

TYLER TECHNOLOGIES INC

Form 10-Q

October 28, 2010

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**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q**

QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the quarterly period ended September 30, 2010

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

**Commission File Number 1-10485
TYLER TECHNOLOGIES, INC.
(Exact name of registrant as specified in its charter)**

DELAWARE
(State or other jurisdiction of
incorporation or organization)

75-2303920
(I.R.S. employer
identification no.)

5949 SHERRY LANE, SUITE 1400
DALLAS, TEXAS
75225

(Address of principal executive offices)
(Zip code)
(972) 713-3700

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No
Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data file required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller Reporting Company
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No
The number of shares of common stock of registrant outstanding on October 25, 2010 was 32,255,000.

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ITEM 1. Financial Statements

TYLER TECHNOLOGIES, INC.
CONDENSED STATEMENTS OF INCOME
(In thousands, except per share amounts)
(Unaudited)

| | Three months ended September 30, | | Nine months ended September 30, | |
|---|-------------------------------------|-----------------|------------------------------------|------------------|
| | 2010 | 2009 | 2010 | 2009 |
| Revenues: | | | | |
| Software licenses | \$ 9,260 | \$ 10,167 | \$ 26,444 | \$ 30,835 |
| Subscriptions | 6,020 | 4,558 | 17,080 | 12,694 |
| Software services | 16,718 | 20,383 | 52,280 | 60,945 |
| Maintenance | 34,729 | 32,744 | 101,357 | 92,106 |
| Appraisal services | 5,612 | 4,692 | 14,812 | 14,638 |
| Hardware and other | 1,430 | 1,788 | 4,216 | 4,851 |
| Total revenues | 73,769 | 74,332 | 216,189 | 216,069 |
| Cost of revenues: | | | | |
| Software licenses | 912 | 1,366 | 2,471 | 4,075 |
| Acquired software | 398 | 369 | 1,194 | 1,042 |
| Software services, maintenance and subscriptions | 34,708 | 35,259 | 104,184 | 102,520 |
| Appraisal services | 3,434 | 2,851 | 9,442 | 9,211 |
| Hardware and other | 1,110 | 1,252 | 3,197 | 3,697 |
| Total cost of revenues | 40,562 | 41,097 | 120,488 | 120,545 |
| Gross profit | 33,207 | 33,235 | 95,701 | 95,524 |
| Selling, general and administrative expenses | 17,337 | 17,114 | 52,337 | 51,608 |
| Research and development expense | 3,233 | 2,973 | 10,493 | 8,047 |
| Amortization of customer and trade name intangibles | 806 | 685 | 2,419 | 2,034 |
| Operating income | 11,831 | 12,463 | 30,452 | 33,835 |
| Other expense, net | (568) | (42) | (712) | (119) |
| Income before income taxes | 11,263 | 12,421 | 29,740 | 33,716 |
| Income tax provision | 4,540 | 4,946 | 11,896 | 13,362 |
| Net income | \$ 6,723 | \$ 7,475 | \$ 17,844 | \$ 20,354 |
| Earnings per common share: | | | | |
| Basic | \$ 0.20 | \$ 0.21 | \$ 0.52 | \$ 0.58 |

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| | | | | |
|--|---------|---------|---------|---------|
| Diluted | \$ 0.19 | \$ 0.20 | \$ 0.50 | \$ 0.56 |
| Basic weighted average common shares outstanding | 34,103 | 35,118 | 34,075 | 35,226 |
| Diluted weighted average common shares outstanding | 35,410 | 36,487 | 35,475 | 36,559 |

See accompanying notes.

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TYLER TECHNOLOGIES, INC.
CONDENSED BALANCE SHEETS
(In thousands, except par value and share amounts)

| | September 30, 2010 (Unaudited) | December 31, 2009 |
|--|---|-------------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 6,449 | \$ 9,696 |
| Restricted cash equivalents | | 6,000 |
| Short-term investments available-for-sale | | 50 |
| Accounts receivable (less allowance for losses of \$1,498 in 2010 and \$2,389 in 2009) | 77,139 | 81,245 |
| Prepaid expenses | 7,642 | 7,921 |
| Other current assets | 2,019 | 1,437 |
| Deferred income taxes | 4,112 | 3,338 |
| Total current assets | 97,361 | 109,687 |
| Accounts receivable, long-term portion | 1,287 | 1,018 |
| Property and equipment, net | 35,321 | 35,750 |
| Non-current investments available-for-sale | 2,149 | 1,976 |
| Other assets: | | |
| Goodwill | 92,831 | 90,258 |
| Customer related intangibles, net | 28,613 | 25,490 |
| Software, net | 3,227 | 4,218 |
| Other acquisition related intangibles, net | 1,792 | 2,063 |
| Sundry | 2,179 | 210 |
| | \$ 264,760 | \$ 270,670 |
| LIABILITIES AND SHAREHOLDERS EQUITY | | |
| Current liabilities: | | |
| Accounts payable | \$ 1,868 | \$ 3,807 |
| Accrued liabilities | 40,882 | 26,110 |
| Deferred revenue | 98,357 | 99,116 |
| Income taxes payable | | 220 |
| Total current liabilities | 141,107 | 129,253 |
| Revolving line of credit | 16,500 | |
| Deferred income taxes | 7,237 | 7,059 |
| Commitments and contingencies | | |

Shareholders' equity:

| | | |
|--|------------|------------|
| Preferred stock, \$10.00 par value; 1,000,000 shares authorized, none issued | | |
| Common stock, \$0.01 par value; 100,000,000 shares authorized; 48,147,969 shares issued in 2010 and 2009 | 481 | 481 |
| Additional paid-in capital | 154,981 | 153,734 |
| Accumulated other comprehensive loss, net of tax | (277) | (405) |
| Retained earnings | 95,348 | 77,504 |
| Treasury stock, at cost; 15,919,492 and 13,027,838 shares in 2010 and 2009, respectively | (150,617) | (96,956) |
| Total shareholders' equity | 99,916 | 134,358 |
| | \$ 264,760 | \$ 270,670 |

See accompanying notes.

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TYLER TECHNOLOGIES, INC.
CONDENSED STATEMENTS OF CASH FLOWS
(In thousands)
(Unaudited)

| | Nine months ended September 30, | |
|--|------------------------------------|-----------|
| | 2010 | 2009 |
| Cash flows from operating activities: | | |
| Net income | \$ 17,844 | \$ 20,354 |
| Adjustments to reconcile net income to net cash provided by operations: | | |
| Depreciation and amortization | 8,077 | 7,065 |
| Share-based compensation expense | 4,617 | 3,653 |
| Excess tax benefit from exercises of share-based arrangements | (1,209) | (525) |
| Changes in operating assets and liabilities, exclusive of effects of acquired companies: | | |
| Accounts receivable | 3,837 | (8,572) |
| Income tax payable | (78) | 318 |
| Prepaid expenses and other current assets | 425 | 1,294 |
| Accounts payable | (1,939) | 1,569 |
| Accrued liabilities | (3,551) | 2,474 |
| Deferred revenue | (759) | 3,619 |
| Net cash provided by operating activities | 27,264 | 31,249 |
| Cash flows from investing activities: | | |
| Proceeds from sale of investments | 75 | 2,500 |
| Cost of acquisitions, net of cash acquired | (9,661) | (2,934) |
| Additions to property and equipment | (4,197) | (8,632) |
| Decrease (increase) in restricted investments | 6,000 | (918) |
| (Increase) decrease in other | (3) | 11 |
| Net cash used by investing activities | (7,786) | (9,973) |
| Cash flows from financing activities: | | |
| Purchase of treasury shares | (41,674) | (18,263) |
| Increase (decrease) in net borrowings on revolving line of credit | 16,500 | (5,899) |
| Contributions from employee stock purchase plan | 1,404 | 1,069 |
| Proceeds from exercise of stock options | 1,863 | 1,425 |
| Debt issuance costs | (2,027) | |
| Excess tax benefit from exercises of share-based arrangements | 1,209 | 525 |
| Net cash used by financing activities | (22,725) | (21,143) |
| Net (decrease) increase in cash and cash equivalents | (3,247) | 133 |
| Cash and cash equivalents at beginning of period | 9,696 | 1,762 |

| | | | | |
|--|----|-------|----|-------|
| Cash and cash equivalents at end of period | \$ | 6,449 | \$ | 1,895 |
|--|----|-------|----|-------|

See accompanying notes.

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Tyler Technologies, Inc.
Notes to Condensed Financial Statements
(Unaudited)
(Tables in thousands, except per share data)

(1) Basis of Presentation

We prepared the accompanying condensed financial statements following the requirements of the Securities and Exchange Commission (SEC) and accounting principles generally accepted in the United States, or GAAP, for interim reporting. As permitted under those rules, certain footnotes or other financial information that are normally required by GAAP can be condensed or omitted for interim periods. Balance sheet amounts are as of September 30, 2010 and December 31, 2009 and operating result amounts are for the three and nine months ended September 30, 2010 and 2009, and include all normal and recurring adjustments that we considered necessary for the fair summarized presentation of our financial position and operating results. As these are condensed financial statements, one should also read the financial statements and notes included in our latest Form 10-K for the year ended December 31, 2009. Revenues, expenses, assets and liabilities can vary during each quarter of the year. Therefore, the results and trends in these interim financial statements may not be the same as those for the full year.

(2) Revenue Recognition

Effective January 1, 2010, we adopted the provisions of Accounting Standards Update (ASU) 2009-13, Multiple Element Arrangements. ASU 2009-13 updates the existing multiple element revenue arrangements guidance currently included in Accounting Standards Codification (ASC) 605-25, Multiple Element Arrangements. The revised guidance provides for two significant changes to the existing multiple element revenue guidance for arrangements that are not accounted for under ASC 985-605, Software Revenue Recognition. The first change relates to the determination of when the individual deliverables included in a multiple element arrangement may be treated as separate units of accounting. The second change modifies the manner in which the transaction consideration is allocated across the separately identified deliverables. Together, these changes will result in earlier recognition of service revenue for certain of our ASP and hosting arrangements than under previous guidance. The adoption of this ASU did not have a material impact on our financial condition or results of operations.

(3) Acquisitions

In January 2010 we acquired all the assets of Wiznet, Inc. (Wiznet) for a cash purchase price of \$9.5 million. Wiznet provides electronic document filing solutions for courts and law offices throughout the United States and is integrated with our primary courts and justice solution.

In connection with this transaction we acquired total tangible assets of approximately \$867,000. We recorded goodwill of approximately \$2.6 million, all of which is expected to be deductible for tax purposes, and other intangible assets of approximately \$6.1 million. The \$6.1 million of intangible assets is attributable to customer relationships and acquired software that will be amortized over a weighted average period of approximately 9.5 years. Our balance sheet as of September 30, 2010 reflects the allocation of the purchase price to the assets acquired based on their estimated fair values at the date of acquisition.

The operating results of this acquisition are included in our results of operations since the date of acquisition.

(4) Financial Instruments

Assets recorded at fair value in the balance sheet as of September 30, 2010 are categorized based upon the level of judgment associated with the inputs used to measure their fair value. Hierarchical levels, defined by ASC 820, Fair Value Measurements and Disclosures, which are directly related to the amount of subjectivity associated with the inputs to fair valuation of these assets, are as follows:

Level 1 Inputs are unadjusted, quoted prices in active markets for identical assets or liabilities at the measurement date;

Level 2 Inputs other than Level 1 inputs that are either directly or indirectly observable; and

Level 3 Unobservable inputs, for which little or no market data exist, therefore requiring an entity to develop its own assumptions.

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As of September 30, 2010 we held certain items that are required to be measured at fair value on a recurring basis. The following table summarizes the fair value of these financial assets:

| | Total | Quoted prices in active markets for identical assets (Level 1) | Significant other observable inputs (Level 2) | Significant unobservable inputs (Level 3) |
|--------------------------------|----------|---|---|--|
| Cash and cash equivalents | \$ 6,449 | \$ 6,449 | \$ | \$ |
| Investments available-for-sale | 2,149 | | | 2,149 |
| Total | \$ 8,598 | \$ 6,449 | \$ | \$ 2,149 |

Cash and cash equivalents consist primarily of money market funds with original maturity dates of three months or less, for which we determine fair value through quoted market prices. Investments available-for-sale consist of two auction rate municipal securities (ARS) which are collateralized debt obligations supported by municipal agencies and do not include mortgage-backed securities. These ARS are debt instruments with stated maturities ranging from 22 to 32 years, for which the interest rate is designed to be reset through Dutch auctions approximately every 30 days. However, due to events in the credit markets, auctions for these securities have not occurred since February 2008. Both of our ARS have had very small partial redemptions at par in the period from July 2009 through July 2010. As of September 30, 2010 we have continued to earn and collect interest on both of our ARS.

Because quoted prices in active markets are no longer available we determined the estimated fair values of these securities utilizing a discounted trinomial model. The model considers the probability of three potential occurrences for each auction event through the maturity date of each ARS. The three potential outcomes for each auction are (i) successful auction/early redemption, (ii) failed auction and (iii) issuer default. Inputs in determining the probabilities of the potential outcomes include but are not limited to, the securities collateral, credit rating, insurance, issuer's financial standing, contractual restrictions on disposition and the liquidity in the market. The fair value of each ARS is determined by summing the present value of the probability-weighted future principal and interest payments determined by the model. Since there can be no assurances that auctions for these securities will be successful in the near future, we have classified our ARS as non-current investments.

The par and carrying values, and related cumulative unrealized loss for our non-current ARS as of September 30, 2010 are as follows:

| | Par Value | Temporary Impairment | Carrying Value |
|--------------------------------|-----------|-------------------------|-------------------|
| Investments available-for-sale | \$ 2,575 | \$ 426 | \$ 2,149 |

In association with this estimate of fair value, we have recorded an after-tax temporary unrealized gain on our non-current ARS of \$128,000 net of related tax effects of \$70,000 in the nine months ending September 30, 2010, which is included in accumulated other comprehensive loss on our balance sheet.

We consider the impairment in our ARS as temporary because we do not have the intent to sell, nor is it more-likely-than-not that we will be required to sell these securities before recovery of their cost basis. We believe that this temporary decline in fair value is due entirely to liquidity issues, because the underlying assets of these securities are supported by municipal agencies and do not include mortgage-backed securities, have redemption features which call for redemption at 100% of par value and have a current credit rating of A or AAA. The ratings on the ARS take into account credit support through insurance policies guaranteeing each of the bonds' payment of principal and accrued interest, if it becomes necessary. In addition, both ARS have had very small partial redemptions at par in the period July 2009 through July 2010. Based on our cash and cash equivalents balance of \$6.4 million, expected operating cash flows and a \$150.0 million credit line, we do not believe a lack of liquidity associated with

our ARS will adversely affect our ability to conduct business, and believe we have the ability to hold the securities throughout the currently estimated recovery period. We will continue to evaluate any changes in the market value of our ARS and in the future, depending upon existing market conditions, we may be required to record an other-than-temporary decline in market value.

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The following table reflects the activity for assets measured at fair value using Level 3 inputs for the nine months ended September 30, 2010:

| | |
|--|----------|
| Balance as of December 31, 2009 | \$ 1,976 |
| Transfers into level 3 | |
| Transfers out of level 3 | |
| Unrealized gains included in accumulated other comprehensive loss | 169 |
| Balance as of March 31, 2010 | 2,145 |
| Transfers into level 3 | |
| Transfers out of level 3 | (25) |
| Unrealized losses included in accumulated other comprehensive loss | (26) |
| Balance as of June 30, 2010 | 2,094 |
| Transfers into level 3 | |
| Transfers out of level 3 | |
| Unrealized gains included in accumulated other comprehensive loss | 55 |
| Balance as of September 30, 2010 | \$ 2,149 |

(5) Shareholders Equity

The following table details activity in our common stock:

| | Nine months ended September 30, | | | |
|-------------------------------|---------------------------------|-------------|---------|-------------|
| | 2010 | | 2009 | |
| | Shares | Amount | Shares | Amount |
| Purchases of common stock | (3,350) | \$ (61,549) | (1,235) | \$ (17,000) |
| Stock option exercises | 367 | 1,863 | 285 | 1,425 |
| Employee stock plan purchases | 91 | 1,371 | 91 | 1,074 |

As of September 30, 2010 we had authorization from our board of directors to repurchase up to 913,000 additional shares of Tyler common stock. On July 27, 2010 our board of directors authorized the repurchase of up to an additional 2.0 million shares of Tyler common stock. On October 26, 2010 our board of directors authorized the repurchase of up to an additional 2.0 million shares of Tyler common stock. As of October 26, 2010 we have a total authorization to repurchase up to 2.9 million shares of Tyler common stock.

(6) Revolving Line of Credit

On August 11, 2010, we terminated our revolving bank credit agreement and a related pledge and security agreement which had been scheduled to mature October 19, 2010 and entered into a \$150.0 million Credit Agreement (the Credit Facility) and a related pledge and security agreement with various financial institutions party thereto and Bank of America, N.A., as Administrative Agent. The Credit Facility provides for a revolving credit line of \$150.0 million (which may be increased up to \$200.0 million subject to our obtaining commitments for such increase), with a \$25.0 million sublimit for letters of credit. The Credit Facility matures on August 11, 2014. Borrowings under the Credit Facility may be used for general corporate purposes, including working capital requirements, acquisitions and/or share repurchases.

Borrowings under the Credit Facility bear interest at a rate of either (1) the Bank of America's prime rate plus a margin of 1.50% to 2.75% or (2) the 30, 60, 90 or 180-day LIBOR rate plus a margin of 2.50% to 3.75%, with the margin determined by our consolidated leverage ratio. As of September 30, 2010, our effective average interest rate for borrowings during the three and nine months ended September 30, 2010 was 4.4% and 3.9%, respectively. The Credit Facility is secured by substantially all of our assets, excluding real property. The Credit Facility requires us to maintain certain financial ratios and other financial conditions and prohibits us from making certain investments,

advances, cash dividends or loans, and limits incurrence of additional indebtedness and liens. As of September 30, 2010, we were in compliance with those covenants.

As of September 30, 2010, we had \$16.5 million in outstanding borrowings and unused available borrowing capacity of \$125.2 million under the Credit Facility. In addition, as of September 30, 2010, our bank had issued outstanding letters of credit totaling

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\$8.3 million to secure surety bonds required by some of our customer contracts. These letters of credit reduce our available borrowing capacity and expire through August 2011.

(7) Income Tax Provision

For the three and nine months ended September 30, 2010, we had an effective income tax rate of 40.3% and 40.0% compared to 39.8% and 39.6% for the three and nine months ended September 30, 2009, respectively. The effective income tax rates for the periods presented were different from the statutory United States federal income tax rate of 35% primarily due to state income taxes, non-deductible share-based compensation expense, the qualified manufacturing activities deduction and non-deductible meals and entertainment costs.

We made federal and state income tax payments, net of refunds, of \$12.0 million in the nine months ended September 30, 2010, compared to \$13.2 million in net payments for the same period of the prior year.

(8) Earnings Per Share

The following table details the reconciliation of basic earnings per share to diluted earnings per share:

| | Three months ended September 30, | | Nine months ended September 30, | |
|--|-------------------------------------|----------|------------------------------------|-----------|
| | 2010 | 2009 | 2010 | 2009 |
| Numerator for basic and diluted earnings per share: | | | | |
| Net income | \$ 6,723 | \$ 7,475 | \$ 17,844 | \$ 20,354 |
| Denominator: | | | | |
| Weighted-average basic common shares outstanding | 34,103 | 35,118 | 34,075 | 35,226 |
| Assumed conversion of dilutive securities: | | | | |
| Stock options | 1,307 | 1,369 | 1,400 | 1,333 |
| Denominator for diluted earnings per share - Adjusted weighted-average shares | 35,410 | 36,487 | 35,475 | 36,559 |
| Earnings per common share: | | | | |
| Basic | \$ 0.20 | \$ 0.21 | \$ 0.52 | \$ 0.58 |
| Diluted | \$ 0.19 | \$ 0.20 | \$ 0.50 | \$ 0.56 |

For the three and nine months ended September 30, 2010 stock options representing the right to purchase common stock of approximately 1.5 million shares and 2.0 million shares, respectively, were not included in the computation of diluted earnings per share because their inclusion would have had an anti-dilutive effect. For both the three and nine months ended September 30, 2009 stock options representing the right to purchase common stock of 2.7 million shares were not included in the computation of diluted earnings per share because their inclusion would have had an anti-dilutive effect.

(9) Share-Based Compensation

The following table summarizes share-based compensation expense related to share-based awards recorded in the statements of operations, pursuant to ASC 718, Stock Compensation:

| | Three months ended September 30, | | Nine months ended September 30, | |
|--|-------------------------------------|------|------------------------------------|------|
| | 2010 | 2009 | 2010 | 2009 |

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| | | | | |
|--|----------|----------|----------|----------|
| Cost of software services, maintenance and subscriptions | \$ 184 | \$ 139 | \$ 529 | \$ 393 |
| Selling, general and administrative expense | 1,360 | 1,149 | 4,088 | 3,260 |
| Total share-based compensation expense | \$ 1,544 | \$ 1,288 | \$ 4,617 | \$ 3,653 |

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(10) Commitments and Contingencies

On November 3, 2008, a putative collective action complaint was filed against us in the United States District Court for the Eastern District of Texas (the Court) on behalf of current and former telephone and remote customer support personnel (Category 1), computer hardware and software set up and maintenance personnel (Category 2), implementation personnel (Category 3), sales support personnel (Category 4), and quality assurance analysts (Category 5). The petition alleges that we misclassified these groups of employees as exempt rather than non-exempt under the Fair Labor Standards Act and that we therefore failed to properly pay overtime wages. The suit was initiated by six former employees working out of our Longview, Texas, office and seeks to recover damages in the form of lost overtime pay, liquidated damages equal to the amount of lost overtime pay, interest, costs, and attorneys' fees. On June 23, 2009, the Court issued an Order granting plaintiffs' motion for conditional certification for the purpose of providing notice to potential plaintiffs about the litigation. Accordingly, notice was sent to all current and former employees who worked in the foregoing job classifications during the applicable time periods. On October 26, 2009, the opt-in period for plaintiffs and potential plaintiffs closed. Since that time, a number of plaintiffs voluntarily withdrew their petition.

During a mediation which occurred during the second quarter of 2010, we reached a conditional settlement in principle with all of the plaintiffs in Categories 1, 2, 4, and 5 (24 plaintiffs in the aggregate). The terms of the settlement agreement, which are immaterial and confidential, are subject to Court approval. If the Court approves the settlement, the remaining litigation will consist of 34 Category 3 plaintiffs. We intend to vigorously defend the action. Given the preliminary nature of the alleged claims and the inherent unpredictability of litigation, we cannot at this time estimate the possible outcome of any such action.

Other than routine litigation incidental to our business and except as described in this Quarterly Report, there are no material legal proceedings pending to which we are party or to which any of our properties are subject.

(11) Segment and Related Information

We are a major provider of integrated information management solutions and services for the public sector, with a focus on local governments.

We provide our software systems and services and appraisal services through four business units which focus on the following products:

financial management and education software solutions;

financial management and municipal courts software solutions;

courts and justice software solutions; and

appraisal and tax software solutions and property appraisal services.

In accordance with ASC 280-10, Segment Reporting, the financial management and education software solutions unit, financial management and municipal courts software solutions unit and the courts and justice software solutions unit meet the criteria for aggregation and are presented in one segment, Enterprise Software Solutions. The Enterprise Software Solutions segment provides municipal and county governments and schools with software systems to meet their information technology and automation needs for mission-critical back-office functions such as financial management and courts and justice processes. The Appraisal and Tax Software Solutions and Services segment provides systems and software that automate the appraisal and assessment of real and personal property as well as property appraisal outsourcing services for local governments and taxing authorities. Property appraisal outsourcing services include: the physical inspection of commercial and residential properties; data collection and processing; computer analysis for property valuation; preparation of tax rolls; community education; and arbitration between taxpayers and the assessing jurisdiction.

We evaluate performance based on several factors, of which the primary financial measure is business segment operating income. We define segment operating income as income before noncash amortization of intangible assets associated with their acquisition, share-based compensation expense, interest expense and income taxes. Segment operating income includes intercompany transactions. The majority of intercompany transactions relate to contracts

involving more than one unit and are valued based on the contractual arrangement. Segment operating income for corporate primarily consists of compensation costs for the executive management team and certain accounting and administrative staff and share-based compensation expense for the entire company.

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For the three months ended September 30, 2010

| | Enterprise Software Solutions | Appraisal and Tax Software Solutions and Services | Corporate | Totals |
|--------------------------|-------------------------------------|---|------------|-----------|
| Revenues | | | | |
| Software licenses | \$ 8,613 | \$ 647 | \$ | \$ 9,260 |
| Subscriptions | 5,943 | 77 | | 6,020 |
| Software services | 14,199 | 2,519 | | 16,718 |
| Maintenance | 30,987 | 3,742 | | 34,729 |
| Appraisal services | | 5,612 | | 5,612 |
| Hardware and other | 1,431 | (1) | | 1,430 |
| Intercompany | 602 | | (602) | |
| Total revenues | \$ 61,775 | \$ 12,596 | \$ (602) | \$ 73,769 |
| Segment operating income | \$ 14,211 | \$ 2,611 | \$ (3,787) | \$ 13,035 |

For the nine months ended September 30, 2010

| | Enterprise Software Solutions | Appraisal and Tax Software Solutions and Services | Corporate | Totals |
|--------------------------|-------------------------------------|---|-------------|------------|
| Revenues | | | | |
| Software licenses | \$ 24,781 | \$ 1,663 | \$ | \$ 26,444 |
| Subscriptions | 16,840 | 240 | | 17,080 |
| Software services | 44,613 | 7,667 | | 52,280 |
| Maintenance | 90,202 | 11,155 | | 101,357 |
| Appraisal services | | 14,812 | | 14,812 |
| Hardware and other | 4,075 | 6 | 135 | 4,216 |
| Intercompany | 1,388 | | (1,388) | |
| Total revenues | \$ 181,899 | \$ 35,543 | \$ (1,253) | \$ 216,189 |
| Segment operating income | \$ 38,733 | \$ 6,358 | \$ (11,026) | \$ 34,065 |

For the three months ended September 30, 2009

| | Enterprise Software Solutions | Appraisal and Tax Software Solutions and Services | Corporate | Totals |
|-------------------|-------------------------------------|---|-----------|-----------|
| Revenues | | | | |
| Software licenses | \$ 9,524 | \$ 643 | \$ | \$ 10,167 |
| Subscriptions | 4,485 | 73 | | 4,558 |

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| | | | | | |
|--------------------------|-----------|----|--------|------------|-----------|
| Software services | 17,720 | | 2,663 | | 20,383 |
| Maintenance | 29,222 | | 3,522 | | 32,744 |
| Appraisal services | | | 4,692 | | 4,692 |
| Hardware and other | 1,725 | | 63 | | 1,788 |
| Intercompany | 426 | | | (426) | |
| Total revenues | \$ 63,102 | \$ | 11,656 | \$ (426) | \$ 74,332 |
| Segment operating income | \$ 14,681 | \$ | 2,066 | \$ (3,230) | \$ 13,517 |
| | 9 | | | | |

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For the nine months ended September 30, 2009

| | Enterprise Software Solutions | Appraisal and Tax Software Solutions and Services | Corporate | Totals |
|--------------------------|-------------------------------------|---|------------|------------|
| Revenues | | | | |
| Software licenses | \$ 28,995 | \$ 1,840 | \$ | \$ 30,835 |
| Subscriptions | 12,466 | 228 | | 12,694 |
| Software services | 53,260 | 7,685 | | 60,945 |
| Maintenance | 81,720 | 10,386 | | 92,106 |
| Appraisal services | | 14,638 | | 14,638 |
| Hardware and other | 4,361 | 95 | 395 | 4,851 |
| Intercompany | 1,116 | | (1,116) | |
| Total revenues | \$ 181,918 | \$ 34,872 | \$ (721) | \$ 216,069 |
| Segment operating income | \$ 41,006 | \$ 5,518 | \$ (9,613) | \$ 36,911 |

| Reconciliation of reportable segment operating income to the Company's consolidated totals: | For the three months ended September 30, | | For the nine months ended September 30, | |
|--|---|-----------|--|-----------|
| | 2010 | 2009 | 2010 | 2009 |
| Total segment operating income | \$ 13,035 | \$ 13,517 | \$ 34,065 | \$ 36,911 |
| Amortization of acquired software | (398) | (369) | (1,194) | (1,042) |
| Amortization of customer and trade name intangibles | (806) | (685) | (2,419) | (2,034) |
| Other expense, net | (568) | (42) | (712) | (119) |
| Income before income taxes | \$ 11,263 | \$ 12,421 | \$ 29,740 | \$ 33,716 |

ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

CAUTIONARY NOTE CONCERNING FORWARD-LOOKING STATEMENTS

This document contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that are not historical in nature and typically address future or anticipated events, trends, expectations or beliefs with respect to our financial condition, results of operations or business. Forward-looking statements often contain words such as believes, expects, anticipates, foresees, forecasts, estimates, plans, intends, continues, may, will, should, projects, might, could or other similar words. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements. We believe there is a reasonable basis for our forward-looking statements, but they are inherently subject to risks and uncertainties and actual results could differ materially from the expectations and beliefs reflected in the forward-looking statements. We presently consider the following to be among the important factors that could cause actual results to differ materially from our expectations and beliefs: (1) economic, political and market conditions, including the recent global economic and financial crisis, and the general tightening of access to debt or equity capital; (2) our ability to achieve our financial forecasts due to various factors, including project delays by our customers, reductions in transaction size, fewer transactions, delays in delivery of new products or releases or a decline in our renewal rates for service agreements; (3) changes in the budgets or regulatory environments of our customers, primarily local and state governments, that could negatively impact information technology spending; (4) technological and market risks associated with the development of new products or services or of new versions of existing or acquired products or services; (5) our ability to successfully complete acquisitions and achieve growth or

operational synergies through the integration of acquired businesses, while avoiding unanticipated costs and disruptions to existing operations; (6) competition in the industry in which we conduct business and the impact of competition on pricing, customer retention and pressure for new products or services; (7) the ability to attract and retain qualified personnel and dealing with the loss or retirement of key members of management or other key personnel; and (8) costs of compliance and any failure to comply with government and stock exchange regulations. A detailed discussion of these factors and other risks that affect our business are described in our filings with the Securities and Exchange Commission, including the detailed Risk Factors contained in our most recent annual report on Form 10-K. We expressly disclaim any obligation to publicly update or revise our forward-looking statements.

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GENERAL

We provide integrated information management solutions and services for local governments. We develop and market a broad line of software products and services to address the information technology (IT) needs of cities, counties, schools and other local government entities. In addition, we provide professional IT services to our customers, including software and hardware installation, data conversion, and training and for certain customers, product modifications, along with continuing maintenance and support for customers using our systems. We also provide subscription-based services such as application service provider (ASP) arrangements and other hosting services as well as property appraisal outsourcing services for taxing jurisdictions.

Our products generally automate three major functional areas (1) financial management and education, (2) courts and justice and (3) property appraisal and tax and we report our results in two segments. The Enterprise Software Solutions (ESS) segment provides municipal and county governments and schools with software systems to meet their information technology and automation needs for mission-critical back-office functions such as financial management and courts and justice processes. The Appraisal and Tax Software Solutions and Services segment provides systems and software that automate the appraisal and assessment of real and personal property as well as property appraisal outsourcing services for local governments and taxing authorities. Property appraisal outsourcing services include: the physical inspection of commercial and residential properties; data collection and processing; computer analysis for property valuation; preparation of tax rolls; community education; and arbitration between taxpayers and the assessing jurisdiction.

In January 2010 we acquired all the assets of Wiznet, Inc. (Wiznet) for a cash purchase price of \$9.5 million. Wiznet provides electronic document filing solutions for courts and law offices throughout the United States and is integrated with our primary courts and justice solution.

During the nine months ended September 30, 2010, we purchased 3.3 million shares of our common stock for an aggregate purchase price of \$61.5 million, of which approximately \$19.9 million is included in accrued liabilities as of September 30, 2010.

As of September 30, 2010, our total employee count increased to 2,069 from 1,979 at September 30, 2009.

Outlook

Broad economic conditions remain uncertain and public sector entities continue to experience pressures that are reflected in longer than normal decision processes, postponement of customer purchasing decisions and overall caution exercised by existing and prospective customers as a result of continued challenges posed by the weak economic environment. Local and state governments may face financial pressures that could in turn affect our growth and earnings in the fourth quarter of 2010 and beyond. While market conditions are not robust, we have stability from our foundation of recurring revenues and high customer retention. Our base of recurring revenues from maintenance and support and subscription services was approximately 55% of total revenues for the nine months ended September 30, 2010.

CRITICAL ACCOUNTING POLICIES AND ESTIMATES

The discussion and analysis of our financial condition and results of operations are based upon our condensed financial statements. These condensed financial statements have been prepared following the requirements of accounting principles generally accepted in the United States (GAAP) for interim periods and require us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. On an ongoing basis, we evaluate our estimates, including those related to revenue recognition and amortization and potential impairment of intangible assets and goodwill and share-based compensation expense. As these are condensed financial statements, one should also read expanded information about our critical accounting policies and estimates provided in Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations, included in our Form 10-K for the year ended December 31, 2009. There have been no material changes to our critical accounting policies and estimates from the information provided in our 10-K for the year ended December 31, 2009.

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ANALYSIS OF RESULTS OF OPERATIONS

| | Percentage of Total Revenues | | | |
|--|------------------------------|-------|-------------|-------|
| | Third Quarter | | Nine Months | |
| | 2010 | 2009 | 2010 | 2009 |
| Revenues: | | | | |
| Software licenses | 12.5% | 13.7% | 12.2% | 14.3% |
| Subscriptions | 8.2 | 6.1 | 7.9 | 5.9 |
| Software services | 22.7 | 27.4 | 24.2 | 28.2 |
| Maintenance | 47.1 | 44.1 | 46.9 | 42.6 |
| Appraisal services | 7.6 | 6.3 | 6.8 | 6.8 |
| Hardware and other | 1.9 | 2.4 | 2.0 | 2.2 |
| Total revenues | 100.0 | 100.0 | 100.0 | 100.0 |
| Operating Expenses: | | | | |
| Cost of software licenses and acquired software | 1.8 | 2.3 | 1.7 | 2.4 |
| Cost of software services, maintenance and subscriptions | 47.0 | 47.4 | 48.2 | 47.4 |
| Cost of appraisal services | 4.7 | 3.9 | 4.3 | 4.3 |
| Cost of hardware and other | 1.5 | 1.7 | 1.5 | 1.7 |
| Selling, general and administrative expenses | 23.5 | 23.0 | 24.2 | 23.9 |
| Research and development expense | 4.4 | 4.0 | 4.9 | 3.7 |
| Amortization of customer base and trade name intangibles | 1.1 | 0.9 | 1.1 | 0.9 |
| Operating income | 16.0 | 16.8 | 14.1 | 15.7 |
| Other expenses, net | (0.8) | (0.1) | (0.3) | (0.1) |
| Income before income taxes | 15.2 | 16.7 | 13.8 | 15.6 |
| Income tax provision | 6.1 | 6.6 | 5.5 | 6.2 |
| Net income | 9.1% | 10.1% | 8.3% | 9.4% |

Revenues*Software licenses.*

The following table sets forth a comparison of our software license revenues for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---|---------------|-----------|----------|-------|-------------|-----------|------------|-------|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Enterprise Software Solutions | \$ 8,613 | \$ 9,524 | \$ (911) | (10)% | \$ 24,781 | \$ 28,995 | \$ (4,214) | (15)% |
| Appraisal and Tax Software Solutions and Services | 647 | 643 | 4 | 1 | 1,663 | 1,840 | (177) | (10) |
| Total software license revenues | \$ 9,260 | \$ 10,167 | \$ (907) | (9)% | \$ 26,444 | \$ 30,835 | \$ (4,391) | (14)% |

In the three months ended September 30, 2010, we signed 15 new large contracts with average software license fees of approximately \$280,000 compared to 17 new large contracts signed in the three months ended September 30, 2009 with average software license fees of approximately \$411,000. In the nine months ended September 30, 2010, we signed 48 new large contracts with average software license fees of approximately \$373,000 compared to 47 new large contracts signed in the nine months ended September 30, 2009 with average software license fees of approximately \$339,000. Large new contract signings in 2010 included more contracts with delayed revenue recognition terms than 2009.

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We consider contracts with a license fee component of \$100,000 or more to be large. Although a contract is signed in a particular quarter, the period in which the revenue is recognized may be different because we recognize revenue according to our revenue recognition policy as described in Note 1 in the Notes to the Financial Statements included in our Form 10-K for the year ended December 31, 2009.

ESS software license revenue represented over 90% of our total software license revenue in the periods presented. For the three and nine months ended September 30, 2010, ESS software license revenues recognized declined substantially compared to the prior year period. The decrease in software license revenues is mainly attributable to longer sales cycles to negotiate and close contracts that have reached the request for proposal phase and postponement of customer purchasing decisions mainly due to budgetary constraints related to economic conditions. The software installation period for most of our financial management and education solutions, which comprise approximately 70% of ESS software license revenue, is relatively short and delays in the timing of signing new contracts will impact our results in the short term.

Subscriptions.

The following table sets forth a comparison of our subscription revenues for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---|---------------|----------|----------|-----|-------------|-----------|----------|-----|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Enterprise Software Solutions | \$ 5,943 | \$ 4,485 | \$ 1,458 | 33% | \$ 16,840 | \$ 12,466 | \$ 4,374 | 35% |
| Appraisal and Tax Software Solutions and Services | 77 | 73 | 4 | 5 | 240 | 228 | 12 | 5 |
| Total subscriptions revenues | \$ 6,020 | \$ 4,558 | \$ 1,462 | 32% | \$ 17,080 | \$ 12,694 | \$ 4,386 | 35% |

Subscription-based services revenue primarily consists of revenues derived from ASP arrangements and other hosted service offerings, software subscriptions and disaster recovery services. In January 2010, we acquired Wiznet, which provides primarily subscription-based electronic document filing solutions for courts and law offices. Excluding the impact of this acquisition, subscription revenue grew by 13% and 16% for the three and nine months ended September 30, 2010, respectively. ASP and other software subscription agreements are typically for periods of three to six years and automatically renew unless either party cancels the agreement. Disaster recovery and miscellaneous other hosted service agreements are typically renewable annually. Existing customers who converted to our ASP model as well as new customers for ASP and other hosted service offerings provided the majority of the subscription revenue increase with the remaining increase due to new disaster recovery customers and slightly higher rates for disaster recovery services.

Software services.

The following table sets forth a comparison of our software service revenues for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---|---------------|-----------|------------|-------|-------------|-----------|------------|-------|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Enterprise Software Solutions | \$ 14,199 | \$ 17,720 | \$ (3,521) | (20)% | \$ 44,613 | \$ 53,260 | \$ (8,647) | (16)% |
| Appraisal and Tax Software Solutions and Services | 2,519 | 2,663 | (144) | (5) | 7,667 | 7,685 | (18) | |

| | | | | | | | | |
|----------------------------------|-----------|-----------|------------|-------|-----------|-----------|------------|-------|
| Total software services revenues | \$ 16,718 | \$ 20,383 | \$ (3,665) | (18)% | \$ 52,280 | \$ 60,945 | \$ (8,665) | (14)% |
|----------------------------------|-----------|-----------|------------|-------|-----------|-----------|------------|-------|

Software services revenues primarily consists of professional services billed in connection with the installation of our software, conversion of customer data, training customer personnel and consulting. New customers who purchase our proprietary software licenses generally also contract with us to provide for the related software services as well. Existing customers also periodically purchase additional training, consulting and minor programming services. The decline in software services revenues for the three and nine months ended September 30, 2010 is principally due to lower software license revenue arrangements in recent quarters due to weak economic conditions.

Table of Contents*Maintenance.*

The following table sets forth a comparison of our maintenance revenues for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---|---------------|-----------|----------|----|-------------|-----------|----------|-----|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Enterprise Software Solutions | \$ 30,987 | \$ 29,222 | \$ 1,765 | 6% | \$ 90,202 | \$ 81,720 | \$ 8,482 | 10% |
| Appraisal and Tax Software Solutions and Services | 3,742 | 3,522 | 220 | 6 | 11,155 | 10,386 | 769 | 7 |
| Total maintenance revenues | \$ 34,729 | \$ 32,744 | \$ 1,985 | 6% | \$ 101,357 | \$ 92,106 | \$ 9,251 | 10% |

We provide maintenance and support services for our software products and third party software. Maintenance and support revenues increased due to growth in our installed customer base from new software license sales and maintenance rate increases on most of our product lines.

Appraisal services.

The following table sets forth a comparison of our appraisal service revenues for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---|---------------|----------|--------|-----|-------------|-----------|--------|----|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Enterprise Software Solutions | \$ | \$ | \$ | % | \$ | \$ | \$ | % |
| Appraisal and Tax Software Solutions and Services | 5,612 | 4,692 | 920 | 20 | 14,812 | 14,638 | 174 | 1 |
| Total appraisal services revenues | \$ 5,612 | \$ 4,692 | \$ 920 | 20% | \$ 14,812 | \$ 14,638 | \$ 174 | 1% |

The appraisal services business is somewhat cyclical and driven in part by legislated revaluation cycles in various states. We substantially completed one large complex appraisal project in mid-2009. We began implementing several new revaluation contracts in late 2009 and mid-2010. We expect appraisal revenues for the full year 2010 to be moderately higher than 2009.

Cost of Revenues and Gross Margins

The following table sets forth a comparison of the key components of our cost of revenues for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|-------------------|---------------|----------|----------|-------|-------------|----------|------------|-------|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Software licenses | \$ 912 | \$ 1,366 | \$ (454) | (33)% | \$ 2,471 | \$ 4,075 | \$ (1,604) | (39)% |
| Acquired software | 398 | 369 | 29 | 8 | 1,194 | 1,042 | 152 | 15 |
| | 34,708 | 35,259 | (551) | (2) | 104,184 | 102,520 | 1,664 | 2 |

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| | | | | | | | | |
|--|-----------|-----------|----------|------|------------|------------|---------|------|
| Software services, maintenance and subscriptions | | | | | | | | |
| Appraisal services | 3,434 | 2,851 | 583 | 20 | 9,442 | 9,211 | 231 | 3 |
| Hardware and other | 1,110 | 1,252 | (142) | (11) | 3,197 | 3,697 | (500) | (14) |
| Total cost of revenues | \$ 40,562 | \$ 41,097 | \$ (535) | (1)% | \$ 120,488 | \$ 120,545 | \$ (57) | % |

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The following table sets forth a comparison of gross margin percentage by revenue type for the periods presented as of September 30:

| Gross margin percentage | Third Quarter | | Change % | Nine Months | | Change % |
|--|---------------|-------|-------------|-------------|-------|-------------|
| | 2010 | 2009 | | 2010 | 2009 | |
| Software license and acquired software | 85.9% | 82.9% | 3.0% | 86.1% | 83.4% | 2.7% |
| Software services, maintenance and subscriptions | 39.6 | 38.9 | 0.7 | 39.0 | 38.1 | 0.9 |
| Appraisal services | 38.8 | 39.2 | (0.4) | 36.3 | 37.1 | (0.8) |
| Hardware and other | 22.4 | 30.0 | (7.6) | 24.2 | 23.8 | 0.4 |
| Overall gross margin | 45.0% | 44.7% | 0.3% | 44.3% | 44.2% | 0.1% |

Software licenses. Costs of software license consist of third party software costs, amortization expense for capitalized development costs on certain software products and amortization expense for software acquired through acquisitions. For the three and nine months ended September 30, 2010 approximately 60% of the costs of software license relates to third party software costs compared to approximately 70% of the costs of software license for the three and nine months ended September 30, 2009. Amortization expense for capitalized development costs on certain software products comprises approximately 10% of our cost of software license revenues in 2010 and 2009. Once a product is released, we begin to amortize the costs associated with its development over the estimated useful life of the product. Amortization expense is determined on a product-by-product basis at an annual rate not less than straight-line basis over the product's estimated life, which is generally five years. Development costs consist mainly of personnel costs, such as salary and benefits paid to our developers, and rent for related office space.

For the three and nine months ended September 30, 2010 amortization expense for software acquired through acquisitions was approximately 30% of our cost of software license revenues compared to approximately 20% of our cost of software license revenues for the three and nine months ended September 30, 2009. We completed several acquisitions in the period 2007 through the first quarter of 2010 and these costs are being amortized over a weighted average period of approximately five years.

For the three and nine months ended September 30, 2010, our software license gross margin percentage increased because the product mix included less third party software. Third party software has a lower gross margin than proprietary software solutions.

Software services, maintenance and subscription services. Cost of software services, maintenance and subscriptions primarily consists of personnel costs related to installation of our software, conversion of customer data, training customer personnel and support activities and various other services such as ASP and disaster recovery. For the three and nine months ended September 30, 2010, the software services, maintenance and subscriptions gross margin increased compared to the prior year periods in part because maintenance and various other services such as ASP and disaster recovery costs typically grow at a slower rate than related revenues due to leverage in the utilization of our support and maintenance staff and economies of scale as well as slightly higher rates on certain services. We are also managing costs and staff levels to ensure they are in line with demand for professional services. Our implementation and support staff declined by 27 employees since September 30, 2009.

Appraisal services. Our appraisal services gross margin decreased slightly in the three and nine months ended September 30, 2010. Our appraisal services gross margin for the same periods in 2009 included the impact of cost savings and operational efficiencies experienced on an unusually complex reappraisal project that ended in mid-2009. Additionally, we have increased our appraisal services staff by 85 employees since September 30, 2009 in connection with several new revaluation contracts which began in late 2009 and mid-2010. We often hire temporary employees to assist in appraisal projects whose term of employment generally ends with the project's completion.

Our blended gross margin increased for the three and nine months ended September 30, 2010 compared to the prior year period. This increase was primarily due to lower third party software costs which offset the impact of a revenue

mix that included less software license revenues. The gross margin also benefitted from leverage in the utilization of our support and maintenance staff and economies of scale and slightly higher rates on certain services.

Table of ContentsSelling, General and Administrative Expenses

Selling, general and administrative (SG&A) expenses consist primarily of salaries, employee benefits, travel, share-based compensation expense, commissions and related overhead costs for administrative and sales and marketing employees, as well as professional fees, trade show activities, advertising costs and other marketing related costs. The following table sets forth a comparison of our SG&A expenses for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|--|---------------|-----------|--------|----|-------------|-----------|--------|----|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Selling, general and administrative expenses | \$ 17,337 | \$ 17,114 | \$ 223 | 1% | \$ 52,337 | \$ 51,608 | \$ 729 | 1% |

SG&A as a percentage of revenues for the three and nine months ended September 30, 2010 was relatively flat compared to the prior year period.

Research and Development Expense

The following table sets forth a comparison of our research and development expense for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|----------------------------------|---------------|----------|--------|----|-------------|----------|----------|-----|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Research and development expense | \$ 3,233 | \$ 2,973 | \$ 260 | 9% | \$ 10,493 | \$ 8,047 | \$ 2,446 | 30% |

Research and development expense consist mainly of costs associated with development of new products and new software platforms from which we do not currently generate revenue. These include the Microsoft Dynamics AX project, as well as other new product development efforts. We have increased our development staff by 35 employees since September 30, 2009. In January 2007, we entered into a Software Development and License Agreement, which provides for a strategic alliance with Microsoft Corporation (Microsoft) to jointly develop core public sector functionality for Microsoft Dynamics AX to address the accounting needs of public sector organizations worldwide. In September 2007, Tyler and Microsoft signed an amendment to the Software Development and License Agreement, which grants Microsoft intellectual property rights in and to certain portions of the software code provided and developed by Tyler into Microsoft Dynamics AX products to be marketed and sold outside of the public sector in exchange for reimbursement payments to partially offset the research and development costs.

In the nine months ended September 30, 2010 and 2009, we offset our research and development expense by \$3.8 million and \$2.6 million, respectively, which were the amounts earned under the terms of our agreement with Microsoft. In September 2008, Tyler and Microsoft signed a statement of work under the Amended Software Development and License Agreement for which we expected to recognize offsets to our research and development expense by approximately \$850,000 each quarter through the end of 2010. In addition, in October 2009, the scope of the project was further expanded which will result in additional offsets to research and development expense, varying in amount from quarter to quarter through March 31, 2012 for a total of approximately \$6.2 million. The actual amount and timing of future research and development costs and related reimbursements and whether they are capitalized or expensed may vary. For the three months ended December 31, 2010, we expect the rate at which we will recognize offsets to our research and development expense will decline compared to the last nine months due to a delay in the timing of certain reimbursable projects.

Amortization of Customer and Trade Name Intangibles

Acquisition intangibles are composed of the excess of the purchase price over the fair value of net tangible assets acquired that is allocated to acquired software and customer and trade name intangibles. The remaining excess purchase price is allocated to goodwill that is not subject to amortization. Amortization expense related to acquired

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software is included with cost of revenues while amortization expense of customer and trade name intangibles is recorded as a non-operating expense. The following table sets forth a comparison of amortization of customer and trade name intangibles for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---|---------------|--------|--------|-----|-------------|----------|--------|-----|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Amortization of customer and trade name intangibles | \$ 806 | \$ 685 | \$ 121 | 18% | \$ 2,419 | \$ 2,034 | \$ 385 | 19% |

In January 2010 we completed one acquisition, which increased amortizable customer and trade name intangibles by \$5.5 million. This amount is being amortized over 10 years.

Table of Contents*Other Expense, Net*

In 2010 interest expense is the primary component of other expense, net. Other expense also includes commitment and other fees associated with a credit agreement, as well as other non-operating costs and is offset slightly by interest income. Interest expense was higher than the prior year periods due to higher debt levels associated with our stock repurchases. In addition the effective interest rate for the nine months ended September 30, 2010 was 3.9% compared to 1.5% in the prior year period.

Income Tax Provision

The following table sets forth a comparison of our income tax provision for the periods presented as of September 30:

| (\$ in thousands) | Third Quarter | | Change | | Nine Months | | Change | |
|---------------------------|---------------|----------|----------|------|-------------|-----------|------------|-------|
| | 2010 | 2009 | \$ | % | 2010 | 2009 | \$ | % |
| Income tax provision | \$ 4,540 | \$ 4,946 | \$ (406) | (8)% | \$ 11,896 | \$ 13,362 | \$ (1,466) | (11)% |
| Effective income tax rate | 40.3% | 39.8% | | | 40.0% | 39.6% | | |

The effective income tax rates for the three and nine months ended September 30, 2010 and 2009 were different from the statutory United States federal income tax rate of 35% primarily due to state income taxes, non-deductible share-based compensation expense, the qualified manufacturing activities deduction, and non-deductible meals and entertainment costs.

FINANCIAL CONDITION AND LIQUIDITY

As of September 30, 2010 we had cash and cash equivalents of \$6.4 million and investments of \$2.1 million, compared to cash and cash equivalents (including restricted cash equivalents) of \$15.7 million and investments of \$2.0 million at December 31, 2009. As of September 30, 2010, we had \$16.5 million in outstanding borrowings and unused borrowing capacity of \$125.2 million under our revolving line of credit. In addition, as of September 30, 2010, we had outstanding letters of credit totaling \$8.3 million to secure surety bonds required by some of our customer contracts. These letters of credit are issued under our revolving line of credit and reduce our available borrowing capacity. These letters of credit expire through August 2011.

The following table sets forth a summary of cash flows for the nine months ended September 30:

| (\$ in thousands) | 2010 | 2009 |
|--|------------|-----------|
| Cash flows (used) provided by: | | |
| Operating activities | \$ 27,264 | \$ 31,249 |
| Investing activities | (7,786) | (9,973) |
| Financing activities | (22,725) | (21,143) |
| Net (decrease) increase in cash and cash equivalents | \$ (3,247) | \$ 133 |

Net cash provided by operating activities continues to be our primary source of funds to finance operating needs and capital expenditures. Other capital resources include cash on hand, public and private issuances of debt and equity securities, and bank borrowings. It is possible that our ability to access the capital and credit markets in the future may be limited by economic conditions or other factors. We currently believe that cash provided by operating activities, cash on hand and available credit are sufficient to fund our working capital requirements, capital expenditures, income tax obligations, and share repurchases for the foreseeable future.

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For the nine months ended September 30, 2010, operating activities provided net cash of \$27.3 million, primarily generated from net income of \$17.8 million, non-cash depreciation and amortization charges of \$8.1 million and non-cash share-based compensation expense of \$4.6 million. Working capital increased by approximately \$3.2 million mainly due to lower accounts payable and accrued liabilities pertaining to lower 2010 bonus estimates and payments on vendor invoices. In addition, we adopted a new company-wide vacation policy in 2010 and as a result paid approximately \$1.8 million to reduce accrued vacation balances in connection with changing the policy. These working capital increases were offset somewhat by collection of annual maintenance renewals billed near the end of June. Our maintenance billing cycle typically peaks at its highest level in June.

In general changes in deferred revenue are cyclical and primarily driven by the timing of our maintenance renewal billings. Our renewal dates occur throughout the year but our heaviest renewal cycles occur in the second and fourth quarters.

Our days sales outstanding (DSO) was 94 days at September 30, 2010, compared to 98 days at December 31, 2009 and 104 days at September 30, 2009. Our maintenance billing cycle typically peaks at its highest level in June and second highest level in December of each year and is followed by collections in the subsequent quarter. As a result our DSO usually declines in the third quarter compared to the fourth quarter. Our DSO at September 30, 2009, was higher than normal due to several large milestone billings in the third quarter of 2009 for which the revenue would be recognized in future periods. DSO is calculated based on quarter-end accounts receivable divided by the quotient of annualized quarterly revenues divided by 360 days.

Investing activities used cash of \$7.8 million in the nine months ending September 30, 2010 compared to \$10.0 million for the same period in 2009. In January 2010, we completed the acquisition of the assets of Wiznet, Inc. for \$9.5 million in cash. Also, in connection with plans to consolidate workforces and support planned long-term growth, we paid \$1.3 million in the nine months ended September 30, 2010 compared to \$6.8 million in the nine months ended September 30, 2009, for construction of an office building in Lubbock, Texas. The impact of these investing activities was offset somewhat by the release of \$6.0 million of restricted cash. In August 2010, we elected to replace our cash-collateralized letters of credit with ones issued under our revolving line of credit. In the nine months ended September 30, 2009, we liquidated \$2.5 million of investments in ARS for cash at par, and we paid \$2.9 million in cash in connection with three acquisitions. Capital expenditures and acquisitions were funded from cash generated from operations.

Non-current investments available-for-sale consist of two auction rate municipal securities (ARS) which are collateralized debt obligations supported by municipal agencies and do not include mortgage-backed securities. These ARS are debt instruments with stated maturities ranging from 22 to 32 years, for which the interest rate is designed to be reset through Dutch auctions approximately every 30 days. However, due to events in the credit markets, auctions for these securities have not occurred since February 2008. Both of our ARS have had very small partial redemptions at par in the period from July 2009 through July 2010. As of September 30, 2010 we have continued to earn and collect interest on both of our ARS. Because quoted prices in active markets are no longer available we determined the estimated fair values of these securities utilizing a discounted trinomial model. The model considers the probability of three potential occurrences for each auction event through the maturity date of each ARS. The three potential outcomes for each auction are (i) successful auction/early redemption, (ii) failed auction and (iii) issuer default. Inputs in determining the probabilities of the potential outcomes include but are not limited to, the securities collateral, credit rating, insurance, issuer's financial standing, contractual restrictions on disposition and the liquidity in the market. The fair value of each ARS is determined by summing the present value of the probability-weighted future principal and interest payments determined by the model. Since there can be no assurances that auctions for these securities will be successful in the near future, we have classified our ARS as non-current investments.

In association with this estimate of fair value, we have recorded an after-tax temporary unrealized gain on our non-current ARS of \$128,000, net of related tax effects of \$70,000 in the nine months ended September 30, 2010, which is included in accumulated other comprehensive loss on our balance sheet.

We consider the impairment in our ARS as temporary because we do not have the intent to sell, nor is it more-likely-than-not that we will be required to sell these securities before recovery of their cost basis. We believe that this temporary decline in fair value is due entirely to liquidity issues, because the underlying assets of these

securities are supported by municipal agencies and do not include mortgage-backed securities, have redemption features which call for redemption at 100% of par value and have a current credit rating of A or AAA. The ratings on the ARS take into account credit support through insurance policies guaranteeing each of the bonds' payment of principal and accrued interest, if it becomes necessary. In addition, both ARS have had very small partial redemptions at par in the period July 2009 through July 2010. Based on our cash and cash equivalents balance of \$6.4 million,

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expected operating cash flows and a \$150.0 million revolving credit line, we do not believe a lack of liquidity associated with our ARS will adversely affect our ability to conduct business, and believe we have the ability to hold the securities throughout the currently estimated recovery period. We will continue to evaluate any changes in the market value of our ARS and in the future, depending upon existing market conditions, we may be required to record an other-than-temporary decline in market value.

Financing activities used cash of \$22.7 million in the nine months ended September 30, 2010 compared to \$21.1 million in the same period for 2009. Cash used by financing activities was primarily comprised of purchases of 3.3 million shares of our common stock for \$61.5 million of which \$19.9 million was included in accrued liabilities at September 30, 2010. These purchases were funded by borrowings of \$16.5 million under our revolving credit line and cash from operations. We also collected \$3.3 million from stock option exercises and employee stock purchase plan activity.

At September 30, 2010, we had authorization to repurchase up to 913,000 additional shares of Tyler common stock. On July 27, 2010 our board of directors authorized the repurchase of up to an additional 2.0 million shares of Tyler common stock. On October 26, 2010 our board of directors authorized the repurchase of up to an additional 2.0 million shares of Tyler common stock. As of October 26, 2010 we have a total authorization to repurchase up to an additional 2.9 million shares of Tyler common stock. A summary of the repurchase activity during the nine months ended September 30, 2010 is as follows:

| | Total number of shares repurchased | Additional number of shares authorized that may be repurchased | Average price paid per share | Maximum number of shares that may be repurchased under current authorization |
|--|---|---|---------------------------------------|---|
| (Shares in thousands) | | | | |
| January 1 through January 31 | | | \$ | 2,263 |
| February 1 through February 28 | 69 | | 18.66 | 2,194 |
| March 1 through March 31 | 60 | | 18.85 | 2,134 |
| April 1 through April 30 | 92 | | 18.32 | 2,042 |
| May 1 through May 31 | 443 | | 16.81 | 1,599 |
| June 1 through June 30 | 204 | | 16.27 | 1,395 |
| July 1 through July 31 | 8 | 2,000 | 15.27 | 3,387 |
| August 1 through August 31 | 927 | | 17.47 | 2,460 |
| September 1 through September 30 | 1,547 | | 19.63 | 913 |
| Total nine months ended September 30, 2010 | 3,350 | 2,000 | \$ 18.37 | |

The repurchase program, which was approved by our board of directors, was announced in October 2002, and was amended in April and July 2003, October 2004, October 2005, May 2007, May 2008, May 2009, July and October 2010. There is no expiration date specified for the authorization and we intend to repurchase stock under the plan from time to time in the future.

On August 11, 2010, we terminated our revolving bank credit agreement and a related pledge and security agreement which had been scheduled to mature October 19, 2010 and entered into a \$150.0 million Credit Agreement (the Credit Facility) and a related pledge and security agreement with various financial institutions party thereto and Bank of America, N.A., as Administrative Agent. The Credit Facility provides for a revolving credit line of \$150.0 million (which may be increased up to \$200.0 million subject to our obtaining commitments for such increase), with a \$25.0 million sublimit for letters of credit. The Credit Facility matures on August 11, 2014. Borrowings under the Credit Facility may be used for general corporate purposes, including working capital requirements, acquisitions

and/or share repurchases. In the three months ended September 30, 2010, we paid \$2.0 million in related debt issuance costs, which are included with sundry assets on the accompanying balance sheet.

Borrowings under the Credit Facility bear interest at a rate of either (1) the Bank of America's prime rate plus a margin of 1.50% to 2.75% or (2) the 30, 60, 90 or 180-day LIBOR rate plus a margin of 2.50% to 3.75%, with the margin determined by our consolidated leverage ratio. As of September 30, 2010, our effective average interest rate for borrowings during the three and nine months ended September 30, 2010 was 4.4% and 3.9%, respectively. The Credit Facility is secured by substantially all of our assets, excluding real property. The Credit Facility requires us to maintain certain financial ratios and other financial conditions and prohibits us from making certain investments, advances, cash dividends or loans, and limits incurrence of additional indebtedness and liens. As of September 30, 2010, we were in compliance with those covenants.

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We made federal and state income tax payments, net of refunds of \$12.0 million in the nine months ended September 30, 2010 compared to \$13.2 million in the comparable prior year.

Excluding a final retainage payment for an office building for approximately \$1.5 million and excluding acquisitions, we anticipate that 2010 capital spending will be between \$4.0 million and \$4.5 million. Our 2010 expenditures are primarily related to computer equipment and software for infrastructure expansions. We currently do not expect to capitalize significant amounts related to software development in 2010, but the actual amount and timing of those costs, and whether they are capitalized or expensed may result in additional capitalized software development. Capital spending in 2010 is expected to be funded from existing cash balances, cash flows from operations and our revolving line of credit.

From time to time we engage in discussions with potential acquisition candidates. In order to consummate any such opportunities, which could require significant commitments of capital; we may be required to incur debt or to issue additional potentially dilutive securities in the future. No assurance can be given as to our future acquisitions and how such acquisitions may be financed.

ITEM 3. Quantitative and Qualitative Disclosures About Market Risk

Market risk represents the risk of loss that may affect us due to adverse changes in financial market prices and interest rates. Our investments available-for-sale consist of auction rate municipal securities (ARS) which are collateralized debt obligations supported by municipal agencies and do not include mortgage-backed securities.

All of our ARS are reflected at estimated fair value in the balance sheet at September 30, 2010. In prior periods, due to the auction process which took place approximately every 30 days for most ARS, quoted market prices were readily available, which would have qualified as Level 1 as discussed in ASC 820 Fair Value Measurements and Disclosures. However, due to events in the credit markets, the auction events for these securities have not occurred since February 2008. Therefore, quoted prices in active markets are no longer available and we determined the estimated fair values of these securities as of September 30, 2010, utilizing a discounted trinomial model.

In association with this estimate of fair value, we have recorded an after-tax temporary unrealized gain on our non-current ARS of \$128,000, net of related tax effects of \$70,000 in the nine months ended September 30, 2010, which is included in accumulated other comprehensive loss on our balance sheet.

We consider the impairment in our ARS as temporary because we do not have the intent to sell, nor is it more-likely-than-not that we will be required to sell these securities before recovery of their cost basis. We believe that this temporary decline in fair value is due entirely to liquidity issues, because the underlying assets of these securities are supported by municipal agencies and do not include mortgage-backed securities, have redemption features which call for redemption at 100% of par value and have a current credit rating of A or AAA. The ratings on the ARS take into account credit support through insurance policies guaranteeing each of the bonds' payment of principal and accrued interest, if it becomes necessary. In addition, both ARS have had very small partial redemptions at par in the period July 2009 through July 2010. Based on our cash and cash equivalents balance of \$6.4 million, expected operating cash flows and a \$150.0 million revolving credit line, we do not believe a lack of liquidity associated with our ARS will adversely affect our ability to conduct business, and believe we have the ability to hold the securities throughout the currently estimated recovery period. We will continue to evaluate any changes in the market value of our ARS and in the future, depending upon existing market conditions, we may be required to record an other-than-temporary decline in market value.

ITEM 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures. We maintain disclosure controls and procedures (as defined in Rule 13a-15(e) of the Securities Exchange Act) designed to provide reasonable assurance that the information required to be disclosed by us in the reports we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. These include controls and procedures designed to ensure that this information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosures. Management, with the participation of the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls

and procedures were effective as of September 30, 2010.

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Changes in Internal Control over Financial Reporting. There were no changes in our internal control over financial reporting (as defined in Rule 13a-15(f) of the Exchange Act) during the three months ended September 30, 2010, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Part II. OTHER INFORMATION**ITEM 1. Legal Proceedings**

On November 3, 2008, a putative collective action complaint was filed against us in the United States District Court for the Eastern District of Texas (the Court) on behalf of current and former telephone and remote customer support personnel (Category 1), computer hardware and software set up and maintenance personnel (Category 2), implementation personnel (Category 3), sales support personnel (Category 4), and quality assurance analysts (Category 5). The petition alleges that we misclassified these groups of employees as exempt rather than non-exempt under the Fair Labor Standards Act and that we therefore failed to properly pay overtime wages. The suit was initiated by six former employees working out of our Longview, Texas, office and seeks to recover damages in the form of lost overtime pay, liquidated damages equal to the amount of lost overtime pay, interest, costs, and attorneys fees.

On June 23, 2009, the Court issued an Order granting plaintiffs motion for conditional certification for the purpose of providing notice to potential plaintiffs about the litigation. Accordingly, notice was sent to all current and former employees who worked in the foregoing job classifications during the applicable time periods. On October 26, 2009, the opt in period for plaintiffs and potential plaintiffs closed. Since that time, a number of plaintiffs voluntarily withdrew their petition.

During a mediation which occurred during the second quarter of 2010, we reached a conditional settlement in principle with all of the plaintiffs in Categories 1, 2, 4, and 5 (24 plaintiffs in the aggregate). The terms of the settlement agreement which are immaterial and confidential, are subject to Court approval. If the Court approves the settlement, the remaining litigation will consist of 34 Category 3 plaintiffs. We intend to vigorously defend the action. Given the preliminary nature of the alleged claims and the inherent unpredictability of litigation, we cannot at this time estimate the possible outcome of any such action.

Other than ordinary course, routine litigation incidental to our business and except as described in this Quarterly Report, there are no material legal proceedings pending to which we are party or to which any of our properties are subject.

ITEM 1A. Risk Factors

In addition to the other information set forth in this report, one should carefully consider the discussion of various risks and uncertainties contained in Part I, Item 1A. Risk Factors in our 2009 Annual Report on Form 10-K. We believe those risk factors are the most relevant to our business and could cause our results to differ materially from the forward-looking statements made by us. Please note, however, that those are not the only risk factors facing us. Additional risks that we do not consider material, or of which we are not currently aware, may also have an adverse impact on us. Our business, financial condition and results of operations could be seriously harmed if any of these risks or uncertainties actually occurs or materializes. In that event, the market price for our common stock could decline, and our shareholders may lose all or part of their investment. During the nine months ended September 30, 2010, there were no material changes in the information regarding risk factors contained in our Annual Report on Form 10-K for the year ended December 31, 2009.

ITEM 2. Unregistered Sales of Equity Securities and Use of Proceeds

None

ITEM 3. Defaults Upon Senior Securities

None

ITEM 4. Submission of Matters to a Vote of Security Holders

None

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ITEM 5. Other Information

None

ITEM 6. Exhibits

Exhibit 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

Exhibit 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

Exhibit 32.1 Certifications Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

TYLER TECHNOLOGIES, INC.

By: /s/ Brian K. Miller
Brian K. Miller
Executive Vice President and Chief
Financial Officer (principal financial
officer and an authorized signatory)

Date: October 28, 2010