# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 <br> <br> FORM 10-O <br> <br> FORM 10-O <br> [X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) <br> OF THE SECURITIES EXCHANGE ACT OF 1934 <br> For the Quarter Ended September 30, 2008 <br> or <br> [ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) <br> OF THE SECURITIES EXCHANGE ACT OF 1934 

Commission File Number: 0-12507

## ARROW FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

22-2448962
(State or other jurisdiction of
(IRS Employer Identification incorporation or organization)

## Number)

# 250 GLEN STREET, GLENS FALLS, NEW YORK 12801 

(Address of principal executive offices) (Zip Code)

Registrant s telephone number, including area code: (518) 745-1000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for shorter period that the registrant was required to
file such reports), and (2) has been subject to such filing requirements for the past 90 days.
$x$ Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of accelerated filer and large accelerated filer in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

## Accelerated filer x

Non-accelerated filer

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).

Yes x No

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

## Class

Outstanding as of October 31, 2008
Common Stock, par value $\$ 1.00$ per share
$10,515,826$

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# ARROW FINANCIAL CORPORATION 

FORM 10-Q

September 30, 2008

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# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES 

## CONSOLIDATED BALANCE SHEETS

(Dollars in Thousands) (Unaudited)

|  | September 30, $\underline{2008}$ | December 31, $\underline{2007}$ |
| :---: | :---: | :---: |
| ASSETS |  |  |
| Cash and Due from Banks | \$ 38,325 | \$ 35,289 |
| Federal Funds Sold | --- | 16,000 |
| Cash and Cash Equivalents | 38.325 | 51.289 |
| Securities Available-for-Sale | 350,526 | 338,070 |
| Securities Held-to-Maturity (Approximate Fair Value of \$130,080 |  |  |
| at September 30, 2008 and \$114,977 at December 31, 2007) | 131,438 | 114,611 |
| Loans | 1,106,506 | 1,038,844 |
| Allowance for Loan Losses | (12.785) | (12,401) |
| Net Loans | 1,093,721 | 1,026,443 |
| Premises and Equipment, Net | 17,398 | 16,728 |
| Other Real Estate and Repossessed Assets, Net | 331 | 152 |
| Goodwill | 14,726 | 14,614 |
| Other Intangible Assets, Net | 1,731 | 1,976 |
| Other Assets | 24.855 | 20,963 |
| Total Assets | \$1,673,051 | \$1,584,846 |
| LIABILITIES |  |  |
| Deposits: |  |  |
| Demand | \$ 190,452 | \$ 184,273 |
| Regular Savings, N.O.W. \& Money Market Deposit Accounts | 675,219 | 590,383 |
| Time Deposits of \$100,000 or More | 166,124 | 180,334 |
| Other Time Deposits | 240,181 | 249.210 |
| Total Deposits | 1,271,976 | 1,204,200 |
| Short-Term Borrowings: |  |  |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 69,547 | 52,630 |
| Other Short-Term Borrowings | 1,517 | 1,089 |
| Federal Home Loan Bank Advances | 160,000 | 160,000 |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 20,000 | 20,000 |


| Other Liabilities | 24,614 | 24,671 |
| :---: | :---: | :---: |
| Total Liabilities | 1.547.654 | 1.462.590 |
| SHAREHOLDERS EQUITY |  |  |
| Preferred Stock, \$5 Par Value; 1,000,000 Shares Authorized | --- | --- |
| Common Stock, \$1 Par Value; 20,000,000 Shares Authorized |  |  |
| (14,728,543 Shares Issued at September 30, 2008 and December 31, 2007) | 14,729 | 14,729 |
| Surplus | 162,478 | 161,476 |
| Undivided Profits | 23,066 | 15,347 |
| Unallocated ESOP Shares (122,207 Shares at September 30, 2008 |  |  |
| and 109,885 Shares at December 31, 2007) | $(2,572)$ | $(2,042)$ |
| Accumulated Other Comprehensive Loss | $(6,649)$ | $(4,890)$ |
| Treasury Stock, at Cost (4,096,954 Shares at September 30, |  |  |
| 2008 and 3,991,399 Shares at December 31, 2007) | (65.655) | (62.364) |
| Total Shareholders Equity | 125.397 | 122.256 |
| Total Liabilities and Shareholders Equity | \$1,673,051 | \$1,584.846 |

See Notes to Unaudited Consolidated Interim Financial Statements.

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# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES 

 CONSOLIDATED STATEMENTS OF INCOME(In Thousands, Except Per Share Amounts)(Unaudited)

|  | Three Months <br> Ended September 30, |  | Nine Months <br> Ended September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2008}$ | $\underline{2007}$ | $\underline{2008}$ | $\underline{2007}$ |
| INTEREST AND DIVIDEND INCOME |  |  |  |  |
| Interest and Fees on Loans | \$17,076 | \$16,675 | \$50,273 | \$48,991 |
| Interest on Federal Funds Sold | 49 | 212 | 463 | 703 |
| Interest on Bank Balances | 4 | --- | 11 | --- |
| Interest and Dividends on Securities Available-for-Sale | 4,387 | 3,941 | 12,802 | 11,286 |
| Interest on Securities Held-to-Maturity | 1.076 | 1.093 | 3.240 | 3.166 |
| Total Interest and Dividend Income | $\underline{22.592}$ | $\underline{21.921}$ | 66.789 | $\underline{64.146}$ |
| INTEREST EXPENSE |  |  |  |  |
| Interest on Deposits: |  |  |  |  |
| Time Deposits of \$100,000 or More | 1,291 | 2,333 | 4,395 | 6,599 |
| Other Deposits | 3,995 | 5,550 | 13,164 | 16,342 |
| Interest on Short-Term Borrowings: |  |  |  |  |
| Federal Funds Purchased and Securities Sold |  |  |  |  |
| Under Agreements to Repurchase | 221 | 357 | 663 | 1,026 |
| Other Short-Term Borrowings | 1 | 6 | 8 | 18 |
| Federal Home Loan Bank Advances | 1,890 | 1,671 | 5,593 | 4,831 |
| Junior Subordinated Obligations Issued to Unconsolidated |  |  |  |  |
| Subsidiary Trusts | 292 | 355 | 913 | 1.054 |
| Total Interest Expense | 7.690 | $\underline{10,272}$ | $\underline{24.736}$ | $\underline{29.870}$ |
| NET INTEREST INCOME | 14,902 | 11,649 | 42,053 | 34,276 |
| Provision for Loan Losses | 253 | 136 | 791 | 322 |
| NET INTEREST INCOME AFTER |  |  |  |  |
| PROVISION FOR LOAN LOSSES | 14.649 | $\underline{11.513}$ | 41,262 | 33.954 |
| NONINTEREST INCOME |  |  |  |  |
| Income from Fiduciary Activities | 1,349 | 1,334 | 4,184 | 4,206 |


| Fees for Other Services to Customers | 2,242 | 2,097 | 6,318 | 6,041 |
| :--- | ---: | ---: | ---: | ---: |
| Net Gains (Losses) on Securities Transactions | 6 | --- | $(29)$ | --- |
| Other-Than-Temporary Impairment on Investment Securities | $(1,210)$ | --- | $(1,210)$ | --- |
| Gain on Visa Stock Redemption | --- | --- | 749 | --- |
| Gain on Sale of Premises | --- | --- | 115 | --- |
| Insurance Commissions | 528 | 472 | 1,575 | 1,435 |
| Other Operating Income | $\underline{174}$ | $\underline{186}$ | 415 | $\underline{590}$ |
| Total Noninterest Income | $\underline{3.089}$ | $\underline{4.089}$ | $\underline{12,117}$ | $\underline{12.272}$ |

## NONINTEREST EXPENSE

| Salaries and Employee Benefits | 5,883 | 5,442 | 17,911 | 16,198 |
| :---: | :---: | :---: | :---: | :---: |
| Occupancy Expense of Premises, Net | 841 | 750 | 2,616 | 2,393 |
| Furniture and Equipment Expense | 820 | 720 | 2,385 | 2,261 |
| Other Operating Expense | 2.988 | 2.311 | 8.208 | 7.305 |
| Total Noninterest Expense | $\underline{10.532}$ | 9.223 | $\underline{31.120}$ | $\underline{28.157}$ |
| INCOME BEFORE PROVISION FOR INCOME TAXES | 7,206 | 6,379 | 22,259 | 18,069 |
| Provision for Income Taxes | 2.198 | 1.869 | 6.834 | 5.218 |
| NET INCOME | \$ 5,008 | \$ 4.510 | \$15.425 | \$12.851 |

Average Shares Outstanding:

Basic
Diluted

Per Common Share:
Basic Earnings
Diluted Earnings
\$ . 48
.47
\$ . 42
.42
\$ 1.46
\$ 1.20
1.45
1.19

See Notes to Unaudited Consolidated Interim Financial Statements.

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

 CONSOLIDATED STATEMENT OF CHANGES IN SHAREHOLDERS EQUITY(In Thousands, Except Share and Per Share Amounts) (Unaudited)

|  | Unallo- Accumulated |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares Common |  | Undivided |  | cated | Other Com- |  |  |
|  |  |  | ESOP | prehensive | Treasury |  |
|  | Issued | Stock |  |  | Surplus | Profits | Shares | (Loss) | Stock | Total |
| Balance at December 31, 2007 | $14,728,543$ | \$14,729 | \$161,476 | \$15,347 | \$ $(2,042)$ | \$ $(4,890)$ | \$(62,364) | \$122,256 |
| Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |
| Net Income | --- | --- | --- | 15,425 | --- | --- | --- | 15,425 |
| Amortization of Actuarial Loss |  |  |  |  |  |  |  |  |
| (Pre-tax \$332) | --- | --- | --- | --- | --- | 201 | --- | 201 |
| Amortization of Prior Service |  |  |  |  |  |  |  |  |
| Credit (Pre-tax \$158) | --- | --- | --- | --- | --- | (95) | --- | (95) |
| Net Unrealized Securities Holding |  |  |  |  |  |  |  |  |
| Losses Arising During the Period, |  |  |  |  |  |  |  |  |
| Net of Tax (Pre-tax $\$ 3,089$ ) | --- | --- | --- | --- | --- | $(1,865)$ | --- | (1.865) |
| Comprehensive <br> Income |  |  |  |  |  |  |  | 13,666 |
| Cash Dividends Paid, |  |  |  |  |  |  |  |  |
| \$. 73 per Share | --- | --- | --- | $(7,706)$ | --- | --- | --- | (7,706) |
| Stock Options Exercised | --- | --- | 344 | --- | --- | --- | 434 | 778 |

(51,694 Shares)
Shares Issued Under the Directors

Stock Plan (2,753

| Shares) | --- | --- | 39 | --- | --- | --- | 23 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Shares Issued Under the |  |  |  |  |  | 62 |  |
| Employee |  |  |  |  |  |  |  |

Stock Purchase Plan (15,129

| Shares) | --- | --- | 192 | --- | --- | --- | 127 | 319 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Stock-Based |  |  |  |  |  |  |  |  |
| Compensation |  |  |  |  |  |  |  |  |


| Expense | --- | --- | 86 | --- | --- | --- | --- |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Tax Benefit for |  |  |  |  |  | 86 |  |
| Disposition of |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Stock Options | --- | --- | 29 | --- | --- | --- | --- |
| Acquisition by ESOP of |  |  |  |  |  |  | 29 |
| Arrow Stock |  |  |  |  |  |  |  |


| (43,262 Shares) | --- | --- | --- | --- | $(1,000)$ | --- |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Allocation of ESOP |  |  |  |  |  |  |
| Stock |  |  |  |  |  |  |


| $\quad(30,940$ Shares $)$ | --- | --- | 243 | --- | 470 | --- | --- | 713 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Acquisition of |  |  |  |  |  |  |  |  |
| Subsidiary |  |  |  |  |  |  |  |  |


| (5,129 Shares) | --- | --- | 69 | --- | --- | -- | 43 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Purchase of Treasury |  |  |  |  |  | 112 |  |
| Stock |  |  |  |  |  |  |  |



Balance at September
30, 2008
$\underline{14.728 .543} \$ 14.729 \$ 162.478 \$ 23.066 \$(2.572) \quad \$(6.649) \$(65.655) \$ 125.397$

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

 CONSOLIDATED STATEMENT OF CHANGES IN SHAREHOLDERS EQUITY(In Thousands, Except Share and Per Share Amounts) (Unaudited)

|  | Shares Common |  | Unallo- Accumulated |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Undivided | cated | Other Comprehensive |  |  |
|  |  |  |  |  | ESOP |  | Treasury |  |
|  | Issued | Stock | Surplus | Profits | Shares | (Loss) | Stock | Total |
| $\begin{aligned} & \text { Balance at December 31, } \\ & 2006 \end{aligned}$ | $14,299,556$ | \$14,300 | \$150,919 | \$17,619 | \$ (862) | \$ $(7,965)$ | \$ $(55,881)$ | \$118,130 |
| Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |
| Net Income | --- | --- | --- | 12,851 | --- | --- | --- | 12,851 |
| Amortization of Actuarial Loss |  |  |  |  |  |  |  |  |
| (Pre-tax \$333) | --- | --- | --- | --- | --- | 184 | --- | 184 |
| Amortization of Prior Service |  |  |  |  |  |  |  |  |
| Credit (Pre-tax \$180) | --- | --- | --- | --- | --- | (110) | --- | (110) |
| Net Unrealized Securities Holding |  |  |  |  |  |  |  |  |
| Gains Arising During the Period, |  |  |  |  |  |  |  |  |
| Net of Tax (Pre-tax $\$ 2,872$ ) | --- | --- | --- | --- | --- | 1,734 | --- | 1.734 |
| Comprehensive |  |  |  |  |  |  |  | 14,659 |
| Income |  |  |  |  |  |  |  |  |
| 3\% Stock Dividend | 428,987 | 429 | 9,148 | $(9,577)$ | --- | --- | --- | --- |
| Cash Dividends Paid, |  |  |  |  |  |  |  |  |
| \$.70 per Share | --- | --- | --- | $(7,483)$ | --- | --- | --- | $(7,483)$ |
| Stock Options Exercised | --- | --- | 199 | --- | --- | --- | 187 | 386 |

(24,912 Shares)
Shares Issued Under the Directors

Stock Plan (3,293

| Shares) | --- | --- | 48 | --- | --- | --- | 25 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Shares Issued Under the |  |  |  |  |  | 73 |  |
| Employee |  |  |  |  |  |  |  |

Stock Purchase Plan (16,769

| Shares) | --- | --- | 231 | --- | --- | --- | 131 | 362 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Stock-Based <br> Compensation |  |  |  |  |  |  |  |  |


| Expense | --- | --- | 49 | --- | --- | --- | --- |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Tax Benefit for |  |  |  |  |  | 49 |  |
| Disposition of |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Stock Options | --- | --- | 37 | --- | --- | --- | --- |
| Acquisition by ESOP of |  |  |  |  |  |  | 37 |
| Arrow Stock |  |  |  |  |  |  |  |

(67,190 Shares) --- --- --- --- $(1,500) \quad--\quad$--- $(1,500)$
Allocation of ESOP
Stock

| $\quad(23,317$ Shares $)$ | --- | --- | 202 | --- | 320 | --- | --- | 522 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Acquisition of |  |  |  |  |  |  |  |  |
| Subsidiary |  |  |  |  |  |  |  |  |
| (4,317 Shares) | --- | --- | 79 | --- | --- | --- | 32 | 111 |
| Purchase of Treasury |  |  |  |  |  |  |  |  |
| Stock |  |  |  |  |  |  |  |  |


| (289,150 Shares) | --- | --- | --- | --- | --- | --- | (6.472) | (6.472) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at September |  |  |  |  |  |  |  |  |
| 30, 2007 | 14.728.543 | \$14.729 | \$160.912 | \$13.410 | \$(2,042) | \$(6.157) | \$(61.978) | \$118.874 |

Cash dividends declared have been adjusted for the September 2007 3\% stock dividend.
Included in the shares issued for the $3 \%$ stock dividend in 2007 were treasury shares of 116,690 and unallocated ESOP shares of 3,201.

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See Notes to Unaudited Consolidated Interim Financial Statements.

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# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES 

## CONSOLIDATED STATEMENTS OF CASH FLOWS

(Dollars in Thousands)(Unaudited)

|  | Nine Months <br> Ended September 30, |  |
| :---: | :---: | :---: |
|  | $\underline{2008}$ | $\underline{2007}$ |
| Operating Activities: |  |  |
| Net Income | \$15,425 | \$12,851 |
| Adjustments to Reconcile Net Income to Net Cash |  |  |
| Provided by Operating Activities: |  |  |
| Provision for Loan Losses | 791 | 322 |
| Depreciation and Amortization | 2,037 | 2,212 |
| Compensation Expense for Allocated ESOP Shares | 243 | 202 |
| Gains on the Sale of Securities Available-for-Sale | (10) | --- |
| Losses on the Sale of Securities Available-for-Sale | 39 | --- |
| Other-Than-Temporary Impairment on Investment Securities | 1,210 | --- |
| Loans Originated and Held-for-Sale | $(2,095)$ | $(1,428)$ |
| Proceeds from the Sale of Loans Held-for-Sale | 3,385 | 3,665 |
| Net Gains on the Sale of Loans | (56) | (33) |
| Net (Gains) Losses on the Sale of Fixed Assets, |  |  |
| Other Real Estate Owned and Repossessed Assets | (111) | 13 |
| Contributions to Pension Plans | $(2,232)$ | $(2,375)$ |
| Deferred Income Tax Expense | 426 | 969 |
| Stock-Based Compensation Expense | 86 | 49 |
| Shares Issued Under the Directors Stock Plan | 62 | 73 |
| Net Increase in Other Assets | $(1,472)$ | $(1,988)$ |
| Net Increase (Decrease) in Other Liabilities | 281 | (18) |
| Net Cash Provided By Operating Activities | 18,009 | 14.514 |
| Investing Activities: |  |  |
| Proceeds from the Sale of Securities Available-for-Sale | 5,518 | 2,225 |
| Proceeds from the Maturities and Calls of Securities Available-for-Sale | 87,125 | 38,689 |
| Purchases of Securities Available-for-Sale | $(109,699)$ | $(58,588)$ |
| Proceeds from the Maturities of Securities Held-to-Maturity | 19,471 | 9,046 |
| Purchases of Securities Held-to-Maturity | $(36,443)$ | $(16,418)$ |
| Net Increase in Loans | $(69,843)$ | $(28,513)$ |

Proceeds from the Sales of Premises and Equipment,

| Other Real Estate Owned and Repossessed Assets | 843 | 793 |
| :---: | :---: | :---: |
| Purchases of Premises and Equipment | (2.038) | (1.746) |
| Net Cash Used In Investing Activities | (105.066) | (54.512) |
| Financing Activities: |  |  |
| Net Increase in Deposits | 67,776 | 31,105 |
| Net Increase in Short-Term Borrowings | 17,345 | 467 |
| Federal Home Loan Bank Advances | --- | 30,000 |
| Federal Home Loan Bank Repayments | --- | $(5,000)$ |
| Purchases of Treasury Stock | $(3,918)$ | $(6,472)$ |
| Treasury Stock Issued for Stock-Based Plans | 1,097 | 748 |
| Tax Benefit from Exercise of Stock Options | 29 | 37 |
| Acquisition of Unallocated Common Stock by the ESOP | $(1,000)$ | $(1,500)$ |
| Allocation of Common Stock Purchased by the ESOP | 470 | 320 |
| Cash Dividends Paid | (7.706) | (7.483) |
|  | $(6,663)$ | $(6,663)$ |
| Net Cash Provided By Financing Activities | 74,093 | 42.222 |
| Net (Decrease) Increase in Cash and Cash Equivalents | $(12,964)$ | 2,224 |
| Cash and Cash Equivalents at Beginning of Period | 51,289 | 43,995 |
| Cash and Cash Equivalents at End of Period | \$38.325 | \$46.219 |
| Supplemental Cash Flow Information: |  |  |
| Cash Paid During the Period for: |  |  |
| Interest on Deposits and Borrowings | \$26,479 | \$29,369 |
| Income Taxes | 5,945 | 5,902 |
| Non-cash Investing and Financing Activities: |  |  |
| Transfer of Loans to Other Real Estate Owned and Repossessed Assets | 540 | 501 |
| Changes in the Valuation Allowance for Securities Available-for-Sale, Net of Tax | 1,865 | 1,734 |
| Shares Issued for CFG Acquisition | 112 | 111 |
| Change in Pension Liability Recognized in Other Comprehensive Income | 106 | 74 |
| See Notes to Unaudited Consolidated Interim Financial Statements. |  |  |

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES NOTES TO UNAUDITED CONSOLIDATED INTERIM FINANCIAL STATEMENTS 

September 30, 2008

## 1. Financial Statement Presentation

In the opinion of the management of Arrow Financial Corporation (Arrow), the accompanying unaudited consolidated interim financial statements contain all of the adjustments necessary to present fairly the financial position as of September 30, 2008 and December 31, 2007; the results of operations for the three-month and nine-month periods ended September 30, 2008 and 2007; the change in shareholders equity for the nine-month periods ended September 30, 2008 and 2007 and the cash flows for the nine-month periods ended September 30, 2008 and 2007. All such adjustments are of a normal recurring nature. The unaudited consolidated interim financial statements should be read in conjunction with the annual consolidated financial statements of Arrow for the year ended December 31, 2007, included in Arrow s 2007 Form 10-K.

## 2. Accumulated Other Comprehensive Loss (In Thousands)

The following table presents the components, net of tax, of accumulated other comprehensive loss as of September 30, 2008 and December 31, 2007:

|  | $\underline{2008}$ | $\underline{2007}$ |
| :--- | ---: | ---: |
| Excess of Additional Pension Liability Over Unrecognized Prior Service Cost | $\$(4,747)$ | $\$(4,853)$ |
| Net Unrealized Holding Losses on Securities Available-for-Sale | $\underline{(1,902)}$ | $\underline{(37)}$ |
| Total Accumulated Other Comprehensive Loss | $\underline{\$(6,649)}$ | $\underline{\$(4.890)}$ |

3. Earnings Per Common Share (In Thousands, Except Per Share Amounts)

The following table presents a reconciliation of the numerator and denominator used in the calculation of basic and diluted earnings per common share (EPS) for the three-month and nine-month periods ended September 30, 2008 and 2007:

|  | Income <br> (Numerator) | Shares <br> (Denominator) | Per Share Amount |
| :---: | :---: | :---: | :---: |
| For the Three Months Ended September 30, 2008: |  |  |  |
| Basic EPS | \$5,008 | 10,497 | \$. 48 |
| Dilutive Effect of Stock Options | --- | 62 |  |
| Diluted EPS | \$5,008 | $\underline{10,559}$ | \$. 47 |
| For the Three Months Ended September 30, 2007: |  |  |  |
| Basic EPS | \$4,510 | 10,628 | \$. 42 |
| Dilutive Effect of Stock Options | --- | 69 |  |
| Diluted EPS | \$4,510 | 10,697 | \$. 42 |
| For the Nine Months Ended September 30, 2008: |  |  |  |
| Basic EPS | \$15,425 | 10,578 | \$1.46 |
| Dilutive Effect of Stock Options | ---- | 57 |  |
| Diluted EPS | \$15.425 | 10.635 | \$1.45 |
| For the Nine Months Ended September 30, 2007: |  |  |  |
| Basic EPS | \$12,851 | 10,746 | \$1.20 |
| Dilutive Effect of Stock Options | --- | 75 |  |
| Diluted EPS | \$12.851 | 10,821 | \$1.19 |

## 4. Retirement Plans (In Thousands)

The following table provides the components of net periodic benefit costs for the three months ended September 30:

|  | Pension |  | Postretirement |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Benefits |  | Benefits |  |
|  | $\underline{2008}$ | $\underline{2007}$ | $\underline{2008}$ | $\underline{2007}$ |
| Service Cost | \$267 | \$249 | \$ 46 | \$ 41 |
| Interest Cost | 436 | 405 | 105 | 95 |
| Expected Return on Plan Assets | (635) | (626) | --- | --- |
| Amortization of Prior Service Credit | (24) | (31) | (29) | (30) |
| Amortization of Net Loss | 87 | 82 | 24 | 30 |
| Net Periodic Benefit Cost | \$131 | \$79 | \$146 | \$136 |

The following table provides the components of net periodic benefit costs for the nine months ended September 30:

|  | Pension |  | Postretirement |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Benefits |  | Benefits |  |
|  | $\underline{2008}$ | $\underline{2007}$ | $\underline{2008}$ | $\underline{2007}$ |
| Service Cost | \$ 794 | \$ 746 | \$133 | \$124 |
| Interest Cost | 1,296 | 1,216 | 309 | 287 |
| Expected Return on Plan Assets | $(1,886)$ | $(1,849)$ | --- | --- |
| Amortization of Prior Service Credit | (70) | (91) | (88) | (89) |
| Amortization of Net Loss | 259 | 244 | 73 | 89 |
| Net Periodic Benefit Cost | \$ 393 | \$ 266 | \$427 | \$411 |

During the first nine months of 2008 , we made a $\$ 2$ million contribution to our qualified pension plan. In October 2008, we contributed an additional $\$ 3$ million. Through September 30, 2008, we contributed $\$ 232$ to the nonqualified pension plan. We contributed $\$ 223$ to our postretirement benefit plans for the first nine months of 2008 and expect the total for 2008 to amount to $\$ 292$.

## 5. Stock-Based Compensation Plans (Dollars In Thousands)

Under our 1998 Long-Term Incentive Plan, we granted options to purchase 44,500 shares of our common stock in 2007. No stock options have been granted in 2008, to date, under the shareholder approved 2008 Long-Term Incentive Plan, which authorized a maximum of 300,000 shares. The weighted-average fair value of options granted during 2007 was $\$ 4.37$. The fair value was estimated on the date of grant using the Black-Scholes option-pricing model with the following weighted-average assumptions: dividend yield $4.34 \%$; expected volatility $-27.3 \%$; risk free interest rate $3.77 \%$; and an expected life of 8.09 years. The fair value of our grants is expensed over the four year vesting period. The expense for the third quarter of 2008 and 2007 was $\$ 29$ and $\$ 16$, respectively. The expense for the first nine months of 2008 and 2007 was $\$ 86$ and $\$ 49$, respectively.

Arrow also sponsors an Employee Stock Purchase Plan under which employees purchase Arrow s common stock at a 5\% discount below market price. Under Statement of Financial Accounting Standards ( SFAS ) Statement No. 123(R), a stock purchase plan with a discount of $5 \%$ or less is not considered a compensatory plan.

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## 5. Stock-Based Compensation Plans, continued

The following table presents the activity in Arrow s stock option plans for the first nine months of 2008 and 2007:

|  | $\underline{2008}$ |  | $\underline{2007}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Weighted- |  |  | Weighted- |
|  |  | Average |  | Average |
|  |  | Exercise |  | Exercise |
| Options: | Shares | Price | Shares | Price |
| Outstanding at January 1 | 519,557 | \$20.77 | 551,154 | \$20.01 |
| Granted | --- | --- | --- | --- |
| Exercised | $(51,694)$ | 15.06 | $(25,658)$ | 15.04 |
| Forfeited | (1.450) | 25.86 | (6.115) | 24.74 |
| Outstanding at September 30 | 466,413 | 21.39 | 519,381 | 20.20 |
| Exercisable at September 30 | 387,051 | 21.11 | 472,939 | 19.82 |

## 6. Guarantees (In Thousands)

We do not issue any guarantees that would require liability-recognition or disclosure, other than standby and other letters of credit. Standby and other letters of credit are conditional commitments that are issued to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support public and private borrowing arrangements, including bond financing and similar transactions. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. Typically, these instruments have terms of twelve months or less. Since a large percentage of these instruments expire unused, the total amounts do not necessarily represent future cash requirements. Some have automatic renewal provisions.

For letters of credit, the amount of the collateral obtained, if any, is based on management s credit evaluation of the counter-party. We had approximately $\$ 15,669$ of standby letters of credit outstanding on September 30, 2008, most of which will expire within one year and some of which were not collateralized. At that date, all the letters of credit were for private borrowing arrangements. The fair value of our standby letters of credit at September 30, 2008 was insignificant.

## 7. Fair Value Disclosures and Fair Value Option (In Thousands)

We adopted Statement of Financial Accounting Standards ( SFAS ) Statement No. 157, Fair Value Measurements (SFAS No. 157) on January 1, 2008. SFAS No. 157 defines fair value, establishes a framework for measuring fair value in generally accepted accounting principles (GAAP) and expands disclosures about fair value measurements. SFAS No. 157 establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to unobservable inputs (level 3 measurements).

The three levels of the fair value hierarchy under SFAS No. 157 are:

Level 1 Unadjusted quoted prices in active markets that are accessible at the measurement date for identical, unrestricted assets or liabilities;

Level 2 Quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, or inputs that are observable, either directly or indirectly, for substantially the full term of the asset or liability;

Level 3 Prices or valuation techniques that require inputs that are both significant to the fair value measurement and unobservable (i.e., supported by little or no market activity).

A financial instrument $s$ level within the fair value hierarchy is based on the lowest level of input that is significant to the fair value measurement. SFAS Statement No. 159, The Fair Value Option for Financial Assets and Financial Liabilities became effective January 1, 2008 for the Company. We did not elect under SFAS No. 159 to measure any eligible items at fair value under SFAS No. 157 at that date.

## 7. Fair Value Disclosures and Fair Value Option, continued

The only assets or liabilities that Arrow measured at fair value on a recurring basis at September 30, 2008 were securities available-for-sale. Arrow held no securities or liabilities for trading on such date. The fair value measurement of securities available-for-sale on such date was as follows:

|  | Fair Value Measurements at Reporting Date Using: |  |  |
| :--- | :---: | :---: | :---: |
|  | Quoted Prices |  |  |
|  | In Active Markets for <br> Identical Assets | Significant Other | Observable Inputs | | Significant |
| :---: |
| Unobservable Inputs |

Securities available-for-sale are fair valued utilizing independent bond pricing services for identical assets or significantly similar securities. The pricing services use a variety of techniques to arrive at fair value including market maker bids, quotes and pricing models. Inputs to the pricing models include recent trades, benchmark interest rates, spreads and actual and projected cash flows. Based on the inputs used by our independent pricing services, we identify the appropriate level within the fair value hierarchy to report these fair values in accordance with SFAS 157. We do not hold, nor have we ever invested in, any auction rate investment securities.

On October 10, 2008, the FASB issued FASB Staff Position (FSP) 157-3, an amendment of SFAS No. 157, to clarify the application of SFAS No. 157 in an inactive market by providing an illustrative example to demonstrate how the fair value of a financial asset is determined when the market for that financial asset is inactive. Application issues addressed by the FSP include: a. How management's internal assumptions (that is, expected cash flows and appropriately risk-adjusted discount rates) should be considered when measuring fair value when relevant observable data do not exist; b. How observable market information in a market that is not active should be considered when measuring fair value; c. How the use of market quotes (for example, broker quotes or pricing services for the same or similar financial assets) should be considered when assessing the relevance of observable and unobservable data available to measure fair value. Effective for any unissued financial statements, we have applied the FSP to the valuation of two securities in our securities available-for-sale portfolio as of September 30, 2008: 1) our holding of a Lehman Brothers bond, and 2) our holding of a pooled trust preferred security. These securities are included in Level 3 assets in the table of assets that Arrow measured at fair value on a recurring basis at September 30, 2008, above. We employed the following methods in our analysis of the fair values: a) Lehman bond - since Lehman Brothers declared bankruptcy on September 15, 2008, the market for this bond has been very illiquid. The price provided by our third-party pricing service reflected values from distressed sales that have occurred, which we have determined do not reflect the fair value of this security. We obtained additional value estimates from unobservable inputs including an estimated price range from an independent credit research firm. Since Lehman is in bankruptcy, and the future
anticipated cash flows available to bondholders cannot be reasonably estimated, we were unable to perform a discounted cash flow valuation analysis. Thus we determined the fair value of the bond based on the lowest price in the independent credit research firm s range; b) trust preferred security - due to the fact that the last transaction for this thinly traded security was from a distressed sale, the price provided by our third-party pricing service was not determined to reflect the fair value of this security. We obtained additional value estimates from unobservable inputs including an estimated price range from an independent valuation firm and have determined the fair value of the bond based on the lowest price in the independent valuation firm s range.

The following table is a reconciliation of the beginning and ending balances of the Level 3 assets of Arrow, i.e., as to which fair value is measured using significant unobservable inputs, for the third quarter of 2008, all of which are securities available-for-sale:

Beginning Balance, June 30, 2008
Transfers In \$ ---

Total net losses (realized/unrealized)
Included in earnings, as a result of other-than-temporary impairment
Included in other comprehensive income
(98)

Ending Balance, September 30, 2008
$\$ 1.006$
The amount of total losses for the period included in earnings attributable to the change in unrealized gains or losses relating to assets still held at September 30, 2008, as a result of other-than-temporary impairment

## 7. Fair Value Disclosures and Fair Value Option, continued

The only asset or liability that Arrow measured at fair value on a nonrecurring basis was other real estate owned:


Other real estate owned, in the table above, consists of one property acquired during the first quarter of 2008. Fair value was obtained from an appraisal by an independent third party appraiser and was based on a comparison to recent sales of similar properties and the fact that we are improving the property, prior to sale. The charge to reduce the property to its fair value, less estimated cost to sell, was recorded as a loan charge-off, prior to the transfer to other real estate owned.

Other impaired assets which might have been included in this table include mortgage servicing rights, goodwill and other intangible assets. Arrow evaluates each of these assets for impairment on a quarterly basis, with no impairment recognized for these assets at September 30, 2008.

## 8. Visa Inc. IPO, Mandatory Class B Share Redemption and Litigation Liability (Dollars In Thousands)

In December 2007, we recorded a $\$ 600$ liability for our proportional share, as a member bank of the Visa credit card organization, of certain estimated litigation costs incurred by Visa U.S.A., Inc., as described in our Form 10-K for December 31, 2007. On March 28, 2008, VISA Inc. distributed to member banks, in a mandatory redemption of $38.7 \%$ of its Class B shares held by the member banks, some of the proceeds realized by Visa from the initial public
offering (IPO) of its Class A shares on March 19, 2008. With another portion of the IPO proceeds, Visa established a $\$ 3$ billion escrow to cover certain, but not all, potential additional litigation liabilities.

During the first quarter of 2008, we recorded the following transactions:

A gain of $\$ 749$ from the mandatory redemption by Visa of $38.7 \%$ of our Class B Visa Inc. shares, reflected in noninterest income, and

A reversal of $\$ 306$ of the $\$ 600$ accrual at December 31, 2007 of our estimate of the fair value of our proportionate share of Visa litigation costs, reflected as a reduction in 2008 other operating expense.

Accordingly, we have a remaining liability of $\$ 294$ included as a component of Other Liabilities in the consolidated balance sheet as of September 30, 2008, representing our estimate of the fair value of potential losses related to the remaining covered Visa litigation. Class B shares which were not redeemed will be converted to Class A shares, at a conversion ratio to be determined based on member banks actual liability for litigation expenses, on the later of three years or the settlement of litigation indemnified by member banks. These remaining Class B shares are available to fund future Visa litigation liabilities indemnified by the member banks until that time. In accordance with Generally Accepted Accounting Principles (GAAP) and consistent with the Securities and Exchange Commission (SEC) guidance, the Company has not recognized any value for its remaining Visa Class B shares.

In October 2008, Visa announced that it had settled the lawsuit with Discover Financial Services, which was part of the covered litigation for which the Visa member banks are contingently liable. As a result, Visa intends to repurchase approximately $12 \%$ of the remaining Class B shares held by member banks to fund the settlement of the Discover litigation during the fourth quarter of 2008. The Company did not recognize the value of these shares in accordance with the guidance discussed above, nor did the Company recognize any additional costs for this litigation settlement. The estimation of the Company s proportionate share of any potential losses related to certain covered litigation is extremely difficult and involves a high degree of judgment. Management has determined the remaining $\$ 294$ liability included in Other Liabilities on its consolidated balance sheet, is the fair value of our proportionate share of the remaining covered Visa litigation as of September 30, 2008, but, this value is subject to change depending upon future litigation developments.

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## 9. Recently Issued Accounting Pronouncements

In December 2007, the Financial Accounting Standards Board ( FASB ) issued revised Statement of Financial Accounting Standards ( SFAS ) No. 141, "Business Combinations." SFAS No. 141(R) retains the fundamental requirements of SFAS No. 141 that the acquisition method of accounting (formerly the purchase method) be used for all business combinations; that an acquirer be identified for each business combination; and that intangible assets be identified and recognized separately from goodwill. SFAS No. 141(R) requires the acquiring entity in a business combination to recognize the assets acquired, the liabilities assumed and any noncontrolling interest in the acquiree at the acquisition date, measured at their fair values as of that date, with limited exceptions. Additionally, SFAS No. $141(\mathrm{R})$ changes the requirements for recognizing assets acquired and liabilities assumed arising from contingencies and recognizing and measuring contingent consideration. SFAS No. 141(R) also enhances the disclosure requirements for business combinations. SFAS No. 141(R) applies prospectively to business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008 and may not be applied before that date. The impact that SFAS No. 141 is expected to have on our financial condition or results of operations is indeterminable as it is prospective in nature.

In December 2007, the FASB issued SFAS No. 160, "Noncontrolling Interests in Consolidated Financial Statements, an amendment of ARB No. 51," (SFAS No. 160). SFAS No. 160 amends Accounting Research Bulletin No. 51, "Consolidated Financial Statements" to establish accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. Among other things, SFAS No. 160 clarifies that a noncontrolling interest in a subsidiary is an ownership interest in the consolidated entity that should be reported as equity in the consolidated financial statements and requires consolidated net income to be reported at amounts that include the amounts attributable to both the parent and the noncontrolling interest. SFAS No. 160 also amends SFAS No. 128, "Earnings per Share," so that earnings per share calculations in consolidated financial statements will continue to be based on amounts attributable to the parent. SFAS No. 160 is effective for fiscal years, and interim periods within those fiscal years, beginning on or after December 15, 2008 and is applied prospectively as of the beginning of the fiscal year in which it is initially applied, except for the presentation and disclosure requirements which are to be applied retrospectively for all periods presented. SFAS No. 160 is not expected to have a material impact on our financial condition or results of operations.

In March 2008, the FASB issued SFAS No. 161, Disclosures about Derivative Instruments and Hedging Activities, (SFAS No. 161). The new standard is intended to improve financial reporting about derivative instruments and hedging activities by requiring enhanced disclosures to enable investors to better understand their effects on an entity s financial position, financial performance, and cash flows. The new standard also improves transparency about the location and amounts of derivative instruments in an entity s financial statements; how derivative instruments and related hedged items are accounted for under Statement 133, Accounting for Derivative Instruments and Hedging Activities ; and how derivative instruments and related hedged items affect its financial position, financial performance, and cash flows. SFAS No. 161 achieves these improvements by requiring disclosure of the fair values of derivative instruments and their gains and losses in a tabular format. It also provides more information about an entity s liquidity by requiring disclosure of derivative features that are credit risk related. Finally, it requires cross-referencing within footnotes to enable financial statement users to locate important information about derivative
instruments. It is effective for financial statements issued for fiscal years and interim periods beginning after November 15, 2008, with early application encouraged. SFAS No. 161 is not expected to have a material impact on our financial condition or results of operations.

## Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders
Arrow Financial Corporation:

We have reviewed the consolidated balance sheet of Arrow Financial Corporation and subsidiaries (the Company) as of September 30, 2008, and the related consolidated statements of income for the three-month and nine-month periods ended September 30, 2008 and 2007, and the consolidated statements of changes in shareholders equity and cash flows for the nine-month periods ended September 30, 2008 and 2007. These consolidated financial statements are the responsibility of the Company s management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our reviews, we are not aware of any material modifications that should be made to the consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Arrow Financial Corporation and subsidiaries as of December 31, 2007, and the related consolidated statements of income, changes in shareholders equity and cash flows for the year then ended (not presented herein); and in our report dated March 6, 2008, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated balance sheet as of December 31, 2007, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

Albany, New York
November 3, 2008

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Item 2.

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES <br> MANAGEMENT'S DISCUSSION AND ANALYSIS OF <br> FINANCIAL CONDITION AND RESULTS OF OPERATIONS 

## SEPTEMBER 30, 2008

Note on Terminology - In this Quarterly Report on Form 10-Q, the terms Arrow, the registrant, the company, we, and our generally refer to Arrow Financial Corporation and its subsidiaries as a group, except where the context indicates otherwise. Arrow is a two-bank holding company headquartered in Glens Falls, New York. Our banking subsidiaries are Glens Falls National Bank and Trust Company (Glens Falls National) whose main office is located in Glens Falls, New York, and Saratoga National Bank and Trust Company (Saratoga National) whose main office is located in Saratoga Springs, New York. Our non-bank subsidiaries include Capital Financial Group, Inc. (an insurance agency specializing in selling and servicing group health care policies), North Country Investment Advisers, Inc. (a registered investment adviser that provides investment advice to our proprietary mutual funds), Arrow Properties, Inc. (a real estate investment trust, or REIT) and U.S. Benefits, Inc. (a provider of administrative and recordkeeping services for more complex retirement plans), all of which are subsidiaries of Glens Falls National.

At certain points in this Report, our performance is compared with that of our peer group of financial institutions. Unless otherwise specifically stated, this peer group is comprised of the group of 278 domestic bank holding companies with $\$ 1$ to $\$ 3$ billion in total consolidated assets as identified in the Federal Reserve Board s Bank Holding Company Performance Report for June 2008 (the most recent such Report currently available), and peer group data has been derived from such Report.

Forward Looking Statements - The information contained in this Quarterly Report on Form 10-Q contains statements that are not historical in nature but rather are based on our beliefs, assumptions, expectations, estimates and projections about the future. These statements are forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and involve a degree of uncertainty and attendant risk. Words such as expects, believes, anticipates, estimates and variations of such words and similar expressions are intende identify such forward-looking statements. Some of these statements, such as those included in the interest rate sensitivity analysis in Item 3, entitled Quantitative and Qualitative Disclosures About Market Risk, are merely presentations of what future performance or changes in future performance would look like based on hypothetical assumptions and on simulation models. Other forward-looking statements are based on our general perceptions of market conditions and trends in business activity, both our own and in the banking industry generally, as well as current management strategies for future operations and development.

Certain forward-looking statements in this Report are referenced in the table below:

## Topic

Impact of market rate structure on net interest margin,
loan yields and deposit rates

Change in the level of loan losses and nonperforming loans and assets

Estimated provision and allowance for loan losses
Future level of residential real estate loans
Impact of competition for indirect loans
Liquidity

Intent to acquire Upstate Agency, Inc.

## Page Location

$234^{\text {th }}$ paragraph
$25 \quad 1^{\text {st }}, 3^{\text {rd }}$ and $4^{\text {th }}$ paragraphs
27 Last paragraph
41 Last paragraph
$1^{\text {st }}$ paragraph under Provision
29 for Loan Losses
30 1st paragraph
31 4 $4^{\text {th }}$ paragraph
29 Last paragraph
27 1 ${ }^{\text {st }}$ paragraph
$273^{\text {rd }}$ paragraph
21 Last bullet under Financial Market Turmoil
33 Last paragraph
$227^{\text {th }}$ paragraph

These statements are not guarantees of future performance and involve certain risks and uncertainties that are difficult to quantify or, in some cases, to identify. In the case of all forward-looking statements, actual outcomes and results may differ materially from what the statements predict or forecast. Factors that could cause or contribute to such differences include, but are not limited to, rapid and dramatic changes in economic and market conditions, such as the U.S. economy is currently experiencing, including sharp fluctuations in interest rates, economic activity, and consumer spending patterns; sudden changes in the market for products we provide, such as real estate loans; new developments in state and federal regulation; enhanced competition from unforeseen sources; new emerging technologies; unexpected loss of key personnel; unanticipated business opportunities; and similar uncertainties inherent in banking operations or business generally. In the current environment of substantial economic turmoil affecting all sectors of business in the U.S., including the financial sector, all forward-looking statements should be understood as embracing a substantial degree of uncertainty far exceeding that accompanying such statements under normal economic conditions.

## Readers are cautioned not to place undue reliance on any forward-looking statements in this Report, which speak

 only as of the date hereof. We undertake no obligation to revise or update these forward-looking statements to reflect future occurrences, including unanticipated events. This Quarterly Report should be read in conjunction with our Annual Report on Form 10-K for the year ended December 31, 2007.
## USE OF NON-GAAP FINANCIAL MEASURES

The Securities and Exchange Commission (SEC) has adopted Regulation G, which applies to all public disclosures, including earnings releases, made by registered companies that contain non-GAAP financial measures. GAAP is generally accepted accounting principles in the United States of America. Under Regulation G, companies making public disclosures containing non-GAAP financial measures must also disclose, along with each non-GAAP financial measure, certain additional information, including a reconciliation of the non-GAAP financial measure to the closest comparable GAAP financial measure and a statement of the Company s reasons for utilizing the non-GAAP financial measure as part of its financial disclosures. As a parallel measure with Regulation G, the SEC stipulated in Item 10 of its Regulation S-K that public companies must make the same types of supplemental disclosures whenever they include non-GAAP financial measures in their filings with the SEC. The SEC has exempted from the definition of non-GAAP financial measures certain commonly used financial measures that are not based on GAAP. When these exempted measures are included in public disclosures or SEC filings, supplemental information is not required. The following measures used in this Report, which although commonly utilized by financial institutions have not been specifically exempted by the SEC, may constitute "non-GAAP financial measures" within the meaning of the SEC's new rules, although we are unable to state with certainty that the SEC would so regard them.

Tax-Equivalent Net Interest Income and Net Interest Margin: Net interest income, as a component of the tabular presentation by financial institutions of Selected Financial Information regarding their recently completed operations, is commonly presented on a tax-equivalent basis. That is, to the extent that some component of the institution's net interest income which is presented on a before-tax basis, is exempt from taxation (e.g., is received by the institution as
a result of its holdings of state or municipal obligations), an amount equal to the tax benefit derived from that component is added back to the net interest income total. This adjustment is considered helpful in comparing one financial institution's net interest income to that of another institution, to correct any distortion that might otherwise arise from the fact that the two institutions typically will have different proportions of tax-exempt items in their portfolios. Moreover, net interest income is itself a component of a second financial measure commonly used by financial institutions, net interest margin, which is the ratio of net interest income to average earning assets. For purposes of this measure as well, tax-equivalent net interest income is generally used by financial institutions, again to provide a better basis of comparison from institution to institution. We follow these practices.

The Efficiency Ratio: Financial institutions often use an "efficiency ratio" as a measure of expense control. The efficiency ratio typically is defined as the ratio of noninterest expense to net interest income and noninterest income. Net interest income as utilized in calculating the efficiency ratio is typically expressed on a tax-equivalent basis. Moreover, most financial institutions, in calculating the efficiency ratio, also adjust both noninterest expense and noninterest income to exclude from these items (as calculated under GAAP) certain component elements, such as intangible asset amortization (deducted from noninterest expense) and securities gains or losses (excluded from noninterest income). We follow these practices.

Tangible Book Value per Share: Tangible equity is total shareholders equity less intangible assets. Tangible book value per share is tangible equity divided by total shares issued and outstanding. Tangible book value per share is often regarded as a more meaningful comparative ratio than book value per share as calculated under GAAP, that is, total shareholders equity including intangible assets divided by total shares issued and outstanding. Intangible assets as a category of assets includes many items, such as goodwill.

## Selected Quarterly Information:

(Dollars In Thousands, Except Per Share Amounts)

## Net Income

Transactions Recorded in Net Income (Net of Tax):

| Visa Litigation ${ }^{1}$ | \$ | \$ --- | \$185 | \$(362) | \$--- |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Gain on Redemption of Visa Inc. Class B |  |  | 452 | --- | --- |
| Shares ${ }^{1}$ | --- | --- |  |  |  |
| Other-Than-Temporary Impairment (OTTI) | (731) | --- | --- | --- | --- |
| Net Securities Gains (Losses) | 4 | (21) | --- | --- | --- |
| Net Gain on the Sale of Premises | --- | --- | 69 | --- | --- |
| Net Gain on Sales of Loans | 8 | 19 | 5 | 5 | 2 |
| Net Loss on the Sale of Other Real Estate Owned | --- | --- | --- | (5) | --- |
| Period End Shares Outstanding | 10,509 | 10,516 | 10,637 | 10,627 | 10,612 |
| Basic Average Shares Outstanding | 10,497 | 10,593 | 10,645 | 10,619 | 10,628 |
| Diluted Average Shares Outstanding | 10,559 | 10,650 | 10,694 | 10,682 | 10,697 |
| Basic Earnings Per Share | . 48 | . 51 | \$.47 | \$. 42 | \$. 42 |
| Diluted Earnings Per Share | . 47 | . 51 | . 47 | . 42 | . 42 |
| Cash Dividends Per Share | . 25 | . 24 | . 24 | . 24 | . 23 |
| Stock Dividends/Splits | --- | --- | --- | --- | 3\% |
| Average Assets | \$1,657,666 | \$1,625,093 | \$1,606,082 | \$1,601,053 | \$1,566,329 |
| Average Equity | 124,601 | 126,177 | 124,686 | 120,433 | 116,362 |
| Return on Average Assets | 1.20\% | 1.35\% | 1.25\% | 1.11\% | 1.14\% |
| Return on Average Equity | 15.99 | 17.33 | 16.07 | 14.76 | 15.38 |
| Average Earning Assets | \$1,580,408 | \$1,548,365 | \$1,530,061 | \$1,526,148 | \$1,494,744 |
| Average Paying Liabilities | 1,308,191 | 1,288,047 | 1,272,871 | 1,265,765 | 1,231,812 |
| Interest Income, Tax-Equivalent ${ }^{1}$ | 23,302 | 22,861 | 22,832 | 23,171 | 22,669 |
| Interest Expense | 7,690 | 7,751 | 9,295 | 10,413 | 10,272 |
| Net Interest Income, Tax-Equivalent ${ }^{1}$ | 15,612 | 15,110 | 13,537 | 12,758 | 12,397 |
| Tax-Equivalent Adjustment | 710 | 746 | 750 | 740 | 748 |
| Net Interest Margin ${ }^{1}$ | 3.93\% | 3.92\% | 3.56\% | 3.32\% | 3.29\% |

Efficiency Ratio Calculation: ${ }^{1}$

| Noninterest Expense | \$10,532 | \$10,409 | \$10,179 | \$ 9,773 | \$ 9,223 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Less: Intangible Asset Amortization | (89) | (86) | (96) | (96) | (96) |
| Net Noninterest Expense | 10,443 | \$10.323 | \$10,083 | \$ 9.677 | \$9.127 |
| Net Interest Income, Tax-Equivalent ${ }^{1}$ | 15,612 | \$15,110 | \$13,537 | \$12,758 | \$12,397 |
| Noninterest Income | 3,089 | 4,181 | 4,847 | 4,016 | 4,089 |
| Less: Net Securities Losses \& OTTI (Gains) | 1.204 | 35 | (749) | --- | -- |
| Net Gross Income | 19.905 | \$19.326 | \$17.635 | \$16.774 | \$16.486 |
| Efficiency Ratio ${ }^{1}$ | 52.46\% | 53.42\% | 57.18\% | 57.69\% | 55.36\% |
| Period-End Capital Information: |  |  |  |  |  |
| Tier 1 Leverage Ratio | 8.32\% | 8.45\% | 8.54\% | 8.37\% | 8.39\% |
| Total Shareholders Equity (i.e. Book Value) | \$125,397 | \$124,080 | \$127,051 | \$122,256 | \$118,874 |
| Book Value per Share | 11.93 | 11.80 | 11.94 | 11.50 | 11.20 |
| Intangible Assets | 16,457 | 16,495 | 16,593 | 16,590 | 16,699 |
| Tangible Book Value per Share ${ }^{1}$ | 10.36 | 10.23 | 10.38 | 9.94 | 9.63 |

## Asset Quality Information:

Net Loans Charged-off as a

| Percentage of Average Loans, Annualized | $.07 \%$ | $.00 \%$ | $.08 \%$ | $.05 \%$ | $.04 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| Provision for Loan Losses as a |  |  |  |  |  |
| Percentage of Average Loans, Annualized <br> Allowance for Loan Losses as a | .09 | .09 | .11 | .07 | .05 |
| Percentage of Loans, Period-end <br> Allowance for Loan Losses as a | 1.16 | 1.20 | 1.20 | 1.19 | 1.19 |
| Percentage of Nonperforming Loans, <br> Period-end <br> Nonperforming Loans as a | 444.08 | 502.17 | 407.05 | 567.81 | 610.64 |
| Percentage of Loans, Period-end <br> Nonperforming Assets as a | .26 | .24 | .29 | .21 | .20 |
| Percentage of Total Assets, Period-end | .24 | .17 | .20 | .15 | .13 |

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## Selected Nine-Month Period Information:

(Dollars In Thousands, Except Per Share Amounts)

|  | Sep 2008 | Sep 2007 |
| :---: | :---: | :---: |
| Net Income | \$15,425 | \$12,851 |
| Transactions Recorded in Net Income (Net of Tax): |  |  |
| Visa Litigation ${ }^{1}$ | \$ 185 | \$--- |
| Gain on Redemption of Visa Inc. Class B Shares ${ }^{1}$ | 452 | --- |
| Other-Than-Temporary Impairment (OTTI) | (731) | --- |
| Net Securities Losses | (17) | --- |
| Net Gain on the Sale of Premises | 69 | --- |
| Net Gain on Sales of Loans | 32 | 19 |
| Net Gain on the Sale of Other Real Estate Owned | --- | 3 |
| Period End Shares Outstanding | 10,509 | 10,612 |
| Basic Average Shares Outstanding | 10,578 | 10,746 |
| Diluted Average Shares Outstanding | 10,635 | 10,821 |
| Basic Earnings Per Share | 1.46 | 1.20 |
| Diluted Earnings Per Share | 1.45 | 1.19 |
| Cash Dividends | . 73 | . 70 |
| Average Assets | \$1,629,719 | \$1,543,826 |
| Average Equity | 125,155 | 117,289 |
| Return on Average Assets | 1.26\% | 1.11\% |
| Return on Average Equity | 16.46 | 14.65 |
| Average Earning Assets | \$1,553,046 | \$1,473,415 |
| Average Paying Liabilities | 1,289,771 | 1,217,789 |
| Interest Income, Tax-Equivalent ${ }^{1}$ | 68,995 | 66,325 |
| Interest Expense | 24,736 | 29,870 |
| Net Interest Income, Tax-Equivalent ${ }^{1}$ | 44,259 | 36,455 |
| Tax-Equivalent Adjustment | 2,206 | 2,179 |
| Net Interest Margin ${ }^{1}$ | 3.81\% | $3.31 \%$ |


| Efficiency Ratio Calculation ${ }^{1}$ |  |  |
| :---: | :---: | :---: |
| Noninterest Expense | \$31,120 | \$28,157 |
| Less: Intangible Asset Amortization | (271) | (299) |
| Net Noninterest Expense ${ }^{1}$ | 30,849 | 27.858 |
| Net Interest Income, Tax-Equivalent | 44,259 | 36,455 |
| Noninterest Income | 12,117 | 12,272 |
| Less Net Securities Losses \& OTTI | 490 | --- |
| Net Gross Income, Adjusted ${ }^{1}$ | 56,866 | 48.727 |
| Efficiency Ratio ${ }^{1}$ | 54.25\% | 57.17\% |
| Period-End Capital Information: |  |  |
| Tier 1 Leverage Ratio | 8.32\% | 8.39\% |
| Total Shareholders Equity (i.e. Book Value) | \$125,397 | \$118,874 |
| Book Value per Share | 11.93 | 11.20 |
| Intangible Assets | 16,457 | 16,699 |
| Tangible Book Value per Share | 10.36 | 9.63 |
| Net Loans Charged-off as a |  |  |
| Percentage of Average Loans, Annualized | .05\% | . $03 \%$ |
| Provision for Loan Losses as a |  |  |
| Percentage of Average Loans, Annualized | . 10 | . 04 |
| Allowance for Loan Losses as a |  |  |
| Percentage of Period-end Loans | 1.16 | 1.19 |
| Allowance for Loan Losses as a |  |  |
| Percentage of Nonperforming Loans | 444.08 | 610.64 |
| Nonperforming Loans as a |  |  |
| Percentage of Period-end Loans | . 26 | . 20 |
| Nonperforming Assets as a |  |  |
| Percentage of Period-end Total Assets | . 24 | . 13 |

[^1]Edgar Filing: ARROW FINANCIAL CORP - Form 10-Q

## Average Consolidated Balance Sheets and Net Interest Income Analysis

(see Use of Non-GAAP Financial Measures on page 16)
(Tax-equivalent Basis using a marginal tax rate of $35 \%$ )
(Dollars In Thousands)

| Quarter Ended September 30, | $\underline{2008}$ |  |  | $\underline{2007}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average <br> Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned/ <br> Paid | Average Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned <br> Paid |
| Federal Funds Sold | \$ 10,158 | \$ 49 | 1.92\% | \$ 16,013 | \$ 211 | 5.23\% |
| Bank Balances at Interest | 929 | 4 | 1.71 | --- | --- | --- |
| Securities Available-for-Sale: |  |  |  |  |  |  |
| Taxable | 345,281 | 4,224 | 4.87 | 317,111 | 3,682 | 4.611 |
| Non-Taxable | 18,608 | 249 | 5.32 | 25,848 | 387 | 5.94 |
| Securities Held-to-Maturity: |  |  |  |  |  |  |
| Taxable | 272 | 3 | 4.39 | 308 | 4 | 5.15 |
| Non-Taxable | 121,869 | 1,622 | 5.29 | 114,065 | 1,630 | 5.67 |
| Loans | 1,083,291 | 17.151 | 6.30 | 1,021,399 | 16,755 | 6.51 |
| Total Earning Assets | 1,580,408 | 23,302 | 5.87 | 1,494,744 | 22,669 | 6.02 |
| Allowance For Loan Losses | $(12,732)$ |  |  | $(12,325)$ |  |  |
| Cash and Due From Banks | 35,673 |  |  | 33,854 |  |  |
| Other Assets | 54.317 |  |  | 50,056 |  |  |
| Total Assets | \$1,657.666 |  |  | \$1,566.329 |  |  |
| Deposits: |  |  |  |  |  |  |
| Interest-Bearing NOW Deposits | \$ 353,171 | 1,167 | 1.31 | \$ 310,219 | 1,687 | 2.16 |
| Regular and Money Market Savings | 288,307 | 863 | 1.19 | 263,620 | 1,006 | 1.51 |
| Time Deposits of \$100,000 or More | 178,041 | 1,291 | 2.88 | 189,685 | 2,333 | 4.88 |
| Other Time Deposits | $\underline{242,069}$ | 1.965 | 3.23 | $\underline{257,056}$ | 2,857 | 4.41 |
| Total Interest-Bearing Deposits | 1,061,588 | 5,286 | 1.98 | 1,020,580 | 7,883 | 3.06 |

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| Short-Term Borrowings | 63,198 | 222 | 1.40 | 49,976 | 363 | 2.88 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Long-Term Debt | 183.405 | 2.182 | 4.73 | 161,256 | 2.026 | 4.98 |
| Total Interest-Bearing Liabilities | 1,308,191 | 7.690 | 2.34 | 1,231,812 | 10,272 | 3.31 |
| Demand Deposits | 200,193 |  |  | 194,628 |  |  |
| Other Liabilities | 24,681 |  |  | 23,527 |  |  |
| Total Liabilities | 1,533,065 |  |  | 1,449,967 |  |  |
| Shareholders Equity | 124.601 |  |  | 116.362 |  |  |
| Total Liabilities and Shareholders Equity | \$1,657.666 |  |  | \$1,566.329 |  |  |
| Net Interest Income (Tax-equivalent Basis) |  | 15,612 |  |  | 12,397 |  |
| Net Interest Spread |  |  | 3.53 |  |  | 2.71 |
| Net Interest Margin |  |  | 3.93 |  |  | 3.29 |
| Reversal of Tax-Equivalent Adjustment |  | (710) | (.18) |  | (748) | (.20) |
| Net Interest Income, As Reported |  | \$14.902 |  |  | \$11.649 |  |

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## Average Consolidated Balance Sheets and Net Interest Income Analysis

(see Use of Non-GAAP Financial Measures on page 16)
(Tax-equivalent Basis using a marginal tax rate of $35 \%$ )
(Dollars In Thousands)

| Nine Months Ended September 30, | 2008 |  |  | $\underline{2007}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average <br> Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned/ <br> Paid | Average Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned/ <br> Paid |
| Federal Funds Sold | \$ 23,186 | \$ 463 | 2.67\% | \$ 17,900 | \$ 703 | 5.25\% |
| Bank Balances at Interest | 672 | 11 | 2.19 | --- | --- | --- |
| Securities Available-for-Sale: |  |  |  |  |  |  |
| Taxable | 331,027 | 12,151 | 4.90 | 305,722 | 10,566 | 4.62 |
| Non-Taxable | 23,153 | 993 | 5.73 | 23,801 | 1,085 | 6.09 |
| Securities Held-to-Maturity: |  |  |  |  |  |  |
| Taxable | 279 | 10 | 4.79 | 314 | 12 | 5.11 |
| Non-Taxable | 116,303 | 4,867 | 5.59 | 110,149 | 4,724 | 5.73 |
| Loans | 1,058,426 | 50,500 | 6.37 | 1,015,529 | 49,235 | 6.48 |
| Total Earning Assets | 1,553,046 | 68,995 | 5.93 | 1,473,415 | 66,325 | 6.02 |
| Allowance For Loan Losses | $(12,571)$ |  |  | $(12,313)$ |  |  |
| Cash and Due From Banks | 33,967 |  |  | 32,746 |  |  |
| Other Assets | 55,277 |  |  | 49.978 |  |  |
| Total Assets | \$1,629,719 |  |  | \$1,543.826 |  |  |
| Deposits: |  |  |  |  |  |  |
| Interest-Bearing NOW Deposits | \$ 354,305 | 3,865 | 1.46 | \$ 302,794 | 4,778 | 2.11 |
| Regular and Money Market Savings | 279,603 | 2,667 | 1.27 | 266,756 | 2,959 | 1.48 |
| Time Deposits of \$100,000 or More | 174,181 | 4,395 | 3.37 | 182,524 | 6,599 | 4.83 |
| Other Time Deposits | 242,942 | 6,632 | 3.65 | 260,665 | 8,605 | 4.41 |
| Total Interest-Bearing Deposits | 1,051,031 | 17,559 | 2.23 | 1,012,739 | 22,941 | 3.03 |

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| Short-Term Borrowings | 56,949 | 671 | 1.57 | 48,515 | 1,044 | 2.88 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Long-Term Debt | 181,791 | 6.506 | 4.78 | 156.535 | 5.885 | 5.03 |
| Total Interest-Bearing Liabilities | 1,289,771 | $\underline{24,736}$ | 2.56 | 1,217,789 | 29,870 | 3.28 |
| Demand Deposits | 190,456 |  |  | 185,285 |  |  |
| Other Liabilities | 24.337 |  |  | 23.463 |  |  |
| Total Liabilities | 1,504,564 |  |  | 1,426,537 |  |  |
| Shareholders Equity | 125,155 |  |  | 117.289 |  |  |
| Total Liabilities and Shareholders Equity | \$1,629,719 |  |  | \$1,543.826 |  |  |
| Net Interest Income (Tax-equivalent Basis) |  | 44,259 |  |  | 36,455 |  |
| Net Interest Spread |  |  | 3.37 |  |  | 2.74 |
| Net Interest Margin |  |  | 3.81 |  |  | 3.31 |
| Reversal of Tax-Equivalent Adjustment |  | (2,206) | (.19) |  | (2,179) | (.20) |
| Net Interest Income, As Reported |  | \$42,053 |  |  | \$34.276 |  |

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Financial Market Turmoil: (the following discussion provides the information required under Part II, Item 1.A Risk Factors. ) Over the past twelve months, the Dow Jones Industrial Average (Dow Jones) slid from a high of over 14,000 to a low of under 8,000, with the most dramatic change occurring during October 2008, after the close of the third quarter of 2008. The financial markets and particularly financial entities have felt the impact of losses on subprime mortgages and loss of short-term liquidity, including the September 2008 failure of Lehman Brothers Holdings (Lehman) and the distressed sales of Bear Stearns and Merrill Lynch. In addition, the number of bank failures, while not at historic highs, have risen to levels not seen for several years. Many community banks that were not underwriting subprime residential real estate loans, like our company, have not experienced the significant losses in their loan or investment portfolios or the liquidity concerns that our larger contemporaries have experienced. However, the magnitude of turmoil in the markets does or may have an impact on our operations in the following areas:
$:$
Investment Securities: We do not hold mortgage-backed securities backed by subprime mortgages in our investment portfolio or collateralized debt obligations backed directly or indirectly by such mortgage-backed securities or other low-quality loans. However, we do hold certain corporate bonds and other debt instruments issued by entities whose values have been impacted by the deterioration of the financial markets. The Company holds a $\$ 2.0$ million senior unsecured bond issued by Lehman. On September 15, 2008, Lehman declared bankruptcy resulting in a significant decline in the market value of the Lehman bond. Management has deemed the decline to be other-than-temporary and, accordingly, recognized a non-cash other-than-temporary impairment charge to third quarter earnings of \$731 thousand net of tax (a $\$ .07$ reduction in diluted earnings per share). The remaining estimated value of our Lehman bond of $\$ 800$ thousand has been included in non-performing assets as of September 30, 2008. The Lehman bankruptcy proceedings are ongoing and ultimate value of our bond is subject to further change. Corporate bonds and other debt securities represented only $\$ 7.3$ million, or $1.5 \%$, of our $\$ 482.0$ million investment securities portfolio at September 30, 2008. We did not hold any preferred or common stock of Fannie Mae or Freddie Mac.

Income from Fiduciary Activities: Our fees in this area generally bear a direct relationship to the fair value of the assets under management. The market value of assets under trust administration and investment management at September 30, 2008, amounted to $\$ 862.6$ million, a decrease of $\$ 98.6$ million, or $10.3 \%$, from December 31, 2007.

## -

Loans: Credit Quality: We have not engaged in the origination of subprime mortgage loans or in subprime lending as a business line. We have not engaged in real estate development lending except in accordance with our historically rigorous underwriting standards involving substantial collateral protection. To date, we have not experienced any significant deterioration in our credit quality, including in our three major loan portfolio segments:

## ㅇ

Commercial Loans: We lend to small and medium size businesses, which typically do not encounter liquidity problems, since we provide support for their supplementary liquidity needs. However, current unemployment rates are higher than in the past few years and the number of total jobs has decreased, although these trends are largely
attributable to a few changes in the local operations of larger corporations.

## ㅇ

Residential Real Estate Loans: We have not experienced an increase in our foreclosure rates, primarily due to the fact that we did not originate or participate in underwriting subprime loans.

## $\underline{\mathbf{o}}$

Indirect Automobile Loans: These loans comprise over 30\% of our loan portfolio. We have not experienced any significant change in our delinquency rate or level of charge-offs.

## :

Liquidity: We have not experienced any liquidity issues (see our general liquidity discussion on page 33). In general, we rely on asset-based liquidity (i.e. cash flow from maturing investments and loans) with liability-based liquidity as a secondary source (overnight lending arrangements with our correspondent banks, FHLB overnight and term advances and the Federal Reserve Bank discount window, as primary sources). During the recent period of bank failures, some institutions experienced a run on deposits, even though there was no reasonable expectation that depositors would lose any of their insured deposits. We maintain, and periodically test, a contingent liquidity plan whose purpose is to ensure that we can generate an adequate amount of cash to meet a wide variety of potential liquidity crises.

## OVERVIEW

We reported earnings of $\$ 5.008$ million for the third quarter of 2008 , an increase of $\$ 498$ thousand, or $11.0 \%$, as compared to $\$ 4.510$ million for the third quarter of 2007. Diluted earnings per share were $\$ .47$ and $\$ .42$ for the respective quarters. Average diluted shares outstanding decreased by $1.3 \%$ from the third quarter of 2007 to the third quarter of 2008, as repurchases of shares under our common stock repurchase program exceeded the issuance of shares under our compensatory stock plans. For the first nine months of 2008 we reported earnings of $\$ 15.425$ million, an increase of $\$ 2.574$ million, or $20.0 \%$, as compared to $\$ 12.851$ million for the first nine months of 2007 . Diluted earnings per share were $\$ 1.45$ and $\$ 1.19$ for the respective 2008 and 2007 nine-month periods. Accompanying growth in our net earnings and earnings per share for the quarter and for the nine-month period was an increase in our earning assets, total assets and equity. These patterns are reflected in the return on average assets and the return on average equity.

The return on average assets for the third quarter of 2008 was $1.20 \%$, compared to $1.14 \%$ for the third quarter of 2007, an increase of 6 basis points, or $5.3 \%$. The return on average equity for the third quarter of 2008 was $15.99 \%$, compared to $15.38 \%$ for the third quarter of 2007, an increase of 61 basis points, or $4.0 \%$. For the first nine months of 2008 and 2007, the return on average assets was $1.26 \%$ and $1.11 \%$, respectively. The return on average equity for the first nine months of 2008 was $16.46 \%$, compared to $14.65 \%$ for the prior year period, an increase of 181 basis points, or $12.4 \%$.

We achieved these improvements primarily from a strong increase in net interest income, which increased \$3.2 million, or $27.9 \%$, from the third quarter of 2007 to the third quarter of 2008. This increase in turn was largely the result of an improving net interest margin, as our cost of funds decreased sharply, more so than our average yield on interest earning assets. The third quarter 2008 net interest income increase was offset, in part, by the recognition of other-than-temporary impairment on the Lehman bond, discussed above.

Despite the significant troubles affecting the U.S. economy generally, our asset quality remained strong at period-end and our net charge-offs for the quarter and year-to-date remain near historic low levels, at an annualized rate of $.07 \%$ of average loans for the quarter and $.05 \%$ of average loans for the nine-month period.

Total assets were $\$ 1.67$ billion at September 30, 2008, an increase of $\$ 88.2$ million, or $5.6 \%$, from December 31, 2007, and an increase of $\$ 96.0$ million, or $6.1 \%$, above the level at September 30, 2007.

Total shareholders equity was $\$ 125.4$ million at September 30, 2008, an increase of $\$ 3.1$ million, or $2.6 \%$, from December 31, 2007. The increase in total shareholders equity was primarily attributable to an increase in retained earnings, offset in part by repurchases of our common stock, our guarantee of a loan to our Employee Stock Ownership Plan (ESOP) (which requires a reduction to shareholders equity for the shares that have not been allocated to employees) and an increase in the unrealized holding losses, net of tax, on securities in the available-for-sale portfolio. Our risk-based capital ratios and Tier 1 leverage ratio continued to significantly exceed regulatory minimum requirements at period-end. At September 30, 2008 both our banks qualified as "well-capitalized" as defined under regulatory capital guidelines.

On October 14, 2008 we announced that our subsidiary, Glens Falls National Bank and Trust Company, had executed a letter of intent to acquire Upstate Agency, Inc., an independent property and casualty insurance agency headquartered in Chestertown, New York with five offices located in Northeastern New York. The acquisition is subject to the parties entering into a definitive purchase agreement, obtaining all required regulatory approvals and other terms and conditions. We anticipate the transaction will be completed in the fourth quarter of 2008.

As of the date of this Report, we had not determined whether or not we would submit an application to the U.S. Treasury Department and our principal federal bank regulator for an investment of capital by the Treasury Department in our preferred stock under the federal government s recently announced Capital Purchase Program, authorized under the Emergency Economic Stabilization Act of 2008.

## CHANGE IN FINANCIAL CONDITION

## Summary of Selected Consolidated Balance Sheet Data

(Dollars in Thousands)

At Period-End \$ Change \$ Change \% Change \% Change

| Selected Balance Sheet Data: | Sep 2008 | Dec 2007 | Sep 2007 | From Dec | From Sep | From Dec | From Sep |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Federal Funds Sold | \$ --- | \$ 16,000 | 4,000 | \$(16,000) | \$ $(4,000)$ | (100.0)\% | (100.0)\% |
| Securities Available-for-Sale | 350,526 | 338,070 | 336,055 | 12,456 | 14,471 | 3.7 | 4.3 |
| Securities Held-to-Maturity | 131,438 | 114,611 | 115,702 | 16,827 | 15,736 | 14.7 | 13.6 |
| Loans (1) | 1,106,506 | 1,038,844 | 1,034,548 | 67,662 | 71,958 | 6.5 | . 0 |
| Allowance for Loan Losses | 12,785 | 12,401 | 12,341 | 384 | 444 | 3.1 | 3.6 |
| Earning Assets (1) | 1,588,470 | 1,507,525 | 1,490,305 | 80,945 | 98,165 | 5.4 | 6.6 |
| Total Assets | 1,673,051 | 1,584,846 | 1,577,049 | 88,205 | 96,002 | 5.6 | 6.1 |



NOW, Regular Savings \& Money

| Market Deposit Accounts | 675,219 | 590,383 | 607,180 | 84,836 | 68,039 | 14.4 | 11.2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Time Deposits of \$100,000 or More | 166,124 | 180,334 | 166,916 | $(14,210)$ | (792) | (7.9) | (0.5) |
| Other Time Deposits | 240,181 | 249,210 | 252,281 | (9,029) | (12,100) | (3.6) | (4.8) |
| Total Deposits | \$1,271.976 | \$1,204,200 | \$1.217.502 | \$67.776 | \$54.474 | 5.6 | 4.5 |
| Short-Term Borrowings | \$ 71,064 | 53,719 | \$ 48,791 | \$ 17,345 | \$22,273 | 32.3 | 45.6 |
| Federal Home Loan Bank Advances: |  |  |  |  |  |  |  |
| Term Advances | 160,000 | 160,000 | 150,000 | --- | 10,000 | --- | 6.7 |
| Shareholders' Equity | 125,397 | 122,256 | 118,874 | 3,141 | 6,523 | 2.6 | 5.5 |

(1) Includes Nonaccrual Loans

Deposit Generally; Municipal Deposits: We did not experience in the just completed quarter, nor have we experienced since the end of such quarter, unusual developments or changes in the aggregate levels of our deposits, including significant increases in withdrawals, or significant changes in the mix or pricing of our deposits. We have continued the long-term trend of modestly decreasing the rates we pay on deposits, which we initiated in the third quarter of 2007 following the Federal Reserve Board s commencement of a concerted effort to lower short-term interest rates.

As discussed under Changes in Sources of Funds, below, our increase in overall deposit balances in the first nine months of 2008 was largely due to an increase in our municipal deposits over this period. In addition, recent fluctuations in balances of our NOW accounts and time deposits of $\$ 100,000$ or more are largely the result of municipal deposit fluctuations. Municipal deposits on average have represented $15 \%$ to $20 \%$ of our total deposits, mainly in NOW accounts and time deposits of short duration. Many of our contractual municipal deposit relationships are subject to annual renewal, by formal or informal agreements.

In general, there is a seasonal pattern to municipal deposits starting with a low point during July and August. Account balances tend to increase throughout the fall and into the winter months from tax deposits and receive an additional boost at the end of March from the electronic deposit of state aid to school districts. In addition to these seasonal fluctuations within accounts, the overall level of municipal deposit balances fluctuates from year-to-year as some municipalities move their accounts in and out of our banks due to competitive factors. Often, the balances of municipal deposits at the end of a quarter are not representative of the average balances for that quarter.

Yield Curve: The shape of the yield curve (i.e. the line depicting interest rates being paid on low- or no-risk securities, such as U.S. Treasury bills, of different maturities, with the rate on the vertical axis and maturity on the horizontal axis) typically turns upward. Our net interest income often reflects our investment of some portion of our short-term, lower-rate deposits in longer-term higher yielding loans and investments and hence our earnings level is affected by the shape of the yield curve; the stronger the upward slope of the yield curve, the more positive the impact on our earnings. During much of 2006 and 2007, the yield curve flattened and at times became inverted, that is, the rates for long-term bonds like U.S. Treasury notes were often less than the rates banks paid for overnight federal funds. During that period our net interest margin compressed and our net interest income declined as a consequence. During the recent sharp decline in short-term interest rates in the fourth quarter of 2007 and the first quarter of 2008, the yield curve returned to its traditional upward slope as longer-term rates tended to resist any comparable downward movement. This upward slope continued throughout the third quarter of 2008. We expect continuing downward pressure on short-term interest rates (and in our deposit rates), but if the Federal Reserve Board s upcoming actions reignite inflationary concerns, this may change.

Changes in Sources of Funds: We experienced an increase in internally generated deposit balances of $\$ 67.8$ million, or $5.6 \%$, from December 31, 2007 to September 30, 2008. This increase was primarily attributable to a $\$ 67.7$ million increase in period-end municipal balances. Short-term borrowings increased by $\$ 17.3$ million (primarily repurchase agreements) and FHLB advances remained unchanged.

Changes in Earning Assets: Our loan portfolio increased by $\$ 67.7$ million, or $6.5 \%$, from December 31, 2007 to September 30, 2008. We experienced the following trends in our three largest segments:

## 1.

Residential real estate loans an increase of $\$ 18.9$ million from December 31, 2007 to September 30, 2008, as originations of approximately $\$ 48$ million exceeded prepayments and normal amortization.

## 2.

Indirect loans a $\$ 14.8$ million, or $4.4 \%$, increase in the level of indirect loans during the first nine months of 2008, reflecting an increased level of activity in the third quarter of 2008 that overcame an $8.7 \%$ decrease in the level of originations for the first six months of 2008 compared to the first six months of 2007. During 2008, originations of approximately $\$ 130$ million were offset by approximately $\$ 116$ million of prepayments and normal amortization.

## 3.

Commercial and commercial real estate loans period-end balances for this segment increased by $\$ 38.3$ million in the first nine months of 2008, reflecting continued moderate to strong demand for commercial lending.

During the nine month period, funds from maturing assets not committed to loan originations were primarily placed in securities available-for-sale (up $\$ 12.5$ million, or $3.7 \%$, from year-end).

## Deposit Trends

The following two tables provide information on trends in the balance and mix of our deposit portfolio by presenting, for each of the last five quarters, the quarterly average balances by deposit type and the percentage of total deposits represented by each deposit type.

## Quarterly Average Deposit Balances

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Jun 2008 | Mar 2008 | Dec 2007 | Sep 2007 |
| Demand Deposits | \$ 200,193 | \$ 188,949 | \$ 182,118 | \$ 190,002 | \$ 194,628 |
| Interest-Bearing Demand Deposits | 353,171 | 370,458 | 339,296 | 353,655 | 310,219 |
| Regular and Money Market Savings | 288,307 | 284,695 | 265,712 | 263,784 | 263,620 |
| Time Deposits of \$100,000 or More | 178,041 | 156,850 | 187,610 | 174,915 | 189,685 |
| Other Time Deposits | 242.069 | 238.297 | 248.471 | 250.260 | 257.056 |
| Total Deposits | \$1.261.781 | \$1,239.249 | \$1,223.207 | \$1.232.616 | \$1.215.208 |

## Percentage of Average Quarterly Deposits

Quarter Ended

|  | Sep 2008 | Jun 2008 | Mar 2008 | Dec 2007 | Sep 2007 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Demand Deposits | 15.9\% | 15.2\% | 14.9\% | 15.4\% | 16.0\% |
| Interest-Bearing Demand Deposits | 28.0 | 29.9 | 27.8 | 28.7 | 25.5 |
| Regular and Money Market Savings | 22.8 | 23.0 | 21.7 | 21.4 | 21.7 |
| Time Deposits of \$100,000 or More | 14.1 | 12.7 | 15.3 | 14.2 | 15.6 |
| Other Time Deposits | 19.2 | 19.2 | 20.3 | 20.3 | 21.2 |
| Total Deposits | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

For a variety of reasons, including the seasonality of municipal deposits, we typically experience little net growth or a small contraction in average deposit balances in the first quarter of each calendar year, versus significant growth in the second quarter. Deposit balances followed this pattern for the first two quarters of 2008 as the average balance decreased $\$ 9.4$ million, or $0.8 \%$, in the first quarter of 2008 , from the fourth quarter of 2007, which the average deposit balance for the second quarter of 2008 increased $\$ 16.0$ million, or $1.3 \%$, from the first quarter of 2008. During the third quarter of 2008, the average balance of our municipal deposits decreased by $\$ 11.4$ million, but this decrease was more than offset by a $\$ 33.9$ million increase in the average balance of our non-municipal accounts. We did not acquire any branches during the past five quarters, but did previously open an additional branch in Plattsburgh during the first quarter of 2007. During the first two quarters of 2008, as the rates we paid on deposits decreased significantly across all types of deposits, we experienced a shift from time deposits to shorter-maturity deposits, primarily to NOW accounts in the case of municipal deposits and primarily to savings accounts in the case of individual depositors.

## Quarterly Cost of Deposits

|  | Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Jun 2008 | Mar 2008 | Dec 2007 | Sep 2007 |
| Demand Deposits | ---\% | ---\% | ---\% | ---\% | ---\% |
| Interest-Bearing Demand Deposits | 1.31 | 1.38 | 1.69 | 2.34 | 2.16 |
| Regular and Money Market Savings | 1.19 | 1.25 | 1.39 | 1.52 | 1.51 |
| Time Deposits of \$100,000 or More | 2.88 | 3.11 | 4.05 | 4.60 | 4.88 |
| Other Time Deposits | 3.23 | 3.46 | 4.23 | 4.42 | 4.41 |
| Total Deposits | 1.67 | 1.76 | 2.25 | 2.55 | 2.57 |

## Impact of Interest Rate Changes 20032008

Our profitability is affected by the prevailing interest rate environment, both short-term rates and long-term rates, by changes in those rates, and by the relationship between short- and long-term rates (i.e., the yield curve).

Changes in Rates 2003 2008. In mid-2003, due to actions by the Federal Reserve Bank (Fed), the target rate on federal funds (funds which banks loan to one another on an overnight basis) decreased to an almost unprecedented low of $1.00 \%$, and rates paid by banks on short-term deposits similarly decreased to historically low levels. The prevailing low rates on credit provoked a substantial expansion of lending across all sectors of the U.S. economy, especially mortgage and consumer lending. In mid-2004, the Fed reversed course and began to increase short-term rates with a series of 25 basis point increases in the targeted federal funds rate, reaching $5.25 \%$ by mid-2006. Rates paid by banks on short-term deposits similarly increased during this period, although rates paid on long-term deposits (and yields earned on long-term loans and assets) did not increase proportionately.

From mid-2006 to fall 2007, the Fed did not take any actions to change short-term rates. In September 2007, however, in response to a weakening economy and a loss of liquidity in the short-term credit market, precipitated in large part by the collapse in the housing market and resulting problems in subprime residential real estate lending, the Fed began lowering the federal funds target rate, rapidly and in significant amounts.

By the December 2007 meeting of the Board of Governors, the rate had decreased 100 basis points, to $4.25 \%$, and in early 2008, the Fed, in response to continuing liquidity concerns in the credit markets, lowered the targeted federal funds rate by an additional 225 basis points, to $2.00 \%$. We began to see an immediate impact in the reduced cost of our deposits, which we expect will moderate into a more gradual reduction as maturing time deposits reprice. We also expect that our loan yields will decline, but that decrease may not be as sizable as the reduction in our cost of deposits, if mid- to long-term rates do not fall as quickly or to the extent that short-term rates fall.

Flattening of the Yield Curve 2005 2007. An important development with regard to the effect of rate changes on our profitability in the mid-2004 to mid-2007 period was the flattening of the yield curve, especially during 2006 and the first half of 2007. After the Fed began increasing short-term interest rates in June 2004, the yield curve did not maintain its traditional upward slope but flattened; that is, as short-term rates increased, longer-term rates stayed unchanged or even decreased. Therefore, the traditional spread between short-term rates and long-term rates (the

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upward yield curve) essentially disappeared, i.e., the curve flattened. In late 2006 and in early 2007, the yield curve actually inverted, with short-term rates exceeding long-term rates. The flattening of the yield curve was the most significant factor in reducing our net interest income from 2005 through 2007.

Recent Return to Normal Yield Curve. Only at the end of the second quarter of 2007 did the yield on longer-term securities begin to increase over short-term investments. This increase in rate spread was further enhanced when long-term rates held steady after the Fed lowered short-term rates in September 2007. Because market perceptions and expectations are now changing regarding the need to price more risk into long-term debt, long-term rates may be expected to remain steady, or perhaps even rise, even though short-term rates have dropped sharply in recent quarters. Therefore, the yield curve may continue to reflect its more traditional shape for some time. However, even lending institutions such as ours that have avoided subprime lending problems and have enjoyed continued high credit quality in recent periods may nevertheless experience pressure on credit quality in upcoming periods, especially if the national or regional economy continues to weaken, which may reduce the benefit we experience from the return of a positively-sloped yield curve. Thus, no assurances can be given on future improvements in our net interest margins, net interest income or net income generally, particularly as consumer mortgage related borrowings diminish across the U.S. economy and the redeployment of funds by bankers from maturing loans and assets into other high-quality assets becomes progressively more difficult.

Effect of Rate Changes on Margin. In addition to the shape of the yield curve, our net interest margin has traditionally been sensitive to and impacted by changes in prevailing market interest rates. Generally, there has been a negative correlation between changes in prevailing interest rates and our net interest margin, especially when rates begin to move in a different direction. Typically, when prevailing rates begin to decline, our net interest margin generally increases in immediately ensuing periods, and vice versa, as in each case earning assets reprice more slowly than interest-bearing sources of funds. This was the case for our net interest margin during the 2002 to mid-2003 period, when prevailing short-term market rates began to decline and our margin increased, and during the mid-2003 to 2004 period, when rates began to increase and our margins experienced a negative effect. In 2005 through mid-2007, however, even as the Fed held rates steady, our net interest margin continued to suffer as a result of the flattening yield curve. Our margin reached a low point in the fourth quarter of 2006 , at $3.24 \%$, and then increased slightly to $3.32 \%$ for each of the first two quarters of 2007. In the third quarter of 2007 the margin decreased once again, to $3.29 \%$, before returning to $3.32 \%$ in the fourth quarter.

Improvement in Our Margins Late 2007 2008. Since September 30, 2007 our margin has steadily improved, principally due to the fact the rates we paid on our interest-bearing liabilities began to reprice downward rapidly. The dramatic reduction in short-term interest rates since September 2007 had an immediate and significant positive impact on our net interest income and net interest margin in the first two quarters of 2008. Net interest margin for the 2008 first quarter was $3.56 \%$, an increase of 24 basis points from the previous quarter, and then increased by another 36 basis points to $3.92 \%$ for the second quarter of 2008 . The margin held steady at $3.93 \%$ for the third quarter of 2008. Our ability to reduce the rates paid on some of our non-maturity deposit products, if short-term funding rates continue to decline in upcoming periods, is limited due to the already low levels for those products, whereas rates earned on our earning assets will likely index downwards to the full extent of the decrease in prevailing rates.

## Non-Deposit Sources of Funds

We have borrowed funds from the Federal Home Loan Bank ("FHLB") under a variety of programs, including fixed and variable rate short-term borrowings and borrowings in the form of "structured advances." These structured advances have original maturities of 3 to 10 years and are callable by the FHLB at certain dates. If the advances are called, we may elect to receive replacement advances from the FHLB at the then prevailing FHLB rates of interest.

The $\$ 20$ million of trust preferred securities identified on our consolidated balance sheet as of September 30, 2008 (referred to as Junior Subordinated Obligations to Unconsolidated Subsidiary Trusts ) qualify as regulatory capital under the bank regulators capital adequacy guidelines, as discussed under Capital Resources beginning on page 31 of this Report. These trust preferred securities are subject to early redemption by us if the proceeds cease to qualify as Tier 1 capital of Arrow for any reason, including if bank regulatory authorities were to reverse their current position and decide that trust preferred securities do not qualify as regulatory capital, or in the event of an adverse change in tax laws.

## Loan Portfolio Trends

The following two tables present, for each of the last five quarters, the quarterly average balances by loan type and the percentage of total loans represented by each loan type.

## Quarterly Average Loan Balances

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Jun 2008 | Mar 2008 | Dec 2007 | Sep 2007 |
| Commercial and Commercial Real Estate | \$ 306,160 | \$ 292,869 | \$ 277,003 | \$ 273,068 | \$ 265,060 |
| Residential Real Estate | 334,489 | 326,003 | 322,819 | 318,883 | 315,576 |
| Home Equity | 48,358 | 47,895 | 46,535 | 46,152 | 45,864 |
| Indirect Consumer Loans | 342,526 | 332,458 | 337,060 | 342,595 | 339,955 |
| Other Consumer Loans ${ }^{1}$ | 51,758 | 53,578 | 55,493 | 55,963 | 54,944 |
| Total Loans | \$1,083.291 | \$1,052.803 | \$1,038.910 | \$1,036,661 | \$1.021.399 |

## Percentage of Quarterly Average Loans

|  | Quarter Ended |  |  |  |  |  |
| :--- | :---: | :---: | :---: | ---: | ---: | ---: |
|  | $\underline{\text { Sep 2008 }}$ |  | $\underline{\text { Jun 2008 }}$ | $\underline{\text { Mar 2008 }}$ | Dec 2007 | $\underline{\text { Sep 2007 }}$ |
| Commercial and Commercial Real Estate | $28.3 \%$ |  | $27.8 \%$ |  | $26.7 \%$ |  |
| Residential Real Estate | 30.9 |  | 31.0 |  | 31.1 |  |
| Home Equity | 4.4 | 4.5 | 30.8 | 30.9 | 4.5 | 4.4 |
| Indirect Consumer Loans | 31.6 |  | 31.6 | 32.4 | 33.1 | 33.3 |


| Other Consumer Loans | $\underline{4.8}$ | $\underline{5.1}$ | $\underline{5.3}$ | $\underline{5.4}$ | $\underline{5.4}$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Total Loans | $\underline{100.0} \%$ | $\underline{100.0} \%$ | $\underline{100.0} \%$ | $\underline{100.0} \%$ | $\underline{100.0} \%$ |

${ }^{1}$ The category Other Consumer Loans , in the tables above, includes home improvement loans secured by mortgages, which are otherwise reported with residential real estate loans in tables of period-end balances.

Maintenance of High Quality in the Loan Portfolio: During the second half of 2007 and through the first three quarters of 2008, the U.S. experienced significant disruption and volatility in its financial and capital markets. A major cause of the disruption was a significant decline in residential real estate values across much of the U.S., which in turn triggered widespread defaults on subprime mortgage loans and steep devaluations of portfolios containing these loans and securities collateralized by them. In recent months, as real estate values have continued to fall in most areas of the U.S., problems have spread from subprime loans to better quality mortgage portfolios, and in some cases prime mortgage loans, as well as home equity and credit card loans. Many lending institutions suffered sizable charge-offs and losses in their loan and investment securities portfolios in the second half of 2007 and first three quarters of 2008 as a result of their origination or investment in those kinds of loans or securities.

Through September 2008, we have not experienced any significant deterioration in our loan or investment portfolios, except for the impaired Lehman bond cited earlier in this Report. We have never engaged in subprime mortgage lending as a business line and we have not purchased any subprime mortgage loans. On occasion we have made loans to borrowers having a FICO score of 660 or below or have had extensions of credit outstanding to borrowers who have developed credit problems after origination resulting in deterioration of their FICO scores. We also on occasion have extended community development loans to borrowers whose creditworthiness is below our normal standards as part of the community support program we have developed in fulfillment of our statutorily-mandated duty to support low- and moderate-income neighborhoods within our service area. However, we are a prime lender and apply prime lending standards and this, together with the fact that the service area in which we make most of our loans has not experienced as severe a decline in property values as other parts of the U.S., are the principal reasons that we have not experienced any significant deterioration in our loan portfolio through the Report date.

If, however, the current downturn in the U.S. housing market should continue and the U.S. and/or our local economy should weaken notably in upcoming periods, we can give no assurances about the continuing high quality of our loan portfolio. In such an event we may experience elevated charge-offs, higher provisions to our loan loss reserve, and increasing expense related to asset maintenance and supervision.


#### Abstract

Residential Real Estate Loans: In recent years, residential real estate and home equity loans have represented the largest segment of our loan portfolio. Residential mortgage demand has been moderate since 2004, after a several year period when demand was high. However, during 2004 and 2005 and the first quarter of 2006, we sold many of our 30-year, fixed-rate mortgage originations, while retaining the servicing rights. By the end of the first quarter of 2006, as yields on longer-term residential real estate loans began to rise, we stopped selling our 30-year mortgage originations and decided to retain them in our portfolio. During 2008, the $\$ 48.4$ million of new residential real estate loan originations offset normal principal amortization and prepayments on pre-existing loans. We expect that, if we continue to retain all or most originations, we will be able to maintain the current level of residential real estate loans and may experience some continued growth. However, if the economy or local real estate market suffers a major downturn and the demand for residential real estate loans in our service area decreases, our portfolio also may decrease, which may negatively impact our financial performance.


Indirect Loans: In the last quarter of 2007 and the first two quarters of 2008, we encountered enhanced rate competition on indirect (auto) loans from other lenders, including finance affiliates of the auto manufacturers who increased their offerings of heavily subsidized, low- or zero-rate loans. This increasingly competitive environment, combined with softening demand for vehicles, especially for SUVs and light trucks, had a negative effect on our indirect originations, and we experienced decreases in indirect balances in the first two quarters of 2008. However during the third quarter, as some of the major lenders in the indirect market pulled back, including the auto companies financing affiliates, our share of the indirect loan market increased and our portfolio at September 30, 2008 exceeded the balance at December 31, 2007 by $\$ 14.8$ million, or $4.4 \%$.

At September 30, 2008, indirect loans represented the second largest category of loans in our portfolio and a significant component of our business. However, if the recent dramatic reduction in auto demand continues, our indirect loan portfolio is likely to experience limited, if any, overall growth, either in real terms or as a percentage of the total portfolio, regardless of whether the auto company affiliates resume their offering of highly-subsidized vehicle loans. Such weakened demand for indirect loans could negatively impact our financial performance.

Commercial, Commercial Real Estate and Construction and Land Development Loans: We have experienced moderate to strong demand for commercial loans for the past several years, and thus commercial and commercial real estate loan balances have grown significantly, both in dollar amount and as a percentage of the overall loan portfolio. This pattern continued during the third quarter of 2008 as the average balance in this category grew $\$ 13.3$ million from the prior quarter s average. Substantially all commercial and commercial real estate loans in our portfolio are extended to businesses or borrowers located in our regional market. Many of the loans in the commercial portfolio have variable rates tied to prime, FHLB or U.S. Treasury indices. We have not experienced any significant weakening in our commercial loan portfolio in recent quarters, although both the demand for such loans as well as the quality of the portfolio may be negatively affected if the national or regional economy weakens in upcoming periods.

## Quarterly Taxable Equivalent Yield on Loans

|  | Quarter Ended |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial and Commercial Real Estate | $\underline{S e p ~ 2008}$ | $\underline{\text { Jun 2008 }}$ | $\underline{\text { Mar 2008 }}$ | $\underline{\text { Dec 2007 }}$ | $\underline{\text { Sep 2007 }}$ |  |  |
| Residential Real Estate | $6.61 \%$ |  | $6.74 \%$ |  | $7.13 \%$ |  | $7.15 \%$ |
| $7.26 \%$ |  |  |  |  |  |  |  |
| Home Equity | 6.00 |  | 6.07 |  | 6.08 | 6.01 | 6.03 |
| Indirect Consumer Loans | 4.91 |  | 5.24 | 6.84 | 7.33 | 7.82 |  |
| Other Consumer Loans | 6.35 |  | 6.22 | 6.20 | 6.20 | 6.05 |  |
| Total Loans | 7.36 | 7.30 | 7.33 | 7.35 | 7.35 |  |  |
|  | 6.30 | 6.33 | 6.50 | 6.50 | 6.51 |  |  |

In the third quarter of 2008, the average yield on our loan portfolio declined by 3 basis points, from $6.33 \%$ to $6.30 \%$, due primarily to competitive pressures on rates for new commercial and commercial real estate loans. The yields on new 30 year fixed-rate residential real estate loans (the choice of most of our mortgage customers) also fell during the quarter. However, the decrease in average yield on loans was not as pronounced as the nine basis point decline in our cost of deposits during the quarter, continuing the trend from preceding quarters.

In general, the yield (tax-equivalent interest income divided by average loans) on our loan portfolio and other earning assets is impacted by changes in prevailing interest rates, as previously discussed in this Report on page 24 under the heading "Impact of Interest Rate Changes 2003-2008." We expect that such will continue to be the case; that is, that loan yields will continue to rise and fall with changes in prevailing market rates, although the timing and degree of responsiveness will continue to be influenced by a variety of other factors, including the makeup of the loan portfolio, the shape of the yield curve, changing perceptions of risk inherent in loans of all types (specifically, enhanced performance risk in a highly stressed economy) and consumer expectations and preferences. Generally, however, the portfolio yield always adjusts toward prevailing market rates, as a significant amount of cash flow from normal amortization and prepayments on loans reprices at current rates, in the form or new loans generated at the current yields.

## Investment Portfolio Trends

The following table presents the changes in the securities available-for-sale and the securities held-to-maturity investment portfolios from December 31, 2007 to September 30, 2008 (in thousands):

Period End Balances
Sep 2008 Dec 2007 Change

Net Unrealized Gain (Loss)
Sep 2008 Dec 2007 Change
Securities Available-for-Sale:
U.S. Treasury and Agency

Obligations
State and Municipal Obligations
Collateralized Mortgage Obligations
Other Mortgage-Backed Securities
Corporate and Other Debt Securities
Mutual Funds and Equity Securities
Total

Securities Held-to-Maturity:
State and Municipal Obligations
$\$ 131,438 \quad \$ 114,611 \quad \$ 16,827 \quad \$(1,358) \quad \$ 366 \quad \$(1,724)$

## Other-Than-Temporary Impairment

Each quarter we evaluate all investment securities, both in the available-for-sale portfolio and the held-to-maturity portfolio, if the fair value thereof is less than the amortized cost to determine any other-than-temporary impairment as defined under generally accepted accounting principles. As previously cited on page 21 of this Report, in the third quarter of 2008 we recognized an other-than-temporary impairment loss on a Lehman bond, the value of which was written down from its $\$ 2$ million face value to a fair value of $\$ 800$ thousand. For both periods presented in the above table, other mortgage-backed securities consisted solely of agency mortgage pass-through securities. Pass-through securities provide to the investor monthly portions of principal and interest pursuant to the contractual obligations of the underlying mortgages. Collateralized mortgage obligations (CMOs ) separate the repayments into two or more components (tranches), where each tranche has a separate estimated life and yield. Our practice has been to purchase pass-through securities and CMOs that are guaranteed by federal agencies and tranches of CMOs with shorter maturities. Included in corporate and other debt securities are corporate bonds and trust preferred securities which were highly rated at the time of purchase and other than the impaired securities discussed above.
(In Thousands)

|  | Nine Months Ended |  |  |
| :--- | ---: | ---: | ---: |
|  | $\underline{\text { Sep 2008 }}$ | $\underline{\text { Sep 2007 }}$ |  |
| Sales |  |  |  |
| Mutual Funds and Equity Securities | $\$ 5,547$ | $\$ 2,225$ |  |
| Net Losses on Securities Transactions | $\$ 29$ | $\$---$ |  |
|  |  |  |  |
| Purchases |  |  |  |
| Collateralized Mortgage Obligations | $\$ 73,616$ | $\$$ | --- |
| Other Mortgage-Backed Securities | 15,481 | 39,494 |  |
| U.S. Agency Securities | 10,875 | 500 |  |
| State and Municipal Obligations | 5,784 | 8,975 |  |
| Other | $\underline{3,943}$ | $\underline{9,619}$ |  |
| Total Purchases | $\underline{\$ 109,699}$ | $\underline{\$ 58,588}$ |  |
|  |  | $\$ 87,125$ | $\$ 38,689$ |

## Asset Quality

The following table presents information related to our allowance and provision for loan losses for the past five quarters.

## Summary of the Allowance and Provision for Loan Losses

(Dollars in Thousands)

|  | $\underline{\text { Sep 2008 }}$ |  | $\underline{\text { Jun 2008 }}$ |  | Mar 2008 |  | Dec 2007 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |


| Allowance for Loan Losses, Beginning of | \$12,401 | \$12,401 | \$12,401 | \$12,278 | \$12,278 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Period |  |  |  |  |  |
| Provision for Loan Losses, YTD | 791 | 538 | 290 | 513 | 322 |
| Loans Charged-off, YTD | (825) | (563) | (295) | (830) | (610) |
| Recoveries of Loans Previously Charged-off | 418 | 349 | 84 | 440 | 351 |
| Net Charge-offs, YTD | (407) | (214) | (211) | (390) | (259) |
| Allowance for Loan Losses, End of Period | \$12,785 | \$12,725 | \$12,480 | \$12,401 | \$12,341 |
| Allowance for Loan Losses, Quarter-to-Date: |  |  |  |  |  |
| Allowance for Loan Losses, Beginning of Period | \$12,725 | \$12,480 | \$12,401 | \$12,341 | \$12,315 |
| Provision for Loan Losses, QTD | 253 | 248 | 290 | 191 | 136 |
| Loans Charged-off, QTD | (263) | (268) | (295) | (220) | (185) |
| Recoveries of Loans Previously Charged-off | 70 | 265 | 84 | 89 | 75 |
| Net Charge-offs, QTD | (193) | (3) | (211) | (131) | (110) |
| Allowance for Loan Losses, End of Period | \$12,785 | \$12,725 | \$12,480 | \$12,401 | \$12,341 |


| Nonaccrual Loans | \$2,424 | \$1,941 | \$2,060 | \$1,939 | \$1,900 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Loans Past due 90 Days or More |  |  |  |  |  |
|  | 455 | 593 | 1,006 | 245 | 121 |
| and Still Accruing Interest |  |  |  |  |  |
| Total Nonperforming Loans | 2,879 | 2,534 | 3,066 | 2,184 | 2,021 |
| Nonaccrual Investments | 800 | --- | --- | --- | --- |
| Repossessed Assets | 61 | 53 | 25 | 63 | 63 |
| Other Real Estate Owned | 270 | 242 | 149 | 89 | 26 |
| Total Nonperforming Assets | \$4.010 | \$2.829 | \$3.240 | \$2.336 | \$2.110 |
| Asset Quality Ratios: |  |  |  |  |  |
| Allowance to Nonperforming Loans | 444.08\% | 502.17\% | 407.05\% | 567.81\% | 610.64\% |
| Allowance to Period-End Loans | 1.16 | 1.20 | 1.20 | 1.19 | 1.19 |
| Provision to Average Loans (Quarter) | 0.09 | 0.09 | 0.11 | 0.07 | 0.05 |
| Provision to Average Loans (YTD) | 0.10 | 0.10 | 0.11 | 0.05 | 0.04 |
| Net Charge-offs to Average Loans (Quarter) | 0.07 | 0.00 | 0.08 | 0.05 | 0.04 |
| Net Charge-offs to Average Loans (YTD) | 0.05 | 0.04 | 0.08 | 0.04 | 0.03 |
| Nonperforming Loans to Total Loans | 0.26 | 0.24 | 0.29 | 0.21 | 0.20 |
| Nonperforming Assets to Total Assets | 0.24 | 0.17 | 0.20 | 0.15 | 0.13 |

## Provision for Loan Losses

Through the provision for loan losses, an allowance is maintained that reflects our best estimate of probable incurred loan losses related to specifically identified loans as well as the remaining portfolio. Loan charge-offs are recorded to this allowance when loans are deemed uncollectible, in whole or in part.

In the third quarter of 2008, we made a provision for loan losses of $\$ 253,000$ following a provision of $\$ 248,000$ in the second quarter of 2008. The third quarter 2008 provision compares to a $\$ 136$ thousand provision for the third quarter of 2007. The increased 2008 provisions were primarily attributable to the perceived negative impact on the portfolio of the recent softening, and anticipated further softening, in the national economy which may eventually have a greater negative impact on our local economy.

We use a two-step process to determine the provision for loans losses and the amount of the allowance for loan losses.
We evaluate impaired commercial and commercial real estate loans over $\$ 250,000$ under SFAS No. 114, Accounting for Creditors for Impairment of a Loan. We evaluate the remainder of the portfolio under SFAS No. 5 Accounting for Contingencies.

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Under our SFAS No. 5 analysis, we group homogeneous loans by type, each with its own estimated loss rate. Estimated losses, under our SFAS No. 5 evaluation, reflect consideration of all significant factors that affect the collectibility of the portfolio as of the reporting date. Quantitatively, we determine the historical loss rate for each homogeneous loan pool.

During the past five years we have had little charge-off activity on loans secured by residential real estate. Indirect automobile lending represents a significant component of our total loan portfolio and is the only category of loans that has a history of losses that lends itself to a trend analysis. We have experienced only two significant losses on commercial real estate loans in the past five years. Losses on commercial loans (other than those secured by real estate) are also historically low, but can vary widely from year-to-year, which makes this the most complex category of loans in our loss analysis.

Our net charge-offs for each of the five years ended December 31, 2007 were at or near our historical lows. Net charge-offs as a percentage of average loans ranged from $.04 \%$ to $.10 \%$ for these years and in 2007 the ratio was $.04 \%$. In earlier periods (i.e., preceding 2003) our ratio was significantly higher, although generally below the ratios experienced by our peer groups during comparable periods. For example, in the mid-to-late 1990 s, our charge-off ratio ranged from $.16 \%$ to $.32 \%$.

In the first quarter of 2008, our net charge-offs increased to $\$ 211,000$, from $\$ 131,000$ in the fourth quarter of 2007. Consequently, our loss ratio (annualized) also increased slightly, to $.08 \%$, from $.05 \%$ in the fourth quarter of 2007, but that ratio was still very good by industry standards. The loss ratio (annualized) for bank holding companies in our peer group was $.24 \%$ for the quarter ended March 31, 2008. This peer group loss ratio has ranged from $.13 \%$ to $.30 \%$ in the past five years (2003-2007).

In the second quarter of 2008, our net charge-offs were only $\$ 3,000$, or $.001 \%$ of average loans (annualized), as our gross charge-offs of $\$ 268,000$ were nearly fully offset by recoveries of $\$ 265,000$, primarily due to one unexpected recovery from our former Vermont operations. Absent this unexpected recovery, our quarterly loss ratio would have been $.07 \%$, down slightly from the first quarter of 2008. At June 30, 2008, the quarterly loss ratio due to net charge-offs experienced by our peer group had risen to $.39 \%$ from . $13 \%$ at June 30, 2007. In the third quarter of 2008, our annualized net charge-offs represented $.07 \%$ of average loan balances, a very low ratio for our industry.

While historical loss experience provides a reasonable starting point for our analysis, historical losses, or even recent trends in losses, do not by themselves form a sufficient basis to determine the appropriate level for the allowance. Therefore, in performing our analysis of the provision for loan losses and the allowance, we also consider and adjust historical loss factors for qualitative and environmental factors that, in our experience and judgment, are likely to cause credit losses associated with our existing portfolio. In our most recent analysis, these factors included:

Changes in international, national, regional, and local economic and business conditions and developments that affect the collectibility of the portfolio, especially significant economic downtowns of the type currently being anticipated for the U.S. generally

Changes in the volume and severity of past due, nonaccrual and adversely classified loans

Changes in the nature and volume of the portfolio and in the terms of loans

Changes in the value of the underlying collateral for collateral dependent loans

Changes in lending policies and procedures, including changes in underwriting standards and collection, charge-off, and recovery practices not considered elsewhere in estimating credit losses

Changes in the quality of the our loan review system

Changes in the experience, ability, and depth of our lending management and other relevant staff

The existence and effect of any concentrations of credit, and changes in the level of such concentrations

The effect of other external factors such as competition and legal and regulatory requirements on the level of estimated credit losses in our existing portfolio

For each homogeneous loan pool, we assign a loss factor for each of the qualitative categories, above, and for historical credit losses. To date in 2008, we have not changed either the way we assign loans to pools or our risk-rating methodology. We update and change, if necessary, the loss-rates assigned to various pools based on the analysis of loss trends and the change in qualitative and environmental factors.

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## Risk Elements

Our nonperforming assets at September 30, 2008 amounted to $\$ 4.0$ million, an increase of $\$ 1.7$ million, or $71.7 \%$, from the December 31, 2007 total, and an increase of $\$ 1.9$ million, or $90.1 \%$, from the September 30, 2007 total. In both comparisons the change was primarily attributable to the classification as nonperforming of the remaining $\$ 800$ thousand book value of the Lehman bond (after recognizing other-than-temporary impairment of $\$ 1.2$ million) and to an increase in nonaccrual loans. However, our $.24 \%$ ratio of nonperforming assets to total assets at September 30, 2008 was still well below the $1.52 \%$ ratio for our peer group at June 30, 2008, which had increased from $.98 \%$ at December 31, 2007.

The balance of other non-current loans at period-end as to which interest income was being accrued (i.e. loans 30 to 89 days past due, as defined in bank regulatory guidelines) totaled $\$ 7.4$ million and represented $0.67 \%$ of loans outstanding at that date, an increase of $\$ 1.4$ million from the $\$ 6.0$ million of such loans at September 30, 2007, which represented $0.58 \%$ of loans then outstanding. These other non-current loans past due 30 to 89 days at September 30, 2008 were composed of approximately $\$ 5.7$ million of consumer loans, principally indirect automobile loans, $\$ 1.1$ million of residential real estate loans and $\$ 0.6$ million of commercial loans.

The percentage of our performing loans that demonstrate characteristics of potential weakness from time-to-time, typically a very small percentage, depends principally on economic conditions in our geographic market area of northeastern New York State. In general, the economy in this area was relatively strong in the last two or three years, although we believe that a general weakening of the U.S. economy in upcoming periods will likely have an adverse effect on the economy in our service area as well.

Even so, we do not currently anticipate significant increases in our nonperforming assets, other non-current loans as to which interest income is still being accrued or potential problem loans, but can give no assurances in this regard.

## CAPITAL RESOURCES

Shareholders' equity increased $\$ 3.1$ million during the first nine months of 2008 , from $\$ 122.3$ million to $\$ 125.4$ million. Components of the change in shareholders' equity over the nine-month period are presented in the Consolidated Statement of Changes in Shareholders' Equity, on page 5 of this report.

During the first nine months of 2008, we paid cash dividends of $\$ .73$ per share.

During the first quarter of 2008, the Company guaranteed a $\$ 1.0$ million loan made by our subsidiary bank, Glens Falls National Bank and Trust Company, to the Company s ESOP. The loan proceeds were used by the ESOP to purchase shares of our Common Stock which will be allocated to individual employee accounts in future periods. Similarly, in the first quarter of 2007, the Company guaranteed a $\$ 1.5$ million loan from Glens Falls National Bank to the ESOP, also used to purchase Company Common Stock. As long as and to the extent that these loans remain unpaid and the shares remain unallocated, the value of the unallocated shares will be reflected as a reduction to shareholders equity.

On April 30, 2008 the Board of Directors approved a stock repurchase program authorizing the repurchase, at the discretion of senior management, of up to $\$ 5$ million of Arrow $s$ common stock in the ensuing twelve months in open market or negotiated transactions. This program replaced a similar $\$ 6$ million repurchase program approved one year earlier, in April 2007, of which amount approximately $\$ 5.7$ million was used to make repurchases prior to replacement of the 2007 program with the 2008 program. See Part II, Item 2 of this Report for further information on stock repurchases and repurchase programs. Management intends to effect additional stock repurchases under the 2008 program from time to time in upcoming periods, to the extent that it believes the Company s stock is reasonably priced and such repurchases continue to be an attractive use of excess capital and in the best interests of stockholders.

The following discussion of capital focuses on regulatory capital ratios, as defined and mandated for financial institutions by federal bank regulatory authorities. Regulatory capital, although a financial measure that is not provided for or governed by GAAP, nevertheless has been exempted by the SEC from the definition of "non-GAAP financial measures" in the SEC's Regulation G governing disclosure of non-GAAP financial measures. Thus, certain information which is generally required to be presented in connection with disclosure of non-GAAP financial measures need not be provided, and has not been provided, for the regulatory capital measures discussed below.

Our holding company and our subsidiary banks are currently subject to two sets of regulatory capital measures, a leverage ratio test and risk-based capital guidelines. The risk-based guidelines assign risk weightings to all assets and certain off-balance sheet items of financial institutions and establish an $8 \%$ minimum ratio of qualified total capital to risk-weighted assets. At least half of total capital must consist of "Tier 1" capital, which comprises common equity and common equity equivalents, retained earnings, a limited amount of permanent preferred stock and (for holding companies) a limited amount of trust preferred securities (see the discussion in the following paragraph), less intangible assets. Up to half of total capital may consist of so-called "Tier 2" capital, comprising a limited amount of subordinated debt, other preferred stock, certain other instruments and a limited amount of the allowance for loan losses.

The second regulatory capital measure, the leverage ratio test, establishes minimum limits on the ratio of Tier 1 capital to total tangible assets, without risk weighting. For top-rated companies, the minimum leverage ratio is $3 \%$, but lower-rated or rapidly expanding companies may be required by bank regulators to meet substantially higher minimum leverage ratios. Federal banking law mandates certain actions to be taken by banking regulators for financial institutions that are deemed undercapitalized as measured by these ratios. The law establishes five levels of capitalization for financial institutions ranging from "well-capitalized (the highest ranking) to "critically undercapitalized" (the lowest ranking). The Gramm-Leach-Bliley Financial Modernization Act also ties the ability of banking organizations to engage in certain types of non-banking financial activities to such organizations' continuing to qualify as "well-capitalized" under these standards.

In each of 2003 and 2004 we issued $\$ 10$ million of trust preferred securities in a private placement. Under the Federal Reserve Board s final rules on regulatory capital, trust preferred securities may qualify as Tier 1 capital for bank holding companies such as ours in an amount not to exceed $25 \%$ of Tier 1 capital, net of goodwill less any associated deferred tax liability.

As of September 30, 2008, the Tier 1 leverage and risk-based capital ratios for our holding company and our subsidiary banks were as follows:

## Summary of Capital Ratios

|  | Tier 1 | Total |  |
| :--- | ---: | ---: | ---: |
|  | Tier 1 | Risk-Based | Risk-Based |
|  | Leverage | Capital | Capital |
|  | Ratio | Ratio | Ratio |
|  | $8.40 \%$ | $12.63 \%$ | $13.79 \%$ |
| Grrow Financial Corporation | 8.43 | 12.96 | 14.10 |
| Saratoga National Bank \& Trust Co. | 8.94 | 11.79 | 13.04 |


| Regulatory Minimum | 3.00 | 4.00 | 8.00 |
| :--- | ---: | ---: | ---: |
| FDICIA's "Well-Capitalized" Standard | 5.00 | 6.00 | 10.00 |

As the above table indicates, all capital ratios of our bank holding company and our subsidiary banks at September 30, 2008 were above the minimum bank regulatory capital standards for financial institutions. Additionally, at such date our bank holding company and our subsidiary banks qualified as well-capitalized under FDICIA, based on their capital ratios on that date.

Management continues to evaluate the option presented to the Company under the recently-enacted Emergency Economic Stabilization Act of 2008 ( EESA ) to apply to the U.S. Treasury Department (Treasury) and our principal federal bank regulator (the Federal Reserve Board) for an investment by the Treasury of capital in the Company s preferred stock. The amount of such investment, if applied for and approved by Treasury and the Fed, would be in an amount from 1 percent to the 3 percent of the Company s risk-weighted assets, and would qualify as Tier 1 capital under the regulatory capital guidelines discussed above. The Treasury recently reiterated that the capital purchase program is designed to attract broad participation by healthy institutions, to stabilize the financial system and increase lending for the benefit of the U.S. economy and the American people. In the view of management, the Company does not require any such capital investment in order to continue with its present business plan or to remain profitable.

Arrow s common stock is traded on The Nasdaq Global Select Markem under the symbol AROW. The high and low sales prices listed below represent actual sales transactions, as reported by Nasdaq.

On October 29, 2008, our Board of Directors approved a fourth quarter cash dividend of $\$ .25$ per share, payable on December 15, 2008.

Quarterly Per Share Stock Prices and Dividends
(Restated for the September 2007 3\% stock dividend)


LIQUIDITY

Liquidity is measured by the ability of our Company to raise cash when we need it at a reasonable cost. We must be capable of meeting expected and unexpected obligations to our customers at any time. Given the uncertain nature of customer demands as well as the desire to maximize earnings, we must have available sources of funds, on- and off-balance sheet that can be accessed in time of need. We measure and monitor our basic liquidity as a ratio of liquid assets to short-term liabilities, both with and without the availability of borrowing arrangements.

In addition to regular loan repayments, securities available-for-sale represents a primary source of on-balance sheet cash flow. We designate certain securities at the time of purchase as available-for-sale. Selection of securities available-for-sale is based on their ready marketability, ability to collateralize certain municipal deposits and borrowed funds, yield and maturity. At September 30, 2008, we had securities available-for-sale in the aggregate amount of $\$ 351$ million.

In addition to liquidity arising from balance sheet cash flows, we have supplemented liquidity with additional off-balance sheet sources such as credit lines with the Federal Home Loan Bank ("FHLB"). We have established overnight and 30 day term lines of credit with the FHLB each in the amount of $\$ 124.0$ million at September 30, 2008. If advanced, such lines of credit are collateralized by our pledge of mortgage-backed securities, loans and FHLB stock. In addition, we have in place borrowing facilities from correspondent banks and the Federal Reserve Bank of New York and also have identified repurchase agreements and brokered certificates of deposit as appropriate potential sources of funding. At September 30, 2008, we had no brokered deposits and $\$ 66.8$ million of repurchase agreement borrowings outstanding.

We recognize that liquidity is of heightened concern to all depository institutions in the current environment of economic uncertainty. However, we are not aware of any known trends, events or uncertainties particular to our Company that will have or are reasonably likely to have a material adverse effect or make material demands on our liquidity in upcoming periods, including any regulatory or investor concerns regarding our capital, asset quality or funding sources, and we have determined that we possess adequate sources of liquidity for all of our reasonably foreseeable needs.

# RESULTS OF OPERATIONS: 

# Three Months Ended September 30, 2008 Compared With 

Three Months Ended September 30, 2007

Summary of Earnings Performance
(Dollars in Thousands, Except Per Share Amounts)

|  | Quarter Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\underline{\text { Sep 2008 }}$ | Sep 2007 | Change | \% Change |  |
| Net Income | $\$ 5,008$ | $\$ 4,510$ |  | $\$ 498$ | $11.0 \%$ |
| Diluted Earnings Per Share | .47 | .42 | .05 | 11.9 |  |
| Return on Average Assets | $1.20 \%$ | $1.14 \%$ | $.06 \%$ | 5.3 |  |
| Return on Average Equity | $15.99 \%$ | $15.38 \%$ | $.61 \%$ | 4.0 |  |

We reported earnings (net income) of $\$ 5.0$ million for the third quarter of 2008, an increase of $\$ 498$ thousand, or $11.0 \%$, from the third quarter of 2007. Diluted earnings per share were $\$ .47$ and $\$ .42$ for the respective quarters. The increase in net income was primarily attributable to an increase in net interest income resulting from an expansion in our net interest margin combined with continuing earning asset growth and maintenance of strong asset quality. As cited earlier, net income in the 2008 quarter included the recognition of other-than-temporary impairment of the bond, discussed above under Financial Market Turmoil - Investment Securities on page 21 of this Report. This charge to earnings negatively impacted our Noninterest Income in the 2008 quarter.

The following narrative discusses the quarter-to-quarter changes in net interest income, other income, other expense and income taxes.

Net Interest Income

## Summary of Net Interest Income

(Tax-equivalent Basis)
(Dollars in Thousands)

|  | Quarter Ended |  | Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Sep 2007 |  | \% Change |
| Interest and Dividend Income | \$23,302 | \$22,669 | \$ 633 | 2.8\% |
| Interest Expense | 7.690 | 10,272 | (2.582) | (25.1) |
| Net Interest Income | \$15,612 | \$12,397 | \$3,215 | 25.9 |
| Tax-equivalent Adjustment | \$710 | \$748 | \$(38) | (5.1) |
| Average Earning Assets (1) | \$1,580,408 | \$1,494,744 | \$85,664 | 5.7 |
| Average Paying Liabilities | 1,308,191 | 1,231,812 | 76,379 | 6.2 |
| Yield on Earning Assets (1) | 5.87\% | 6.02\% | (0.15)\% | (2.5) |
| Cost of Paying Liabilities | 2.34 | 3.31 | (0.97) | (29.3) |
| Net Interest Spread | 3.53 | 2.71 | 0.82 | 30.3 |
| Net Interest Margin | 3.93 | 3.29 | 0.64 | 19.5 |

(1) Includes Nonaccrual Loans

Our net interest margin (net interest income on a tax-equivalent basis divided by average earning assets, annualized) increased from $3.29 \%$ to $3.93 \%$ from the third quarter of 2007 to the third quarter of 2008. (See the discussion under
Use of Non-GAAP Financial Measures, on page 16, regarding the tax-equivalent calculation of net interest income and net interest margin, which are commonly used non-GAAP financial measures for banks.) Net interest income for the just completed quarter, on a tax- equivalent basis, increased $\$ 3.2$ million, or $25.9 \%$, from the third quarter of 2007. The positive impact of recent interest rate changes are discussed above in this Report under the sections entitled Deposit Trends, Impact of Interest Rate Changes 2003-2008" and Loan Portfolio Trends. The $\$ 85.7$ million, or $5.7 \%$, increase in average earning assets also had a positive impact on our net interest income between the two periods.

The provisions for loan losses were $\$ 253$ thousand and $\$ 136$ thousand for the quarters ended September 30, 2008 and 2007, respectively. Our method to determine the provision for loan losses was discussed previously under the heading "Provision for Loan Losses" beginning on page 29.

## Noninterest Income

## Summary of Noninterest Income

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\underline{\text { Sep 2008 }}$ | $\underline{\text { Sep 2007 }}$ | Change | \% Change |  |
| Income from Fiduciary Activities | 1,349 | $\$ 1,334$ |  | $\$ 15$ | $1.1 \%$ |
| Fees for Other Services to Customers | 2,242 | 2,097 | 145 | 6.9 |  |
| Net Gains on Securities Transactions | 6 | --- | 6 | --- |  |
| Other-Than-Temporary Impairment on Investment Securities | $(1,210)$ | --- | $(1,210)$ | --- |  |
| Insurance Commissions | 528 | 472 | 56 | 11.9 |  |
| Other Operating Income | $\underline{174}$ | $\underline{186}$ | $\underline{(12)}$ | $(6.5)$ |  |
| Total Noninterest Income | $\underline{\$ 3.089}$ | $\underline{\$ 4.089}$ | $\underline{\$(1.000)}$ | $(24.5)$ |  |

As mentioned above, noninterest income in the 2008 quarter decreased by $\$ 1.0$ million, or $24.5 \%$, from noninterest income in the year-earlier quarter, principally as a result of non-cash charges related to the other-than-temporary impairment of the Lehman bond in our investment securities portfolio.

Income from fiduciary activities totaled $\$ 1.3$ million for the third quarter of 2008, an increase of $\$ 15$ thousand, or $1.1 \%$, from the third quarter of 2007. Our fees in this area generally bear a direct relationship to the value of the assets under management. At September 30, 2008 the stock markets were in a period of extreme volatility. The market value of assets under trust administration and investment management at September 30, 2008, amounted to $\$ 862.6$ million, a decrease of $\$ 124.8$ million, or $12.6 \%$, from September 30, 2007. The decline in stock market indices between the two periods was responsible for the decline in assets under administration.

On July 1, 2008 the Company acquired the key operating assets, two employees and the trade name from U.S. Benefits, Inc., a provider of administrative and recordkeeping services for more complex retirement plans. This acquisition will allow the Company to offer enhanced and broadened services to retirement plan clients and will complement the fiduciary services currently offered by the Company through its trust administrative and investment management activities.

Income from fiduciary activities includes fee income from the investment advisory services performed by our affiliated investment advisor, North Country Investment Advisers, Inc., for our proprietary mutual funds. These
mutual funds are the North Country Funds, which include the North Country Equity Growth Fund (NCEGX) and the North Country Intermediate Bond Fund (NCBDX). The combined funds represented a market value of $\$ 192.0$ million at September 30, 2008, a decrease of $\$ 11.0$ million, or $5.4 \%$, from June 30, 2008. Our proprietary funds were introduced in March 2001. Currently, the majority of the balances in the funds are derived from trust accounts at our subsidiary banks. The funds are also offered on a retail basis at most of the branch locations of our subsidiary banks.

Fees for other services to customers (primarily service charges on deposit accounts, credit card merchant fees, debit card interchange fees, revenues related to the sale of mutual funds to our customers by third party providers and servicing income on sold loans) were $\$ 2.2$ million for the third quarter of 2008, an increase of $\$ 145$ thousand, or $6.9 \%$, from the 2007 quarter. The increase was primarily attributable to an increase in revenues related to mutual fund sales by a third-party provider of brokerage services to our customers and debit card interchange fees.

See our discussion on page 21 relating to the other-than-temporary impairment of a bond in our investment securities portfolio.

Insurance commissions have become a significant source of noninterest income for us following our 2004 acquisition of an insurance agency, Capital Financial Group, Inc. Capital Financial specializes in selling and servicing group health care policies. The increase in commissions was primarily attributable to an increase in the number of customers.

Other operating income may include, among other items, net gains or losses on the sale of loans, other real estate owned and other assets. During both quarters we sold all student loan originations along with the servicing rights and completed certain pre-arranged sales of residential real estate loan originations and servicing rights. We provided no guarantees and have no repurchase obligations with respect to any of these sold loans. Net gains on the sale of loans for the 2008 third quarter were $\$ 14$ thousand compared to $\$ 4$ thousand for the 2007 quarter.

## Noninterest Expense

## Summary of Noninterest Expense

(Dollars in Thousands)

|  | Quarter Ended |  | Change | \% Change |
| :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Sep 2007 |  |  |
| Salaries and Employee Benefits | \$5,883 | \$5,442 | \$441 | 8.1\% |
| Occupancy Expense of Premises, Net | 841 | 750 | 91 | 12.1 |
| Furniture and Equipment Expense | 820 | 720 | 100 | 13.9 |
| Other Operating Expense | 2,988 | 2,311 | 677 | 29.3 |
| Total Noninterest Expense | \$10.532 | \$9.223 | \$1.309 | 14.2 |
| Efficiency Ratio | 52.46\% | 55.36\% | (2.90)\% | (5.2) |

Noninterest expense for the third quarter of 2008 was $\$ 10.5$ million, an increase of $\$ 1.3$ million, or $14.2 \%$, over the expense for the third quarter of 2007. For the third quarter of 2008, our efficiency ratio was $52.46 \%$, down from $\$ 55.36 \%$ from the prior year s comparable quarter. This ratio, where lower is better, is a non-GAAP financial measure that purports to reflect a financial institution's operating efficiency. Our efficiency ratio is the ratio of our noninterest expense (excluding intangible asset amortization) to our net interest income (on a tax-equivalent basis) and noninterest income (excluding net securities gains or losses). See the discussion on page 16 of this Report under the heading Use of Non-GAAP Financial Measures. The efficiency ratio included by the Federal Reserve Board in its "Bank Holding Company Performance Reports" excludes net securities gains or losses, but does not exclude intangible asset amortization. The decrease in our efficiency ratio from the prior year s quarter, a positive change, reflects the fact that our net interest income grew at a more rapid rate than our noninterest expenses. Our efficiency ratio generally has compared favorably to the ratios achieved by our peer group; for the second quarter 2008 our peer group s ratio was $66.71 \%$, compared to our ratio for that quarter of $55.21 \%$.

Salaries and employee benefits expense increased $\$ 441$ thousand, or $8.1 \%$, from the third quarter of 2007 to the third quarter of 2008. On an annualized basis, the ratio of total personnel expense (salaries and employee benefits) to average assets was $1.41 \%$ for the third quarter of 2008. The ratio for our peer group was $1.59 \%$ during the second quarter of 2008 , when our ratio was $1.48 \%$.

The increase in occupancy expense in the 2008 quarter was primarily in the area of building maintenance expenses
and the increase in furniture and equipment expense was primarily attributable to an increase in data processing expenses.

Other operating expense was $\$ 3.0$ million for the third quarter of 2008 , an increase of $\$ 677$ thousand, or $29.3 \%$, from the third quarter of 2007. The resumption of FDIC s assessment for deposit insurance was responsible for $\$ 169$ thousand of the increase. Although the resumption of deposit insurance assessments began in 2007, most financial institutions received a one-time credit at the time that offset the resumed assessments in 2007 (see our discussion on page 7 of Form 10-K for December 31, 2007). Our credit was fully utilized by the end of the first quarter of 2008. The remaining increase to other operating expense was spread among several areas, including legal, marketing and telephone expenses.

## Income Taxes

## Summary of Income Taxes

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Sep 2008 | Sep 2007 | Change $\%$ Change |  |
| Provision for Income Taxes | $\$ 2,198$ | $\$ 1,869$ |  | $\$ 329$ |
| Effective Tax Rate | $30.50 \%$ | $29.30 \%$ | $1.20 \%$ | $17.6 \%$ |
|  |  | 4.1 |  |  |

The provisions for federal and state income taxes amounted to $\$ 2.2$ million and $\$ 1.9$ million for the third quarters of 2008 and 2007, respectively. The 120 basis point increase in our effective tax rate from the 2007 quarter to the 2008 quarter was due to the relative decrease in the tax-exempt portion of our investment securities portfolio in the current period.

# RESULTS OF OPERATIONS: 

Nine Months Ended September 30, 2008 Compared With
Nine Months Ended September 30, 2007

## Summary of Earnings Performance

(Dollars in Thousands, Except Per Share Amounts)

|  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Sep 2007 | Change | \% Change |
| Net Income | \$15,425 | \$12,851 | \$2,574 | 20.0\% |
| Diluted Earnings Per Share | 1.45 | 1.19 | . 26 | 21.8 |
| Return on Average Assets | 1.26\% | 1.11\% | .15\% | 13.5 |
| Return on Average Equity | 16.46\% | 14.65\% | 1.81\% | 12.4 |

We reported net income of $\$ 15.4$ million for the first nine months of 2008, an increase of $\$ 2.6$ million, or $20.0 \%$, from the first nine months of 2007. Diluted earnings per share were $\$ 1.45$ and $\$ 1.19$ for the respective 2008 and 2007 nine-month periods. As in the quarterly analysis, the increase was primarily attributable to an increase in net interest margin and net interest income, offset in part by the non-cash charges in the third quarter of 2008 resulting from the other-than-temporary impairment of the Lehman bond in our securities available-for-sale portfolio. However, the nine-month period also included the positive impact of the financial benefits we recognized in the first quarter of 2008 as a result our equity interest in Visa, Inc. (see Note 8 to the unaudited consolidated interim financial statements on page 12 and the following discussion).

The following narrative discusses the nine-month to nine-month changes in net interest income, other income, other expense and income taxes.

## Net Interest Income

## Summary of Net Interest Income

(Tax-equivalent Basis)
(Dollars in Thousands)

|  | Nine Months Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\underline{\text { Sep 2008 }}$ | $\underline{\text { Sep 2007 }}$ |  | Change | $\underline{\%}$ Change |
| Interest and Dividend Income | $\$ 68,995$ | $\$ 66,325$ |  | $\$ 2,670$ | $4.0 \%$ |
| Interest Expense | $\underline{24.736}$ | $\underline{29,870}$ | $\underline{(5,134)}$ | $(17.2)$ |  |
| Net Interest Income | $\underline{\$ 44,259}$ | $\underline{\$ 36,455}$ | $\underline{\$ 7.804}$ | 21.4 |  |
|  |  |  |  |  |  |
| Tax-equivalent Adjustment | $\$ 2,206$ | $\$ 2,179$ | $\$ 27$ | 1.2 |  |
|  |  |  |  |  |  |
| Average Earning Assets (1) | $\$ 1,553,046$ | $\$ 1,473,415$ | $\$ 79,631$ | 5.4 |  |
| Average Paying Liabilities | $1,289,771$ | $1,217,789$ | 71,982 | 5.9 |  |
|  |  |  |  |  |  |
| Yield on Earning Assets (1) | $5.93 \%$ | $6.02 \%$ | $(0.09) \%$ | $(1.5)$ |  |
| Cost of Paying Liabilities | 2.56 | 3.28 | $(0.72)$ | $(22.0)$ |  |
| Net Interest Spread | 3.37 | 2.74 | 0.63 | 23.0 |  |
| Net Interest Margin | 3.81 | 3.31 | 0.50 | 15.1 |  |

(1) Includes Nonaccrual Loans

Our net interest margin (net interest income on a tax-equivalent basis divided by average earning assets, annualized) increased from $3.31 \%$ to $3.81 \%$ from the first nine months of 2007 to the first nine months of 2008. (See the discussion under Use of Non-GAAP Financial Measures, on page 16, regarding tax-equivalent net interest income and net interest margin, which are commonly used non-GAAP financial measures.) Net interest income for the 2008 nine-month period, on a tax-equivalent basis, increased $\$ 7.8$ million, or $21.4 \%$, from the first nine months of 2007. The positive impact of recent interest rate changes are discussed above in this Report under the sections entitled
Impact of Interest Rate Changes 2003-2008" and Loan Portfolio Trends. The $\$ 79.6$ million, or $5.4 \%$, increase in average earning assets during the 2008 period also had a positive impact on the increase in net interest income.

The provisions for loan losses were $\$ 791$ thousand and $\$ 322$ thousand for the nine months ended September 30, 2008 and 2007, respectively. The considerations underlying the increase in the provision and our method for determining the provision were discussed previously under the heading "Provision for Loan Losses" beginning on page 29.

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## Noninterest Income

## Summary of Noninterest Income

(Dollars in Thousands)

|  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Sep 2007 | Change | \% Change |
| Income from Fiduciary Activities | 4,184 | \$ 4,206 | \$(22) | (0.5)\% |
| Fees for Other Services to Customers | 6,318 | 6,041 | 277 | 4.6 |
| Net Losses on Securities Transactions | (29) | --- | (29) | --- |
| Other-Than-Temporary Impairment on Investment Securities | $(1,210)$ | --- | $(1,210)$ | --- |
| Gain on Visa Stock Redemption | 749 | --- | 749 | --- |
| Gain on Sale of Premises | 115 | --- | 115 | --- |
| Insurance Commissions | 1,575 | 1,435 | 140 | 9.8 |
| Other Operating Income | 415 | 590 | (175) | (29.7) |
| Total Noninterest Income | \$12.117 | \$12,272 | \$(155) | (1.3) |

Income from fiduciary activities totaled $\$ 4.2$ million for the first nine months of 2008, a decrease of $\$ 22$ thousand, or $0.5 \%$, from the first nine months of 2007, principally due to the decrease in the assets under trust administration and investment management. Our fees in this area generally bear a direct relationship to the value of the assets under management, and the values of such assets fell between the two periods, largely as a result of the substantial decline in the U.S. stock markets. See the discussion on recent market activity in the quarter-to-quarter analysis.

Income from fiduciary activities includes fee income from the investment advisory services performed by our affiliated investment advisor for our proprietary mutual funds. These mutual funds are the North Country Funds, which include the North Country Equity Growth Fund (NCEGX) and the North Country Intermediate Bond Fund (NCBDX). The combined funds represented a market value of $\$ 192.0$ million at September 30, 2008.

Fees for other services to customers (primarily service charges on deposit accounts, credit card merchant fees, debit card interchange fees, revenues related to the sale of mutual funds to our customers by third party purchasers and servicing income on sold loans) were $\$ 6.3$ million for the first nine months of 2008, an increase of $\$ 277$ thousand, or $4.6 \%$, from the 2007 period. The increase was primarily attributable to an increase in fees we receive from debit card interchange fees.

See our discussion on page 21 relating to the non-cash charges recognized in the 2008 period as a result of other-than-temporary impairment of the Lehman bond in our investment securities portfolio.

During the first quarter of 2008, Visa successfully completed an initial public offering (IPO) and used a portion of the proceeds from the IPO to fund a $\$ 3$ billion litigation escrow account. As a result, in the first quarter, our subsidiary, Glens Falls National Bank and Trust Company, a Visa member bank that is contingently liable with other member banks for certain covered Visa litigation expenses, reversed litigation-related accruals of $\$ 306$ thousand out of the $\$ 600$ thousand pre-tax charge which we had previously recognized in the fourth quarter of 2007. Visa also used a portion of the IPO proceeds to redeem $38.7 \%$ of its Class B common stock held by its member banks including Glens Falls National Bank. As a result, we also recognized in the first quarter a pre-tax gain of $\$ 749$ thousand representing the proceeds received by us from this partial redemption.

Insurance commissions have become a significant source of noninterest income for us following our 2004 acquisition of an insurance agency, Capital Financial Group, Inc. Capital Financial specializes in selling and servicing group health care policies. The increase in commissions between the 2007 and 2008 periods was primarily attributable to an increase in the number of customers.

For the first half of 2007, other operating income included data processing servicing fee income received from one unaffiliated upstate New York bank. However, that data processing servicing fee came to an end in the second quarter of 2007, following the acquisition of that institution by an unrelated company. Other operating income also includes net gains or losses on the sale of loans, other real estate owned and other assets. During both periods we sold all student loan originations along with the servicing rights and completed certain pre-arranged sales of residential real estate loan originations and servicing rights, which we would not have otherwise originated. We provided no guarantees and have no repurchase obligations with respect to any of these sold loans. Net gains on the sale of loans for the 2008 first nine months were $\$ 55$ thousand compared to $\$ 32$ thousand for the 2007 period. The primary reason for the decline in other operating income of $\$ 175$ thousand from the first nine months of 2007 to the 2008 period was the discontinuation of our data processing servicing described above.

## Noninterest Expense

## Summary of Noninterest Expense

(Dollars in Thousands)

|  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Sep 2008 | Sep 2007 | Change | \% Change |
| Salaries and Employee Benefits | \$17,911 | \$16,198 | \$1,713 | 10.6\% |
| Occupancy Expense of Premises, Net | 2,616 | 2,393 | 223 | 9.3 |
| Furniture and Equipment Expense | 2,385 | 2,261 | 124 | 5.5 |
| Other Operating Expense | 8.208 | 7.305 | 903 | 12.4 |
| Total Noninterest Expense | \$31.120 | \$28.157 | \$2.963 | 10.5 |
| Efficiency Ratio | 54.25\% | 57.17\% | (2.92)\% | (5.1) |

Noninterest expense for the first nine months of 2008 was $\$ 31.1$ million, an increase of $\$ 3.0$ million, or $10.5 \%$, over the expense for the first nine months of 2007. For the first nine months of 2008 , our efficiency ratio was $54.25 \%$, down from $57.17 \%$ for the prior year s nine-month period. This ratio, where lower is better, is a non-GAAP financial measure that purports to reflect a financial institution's operating efficiency. Our efficiency ratio is the ratio of our noninterest expense (excluding intangible asset amortization) to our net interest income (on a tax-equivalent basis) and noninterest income (excluding net securities gains or losses). See the discussion on page 16 of this Report under the heading Use of Non-GAAP Financial Measures. The efficiency ratio included by the Federal Reserve Board in its "Bank Holding Company Performance Reports" excludes net securities gains or losses, but does not exclude intangible asset amortization. The decrease in our efficiency ratio, a positive change, reflects the fact that our net interest income grew more rapidly than our noninterest expenses. Our efficiency ratio generally has compared favorably to that of our peer group in recent periods.

Salaries and employee benefits expense increased $\$ 1.7$ million, or $10.6 \%$, from the first nine months of 2007 to the first nine months of 2008. Salary expense increased $5.9 \%$ between the periods with the remainder of the increase consisting of an increase in expenses related to incentive compensation plans. As the Company previously disclosed in the first quarter 2008 Form 10-Q, the Compensation Committee (Committee ) of our Board of Directors determined at year-end 2007 not to make any distributions for 2007 under our Short-Term Incentive Plan to executives or other senior officers. An important factor in that determination was the unanticipated one-time non-cash pre-tax charge of $\$ 600$ thousand recorded by the Company in the fourth quarter of 2007 related to the Company s obligation to
indemnify Visa for our proportionate share of certain litigation settlements incurred by Visa USA and our estimate of the fair value of potential losses related to the remaining litigation. On an annualized basis, our ratio of total personnel expense (salaries and employee benefits) to average assets was $1.47 \%$ for the first nine months of 2008. Generally, our ratio of personnel expense to average assets has been better than that of our peer group in recent periods.

The increase in occupancy expense in the 2008 period was primarily in the area of building maintenance expenses and the increase in furniture and equipment expense was primarily attributable to an increase in data processing expenses.

Other operating expense was $\$ 8.2$ million for the first nine months of 2008, an increase of $\$ 903$ thousand, or $12.4 \%$, from the first nine months of 2007. The resumption of FDIC s assessment for deposit insurance was responsible for $\$ 346$ thousand of the increase. Although the resumption of deposit insurance assessments began in 2007, most financial institutions received a one-time credit against the resumed assessments which resulted in no net insurance assessments in 2007 (see our discussion on page 7 of Form 10-K for December 31, 2007). Our credit was fully utilized by the end of the first quarter of 2008. The remaining increase to other operating expense was spread among several areas, including legal, marketing and telephone expenses.

## Income Taxes

## Summary of Income Taxes

(Dollars in Thousands)

|  | Nine Months Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\underline{\text { Sep 2008 }}$ | $\underline{S e p ~ 2007}$ |  |  |  |
| Change | \% Change |  |  |  |  |
| Provision for Income Taxes | $\$ 6,834$ | $\$ 5,218$ |  | $\$ 1,616$ | $31.0 \%$ |
| Effective Tax Rate | $30.70 \%$ | $28.88 \%$ |  | $1.82 \%$ | 6.3 |

The increase in the effective tax rate from the 2007 period to the 2008 period was due to the relative decrease in the tax-exempt portion of our investment securities portfolio in the current period.

Item 3.

In addition to credit risk in our loan portfolio and our liquidity risk, discussed earlier, our business activities also generate market risk. Market risk is the possibility that changes in future market rates or prices will make our position less valuable. The ongoing monitoring and management of risk is an important component of our asset/liability management process, which is governed by policies that are reviewed and approved annually by the Board of Directors. The Board of Directors delegates responsibility for carrying out asset/liability oversight and control to management s Asset/Liability Committee ( ALCO ). In this capacity ALCO develops guidelines and strategies impacting our asset/liability profile based upon estimated market risk sensitivity, policy limits and overall market interest rate levels and trends. We have not made use of derivatives, such as interest rate swaps, in our risk management process.

Interest rate risk is the most significant market risk affecting us. Interest rate risk is the exposure of our net interest income to changes in interest rates. This risk is directly related to the different maturities and repricing characteristics of interest-bearing assets and liabilities, as well as to the risk of prepayment of loans and early withdrawal of time deposits, and the fact that the speed and magnitude of responses to interest rate changes varies by product.

The ALCO utilizes the results of a detailed and dynamic simulation model to quantify the estimated exposure of net interest income to sustained interest rate changes. While ALCO routinely monitors simulated net interest income sensitivity over a rolling two-year horizon, it also utilizes additional tools to monitor potential longer-term interest rate risk.

The simulation model attempts to capture the impact of changing interest rates on the interest income received and interest expense paid on all interest-sensitive assets and liabilities reflected on our consolidated balance sheet. This sensitivity analysis is compared to ALCO policy limits which specify a maximum tolerance level for net interest income exposure over a one year horizon, assuming no balance sheet growth and a 200 basis point upward and a 100 basis point downward shift in interest rates, and a repricing of interest-bearing assets and liabilities at their earliest possible repricing date. A parallel and pro rata shift in rates over a 12 month period is assumed. Applying the simulation model analysis as of September 30, 2008 to our lead bank, Glens Falls National, a 200 basis point increase in interest rates demonstrated a $1.8 \%$ decrease in net interest income, and a 100 basis point decrease in interest rates demonstrated a $0.7 \%$ decrease in net interest income. These amounts were within our ALCO policy limits. Historically there has existed an inverse relationship between changes in prevailing rates and our net interest income, reflecting the fact that our liabilities and sources of funds generally reprice more quickly than our earning assets. However, when rates get very low, as in the current period of falling rates when the federal funds rate recently reached $1.00 \%$, there is no room to lower many of our nonmaturity deposit product rates, while earning asset yields continue to fall. This is the reason why our simulation model projects that, in the event of a near-term decrease in prevailing interest rates, our net interest income would decrease.

The preceding sensitivity analysis does not represent a forecast on our part and should not be relied upon as being indicative of expected operating results. As noted elsewhere in this Report, the Federal Reserve Board took certain actions from September 2007 through October 2008 that resulted in a 425 basis point decrease in the targeted Federal Funds rate. We believe that decreases in prevailing rates such as we have experienced recently will generally have a positive impact on our margin and net interest income in the short-term, but would be mitigated over the mid- to
longer-term.

In each case, however, in the case of increasing or decreasing rates, the slope of the yield curve and changes in the slope of the yield curve will also affect net interest income and the net interest margin. That is, our model assumes that interest rate changes of a given magnitude will be experienced equally across different maturities of earning assets and paying liabilities without significantly impacting the yield curve. If a change in the shape of the yield curve accompanies a change in prevailing rates, the effect on net interest income, in the short run and longer term, will be different, particularly if earning assets and paying liabilities are not evenly matched from a maturity standpoint, as is usually the case. We are not able to predict with certainty what the magnitude of the effect on net interest income would be if prevailing interest rates change by specified amounts but the yield curve simultaneously changes shape, i.e., the specified rate change is not experienced evenly across all maturities.

The hypothetical estimates underlying the sensitivity analysis are based upon numerous other assumptions including: the nature and timing of changes in interest rates, prepayments on loans and securities, deposit decay rates, pricing decisions on loans and deposits, reinvestment/replacement of asset and liability cash flows, and others. While assumptions are developed based upon current economic and local market conditions, we cannot make any assurance as to the predictive nature of these assumptions including how customer preferences or competitor influences might change.

As market conditions vary from those assumed in the sensitivity analysis, actual results will differ. Variations in market conditions could include: prepayment/refinancing levels deviating from those assumed, the varying impact of interest rate changes on caps or floors on adjustable rate assets, the potential effect of changing debt service levels on customers with adjustable rate loans, depositor early withdrawals and product preference changes, and other internal/external variables. Furthermore, the sensitivity analysis does not reflect actions that ALCO might take in responding to or anticipating changes in interest rates.

Item 4.

## CONTROLS AND PROCEDURES

Senior management, including the Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the design and operation of Arrow's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934, as amended) as of September 30, 2008. Based upon that evaluation, senior management, including the Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective. Further, there were no changes made in our internal control over financial reporting that occurred during the most recent fiscal quarter that had materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II - OTHER INFORMATION

Item 1.
Legal Proceedings

We are not the subject of any material pending legal proceedings, other than ordinary routine litigation occurring in the normal course of our business. On an ongoing basis, we are the subject of or a party to various legal claims, which arise in the normal course of our business. Any such pending legal claims against us will not, in the opinion of management based upon consultation with counsel, result in any material liability. Additionally, although we are not a named defendant in the antitrust litigation involving Visa Inc., as discussed in Note 8 to the unaudited consolidated
interim financial statements in this Report, our subsidiary bank, as a Visa member bank, is obligated along with other member financial institutions to indemnify Visa in connection with these legal proceedings, which are ongoing. As explained in Note 8, and as previously disclosed, we have recognized a liability in connection with our indemnification responsibilities as a Visa member, but are not able to predict whether we will be required to recognize in the future any additional liability in this capacity or the potential dollar amount thereof.

Item 1.A.
Risk Factors

Please refer to the Risk Factors listed in our previously filed Form 10-K for December 31, 2007, beginning on page 8 thereof.

Material changes to Risk Factors as previously disclosed in Form 10-K: See our discussion on page 21 in this Report under Financial Market Turmoil relating to material changes to the risk factors as presented in our Annual Report on Form 10-K (for the year ended December 31, 2007) and our most recent prior Quarterly Report on Form 10-Q (for the quarter ended June 30, 2008). In response to the recent financial market turmoil, congress may enact legislation and regulators may promulgate regulations that have an impact on financial institutions, such as protecting certain classes of borrowers from foreclosure actions.

Item 2.

Unregistered Sales of Equity Securities and Use of Proceeds - None

Issuer Purchases of Equity Securities

The following table presents information about our purchases of our own equity securities (i.e. Arrow s common stock) during the three months ended September 30, 2008:
(D)

Third Quarter 2008 Total Number of Average Price Announced Purchased Under the
(C)

Total Number of
Shares Purchased as
(B)

Paid Per Share ${ }^{1}$
\$19.12
23.47
26.58
23.33

Maximum
Approximate Dollar
Value of Shares that

May Yet be

| Calendar Month | Shares Purchased $^{1}$ | Paid Per Share $^{1}$ | Plans or Programs $^{2}$ | Plans or Programs $^{3}$ |  |
| :---: | ---: | ---: | ---: | ---: | ---: |
|  | 29,513 | $\$ 19.12$ | 27,919 | $\$ 2,697,224$ |  |
| July | 3,666 | 23.47 | 1,700 | $2,657,379$ |  |
| August | $\underline{38,047}$ | 26.58 | $\underline{---}$ | $2,657,379$ |  |
| September | $\underline{71,226}$ | 23.33 | $\underline{29,619}$ |  |  |
| Total |  |  |  |  |  |

${ }^{1}$ Share amounts and average prices listed in columns A and B (total number of shares purchased and the average price paid per share) include, in addition to shares repurchased under the company s 2008 stock repurchase program (see Note 2), shares purchased in open market transactions under the Arrow Financial Corporation Automatic Dividend Reinvestment Plan (DRIP) by the administrator of the DRIP and shares surrendered (or deemed surrendered) to Arrow by holders of options to acquire Arrow common stock in connection with the exercise of such options. In the months indicated, the listed number of shares purchased included the following numbers of shares purchased through such additional methods: July DRIP purchases (1,594 shares); August DRIP purchases (1,966 shares); September DRIP purchases ( 16,925 shares), stock option exercises ( 21,122 shares).

[^2]program (the 2008 stock repurchase program), effective immediately, which replaced the previous repurchase program approved in April 2007.
${ }^{3}$ Dollar amount of repurchase authority remaining at month-end as listed in column D represents the amount remaining under the 2008 repurchase program, the company s only publicly-announced stock repurchase program in effect during third quarter of 2008.

Item 3.
Defaults Upon Senior Securities None

Item 4.
Submission of Matters to a Vote of Security Holders None

Item 5.
Other Information
(a)

None
(b)

None

Item 6.
Exhibits

Exhibit 15 Awareness Letter
Exhibit $31.1 \quad$ Certification of Chief Executive Officer under SEC Rule 13a-14(a)/15d-14(a)
Exhibit 31.2 Certification of Chief Financial Officer under SEC Rule 13a-14(a)/15d-14(a)
Exhibit $32 \quad$ Certification of Chief Executive Officer under 18 U.S.C. Section 1350 and
Certification of Chief Financial Officer under 18 U.S.C. Section 1350

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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## ARROW FINANCIAL CORPORATION

Registrant

Date:_November 3, 2008

Date: November 3, 2008

/s/ Thomas L. Hoy<br>Thomas L. Hoy, President,<br>Chief Executive Officer and Chairman of the Board<br>/s/Terry R. Goodemote<br>Terry R. Goodemote, Senior Vice President, Treasurer and Chief Financial Officer<br>(Principal Financial Officer and<br>Principal Accounting Officer)


[^0]:    ${ }^{1}$ See Use of Non-GAAP Financial Measures on page 16.

[^1]:    ${ }^{1}$ See Use of Non-GAAP Financial Measures on page 16

[^2]:    ${ }^{2}$ Share amounts listed in column C include only shares repurchased under the company s publicly-announced stock repurchase programs. On April 25, 2008 the Board of Directors authorized a new $\$ 5$ million stock repurchase

