. Patent Nos. 6,061,796 (the "796 patent") and 6,158,011 (the "011 patent"). The Company denied infringement and asserted that the patents-in-suit were invalid. A jury trial was held on SSL Services' claims, and on June 18, 2012, the jury found that the Company does not infringe the '796 patent and found that the Company willfully infringes the '011 patent through the sale and use of certain products. The jury awarded SSL Services \$10.0 million. On September 17, 2012, the court issued a final judgment confirming the jury award of \$10.0 million in damages and added \$5.0 million in enhanced damages and approximately \$5.0 million in prejudgment interest on the damages award. The Company does not believe that any of its products infringe the '011 patent, and the Company believes that the '011 patent is invalid. Accordingly, no accrual has been made related to this matter. The Company

has appealed the district court's judgment on the '011 patent.

In addition to the SSL Matter and due to the nature of the Company's business, the Company is subject to patent infringement claims, including current suits against it or one or more of its wholly-owned subsidiaries alleging infringement by various Company products and services (the "Other Matters"). The Company believes that it has meritorious defenses to the allegations made in its pending cases and intends to vigorously defend these lawsuits; however, it is currently unable to determine the ultimate outcome of these or similar matters. In addition, the Company is a defendant in various litigation matters generally arising out of the normal course of business. Although it is difficult to predict the ultimate outcomes of these cases, the Company believes that it is not reasonably possible that the ultimate outcomes will materially and adversely affect its business, financial position, results of operations or cash flows.

#### Guarantees

The authoritative guidance requires certain guarantees to be recorded at fair value and requires a guarantor to make disclosures, even when the likelihood of making any payments under the guarantee is remote. For those guarantees and indemnifications that do not fall within the initial recognition and measurement requirements of the authoritative guidance, the Company must continue to monitor the conditions that are subject to the guarantees and indemnifications, as required under existing generally accepted accounting principles, to identify if a loss has been incurred. If the Company determines that it is probable that a loss has been incurred, any such estimable loss would be recognized. The initial recognition and measurement requirements do not apply to the provisions contained in the majority of the Company's software license agreements that indemnify licensees of the Company's software from damages and costs resulting from claims alleging that the Company's software infringes the intellectual property rights of a third party. The Company has not made payments pursuant to these provisions. The Company has not identified any losses that are probable under these provisions and, accordingly, the Company has not recorded a liability related to these indemnification provisions.

#### 16. RESTRUCTURING

During the first quarter of 2014, the Company announced the implementation of the 2014 Restructuring Program to better align resources to strategic initiatives. As a result, the Company reduced its headcount by 200 full-time positions. It is anticipated the total severance and related costs of these actions will be approximately between \$17.0 million to \$20.0 million, which is expected to be completed by the end of 2014.

Restructuring charges related to the reduction of the Company's headcount by segment consists of the following (in thousands):

|  | Three Months Ended<br>June 30, 2014 | Six Months Ended<br>June 30, 2014 |
|--|-------------------------------------|-----------------------------------|
| Enterprise and Service Provider division | \$ 2,091                            | \$ 7,971                          |
| SaaS division                            | 2,420                               | 6,190                             |
| Total restructuring charges              | \$ 4,511                            | \$ 14,161                         |

#### Restructuring accruals

The activity in the Company's restructuring accruals for the six months ended June 30, 2014 is summarized as follows (in thousands):

|                                      | Total    |
|--------------------------------------|----------|
| Balance at January 1, 2014           | \$—      |
| Employee severance and related costs | 14,161   |
| Payments                             | (9,536 ) |
| Balance at June 30, 2014             | \$4,625  |

As of June 30, 2014, the \$4.6 million in outstanding restructuring liability primarily relates to employee severance and related costs.

As of June 30, 2014, restructuring accruals by segment consisted of the following (in thousands):

|  | Total   |
|--|---------|
| Enterprise and Service Provider division | \$4,059 |
| SaaS division                            | 566     |



Total restructuring charges

\$4,625

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## 17. RECENT ACCOUNTING PRONOUNCEMENTS

In May 2014, the Financial Accounting Standards Board issued an accounting standard update on revenue recognition. The new guidance creates a single, principle-based model for revenue recognition and expands and improves disclosures about revenue. The new guidance is effective for annual reporting periods beginning on or after December 15, 2016, and must be adopted using either a full retrospective approach for all periods presented in the period of adoption or a modified retrospective approach. The Company is currently evaluating the potential impact of this standard on its financial position and results of operations.

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## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Our operating results and financial condition have varied in the past and could in the future vary significantly depending on a number of factors. From time to time, information provided by us or statements made by our employees contain "forward-looking" information that involves risks and uncertainties. In particular, statements contained in this Quarterly Report on Form 10-Q, and in the documents incorporated by reference into this Quarterly Report on Form 10-Q, that are not historical facts, including, but not limited to, statements concerning new products, research and development, offerings of products and services, market positioning and opportunities, headcount, customer demand, distribution and sales channels, financial information and results of operations for future periods, other income (expense), net, product and price competition, strategy and growth initiatives, seasonal factors, restructuring activities, international operations and expansion, investment transactions and valuations of investments and derivative instruments, reinvestment or repatriation of foreign earnings, fluctuations in foreign exchange rates, tax matters, tax rates, the expected benefits of acquisitions, changes in domestic and foreign economic conditions and credit markets, liquidity and debt obligations, share repurchase activity, litigation and intellectual property matters, constitute forward-looking statements and are made under the safe harbor provisions of Section 27A of the Securities Act of 1933, as amended, or the Securities Act, and Section 21E of the Securities Exchange Act of 1934, as amended. These statements are neither promises nor guarantees. Our actual results of operations and financial condition have varied and could in the future vary materially from those stated in any forward-looking statements. The factors described in Part I, Item 1A, "Risk Factors," in our Annual Report on Form 10-K for the year ended December 31, 2013, as may be updated in Part II, Item 1A in this Quarterly Report on Form 10-Q, among others, could cause actual results to differ materially from those contained in forward-looking statements made in this Quarterly Report on Form 10-Q, in the documents incorporated by reference into this Quarterly Report on Form 10-Q or presented elsewhere by our management from time to time. Such factors, among others, could have a material adverse effect upon our business, results of operations and financial condition. We caution readers not to place undue reliance on any forward-looking statements, which only speak as of the date made. We undertake no obligation to update any forward-looking statement to reflect events or circumstances after the date on which such statement is made.

### Overview

Management's discussion and analysis of financial condition and results of operations is intended to help the reader understand our financial condition and results of operations. This section is provided as a supplement to, and should be read in conjunction with, our financial statements and the accompanying notes to our condensed consolidated financial statements included in this Quarterly Report on Form 10-Q for the three months ended June 30, 2014. The results of operations for the periods presented in this report are not necessarily indicative of the results expected for the full year or for any future period, due in part to the seasonality of our business. Historically, our revenue for the fourth quarter of any year is typically higher than our revenue for the first quarter of the subsequent year.

We are a leader in mobile workspaces, providing virtualization, mobility management, networking and cloud services to enable new ways to work better. Our solutions power business mobility through secure, personal workspaces that provide people with instant access to apps, desktops, data and communications on any device, over any network and cloud. This year we are celebrating 25 years of innovation, making IT simpler and people more productive.

We market and license our products directly to customers, over the Web, and through systems integrators, or SIs, in addition to indirectly through value-added resellers, or VARs, value-added distributors, or VADs, original equipment manufacturers, or OEMs and service providers.

### Executive Summary

We believe our approach is unique in the market because we have combined innovative technologies into solutions that enable and power mobile workspaces. Our technologies mobilize desktops, apps, data and people to help our customers drive business value. Our Mobile and Desktop products are leaders in the area of desktop and app management, including Desktop and Application Virtualization products, marketed as XenDesktop and XenApp and mobile device management, or MDM, and mobile application management, including XenMobile products. Our Networking and Cloud products also offer customers a value-added approach to building and delivering cloud services to end-users. Our Cloud Networking products allow our customers to deliver IT services to users with high

performance, security and reliability, and our Cloud Platform products allow our customers to build scalable and reliable private and public cloud computing environments. We believe this combination of products allows us to deliver a comprehensive end-to-end mobile workspace solution; and one that we believe, when considered as a whole, is competitively differentiated by its feature set and interoperability. Communications and Documents Cloud (formerly Collaboration and Data) products enable seamless collaboration and sharing across a diverse mix of devices. In today's business environment there is a sharp focus on IT products and services that can reduce cost and deliver a quick, tangible return on investment, or ROI. We are focused on helping our customers, as they invest in IT products and

services, to reduce IT costs, increase business flexibility and deliver ROI by offering a simpler more flexible approach to computing.

In 2013, we generally saw unevenness in the global IT spending environment and encountered hesitancy on the part of customers in initiating large capital projects while transitioning their top priorities to mobile workspaces. In addition, we introduced new product offerings in our Desktop and Application Virtualization business focused on reducing installation time and total cost of ownership. Although we expect a multi-year product cycle from these offerings, we initially experienced longer than normal customer evaluations causing longer than anticipated sales cycles in the second half of 2013. In the first half of 2014, we found that the investments that we have been making in go-to-market coverage has led to growth in our Cloud Networking business which outweighs the results in our Desktop and Application Virtualization business.

We believe that continued economic uncertainty and the transition of computing and legacy platforms to mobile, cloud, big data and social solutions may adversely affect sales of our products and services and may result in longer sales cycles, slower adoption of technologies and increased price competition.

We are focused on helping our customers embrace and power mobile workspaces and build cloud infrastructure so cloud services can be delivered virtually anywhere with a high quality user experience. We plan to sustain the long-term growth of our businesses around the world by expanding our go-to-market reach and direct customer touch; investing in product innovation and improving integration across our product portfolio to drive simplicity and end-user experience.

In April 2014, we completed a private placement of \$1.25 billion principal amount of 0.500% Convertible Senior Notes due 2019, or the Convertible Notes. In May 2014, we issued an additional \$187.5 million principal amount of Convertible Notes pursuant to the full exercise of the over-allotment option granted to the initial purchasers in the offering, or the Over-Allotment Option. The net proceeds from this offering were approximately \$1.42 billion (including the proceeds from the Over-Allotment Option), after deducting the initial purchasers' discounts and commissions and the offering expenses payable by us.

Further, in order to operate more efficiently, we announced the implementation of the 2014 Restructuring Program to better align resource allocation with our strategic imperatives. The 2014 Restructuring Program included steps to reduce our headcount by 200 full-time positions. During the first and second quarters of 2014, we incurred pre-tax charges of \$9.7 million and \$4.5 million related to employee severance and related costs. We expect to incur additional charges in the third quarter of 2014 related to the 2014 Restructuring Program.

#### Summary of Results

For the three months ended June 30, 2014 compared to the three months ended June 30, 2013, a summary of our results included:

- Product and licenses revenue increased 2.0% to \$231.8 million;
- Software as a service revenue increased 11.8% to \$160.8 million;
- License updates and maintenance revenue increased 7.5% to \$347.0 million;
- Professional services revenue increased 15.2% to \$41.9 million;
- Gross margin as a percentage of revenue decreased 5.0% to 77.6%;
- Operating income decreased 28.3% to \$54.4 million; and
- Diluted net income per share decreased 9.3% to \$0.31.

The increase in our Product and licenses revenue was driven by higher sales of our Networking and Cloud products, led by NetScaler, partially offset by lower overall sales of Mobile and Desktop products, primarily XenApp and XenDesktop, most pronounced in the Americas. Our Software as a service revenue increased primarily due to increased sales of our Communications Cloud products, led by GoToMeeting. The increase in License updates and maintenance revenue was driven by increased sales of maintenance and support across all of our Enterprise and Service Provider products and increased renewals of our Subscription Advantage product. The increase in Professional services revenue was primarily due to increased product training and certification and implementation sales of our Enterprise and Service Provider products. We currently target total revenue to increase when comparing the third quarter of 2014 to the third quarter of 2013. In addition, when comparing the 2014 fiscal year to the 2013 fiscal year, we target total revenue to increase. The decrease in gross margin as a percentage of revenue, operating

income and diluted net income per share when comparing the second quarter of 2014 to the second quarter of 2013 was primarily due to an increase in Amortization of product related intangible assets related to impairment charges recorded in relation to certain intangible assets. Partially offsetting the decrease in diluted net income per share was a tax benefit recorded in the second quarter of 2014 related to the closing of tax audits with the IRS for the tax years 2009 through 2010. Also offsetting the decrease in diluted net income per share was the impact of share repurchases during the second quarter of 2014, which reduced our weighted-average shares outstanding.

### 2014 Acquisitions

On January 8, 2014, we acquired all of the issued and outstanding securities of Framehawk, Inc., or Framehawk. The Framehawk solution optimizes the delivery of virtual desktops and applications to mobile devices and will be combined with HDX technology in the Citrix XenApp and XenDesktop products to deliver an improved user experience under adverse network conditions. The total consideration for this transaction was approximately \$24.2 million, net of \$0.2 million of cash acquired, and was paid in cash. We recorded approximately \$14.6 million of goodwill, which is not deductible for tax purposes, and acquired \$29.2 million in assets including \$14.0 million of identifiable product related intangible assets with a useful life of 7.0 years. We continue to evaluate certain income tax assets and liabilities related to this acquisition. Transaction costs associated with the acquisition were approximately \$0.1 million, all of which we expensed during the six months ended June 30, 2014 and are included in General and administrative expense in the accompanying condensed consolidated statements of income. We have included the effect of this transaction in our results of operations prospectively from the date of the acquisition, which was not material to our consolidated results.

During the second quarter of 2014, we acquired all of the issued and outstanding securities of a privately-held company. The total cash consideration for this transaction was approximately \$17.2 million, net of \$0.8 million of cash acquired. Transaction costs associated with the acquisition were approximately \$0.2 million, all of which we expensed during the six months ended June 30, 2014 and are included in General and administrative expense in the accompanying condensed consolidated statements of income.

### 2013 Acquisitions

#### Zenprise

In January 2013, we acquired all of the issued and outstanding securities of Zenprise, Inc., or Zenprise, a privately-held leader in mobile device management. Zenprise became part of our Enterprise and Service Provider segment, in which we have integrated the Zenprise offering for mobile device management into our XenMobile Enterprise edition. The total consideration for this transaction was approximately \$324.0 million, net of \$2.9 million of cash acquired, and was paid in cash. Transaction costs associated with the acquisition were approximately \$0.6 million, of which we expensed approximately \$0.1 million during the six months ended June 30, 2013 and are included in General and administrative expense in the accompanying condensed consolidated statements of income. In addition, in connection with the acquisition, we assumed certain stock options which are exercisable for 285,817 shares of our common stock, for which the vesting period reset fully upon the closing of the transaction.

#### 2013 Other Acquisitions

During the third quarter of 2013, we acquired all of the issued and outstanding securities of a privately-held company. The total consideration for this transaction was approximately \$5.3 million, net of \$2.8 million of cash acquired and was paid in cash. We will pay contingent consideration of up to \$3.0 million in cash upon the satisfaction of certain milestone achievements, as defined pursuant to the share purchase agreement. This business became part of our SaaS division. Transaction costs associated with the acquisition were approximately \$0.2 million, and are included in General and administrative expense in the accompanying condensed consolidated statements of income. No transaction costs were recorded for this transaction during the three and six months ended June 30, 2014 and 2013.

During the fourth quarter of 2013, we acquired all of the issued and outstanding securities of a privately-held company. The total cash consideration for this transaction was approximately \$5.5 million. This business became part of our Enterprise and Service Provider division. Transaction costs associated with the acquisition were approximately \$0.2 million, and are included in General and administrative expense in the accompanying condensed consolidated statements of income. No transaction costs were recorded for this transaction during the three and six months ended June 30, 2014 and 2013.

We have included the effects of all of the companies acquired in our results of operations prospectively from the dates of the acquisition.

### Critical Accounting Policies and Estimates

Our discussion and analysis of financial condition and results of operations are based upon our condensed consolidated financial statements, which have been prepared in accordance with accounting principles generally

accepted in the United States. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent liabilities. We base these estimates on our historical experience and on various other assumptions that we believe to be reasonable under the circumstances, and these estimates form the basis for our judgments concerning the carrying values of assets and liabilities that are not readily apparent from other sources. We periodically evaluate these estimates and judgments based on available information and experience.



Actual results could differ from our estimates under different assumptions and conditions. If actual results significantly differ from our estimates, our financial condition and results of operations could be materially impacted. For more information regarding our critical accounting policies and estimates please refer to “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Critical Accounting Policies and Estimates” contained in our Annual Report on Form 10-K for the year ended December 31, 2013, or the Annual Report, and Note 2 to our condensed consolidated financial statements included in this Quarterly Report on Form 10-Q. There have been no material changes to the critical accounting policies disclosed in the Annual Report.

#### Results of Operations

The following table sets forth our unaudited condensed consolidated statements of income data and presentation of that data as a percentage of change from period-to-period (in thousands):

|   | Three Months Ended |           | Six Months Ended |           | Three Months Ended              | Six Months Ended                |   |  |
|---|--------------------|-----------|------------------|-----------|---------------------------------|---------------------------------|---|--|
|   | June 30, 2014      | 2013      | June 30, 2014    | 2013      | June 30, 2014 vs. June 30, 2013 | June 30, 2014 vs. June 30, 2013 |   |  |
| Revenues:   |                    |           |                  |           |                                 |                                 |   |  |
| Product and licenses                              | \$231,792          | \$227,215 | \$439,216        | \$420,298 | 2.0                             | % 4.5                           | % |  |
| Software as a service                             | 160,779            | 143,858   | 317,911          | 281,424   | 11.8                            | 13.0                            |   |  |
| License updates and maintenance                   | 347,041            | 322,895   | 690,799          | 638,633   | 7.5                             | 8.2                             |   |  |
| Professional services                             | 41,948             | 36,416    | 84,453           | 62,928    | 15.2                            | 34.2                            |   |  |
| Total net revenues                                | 781,560            | 730,384   | 1,532,379        | 1,403,283 | 7.0                             | 9.2                             |   |  |
| Cost of net revenues:                             |                    |           |                  |           |                                 |                                 |   |  |
| Cost of product and license revenues              | 32,762             | 31,700    | 64,099           | 57,494    | 3.4                             | 11.5                            |   |  |
| Cost of services and maintenance revenues         | 88,099             | 71,198    | 166,782          | 135,609   | 23.7                            | 23.0                            |   |  |
| Amortization of product related intangible assets | 54,395             | 24,342    | 78,701           | 49,051    | 123.5                           | 60.4                            |   |  |
| Total cost of net revenues                        | 175,256            | 127,240   | 309,582          | 242,154   | 37.7                            | 27.8                            |   |  |
| Gross margin                                      | 606,304            | 603,144   | 1,222,797        | 1,161,129 | 0.5                             | 5.3                             |   |  |
| Operating expenses:                               |                    |           |                  |           |                                 |                                 |   |  |
| Research and development                          | 140,375            | 132,299   | 273,993          | 262,791   | 6.1                             | 4.3                             |   |  |
| Sales, marketing and services                     | 321,539            | 317,096   | 638,035          | 614,778   | 1.4                             | 3.8                             |   |  |
| General and administrative                        | 75,015             | 67,343    | 147,403          | 130,128   | 11.4                            | 13.3                            |   |  |
| Amortization of other intangible assets           | 10,445             | 10,518    | 22,899           | 20,936    | (0.7)                           | ) 9.4                           | ) |  |
| Restructuring                                     | 4,511              | —         | 14,161           | —         | *                               | *                               |   |  |
| Total operating expenses                          | 551,885            | 527,256   | 1,096,491        | 1,028,633 | 4.7                             | 6.6                             |   |  |
| Income from operations                            | 54,419             | 75,888    | 126,306          | 132,496   | (28.3)                          | ) (4.7)                         | ) |  |
| Interest income                                   | 2,141              | 2,021     | 4,294            | 3,983     | 5.9                             | 7.8                             |   |  |
| Interest expense                                  | 6,984              | 47        | 7,050            | 61        | *                               | *                               |   |  |
| Other income (expense), net                       | 1,452              | (599)     | (3,767)          | (1,351)   | *                               | 178.8                           |   |  |
| Income before income taxes                        | 51,028             | 77,263    | 119,783          | 135,067   | (34.0)                          | ) (11.3)                        | ) |  |
|   | (1,996)            | ) 12,802  | 10,820           | 10,918    | *                               | (0.9)                           | ) |  |

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Income tax (benefit)  
expense

|            |          |          |           |           |       |   |       |   |
|------------|----------|----------|-----------|-----------|-------|---|-------|---|
| Net income | \$53,024 | \$64,461 | \$108,963 | \$124,149 | (17.7 | ) | (12.2 | ) |
|------------|----------|----------|-----------|-----------|-------|---|-------|---|

\* not meaningful

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Revenues

Net revenues of our Enterprise and Service Provider division include Product and licenses, License updates and maintenance, and Professional services. Product and licenses primarily represent fees related to the licensing of the following major products:

• Mobile and Desktop is primarily comprised of our desktop and application virtualization products, which include XenDesktop and XenApp and our mobility products which include XenMobile products; and

• Networking and Cloud is primarily comprised of our cloud networking products, which include NetScaler, CloudBridge and ByteMobile Smart Capacity, and our cloud platform products, which include XenServer, CloudPlatform and CloudPortal.

In addition, we offer incentive programs to our VADs and VARs to stimulate demand for our products. Product and license revenues associated with these programs are partially offset by these incentives to our VADs and VARs.

License updates and maintenance consists of:

• Our Subscription Advantage program, an annual renewable program that provides subscribers with automatic delivery of unspecified software upgrades, enhancements and maintenance releases when and if they become available during the term of the subscription, for which fees are recognized ratably over the term of the contract, which is typically 12 to 24 months; and

• Our maintenance fees, which include technical support and hardware and software maintenance, and which are recognized ratably over the contract term.

Professional services are comprised of:

• Fees from consulting services related to implementation of our products, which are recognized as the services are provided; and

• Fees from product training and certification, which are recognized as the services are provided.

Our SaaS revenues, which are recognized ratably over the contractual term, consist of fees related to our SaaS products including:

• Communications Cloud products, which primarily include GoToMeeting, GoToWebinar and GoToTraining;

• Documents Cloud products, which primarily include ShareFile;

• Remote Access product, GoToMyPC; and

• Remote IT Support products, which primarily include GoToAssist.

|                                 | Three Months Ended |           | Six Months Ended |             | Three Months Ended | Six Months Ended  |
|---------------------------------|--------------------|-----------|------------------|-------------|--------------------|-------------------|
|                                 | June 30,           |           | June 30,         |             | June 30, 2014      | June 30, 2014     |
|                                 | 2014               | 2013      | 2014             | 2013        | vs. June 30, 2013  | vs. June 30, 2013 |
|                                 | (In thousands)     |           |                  |             |                    |                   |
| Product and licenses            | \$231,792          | \$227,215 | \$439,216        | \$420,298   | \$ 4,577           | \$18,918          |
| Software as a service           | 160,779            | 143,858   | 317,911          | 281,424     | 16,921             | 36,487            |
| License updates and maintenance | 347,041            | 322,895   | 690,799          | 638,633     | 24,146             | 52,166            |
| Professional services           | 41,948             | 36,416    | 84,453           | 62,928      | 5,532              | 21,525            |
| Total net revenues              | \$781,560          | \$730,384 | \$1,532,379      | \$1,403,283 | \$ 51,176          | \$129,096         |

Product and Licenses

The increase in Product and licenses revenue for the three months ended June 30, 2014 compared to the three months ended June 30, 2013 was primarily due to increased sales of our Networking and Cloud products of \$14.2 million, led by NetScaler, partially offset by an overall decrease in sales of our Mobile and Desktop products of \$10.3 million, primarily XenApp and XenDesktop. The increase in Product and licenses revenue for the six months ended June 30, 2014 compared to the six months ended June 30, 2013 was primarily due to increased sales of our Networking and Cloud products of \$31.9 million, led by NetScaler, partially offset by a decrease in sales of our Mobile and Desktop products of \$13.7 million, primarily XenApp and XenDesktop. These Product and licenses revenue results were primarily due to the factors discussed in the Executive Summary Overview above. We currently target Product and

licenses revenue to increase when comparing the third quarter of 2014 to the third quarter of 2013.

Software as a Service

Software as a service revenue increased for the three months ended June 30, 2014 compared to the three months ended June 30, 2013 primarily due to increased sales of our Communications Cloud products of \$12.3 million, led by GoToMeeting, and increased sales of our Documents Cloud products of \$5.2 million. Software as a service revenue increased for the six months ended June 30, 2014 compared to the six months ended June 30, 2013 primarily due to increased sales of our Communications Cloud products of \$26.1 million, led by GoToMeeting, and increased sales of our Documents Cloud products of \$10.3 million. We currently target Software as a service revenue to increase when comparing the third quarter of 2014 to the third quarter of 2013.

License Updates and Maintenance

License updates and maintenance revenue increased for the three months ended June 30, 2014 compared to the three months ended June 30, 2013 primarily due to an increase in maintenance revenues of \$13.9 million, primarily driven by

increased sales of maintenance and support contracts across all of our Enterprise and Service Provider division's products and an increase in renewals of our Subscription Advantage product of \$11.6 million. License updates and maintenance revenue increased for the six months ended June 30, 2014 compared to the six months ended June 30, 2013 primarily due to an increase in maintenance revenues of \$32.4 million, primarily driven by increased sales of maintenance and support contracts across all of our Enterprise and Service Provider division's products and an increase in renewals of our Subscription Advantage product of \$25.1 million. We currently target License updates and maintenance revenue to increase when comparing the third quarter of 2014 to the third quarter of 2013.

#### Professional Services

The increase in Professional services revenue when comparing the three and six months ended June 30, 2014 to the three months ended June 30, 2013 was primarily due to increased product training and certification and implementation sales of our Enterprise and Service Provider products. We currently target Professional services revenue to increase when comparing the third quarter of 2014 to the third quarter of 2013 consistent with the targeted increase in Product and licenses revenue described above.

#### Deferred Revenue

Deferred revenues are primarily comprised of License updates and maintenance revenue from our Subscription Advantage product as well as maintenance contracts for our software and hardware products. Deferred revenues also include SaaS revenue from annual service agreements for our online services and Professional services revenue primarily related to our consulting contracts. Deferred revenues increased approximately \$18.3 million as of June 30, 2014 compared to December 31, 2013 primarily due to an increase related to our hardware and software maintenance contracts of \$33.9 million and increased sales of our SaaS products of \$8.7 million, partially offset by a decrease in new and renewal sales of our Subscription Advantage product of \$25.9 million. We currently anticipate that deferred revenues will increase throughout the remainder of 2014.

#### International Revenues

International revenues (sales outside the United States) accounted for approximately 44.4% of our net revenues for the three months ended June 30, 2014 and 45.5% of our net revenues for the three months ended June 30, 2013.

International revenues (sales outside the United States) accounted for approximately 44.4% of our net revenues for the six months ended June 30, 2014 and 44.5% of our net revenues for the six months ended June 30, 2013. See Note 9 to our condensed consolidated financial statements for detailed information on net revenues by geography.

#### Segment Revenues

Our revenues are derived from sales of Enterprise and Service Provider products which include our Mobile and Desktop products, Networking and Cloud products and related License updates and maintenance and Professional services and from our SaaS products which include Communications Cloud, Documents Cloud, Remote Access and Remote IT Support products. Enterprise and Service Provider and SaaS constitute our two reportable segments.

An analysis of our reportable segment net revenue is presented below (in thousands):

|                                 | Three Months Ended |           | Six Months Ended |             | Increase for the   |  |
|---------------------------------|--------------------|-----------|------------------|-------------|--|--|
|                                 | June 30,<br>2014   | 2013      | June 30,<br>2014 | 2013        | Three Months Ended<br>June 30, 2014<br>vs. June 30, 2013 | Six Months Ended<br>June 30, 2014<br>vs. June 30, 2013 |
| Enterprise and Service Provider | \$620,781          | \$586,526 | \$1,214,468      | \$1,121,859 | 5.8  | % 8.3  |
| SaaS                            | 160,779            | 143,858   | 317,911          | 281,424     | 11.8   | % 13.0   |
| Net revenues                    | \$781,560          | \$730,384 | \$1,532,379      | \$1,403,283 | 7.0  | % 9.2  |

With respect to our segment revenues, the increase in net revenues for the comparative periods presented was due primarily to the factors previously discussed above. See Note 9 of our condensed consolidated financial statements for additional information on our segment revenues.

#### Cost of Net Revenues

|   | Three Months Ended |           | Six Months Ended |           | Three Months Ended<br>June 30, 2014<br>vs. June 30, 2013 | Six Months Ended<br>June 30, 2014<br>vs. June 30, 2013 |
|---|--------------------|-----------|------------------|-----------|--|--|
|   | June 30,<br>2014   | 2013      | June 30,<br>2014 | 2013      |  |  |
| Cost of product and license revenues              | \$32,762           | \$31,700  | \$64,099         | \$57,494  | \$1,062  | \$6,605  |
| Cost of services and maintenance revenues         | 88,099             | 71,198    | 166,782          | 135,609   | 16,901   | 31,173   |
| Amortization of product related intangible assets | 54,395             | 24,342    | 78,701           | 49,051    | 30,053   | 29,650   |
| Total cost of net revenues                        | \$175,256          | \$127,240 | \$309,582        | \$242,154 | \$48,016   | \$67,428   |

Cost of product and license revenues consists primarily of hardware, shipping expense, royalties, product media and duplication, manuals and packaging materials. Cost of services and maintenance revenues consists primarily of compensation and other personnel-related costs of providing technical support and consulting, as well as the costs related to providing our SaaS, which includes the cost to support the voice and video offerings in our Communications Cloud products. Also included in Cost of net revenues is amortization of product related intangible assets.

Cost of product and license revenues increased for the three and six months ended June 30, 2014 compared to the three and six months ended June 30, 2013 primarily due to increased sales of our Networking and Cloud products, as described above, many of which contain hardware components that have a higher cost than our other software products. We currently target Cost of product and license revenues to increase when comparing the third quarter of 2014 to the third quarter of 2013 consistent with the targeted increase in sales of our hardware products.

Cost of services and maintenance revenues increased for the three months ended June 30, 2014 compared to the three months ended June 30, 2013 primarily due to an increase in sales of our Communications and Documents Cloud products of \$6.7 million. Also contributing to the increase in Cost of services and maintenance revenues is an increase in product training and certification and implementation costs of \$6.1 million related to increased sales of our Enterprise and Service Provider division's products as described above. Cost of services and maintenance revenues increased for the six months ended June 30, 2014 compared to the six months ended June 30, 2013 primarily due to an increase in sales of our Communications and Documents Cloud products of \$14.3 million. Also contributing to the increase in Cost of services and maintenance revenues is an increase in product training and certification and implementation costs of \$11.4 million related to increased sales of our Enterprise and Service Provider division's products as described above. We currently target Cost of services and maintenance revenues to increase when comparing the third quarter of 2014 to the third quarter of 2013, consistent with the targeted increases in Software as a service revenue, License updates and maintenance revenue and Professional services revenue as discussed above.

Amortization of product related intangible assets increased for the three and six months ended June 30, 2014 compared to the three and six months ended June 30, 2013 primarily as a result of impairment charges of \$29.6 million recorded in relation to certain intangible assets.

### Gross Margin

Gross margin as a percentage of revenue was 77.6% for the three months ended June 30, 2014 and 82.6% for the three months ended June 30, 2013. Gross margin as a percentage of revenue was 79.8% for the six months ended June 30, 2014 and 82.7% for the six months ended June 30, 2013. The decrease in gross margin as a percentage of net revenue is primarily a result of impairment charges recorded in relation to certain intangible assets of \$29.6 million. When comparing the third quarter of 2014 to the third quarter of 2013, we expect a slight decline in gross margin, consistent with our targeted increase in sales of our hardware products and services. When comparing the full year 2014 to the full year 2013, we expect a decline in gross margin primarily due to impairment charges recorded in relation to certain intangible assets during the second quarter of 2014.

### Operating Expenses

#### Foreign Currency Impact on Operating Expenses

The functional currency for all of our wholly-owned foreign subsidiaries in our Enterprise and Service Provider segment is the U.S. dollar. A substantial majority of our overseas operating expenses and capital purchasing activities are transacted in local currencies and are therefore subject to fluctuations in foreign currency exchange rates. In order to minimize the impact on our operating results, we generally initiate our hedging of currency exchange risks up to 12 months in advance of anticipated

foreign currency expenses. When the dollar is weak, the resulting increase to foreign currency denominated expenses will be partially offset by the gain in our hedging contracts. When the dollar is strong, the resulting decrease to foreign currency denominated expenses will be partially offset by the loss in our hedging contracts. There is a risk that there will be fluctuations in foreign currency exchange rates beyond the timeframe for which we hedge our risk.

#### Research and Development Expenses

|  | Three Months Ended<br>June 30,<br>2014 |  | Six Months Ended<br>June 30,<br>2014 |  | Three Months Ended<br>June 30, 2014<br>vs. June 30, 2013 |  | Six Months Ended<br>June 30, 2014<br>vs. June 30, 2013 |  |
|--|--|--|--------------------------------------|--|--|--|--|--|
|  | (In thousands)                         |  |                                      |  |  |  |  |  |

|                          |           |           |           |           |         |  |          |  |
|--------------------------|-----------|-----------|-----------|-----------|---------|--|----------|--|
| Research and development | \$140,375 | \$132,299 | \$273,993 | \$262,791 | \$8,076 |  | \$11,202 |  |
|--------------------------|-----------|-----------|-----------|-----------|---------|--|----------|--|

Research and development expenses consisted primarily of personnel related costs and facility and equipment costs directly related to our research and development activities. We expensed substantially all development costs included in the research and development of our products.

Research and development expenses increased during the three and six months ended June 30, 2014 compared to the three and six months ended June 30, 2013 primarily due to an increase in compensation, including stock-based compensation and employee-related costs, primarily related to increased headcount.

#### Sales, Marketing and Services Expenses

|  | Three Months Ended<br>June 30,<br>2014 |  | Six Months Ended<br>June 30,<br>2014 |  | Three Months Ended<br>June 30, 2014<br>vs. June 30, 2013 |  | Six Months<br>Ended<br>June 30, 2014<br>vs. June 30, 2013 |  |
|--|--|--|--------------------------------------|--|--|--|---|--|
|  | (In thousands)                         |  |                                      |  |  |  |   |  |

|                               |           |           |           |           |         |  |          |  |
|-------------------------------|-----------|-----------|-----------|-----------|---------|--|----------|--|
| Sales, marketing and services | \$321,539 | \$317,096 | \$638,035 | \$614,778 | \$4,443 |  | \$23,257 |  |
|-------------------------------|-----------|-----------|-----------|-----------|---------|--|----------|--|

Sales, marketing and services expenses consisted primarily of personnel related costs, including sales commissions, pre-sales support, the costs of marketing programs aimed at increasing revenue, such as brand development, advertising, trade shows, public relations and other market development programs and costs related to our facilities, equipment and information systems that are directly related to our sales, marketing and services activities.

Sales, marketing and services expenses increased during the three months ended June 30, 2014 compared to the three months ended June 30, 2013 primarily due to an increase in professional fees incurred on projects to support business growth. Sales, marketing and services expenses increased during the six months ended June 30, 2014 compared to the six months ended June 30, 2013 primarily due to an increase in compensation, including variable and stock-based



compensation and employee-related costs due to additional headcount in our sales force and professional services group.

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## General and Administrative Expenses

|                            | Three Months Ended |          | Six Months Ended |           | Three Months Ended | Six Months Ended  |
|----------------------------|--------------------|----------|------------------|-----------|--------------------|-------------------|
|                            | June 30,           |          | June 30,         |           | June 30, 2014      | June 30, 2014     |
|                            | 2014               | 2013     | 2014             | 2013      | vs. June 30, 2013  | vs. June 30, 2013 |
|                            | (In thousands)     |          |                  |           |                    |                   |
| General and administrative | \$75,015           | \$67,343 | \$147,403        | \$130,128 | \$7,672            | \$17,275          |

General and administrative expenses consisted primarily of personnel related costs and expenses related to outside consultants assisting with information systems, as well as accounting and legal fees.

General and administrative expenses increased for the three months ended June 30, 2014 compared to the three months ended June 30, 2013 primarily due to an increase in compensation and employee related costs of \$5.5 million due to additional headcount, primarily in finance and operations. Also contributing to the increase in General and administrative expense when comparing the three months ended June 30, 2014 to the three months ended June 30, 2013 is an increase in professional fees of \$3.3 million primarily related to projects to support business growth.

General and administrative expenses increased for the six months ended June 30, 2014 compared to the six months ended June 30, 2013 primarily due to an increase in compensation and employee related costs of \$11.1 million due to additional headcount, primarily in finance and operations. Also contributing to the increase in General and administrative expense when comparing the six months ended June 30, 2014 to the six months ended June 30, 2013 is an increase in professional fees of \$7.7 million primarily related to projects to support business growth.

## Restructuring Expenses

|               | Three Months Ended |      | Six Months Ended |      | Three Months Ended | Six Months Ended  |
|---------------|--------------------|------|------------------|------|--------------------|-------------------|
|               | June 30,           |      | June 30,         |      | June 30, 2014      | June 30, 2014     |
|               | 2014               | 2013 | 2014             | 2013 | vs. June 30, 2013  | vs. June 30, 2013 |
|               | (In thousands)     |      |                  |      |                    |                   |
| Restructuring | \$4,511            | \$—  | \$14,161         | \$—  | \$4,511            | \$14,161          |

In March 2014, we implemented the 2014 Restructuring Program, which primarily included the reduction of our headcount by 200 full-time positions. The pre-tax charges we incurred were primarily related to severance and other costs directly related to the reduction of our workforce. The restructuring program is expected to be completed by the end of 2014. For more information, see “—Executive Summary— Overview” and Note 16 to our condensed consolidated financial statements.

## 2014 Operating Expense Outlook

When comparing the third quarter of 2014 to the third quarter of 2013, we are targeting Operating expenses to increase across all functional areas primarily related to increases in headcount and ongoing investments in the business. We also expect to incur additional charges in the remainder of 2014 related to the 2014 Restructuring Program.

## Interest Expense

|                  | Three Months Ended |      | Six Months Ended |      | Three Months Ended | Six Months Ended  |
|------------------|--------------------|------|------------------|------|--------------------|-------------------|
|                  | June 30,           |      | June 30,         |      | June 30, 2014      | June 30, 2014     |
|                  | 2014               | 2013 | 2014             | 2013 | vs. June 30, 2013  | vs. June 30, 2013 |
|                  | (In thousands)     |      |                  |      |                    |                   |
| Interest expense | \$6,984            | \$47 | \$7,050          | \$61 | \$6,937            | \$6,989           |

Interest expense, in 2014, consists primarily of interest on our convertible senior notes. The increase was primarily due to interest expense associated with the issuance of our convertible senior notes. We currently target interest expense to increase when comparing the third quarter of 2014 to the third quarter of 2013.

## Other Income (Expense), Net

|                                | Three Months Ended<br>June 30,<br>2014 |         | Six Months Ended<br>June 30,<br>2014 |           | Three Months Ended<br>June 30, 2014<br>vs. June 30, 2013 | Six Months Ended<br>June 30, 2014<br>vs. June 30, 2013 |
|--------------------------------|--|---------|--------------------------------------|-----------|--|--|
|                                | (In thousands)                         |         |                                      |           |  |  |
| Other income<br>(expense), net | \$1,452                                | \$(599) | \$(3,767)                            | \$(1,351) | \$2,051  | \$(2,416)  |

Other income (expense), net is primarily comprised of remeasurement of foreign currency transaction gains (losses), realized losses related to changes in the fair value of our investments that have a decline in fair value considered other-than-temporary and recognized gains (losses) related to our investments, which was not material for all periods presented.

The change in Other income (expense), net, during the three months ended June 30, 2014 compared to the three months ended June 30, 2013 is primarily due to a gain on remeasurement of our foreign currency transactions. For more information on our cost method investments, see Note 5 to our condensed consolidated financial statements. The change in Other income (expense), net, during the six months ended June 30, 2014 compared to the six months ended June 30, 2013 is primarily due to net losses recognized on cost method investments of \$5.1 million, partially offset by a gain on remeasurement of our foreign currency transactions of \$1.7 million. For more information on our cost method investments, see Note 5 to our condensed consolidated financial statements.

## Income Taxes

As of June 30, 2014, our net unrecognized tax benefits totaled approximately \$59.9 million as compared to \$63.8 million as of December 31, 2013. All amounts included in this balance affect the annual effective tax rate. We have \$0.3 million accrued for the payment of interest and penalties as of June 30, 2014.

We and certain of our subsidiaries are subject to U.S. federal income taxes, as well as income taxes of multiple state and foreign jurisdictions. With few exceptions, we are no longer subject to U.S. federal, state and local, or non-U.S., income tax examinations by tax authorities for years prior to 2011.

During the quarter ended June 30, 2014, the Internal Revenue Service, or IRS, concluded its field examination of our 2009 and 2010 tax years and issued proposed adjustments primarily related to transfer pricing and the research and development tax credit. In June 2014, we finalized our tax deficiency calculations and formally closed the audit with the IRS for the 2009 and 2010 tax years. As a result, we recognized a net tax benefit related to the settlement of all tax issues with the IRS for the 2009 and 2010 tax years, the impact on subsequent years and the reduction of our uncertain tax positions for the closed tax years of \$9.3 million during the second quarter of 2014.

In the ordinary course of global business, there are transactions for which the ultimate tax outcome is uncertain and judgment is required in determining the worldwide provision for income taxes. We provide for income taxes on transactions based on our estimate of the probable liability. We adjust our provision as appropriate for changes that impact our underlying judgments. Changes that impact provision estimates include such items as jurisdictional interpretations on tax filing positions based on the results of tax audits and general tax authority rulings. Due to the evolving nature of tax rules combined with the large number of jurisdictions in which we operate, it is possible that our estimates of our tax liability and the realizability of our deferred tax assets could change in the future, which may result in additional tax liabilities and adversely affect our results of operations, financial condition and cash flows.

We are required to estimate our income taxes in each of the jurisdictions in which we operate as part of the process of preparing our condensed consolidated financial statements. At June 30, 2014, we had approximately \$132.9 million in net deferred tax assets. The authoritative guidance requires a valuation allowance to reduce the deferred tax assets reported if, based on the weight of the evidence, it is more likely than not that some portion or all of the deferred tax assets will not be realized. We review deferred tax assets periodically for recoverability and make estimates and judgments regarding the expected geographic sources of taxable income and gains from investments, as well as tax planning strategies in assessing the need for a valuation allowance.

We maintain certain strategic management and operational activities in overseas subsidiaries and its foreign earnings are taxed at rates that are generally lower than in the United States. We do not expect to remit earnings from its foreign subsidiaries. Our effective tax rate was approximately (3.9)% and 16.6% for the three months ended June 30,

2014 and 2013, respectively, and 9.0% and 8.1% for the six months ended June 30, 2014 and 2013, respectively. The decrease in the effective tax rate when comparing the three months ended June 30, 2014 to the three months ended June 30, 2013 was primarily due to the impact of settling the federal IRS examination.

Our effective tax rate generally differs from the U.S. federal statutory rate of 35% due primarily to lower tax rates on earnings generated by our foreign operations that are taxed primarily in Switzerland. We have not provided for U.S. taxes for those earnings because we plan to reinvest all of those earnings indefinitely outside the United States.

#### Liquidity and Capital Resources

During the six months ended June 30, 2014, we generated operating cash flows of \$491.4 million. These operating cash flows related primarily to a change in operating assets and liabilities of \$137.0 million, net of effect of our acquisitions. Also contributing to these cash inflows was net income of \$109.0 million, adjusted for, among other things, non-cash charges, depreciation and amortization expenses of \$168.8 million and stock-based compensation expense of \$86.0 million. Our investing activities used \$320.3 million of cash consisting primarily of net purchases of investments of \$202.1 million, cash paid for the purchase of property and equipment of \$67.1 million and cash paid for acquisitions of \$41.3 million. Our financing activities used cash of \$173.3 million primarily due to cash paid for stock repurchases of \$1.5 billion, the purchase of hedges on the convertible senior notes of \$184.3 million and cash paid for tax withholding on vested stock awards of \$22.8 million, partially offset by proceeds from the issuance of convertible senior notes of \$1.4 billion, proceeds from the issuance of warrants of \$101.8 million and the issuance of common stock under our employee stock-based compensation plans of \$18.1 million.

During the six months ended June 30, 2013, we generated operating cash flows of \$475.7 million. These operating cash flows related primarily to a change in operating assets and liabilities of \$144.8 million, net of effect of our acquisitions. Also contributing to these cash inflows was net income of \$124.1 million, adjusted for, among other things, non-cash charges, including depreciation and amortization expenses of \$130.5 million, stock-based compensation expense of \$91.4 million and the tax effect of stock-based compensation of \$15.1 million. These cash inflows were partially offset by operating outflows related to a deferred income tax benefit of \$25.2 million. Our investing activities used \$776.3 million of cash consisting primarily of cash paid for acquisitions of \$324.0 million, cash paid for net purchases of investments of \$381.0 million and the purchase of property and equipment of \$66.8 million. Our financing activities used cash of \$78.0 million primarily due to cash paid for stock repurchases of \$101.0 million, partially offset by proceeds received from the issuance of common stock under our employee stock-based compensation plans of \$35.0 million and the excess tax benefit from stock-based compensation of \$11.9 million. Historically, significant portions of our cash inflows have been generated by our operations. We believe that our existing cash and investments, together with cash flows expected from operations, will be sufficient to meet expected operating and capital expenditure requirements for the next 12 months. We continue to search for suitable acquisition candidates and could acquire or make investments in companies we believe are related to our strategic objectives. We could from time to time seek to raise additional funds through the issuance of debt or equity securities for larger acquisitions.

#### Convertible Senior Notes

In April 2014, we completed a private placement of \$1.25 billion principal amount of 0.500% Convertible Senior Notes due 2019, or the Convertible Notes. Thereafter, in May 2014, we issued an additional \$187.5 million principal amount of Convertible Notes pursuant to the full exercise of the over-allotment option granted to the initial purchasers in the offering, or the Over-Allotment Option. The net proceeds from this offering were approximately \$1.42 billion (including the proceeds from the Over-Allotment Option), after deducting the initial purchasers' discounts and commissions and the offering expenses payable by us. We used approximately \$82.5 million of the net proceeds to pay the cost of certain bond hedges entered into in connection with the offering (after such cost was partially offset by the proceeds to us from certain warrant transactions). Please see Note 10 to our condensed consolidated financial statements for additional details on the Convertible Notes offering and the related bond hedges and warrant transactions.

We used the remainder of the net proceeds from the offering and a portion of our existing cash and investments to purchase an aggregate of approximately \$1.5 billion of our common stock under our share repurchase program. We used approximately \$101.0 million to purchase shares of our common stock from certain purchasers of the Convertible Notes in privately negotiated transactions concurrently with the closing of the offering, and the remaining \$1.4 billion to purchase additional shares of our common stock through an accelerated share repurchase transaction, or the ASR, which we entered into with Citibank, N.A., or Citibank, on April 25, 2014, and which is discussed in further

detail in Note 14 to our condensed consolidated financial statements. We intend to use the remaining net proceeds resulting from the exercise of the Over-Allotment Option for working capital and general corporate purposes.

## Cash, Cash Equivalents and Investments

|  | June 30, 2014  | December 31,<br>2013 | 2014 Compared to<br>2013 |
|--|----------------|----------------------|--------------------------|
|  | (In thousands) |                      |                          |
| Cash, cash equivalents and investments | \$1,796,074    | \$1,590,416          | \$205,658                |

The increase in Cash, cash equivalents and investments when comparing June 30, 2014 to December 31, 2013, is primarily due to proceeds from the issuance of convertible senior notes of \$1.42 billion, cash provided by our operating activities of \$491.4 million and proceeds from the issuance of warrants of \$101.8 million, partially offset by cash paid for stock repurchases of \$1.50 billion, the purchase of hedges on the convertible senior notes of \$184.3 million, purchases of property and equipment of \$67.1 million and cash paid for acquisitions, net of cash acquired, of \$41.3 million. As of June 30, 2014, \$1.30 billion of the \$1.80 billion of Cash, cash equivalents and investments was held by our foreign subsidiaries. If these funds are needed for our operations in the United States, we would be required to accrue and pay U.S. taxes to repatriate these funds. Our current plans are not expected to require repatriation of cash and investments to fund our U.S. operations and, as a result, we intend to permanently reinvest our foreign earnings. We generally invest our cash and cash equivalents in investment grade, highly liquid securities to allow for flexibility in the event of immediate cash needs. Our short-term and long-term investments primarily consist of interest-bearing securities.

## Fair Value Measurements

The authoritative guidance defines fair value as an exit price, representing the amount that would either be received to sell an asset or be paid to transfer a liability in an orderly transaction between market participants. As such, fair value is a market-based measurement that should be determined based on assumptions that market participants would use in pricing an asset or liability. As a basis for considering such assumptions, the guidance establishes a three-tier fair value hierarchy, which prioritizes the inputs used in measuring fair value as follows:

- Level 1. Observable inputs such as quoted prices in active markets for identical assets or liabilities;
- Level 2. Inputs, other than the quoted prices in active markets, that are observable either directly or indirectly; and
- Level 3. Unobservable inputs in which there is little or no market data, which require the reporting entity to develop its own assumptions.

Available-for-sale securities included in Level 2 are valued utilizing inputs obtained from an independent pricing service, or the Service, which uses quoted market prices for identical or comparable instruments rather than direct observations of quoted prices in active markets. The Service gathers observable inputs for all of our fixed income securities from a variety of industry data providers, for example, large custodial institutions and other third-party sources. Once the observable inputs are gathered by the Service, all data points are considered and an average price is determined. The Service's providers utilize a variety of inputs to determine their quoted prices. These inputs may include interest rates, known historical trades, yield curve information, benchmark data, prepayment speeds, credit quality and broker/dealer quotes. Substantially all of our available-for-sale investments are valued utilizing inputs obtained from the Service and accordingly are categorized as Level 2. We periodically independently assess the pricing obtained from the Service and historically have not adjusted the Service's pricing as a result of this assessment. Available-for-sale securities are included in Level 3 when relevant observable inputs for a security are not available. Our assessment of the significance of a particular input to the fair value measurement requires judgment and may affect the classification of assets and liabilities within the fair value hierarchy. In certain instances, the inputs used to measure fair value may meet the definition of more than one level of the fair value hierarchy. The input with the lowest level priority is used to determine the applicable level in the fair value hierarchy.

## Assets and Liabilities Measured at Fair Value on a Recurring Basis

Our fixed income available-for-sale security portfolio generally consists of investment grade securities from diverse issuers with a minimum credit rating of A-/A3 and a weighted average credit rating of AA-/Aa3. We value these securities based on pricing from the Service, whose sources may use quoted prices in active markets for identical assets (Level 1 inputs) or inputs other than quoted prices that are observable either directly or indirectly (Level 2 inputs) in determining fair value, and accordingly, we classify all of our fixed income available-for-sale securities as Level 2.

We measure our cash flow hedges, which are classified as Prepaid expenses and other current assets and Accrued expenses and other current liabilities, at fair value based on indicative prices in active markets (Level 2 inputs).

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## Assets Measured at Fair Value on a Recurring Basis Using Significant Unobservable Inputs (Level 3)

We have invested in convertible debt securities of certain early-stage entities that are classified as available-for-sale investments. As quoted prices in active markets or other observable inputs were not available for these investments, in order to measure them at fair value, we utilized a discounted cash flow model using a discount rate reflecting the market risk inherent in holding securities of an early-stage enterprise, adjusted by the probability-weighted exit possibilities associated with the convertible debt securities. Typically the discount rate used by us in measuring the fair value of investments in convertible debt securities of certain early-stage entities is commensurate with the nature and size of these entities. This methodology required us to make assumptions that were not directly or indirectly observable regarding the fair value of the convertible debt securities; accordingly they are a Level 3 valuation and are included in the table below. See Note 5 to our condensed consolidated financial statements for more information regarding our available-for-sale investments.

|  | Corporate<br>Securities<br>(In thousands) |
|--|---|
| Balance at December 31, 2013               | \$ 10,291                                 |
| Purchases of Level 3 securities            | 1,300                                     |
| Proceeds received on Level 3 securities    | (7,875 )                                  |
| Total realized losses included in earnings | 2,875                                     |
| Balance at June 30, 2014                   | \$ 6,591                                  |

## Assets Measured at Fair Value on a Non-recurring Basis Using Significant Unobservable Inputs (Level 3)

During the three and six months ended June 30, 2014, certain cost method investments with a combined carrying value of \$3.2 million were determined to be impaired and were written down to zero. The impairment charge is included in Other income (expense), net in the accompanying condensed consolidated financial statements. In determining the fair value of cost method investments, we considered many factors including but not limited to operating performance of the investee, the amount of cash that the investee has on-hand, the ability to obtain additional financing and the overall market conditions in which the investee operates. The fair value of the cost method investments represent a Level 3 valuation as the assumptions used in valuing these investments were not directly or indirectly observable.

## Accounts Receivable, Net

|                                 | June 30, 2014  | December 31,<br>2013 | 2014 Compared to<br>2013 |
|---------------------------------|----------------|----------------------|--------------------------|
|                                 | (In thousands) |                      |                          |
| Accounts receivable             | \$ 511,495     | \$ 660,175           | \$(148,680 )             |
| Allowance for returns           | (1,088 )       | (2,062 )             | 974 )                    |
| Allowance for doubtful accounts | (3,998 )       | (3,292 )             | (706 )                   |
| Accounts receivable, net        | \$ 506,409     | \$ 654,821           | \$(148,412 )             |

The decrease in Accounts receivable, net, when comparing June 30, 2014 to December 31, 2013 was primarily due to increased collections during the six months ended June 30, 2014 on higher sales in the fourth quarter of 2013. The activity in our Allowance for returns was comprised primarily of \$2.2 million in credits issued for returns during the six month period ended June 30, 2014, partially offset by \$1.2 million of provisions for returns recorded during the six month period ended June 30, 2014. The activity in our Allowance for doubtful accounts was comprised primarily of \$1.3 million in additional provisions for doubtful accounts during the six month period ended June 30, 2014, partially offset by \$0.6 million of uncollectible accounts written off, net of recoveries during the six month period ended June 30, 2014. From time to time, we could maintain individually significant accounts receivable balances from our distributors or customers, which are comprised of large business enterprises, governments and small and medium-sized businesses. If the financial condition of our distributors or customers deteriorates, our operating results could be adversely affected.



### Stock Repurchase Programs

Our Board of Directors authorized an ongoing stock repurchase program with a total repurchase authority granted to us of \$5.4 billion, of which \$1.5 billion was approved in April 2014. We may use the approved dollar authority to repurchase stock at any time until the approved amount is exhausted. The objective of our stock repurchase program is to improve stockholders' returns. At June 30, 2014, approximately \$428.3 million was available to repurchase common stock pursuant to the stock repurchase program. All shares repurchased are recorded as treasury stock. A portion of the funds used to repurchase stock over the course of the program was provided by net proceeds from the Convertible Notes offering, as well as proceeds from employee stock option exercises and the related tax benefit.

We are authorized to make open market purchases of our common stock using general corporate funds through open market purchases or pursuant to a Rule 10b5-1 plan or in privately negotiated transactions.

In April 2014, in connection with the \$1.5 billion increase in repurchase authority granted to us under our ongoing stock repurchase program, we used approximately \$101.0 million to purchase 1.7 million shares of our common stock from certain purchasers of the Convertible Notes in privately negotiated transactions concurrently with the closing of the Convertible Notes offering discussed above, and an additional \$1.4 billion to purchase additional shares of our common stock through our ASR with Citibank. On April 30, 2014, under the ASR agreement, we paid approximately \$1.4 billion to Citibank and received approximately 19.2 million shares of our common stock. The total number of shares of our common stock that we will repurchase under the ASR agreement will be based on the average of the daily volume-weighted average prices of our common stock during the term of the ASR agreement, less a discount. At settlement, Citibank may be required to deliver additional shares of our common stock to us or, under certain circumstances, we may be required to deliver shares of our common stock or make a cash payment to Citibank. Final settlement of the ASR agreement is expected to be completed by the end of December 2014, although the settlement may be accelerated at Citibank's option. See Note 10 to our condensed consolidated financial statements for detailed information on our Convertible Notes offering and the transactions related thereto, including the ASR.

During the three and six months ended June 30, 2014, we had no open market purchases, other than under the ASR. During the three months ended June 30, 2013, we expended approximately \$39.7 million on open market purchases, repurchasing 614,750 shares of outstanding common stock at an average price of \$64.53. During the six months ended June 30, 2013, we expended approximately \$101.0 million on open market purchases, repurchasing 1,475,250 shares of outstanding common stock at an average price of \$68.49.

### Shares for Tax Withholding

During the three months ended June 30, 2014, we withheld 26,460 shares from stock units that vested, totaling \$1.6 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. During the six months ended June 30, 2014, we withheld 394,770 shares from stock units that vested, totaling \$22.8 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. These shares are reflected as treasury stock in our condensed consolidated balance sheets and the related cash outlays do not reduce our total stock repurchase authority.

During the three months ended June 30, 2013, we withheld 23,796 shares from stock units that vested, totaling \$1.6 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. During the six months ended June 30, 2013, we withheld 346,334 shares from stock units that vested, totaling \$24.8 million, to satisfy minimum tax withholding obligations that arose on the vesting of stock units. These shares are reflected as treasury stock in our condensed consolidated balance sheets and the related cash outlays do not reduce our total stock repurchase authority.

## Contractual Obligations and Off-Balance Sheet Arrangement

## Contractual Obligations

We have certain contractual obligations that are recorded as liabilities in our condensed consolidated financial statements. Other items, such as operating lease obligations, are not recognized as liabilities in our condensed consolidated financial statements, but are required to be disclosed in the notes to our condensed consolidated financial statements.

The following table summarizes our significant contractual obligations at June 30, 2014 and the future periods in which such obligations are expected to be settled in cash. Additional details regarding these obligations are provided in the notes to our condensed consolidated financial statements (in thousands):

|  | Payments due by period |                  |           |             |                   |
|--|------------------------|------------------|-----------|-------------|-------------------|
|  | Total                  | Less than 1 Year | 1-3 Years | 3-5 Years   | More than 5 Years |
| Operating lease obligations                  | \$425,900              | \$33,127         | \$142,767 | \$100,154   | \$149,852         |
| Convertible senior notes <sup>(1)</sup>      | 1,437,500              | —                | —         | 1,437,500   | —                 |
| Purchase obligations <sup>(2)</sup>          | 34,579                 | 34,579           | —         | —           | —                 |
| Total contractual obligations <sup>(3)</sup> | \$1,897,979            | \$67,706         | \$142,767 | \$1,537,654 | \$149,852         |

During the second quarter of 2014, we completed a private placement of \$1.44 billion principal amount of 0.500% Convertible Senior Notes due 2019. The amount above represents the principal balance to be repaid. See Note 10 to our condensed consolidated financial statements for detailed information on the Convertible Notes offering and the transactions related thereto.

Purchase obligations represent non-cancelable commitments to purchase inventory ordered before June 30, 2014 of approximately \$19.7 million and a contingent obligation to purchase inventory, which is based on amount of usage, of approximately \$18.1 million.

Total contractual obligations do not include agreements where our commitment is variable in nature or where cancellations without payment provisions exist and excludes \$59.9 million of liabilities related to uncertain tax positions recorded in accordance with authoritative guidance, because we could not make reasonably reliable estimates of the period or amount of cash settlement with the respective taxing authorities. See Note 13 to our condensed consolidated financial statements.

As of June 30, 2014, we did not have any individually material capital lease obligations or other material long-term commitments reflected on our condensed consolidated balance sheets.

## Off-Balance Sheet Arrangements

We do not have any special purpose entities or off-balance sheet financing arrangements.

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

There were no material changes during the quarter ended June 30, 2014 with respect to the information appearing in Part II, Item 7A, "Quantitative and Qualitative Disclosures About Market Risk," of our Annual Report on Form 10-K for the year ended December 31, 2013.

**ITEM 4. CONTROLS AND PROCEDURES**

**Evaluation of Disclosure Controls and Procedures**

As of June 30, 2014, our management, with the participation of our principal executive and principal financial officers, evaluated the effectiveness of our disclosure controls and procedures pursuant to Rule 13a-15(b) promulgated under the Securities Exchange Act of 1934, as amended (the "Exchange Act"). Based upon that evaluation, our principal executive officer and our principal financial officer concluded that, as of June 30, 2014, our disclosure controls and procedures were effective in ensuring that material information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission's rules and forms, including ensuring that such material information is accumulated by and communicated to our management, including our principal executive officer and our principal financial officer, as appropriate, to allow timely decisions regarding required disclosure.

**Changes in Internal Control Over Financial Reporting**

During the quarter ended June 30, 2014, there were no changes in our internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II. OTHER INFORMATION

### ITEM 1. LEGAL PROCEEDINGS

In April 2014, John Calma, ostensibly on behalf of Citrix, filed a shareholder derivative complaint against certain of our directors (and Citrix as a nominal defendant) in the Court of Chancery of the State of Delaware. The complaint alleges breach of fiduciary duty, waste of corporate assets and unjust enrichment related to stock awards that they received under our director compensation program. The complaint seeks the recovery of monetary damages and other relief for damages allegedly caused to Citrix. We believe that our directors and Citrix have meritorious defenses to these allegations and that it is not reasonably possible that the ultimate outcome of this suit will materially and adversely affect our business, financial condition, results of operations or cash flows.

On April 11, 2008, SSL Services, LLC, or SSL Services, filed a suit for patent infringement against us in the United States District Court for the Eastern District of Texas, or the SSL Matter. SSL Services alleged that we infringed U.S. Patent Nos. 6,061,796, or the '796 patent, and 6,158,011, or the '011 patent. We denied infringement and asserted that the patents-in-suit were invalid. A jury trial was held on SSL Services' claims, and on June 18, 2012, the jury found that we did not infringe the '796 patent and found that Citrix willfully infringes the '011 patent through the sale and use of certain products. The jury awarded SSL Services \$10.0 million. On September 17, 2012, the court issued a final judgment confirming the jury award of \$10.0 million in damages and added \$5.0 million in enhanced damages and approximately \$5.0 million in prejudgment interest on the damages award. We do not believe that any of our products infringe the '011 patent, and we believe that the '011 patent is invalid. Accordingly, no accrual has been made related to this matter. We have appealed the district court's judgment on the '011 patent.

In addition to the SSL Matter and due to the nature of our business, we are subject to patent infringement claims, including current suits against us or one or more of our wholly-owned subsidiaries alleging infringement by various Citrix products and services, or the other matters. We believe that we have meritorious defenses to the allegations made in our pending cases and intend to vigorously defend these lawsuits; however, we are unable currently to determine the ultimate outcome of these or similar matters or the potential exposure to loss, if any. In addition, we are a defendant in various litigation matters generally arising out of the normal course of business. Although it is difficult to predict the ultimate outcomes of these cases, we believe that it is not reasonably possible that the ultimate outcomes will materially and adversely affect our business, financial position, results of operations or cash flows.

### ITEM 1A. RISK FACTORS

The following information updates, and should be read in conjunction with, the information disclosed in Part 1, Item 1A, "Risk Factors" of our Annual Report on Form 10-K for the fiscal year ended December 31, 2013, which was filed with the Securities and Exchange Commission on February 20, 2014.

Servicing our debt will require a significant amount of cash, which could adversely affect our business, financial condition and results of operations.

We incurred significant indebtedness in the aggregate principal amount of \$1.44 billion in connection with the issuance of our Convertible Notes. Our ability to make scheduled payments of the principal of, to pay interest on or to refinance our future indebtedness, including the Convertible Notes, depends on our future performance, which is subject to economic, financial, competitive and other factors beyond our control. Our business may not generate cash flow from operations in the future sufficient to service our debt and make necessary capital expenditures. If we are unable to generate such cash flow, we may be required to adopt one or more alternatives, such as selling assets, restructuring debt or obtaining additional equity capital on terms that may be onerous or highly dilutive. Our ability to refinance our indebtedness will depend on the capital markets and our financial condition at such time. We may not be able to engage in any of these activities or engage in these activities on desirable terms, which could result in a default on our debt obligations, including the Convertible Notes.

In addition, holders of the Convertible Notes will have the right to require us to repurchase their Convertible Notes upon the occurrence of a fundamental change at a fundamental change repurchase price equal to 100% of the principal amount of the Convertible Notes to be repurchased, plus accrued and unpaid interest, if any. In addition, upon conversion of the Convertible Notes, we will be required to make cash payments for each \$1,000 in principal amount

of Convertible Notes converted of at least the lesser of \$1,000 and the sum of the daily conversion values thereunder. However, we may not have enough available cash or be able to obtain financing at the time we are required to make repurchases of Convertible Notes surrendered therefor or Convertible Notes being converted. In addition, our ability to repurchase the Convertible Notes or to pay cash upon conversions of the Convertible Notes may be limited by law, by regulatory authority or by agreements governing our future indebtedness. Our failure to repurchase Convertible Notes at a time when the repurchase is required by the indenture or to pay any cash payable on future conversions of the Convertible Notes as required by the indenture would constitute a default under

the indenture. A default under the indenture or the fundamental change itself could also lead to a default under agreements governing our future indebtedness. If the repayment of the related indebtedness were to be accelerated after any applicable notice or grace periods, we may not have sufficient funds to repay the indebtedness and repurchase the Convertible Notes or make cash payments upon conversions of the Convertible Notes.

In addition, our indebtedness, combined with our other financial obligations and contractual commitments, could have other important consequences. For example, it could:

- make us more vulnerable to adverse changes in general U.S. and worldwide economic, industry and competitive conditions and adverse changes in government regulation;
- limit our flexibility in planning for, or reacting to, changes in our business and our industry;
- place us at a disadvantage compared to our competitors who have less debt; and
- limit our ability to borrow additional amounts to fund acquisitions, for working capital and for other general corporate purposes.

Any of these factors could materially and adversely affect our business, financial condition and results of operations. In addition, if we incur additional indebtedness, the risks related to our business and our ability to service or repay our indebtedness would increase.

The accounting method for convertible debt securities that may be settled in cash, such as the Convertible Notes, could have a material effect on our reported financial results.

In May 2008, the FASB issued FASB Staff Position No. APB 14-1, Accounting for Convertible Debt Instruments That May Be Settled in Cash Upon Conversion (Including Partial Cash Settlement), which has subsequently been codified as Accounting Standards Codification 470-20, Debt with Conversion and Other Options, or ASC 470-20. Under ASC 470-20, an entity must separately account for the liability and equity components of the convertible debt instruments (such as the Convertible Notes) that may be settled entirely or partially in cash upon conversion in a manner that reflects the issuer's economic interest cost. The effect of ASC 470-20 on the accounting for the Convertible Notes is that the equity component is required to be included in the additional paid-in capital section of stockholders' equity on our consolidated balance sheet, and the value of the equity component would be treated as original issue discount for purposes of accounting for the debt component of the Convertible Notes. As a result, we will be required to record a greater amount of non-cash interest expense in current periods presented as a result of the amortization of the discounted carrying value of the Convertible Notes to their face amount over the term of the Convertible Notes. We will report lower net income in our financial results as reported in accordance with U.S. GAAP because ASC 470-20 will require interest to include both the current period's amortization of the debt discount and the instrument's coupon interest, which could adversely affect our reported or future financial results.

In addition, under certain circumstances, convertible debt instruments (such as the Convertible Notes) that may be settled entirely or partly in cash are currently accounted for utilizing the treasury stock method, the effect of which is that the shares issuable upon conversion of the Convertible Notes are not included in the calculation of diluted earnings per share except to the extent that the conversion value of the Convertible Notes exceeds their principal amount. Under the treasury stock method, for diluted earnings per share purposes, the transaction is accounted for as if the number of shares of common stock that would be necessary to settle such excess, if we elected to settle such excess in shares, are issued. We cannot be sure that the accounting standards in the future will continue to permit the use of the treasury stock method. If we are unable to use the treasury stock method in accounting for the shares issuable upon conversion of the Convertible Notes, then our diluted earnings per share would be adversely affected.

Actions taken by the ASR counterparty in connection with our ASR may affect the market for our common stock.

On April 25, 2014, we entered into an ASR agreement with Citibank as part of our previously announced share repurchase program. In connection with the ASR agreement, we expect that Citibank will purchase shares (or otherwise acquire long positions in shares) of our common stock in the open market until it has acquired (or otherwise has long positions in) the number of shares we have agreed to purchase under the ASR agreement. We expect that these acquisitions (and other transactions) will include covering purchases to close out stock borrow positions taken on by Citibank to make its initial deliveries of shares to us. In addition, we expect that Citibank may be purchasing or selling, or both purchasing and selling (and possibly taking on other long and/or short positions in our common stock), in other hedging transactions related to the ASR. All of these market transactions in our shares (or in derivative or



other transactions related to our shares) would be for Citibank's own account. Although the magnitude and effect of such activities on the market price of our common stock cannot be determined at this time, such activities may increase, or prevent a decrease in, the market price of our common stock.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

## Purchases of Equity Securities by the Issuer

Our Board of Directors has authorized an ongoing stock repurchase program with a total repurchase authority granted to us of \$5.4 billion, of which \$1.5 billion was approved in April 2014. The objective of the stock repurchase program is to improve stockholders' returns. At June 30, 2014, approximately \$428.3 million was available to repurchase common stock pursuant to the stock repurchase program. All shares repurchased are recorded as treasury stock. The following table shows the monthly activity related to our stock repurchase program for the quarter ended June 30, 2014:

|                                      | Total Number<br>of Shares<br>(or Units)<br>Purchased<br>(1) | Average Price<br>Paid per Share<br>(or Unit) | Total Number of Shares<br>(or Units) Purchased<br>as<br>Part of Publicly<br>Announced Plans or<br>Programs | Maximum Number (or<br>Approximate Dollar Value)<br>of Shares (or Units) that<br>may yet be Purchased<br>under the Plans or<br>Programs (In thousands)<br>(2)(3) |
|--------------------------------------|---|--|--|---|
| April 1, 2014 through April 30, 2014 | 20,876,421  | \$ 58.50                                     | 20,871,239   | \$ 428,286  |
| May 1, 2014 through May 31, 2014     | 15,637  | 60.37  | —  | 428,286   |
| June 1, 2014 through June 30, 2014   | 5,641   | 60.87  | —  | 428,286   |
| Total                                | 20,897,699  |  | 20,871,239   | 428,286   |

Represents 19.2 million shares acquired under our ASR, 1.7 million shares acquired in privately negotiated transactions and 26,460 shares withheld from stock units that vested in the second quarter of 2014 to satisfy minimum tax withholding obligations that arose on the vesting of stock units. We utilized approximately \$1.2 billion during the quarter ended June 30, 2014 for repurchases of our common stock, including approximately \$1.1 billion under our ASR. For more information see the paragraph below and Note 14 to our condensed consolidated financial statements.

(1) Shares withheld from stock units that vested to satisfy minimum tax withholding obligations that arose on the vesting of stock units do not deplete the dollar amount available for purchases under the repurchase program.

(2) The remaining authority amount excludes an upfront payment of \$280.0 million paid to Citibank related to the ASR under which no shares were delivered during the quarter ended June 30, 2014.

(3) In April 2014, in connection with the \$1.5 billion increase in repurchase authority granted to us under our ongoing stock repurchase program, we used approximately \$101.0 million to purchase 1.7 million shares of our common stock from certain purchasers of the Convertible Notes in privately negotiated transactions concurrently with the closing of the Convertible Notes offering discussed above, and an additional \$1.4 billion to purchase additional shares of our common stock through our ASR with Citibank. On April 30, 2014, under the ASR agreement, we paid approximately \$1.4 billion to Citibank and received approximately 19.2 million shares of our common stock. The total number of shares that we will repurchase under the ASR agreement will be based on the average of the daily volume-weighted average prices of our common stock during the term of the ASR agreement, less a discount. At settlement, Citibank may be required to deliver additional shares of our common stock to us or, under certain circumstances, we may be required to deliver shares of our common stock or make a cash payment to Citibank. Final settlement of the ASR agreement is expected to be completed by the end of December 2014, although the settlement may be accelerated at Citibank's option. See Note 10 to our condensed consolidated financial statements for detailed information on our Convertible Notes offering and the transactions related thereto, including the ASR.

## ITEM 5. OTHER INFORMATION

## Rule 10b5-1 Trading Plans

Our policy governing transactions in our securities by our directors, officers and employees permits our officers, directors and certain other persons to enter into trading plans complying with Rule 10b5-1 under the Securities Exchange Act of 1934, as amended. The Company has been advised that Murray J. Demo and Godfrey R. Sullivan, members of our Board of Directors, and Christopher Hylen, our Senior Vice President and General Manager, SaaS

Division, each entered into a new trading plan in the second quarter of 2014 in accordance with Rule 10b5-1 and our policy governing transactions in our securities. We undertake no obligation to update or revise the information provided herein, including for revision or termination of an established trading plan.

ITEM 6. EXHIBITS

(a)List of exhibits

| Exhibit No. | Description   |
|-------------|---|
| 4.1         | Indenture, dated as of April 30, 2014, between Citrix Systems, Inc. and Wilmington Trust, National Association, as Trustee (incorporated herein by reference to Exhibit 4.1 to the Company's Current Report on Form 8-K filed on April 30, 2014)  |
| 4.2         | Form of 0.500% Convertible Senior Notes due 2019 (included in Exhibit 4.1)  |
| 10.1        | Form of Call Option Transaction Confirmation between Citrix Systems, Inc. and each of JPMorgan Chase Bank, National Association, London Branch; Goldman, Sachs & Co.; Bank of America, N.A.; and Royal Bank of Canada (incorporated herein by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed on April 30, 2014)            |
| 10.2        | Form of Warrants Confirmation between Citrix Systems, Inc. and each of JPMorgan Chase Bank, National Association, London Branch; Goldman, Sachs & Co.; Bank of America, N.A.; and Royal Bank of Canada (incorporated herein by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed on April 30, 2014)                           |
| 10.3        | Form of Additional Call Option Transaction Confirmation between Citrix Systems, Inc. and each of JPMorgan Chase Bank, National Association, London Branch; Goldman, Sachs & Co.; Bank of America, N.A.; and Royal Bank of Canada (incorporated herein by reference to Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q filed on May 6, 2014) |
| 10.4        | Form of Additional Warrants Confirmation between Citrix Systems, Inc. and each of JPMorgan Chase Bank, National Association, London Branch; Goldman, Sachs & Co.; Bank of America, N.A.; and Royal Bank of Canada (incorporated herein by reference to Exhibit 10.2 to the Company's Quarterly Report on Form 10-Q filed on May 6, 2014)                |
| 10.5        | Master Confirmation between Citibank, N.A. and Citrix Systems, Inc., dated April 25, 2014 (incorporated herein by reference to Exhibit 10.3 to the Company's Current Report on Form 8-K filed on April 30, 2014)  |
| 10.6*       | Citrix Systems, Inc. 2014 Equity Incentive Plan (incorporated herein by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed on May 28, 2014)  |
| 31.1        | Rule 13a-14(a) / 15d-14(a) Certification of Principal Executive Officer   |
| 31.2        | Rule 13a-14(a) / 15d-14(a) Certification of Principal Financial Officer   |
| 32.1†       | Section 1350 Certification of Principal Executive Officer and Principal Financial Officer   |
| 101.INS     | XBRL Instance Document  |
| 101.SCH     | XBRL Taxonomy Extension Schema Document   |
| 101.CAL     | XBRL Taxonomy Extension Calculation Linkbase Document   |

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101.DEF XBRL Taxonomy Extension Definition Linkbase Document  
101.LAB XBRL Taxonomy Extension Label Linkbase Document  
101.PRE XBRL Taxonomy Extension Presentation Linkbase Document

† Furnished herewith.

\* Indicates a management contract or a compensatory plan, contract or arrangement.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized on this 5th day of August 2014.

CITRIX SYSTEMS,  
INC.

By:

/s/ DAVID J. HENSHALL

David J. Henshall

Executive Vice President, Chief Operating Officer  
and Chief Financial Officer

(Authorized Officer and Principal Financial Officer)

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