## UNITED STATES

## SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 10-Q

[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarter Ended March 31, 2008
or
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Commission File Number: 0-12507

## ARROW FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

## New York

(State or other jurisdiction of incorporation or organization)

22-2448962
(IRS Employer Identification Number)

250 GLEN STREET, GLENS FALLS, NEW YORK 12801
(Address of principal executive offices) (Zip Code)

Registrant s telephone number, including area code: (518) 745-1000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for shorter period that the registrant was required to
file such reports), and (2) has been subject to such filing requirements for the past 90
days. $x$ Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of accelerated filer and large accelerated filer in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer x Non-accelerated filer

Indicate by check mark whether the registrant is a shell company (as defined in Rule Yes x No $12 \mathrm{~b}-2$ of the Act).

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

## Class

Outstanding as of April 30, 2008
Common Stock, par value $\$ 1.00$ per share
10,618,626

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# ARROW FINANCIAL CORPORATION 

FORM 10-Q
March 31, 2008

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

## CONSOLIDATED BALANCE SHEETS

(Dollars in Thousands)(Unaudited)


Preferred Stock, \$5 Par Value; 1,000,000 Shares Authorized
Common Stock, $\$ 1$ Par Value; 20,000,000 Shares Authorized

| (14,728,543 Shares Issued at March 31, 2008 and December 31, 2007) | 14,729 | 14,729 |
| :---: | :---: | :---: |
| Surplus | 161,876 | 161,476 |
| Retained Earnings | 17,782 | 15,347 |
| Unallocated ESOP Shares (78,945 Shares at March 31, 2008 |  |  |
| and 109,885 Shares at December 31, 2007) | $(1,572)$ | $(2,042)$ |
| Accumulated Other Comprehensive Loss | $(2,751)$ | $(4,890)$ |
| Treasury Stock, at Cost (4,012,713 Shares at March 31, 2008 |  |  |
| and 3,991,399 Shares at December 31, 2007) | (63.013) | (62.364) |
| Total Shareholders Equity | 127,051 | 122.256 |
| Total Liabilities and Shareholders Equity | \$1,628.592 | \$1.584.846 |

See Notes to Unaudited Consolidated Interim Financial Statements.

## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

CONSOLIDATED STATEMENTS OF INCOME
(In Thousands, Except Per Share Amounts) (Unaudited)

|  | Three Months Ended March 31, |  |
| :---: | :---: | :---: |
|  | $\underline{2008}$ | $\underline{2007}$ |
| INTEREST AND DIVIDEND INCOME |  |  |
| Interest and Fees on Loans | \$16,707 | \$15,957 |
| Interest-bearing Balances | 7 | --- |
| Interest on Federal Funds Sold | 320 | 251 |
| Interest and Dividends on Securities Available-for-Sale | 3,961 | 3,574 |
| Interest on Securities Held-to-Maturity | 1.087 | 1.034 |
| Total Interest and Dividend Income | $\underline{22,082}$ | $\underline{20,816}$ |
| INTEREST EXPENSE |  |  |
| Interest on Deposits: |  |  |
| Time Deposits of \$100,000 or More | 1,891 | 2,160 |
| Other Deposits | 4,966 | 5,214 |
| Interest on Short-Term Borrowings: |  |  |
| Federal Funds Purchased and Securities Sold |  |  |
| Under Agreements to Repurchase | 250 | 321 |
| Other Short-Term Borrowings | 5 | 4 |
| Federal Home Loan Bank Advances | 1,845 | 1,567 |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 338 | 348 |
| Total Interest Expense | 9.295 | 9.614 |
| NET INTEREST INCOME | 12,787 | 11,202 |
| Provision for Loan Losses | 290 | 94 |
| NET INTEREST INCOME AFTER PROVISION FOR LOAN LOSSES | $\underline{12.497}$ | 11.108 |
| NONINTEREST INCOME |  |  |
| Income from Fiduciary Activities | 1,439 | 1,453 |
| Fees for Other Services to Customers | 1,881 | 1,882 |
| Insurance Commissions | 548 | 501 |
| Gain on Visa Stock Redemption | 749 | --- |
| Gain on Sale of Premises | 115 | --- |
| Other Operating Income | 115 | 176 |
| Total Noninterest Income | 4.847 | 4.012 |
| NONINTEREST EXPENSE |  |  |
| Salaries and Employee Benefits | 6,032 | 5,317 |

Occupancy Expense of Premises, Net ..... 893 ..... 812
Furniture and Equipment Expense ..... 800 ..... 755
Other Operating Expense ..... $\underline{2,454}$ ..... 2,477
Total Noninterest Expense $\underline{10,179}$ ..... $\xrightarrow{9.361}$
INCOME BEFORE PROVISION FOR INCOME TAXES ..... 7,165 ..... 5,759
Provision for Income Taxes ..... 2.184 ..... 1.628
NET INCOME ..... $\$ 4.981$ ..... $\$ 4.131$
Average Shares Outstanding:
Basic
Basic ..... 10,645 ..... 10,645 ..... 10,881 ..... 10,881
Diluted 10,694 ..... 10,966
Earnings Per Common Share:Basic\$ . 47 \$ . 38
Diluted ..... 47 .....  38

Share and Per Share amounts have been restated for the September 2007 3\% stock dividend. See Notes to Unaudited Consolidated Interim Financial Statements.

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

## CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS EQUITY

For the Three Month Period Ending March 31, 2008
(In Thousands, Except Share and Per Share Amounts) (Unaudited)

|  | Shares | Common | Unallo- Accumulated |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | cated | Other Com- |  |  |
|  |  |  |  | Retained | ESOP | prehensive | Treasury |  |
|  | Issued | Stock | Surplus | Earnings | Shares | (Loss) | Stock | Total |
| Balance at December 31, 2007 | 14,728,543 | \$14,729 | \$161,476 | \$15,347 | \$(2,042) | \$ $(4,890)$ | \$ $(62,364)$ | \$122,256 |
| Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |
| Net Income | --- | --- | --- | 4,981 | --- | --- | --- | 4,981 |
| Net Retirement Plan Actuarial Loss | --- | --- | --- | --- | --- | 67 | --- | 67 |
| Net Retirement Plan Prior Service |  |  |  |  |  |  |  |  |
| Credit | --- | --- | --- | --- | --- | (32) | --- | (32) |
| Net Unrealized Securities Holding |  |  |  |  |  |  |  |  |
| Gains Arising During the Period, |  |  |  |  |  |  |  |  |
| Net of Tax (Pre-tax $\$ 3,484$ ) | --- | --- | --- | --- | --- | 2,104 | --- | 2,104 |
| Comprehensive |  |  |  |  |  |  |  | 7.120 |
| Income |  |  |  |  |  |  |  |  |
| Cash Dividends Paid, |  |  |  |  |  |  |  |  |
| \$.24 per Share | --- | --- | --- | $(2,546)$ | --- | --- | --- | $(2,546)$ |
| Stock Options Exercised |  |  |  |  |  |  |  |  |
| (5,430 Shares) | --- | --- | 30 | --- | --- | --- | 45 | 75 |
| Shares Issued Under the Employee | --- | --- | 59 | --- | --- | --- | 41 | 100 |

Stock Purchase Plan
(4,864
Shares)
Stock-Based
Compensation

| Expense | --- | --- | 28 | --- | --- | --- | --- | 28 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Tax Benefit for |  |  |  |  |  |  |  |  |
| Disposition of |  |  |  |  |  |  |  |  |


| Stock Options | --- | --- | 4 | --- | --- | --- | --- |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allocation of ESOP |  |  |  |  |  | 4 |  |

Stock

| (30,940 Shares) | --- | --- | 210 | --- | 470 | --- | --- |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Acquisition of Subsidiary |  |  |  |  |  | 680 |  |


| (5,129 Shares) | --- | --- | 69 | --- | --- | --- | 43 | 112 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Purchase of Treasury |  |  |  |  |  |  |  |  |
| Stock |  |  |  |  |  |  |  |  |



Balance at March 31, 2008
$14.728 .543 \$ 14.729 \$ 161.876 \$ 17.782 \$(1.572) \quad \$(2.751) \$(63.013) \$ 127.051$
(Continued on Next Page)

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

## CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS EQUITY

For the Three Month Period Ending March 31, 2007
(In Thousands, Except Share and Per Share Amounts) (Unaudited)

|  | Shares Common |  | Unallo- Accumulated |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Retained | cated <br> ESOP | Other Com- <br> prehensive | Treasury |  |
|  | Issued | Stock | Surplus | Earnings | Shares | (Loss) | Stock | Total |
| Balance at December 31, 2006 | 14,299,556 | \$14,300 | \$150,919 | \$17,619 | \$ (862) | \$ $(7,965)$ | \$(55,881) | \$118,130 |
| Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |
| Net Income | --- | --- | --- | 4,131 | --- | --- | --- | 4,131 |
| Net Retirement Plan Actuarial Loss | --- | --- | --- | --- | --- | 34 | --- | 34 |
| Net Retirement Plan Prior Service |  |  |  |  |  |  |  |  |
| Credit | --- | --- | --- | --- | --- | (28) | --- | (28) |
| Net Unrealized Securities Holding |  |  |  |  |  |  |  |  |
| Gains Arising During the Period, |  |  |  |  |  |  |  |  |
| Net of Tax (Pre-tax \$1,431) | --- | --- | --- | --- | --- | 864 | --- | 864 |
| Comprehensive Income |  |  |  |  |  |  |  | 5.001 |
| Cash Dividends Paid, |  |  |  |  |  |  |  |  |
| \$. 23 per Share | --- | --- | --- | $(2,532)$ | --- | --- | --- | $(2,532)$ |
| Stock Options Exercised |  |  |  |  |  |  |  |  |
| (14,480 Shares) | --- | --- | 2 | --- | --- | --- | 215 | 217 |
| Shares Issued Under the Directors | --- | --- | 1 | --- | --- | --- | 1 | 2 |

Stock Plan (64 Shares)
Shares Issued Under the
Employee
Stock Purchase Plan
(5,154

| Shares) | --- | --- | 37 | --- | --- | --- | 77 | 114 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Stock-Based <br> Compensation |  |  |  |  |  |  |  |  |

Expense --- --- 16 --- --- ---

Tax Benefit for
Disposition of
Stock Options --- --- 37 --- --- ---

Acquisition by ESOP of Arrow Stock
(69,206 Shares) --- --- --- --- $(1,500)$--- --- $(1,500)$

Allocation of ESOP
Stock

| (24,017 Shares) | --- | --- | 225 | --- | 320 | --- | --- |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Acquisition of Subsidiary |  |  |  |  |  | 545 |  |

(4,447 Shares) --- --- 45 --- --- $\quad$--- $\quad 66$

Purchase of Treasury
Stock
(76,469 Shares)
Balance at March 31, 2007


See Notes to Unaudited Consolidated Interim Financial Statements.

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

## CONSOLIDATED STATEMENTS OF CASH FLOWS

(Dollars in Thousands) (Unaudited)

|  | Three Months Ended March 31, |  |
| :---: | :---: | :---: |
|  | $\underline{2008}$ | $\underline{2007}$ |
| Operating Activities: |  |  |
| Net Income | \$ 4,981 | \$ 4,131 |
| Adjustments to Reconcile Net Income to Net Cash (Used In) Provided by Operating Activities: |  |  |
| Provision for Loan Losses | 290 | 94 |
| Depreciation and Amortization | 692 | 766 |
| Compensation Expense for Allocated ESOP Shares | 210 | 225 |
| Loans Originated and Held-for-Sale | $(1,254)$ | (797) |
| Proceeds from the Sale of Loans Held-for-Sale | 1,067 | 174 |
| Net Gains on the Sale of Loans | (9) | (5) |
| Net Gains on the Sale of Premises and Equipment, |  |  |
| Other Real Estate Owned and Repossessed Assets | (111) | (4) |
| Contributions to Pension Plans | $(2,077)$ | (123) |
| Deferred Income Tax Expense | 786 | 30 |
| Stock-Based Compensation Expense | 28 | 16 |
| Net Increase in Other Assets | $(1,057)$ | $(1,115)$ |
| Net Decrease in Other Liabilities | $(3,717)$ | $(2,548)$ |
| Net Cash (Used In) Provided By Operating Activities | (171) | 844 |
| Investing Activities: |  |  |
| Proceeds from the Maturities and Calls of Securities Available-for-Sale | 30,148 | 11,368 |
| Purchases of Securities Available-for-Sale | $(40,852)$ | $(2,005)$ |
| Proceeds from the Maturities of Securities Held-to-Maturity | 2,186 | 1,077 |
| Purchase of Securities Held-to-Maturity | (851) | --- |
| Net Increase in Loans | $(5,052)$ | $(5,197)$ |
| Proceeds from the Sales of Premises and Equipment, |  |  |
| Other Real Estate Owned and Repossessed Assets | 579 | 249 |
| Purchases of Premises and Equipment | (335) | (901) |
| Net Cash (Used In) Provided By Investing Activities | (14,177) | 4,591 |
| Financing Activities: |  |  |
| Net Increase in Deposits | 36,822 | 17,384 |
| Net Increase (Decrease) in Short-Term Borrowings | 5,958 | $(2,020)$ |
| Proceeds from Federal Home Loan Bank Advances | --- | 10,000 |

Tax Benefit for Disposition of Stock Options ..... 37
Acquisition of Unallocated Common Stock by the ESOP ..... $(1,500)$
Allocation of Common Stock Purchased by the ESOP ..... 320
Exercise of Stock Options and Shares Issued to Employees Stock Purchase Plan ..... 333
Purchases of Treasury Stock ..... (778)
Cash Dividends Paid ..... (2.546)$(1,761)$
Net Cash Provided By Financing Activities ..... $\underline{40,105}$ ..... 20.261
Net Increase in Cash and Cash Equivalents ..... 25,757 ..... 25,696
Cash and Cash Equivalents at Beginning of Period ..... 51,289 ..... 43.995
Cash and Cash Equivalents at End of Period $\$ 77.046$ ..... $\$ 69.691$
Supplemental Cash Flow Information:
Cash Paid During the Year for:
Interest on Deposits and Borrowings ..... \$9,714\$8,494
Income Taxes ..... 5,760 ..... 5,902
Non-cash Investing and Financing Activities:
Transfer of Loans to Other Real Estate Owned and Repossessed Assets ..... 149 ..... 158
Changes in the Valuation Allowance for Securities Available-for-Sale, Net of Tax ..... 2,104 ..... 864
Shares Issued for CFG Acquisition ..... 112 ..... 111
Change in Pension Liability Recognized in Other Comprehensive Income ..... 35 ..... 6See Notes to Unaudited Consolidated Interim Financial Statements.

# NOTES TO UNAUDITED CONSOLIDATED INTERIM FINANCIAL STATEMENTS 

FORM 10-Q
March 31, 2008

## 1. Financial Statement Presentation

In the opinion of the management of Arrow Financial Corporation (Arrow), the accompanying unaudited consolidated interim financial statements contain all of the adjustments necessary to present fairly the financial position as of March 31, 2008 and December 31, 2007; the results of operations for the three-month periods ended March 31, 2008 and 2007; the changes in shareholders equity for the three-month periods ended March 31, 2008 and 2007; and the cash flows for the three-month periods ended March 31, 2008 and 2007. All such adjustments are of a normal recurring nature. The preparation of financial statements requires the use of management estimates. The unaudited consolidated interim financial statements should be read in conjunction with the audited annual consolidated financial statements of Arrow for the year ended December 31, 2007, included in Arrow s 2007 Form 10-K.

## 2. Accumulated Other Comprehensive Loss (In Thousands)

The following table presents the components, net of tax, of accumulated other comprehensive loss as of March 31, 2008 and December 31, 2007:

|  | $\underline{2008}$ | $\underline{2007}$ |
| :--- | ---: | ---: |
| Excess of Additional Pension Liability Over Unrecognized Prior Service Cost | $\$(4,818)$ | $\$(4,853)$ |
| Net Unrealized Securities Holding Gains (Losses) | $\underline{2,067}$ | $\underline{(37)}$ |
| Total Accumulated Other Comprehensive Loss | $\underline{\$(2.751)}$ | $\underline{\$(4.890)}$ |

3. Earnings Per Common Share (In Thousands. Except Per Share Amounts)

The following table presents a reconciliation of the numerator and denominator used in the calculation of basic and diluted earnings per common share (EPS) for the three-month periods ended March 31, 2008 and 2007:

|  | Income <br> (Numerator) | Shares <br> (Denominator) | Per Share <br> Amount |
| :---: | :---: | :---: | :---: |
| For the Three Months Ended March 31, 2008: |  |  |  |
| Basic EPS | \$4,981 | 10,645 | \$. 47 |
| Dilutive Effect of Stock Options | --- | 49 |  |
| Diluted EPS | \$4.981 | 10,694 | \$. 47 |
| For the Three Months Ended March 31, 2007: |  |  |  |
| Basic EPS | \$4,131 | 10,881 | \$. 38 |
| Dilutive Effect of Stock Options | --- | 85 |  |
| Diluted EPS | \$4.131 | $\underline{10,966}$ | \$. 38 |

## 4. Retirement Plans (In Thousands)

The following table provides the components of net periodic benefit costs for the three months ended March 31:

|  | Pension | Postretirement |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{\text { Benefits }}$ |  |  |  |  |  | $\underline{\text { Benefits }}$ |  |
|  | $\underline{2008}$ | $\underline{2007}$ | $\underline{2008}$ | $\underline{2007}$ |  |  |  |  |
| Service Cost | $\$ 279$ | $\$ 216$ | $\$ 46$ | $\$ 44$ |  |  |  |  |
| Interest Cost | 456 | 289 | 107 | 105 |  |  |  |  |
| Expected Return on Plan Assets | $(625)$ | $(442)$ | --- | --- |  |  |  |  |
| Amortization of Prior Service Credit | $(23)$ | $(30)$ | $(29)$ | $(15)$ |  |  |  |  |
| Amortization of Net Loss | $\underline{8173}$ | $\underline{67}$ | $\underline{24}$ | $\underline{20}$ |  |  |  |  |
| Net Periodic Benefit Cost | $\underline{\$ 100}$ | $\underline{\$ 148}$ | $\underline{\$ 154}$ |  |  |  |  |  |

We made a $\$ 2,000$ contribution to our qualified pension plan and a $\$ 77$ contribution to our non-qualified defined benefit pension plan in the first quarter of 2008. The expected contribution for the nonqualified pension plan is $\$ 310$ for all of 2008. Arrow makes contributions for its postretirement benefits in an amount equal to actual expenses for the year. The expected contribution for our postretirement benefit plan is estimated to be $\$ 350$ for the 2008 year.

## 5. Stock-Based Compensation Plans (Dollars In Thousands)

Under our 1998 Long-Term Incentive Plan, we granted options to purchase 44,500 shares of our common stock in 2007. No stock options have been granted in 2008, to date. The weighted-average fair value of options granted during 2007 was $\$ 4.37$. The fair value was estimated on the date of grant using the Black-Scholes option-pricing model with the following weighted-average assumptions: dividend yield $4.34 \%$; expected volatility $-27.3 \%$; risk free interest rate $3.77 \%$; and an expected life of 8.09 years. The fair value of our grants is expensed over the four year vesting period. The expense for the first three months of 2008 and 2007 was $\$ 28$ and $\$ 16$, respectively.

Arrow also sponsors an Employee Stock Purchase Plan under which employees purchase Arrow s common stock at a $5 \%$ discount below market price. Under SFAS No. 123(R), a stock purchase plan with a discount of $5 \%$ or less is not considered a compensatory plan.

The following table presents the activity in Arrow s compensatory stock options for the first quarter of 2008 and 2007:

|  | $\underline{2008}$ |  | $\underline{2007}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Weighted- |  |  | Weighted- |
|  |  | Average |  | Average |
|  |  | Exercise |  | Exercise |
| Options: | Shares | Price | Shares | Price |
| Outstanding at January 1 | 519,557 | \$20.77 | 551,154 | \$20.01 |
| Granted | --- | --- | --- | --- |
| Exercised | $(5,430)$ | 14.01 | $(14,480)$ | 15.08 |
| Forfeited | (725) | 25.86 | --- | --- |
| Outstanding at March 31 | 513,402 | 20.83 | 536,674 | 20.14 |
| Exercisable at March 31 | 434,040 | 20.48 | 490,233 | 19.77 |

## 6. Guarantees

Arrow does not issue any guarantees that would require liability-recognition or disclosure, other than its standby letters of credit. Standby and other letters of credit are conditional commitments issued by Arrow to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support public and private borrowing arrangements, including bond financing and similar transactions. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. Typically, these instruments have terms of twelve months or less. Some expire unused, and therefore, the total amounts do not necessarily

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represent future cash requirements. Some have automatic renewal provisions.

For letters of credit, the amount of the collateral obtained, if any, is based on management s credit evaluation of the counter-party. Arrow had approximately $\$ 10.5$ million of standby letters of credit on March 31, 2008, most of which will expire within one year and some of which were not collateralized. At that date, all the letters of credit were for private borrowing arrangements. The fair value of Arrow s standby letters of credit at March 31, 2008 was insignificant.

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## 7. Fair Value Disclosures and Fair Value Option (In Thousands)

We adopted FASB Statement No. 157, Fair Value Measurements (FAS No. 157) on January 1, 2008. FAS No. 157 defines fair value, establishes a framework for measuring fair value in generally accepted accounting principles (GAAP) and expands disclosures about fair value measurements. FASB Statement No. 159, The Fair Value Option for Financial Assets and Financial Liabilities became effective January 1, 2008 for the company. We did not elect to measure any eligible items at fair value at that date. The only assets or liabilities that Arrow measured at fair value on a recurring basis at March 31, 2008 were securities available-for-sale:

\left.|  | Fair Value Measurements at Reporting Date Using: |  |
| :--- | :---: | :---: | :---: |
| Quoted Prices |  |  |$\right)$

Securities available-for-sale are fair valued utilizing an independent bond pricing service for identical assets or significantly similar securities. The pricing service uses a variety of techniques to arrive at fair value including market maker bids, quotes and pricing models. Inputs to the pricing models include recent trades, benchmark interest rates, spreads and actual and projected cash flows. We do not hold, nor have we ever invested in, any auction rate investment securities. The only asset or liability that Arrow measured at fair value on a nonrecurring basis was other real estate owned:

| Description | 3/31/2008 | (Level 1) | (Level 2) | (Level 3) | (Losses) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Other Real Estate Owned | \$60 | --- | \$60 | --- | --- |

Other real estate owned, in the table above, consists of one property acquired during the first quarter of 2008. Fair value was obtained from an appraisal by an independent third party appraiser and was based on a comparison to recent sales of similar properties. The charge to reduce the property to its fair value, less estimated cost to sell, was recorded as a loan charge-off, prior to the transfer to other real estate owned.

Other impaired assets which might have been included in this table include mortgage servicing rights, goodwill and other intangible assets. Arrow evaluates each of these assets for impairment on a quarterly basis, with no impairment recognized for these assets at March 31, 2008.

## 8. Visa Inc. IPO, Mandatory Class B Share Redemption and Litigation Liability (Dollars In Thousands)

In December 2007, we recorded a $\$ 600$ liability for our proportional share, as a member bank of the Visa credit card organization, of certain estimated litigation costs incurred by Visa U.S.A., Inc., as described in our Form 10-K for December 31, 2007. On March 28, 2008, VISA Inc. distributed to member banks, in a mandatory redemption of $38.7 \%$ of its Class B shares held by the member banks, some of the proceeds realized by Visa from the IPO of its Class A shares on March 19, 2008. With another portion of the IPO proceeds, Visa established a $\$ 3$ billion escrow to cover certain, but not all, litigation liabilities. During the first quarter of 2008, we recorded the following transactions:

A gain of $\$ 749$ from the mandatory redemption by Visa of $38.7 \%$ of our Class B Visa Inc. shares, reflected in noninterest income, and

A reversal of $\$ 306$ of the $\$ 600$ accrual at December 31, 2007 representing our proportional share of Visa litigation costs, reflected as a reduction in 2008 other operating expense.

Accordingly, we have a remaining liability of $\$ 294$ included as a component of other liabilities in the consolidated balance sheet as of March 31, 2008, representing our estimate of the fair value of potential losses related to the remaining covered litigation. Class B shares which were not redeemed will be converted to Class A shares, at a conversion ratio to be determined based on member banks actual liability for litigation expenses, on the later of three years or the settlement of litigation indemnified by member banks. However, the remaining Class B shares are available to fund future Visa litigation liabilities indemnified by the member banks until that time.

# Independent Auditors Review Report 

The Board of Directors and Shareholders

Arrow Financial Corporation

We have reviewed the consolidated balance sheet of Arrow Financial Corporation and subsidiaries (the Company ) as of March 31, 2008, and the related consolidated statements of income, changes in shareholders equity and cash flows for the three-month periods ended March 31, 2008 and 2007. These consolidated financial statements are the responsibility of the Company s management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Arrow Financial Corporation and subsidiaries as of December 31, 2007, and the related consolidated statements of income, changes in shareholders equity and cash flows for the year then ended (not presented herein); and in our report dated March 6, 2008, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated balance sheet as of December 31, 2007, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

Albany, New York
May 6, 2008

Item 2.

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES <br> MANAGEMENT'S DISCUSSION AND ANALYSIS OF <br> FINANCIAL CONDITION AND RESULTS OF OPERATIONS 

MARCH 31, 2008

Note on Terminology - In this Quarterly Report on Form 10-Q, the terms Arrow, the registrant, the company, we, and our generally refer to Arrow Financial Corporation and its subsidiaries as a group, except where the context indicates otherwise. Arrow is a two-bank holding company headquartered in Glens Falls, New York. Our banking subsidiaries are Glens Falls National Bank and Trust Company (Glens Falls National) whose main office is located in Glens Falls, New York, and Saratoga National Bank and Trust Company (Saratoga National) whose main office is located in Saratoga Springs, New York. Our non-bank subsidiaries include Capital Financial Group, Inc. (an insurance agency specializing in selling and servicing group health care policies), North Country Investment Advisers, Inc. (a registered investment adviser that provides investment advice to our proprietary mutual funds) and Arrow Properties, Inc., (a real estate investment trust, or REIT), all of which are subsidiaries of Glens Falls National.

At certain points in this Report, our performance is compared with that of our peer group of financial institutions. Unless otherwise specifically stated, this peer group is comprised of the group of 273 domestic bank holding companies with $\$ 1$ to $\$ 3$ billion in total consolidated assets as identified in the Federal Reserve Board s most recent Bank Holding Company Performance Report (December 2007), and peer group data has been derived from such Report.

Forward Looking Statements - The information contained in this Quarterly Report on Form 10-Q contains statements that are not historical in nature but rather are based on our beliefs, assumptions, expectations, estimates and projections about the future. These statements are forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and involve a degree of uncertainty and attendant risk. Words such as expects, believes, anticipates, estimates and variations of such words and similar expressions are intende identify such forward-looking statements. Some of these statements, such as those included in the interest rate sensitivity analysis in Item 3, entitled Quantitative and Qualitative Disclosures About Market Risk, are merely presentations of what future performance or changes in future performance would look like based on hypothetical assumptions and on simulation models. Other forward-looking statements are based on our general perceptions of market conditions and trends in activity, both locally and nationally, as well as current management strategies for future operations and development.

Examples of forward-looking statements in this Report are referenced in the table below:

## Topic

Impact of market rate structure on net interest margin, loan yields and

| deposit rates | 18 | Last paragraph |
| :--- | :--- | :--- |
|  | 19 | $2^{\text {nd }}$ and $3^{\text {rd }}$ paragraphs |
| Change in the level of loan losses and nonperforming loans and assets | 21 | Last paragraph |
|  | 23 | $1^{\text {st }}$ paragraph |
|  | 23 | $4^{\text {th }}$ paragraph |
| Future level of residential real estate loans | 24 | $4^{\text {th }}$ paragraph |
| Impact of competition for indirect loans | 20 | Last paragraph |
| Liquidity | 21 | $4^{\text {th }}$ paragraph |
|  | 26 | $4^{\text {th }}$ paragraph |

These statements are not guarantees of future performance and involve certain risks and uncertainties that are difficult to quantify or, in some cases, to identify. In the case of all forward-looking statements, actual outcomes and results may differ materially from what the statements predict or forecast. Factors that could cause or contribute to such differences include, but are not limited to, unexpected changes in economic and market conditions, including unanticipated fluctuations in interest rates; new developments in state and federal regulation; enhanced competition from unforeseen sources; new emerging technologies; unexpected loss of key personnel; unanticipated business opportunities; and similar uncertainties inherent in banking operations or business generally.

Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. We undertake no obligation to revise or update these forward-looking statements to reflect the occurrence of unanticipated events. This Quarterly Report should be read in conjunction with our Annual Report on Form 10-K for December 31, 2007.

## USE OF NON-GAAP FINANCIAL MEASURES

The Securities and Exchange Commission (SEC) has adopted Regulation G, which applies to all public disclosures, including earnings releases, made by registered companies that contain non-GAAP financial measures. GAAP is generally accepted accounting principles in the United States of America. Under Regulation G, companies making public disclosures containing non-GAAP financial measures must also disclose, along with each non-GAAP financial measure, certain additional information, including a reconciliation of the non-GAAP financial measure to the closest comparable GAAP financial measure and a statement of the company s reasons for utilizing the non-GAAP financial measure as part of its financial disclosures. As a parallel measure with Regulation G, the SEC stipulated in Item 10 of its Regulation S-K that public companies must make the same types of supplemental disclosures whenever they include non-GAAP financial measures in their filings with the SEC. The SEC has exempted from the definition of non-GAAP financial measures certain commonly used financial measures that are not based on GAAP. When these exempted measures are included in public disclosures or SEC filings, supplemental information is not required. The following measures used in this Report, which although commonly utilized by financial institutions have not been specifically exempted by the SEC, may constitute "non-GAAP financial measures" within the meaning of the SEC's new rules, although we are unable to state with certainty that the SEC would so regard them.

Tax-Equivalent Net Interest Income and Net Interest Margin: Net interest income, as a component of the tabular presentation by financial institutions of Selected Financial Information regarding their recently completed operations, is commonly presented on a tax-equivalent basis. That is, to the extent that some component of the institution's net interest income which is presented on a before-tax basis, is exempt from taxation (e.g., is received by the institution as a result of its holdings of state or municipal obligations), an amount equal to the tax benefit derived from that component is added back to the net interest income total. This adjustment is considered helpful in comparing one financial institution's net interest income to that of another institution, to correct any distortion that might otherwise arise from the fact that the two institutions typically will have different proportions of tax-exempt items in their portfolios. Moreover, net interest income is itself a component of a second financial measure commonly used by financial institutions, net interest margin, which is the ratio of net interest income to average earning assets. For purposes of this measure as well, tax-equivalent net interest income is generally used by financial institutions, again to provide a better basis of comparison from institution to institution. We follow these practices.

The Efficiency Ratio: Financial institutions often use an "efficiency ratio" as a measure of expense control. The efficiency ratio typically is defined as the ratio of noninterest expense to net interest income and noninterest income. Net interest income as utilized in calculating the efficiency ratio is typically expressed on a tax-equivalent basis. Moreover, most financial institutions, in calculating the efficiency ratio, also adjust both noninterest expense and noninterest income to exclude from these items (as calculated under GAAP) certain component elements, such as intangible asset amortization (deducted from noninterest expense), securities gains or losses and the gain on the Visa stock redemption (excluded from noninterest income). We follow these practices.

Tangible Book Value per Share: Tangible equity is total shareholders equity less intangible assets. Tangible book value per share is tangible equity divided by total shares issued and outstanding. Tangible book value per share is often a more meaningful comparative ratio than unadjusted book value per share.

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## Selected Quarterly Information:

## (In Thousands, Except Per Share Amounts)

Per share amounts have been restated for the September 2007 3\% stock dividend.

|  | Mar 2008 | Dec 2007 | Sep 2007 | Jun 2007 | Mar 2007 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net Income | \$4,981 | \$4,481 | \$4,510 | \$4,210 | \$4,131 |
| Transactions Recorded in Net Income (Net of |  |  |  |  |  |
| Tax): |  |  |  |  |  |
| Visa Litigation ${ }^{1}$ | \$185 | \$(362) | \$--- | \$--- | \$--- |
| Gain on Redemption of Visa Inc. Class B Shares ${ }^{1}$ | 452 | --- | --- | --- | --- |
| Gain on the Sale of Premises | 69 | --- | --- | --- | --- |
| Net Gains on Sales of Loans | 5 | 5 | 2 | 14 | 3 |
| Net (Losses) Gains on the Sale of |  |  |  |  |  |
| Other Real Estate Owned | --- | (5) | --- | --- | 3 |
| Period End Shares Outstanding | 10,637 | 10,627 | 10,612 | 10,689 | 10,807 |
| Basic Average Shares Outstanding | 10,645 | 10,619 | 10,628 | 10,732 | 10,881 |
| Diluted Average Shares Outstanding | 10,694 | 10,682 | 10,697 | 10,804 | 10,966 |
| Basic Earnings Per Share | \$. 47 | \$. 42 | \$. 42 | \$. 39 | \$. 38 |
| Diluted Earnings Per Share | . 47 | . 42 | . 42 | . 39 | . 38 |
| Cash Dividends Per Share | . 24 | . 24 | . 23 | . 23 | . 23 |
| Stock Dividends/Splits | --- | --- | 3\% | --- | --- |
| Average Assets | \$1,606,082 | \$1,601,053 | \$1,566,329 | \$1,539,278 | \$1,525,423 |
| Average Equity | 124,686 | 120,433 | 116,362 | 116,998 | 118,532 |
| Return on Average Assets | 1.25\% | 1.11\% | 1.14\% | 1.10\% | 1.10\% |
| Return on Average Equity | 16.07 | 14.76 | 15.38 | 14.43 | 14.13 |
| Average Earning Assets | \$1,530,061 | \$1,526,148 | \$1,494,744 | \$1,469,060 | \$1,456,018 |
| Average Paying Liabilities | 1,272,871 | 1,265,765 | 1,231,812 | 1,218,644 | 1,202,593 |
| Interest Income, Tax-Equivalent ${ }^{2}$ | 22,832 | 23,171 | 22,669 | 22,126 | 21,530 |
| Interest Expense | 9,295 | 10,413 | 10,272 | 9,984 | 9,614 |
| Net Interest Income, Tax-Equivalent ${ }^{2}$ | 13,537 | 12,758 | 12,397 | 12,142 | 11,916 |
| Tax-Equivalent Adjustment | 750 | 740 | 748 | 717 | 714 |
| Net Interest Margin ${ }^{2}$ | 3.56\% | 3.32\% | 3.29\% | 3.32\% | 3.32\% |
| Efficiency Ratio Calculation: ${ }^{2}$ |  |  |  |  |  |


| Noninterest Expense | \$10,179 | \$ 9,773 | \$ 9,223 | \$ 9,573 | \$ 9,361 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Less: Intangible Asset Amortization | (96) | (96) | (96) | (96) | (106) |
| Net Noninterest Expense | \$10,083 | \$ 9.677 | \$ 9,127 | \$ 9.477 | \$ 9,255 |
| Net Interest Income, Tax-Equivalent ${ }^{2}$ | \$13,537 | \$12,758 | \$12,397 | \$12,142 | \$11,916 |
| Noninterest Income | 4,847 | 4,016 | 4,089 | 4,171 | 4,012 |
| Less: Gain on Visa Stock Redemption | (749) | --- | --- | --- | --- |
| Net Gross Income | \$17.635 | \$16.774 | \$16.486 | \$16.313 | \$15.928 |
| Efficiency Ratio ${ }^{2}$ | 57.18\% | 57.69\% | 55.36\% | 58.10\% | 58.11\% |
| Period-End Capital Information: |  |  |  |  |  |
| Tier 1 Leverage Ratio | 8.54\% | 8.37\% | 8.39\% | 8.51\% | 8.62\% |
| Total Shareholders Equity (i.e. Book Value) | \$127,051 | \$122,256 | \$118,874 | \$115,911 | \$118,380 |
| Book Value per Share | 11.94 | 11.50 | 11.20 | 10.84 | 10.95 |
| Intangible Assets | 16,593 | 16,590 | 16,699 | 16,808 | 16,917 |
| Tangible Book Value per Share ${ }^{2}$ | 10.38 | 9.94 | 9.63 | 9.27 | 9.39 |
| Asset Quality Information |  |  |  |  |  |
| Net Loans Charged-off as a |  |  |  |  |  |
| Percentage of Average Loans, Annualized | .08\% | .05\% | .04\% | .03\% | .03\% |
| Provision for Loan Losses as a |  |  |  |  |  |
| Percentage of Average Loans, Annualized | . 11 | . 07 | . 05 | . 04 | . 04 |
| Allowance for Loan Losses as a |  |  |  |  |  |
| Percentage of Loans, Period-end | 1.20 | 1.19 | 1.19 | 1.21 | 1.21 |
| Allowance for Loan Losses as a |  |  |  |  |  |
| Percentage of Nonperforming Loans, Period-end | 407.05 | 567.81 | 610.64 | 614.22 | 603.43 |
| Nonperforming Loans as a |  |  |  |  |  |
| Percentage of Loans, Period-end | . 29 | . 21 | . 20 | . 20 | . 20 |
| Nonperforming Assets as a |  |  |  |  |  |
| Percentage of Total Assets, Period-end | . 20 | . 15 | . 13 | . 15 | . 15 |

${ }^{1}$ See Note 8 to the Unaudited Consolidated Financial Statements on page 10.
${ }^{2}$ See Use of Non-GAAP Financial Measures on page 13.

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## Average Consolidated Balance Sheets and Net Interest Income Analysis

(see Use of Non-GAAP Financial Measures on page 13)
(Fully Taxable Basis using a marginal tax rate of $35 \%$ )
(Dollars In Thousands)

| Quarter Ended March 31, | $\underline{2008}$ |  |  |  | $\underline{2007}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned/ <br> Paid |  | Average <br> Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned/ <br> Paid |
| Federal Funds Sold | \$ | 41,698 | \$ 320 | 3.09\% | \$ | 19,378 | \$ 251 | 5.25\% |
| Interest-bearing Deposits |  | 1,082 | 7 | 2.60 |  | --- | --- | --- |
| Securities Available-for-Sale: |  |  |  |  |  |  |  |  |
| Taxable |  | 309,483 | 3,719 | 4.83 |  | 295,052 | 3,340 | 4.59 |
| Non-Taxable |  | 24,595 | 371 | 6.07 |  | 22,886 | 351 | 6.22 |
| Securities Held-to-Maturity: |  |  |  |  |  |  |  |  |
| Taxable |  | 286 | 3 | 4.22 |  | 321 | 4 | 5.05 |
| Non-Taxable |  | 114,007 | 1,627 | 5.74 |  | 107,796 | 1,544 | 5.81 |
| Loans |  | 1.038.910 | 16.785 | 6.50 |  | 1,010.585 | 16.040 | 6.44 |
| Total Earning Assets |  | 1,530,061 | $\underline{22,832}$ | 6.00 |  | 1,456,018 | $\underline{21,530}$ | 6.00 |

Allowance For Loan Losses
$(12,408)$
Cash and Due From Banks
Other Assets
Total Assets
32,831
$(12,300)$

55,598
32,068
49,637
$\$ 1.606,082$
$\$ 1.525 .423$

Deposits:

| Interest-Bearing NOW Deposits | \$ 339,296 | 1,429 | 1.69 | \$ 292,559 | 1,428 | 1.98 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Regular and Money Market Savings | 265,712 | 921 | 1.39 | 267,877 | 961 | 1.45 |
| Time Deposits of \$100,000 or More | 187,610 | 1,891 | 4.05 | 182,254 | 2,160 | 4.81 |
| Other Time Deposits | 248.471 | 2.616 | 4.23 | 259.913 | 2.825 | 4.41 |
| Total Interest-Bearing Deposits | 1,041,089 | 6,857 | 2.65 | 1,002,603 | 7,374 | 2.98 |
| Short-Term Borrowings | 51,782 | 255 | 1.98 | 46,212 | 325 | 2.85 |
| Long-Term Debt | 180,000 | 2.183 | 4.88 | 153.778 | 1.915 | 5.05 |
| Total Interest-Bearing Liabilities | 1,272,871 | 9,295 | 2.94 | 1,202,593 | 9,614 | 3.24 |


| Demand Deposits | 182,118 | 179,781 |
| :--- | ---: | ---: |
| Other Liabilities | 26,407 | $\mathbf{2 4 , 5 1 7}$ |
|  | $\underline{1,481,396}$ | $1,406,891$ |
| Shareholders Equity | $\underline{124,686}$ | $\underline{\$ 1,525,532}$ |
| Total Liabilities and Shareholders | Equity | $\underline{\$ 1,606,082}$ |


| Net Interest Income (Tax-equivalent Basis) | 13,537 |  | 11,916 |  |
| :--- | :---: | :---: | :---: | :---: |
| Net Interest Spread |  | 3.06 |  | 2.76 |
| Net Interest Margin | 3.56 | 3.32 |  |  |
|  |  |  |  |  |
| Reversal of Tax-Equivalent Adjustment | $\boxed{(750)}$ | $(.20)$ | $\underline{(714)}$ | $(.20)$ |
| Net Interest Income, As Reported | $\underline{\$ 12.787}$ |  | $\underline{\$ 11.202}$ |  |

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## OVERVIEW

Visa, Inc. IPO, Mandatory Redemption and Visa Litigation

During the first quarter of 2008, Visa successfully completed an initial public offering (IPO) and used a portion of the proceeds from the IPO to fund a $\$ 3$ billion litigation escrow account. As a result, in the first quarter, our subsidiary, Glens Falls National Bank and Trust Company, a Visa member bank that is contingently liable with other member banks for certain covered Visa litigation expenses, reversed litigation-related accruals of $\$ 306$ thousand out of the $\$ 600$ thousand pre-tax charge which the company had previously recognized in the fourth quarter of 2007. Visa also used a portion of the IPO proceeds to redeem $38.7 \%$ of the Visa Class B common stock held by each of its member banks. As a result, the company also recognized in the first quarter a pre-tax gain of $\$ 749$ thousand representing the proceeds received by it from this partial redemption. These transactions together resulted in a positive impact of $\$ 637$ thousand after-tax, or $\$ .06$ diluted earnings per share in the first quarter of 2008 . No economic benefits have been recognized by the company for its remaining shares of Visa Class B common stock, although some or all of these shares may be convertible by the company into shares of Visa Class A common stock at some future time not earlier than three years after the date of the IPO, depending upon future loss experienced by Visa in connection with certain covered litigation that is still pending (see Note 8 to the unaudited consolidated financial statements in this Report).

## Other Key Results

We reported earnings of $\$ 4.981$ million for the first quarter of 2008 , an increase of $\$ 850$ thousand, or $20.6 \%$, as compared to $\$ 4.131$ million for the first quarter of 2007 . Diluted earnings per share were $\$ .47$ and $\$ .38$, for the respective quarters, an increase of $\$ .09$, or $23.7 \%$. The percentage increase in earnings per share was greater than the increase in earnings due to a decrease in the number of shares outstanding, as our repurchases of our common stock exceeded our issuance of common stock upon option exercises. The increase in earnings between the two quarters was primarily the result of an increase in net interest income due to the growth in average earning assets and favorable changes in the interest rate environment, as well as the economic benefits recognized as a result of the company s equity interest in Visa, Inc.

The annualized returns on average assets were $1.25 \%$ and $1.10 \%$ for the first quarters of 2008 and 2007, respectively, an increase of 15 basis points, or $13.6 \%$. The annualized returns on average equity were $16.07 \%$ and $14.13 \%$ for the first quarters of 2008 and 2007, respectively, an increase of 1.94 basis points, or $13.7 \%$.

Total assets were $\$ 1.629$ billion at March 31, 2008, which represented an increase of $\$ 85.4$ million, or $5.5 \%$, above the level at March 31, 2007, and an increase of $\$ 43.7$ million, or $2.8 \%$, from the December 31, 2007 level. The increase from the year-end total was primarily attributable to the electronic deposit of state funds into municipal accounts on the last day of March.

Shareholders equity was $\$ 127.1$ million at March 31, 2008, an increase of $\$ 8.7$ million, or $7.3 \%$, from the year earlier level. Shareholders' equity increased $\$ 4.8$ million from the December 31, 2007 level of $\$ 122.3$ million. The components of the change in shareholders equity since year-end 2008 are presented in the Consolidated Statement of Changes in Shareholders Equity on page 5. Our risk-based capital ratios and Tier 1 leverage ratio continued to exceed regulatory minimum requirements at period-end. At March 31, 2008 both of our banks, as well as the holding company, qualified as "well-capitalized" under federal bank regulatory guidelines.

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## CHANGE IN FINANCIAL CONDITION

## Selected Consolidated Balance Sheet Data

(Dollars in Thousands)

|  | At Period-End |  |  | \$ Change <br> From Dec | \$ Change <br> From Mar | \% Change <br> From Dec | \% Change <br> From Mar |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2008 | Dec 2007 | Mar 2007 |  |  |  |  |
| Federal Funds Sold | \$ 40,000 | 16,000 | \$ 33,000 | \$24,000 | \$ 7,000 | 150.0 \% | 21.2 \% |
| Securities Available-for-Sale | 352,163 | 338,070 | 307,836 | 14,093 | 44,327 | 4.2 | 14.4 |
| Securities Held-to-Maturity | 113,225 | 114,611 | 107,366 | $(1,386)$ | 5,859 | (1.2) | 5.5 |
| Loans, Net of Unearned Income (1) | 1,043,732 | 1,038,844 | 1,014,592 | 4,888 | 29,140 | 0.5 | 2.9 |
| Allowance for Loan Losses | 12,480 | 12,401 | 12,298 | 79 | 182 | 0.6 | 1.5 |
| Earning Assets (1) | 1,549,120 | 1,507,525 | 1,462,794 | 41,595 | 86,326 | 2.8 | 5.9 |
| Total Assets | 1,628,592 | 1,584,846 | 1,543,154 | 43,746 | 85,438 | 2.8 | 5.5 |
| Demand Deposits | \$ 191,233 | \$ 184,273 | \$ 184,094 | \$ 6,960 | \$7,139 | 3.8 | 3.9 |
| NOW, Regular Savings \& Money |  |  |  |  |  |  |  |
| Market Deposit Accounts | 633,270 | 590,383 | 582,554 | 42,887 | 50,716 | 7.3 | 8.7 |
| Time Deposits of \$100,000 or More | 173,596 | 180,334 | 174,282 | $(6,738)$ | (686) | (3.7) | (0.4) |
| Other Time Deposits | 242.923 | 249.210 | 262.851 | (6.287) | (19.928) | (2.5) | (7.6) |
| Total Deposits | \$1,241,022 | \$1.204,200 | \$1,203.781 | \$36,822 | \$37,241 | 3.1 | 3.1 |
| Short-Term Borrowings | \$ 59,677 | \$ 53,719 | \$ 46,304 | \$5,958 | \$13,373 | 11.1 | 28.9 |
| FHLB Advances | 160,000 | 160,000 | 135,000 | --- | 25,000 | --- | 18.5 |
| Shareholders' Equity | 127,051 | 122,256 | 118,380 | 4,795 | 8,671 | 3.9 | 7.3 |

(1) Includes Nonaccrual Loans

Municipal Deposits: Recent fluctuations in balances of our NOW accounts and time deposits of $\$ 100,000$ or more are largely the result of municipal deposit fluctuations. Municipal deposits on average have represented $15 \%$ to $20 \%$ of our total deposits. Municipal deposits typically are invested in NOW accounts and time deposits of short duration. Many of our municipal deposit relationships are subject to annual renewal, by formal or informal agreements.

In general, there is a seasonal pattern to municipal deposits starting with a low point during July and August. Account balances tend to increase throughout the fall and into the winter months from tax deposits and receive an additional

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boost at the end of March from the electronic deposit of state funds. In addition to these seasonal fluctuations within accounts, the overall level of municipal deposit balances fluctuates from year-to-year as some municipalities move their accounts in and out of our banks due to competitive factors. Often, the balances of municipal deposits at the end of a quarter are not representative of the average balances for that quarter.

Yield Curve: The shape of the yield curve (i.e. the line depicting interest rates being paid on low- or no-risk securities, such as U.S. Treasury bills, of different maturities, with the rate on the vertical axis and maturity on the horizontal axis) typically turns upward. Our net interest income often reflects our investment of some portion of our short-term, lower-rate deposits in longer-term higher yielding loans and investments. During much of 2006 and 2007, the yield curve had flattened and at times became inverted, that is, the rates for long-term bonds like U.S. Treasury notes were actually less than the rate banks paid for overnight federal funds. During that period our net interest margin compressed and our net interest income declined as a consequence. During the recent sharp decline in short-term interest rates in the fourth quarter of 2007 and the first quarter of 2008, the yield curve developed some upward slope as longer-term rates tended to resist any comparable downward movement.

Changes in Sources of Funds: We experienced an increase in internally generated deposit balances of $\$ 36.8$ million, or $3.1 \%$, from December 31, 2007 to March 31, 2008. This increase was primarily attributable to a period-end increase in municipal balances. Short-term borrowings increased by $\$ 6.0$ million and FHLB advances remained unchanged.

Changes in Earning Assets: Our loan portfolio increased by $\$ 4.9$ million, or $0.5 \%$, from December 31, 2007 to March 31, 2008. We experienced the following trends in our three largest segments:

## 1.

Indirect loans an $\$ 8.3$ million, or $2.4 \%$, decrease in the level of indirect loans during the first quarter of 2008 , reflecting a $24.5 \%$ decrease in the level of originations from the first quarter of 2007. Originations of $\$ 34.4$ million were more than offset by $\$ 42.7$ million of prepayments and normal amortization.

## 2.

Residential real estate loans a small increase of $\$ 950$ thousand from December 31, 2007 to March 31, 2008, as originations of $\$ 12.1$ million slightly exceeded prepayments and normal amortization.

## 3.

Commercial and commercial real estate loans period-end balances for this segment increased $\$ 13.1$ million reflecting continued moderate to strong demand for commercial lending.

Seasonally high municipal deposit balances were placed in available-for-sale securities (up $\$ 14.1$ million, or $4.2 \%$, from year-end) and federal funds sold (up $\$ 24.0$ million from the year-end balance of $\$ 16.0$ million).

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## Deposit Trends

The following two tables provide information on trends in the balance and mix of our deposit portfolio by presenting, for each of the last five quarters, the quarterly average balances by deposit type and the percentage of total deposits represented by each deposit type.

## Quarterly Average Deposit Balances

(Dollars in Thousands)

|  | Quarter Ending |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2008 |  | Dec 2007 |  | Sep 2007 |  | Jun 2007 |  | Mar 2007 |  |
| Demand Deposits | \$ | 182,118 | \$ | 190,002 | \$ | 194,628 | \$ | 181,282 | \$ | 179,781 |
| Interest-Bearing Demand Deposits |  | 339,296 |  | 353,655 |  | 310,219 |  | 305,409 |  | 292,559 |
| Regular and Money Market Savings |  | 265,712 |  | 263,784 |  | 263,620 |  | 268,823 |  | 267,877 |
| Time Deposits of \$100,000 or More |  | 187,610 |  | 174,915 |  | 189,685 |  | 175,550 |  | 182,254 |
| Other Time Deposits |  | 248,471 |  | 250,260 |  | 257,056 |  | 265,056 |  | 259.913 |
| Total Deposits |  | 1.223,207 |  | 1.232.616 |  | 1.215.208 |  | .196.120 |  | 1.182.384 |

## Percentage of Average Quarterly Deposits

|  | Quarter Ending |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2008 | Dec 2007 | Sep 2007 | Jun 2007 | Mar 2007 |
| Demand Deposits | 14.9\% | 15.4\% | 16.0\% | 15.2\% | 15.2\% |
| Interest-Bearing Demand Deposits | 27.8 | 28.7 | 25.5 | 25.5 | 24.7 |
| Regular and Money Market Savings | 21.7 | 21.4 | 21.7 | 22.5 | 22.7 |
| Time Deposits of \$100,000 or More | 15.3 | 14.2 | 15.6 | 14.7 | 15.4 |
| Other Time Deposits | 20.3 | 20.3 | 21.2 | 22.1 | 22.0 |
| Total Deposits | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

For a variety of reasons, including the seasonality of municipal deposits, we typically experience little net growth or a small contraction in average deposit balances in the first quarter of the year, versus significant growth in the second quarter. Deposit balances followed this pattern for the first quarter of 2008 as the average balance decreased \$9.4 million, or $0.8 \%$, from the fourth quarter of 2007. However, the average deposit balances for the first quarter of 2008 increased $\$ 40.8$ million, or $3.5 \%$, from the first quarter of 2007 . We did not acquire any branches during the past five quarters, but did open an additional branch in Plattsburgh during the first quarter of 2007. During the first quarter of 2008 we did experience a modest shift from transaction account balances to time deposits, as prevailing short-term rates fell much more sharply than longer-term rates.

## Quarterly Cost of Deposits

|  | Quarter Ending |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{\text { Mar } 2008}$ | Dec 2007 | Sep 2007 | Jun 2007 | $\underline{\text { Mar } 2007}$ |
| Demand Deposits | ---\% | ---\% | ---\% | ---\% | ---\% |
| Interest-Bearing Demand Deposits | 1.69 | 2.34 | 2.16 | 2.18 | 1.98 |
| Regular and Money Market Savings | 1.39 | 1.52 | 1.51 | 1.48 | 1.45 |
| Time Deposits of \$100,000 or More | 4.05 | 4.60 | 4.88 | 4.81 | 4.81 |
| Other Time Deposits | 4.23 | 4.42 | 4.41 | 4.42 | 4.41 |
| Total Deposits | 2.25 | 2.55 | 2.57 | 2.58 | 2.53 |

## Impact of Interest Rate Changes 20032008

In mid-2003, due to actions by the Federal Reserve Bank (Fed), the federal funds target rate decreased to an almost unprecedented low of $1.00 \%$. In mid-2004, the Fed reversed course and began to increase short-term rates with a series of 25 basis point increases in the targeted federal funds rate, reaching $5.25 \%$ by mid-2006. From mid- 2006 to fall 2007, the Fed did not take any actions to change short-term rates. In September 2007, however, in response to a weakening economy and a loss of liquidity in the short-term credit market, precipitated in large part by problems related to subprime residential real estate lending, the Fed began lowering the federal funds target rate. By the December 2007 meeting of the Board of Governors, the rate had decreased 100 basis points, to $4.25 \%$, and in early 2008, the Fed, in response to continuing liquidity concerns in the credit markets, lowered the targeted federal funds rate by an additional 200 basis points, to $2.25 \%$. We began to see an immediate impact in the reduced cost of our deposits, which we expect will moderate into a more gradual reduction as maturing time deposits reprice. We also expect that our loan yields will decline, but that decrease may not be as severe if mid- to long-term rates do not fall as quickly or to the extent that short-term rates fall.

An important development with regard to the effect of rate changes on our profitability was the flattening of the yield curve, especially during 2006 and 2007. After the Fed began increasing short-term interest rates in June 2004, the yield curve did not maintain its traditional upward curve but flattened; that is, as short-term rates increased, longer-term rates stayed unchanged or decreased. Therefore, the traditional spread between short-term rates and long-term rates (the upward yield curve) essentially disappeared, i.e., the curve had flattened. Late in 2006 and in early 2007, the yield curve was occasionally inverted, with short-term rates exceeding long-term rates. The reasons for this uncharacteristic flattening are widely debated but the effect it had on banks like ours are clear. The flattening of the yield curve was the most significant factor in reducing our net interest income from 2005 through 2007. Only at the end of the second quarter of 2007 did the yield on longer-term securities begin to increase over short-term investments. This was further enhanced when long-term rates held steady after the Fed lowered short-term rates in September 2007.

Nevertheless, longer-term rates were resistant to increases during the period of rising short-term rates, both due to borrower expectations and to a widespread perception in the credit markets of limited risk of default. To the extent these perceptions and expectations are now changing, long-term rates may be expected to remain steady, or perhaps even rise, even though short-term rates have now begun to drop sharply. Thus, the yield curve may be expected to return to a more traditional shape with consequent benefit to net interest margins. No assurances can be given on improving net interest margins, net interest income or net income generally, however, particularly as aggregate levels of borrowing, especially consumer mortgage related borrowings, may be expected to diminish and credit quality, which has been extraordinarily strong for several years, may be expected to experience pressure, especially if the national economy continues to weaken as is widely anticipated.

In addition to the shape of the yield curve, our net interest margin has traditionally been sensitive to and impacted by changes in prevailing market interest rates. Generally, there has been a negative correlation between changes in prevailing interest rates and our net interest margin, especially when rates begin to move in a different direction. When prevailing rates begin to decline, our net interest margin generally increases in immediately ensuing periods, and vice versa, as in each case earning assets reprice more slowly than interest-bearing sources of funds. This was the case for our net interest margin during the 2002 to mid-2003 period, when prevailing market rates were declining and our margin increased, and during the mid-2003 to 2004 period, when the rate decline began to decelerate and rates then reversed and began to increase and our margins experienced a negative effect. In 2005 and 2006, however, as the Fed s push to increase prevailing rates ended, our net interest margin continued to suffer as a result of the flattening yield curve. This historical trend, of improving margins during periods when prevailing short-term rates start to decrease, may be expected to have a beneficial impact on our net interest margins and financial results in upcoming periods, as deposit rates begin to decline, subject to the cautions noted at the end of the preceding paragraph regarding the uncertain state of the national economy generally.

Since 2002 our margin steadily decreased, during an extended period of increasing short-term interest rates. Our margin reached a low point in the fourth quarter of 2006, at $3.24 \%$. The margin for the first two quarters and last quarter of 2007 was $3.32 \%$. Margin decreased to $3.29 \%$ for the third quarter of 2007 primarily due to an increase in seasonal higher-costing municipal deposits. In general, the modest recovery following the fourth quarter of 2006, especially in the most recently completed quarter, was due to the fact that a portion of our earning assets repriced upwards while the rates paid on interest-bearing liabilities repriced upwards (if at all) more slowly and then began to reprice downward rapidly. For the year 2007, net interest margin was $3.31 \%$, down one basis point from 2006. However, the dramatic reduction in short-term interest rates since September 2007 had an immediate and significant positive impact on our net interest income and net interest margin in the first quarter of 2008. Net interest margin for
the 2008 quarter was $3.56 \%$, an increase of 24 basis points, or $7.2 \%$, from the fourth quarter of 2007 .

## Non-Deposit Sources of Funds

We have borrowed funds from the Federal Home Loan Bank ("FHLB") under a variety of programs, including fixed and variable rate short-term borrowings and borrowings in the form of "structured advances." These structured advances have original maturities of 3 to 10 years and are callable by the FHLB at certain dates. If the advances are called, we may elect to receive replacement advances from the FHLB at the then prevailing FHLB rates of interest.

The $\$ 20$ million of Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts (trust preferred securities) on our consolidated balance sheet as of March 31, 2008 qualify as regulatory capital under capital adequacy guidelines, as discussed under Capital Resources beginning on page 24 of this Report. These trust preferred securities are subject to early redemption by us if the proceeds cease to qualify as Tier 1 capital of Arrow for any reason, including if bank regulatory authorities were to reverse their current position and decide that trust preferred securities do not qualify as regulatory capital or in the event of an adverse change in tax laws.

## Loan Trends

The following two tables present, for each of the last five quarters, the quarterly average balances by loan type and the percentage of total loans represented by each loan type.

## Quarterly Average Loan Balances

(Dollars in Thousands)

|  | Quarter Ending |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $\underline{\text { Mar 2008 }}$ | $\underline{\text { Dec 2007 }}$ | $\underline{S e p ~ 2007}$ | $\underline{\text { Jun 2007 }}$ | $\underline{\text { Mar 2007 }}$ |  |  |
| Commercial and Commercial Real Estate | $\$ 277,003$ | $\$$ | 273,068 | $\$$ | 265,060 | $\$$ | 265,076 |

## Percentage of Quarterly Average Loans

|  | Quarter Ending |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2008 | Dec 2007 | Sep 2007 | Jun 2007 | $\underline{\text { Mar } 2007}$ |
| Commercial and Commercial Real Estate | 26.7\% | 26.3\% | 25.9\% | 26.1\% | 26.0\% |
| Residential Real Estate | 31.1 | 30.8 | 30.9 | 30.9 | 30.7 |
| Home Equity | 4.5 | 4.4 | 4.5 | 4.6 | 4.8 |
| Indirect Consumer Loans | 32.4 | 33.1 | 33.3 | 33.1 | 33.2 |
| Other Consumer Loans ${ }^{(1)}$ | 5.3 | 5.4 | 5.4 | 5.3 | 5.3 |
| Total Loans | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

${ }^{(1)}$ The category Other Consumer Loans , in the tables above, includes home improvement loans secured by mortgages, which are otherwise reported with residential real estate loans in tables of period-end balances.

No Subprime Mortgage Activities: During the second half of 2007 and into the first quarter of 2008, the U.S. experienced significant disruption and volatility in its financial and capital markets. A major cause of the disruption was a significant decline in residential real estate values across much of the U.S., which in turn triggered widespread defaults on subprime mortgage loans and steep devaluations of portfolios containing these loans and securities collateralized by them. Many lending institutions suffered sizable charge-offs and losses in their loan and investment securities portfolios in the second half of 2007 and first quarter of 2008 as a result of their subprime lending or investment in securities collateralized by subprime loans. We did not experience sizable or any significant losses of
this sort.

We have never engaged in subprime mortgage lending as a business line and we have never acquired any subprime mortgage loans. On occasion we may have made loans to borrowers having a FICO score of 660 or below or have had extensions of credit outstanding to borrowers who have developed credit problems after origination resulting in deterioration of their FICO scores. We also on occasion have extended community development loans to borrowers whose creditworthiness is below our normal standards as part of the community support program we have developed in fulfillment of our statutorily-mandated duty to support low- and moderate-income neighborhoods within our service area. However, we are a prime lender and apply prime lending standards and have not through the end of the first quarter 2008 experienced any significant deterioration in our loan portfolio despite the recent increase in stress affecting credit markets generally.

Residential Real Estate Loans: In recent years, residential real estate and home equity loans have represented the largest segment of our loan portfolio. Residential mortgage demand has been moderate since 2004, after a several year period when demand was high. However, during 2004 and 2005 and the first quarter of 2006, we sold many of our 30 -year, fixed-rate mortgage originations, while retaining the servicing. By the end of the first quarter of 2006, as yields on longer-term residential real estate loans began to rise, we stopped selling our 30-year mortgage originations and decided to retain them in our portfolio. During 2008, the $\$ 12.1$ million of new residential real estate loan originations offset normal principal amortization on the pre-existing loans in the segment by $\$ 950$ thousand. We expect that, if we continue to retain all or most originations, we will be able to maintain the current level of residential real estate loans and may experience some continued growth. However, if the demand for residential real estate loans in our service area decreases, our portfolio also may decrease, which may negatively impact our financial performance, and if the economy or local real estate market suffers a major downturn, the quality of our residential loan portfolio and our financial condition itself may be damaged.

Indirect Loans: At the end of the first quarter of 2005, we experienced an increase in indirect loans, which continued throughout the second and third quarters of 2005, for a variety of reasons, including the decision by the automobile manufacturers to be less aggressive with their subsidized financing programs. In the fourth quarter of 2005, however, indirect loan balances declined by $4.3 \%$, measured at quarter-end (although the average balance for the fourth quarter was slightly higher than the average balance for the third quarter).

During the first three quarters of 2006, we elected not to compete aggressively in the indirect loan sector, in the face of a resurgence of extremely low rates being offered by automobile manufacturers. As a result, principal amortization and prepayments exceeded our originations and indirect balances decreased. In the fourth quarter of 2006 and the first three quarters of 2007, however, our indirect loan balances increased.

As prevailing short-term rates fell in the last quarter of 2007 and the first quarter of 2008, we again elected not to compete with the very low rates, some of them subsidized, being offered by other lenders and finance companies on auto loans. Accordingly, we experienced decreases in indirect balances in the fourth quarter of 2007 and the first quarter of 2008.

At March 31, 2008, indirect loans represented the second largest category of loans in our portfolio and a significant component of our business. However, if auto manufacturers and their finance affiliates persist in marketing heavily subsidized financing programs, our indirect loan portfolio is likely to continue to experience rate pressure and limited, if any, overall growth as a percentage of the total portfolio. Moreover, as noted above for residential real estate loans, if the national or regional economy weakens in upcoming periods, we may experience a weakened demand for indirect loans and possibly a weakened quality within the portfolio, which could negatively impact our financial performance.

Commercial, Commercial Real Estate and Construction and Land Development Loans: We have experienced strong to moderate demand for commercial loans for the past several years, and thus commercial and commercial real estate loan balances have grown significantly, both in dollar amount and as a percentage of the overall loan portfolio. This pattern continued during the first quarter of 2008 as the average balances of these loan balances grew $\$ 3.9$ million from December 31, 2007. Substantially all commercial and commercial real estate loans in our portfolio are extended to businesses or borrowers located in our regional market. Many of the loans in the commercial portfolio have variable rates tied to prime, FHLB or U.S. Treasury indices. We have not experienced any significant weakening in our commercial loan portfolio in recent quarters, although both the demand for such loans as well as the quality of the portfolio may be negatively affected if the national economy continues to weaken in upcoming periods.

## Quarterly Taxable Equivalent Yield on Loans

|  | Quarter Ending |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{\text { Mar 2008 }}$ | $\underline{\text { Dec 2007 }}$ | $\underline{\text { Sep 2007 }}$ | $\underline{\text { Jun 2007 }}$ | $\underline{\text { Mar 2007 }}$ |  |
| Commercial and Commercial Real Estate | $7.13 \%$ | $7.15 \%$ |  | $7.26 \%$ |  | $7.31 \%$ |
| Residential Real Estate | 6.08 |  | 6.01 |  | 6.03 |  |


| Home Equity | 6.84 | 7.33 | 7.82 | 7.77 | 7.70 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Indirect Consumer Loans | 6.20 | 6.20 | 6.05 | 6.00 | 5.80 |
| Other Consumer Loans | 7.33 | 7.35 | 7.35 | 7.29 | 7.20 |
| Total Loans | 6.50 | 6.50 | 6.51 | 6.50 | 6.44 |

In general, the yield (tax-equivalent interest income divided by average loans) on our loan portfolio and other earning assets has been impacted by changes in prevailing interest rates, as previously discussed in this Report on page 18 under the heading "Impact of Interest Rate Changes 2003-2008." We expect that such will continue to be the case; that is, that loan yields will continue to rise and fall with changes in prevailing market rates, although the timing and degree of responsiveness will continue to be influenced by a variety of other factors, including the makeup of the loan portfolio, the shape of the yield curve, consumer expectations and preferences and the rate at which the portfolio expands. Additionally, there is a significant amount of cash flow from normal amortization and prepayments in all loan categories, and this cash flow reprices at current rates as new loans are generated at the current yields.

As noted in the earlier discussion, during a period of change in prevailing rates, we generally experience a time lag between the impact of the change on our deposit portfolio (which is felt relatively quickly) and the impact of the change on our loan portfolio (which occurs more slowly). This time lag tends to have a positive impact on net interest margins during the beginning of a rate decline period, such as the U.S. is now experiencing, and a negative impact on the margin at the beginning of a rate increase period.

As we discussed in the prior review of net interest income, during the period from mid-2004 to mid-2006, the Federal Reserve Bank increased the targeted federal funds rate from $1.00 \%$ to $5.25 \%$, in an effort to dampen inflationary pressures and unrestrained borrowing. During this period of rate increase, the time-lag between repricing of our deposits and the repricing of loan balances was especially lengthy; in some sectors of the portfolio, the repricing upward of loan rates was not completed before the Fed began decreasing rates in the last four months of 2007 and the first three months of 2008. As a consequence, for our company as for many commercial banks, the return to a decreasing interest rate environment which we are now experiencing, while it may relieve some of the recent extreme pressures on our net interest margins, may not have quite as much positive impact on margins and net interest income that would normally be experienced in periods where spreads are typically wider before the rate decline commences.

## Asset Quality

The following table presents information related to our allowance and provision for loan losses for the past five quarters.

## Summary of the Allowance and Provision for Loan Losses

(Dollars in Thousands, Loans Stated Net of Unearned Income)

|  | Mar 2008 | Dec 2007 | Sep 2007 | Jun 2007 | Mar 2007 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Loan Balances: |  |  |  |  |  |
| Period-End Loans | \$1,043,732 | \$1,038,844 | \$1,034,548 | \$1,017,989 | \$1,014,592 |
| Average Loans, Year-to-Date | 1,038,910 | 1,020,856 | 1,015,529 | 1,012,546 | 1,010,585 |
| Average Loans, Quarter-to-Date | 1,038,910 | 1,036,661 | 1,021,399 | 1,014,487 | 1,010,585 |
| Period-End Assets | 1,628,592 | 1,584,846 | 1,577,049 | 1,541,933 | 1,543,154 |
| Allowance for Loan Losses, Year-to-Date: |  |  |  |  |  |
| Allowance for Loan Losses, Beginning of Period | \$12,401 | \$12,278 | \$12,278 | \$12,278 | \$12,278 |
| Provision for Loan Losses, YTD | 290 | 513 | 322 | 186 | 94 |
| Loans Charged-off, YTD | (295) | (830) | (610) | (426) | (212) |
| Recoveries of Loans Previously Charged-off | 84 | 440 | 351 | 277 | 138 |
| Net Charge-offs, YTD | (211) | (390) | (259) | (149) | (74) |


| Allowance for Loan Losses, End of Period | \$12,480 | \$12,401 | \$12,341 | \$12,315 | \$12,298 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for Loan Losses, Quarter-to-Date: |  |  |  |  |  |
| Allowance for Loan Losses, Beginning of Period | \$12,401 | \$12,341 | \$12,315 | \$12,298 | \$12,278 |
| Provision for Loan Losses, QTD | 290 | 191 | 136 | 92 | 94 |
| Loans Charged-off, QTD | (295) | (220) | (185) | (214) | (212) |
| Recoveries of Loans Previously Charged-off | 84 | 89 | 75 | 139 | 138 |
| Net Charge-offs, QTD | (211) | (131) | (110) | (75) | (74) |
| Allowance for Loan Losses, End of Period | \$12,480 | \$12,401 | \$12,341 | \$12,315 | \$12,298 |
| Nonperforming Assets, at Period-End: |  |  |  |  |  |
| Nonaccrual Loans | \$2,060 | \$1,939 | \$1,900 | \$1,883 | \$1,782 |
| Loans Past due 90 Days or More |  |  |  |  |  |
|  | 1,006 | 245 | 121 | 122 | 256 |
| and Still Accruing Interest |  |  |  |  |  |
| Total Nonperforming Loans | 3,066 | 2,184 | 2,021 | 2,005 | 2,038 |
| Repossessed Assets | 25 | 63 | 63 | 62 | 107 |
| Other Real Estate Owned | 149 | 89 | 26 | 200 | 200 |
| Total Nonperforming Assets | \$3,240 | \$2.336 | \$2,110 | \$2.267 | \$2,345 |
| Asset Quality Ratios: |  |  |  |  |  |
| Allowance to Nonperforming Loans | 407.05\% | $567.81 \%$ | 610.64\% | 614.22\% | 603.43\% |
| Allowance to Period-End Loans | 1.20 | 1.19 | 1.19 | 1.21 | 1.21 |
| Provision to Average Loans (Quarter) | 0.11 | 0.07 | 0.05 | 0.04 | 0.04 |
| Provision to Average Loans (YTD) | 0.11 | 0.05 | 0.04 | 0.04 | 0.04 |
| Net Charge-offs to Average Loans (Quarter) | 0.08 | 0.05 | 0.04 | 0.03 | 0.03 |
| Net Charge-offs to Average Loans (YTD) | 0.08 | 0.04 | 0.03 | 0.03 | 0.03 |
| Nonperforming Loans to Total Loans | 0.29 | 0.21 | 0.20 | 0.20 | 0.20 |
| Nonperforming Assets to Total Assets | 0.20 | 0.15 | 0.13 | 0.15 | 0.15 |

## Provision for Loan Losses

Through the provision for loan losses, an allowance is maintained that reflects our best estimate of probable incurred loan losses related to specifically identified loans as well as the remaining portfolio. Loan charge-offs are recorded to this allowance when loans are deemed uncollectible, in whole or in part.

We use a two-step process to determine the provision for loans losses and the amount of the allowance for loan losses. We evaluate impaired commercial and commercial real estate loans over $\$ 250,000$ under SFAS No. 114, Accounting for Creditors for Impairment of a Loan. We evaluate the remainder of the portfolio under SFAS No. 5 Accounting for Contingencies.

Under our SFAS No. 5 analysis, we group homogeneous loans by type, each with its own estimated loss rate. Estimated losses, under our SFAS No. 5 evaluation, reflect consideration of all significant factors that affect the collectibility of the portfolio as of March 31, 2008. Quantitatively, we determine the historical loss rate for each homogeneous loan pool.

During the past five years we have had little charge-off activity on loans secured by residential real estate. Automobile lending represents a significant component of our total loan portfolio and is the only category of loans that has a history of losses that lends itself to a trend analysis. We have had only two losses on commercial real estate loans in the past five years. Losses on commercial loans (other than those secured by real estate) are also historically low, but can vary widely from year-to-year, which makes this the most complex category of loans in our loss analysis.

Our net charge-offs for each of the five years ended December 31, 2007 were at or near our historical lows. Annualized net charge-offs ranged from $.04 \%$ to $.10 \%$ of average loans during these years and in 2007 the ratio was $.04 \%$. In earlier periods this ratio was significantly higher. For example, in the mid-to-late 1990 s, our charge-off ratio ranged from $.16 \%$ to $.32 \%$.

In the first quarter of 2008, our loss ratio increased slightly, to $.08 \%$ from $.05 \%$ in the fourth quarter of 2007, but that ratio is still very good by industry standards. The loss ratio for bank holding companies in our peer group was $.23 \%$ for the year ended December 31, 2007, the most recent reporting period for which results are available. Our peer group loss ratio ranged from $.13 \%$ to $.30 \%$ in the past five years.

While historical loss experience provides a reasonable starting point for our analysis, historical losses, or even recent trends in losses, do not by themselves form a sufficient basis to determine the appropriate level for the allowance. Therefore, in performing our analysis of the provision for loan losses and the allowance, we also consider and adjust historical loss factors for qualitative and environmental factors that, in our experience and judgment, are likely to cause credit losses associated with our existing portfolio. In our most recent analysis, these factors included:

Changes in the volume and severity of past due, nonaccrual and adversely classified loans

Changes in the nature and volume of the portfolio and in the terms of loans

Changes in the value of the underlying collateral for collateral dependent loans

Changes in lending policies and procedures, including changes in underwriting standards and collection, charge-off, and recovery practices not considered elsewhere in estimating credit losses

Changes in the quality of the our loan review system

Changes in the experience, ability, and depth of our lending management and other relevant staff

Changes in international, national, regional, and local economic and business conditions and developments that affect the collectibility of the portfolio

The existence and effect of any concentrations of credit, and changes in the level of such concentrations

The effect of other external factors such as competition and legal and regulatory requirements on the level of estimated credit losses in our existing portfolio

For each homogeneous loan pool, we assign a loss factor for each of the qualitative categories, above, and for historical credit losses. During 2008, we did not change either the way we assign loans to pools or our risk-rating methodology. We update and change, if necessary, the loss-rates assigned to various pools based on the analysis of loss trends and the change in qualitative and environmental factors.

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The increase in the provision for loan losses from the first quarter of 2007 to the first quarter of 2008 was primarily attributable to the negative impact of the deterioration in the regional and national economies.

## Risk Elements

Our nonperforming assets at March 31, 2008 amounted to $\$ 3.2$ million, an increase of $\$ 904$ thousand, or $38.7 \%$, from the December 31, 2007 total, and an increase of $\$ 895$ thousand, or $38.2 \%$, from the March 31, 2007 total. In both comparisons the change was primarily attributable to an increase in the first quarter of 2008 of loans classified as 90 days past due and still accruing interest. The increase is attributable to two commercial real estate loans and two residential real estate loans. However, our ratio of nonperforming assets as a percentage of total assets of $.20 \%$ at March 31, 2008, although above the prior quarter ratio of $.15 \%$, was still significantly lower that the $.95 \%$ ratio for our peer group at December 31, 2007.

The balance of other non-current loans at period-end as to which interest income was being accrued (i.e. loans 30 to 89 days past due, as defined in bank regulatory guidelines) totaled $\$ 6.8$ million and represented $0.65 \%$ of loans outstanding at that date, an increase of $\$ .7$ million from the $\$ 6.1$ million of such loans at March 31, 2007, which represented $0.60 \%$ of loans then outstanding. These other non-current loans past due 30 to 89 days at March 31, 2008 were composed of approximately $\$ 4.3$ million of consumer loans, principally indirect automobile loans, $\$ 1.4$ million of residential real estate loans and $\$ 1.1$ million of commercial loans.

The percentage of our performing loans that demonstrate characteristics of potential weakness from time-to-time, typically a very small percentage, depends principally on economic conditions in our geographic market area of northeastern New York State. In general, the economy in this area has been relatively strong in recent periods, extending back two or three years, although we believe that a general weakening of the U.S. economy in upcoming periods, which is widely anticipated, will likely have an adverse effect on the economy in our service area as well.

Even so, we do not currently anticipate significant increases in our nonperforming assets, other non-current loans as to which interest income is still being accrued or potential problem loans, but can give no assurances in this regard.

## CAPITAL RESOURCES

Shareholders' equity increased $\$ 4.8$ million during the first three months of 2008. Components of the change in shareholders' equity are presented in the Consolidated Statements of Changes in Shareholders' Equity, on page 5 of this report. Components of other comprehensive income or loss, which are taken into account in determining shareholders equity, are also presented in the Consolidated Statements of Changes in Shareholders Equity. During the first quarter of 2008 , we paid a cash dividend of $\$ .24$ per share.

During the first quarter of 2007, Arrow guaranteed a $\$ 1.5$ million loan made by our subsidiary bank, Glens Falls National Bank and Trust Company, to the company s ESOP. The loan proceeds were used by the ESOP to purchase shares of Arrow Common Stock which will be allocated to individual employee accounts in future periods. As long
as and to the extent that the loan remains unpaid and the shares remain unallocated, the value of the unallocated shares is reflected as a reduction to shareholders equity. In 2008, Arrow guaranteed an additional $\$ 1.0$ million loan to the ESOP, however at March 31, 2008, the ESOP had not taken any advances on the loan to acquire Arrow stock.

On April 30, 2008 the Board of Directors approved a stock repurchase program authorizing the repurchase, at the discretion of senior management, of up to $\$ 5$ million of Arrow s common stock over the next twelve months in open market or negotiated transactions. This program replaced a similar $\$ 6$ million repurchase program approved one year earlier, in April 2007, of which amount approximately $\$ 5.8$ million was used to make repurchases. See Part II, Item 2 of this Report for further information on stock repurchases and repurchase programs.

The following discussion of capital focuses on regulatory capital ratios, as defined and mandated for financial institutions by federal bank regulatory authorities. Regulatory capital, although a financial measure that is not provided for or governed by GAAP, nevertheless has been exempted by the SEC from the definition of "non-GAAP financial measures" in the SEC's Regulation G governing disclosure of non-GAAP financial measures. Thus, certain information which is generally required to be presented in connection with disclosure of non-GAAP financial measures need not be provided, and has not been provided, for the regulatory capital measures discussed below.

Our holding company and our subsidiary banks are currently subject to two sets of regulatory capital measures, a leverage ratio test and risk-based capital guidelines. The risk-based guidelines assign risk weightings to all assets and certain off-balance sheet items of financial institutions and establish an $8 \%$ minimum ratio of qualified total capital to risk-weighted assets.

At least half of total capital must consist of "Tier 1" capital, which comprises common equity and common equity equivalents, retained earnings, a limited amount of permanent preferred stock and (for holding companies) a limited amount of trust preferred securities (see the discussion in the following paragraph), less intangible assets. Up to half of total capital may consist of so-called "Tier 2" capital, comprising a limited amount of subordinated debt, other preferred stock, certain other instruments and a limited amount of the allowance for loan losses.

The second regulatory capital measure, the leverage ratio test, establishes minimum limits on the ratio of Tier 1 capital to total tangible assets, without risk weighting. For top-rated companies, the minimum leverage ratio is $3 \%$, but lower-rated or rapidly expanding companies may be required by bank regulators to meet substantially higher minimum leverage ratios. Federal banking law mandates certain actions to be taken by banking regulators for financial institutions that are deemed undercapitalized as measured by these ratios. The law establishes five levels of capitalization for financial institutions ranging from "well-capitalized (the highest ranking) to "critically undercapitalized" (the lowest ranking). The Gramm-Leach-Bliley Financial Modernization Act also ties the ability of banking organizations to engage in certain types of non-banking financial activities to such organizations' continuing to qualify as "well-capitalized" under these standards.

In each of 2003 and 2004 we issued $\$ 10$ million of trust preferred securities in a private placement. Under the Federal Reserve Board s final rules on regulatory capital, trust preferred securities may qualify as Tier 1 capital for bank holding companies such as ours in an amount not to exceed $25 \%$ of Tier 1 capital, net of goodwill less any associated deferred tax liability.

As of March 31, 2008, the Tier 1 leverage and risk-based capital ratios for our holding company and our subsidiary banks were as follows:

## Summary of Capital Ratios

|  |  | Tier 1 <br> Risk-Based <br> Capital | Total <br> Risk-Based <br> Capital |
| :--- | :---: | :---: | :---: |
|  | Leverage <br> Ratio | Ratio | Ratio |
| Arrow Financial Corporation | $8.54 \%$ | $13.08 \%$ | $14.28 \%$ |
| Glens Falls National Bank \& Trust Co. | 8.44 | 13.25 | 14.42 |
| Saratoga National Bank \& Trust Co. | 8.70 | 11.82 | 13.07 |
|  |  |  |  |
| Regulatory Minimum | 3.00 | 4.00 | 8.00 |
| FDICIA's "Well-Capitalized" Standard | 5.00 | 6.00 | 10.00 |

All capital ratios for our holding company and our subsidiary banks at March 31, 2008 were well above minimum capital standards for financial institutions. Additionally, at such date our holding company and our subsidiary banks

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qualified as well-capitalized under FDICIA, based on their capital ratios on that date.

## Stock Prices and Dividends

Our common stock is traded on NasdaqGS ${ }^{\circledR}$ - AROW. The high and low stock prices for the past five quarters listed below represent actual sales transactions, as reported by NASDAQ. All stock price and dividend information listed below has been adjusted for our September 2007 3\% stock dividend. On April 30, 2008, our Board of Directors declared the 2008 second quarter cash dividend of $\$ .24$ payable on June 13, 2008.

|  |  |  | Cash |
| :---: | :---: | :---: | :---: |
|  | Sales P |  |  |
|  | Low | High | Declared |
| $\underline{2007}$ |  |  |  |
| First Quarter | \$20.583 | \$24.553 | \$. 233 |
| Second Quarter | 20.825 | 22.990 | . 233 |
| Third Quarter | 19.417 | 25.810 | . 233 |
| Fourth Quarter | 20.490 | 25.000 | . 240 |
| $\underline{2008}$ |  |  |  |
| First Quarter | \$18.500 | \$23.690 | \$. 240 |
| Second Quarter (dividend payable June 13, 2008) |  |  | . 240 |

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|  | $\underline{2008}$ | $\underline{2007}$ |
| :--- | :---: | :---: |
| Dividends Per Share | $\$ .24$ | $\$ .23$ |
| Diluted Earnings Per Share | .47 | .38 |
| Dividend Payout Ratio | $\mathbf{5 1 . 0 6 \%}$ | $\mathbf{6 0 . 5 3 \%}$ |
| Total Equity (in thousands) | $\$ 127,051$ | $\$ 118,380$ |
| Shares Issued and Outstanding (in thousands) | 10,637 | 10,807 |
| Book Value Per Share | $\mathbf{\$ 1 1 . 9 4}$ | $\mathbf{\$ 1 0 . 9 5}$ |
| Intangible Assets (in thousands) | $\$ 16,593$ | $\$ 16,917$ |
| Tangible Book Value Per Share | $\mathbf{\$ 1 0 . 3 8}$ | $\mathbf{\$ 9 . 3 9}$ |

## LIQUIDITY

Liquidity is measured by the ability of our company to raise cash when we need it at a reasonable cost. We must be capable of meeting expected and unexpected obligations to our customers at any time. Given the uncertain nature of customer demands as well as the desire to maximize earnings, we must have available sources of funds, on- and off-balance sheet, that can be accessed in time of need. We measure and monitor our basic liquidity as a ratio of liquid assets to short-term liabilities, both with and without the availability of borrowing arrangements.

In addition to regular loan repayments, securities available-for-sale represent a primary source of on-balance sheet cash flow. We designate certain securities at the time of purchase as available-for-sale. Selection of available-for-sale securities is based on their ready marketability, ability to collateralize certain municipal deposits and borrowed funds, yield and maturity. At March 31, 2008, we had securities available for sale in the aggregate amount of $\$ 352$ million.

In addition to liquidity arising from balance sheet cash flows, we have supplemented liquidity with additional off-balance sheet sources such as credit lines with the Federal Home Loan Bank ("FHLB"). We have established overnight and 30 day term lines of credit with the FHLB each in the amount of $\$ 122.1$ million at March 31, 2008. If advanced, such lines of credit are collateralized by our pledge of mortgage-backed securities, loans and FHLB stock. In addition, we have in place borrowing facilities from correspondent banks and the Federal Reserve Bank of New York and also have identified repurchase agreements and brokered certificates of deposit as appropriate potential sources of funding.

We recognize that liquidity is of heightened concern to all depository institutions in the current environment of economic uncertainty. However, we are not aware of any known trends, events or uncertainties particular to our Company that will have or are reasonably likely to have a material adverse effect or make material demands on our liquidity in upcoming periods.

## RESULTS OF OPERATIONS:

# Three Months Ended March 31, 2008 Compared With 

Three Months Ended March 31, 2007

## Summary of Earnings Performance

(Dollars in Thousands, Except Per Share Amounts)

|  | Quarter Ending |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Mar 2008 | $\underline{\text { Mar 2007 }}$ |  | Change | \% Change |  |
| Net Income | $\$ 4,981$ | $\$ 4,131$ |  | $\$ 850$ | $20.6 \%$ |
| Diluted Earnings Per Share | .47 | .38 | .09 | 23.7 |  |
| Return on Average Assets | $1.25 \%$ | $1.10 \%$ | $0.15 \%$ | 13.6 |  |
| Return on Average Equity | $16.07 \%$ | $14.13 \%$ | $1.94 \%$ | 13.7 |  |

We reported earnings (net income) of $\$ 5.0$ million for the first quarter of 2008, an increase of $\$ 850$ thousand, or $20.6 \%$, from the first quarter of 2007 . Diluted earnings per share were $\$ .47$ and $\$ .38$ for the respective quarters. The significant increase in net income was primarily attributable to: i) an increase in net interest income due to the growth in average earning assets and favorable changes in the interest rate environment, and ii) the economic benefits recognized as a result of the company s equity interest in Visa, Inc. discussed on page 16 above.

The following narrative discusses the quarter-to-quarter changes in net interest income, noninterest income, noninterest expense and income taxes.

## Net Interest Income

## Summary of Net Interest Income

(Taxable Equivalent Basis, Dollars in Thousands)

|  | Quarter Ending |  | Change | \% Change |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar 2008 | Mar 2007 |  |  |
| Interest and Dividend Income | \$22,832 | \$21,530 | \$1,302 | 6.0 \% |
| Interest Expense | 9.295 | 9.614 | (319) | (3.3) |
| Net Interest Income | \$13.537 | \$11.916 | \$1,621 | 13.6 |
| Taxable Equivalent Adjustment | 750 | 714 | 36 | 5.0 |
| Average Earning Assets (1) | \$1,530,061 | \$1,456,018 | \$74,043 | 5.1 |
| Average Paying Liabilities | 1,272,871 | 1,202,593 | 70,278 | 5.8 |
| Yield on Earning Assets (1) | 6.00\% | 6.00\% | 0.00 \% | 0.0 |
| Cost of Paying Liabilities | 2.94 | 3.24 | (0.30) | (9.3) |
| Net Interest Spread | 3.06 | 2.76 | 0.30 | 10.9 |
| Net Interest Margin | 3.56 | 3.32 | 0.24 | 7.2 |
| (1) Includes Nonaccrual Loans |  |  |  |  |

Our net interest margin (net interest income on a tax-equivalent basis divided by average earning assets, annualized) increased, from $3.32 \%$ to $3.56 \%$, from the first quarter of 2007 to the first quarter of 2008. (See the discussion under Use of Non-GAAP Financial Measures, on page 13, regarding net interest income and net interest margin, which are commonly used non-GAAP financial measures.) Net interest income for the just completed quarter, on a taxable equivalent basis, increased $\$ 1.6$ million, or $13.6 \%$, from the first quarter of 2007. The positive impact of recent interest rate changes are discussed above in this Report under the sections entitled Deposit Trends, Impact of Interest Rate Changes 2003-2008" and Loan Trends. The $\$ 74.0$ million, or $5.1 \%$, increase in average earning assets also had a positive impact on the increase in net interest income.

The provisions for loan losses were $\$ 290$ thousand and $\$ 94$ thousand for the quarters ended March 31, 2008 and 2007, respectively. The provision for loan losses was discussed previously under the heading "Asset Quality" beginning on page 22.

## Noninterest Income

## Summary of Noninterest Income

(Dollars in Thousands)

|  | Quarter Ending |  | Change | \% Change |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar 2008 | Mar 2007 |  |  |
| Income From Fiduciary Activities | \$1,439 | \$1,453 | \$ (14) | (1.0)\% |
| Fees for Other Services to Customers | 1,881 | 1,882 | (1) | (0.1) |
| Insurance Commissions | 548 | 501 | 47 | 9.4 |
| Gain on Visa Stock Redemption | 749 | --- | 749 | --- |
| Gain on the Sale of Premises | 115 | --- | 115 | --- |
| Other Operating Income | 115 | 176 | (61) | (34.7) |
| Total Noninterest Income | \$4,847 | \$4,012 | \$835 | 20.8 |

Income from fiduciary activities totaled $\$ 1.4$ million for the first quarter of 2008 , a decrease of $\$ 14$ thousand, or $1.0 \%$, from the first quarter of 2007. The principal cause of the decrease was a decrease in the dollar value of assets under trust administration and investment management, which under our fee arrangements drives income from fiduciary services. The market value of assets under trust administration and investment management at March 31, 2008, amounted to $\$ 915.9$ million, a decrease of $\$ 10.2$ million, or $1.1 \%$, from March 31,2007 . The decrease was primarily attributable to a comparable decline in the overall stock market between the two periods.

Income from fiduciary activities includes fee income from the investment management of customer funds placed in our proprietary mutual funds. These mutual funds are the North Country Funds, which include the North Country Equity Growth Fund (NCEGX) and the North Country Intermediate Bond Fund (NCBDX). The combined funds represented a market value of $\$ 198.4$ million at March 31 , 2008. The funds were introduced in March 2001, and are advised by our subsidiary investment adviser, North Country Investment Advisers, Inc. Currently, $92 \%$ of the funds are derived from trust accounts at our subsidiary banks. The funds are also offered on a retail basis at most of the branch locations of our subsidiary banks.

Fees for other services to customers (primarily service charges on deposit accounts, credit card merchant fee income, revenues related to the sale of mutual funds and servicing income on sold loans) was $\$ 1.9$ million for the first quarter of 2008 , virtually unchanged from the 2007 first quarter.

Insurance commissions became a significant source of noninterest income for us following our 2004 acquisition of an insurance agency, Capital Financial Group, Inc. Capital Financial specializes in selling and servicing group health care policies. The increase was primarily attributable to an increase in the number of customers.

For the first half of 2007 , other operating income included data processing servicing fee income received from one unaffiliated upstate New York bank. However, that data processing servicing fee came to an end in the second quarter of 2007, following the acquisition of that institution by an unrelated company. Other operating income also includes net gains or losses on the sale of loans, other real estate owned and other assets. During both quarters we sold all student loan originations along with the servicing rights and completed certain pre-arranged sales of residential real estate loan originations and servicing rights, which we would not have otherwise originated. We provided no guarantees and have no repurchase obligations with respect to any of these sold loans. Net gains on the sale of loans for the 2008 first quarter were $\$ 9$ thousand compared to $\$ 5$ thousand for the 2007 quarter. The primary reason for the decline in other operating income of $\$ 61$ thousand from the first quarter of 2007 to the first quarter of 2008 was the discontinuation of our data processing servicing described above.

## Noninterest Expense

## Summary of Noninterest Expense

(Dollars in Thousands)

|  | Quarter Ending |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\underline{M a r 2008}$ | $\underline{\text { Mar 2007 }}$ | $\underline{\text { Change }}$ | $\underline{\%}$ Change |
| Salaries and Employee Benefits | $\$ 6,032$ | $\$ 5,317$ | $\$ 715$ | $13.5 \%$ |
| Occupancy Expense of Premises, Net | 893 | 812 | 81 | 10.0 |
| Furniture and Equipment Expense | 800 | 755 | 45 | 6.0 |
| Other Operating Expense | $\underline{2,454}$ | $\underline{2.477}$ | $\underline{(23)}$ | $(0.9)$ |
| Total Noninterest Expense | $\underline{\$ 10,179}$ | $\underline{\$ 9.361}$ | $\underline{\$ 818}$ | 8.7 |
| Efficiency Ratio |  |  |  | $(1.6)$ |

Noninterest expense for the first quarter of 2008 was $\$ 10.2$ million, an increase of $\$ 818$ thousand, or $8.7 \%$, over the expense for the first quarter of 2007. For the first quarter of 2008, our efficiency ratio was $57.18 \%$. This ratio, which is a non-GAAP financial measure, is a comparative measure of a financial institution's operating efficiency. The efficiency ratio (a ratio where lower is better) is the ratio of noninterest expense (excluding intangible asset amortization) to net interest income (on a tax-equivalent basis) and noninterest income (excluding net securities gains or losses). See the discussion on page 13 of this report under the heading Use of Non-GAAP Financial Measures. The efficiency ratio included by the Federal Reserve Board in its "Peer Holding Company Performance Reports" excludes net securities gains or losses from the denominator (as does our calculation), but unlike our ratio does not exclude intangible asset amortization from the numerator. In calculating our efficiency ratio for the 2008 quarter, we did not include in the denominator the $\$ 749$ thousand gain from the mandatory Visa stock redemption, but did include the $\$ 306$ thousand of income attributable to the reversal of Visa litigation expenses. Our efficiency ratio for the first quarter of 2008 compared favorably to the December 31, 2007 peer group ratio of $64.59 \%$.

Salaries and employee benefits expense increased $\$ 715$ thousand, or $13.4 \%$, from the first quarter of 2007 to the first quarter of 2008. The increase for salaries alone was $\$ 144$ thousand, or $3.7 \%$, with the remaining increase of $\$ 571$ thousand attributable to increases in employee benefits. As the company previously disclosed, the Compensation Committee Committee of the company determined at year-end 2007 not to make any distributions for 2007 under the company s Short-Term Incentive Plan to executives or other senior officers. An important factor in that determination was the unanticipated one-time non-cash pre-tax charge of $\$ 600$ thousand recorded by the company in the fourth quarter of 2007 related to the company s obligation to indemnify Visa for our proportionate share of certain litigation settlements incurred by Visa USA and our estimate of the fair value of potential losses related to the remaining litigation.

On March 26, 2008, the Committee approved special cash payments to the executives and other senior officers of the company in the aggregate amount of $\$ 257$ thousand. The Committee s decision to authorize the payments reflected both the company s continuing success in meeting its short and long-term financial goals and the benefits accruing to the company as a result of the recent successful initial public offering (IPO) by Visa Inc. of its Class A common stock, which had a positive impact in the first quarter of 2008 on the earnings and financial condition of Visa s member banks, including the company s subsidiary Glens Falls National Bank and Trust Company. The remaining 2008 increase in employee benefits was primarily attributable to an increase in expenses for pension, post-retirement benefits and other profit sharing expenses. The ratio of total personnel expense (salaries and employee benefits, annualized) to average assets was $1.51 \%$ for the first quarter of 2008 , up from $1.41 \%$ for the first quarter of 2007 , but still 8 basis points less than the ratio for our peer group of $1.59 \%$ at December 31, 2007.

Occupancy expense increased $10.0 \%$ from the first quarter of 2007 to the first quarter of 2008. The increase was primarily attributable to increases in building maintenance and utilities. The increase in furniture and equipment expense was $6.0 \%$ over the 2007 quarter, and was primarily attributable to equipment maintenance and data processing expenses.

Other operating expense was virtually unchanged from the first quarter of 2007. As adjusted for the $\$ 306$ thousand Visa transactions (see Note 7), the increase would have been $11.4 \%$ which was spread among a variety of categories of other operating expenses, with no one category standing out except for a modest increase in legal costs of \$160 thousand.

## Income Taxes

## Summary of Income Taxes

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Mar 2008 | $\underline{\text { Mar 2007 }}$ | Change |  |  |
| \% Change |  |  |  |  |
| Provision for Income Taxes | $\$ 2,184$ | $\$ 1,628$ | $\$ 556$ | $34.2 \%$ |
| Effective Tax Rate | $30.5 \%$ | $28.3 \%$ | $2.2 \%$ | 7.8 |

The provisions for federal and state income taxes amounted to $\$ 2.2$ million and $\$ 1.6$ million for the first quarters of 2008 and 2007, respectively. The increase in the effective tax rate was primarily attributable to a decrease in the percentage of income from tax exempt securities to total taxable income.

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Item 3.

## QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

In addition to credit risk in our loan portfolio and liquidity risk, discussed earlier, our business activities also generate market risk. Market risk is the possibility that changes in future market rates or prices will make our position less valuable. The ongoing monitoring and management of risk is an important component of our asset/liability management process, which is governed by policies that are reviewed and approved annually by the Board of Directors. The Board of Directors delegates responsibility for carrying out asset/liability oversight and control to management s Asset/Liability Committee ( ALCO ). In this capacity ALCO develops guidelines and strategies impacting our asset/liability profile based upon estimated market risk sensitivity, policy limits and overall market interest rate levels and trends. We have not made use of derivatives, such as interest rate swaps, in our risk management process.

Interest rate risk is the most significant market risk affecting us. Interest rate risk is the exposure of our net interest income to changes in interest rates. Interest rate risk is directly related to the different maturities and repricing characteristics of interest-bearing assets and liabilities, as well as to the risk of prepayment of loans and early withdrawal of time deposits, and the fact that the speed and magnitude of responses to interest rate changes varies by product.

The ALCO utilizes the results of a detailed and dynamic simulation model to quantify the estimated exposure of net interest income to sustained interest rate changes. While ALCO routinely monitors simulated net interest income sensitivity over a rolling two-year horizon, it also utilizes additional tools to monitor potential longer-term interest rate risk.

The simulation model attempts to capture the impact of changing interest rates on the interest income received and interest expense paid on all interest-sensitive assets and liabilities reflected on our consolidated balance sheet. This sensitivity analysis is compared to ALCO policy limits which specify a maximum tolerance level for net interest income exposure over a one year horizon, assuming no balance sheet growth and a 200 basis point upward and downward shift in interest rates, and a repricing of interest-bearing assets and liabilities at their earliest possible repricing date. A parallel and pro rata shift in rates over a 12 month period is assumed. Applying the simulation model analysis as of March 31, 2008, a 200 basis point increase in interest rates demonstrated a $2.3 \%$ decrease in net interest income, and a 200 basis point decrease in interest rates demonstrated a $1.1 \%$ decrease in net interest income. These amounts were within our ALCO policy limits. Historically there has existed an inverse relationship between changes in prevailing rates and our net interest income, reflecting the fact that our liabilities and sources of funds generally reprice more quickly than our earning assets.

The preceding sensitivity analysis does not represent a forecast on our part and should not be relied upon as being indicative of expected operating results. As noted elsewhere in this Report, the Federal Reserve Board took certain actions from September 2007 through March 2008 that resulted in a 300 basis point decrease in the targeted Federal Funds rate. We believe that increases in prevailing interest rates will generally have a short to medium-term negative
impact on our net interest margin and net interest income, which would be mitigated in ensuing years. We believe that decreases in prevailing rates will generally have a positive impact on our margin and net interest income in the short-term, but would be mitigated over the mid- to longer-term. However, when rates get very low, (as in the prior period of falling rates when the federal funds rate reach $1.00 \%$ ) there is no room to lower many of our nonmaturity deposit product rates, while earning asset yields continue to fall. This is the reason for the decrease in net interest income in the decreasing 200 basis point parallel rate shock, above.

In each case, however, in the case of increasing or decreasing rates, the slope of the yield curve and changes in the slope of the yield curve will also affect net interest income and the net interest margin. That is, our model assumes that interest rate changes of a given magnitude will be experienced equally across different maturities of earning assets and paying liabilities without significantly impacting the yield curve, whereas if a change in the shape of the yield curve accompanies a change in prevailing rates, the effect on net interest income, in the short run and longer term, will be different, particularly if earning assets and paying liabilities are not evenly matched from a maturity standpoint, as is usually the case. We are not able to predict with certainty what the magnitude of the effect on net interest income would be if prevailing interest rates change by specified amounts but the yield curve simultaneously changes shape, i.e., the specified rate change is not experienced evenly across all maturities.

The hypothetical estimates underlying the sensitivity analysis are based upon numerous other assumptions including: the nature and timing of changes in interest rates, prepayments on loans and securities, deposit decay rates, pricing decisions on loans and deposits, reinvestment/replacement of asset and liability cash flows, and others. While assumptions are developed based upon current economic and local market conditions, we cannot make any assurance as to the predictive nature of these assumptions including how customer preferences or competitor influences might change.

As market conditions vary from those assumed in the sensitivity analysis, actual results will differ. Variations in market conditions could include: prepayment/refinancing levels deviating from those assumed, the varying impact of interest rate changes on caps or floors on adjustable rate assets, the potential effect of changing debt service levels on customers with adjustable rate loans, depositor early withdrawals and product preference changes, and other internal/external variables. Furthermore, the sensitivity analysis does not reflect actions that ALCO might take in responding to or anticipating changes in interest rates.

Item 4.

## CONTROLS AND PROCEDURES

Senior management, including the Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the design and operation of Arrow's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934, as amended) as of March 31, 2008. Based upon that evaluation, senior management, including the Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective. Further, there were no changes made in our internal control over financial reporting that occurred during the most recent fiscal quarter that had materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II - OTHER INFORMATION

## Item 1.

## Legal Proceedings

We are not the subject of any material pending legal proceedings, other than ordinary routine litigation occurring in the normal course of our business. On an ongoing basis, we are the subject of or a party to various legal claims, which arise in the normal course of our business. The various pending legal claims against us will not, in the opinion of management based upon consultation with counsel, result in any material liability.

Item 1.A.

## Risk Factors

There were no material changes to the risk factors as presented in our Annual Report on Form $10-\mathrm{K}$ for the year ended December 31, 2007. Please refer to the risk factors listed in Part I, Item 1A. of our Annual Report filed on Form 10-K for December 31, 2007 that still pertain to our business.

## Item 2.

## Unregistered Sales of Equity Securities and Use of Proceeds

Unregistered Sales of Equity Securities

In connection with Arrow s acquisition in 2004 of Capital Financial Group, Inc. (CFG), an insurance agency specializing in the sale of group health and life insurance products, Arrow issued 66,630 shares of its common stock to the former sole shareholder of CFG, John Weber, in exchange for Mr. Weber s CFG shares. The acquisition agreement contained a post-closing purchase price adjustment provision, under which Arrow would also pay to Mr. Weber, over the 5 -year period following closing, additional consideration in the form of additional shares of Arrow s common stock, depending on the financial performance of CFG as a subsidiary of Arrow during such period. Under this provision, Arrow issued an additional 9,380 shares to Mr. Weber from 2005 to 2007, and an additional 5,129 shares in the first quarter of 2008. All shares issued to Mr. Weber at the original closing and in post-closing adjustments were issued without registration under the Securities Act of 1933, as amended, in reliance upon the exemption for such registration set forth in Section 3(a)(11) of the Act and Rule 147 promulgated by the Securities and Exchange Commission thereunder. This exemption was available because Mr. Weber was and remains a New York resident, and CFG was and remains a New York corporation having substantially all of its assets and business operations in the State of New York.

## Issuer Purchases of Equity Securities

The following table presents information about purchases by Arrow of its own equity securities (i.e. Arrow s common stock) during the three months ended March 31, 2008:

${ }^{1}$ Share amounts and average prices listed in columns A and B (total number of shares purchased and the average price paid per share) include, in addition to shares repurchased under the company s publicly announced stock repurchase program, shares purchased in open market transactions under the Arrow Financial Corporation Automatic Dividend Reinvestment Plan (DRIP) by the administrator of the DRIP and shares surrendered (or deemed surrendered) to Arrow by holders of options to acquire Arrow common stock in connection with the exercise of such options. In the months indicated, the total number of shares purchased listed in column A included the following numbers of shares purchased through such additional methods: January DRIP purchases ( 805 shares); February DRIP purchases ( 1,705 shares); March DRIP purchases (20,531 shares), stock option exercises (721 shares).

[^0]${ }^{3}$ Dollar amount of repurchase authority remaining at month-end as listed in column D represents the amount remaining under the 2007 Repurchase Program, the company s only publicly-announced stock repurchase program in effect during the months indicated. In April 2008 the Board authorized a new $\$ 5$ million stock repurchase program,
replacing the 2007 Repurchase Program.

## Item 3.

## Defaults Upon Senior Securities - None

## Item 4.

## Submission of Matters to a Vote of Security Holders

We held our 2008 Annual Meeting of Shareholders on April 30, 2008. At the 2008 Annual Meeting, our shareholders elected four Class A director nominees with terms expiring in 2011 to the Board of Directors, approved our 2008 Long Term Incentive Plan, approved an amendment to our Directors Stock Plan authorizing an additional 30,000 shares under the plan and ratified the selection of the independent registered public accounting firm, KPMG LLP, as our independent auditor for the fiscal year ending December 31, 2008.

The matters acted upon at the 2008 Annual Meeting, and the voting tabulation for each matter, are as follows:

Item 1: The election of four (4) directors to Class A for a term of three (3) years or until their successors shall have been elected and qualified.

| Class A Director | Votes | Votes <br> Withheld: |
| :--- | :---: | ---: |
| Nominees: | $\underline{\text { For: }}$ |  |
| Kenneth C. Hopper, M.D. | $8,629,189$ | 329,156 |
| Elizabeth O C. Little | $8,628,322$ | 330,023 |
| John J. Murphy | $8,568,523$ | 389,822 |
| Richard J. Reisman, D.M.D. | $8,652,667$ | 305,678 |

Item 2:
The approval of the Arrow Financial Corporation 2008 Long-Term Incentive Plan, which is intended to succeed and replace the Arrow Financial Corporation 1998 Long-Term Incentive Plan.

| Common Stock Voted On: | $\underline{\text { For }}$ | Against |  | Abstain |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Long-Term Incentive Plan | $6,508,855$ | 540,237 | 119,992 | $1,789,261$ |  |

## Item 4.

## Submission of Matters to a Vote of Security Holders (Continued)

Item 3: The approval of an amendment to the Arrow Financial Corporation Directors Stock Plan which would authorize an additional 30,000 shares under the plan.

| Common Stock Voted On: |  |  |  |
| :--- | :--- | :--- | :--- |
| Directors Stock Plan | $\underline{6,483,951}$ | For | Against |
| 584,181 | Abstain | 100,952 | Broker Non-Votes |
| $1,789,260$ |  |  |  |

Item 4: The ratification of the selection of the independent registered public accounting firm, KPMG LLP, as the Company s independent auditor for the fiscal year ending December 31, 2008.

| Common Stock Voted On: | For | Against | Abstain | Broker Non-Votes |
| :--- | :--- | :--- | :--- | :--- | :--- |
| KPMG LLP | $8,697,941$ | 220,923 | 39,477 |  |

Item 5: A shareholder proposal recommending that the Board of Directors initiate action to declassify the Board which would result in all directors serving one-year terms and stand for annual election, was not voted upon since neither the shareholder nor his representative attended the meeting to present the proposal.

## Item 5.

Other Information - None

## Item 6.

Exhibits

## (a) Exhibits:

Exhibit 10.12008 Long-Term Incentive Plan of the Registrant, incorporated herein by reference from the Registrant sfiling on Form 8-K dated April 30, 2008 and filed May 6, 2008.

Exhibit 10.2 Directors Stock Plan of the Registrant, incorporated herein by reference from the Registrant s filing on Form 8-K dated April 30, 2008 and filed May 6, 2008.
Exhibit 15 Awareness Letter
Exhibit 31.1 Certification of Chief Executive Officer under SEC Rule 13a-14(a)/15d-14(a)
Exhibit $31.2 \quad$ Certification of Chief Financial Officer under SEC Rule 13a-14(a)/15d-14(a)
Exhibit 32 Certification of Chief Executive Officer under 18 U.S.C. Section 1350 and
Certification of Chief Financial Officer under 18 U.S.C. Section 1350

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## ARROW FINANCIAL CORPORATION

Date: May 6. 2008

Date:_May 6, 2008

Registrant
s/Thomas L. Hoy
Thomas L. Hoy, Chairman, President and Chief Executive Officer
s/Terry R. Goodemote
Terry R. Goodemote, Senior Vice President,
Treasurer and Chief Financial Officer
(Principal Financial Officer and
Principal Accounting Officer)

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[^0]:    ${ }^{2}$ Share amounts listed in column C include only those shares repurchased under the company s publicly-announced stock repurchase program in effect during such period, which during the first quarter of 2008 was the $\$ 6$ million stock repurchase program authorized by the Board if Directors in April 2007 (the 2007 Repurchase Program ), but do not include shares purchased under the DRIP or upon exercise of outstanding stock options.

